MARTIN COUNTY UTILITY BOARD

387 East Main Street Suite 140 INEZ, KY 41224

606-298-3885 OFFICE

606-298-4913 Fax

July 7, 2021

Linda C. Bridwell
Executive Director
Kentucky Public Service Commission
211 Sower Blvd.
PO Box 615
Frankfurt, KY 40602-0615

Re: Responses to MCCC's Second Data Request; Case No. 2021-00154

Dear Ms. Bridwell:

Attached are Martin County Water District's responses to the Martin County Concerned Citizen's Second Data Request dated June 10, 2021.

We look forward to discussing the information with you.

Sincerely,

Craig Miller

Alliance Water Resources, Inc.

Division Manager

cc: Jimmy Don Kerr, Martin County Water District

James A. Sneed, AWR

Ann Perkins, AWR

Brian Cumbo

Responses of Martin County Water District (Martin District) to the Martin County Concerned Citizens (MCCC) Second Data Request dated June 10, 2021; Case No. 2021-00154

Certifications

The following individuals prepared or supervised the preparation of the responses indicated on behalf of Martin District. The responses are true and accurate to the best of the indicated person's knowledge, information and belief after a reasonable inquiry.

James A. Sneed, VP/Director of Operations, Alliance Water Resources, Inc.

Responses to MCCC requests #20

Signature

Mary Ann J. Perkins, VP/Director of Finance & Administration, Alliance Water Resources, Inc. Responses to MCCC requests #1-7, 9, 12, 14, 16, 17, 23, 24

Signature

Craig Miller, Division Manager, Alliance Water Resources, Inc. Responses to MCCC requests #13, 18, 19, 21, 22

Signature

Cassandra Moore, Office Manager, Alliance Water Resources, Inc. Responses to MCCC requests #8, 10, 11, 15

Signature

Responses of Martin County Water District (Martin District) to the Martin County Concerned Citizens, Inc.'s Second Data Request to Martin County Water District dated June 10, 2021; Kentucky Public Service Commission Case No. 2021-00154

Requests 1-24 with Reponses

1. Please provide a detailed breakdown of the "miscellaneous service revenues" listed in response to question 1 of MCCC's first set of data requests.

Miscellaneous Service Revenues \$43.016

Connections Fees	\$22,872
Meter Pull Non-Pay Serv Fee & Reset Fee	\$9,680
Meter Set Fee	\$1,000
NSF Check Fee	\$390
Service Fee	\$8,065
Repair Material -Water	\$1,054
CAD Accounts Rec (Collection Agency Fee)	(<u>\$45</u>)
	\$43,016

- 2. Reference: Attachment MCCC-4: Please explain:
 - a. Is the term "penalty" synonymous with the term "late payment charge"?

 Yes
 - b. Does the term "water" refer to water service for residential accounts only, or does it refer to something else? If something else, please explain what.

"Water" pertains to all water services: residential, commercial, and governmental.

c. In Attachment MCCC-4 and Attachment 19B, please identify whether Code 100 (Water) and Code 200 (Sewer) apply exclusively to the Residential class. If not, please explain what customers are included in Revenue Code 100 and in Revenue Code 200.

Revenue Code 100 in water refers to only residential water customers.

Revenue Code 200 in sewer refers to all classes of customers: residential, commercial, and governmental.

d. Is the term "Code 100" used to refer to the same population of customers whenever and wherever it is used (e.g., comparing MCCC-4 to Attachment 19B)?

Yes, Code 100 refers to residential customers whenever referring to billing reports in INCODE.

- 3. Please explain the relationship between the following numbers:
 - a. The "+1" balance due for "water" in the July 2020 aging report (\$112,36.47) (Attachment 19B) x a late payment charge of 10% (First Revised Tariff, Sheet No. 7) would generate a late charge of \$11,236.55. However, the "water" penalty figure reported for July 2020 was \$6,603.10 (MCCC-4). Why the difference?

The \$112,365.47 amount listed on the Aging Report printed on 7/2/2020 (Attachment 19B) includes ALL outstanding balances brought over from the District's prior billing software. The penalty register (MCCC-4) printed on 8/21/20 was computed based on the outstanding balance from June's billing only, but was not charged because of a moratorium on cutoffs and penalties during the pandemic.

b. The "+1" balance due for "water" in the September 2020 aging report (\$52,655.77) (Attachment 19B) x a late payment charge of 10% (First Revised Tariff, Sheet No. 7) would generate a late charge of \$5,265.58. However, the "water" penalty figure reported for September 2020 (MCCC-4) was \$6,083.10. Why the difference?

The Aging Report with a 9/3/2020 report run date pertains to August end-of-month balances. The amount that would be subject to penalty in September would be the "Current" column with an amount of \$145,572.43. Also, the penalty register is not processed until all payments are posted through the 20th of each month so the penalty register will be lower than 10% of the amount on the Aging Report.

c. In general, how do the "penalty" figures in MCCC-4 relate to the "+1" balance due figures in Attachment 19B relate one to another?

Amounts listed in the "+1 months" column of the Aging Report (Attachment 19B) are amounts that are greater than 30 days old and would have been penalized the month prior.

4. Confirm or deny: The 10% late payment charge included in the Water District's Tariff would be applied only to the "+1 months" balance due identified in Attachment 19B, pursuant to 807 KAR 5:006 Sec. 9 (3)(h), which provides that a penalty may be assessed only once on any bill for rendered services. If the response to this question is anything other than an unqualified yes, please provide a detailed explanation of the basis for the response.

The 10% late payment charged is only charged to the most current past due bill. The most current past due bill appears in the "Current" column of an aging report (not the "+1 months" column) that is printed at the end of the month. These amounts would only be past due if payment was not received in the office by the end of the day on the 20th. There is no penalty assessed on previously charged penalties, taxes, or other fees.

5. Please provide the number of current customers for which MCWD has proof of deposit for which a deposit would be returned if service were disconnected.

As of 6/30/2021 there were 1,163 customer deposits recorded in INCODE.

- 6. Please provide by month for each month January 2020 to present inclusive:
 - a. The number of cash security deposits newly imposed on residential accounts;

Data is available starting 7/1/2020 because customer deposit information was not kept in the previous billing software.

b. The number of cash security deposits refunded to residential accounts.

Data is available starting 7/1/2020 because customer deposit information was not kept in the previous billing software.

7. As of the most recent month available, please provide a distribution of residential cash security deposits held in increments of \$100 (with a reasonable top code should the Water District find a top coding to be necessary or reasonable).

The meaning of this question is unclear.

- 8. As of the most recent month available, please provide
 - a. A distribution, in weeks, of all currently active residential deferred payment plans.

ACTIVE CO	ONTRAC	TS	06/01/20	020-05/3	1/2021		
		WEEK 1	WEEK 2	WEEK 3	WEEK 4		
2020							
JUNE							
JULY							
AUGUST							
SEPTEMBER							
OCTOBER			1				
NOVEMBER		4	1	1			
DECEMBER		2	1	1	4		1
2021							
JANUARY		6	10	62	30		+
FEBRUARY		14	1	1			
MARCH							
APRIL		11			4		
MAY					3		-
	TOTAL:	37	14	65	41		
	TOTAL	3/	14	03	41		
						GRAND TOTAL OF ACTIVE CONTRACTS:	157

b. The 12-month cumulative total of nonpayment disconnections made without notice upon default of a deferred payment plan.

Zero.

9. Please explain whether the Water District charges a late payment charge on balances made subject to a deferred payment plan.

No. The District does not charge a late payment charge on balances under a deferred payment plan.

10. Please describe the deferred payment plan(s) currently offered to district customers. In doing so, please assert whether the same plan is offered to all customers, and, if not, why and what alternative plans are offered.

The District offers payment plans for past due or leak balances. The customer is required to sign a Partial Payment Agreement Contract and is given a signed copy. The past due balance is broken down into six equal monthly payments (extended to 12 months due to COVID-19) to be paid in addition to the current bill. If the customer fails to adhere to the Contract, they are sent a disconnection letter, and services are suspended if still not paid. The Contract is available to all customers who have a past due or leak balance.

11. In the response to MCCC-15, please provide a detailed explanation of the difference between a "certified" and "noncertified" customer.

