

PSC WATER UTILITY COMPLAINTS: 1/1/2020 - 8/25/2021

	NUMBER OF	
WATER DISTRICT/ASSOCIATION	COMPLAINTS	REASON FOR COMPLAINT
1 Martin County Water District	43	Service quality/Repair;Billing
2 Northern Kentucky Water District	30	Billing
3 Mountain Water District	23	Disconnection;Billing
4 Southern Water & Sewer District	11	Billing
5 South Eastern Water Association	11	Billing
6 Western Pulaski County Water Dis	9	Disconnection;Rates/Policies
7 Big Sandy Water District	9	Service quality/Repair;Billing
8 North Manchester Water Associat	8	Service quality/Repair;Billing
9 Farmdale Water District	8	Service quality/Repair;Billing
10 Black Mountain Utility District	8	Service quality/Repair
11 Wood Creek Water District	7	Billing;Rates/Policies
12 Hardin County Water District #1	7	Billing
13 Cannonsburg Water District	7	Billing
14 Laurel County Water District #2	6	Billing
15 Knox County Utility District	6	Billing
16 Jessamine-South Elkhorn Water D	6	Billing
17 Hyden-Leslie County Water Distric	6	Billing
18 Hardin County Water District #2	6	Disconnection;Rates/Policies
19 Sharpsburg Water District	5	Billing
20 Ohio County Water District	5	Billing
21 McKinney Water District	5	Billing;Rates/Policies
22 Southern Madison Water District	4	Service quality/Repair
23 Rowan Water	4	Service quality/Repair
24 Rattlesnake Ridge Water District	4	Service quality/Repair
25 Powell's Valley Water District	4	Disconnection;Billing
26 Nicholas County Water District	4	Rates/Policies
27 Muhlenberg County Water Distric	4	Service quality/Repair
28 Morgan County Water District	4	Disconnection
29 Meade County Water District	4	Disconnection
30 Western Rockcastle Water Associat	3	Service quality/Repair
31 Western Fleming County Water Di	3	Billing
32 West Laurel Water Association	3	Billing
33 Muhlenberg County Water Distric	3	Billing
34 Marion County Water District	3	Service quality/Repair
35 Letcher County Water and Sewer I	3	Service quality/Repair
36 Ledbetter Water District	3	Rates/Policies
37 Green River Valley Water District	3	Billing
38 Estill County Water District	3	Refuse to Provide Service;Billing;Rates/Policies
39 East Laurel Water District	3	Disconnection
40 Bullock Pen Water District	3	Billing
41 Bath County Water District	3	Billing
42 Allen County Water District	3	Disconnection
43 Western Lewis-Rectorville Water	2	Billing
44 Peaks Mill Water District	2	Billing;Rates/Policies
45 Oldham County Water District	2	Disconnection;Rates/Policies

PSC WATER UTILITY COMPLAINTS: 1/1/2020 - 8/25/2021

WATER DISTRICT/ASSOCIATION	NUMBER OF COMPLAINTS	REASON FOR COMPLAINT
46 North Shelby Water Company	2	Disconnection;Billing
47 North Mercer Water District	2	Billing;Rates/Policies
48 Monroe County Water District	2	Billing
49 Magoffin County Water District	2	Service quality/Repair
50 Madison County Utilities District	2	Billing;Rates/Policies
51 Larue County Water District #1	2	Billing
52 Kirksville Water Association	2	Billing
53 Henderson County Water District	2	Service quality/repair;Rates/Policies
54 Edmondson County Water District	2	Service quality/Repair
55 East Casey County Water District	2	Service quality/Repair
56 Bracken County Water District	2	Rates/Policies
57 Webster County Water District	1	Rates/Policies
58 Union County Water District	1	Billing
59 U.S. 60 Water District of Shelby	1	Billing
60 Trimble County Water District	1	Refuse to Provide Service
61 South Anderson Water District	1	Billing
62 Simpson County Water District	1	Billing
63 Pendleton County Water District	1	Disconnection
64 North Marshall Water District	1	Billing
65 McCreary County Water District	1	Billing
66 Knott County Water & Sewer District	1	Billing
67 Jonathan Creek Water District	1	Disconnection
68 Jackson County Water Association	1	Disconnection
69 Harrison County Water Association	1	Disconnection
70 Grayson County Water District	1	Billing
71 Garrard County Water Association	1	Billing
72 Fountain Run Water District	1	Billing
73 Fleming County Water Association	1	Rates/Policies
74 East Pendleton Water District	1	Disconnection
75 East Clark County Water District	1	Billing
76 Dexter-Almo Heights Water District	1	Billing
77 Crittenden-Livingston County Water District	1	Disconnection
78 Cawood Water District	1	Billing
79 Caldwell County Water District	1	Line Extension
80 Bronston Water Association	1	Service quality/Repair
81 Boone County Water District	1	Billing