In the INCODE billing software, the term "certified" refers to address verification. Some post offices offer certification of addresses, meaning they have a process to check the validity and deliverability of a physical mailing address. Our post office does not offer this service. Therefore, the addresses are listed as "noncertified."

- 12. The aging reports provided in Attachment 19B were not dated. The response to MCCC-19B states that aging reports were provided for the months July 2020 through March 2021 (nine months), but 10 months of aging reports were attached. Please identify:
 - a. The month for each aging report provided in Attachment 19B; Aging Reports show the current balance in the system at the time the report is printed. For example, Page 392 of the first data response has a date on the top left corner of 7/2/2020 showing it was printed on that date. Therefore, this end-of-month report shows the balance on 6/30/2020. Similarly:

Page 395 has a date of 8/4/2020 showing the balance on 7/31/2020. Page 398 has a date of 9/3/2020 showing the balance on 8/31/2020. Page 401 has a date of 10/1/2020 showing the balance on 9/30/2020.

Page 404 has a date of 11/3/2020 showing the balance on 10/31/2020.

Page 407 has a date of 12/1/2020 showing the balance on 11/30/2020.

Page 410 has a date of 1/5/2021 showing the balance on 12/31/2020.

Page 413 has a date of 2/2/2021 showing the balance on 1/31/2021.

Page 416 has a date of 3/5/2021 showing the balance on 2/28/2021.

Page 419 has a date of 4/2/2021 showing the balance on 3/31/2021.

b. For each month's aging report, confirm the month of the aging report by providing the "Balance" for Revenue Code "100—Water." For example, if the first month is, in fact, July 2020, identify it as follows: "July 2020: 280706.02."

Jun2020:280706.02

Jul2020:308454.31

Aug2020:280786.79

Sep2020:303233.32

Oct2020:298903.82

Nov2020:317677.97

Dec2020:317810.44

Jan2021:235361.75

Feb2021:303965.83

Mar2021:217936.52

13. Please describe the geographic area of the county covered by each book listed in the aging report provided as Attachment 19B to the district's response to MCCC's previous data request.

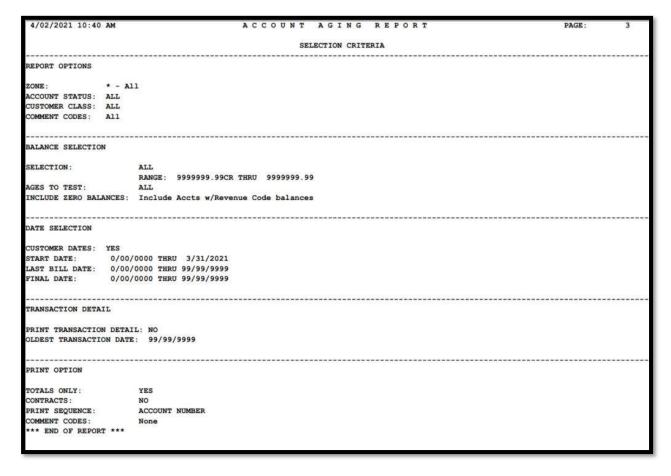
Please see the meter reading book list below. In general, books are described by road name or area. The radio read books are separate and described by meter brand.

BOOK LIST

- 1. Wickerfield, Murray Rd, Stepp Btm
- 2. Coldwater
- 3. Inez
- 4. Turkey
- 5. Blacklog
- 6. Middlefork
- 7. Old Rt 3
- 8. Richmond Cal, Saltwell, Eden W, Milo
- 9. Warfield
- 10. Collins Creek, OK Corral, Hode
- 11. Kermit Br, Smokey Bottom, Rufus Rd St
- 12. RR Bridge Long Br
- 13. 1714 (Lovely Freewill) Little Petercave

- 14. Lt. Petercave Emily Crk
- 15. Meathouse, Pigeon Roost, Frog Pond
- 16. Long Br 292 Pike Co.
- 17. Buck Crk Mtn Old Hinkle's Gas Station
- 18. Buck Crk, Elk Crk, Upper & Lower Poplar Frk
- 19. Mueller Radio Reads
- 20. Sensus Radio Reads
- 14. Page 3 of each aging report provided in Attachment 19B provides the "Selection Criteria." Page 3 of each aging report is cutoff on the left-hand side of the page so that it is not possible to read what each line states. Please provide at least one copy of the "Selection Criteria" with the entire page visible.

There is no data/information/line that is cutoff. The example below is Page 421 of the responses to the First Data Request showing the selection criteria for the 3/31/21 end-of-month aging report.

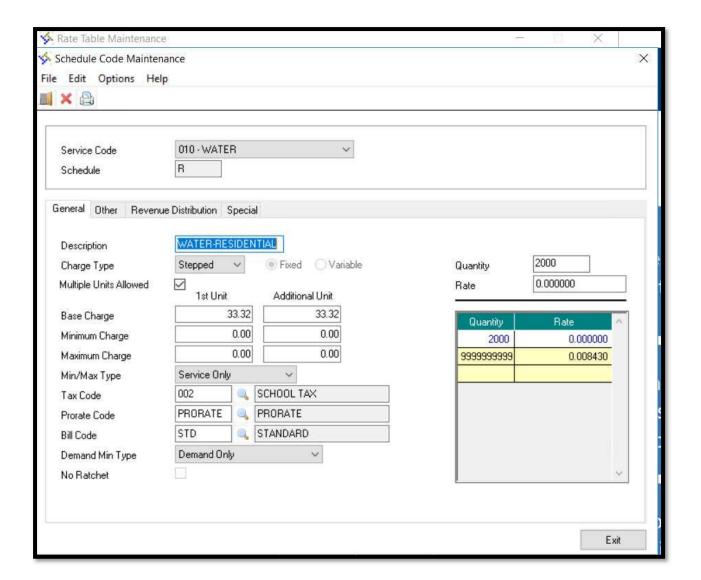


15. Please provide, by month, for residential customers, a distribution of usage in increments of 500 gallons per month (with a top code used as reasonably determined by the Water District).

See Attachment 15.

- 16. Please explain how the monthly rates are applied to residential consumption to determine a residential bill for a 5/8 inch meter. Provide, in sufficient detail to allow replication, a calculation of a monthly bill given the following consumption levels at current rates. Please state affirmatively whether the same rate structure applies to all meter types.
 - a. 1,000 gallons.
 - b. 2,000 gallons.
 - c. 2001 gallons.
 - d. 2100 gallons
 - e. 2500 gallons.
 - f. 3000 gallons.
 - g. 3001 gallons.
 - h. 3100 gallons.

See the residential water table shown below. The rate is set to charge \$33.32 for up to 2,000 gallons per month. For every gallon above 2,000 gallons during a month, the customer is charged \$0.00843.



17. 807 KAR 5:006 Section 7(a)4 requires that the bill for service clearly show "the date of the present reading." Testimony at the hearing verified that the district does not currently include an accurate meter read date on customer's bills. Please explain what steps the district would need to take to provide an accurate meter read date on each bill.

The District will reorganize its meter reading books, zones and routes so that the billing software will print multiple reading dates at the time of monthly billing, allowing for accurate reading dates for individual customers.

18. How are customers billed at locations where no meter has been located? How do those customer's bills reflect their billing status, i.e., do the bills clearly show that the amount billed is not based on actual readings?

For customer's billed at a location where no meter can be found, they receive an estimated bill. The bill clearly states "estimated" on the bill card.

19. Please describe whether and how the district refunds or credits interest on all customer deposits in accordance with 807 KAR 5:006 Sec.8(6). How does the district determine the rate of interest paid on deposits?

The District is not currently crediting interest but will develop a policy to do so.

20. Please explain the district's plans for repaying debt amounts not covered by the debt service surcharge.

As soon as the District has a rate structure that will cover operational expenses, the District intends to work with the PSC and the creditors to develop a plan that addresses all debt accumulated prior to 1 January 2020, as well as pay down the balance owed to Alliance for payroll and other items. This will be done with PSC guidance and approval and within the confines of existing and future PSC orders.

21. For each Theft Of Water that the district has uncovered since January 1, 2020, please provide a copy of the cost calculation form and summary of findings prepared by the district and note which accounts have been forwarded to the county prosecutor. In doing so, please redact information that identifies the customer.

Findings for each of the Theft of Water investigation are included in Attachment 21. Information on pages "A-1" through "R-2" has been submitted to the county prosecutor. The amount described on Pages "S1" and "S2" was paid by the customer. The information provided on Pages "T-1" through "U-2" is currently under investigation by the District.

22. Please describe the district's process for reading the prison meter and billing PCUC. If PCUC is primarily in charge of reading the meter, please describe the district's process, if any, for verifying PCUC's reading.

PCUC is primarily responsible for reading the meter at the Honey Branch Booster Station as well as the Prison meter. PCUC sends a monthly statement to the District detailing usage with either a check or an invoice. The District makes every effort to read the meters daily to verify the amount of water pumped through the Honey Branch and Davella area of the District's water system.

23. Regarding MCWD's response to Q16 in previous data request. In response to the previous request, MCWD asserted that "all customers are set up to pay past due amounts first." The Commission's regulations provide that "[a] payment received shall first be applied to the bill for service rendered." 807 KAR 5:006 Sec.

9(3)(h)(2). Is it MCWD's position that its practice of applying payments to past due amounts first is in compliance with the Commission's regulation? Why or why not?

The payment is applied to services rendered during the most recent period along with a pro-rata share of the past due amount. The District believes that it complies with the spirit of the rule as it is written.

24. Please provide a detailed description of how the how MCWD separates unpaid bills for service in a month from unpaid Late Payment Charges from prior months in order to comply with the Commission regulation stating that "(h) Late payment charge. A late payment charge may be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. . .3. Additional late payment charges shall not be assessed on unpaid late payment charges." (emphasis added).

The District's INCODE billing software is set to calculate penalties on the water revenue code's most current past due amount for service. The software is not set up to calculate penalties on late payment charges.

CONSUMPTION SUMMARY

DATE RANGE: 6/2020 THRU 5/2021

PAGE: 13

SERVICE CATEGORY: WTR-WATER Attachment 15 CONSUMPTION TYPE: TOTAL

YEAR:	2020	**	CLASS	TOTALS	*

	TOT-ADDRS	TOT-CONS	TOT-DMD	TOT-BILLS	CONS/ADDR	CONS/BILL	DMD/ADDR	DMD/BILL
RANGE: 0 - 500								
CUSTOMER CLASS: R								
JUNE	3	0	0.0000	3	0	0	0.0000	0.0000
JULY	4	270	0.0000	4	68	68	0.0000	0.0000
AUGUST	7	90	0.0000	7	13	13	0.0000	0.0000
SEPTEMBER	8	320	0.0000	8	40	40	0.0000	0.0000
OCTOBER	8	165	0.0000	8	21	21	0.0000	0.0000
NOVEMBER	7	251	0.0000	7	36	36	0.0000	0.0000
DECEMBER	7	0	0.0000	8	0	0	0.0000	0.0000
TOTALS:	8	1,096	0.0000	45	137	24	0.0000	0.0000
RANGE: 501 - 1000								
CUSTOMER CLASS: R								
JUNE	3	0	0.0000	3	0	0	0.0000	0.0000
JULY	3	2,050	0.0000	3	683	683	0.0000	0.0000
AUGUST	5	5	0.0000	5	1	1	0.0000	0.0000
SEPTEMBER	4	104	0.0000	4	26	26	0.0000	0.0000
OCTOBER	4	90	0.0000	4	23	23	0.0000	0.0000
NOVEMBER	3	1,090	0.0000	3	363	363	0.0000	0.0000
DECEMBER	3	410	0.0000	3	137	137	0.0000	0.0000
TOTALS:	5	3,749	0.0000	25	750	150	0.0000	0.0000
RANGE: 1001 - 1500								
CUSTOMER CLASS: R								
JUNE	1	0	0.0000	1	0	0	0.0000	0.0000
JULY	1	520	0.0000	1	520	520	0.0000	0.0000
AUGUST	1	0	0.0000	1	0	0	0.0000	0.0000
SEPTEMBER	1	10	0.0000	1	10	10	0.0000	0.0000
OCTOBER	2	80	0.0000	2	40	40	0.0000	0.0000
NOVEMBER	2	20	0.0000	2	10	10	0.0000	0.0000
DECEMBER	2	10	0.0000	2	5	5	0.0000	0.0000
TOTALS:	2	640	0.0000	10	320	64	0.0000	0.0000
RANGE: 1501 - 2000								
CUSTOMER CLASS: R								
JUNE	2	0	0.0000	2	0	0	0.0000	0.0000
JULY	2	1,750	0.0000	2	875	875	0.0000	0.0000
AUGUST	3	20	0.0000	3	7	7	0.0000	0.0000
SEPTEMBER	3	220	0.0000	3	73	73	0.0000	0.0000
OCTOBER	5	570	0.0000	5	114	114	0.0000	0.0000
NOVEMBER	5	530	0.0000	5	106	106	0.0000	0.0000
DECEMBER	5	1,390	0.0000	5	278	278	0.0000	0.0000

CONSUMPTION SUMMARY

PAGE: 14 SERVICE CATEGORY: WTR-WATER DATE RANGE: 6/2020 THRU 5/2021

CONSUMPTION TYPE: TOTAL

YEAR:	2020	**	CLASS	TOTALS	*

	TOT-ADDRS	TOT-CONS	TOT-DMD	TOT-BILLS	CONS/ADDR	CONS/BILL	DMD/ADDR	DMD/BILL
TOTALS:	5	4,480	0.0000	25	896	179	0.0000	0.0000
RANGE: 2001 - 2500								
CUSTOMER CLASS: R								
NOVEMBER	2	980	0.0000	3	490	327	0.0000	0.0000
DECEMBER	2	610	0.0000	2	305	305	0.0000	0.0000
TOTALS:	2	1,590	0.0000	5	795	318	0.0000	0.0000
RANGE: 2501 - 3000								
CUSTOMER CLASS: R								
JUNE	2	1,000	0.0000	2	500	500	0.0000	0.0000
JULY	3	4,260	0.0000	3	1,420	1,420	0.0000	0.0000
AUGUST	3	280	0.0000	3	93	93	0.0000	0.0000
SEPTEMBER	3	170	0.0000	3	57	57	0.0000	0.0000
OCTOBER NOVEMBER	3	290	0.0000	3	97	97	0.0000	0.0000
DECEMBER	3 3	840 470	0.0000	3	280 157	280 157	0.0000	0.0000
TOTALS:	4	7,310	0.0000	20	1,828	366	0.0000	0.0000
RANGE: 3001 - 3500 CUSTOMER CLASS: R								
JUNE	1	0	0.0000	1	0	0	0.0000	0.0000
JULY	2	280	0.0000	2	140	140	0.0000	0.0000
AUGUST	2	0	0.0000	2	0	0	0.0000	0.0000
SEPTEMBER	2	0	0.0000	2	0	0	0.0000	0.0000
OCTOBER	2	600	0.0000	3	300	200	0.0000	0.0000
NOVEMBER	2	394	0.0000	2	197	197	0.0000	0.0000
DECEMBER TOTALS:	2 2	2,740 4,014	0.0000	2 14	1,370 2,007	1,370 287	0.0000	0.0000
TOTALS:	2	4,014	0.0000	14	2,007	207	0.0000	0.0000
RANGE: 3501 - 4000								
CUSTOMER CLASS: R JUNE	5	6,000	0.0000	5	1,200	1,200	0.0000	0.0000
JULY	5	3,140	0.0000	5	628	628	0.0000	0.0000
AUGUST	6	1,340	0.0000	6	223	223	0.0000	0.0000
SEPTEMBER	7	855	0.0000	7	122	122	0.0000	0.0000
OCTOBER	7	3,746	0.0000	7	535	535	0.0000	0.0000
NOVEMBER	7	5,087	0.0000	7	727	727	0.0000	0.0000
DECEMBER	6	1,980	0.0000	6	330	330	0.0000	0.0000
TOTALS:	8	22,148	0.0000	43	2,769	515	0.0000	0.0000

CONSUMPTION SUMMARY

PAGE: 15 SERVICE CATEGORY: WTR-WATER DATE RANGE: 6/2020 THRU 5/2021

CONSUMPTION TYPE: TOTAL

YEAR: 2020 ** CLASS TOTALS **

	TOT-ADDRS	TOT-CONS	TOT-DMD	TOT-BILLS	CONS/ADDR	CONS/BILL	DMD/ADDR	DMD/BILL
RANGE: 4001 - 4500								
CUSTOMER CLASS: R	•	1 000	0 0000		500	500	0.0000	0.0000
JUNE	2	1,000	0.0000	2	500	500	0.0000	0.0000
JULY	2	1,400	0.0000	2	700	700	0.0000	0.0000
AUGUST SEPTEMBER	2	850	0.0000	2	425	425	0.0000	0.0000
OCTOBER	1	820 10	0.0000	1	410 10	410 10	0.0000	0.0000
NOVEMBER	1	50	0.0000	1	50	50	0.0000	0.0000
DECEMBER	1	50	0.0000	1	50	50	0.0000	0.0000
TOTALS:	2		0.0000	11		380	0.0000	0.0000
TOTALS:	2	4,180	0.0000	11	2,090	360	0.0000	0.0000
RANGE: 4501 - 5000								
CUSTOMER CLASS: R								
NOVEMBER	1	0	0.0000	1	0	0	0.0000	0.0000
DECEMBER	1	1,560	0.0000	1	1,560	1,560	0.0000	0.0000
TOTALS:	1	1,560	0.0000	2	1,560	780	0.0000	0.0000
RANGE: 5001 - 5500								
CUSTOMER CLASS: R								
JUNE	1	2,000	0.0000	1	2,000	2,000	0.0000	0.0000
JULY	2	569	0.0000	2	285	285	0.0000	0.0000
AUGUST	2	115	0.0000	2	58	58	0.0000	0.0000
SEPTEMBER	2	151	0.0000	2	76	76	0.0000	0.0000
OCTOBER	2	73	0.0000	2	37	37	0.0000	0.0000
NOVEMBER	2	117	0.0000	2	59	59	0.0000	0.0000
DECEMBER	2	1,450	0.0000	2	725	725	0.0000	0.0000
TOTALS:	2	4,475	0.0000	13	2,238	344	0.0000	0.0000
RANGE: 5501 - 6000								
CUSTOMER CLASS: R								
TOTALS:	0	0	0.0000	0	0	0	0.0000	0.0000
RANGE: 6001 - 6500								
CUSTOMER CLASS: R								
DECEMBER	1	370	0.0000	1	370	370	0.0000	0.0000
TOTALS:	1	370	0.0000	1	370	370	0.0000	0.0000
RANGE: 6501 - 7000								
CUSTOMER CLASS: R								
SEPTEMBER	1	2,430	0.0000	1	2,430	2,430	0.0000	0.0000

SERVICE CATEGORY: WTR-WATER

CONSUMPTION SUMMARY

PAGE: 16 DATE RANGE: 6/2020 THRU 5/2021

CONSUMPTION TYPE: TOTAL

YEAR: 2020 ** CLASS TOTALS **

	TOT-ADDRS	TOT-CONS	TOT-DMD	TOT-BILLS	CONS/ADDR	CONS/BILL	DMD/ADDR	DMD/BILL
OCTOBER	1	10	0.0000	1	10	10	0.0000	0.0000
NOVEMBER	1	0	0.0000	1	0	0	0.0000	0.0000
DECEMBER	1	170	0.0000	1	170	170	0.0000	0.0000
TOTALS:	1	2,610	0.0000	4	2,610	653	0.0000	0.0000
RANGE: 7001 - 7500								
CUSTOMER CLASS: R								
JUNE	1	0	0.0000	1	0	0	0.0000	0.0000
SEPTEMBER	1	60	0.0000	1	60	60	0.0000	0.0000
OCTOBER	1	320	0.0000	1	320	320	0.0000	0.0000
NOVEMBER	2	880	0.0000	2	440	440	0.0000	0.0000
DECEMBER	3	4,250	0.0000	3	1,417	1,417	0.0000	0.0000
TOTALS:	3	5,510	0.0000	8	1,837	689	0.0000	0.0000
RANGE: 7501 - 8000 CUSTOMER CLASS: R								
TOTALS:	0	0	0.0000	0	0	0	0.0000	0.0000
RANGE: 8001 - 8500 CUSTOMER CLASS: R								
JUNE	2	1,000	0.0000	2	500	500	0.0000	0.0000
JULY	2	2,740	0.0000	2	1,370	1,370	0.0000	0.0000
AUGUST	2	1,310	0.0000	2	655	655	0.0000	0.0000
SEPTEMBER	3	7,720	0.0000	3	2,573	2,573	0.0000	0.0000
OCTOBER	2	4,590	0.0000	2	2,295	2,295	0.0000	0.0000
NOVEMBER	2	4,210	0.0000	2	2,105	2,105	0.0000	0.0000
DECEMBER	2	2,060	0.0000	2	1,030	1,030	0.0000	0.0000
TOTALS:	3	23,630	0.0000	15	7,877	1,575	0.0000	0.0000
RANGE: 8501 - 9000								
CUSTOMER CLASS: R	2	2 222	0 0000	2	667	665	0.0000	0 0000
JUNE	3	2,000	0.0000	3	667	667	0.0000	0.0000
JULY	3	2,920	0.0000	4	973	730	0.0000	0.0000
AUGUST	3	220	0.0000	3	73	73	0.0000	0.0000
SEPTEMBER	3	2,220	0.0000	3	740	740	0.0000	0.0000
OCTOBER	3	1,700	0.0000	3	567	567	0.0000	
NOVEMBER	3	800	0.0000	3	267	267	0.0000	0.0000
DECEMBER	3	1,110	0.0000	4	370	278	0.0000	0.0000

3 10,970 0.0000 23 3,657 477 0.0000

0.0000

RANGE: 9001 - 9500

TOTALS:

CONSUMPTION SUMMARY

PAGE: 17 SERVICE CATEGORY: WTR-WATER DATE RANGE: 6/2020 THRU 5/2021

CONSUMPTION TYPE: TOTAL

YEAR: 2020 ** CLASS TOTALS **

	TOT-ADDRS	TOT-CONS	TOT-DMD	TOT-BILLS	CONS/ADDR	CONS/BILL	DMD/ADDR	DMD/BILL
CUSTOMER CLASS: R	0	0	0.0000	0	0	0	0.0000	0.0000
RANGE: 9501 - 10000 CUSTOMER CLASS: R)							
SEPTEMBER	1	0	0.0000	1	0	0	0.0000	0.0000
OCTOBER	1	680	0.0000	1	680	680	0.0000	0.0000
NOVEMBER	1	1,290	0.0000	1	1,290	1,290	0.0000	0.0000
DECEMBER	1	1,440	0.0000	1	1,440	1,440	0.0000	0.0000
TOTALS:	1	3,410	0.0000	4	3,410	853	0.0000	0.0000

CONSUMPTION SUMMARY

PAGE: 18 SERVICE CATEGORY: WTR-WATER DATE RANGE: 6/2020 THRU 5/2021

CONSUMPTION TYPE: TOTAL

YEAR: 2021 ** CLASS TOTALS **

3

MARCH

	TOT-ADDRS	TOT-CONS	TOT-DMD	TOT-BILLS	CONS/ADDR	CONS/BILL	DMD/ADDR	DMD/BILL
DANGE: 0 FOO								
RANGE: 0 - 500 CUSTOMER CLASS: R								
JANUARY	8	130	0.0000	8	16	16	0.0000	0.0000
FEBRUARY	8	0	0.0000	8	0	0	0.0000	0.0000
MARCH	8	0	0.0000	8	0	0	0.0000	0.0000
APRIL	15	0	0.0000	15	0	0	0.0000	0.0000
MAY	20	1,010	0.0000	21	51	48	0.0000	0.0000
TOTALS:	23	1,140	0.0000	60	50	19	0.0000	0.0000
RANGE: 501 - 1000								
CUSTOMER CLASS: R								
JANUARY	3	30	0.0000	3	10	10	0.0000	0.0000
FEBRUARY	4	30	0.0000	4	8	8	0.0000	0.0000
MARCH	5	0	0.0000	6	0	0	0.0000	0.0000
APRIL	4	380	0.0000	4	95	95	0.0000	0.0000
MAY	5	1,230	0.0000	5	246	246	0.0000	0.0000
TOTALS:	7	1,670	0.0000	22	239	76	0.0000	0.0000
RANGE: 1001 - 1500								
CUSTOMER CLASS: R								
JANUARY	2	0	0.0000	2	0	0	0.0000	0.0000
FEBRUARY	2	30	0.0000	2	15	15	0.0000	0.0000
MARCH	3	710	0.0000	3	237	237	0.0000	0.0000
APRIL	3	420	0.0000	4	140	105	0.0000	0.0000
MAY TOTALS:	3	1,840 3,000	0.0000	3 14	613 1,000	613 214	0.0000	0.0000
RANGE: 1501 - 2000								
CUSTOMER CLASS: R JANUARY	=	690	0.0000	=	138	120	0.0000	0.0000
FEBRUARY	5 5	270	0.0000	5 5	54	138 54	0.0000	0.0000
MARCH	5	630	0.0000	5	126	126	0.0000	0.0000
APRIL	5	790	0.0000	5	158	158	0.0000	0.0000
MAY	5	2,590	0.0000	5	518	518	0.0000	0.0000
TOTALS:	5	4,970	0.0000	25	994	199	0.0000	0.0000
RANGE: 2001 - 2500								
CUSTOMER CLASS: R								
JANUARY	2	770	0.0000	2	385	385	0.0000	0.0000
FEBRUARY	2	510	0.0000	2	255	255	0.0000	0.0000
	_							

0.0000

560

3

187

187

0.0000

0.0000

SERVICE CATEGORY: WTR-WATER

CONSUMPTION SUMMARY

PAGE: 19 DATE RANGE: 6/2020 THRU 5/2021

CONSUMPTION TYPE: TOTAL

YEAR: 2021 ** CLASS TOTALS **

	TOT-ADDRS	TOT-CONS	TOT-DMD	TOT-BILLS	CONS/ADDR	CONS/BILL	DMD/ADDR	DMD/BILL
APRIL	3	1,020	0.0000	3	340	340	0.0000	0.0000
MAY	5	6,870	0.0000	5	1,374	1,374	0.0000	0.0000
TOTALS:	5	9,730	0.0000	15	1,946	649	0.0000	0.0000
RANGE: 2501 - 3000								
CUSTOMER CLASS: R								
JANUARY	4	600	0.0000	4	150	150	0.0000	0.0000
FEBRUARY	4	1,700	0.0000	4	425	425	0.0000	0.0000
MARCH	3	140	0.0000	3	47	47	0.0000	0.0000
APRIL	4	670	0.0000	4	168	168	0.0000	0.0000
MAY	4	3,390	0.0000	4	848	848	0.0000	0.0000
TOTALS:	5	6,500	0.0000	19	1,300	342	0.0000	0.0000
RANGE: 3001 - 3500								
CUSTOMER CLASS: R								
JANUARY	2	1,070	0.0000	2	535	535	0.0000	0.0000
FEBRUARY	2	440	0.0000	2	220	220	0.0000	0.0000
MARCH	2	270	0.0000	2	135	135	0.0000	0.0000
APRIL	3	460	0.0000	3	153	153	0.0000	0.0000
MAY	3	3,770	0.0000	3	1,257	1,257	0.0000	0.0000
TOTALS:	3	6,010	0.0000	12	2,003	501	0.0000	0.0000
RANGE: 3501 - 4000								
CUSTOMER CLASS: R								
JANUARY	6	1,670	0.0000	6	278	278	0.0000	0.0000
FEBRUARY	6	810	0.0000	6	135	135	0.0000	0.0000
MARCH	7	800	0.0000	7	114	114	0.0000	0.0000
APRIL	7	3,510	0.0000	7	501	501	0.0000	0.0000
MAY	7	4,780	0.0000	7	683	683	0.0000	0.0000
TOTALS:	8	11,570	0.0000	33	1,446	351	0.0000	0.0000
RANGE: 4001 - 4500								
CUSTOMER CLASS: R								
JANUARY	1	510	0.0000	1	510	510	0.0000	0.0000
FEBRUARY	1	470	0.0000	1	470	470	0.0000	0.0000
MARCH	1	2,660	0.0000	1	2,660	2,660	0.0000	0.0000
APRIL	1	0	0.0000	1	0	0	0.0000	0.0000
MAY	2	980	0.0000	2	490	490	0.0000	0.0000
TOTALS:	2	4,620	0.0000	6	2,310	770	0.0000	0.0000

RANGE: 4501 - 5000

SERVICE CATEGORY: WTR-WATER

CONSUMPTION SUMMARY

PAGE: 20 DATE RANGE: 6/2020 THRU 5/2021

CONSUMPTION TYPE: TOTAL

** CLASS TOTALS ** YEAR: 2021

	TOT-ADDRS	TOT-CONS	TOT-DMD	TOT-BILLS	CONS/ADDR	CONS/BILL	DMD/ADDR	DMD/BILL
CUSTOMER CLASS: R								
JANUARY	1	2,930	0.0000	1	2,930	2,930	0.0000	0.0000
FEBRUARY	1	200	0.0000	1	200	200	0.0000	0.0000
MARCH	1	0	0.0000	1	0	0	0.0000	0.0000
APRIL	1	1,830	0.0000	1	1,830	1,830	0.0000	0.0000
MAY	1	2,790	0.0000	1	2,790	2,790	0.0000	0.0000
TOTALS:	2	7,750	0.0000	5	3,875	1,550	0.0000	0.0000
RANGE: 5001 - 5500								
CUSTOMER CLASS: R								
JANUARY	2	440	0.0000	2	220	220	0.0000	0.0000
FEBRUARY	2	680	0.0000	2	340	340	0.0000	0.0000
MARCH	2	490	0.0000	2	245	245	0.0000	0.0000
APRIL	2	2,070	0.0000	3	1,035	690	0.0000	0.0000
MAY	2	1,960	0.0000	2	980	980	0.0000	0.0000
TOTALS:	2	5,640	0.0000	11	2,820	513	0.0000	0.0000
RANGE: 5501 - 6000								
CUSTOMER CLASS: R								
TOTALS:	0	0	0.0000	0	0	0	0.0000	0.0000
RANGE: 6001 - 6500								
CUSTOMER CLASS: R								
JANUARY	1	1,000	0.0000	1	1,000	1,000	0.0000	0.0000
FEBRUARY	1	1,090	0.0000	1	1,090	1,090	0.0000	0.0000
MARCH	2	1,120	0.0000	2	560	560	0.0000	0.0000
APRIL	2	3,420	0.0000	2	1,710	1,710	0.0000	0.0000
MAY	2	5,620	0.0000	2	2,810	2,810	0.0000	0.0000
TOTALS:	2	12,250	0.0000	8	6,125	1,531	0.0000	0.0000
RANGE: 6501 - 7000								
CUSTOMER CLASS: R								
JANUARY	1	630	0.0000	1	630	630	0.0000	0.0000
FEBRUARY	2	1,380	0.0000	2	690	690	0.0000	0.0000
MARCH	2	1,140	0.0000	2	570	570	0.0000	0.0000
APRIL	2	3,940	0.0000	2	1,970	1,970	0.0000	0.0000
MAY	2	3,640	0.0000	2	1,820	1,820	0.0000	0.0000
TOTALS:	2	10,730	0.0000	9	5,365	1,192	0.0000	0.0000
Ĭ								

RANGE: 7001 - 7500

CONSUMPTION SUMMARY

SERVICE CATEGORY: WTR-WATER DATE RANGE: 6/2020 THRU 5/2021

PAGE: 21

CONSUMPTION TYPE: TOTAL

YEAR: 2021 ** CLASS TOTALS **

	TOT-ADDRS	TOT-CONS	TOT-DMD	TOT-BILLS	CONS/ADDR	CONS/BILL	DMD/ADDR	DMD/BILL
CUSTOMER CLASS: R								
JANUARY	3	10,110	0.0000	3	3,370	3,370	0.0000	0.0000
FEBRUARY	3	4,120	0.0000	3	1,373	1,373	0.0000	0.0000
MARCH	3	1,330	0.0000	3	443	443	0.0000	0.0000
APRIL	3	420	0.0000	3	140	140	0.0000	0.0000
MAY	1	330	0.0000	1	330	330	0.0000	0.0000
TOTALS:	3	16,310	0.0000	13	5,437	1,255	0.0000	0.0000
RANGE: 7501 - 8000								
CUSTOMER CLASS: R								
TOTALS:	0	0	0.0000	0	0	0	0.0000	0.0000
RANGE: 8001 - 8500								
CUSTOMER CLASS: R								
JANUARY	2	830	0.0000	2	415	415	0.0000	0.0000
FEBRUARY	2	300	0.0000	2	150	150	0.0000	0.0000
MARCH	1	60	0.0000	1	60	60	0.0000	0.0000
APRIL	1	30	0.0000	1	30	30	0.0000	0.0000
MAY	1	30	0.0000	1	30	30	0.0000	0.0000
TOTALS:	2	1,250	0.0000	7	625	179	0.0000	0.0000
RANGE: 8501 - 9000								
CUSTOMER CLASS: R								
JANUARY	3	1,430	0.0000	3	477	477	0.0000	0.0000
FEBRUARY	3	1,350	0.0000	3	450	450	0.0000	0.0000
MARCH	3	2,610	0.0000	3	870	870	0.0000	0.0000
APRIL	3	2,200	0.0000	3	733	733	0.0000	0.0000
MAY	3	7,870	0.0000	3	2,623	2,623	0.0000	0.0000
TOTALS:	3	15,460	0.0000	15	5,153	1,031	0.0000	0.0000
RANGE: 9001 - 9500								
CUSTOMER CLASS: R								
TOTALS:	0	0	0.0000	0	0	0	0.0000	0.0000
RANGE: 9501 - 10000								
CUSTOMER CLASS: R								
JANUARY	1	1,550	0.0000	1	1,550	1,550	0.0000	0.0000
FEBRUARY	2	1,310	0.0000	2	655	655	0.0000	0.0000
MARCH	2	4,980	0.0000	2	2,490	2,490	0.0000	0.0000
APRIL	2	4,640	0.0000	2	2,320	2,320	0.0000	0.0000

CONSUMPTION SUMMARY

PAGE: 22 SERVICE CATEGORY: WTR-WATER DATE RANGE: 6/2020 THRU 5/2021

CONSUMPTION TYPE: TOTAL

YEAR: 2021 ** CLASS TOTALS **

	TOT-ADDRS	TOT-CONS	TOT-DMD TO	T-BILLS	CONS/ADDR	CONS/BILL	DMD/ADDR	DMD/BILL	
MAY	2	4,030	0.0000	2	2,015	2,015	0.0000	0.0000	
TOTALS:	2	16,510	0.0000	9	8,255	1,834	0.0000	0.0000	

Date:	
Time: 12:30 pm	
Name (if known):	
Address: _	
Description of home:	•
Circumstances in which you discovered the TOW: _	Line Maintance
Was there damage caused by TOW? <u> といて </u> さっ	Service Behind 13ox
If so, please list damaged items:	
Were pictures taken? Yes No	
What preventative measures were taken to prevent	t further TOW? Removed 13ox Shur off
from main line was Tee 055 a	Id Box Running To Z D'Strent Home jhor D'Stent Houses but", "I needed water so I could take a
Any customer comments? (i.e. "I know it was wrong	but", "I needed water so I could take a to us The line was Teed
off running to Her &	Home & Neighbors
-/- running	(Father in law)
Signature:	Date: 8/3//2c
Signature:	Date: 0/7/100

	Cost Estimat	ie.
1. Labo a	r: n. Number of Employees	Labor Cost
2. Equi _l a	oment: . Equipment Used <u>Exc</u> & Truck	Equip. Cost 564.28
3. Mate	erials: . Materials Used	Material Cost
4. Wate a b	er Used: . Theft Period <u>1 year</u> . Gallons Used <u>72, 000</u>	Water Theft Cost <u>CGG</u> , 96
	Cost	
Signature:		Date: 8/3//20
 1st Of 2nd O 	ffense	
Actions Take	n: Water lines were di	sconnected and box removed
Fee Assessed	On Yes	Fee Amount 40.00
Total Cost of Signature:	Theft: \$1,375.50	Date: 8/31/20
	Reviewer Signat	ure
Signature:	Craig Miller	9/9/20 Date:
Title	Division Manager	

Date: <u>8/26/20</u>		-			-
Time: 12:30 pm		-			
Name (if known)	Benter				
Address:	:		:	3	
Description of home:			·		
Circumstances in which you discovered the TOW:	1				
Was there damage caused by TOW? <u>Cゅ</u> テ そ	service	Beh:	nd 13	Box	
If so, please list damaged items:	1,				
Were pictures taken? YesNo					
What preventative measures were taken to preve	nt further TO\	N? Rej	moved	Box	
Setter & Shuroff from M	nain lin	e (Cust	not ,	n use	70
Any customer comments? (i.e. "I know it was wro shower"). No one would	ng puτ , "I néc	eded water	so I coul	а таке а	•••
Me.	was cheaning for the	£ 4 9			
		; 1			
	1.				
Signature:	Date:	8/	3//2	0	
J. '		1.			

Cost Estimate	
1. Labor: a. Number of Employees	Labor Cost 163.72
2. Equipment: a. Equipment Used Exc / Truck Uh	Equip. Cost 564.88
3. Materials: a. Materials Used	Material Cost
4. Water Used: a. Theft Period Un Known possibly 1 year b. Gallons Used 36,000	Water Theft Cost 303.43
Total Cost 1,032.08	
Signature: Att Da	te: <u>8/3//70</u>
For Office Use Only	
o 1 st Offense o 2 nd Offense	i. : : : : : : : : : : : : : : : : : : :
Actions Taken: <u>removed</u> box & Softor	from main line
Fee Assessed (YN) <u>Yes</u>	Fee Amount 40.00
Total Cost of Theft: 1,072,08 Signature: Date Of Date Date Date Date Date Date Date Date	te: 8/31/20
Reviewer Signature	
Reviewer signature	
Signature: Craig Miller Date	e:9/9/20
Division Manager	

Date: 10-14-20
Time: 1:00 PM
Name (if known):
Address O_{+}
Description of home:
Circumstances in which you discovered the TOW: during meter reading
Was there damage caused by TOW? 100
If so, please list damaged items:
Were pictures taken? Yes No
What preventative measures were taken to prevent further TOW? installed New lead tie
Any customer comments? (i.e. "I know it was wrong but", "I needed water so I could take a shower")
Signature: Stew And Date: 19/14/20

Cost Estimate	
Labor: a. Number of Employees	Labor Cost
Equipment: a. Equipment Used	Equip. Cost
3. Materials: a. Materials Used	Material Cost
4. Water Used: a. Theft Period 9/20 - 10/14 b. Gallons Used 3,000	Water Theft Cost 25.29
Total Cost 107.15	
For Office Use Onl	ly
 1st Offense 2nd Offense 	
Actions Taken: <u>New lead tie installed</u> ;	fees added to account
Fee Assessed (YN) Yes	Fee Amount 40.00
Fotal Cost of Theft: 147.15 Signature: Molou Proof Or	Date: 10/14/20

		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Date: <u>8/7/20</u>	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
Time: 4:30 pm) 5 1 1 1	1-	
Name (if known):			
Address: 14149 Saltwell Rd			\$
Description of home:			0
Circumstances in which you discovered the TOW: Fixing	leak	امرد	reek
Was there damage caused by TOW?			
If so, please list damaged items:			
Were pictures taken? Yes No			
What preventative measures were taken to prevent further TO	W? <u>Loc</u>	ked m	eter out
Any customer comments? (i.e. "I know it was wrong but", "I ne shower"). Customer Reported He had a Tap insta			
No one serhis meter, So I rapped on			
Tre it in at the Box at			
11-1-	: 8/7/	2 /)	
Signature: Date	. <u> </u>	c U	

Cost Estimate	
 Labor: a. Number of Employees 3 	Labor Cost \$ 122.79
2. Equipment: a. Equipment Used <u>Truck よとい</u>	Equip. Cost <u>\$ 141. 22</u>
3. Materials: a. Materials Used	Material Cost
4. Water Used: a. Theft Period 2 yrs b. Gallons Used 44,000	Water Theft Cost 1.000.08
Total Cost	
Signature: Jhuth Da	te: <u>8/7/20</u>
For Office Use Only	
1st Offense	. P
o 2 nd Offense	
Actions Taken: Water was shutoff and	locked out.
Fee Assessed (Y/N) Yes	Fee Amount 40.00
Total Cost of Theft: 1,304.09	©
Signature: Delon Hotol Da	te: 0/10/20
Reviewer Signature	
78	
Signature: Craig Miller Date	te:8/10/2020
Title: Division Manager	

Date: 175ep 20	is	-	
Time: 9:00 Am			
Name (if known):	1		drift and the second and the second
Address:			
Description of home:	1	»:	
Circumstances in which you discovered the TOW: Notes	in	neter	Reading
Was there damage caused by TOW?		1	
If so, please list damaged items:	? \$		
Were pictures taken? Yes No	:		
What preventative measures were taken to prevent further TO	w? <u>/</u>	eter ,	Pulled
+ water shut off	ļ.,		
Any customer comments? (i.e. "I know it was wrong but", "I ne shower").	eded water	so I could	take a
	i !		·
Signature: Date	:: <u>175</u>	ep 20	·
Signature. 4	•	1	

Lost Estimate	
 Labor: a. Number of Employees 	Labor Cost \$ 40.93
2. Equipment: a. Equipment Used <u>Securice Truck</u>	Equip. Cost 30.00
Materials: a. Materials Used	Material Cost
4. Water Used: a. Theft Period 10 months b. Gallons Used 22,000	Water Theft Cost
Total Cost 433.56	
Signature: Jahr Hr. D.	ate: 17 Sep 20
For Office Use Onl	V
∅ 1 st Offense	
o 2 nd Offense	
Actions Taken: Meter was pulled	
Fee Assessed (Y/N)	Fee Amount 40.00
Total Cost of Theft. 473.50	
Signature: Holy Hootel Da	te: 9/23/20
Reviewer Signatur	
keviewer Signatur	<u> </u>
Signature: Da	9/25/20 te:
Title:	

Date: 5/19/20	
ime: /2: 30 pm	
ame (if known):	
ddress:	
escription of home:	
ircumstances in which you discovered the TOW: Cust	somer had no meter at the
/as there damage caused by TOW?	
so, please list damaged items:	
Vere pictures taken? Yes No	
/hat preventative measures were taken to prevent furt	ther TOW? <u>Removed Service</u>
ny customer comments? (i.e. "I know it was wrong but" nower").	t", "I needed water so I could take a
ignature:	Date: <i>5/19/20</i>

Cost Estimate		
1. Labor: a. Number of Employees	Labor Cost 31.86	
2. Equipment: a. Equipment Used Track & Exc	Equip. Cost 141. Z Z	
3. Materials: a. Materials Used <u>Setter</u>	Material Cost <u>2 47. 73</u>	
4. Water Used: a. Theft Period 8 me b. Gallons Used 4/4/.000	Water Theft Cost 370.92	
Total Cost 841.73		
Signature: Da	te: <u>5/19/20</u>	
F. 06: W. 0 I	<u> </u>	
For Office Use Only		
o 1st Offense 2nd Offense Actions Taken: Service Was removed		
Fee Assessed (N/N)	Fee Amount 40.00	
Total Cost of Theft: 881.73	Slabo	
	te: 5/19/20	
Reviewer Signature		
Signature: Dat	ė:	
Title:	; ; ; ;	

Date: 7/30/20	3. 3. 4.
ime: 2:50 pm	
lame (if known):	
Address:	
Description of home:	j
Circumstances in which you discovered the TOW:	Time line Inspection
Was there damage caused by TOW?	
f so, please list damaged items:	
Were pictures taken? Yes No	
What preventative measures were taken to prevent furthe	erTOW? <u>Locked out</u>
Any customer comments? (i.e. "I know it was wrong but", hower"). The was Done it	"I needed water so I could take a
Signature: Alvod Han	Date: 7/3/120

Cost Estimate	2
1. Labor: a. Number of Employees 3	Labor Cost <u>/35. 07</u>
2. Equipment: a. Equipment Used Service Truck	Equip. Cost
3. Materials: a. Materials Used <u>CTS caupling</u>	Material Cost <u>41, 23</u>
4. Water Used: a. Theft Period 24 m. b. Gallons Used 72.000 gal	Water Theft Cost 3 606.96
Total Cost	
Signature:	Date: 7/30/70
$\Gamma_{\alpha \gamma} O f G_{\alpha \gamma} U_{\alpha \gamma} O$	
Tst Offense o 2 nd Offense Actions Taken:	(1)
Fee Assessed (Y/N)	Fee Amount
Total Cost of Theft: 856.26 Signature: 3000 Aposto	Date: 7/30/20
Reviewer Signati	ure
Signature:	Date:
Title:	

Date: 8/20/20		
Time: 1:30 pm	-	
Name (if known):		
Address:		•
Description of home:		
Circumstances in which you discovered the TOW: Routi.	ne Mai	ntenance
Was there damage caused by TOW?	·	
If so, please list damaged items:	1.	
Were pictures taken? Yes No		
What preventative measures were taken to prevent further To	ow? S e	TTER Locked Ov
Any customer comments? (i.e. "I know it was wrong but", "I n shower").	eeded water	so I could take a
Signature: Dat	e: <u>8/</u>	20/20

Cost Estimate	
Labor: a. Number of Employees	Labor Cost 3 81.86
2. Equipment: a. Equipment Used Service Truck Excavarer, Tracked w/ Track 3. Materials:	Equip. Cost 30.00
a. Materials Used <u>Serrer</u>	Material Cost <u>247. 73</u>
4. Water Used: a. Theft Period 15 morth b. Gallons Used 22, 500 g.1	Water Theft Cost 189.68
Total Cost <u>690. 49</u>	2/20/20
Signature:	Date: <u>8/20/20</u>
For Office Use Or	ıly
o 2 nd Offense	
Actions Taken:	
Fee Assessed (YN)	Fee Amount 40.00
Total Cost of Theft: 30.49	8/20/20
Signature:	Date:
Reviewer Signatu	ure
·	
Signature:Craig Miller	9/9/20
Title:Division Manager	

Date: 17 Sep 20			
Time: 251pm			
Name (if known):	1		-
Address:	1		4
Description of home:	!		
Circumstances in which you discovered the TOW:Rac	ATIONE	Mointar	nce
Was there damage caused by TOW?	Obligation 11 to 12 to 1		
If so, please list damaged items:	1	:	
Were pictures taken? Yes No			
		: : : : : : : : : : : : : : : : : : : :	
What preventative measures were taken to prevent furthe	17	: .	
2 cheater Bars pulled & alsot Installed a new ping	ned a	plug Re	moved We
Any customer comments? (i.e. "I know it was wrong but", shower"). We Dont we That	"I needed	l water so I cou	ld take a
			718:0 7
messed with it	with the same of t		
	Company Superior Control		
		:	
Signature:	Date:	17 sep 2	0
	1	í.	

Cost Estimate	
1. Labor: a. Number of Employees 3	Labor Cost \$ 122.79
2. Equipment: a. Equipment Used	Equip. Cost \$ 30.00
3. Materials: a. Materials Used <u>Seffe</u>	Material Cost 247.73
4. Water Used: a. Theft Period 18,000 b. Gallons Used 18,000	Water Theft Cost 151.74
Total Cost 400.52	
Signature: Aduff	te: 175ep 20
For Office Use Only	
1 st Offense 2 nd Offense	
Actions Taken: plug was installed to	prevent theft
Fee Assessed (V)N) Yes	Fee Amount 40.00
Total Cost of Theft: 440.52	
Signature: Dolon that Da	te: September 21, 2020
Reviewer Signature	
-	1
	•
Signature: Dat	re:
Title:	

Date: 7/8/20	
Time: 4:30 pm	a
Name (if known):	
Address:	1/2
Description of home:	
Circumstances in which you discovered the TOW:	
Was there damage caused by TOW? / 5	<u> </u>
Was there damage caused by TOW? Ves If so, please list damaged items: Radio Read mercer Sensus 5R:	Top has Been Remove
Were pictures taken? Yes No	- Ne Fer
What preventative measures were taken to prevent further TOW? _	Removed Meter
Any customer comments? (i.e. "I know it was wrong but", "I needed shower").	water so I could take a
	i ig
Signature: John Home Date:	718120

2 | Page

Cost Estimate	
1. Labor:	
a. Number of Employees	Labor Cost
2. Equipment:	
a. Equipment Used	Equip. Cost
3. Materials:	
a. Materials Used Merec	Material Cost 148.05
4. Water Used:	
b. Gallons Used Unknown	
b. Gallons Used Vahneya	Water Theft Cost Un Known
Total Cost	
-	
Signature: Da	ite: 7/8/20
For Office Use Only	
 1st Offense 2nd Offense 	
 1st Offense 2nd Offense Actions Taken: 	Fee Amount
 1st Offense 2nd Offense 	
1st Offense 0 2nd Offense Actions Taken: Fee Assessed (Y/N) Les Total Cost of Theft:	Fee Amount
1st Offense 0 2nd Offense Actions Taken: Fee Assessed (Y/N) Les Total Cost of Theft:	
1st Offense 0 2nd Offense Actions Taken: Fee Assessed (Y/N) Les Total Cost of Theft:	Fee Amount _,22.8.98 te:
o 1st Offense o 2nd Offense Actions Taken: Fee Assessed (Y/N) Les Total Cost of Theft: Signature: Da	Fee Amount _,22.8.98 te:
Actions Taken: Fee Assessed (Y/N) Les Total Cost of Theft: Signature: Da Reviewer Signature	Fee Amount
o 1st Offense o 2nd Offense Actions Taken: Fee Assessed (Y/N) Les Total Cost of Theft: Signature: Da	Fee Amount
Actions Taken: Fee Assessed (Y/N) Les Total Cost of Theft: Signature: Da Reviewer Signature	Fee Amount

	1
The state of the s	
Reading	Meters
is done	
TOWN	· ·
and the second	
	Billing system
out", "I needed w	ater so I could take a
7	d 1 1 2
The second secon	
100	3
The state of the s	7 170/20
	Reading further TOW?

Cost Estimate	
 Labor: a. Number of Employees	Labor Cost 8 /. 86
2. Equipment: a. Equipment Used Service Truck	Equip. Cost
Materials: a. Materials Used	Material Cost
4. Water Used: a. Theft Period Zecardo b. Gallons Used 28.000	Water Theft Cost 236.09
Total Cost 347.90	
Signature:	Date: 7/20/20
F - v Off: - 11 - 0	
For Office Use Or	11y
1st Offense	
o 2 nd Offense	
Actions Taken: Meter was removed	
Fee Assessed (YN)	Fee Amount 40.00
Total Cost of Theft: 38M.90	
Signature: Hoofot	Date: 7/20/20
Reviewer Signati	re
Reviewel Signatu	
Signature: Craig Miller	8/5/2020 Date:
Division Manager	
Title:	f: .

; L-1 ,

Martin County Water District 387 E Main St Suite 140 Inez, KY 41224

	Cost Estimate
 Labor: a. Number of Employees _ 	2 Labor Cost 2 (40.93) = 81.86
Equipment: a. Equipment Used	Equip. Cost
Materials: a. Materials Used	Material Cost
4. Water Used: a. Theft Period 2/20/21 b. Gallons Used 0,000	to 5/14/21 = 3 months Water Theft Cost Mo.41
Total Cost 158.27	
 1st Offense 2nd Offense 	For Office Use Only
Actions Taken: Meter was	removed, Setter was locked out
Fee Assessed (Y/N)	Fee Amount 40.00
Total Cost of Theft: 198.27 Signature: 1000	Date: 5/17/21

M-1

Martin County Water District 387 E Main St Suite 140 Inez, KY 41224

Date: 6 Tan 2021
Time:
Name (if known):
Address:
Description of home: _
Circumstances in which you discovered the TOW: Meter Maintenance
Was there damage caused by TOW?
If so, please list damaged items:
Were pictures taken? Yes No
What preventative measures were taken to prevent further TOW?
Any customer comments? (i.e. "I know it was wrong but", "I needed water so I could take a shower")
Signature: Date:

	Cost Estimate	
1.	Labor: a. Number of Employees	Labor Cost \$ 81,96
2.	Equipment: a. Equipment Used	Equip. Cost
3.	Materials: a. Materials Used	Material Cost
4.	Water Used: a. Theft Period 18 months b. Gallons Used 108,000 cyclions	Water Theft Cost 910.44
	Total Cost 112. TO	

For Office Use Only
5 1st Offense
o 2 nd Offense
Actions Taken: theft device was removed; fees and Cast recovery calculated
Fee Assessed (Y/N) Yes Fee Amount 40.00
Total Cost of Theft: 1032.40
Signature Date: 17/21

April ou agai
Date: April 21, 2021
Time: 8:44 AM
Name (if known
Address:
Description of home: (
Circumstances in which you discovered the TOW: Ratine Meter Teading
Was there damage caused by TOW? Jock was cut off seals were Missing, setter was wrapped in water tepe
If so, please list damaged items: \ock, Seals, Setter
Were pictures taken? Yes No
What preventative measures were taken to prevent further TOW? Meter was pulled
Any customer comments? (i.e. "I know it was wrong but", "I needed water so I could take a shower"). He man approached Staff and Said he
was there visiting and was not aware, nor did
he tamper with the meter
Signature: Jason Dame: 26 Apr 21

\sim	 D a	 	
	LS	 ma	Tе

1.	Labor: a. Number of Employees	Labor Cost $2(40.93) = 81.86$
2.	Equipment: a. Equipment Used	Equip. Cost
3.	Materials: a. Materials Used	Material Cost
4.	water Used: a. Theft Period 3 Months b. Gallons Used 130,720	Water Theft Cost Had Bol 2,277.42 Theft 1,292.23
	Total Cost 3,651.51	total 3,51A.65

For Office Use Only
1 st Offense
o 2 nd Offense
Actions Taken: Meter was removed
Fee Assessed (Y/N) Yes Fee Amount 40.00
Total Cost of Theft: $3.1691.51$ Signature: Date: $4-26-21$
3 ·

0-1

Martin County Water District 387 E Main St Suite 140 Inez, KY 41224

Date: 5-12:-21
Time: 9:15 AM
Name (if known):
Address:
Description of home:
Circumstances in which you discovered the TOW: Routine Meter Feading
Was there damage caused by TOW? <u>VeS</u>
If so, please list damaged items: Setter was broken near 5hut off
Were pictures taken? Yes No
What preventative measures were taken to prevent further TOW? By pass box pulled, Distribution Supervisor will be having tap removed
Any customer comments? (i.e. "I know it was wrong but", "I needed water so I could take a shower").
Signature: Date: 5/13/2

	Cost Estimate	
1.	Labor: a. Number of Employees	Labor Cost $2(40.93) = 81.86$
2.	Equipment: a. Equipment Used	Equip. Cost
3.	Materials: a. Materials Used Seffer	Material Cost 247.73
4.	Water Used: a. Theft Period 1 Month Cinado b. Gallons Used 28,000 gal aug	lition to Previous theft) Water Theft Cost 2106.67
	Total Cost <u>596.26</u>	

For Office Use Only	
 o 1st Offense ✓ 2nd Offense 	
Actions Taken: By pass bar was removed, Creat	ted service order to remove to
	e Amount 40.00
Total Cost of Theft: 636.26	
Signature: Date:	5-13-21

Date: 5 14 7
Time: 9:13 AM
Name (if known): ' (last known resident
Address:
Description of home:
Circumstances in which you discovered the TOW: Toutine Meter read no
Was there damage caused by TOW? No; lead the broken
If so, please list damaged items:
Were pictures taken? Yes No
What preventative measures were taken to prevent further TOW? Pulled Moles
Any customer comments? (i.e. "I know it was wrong but", "I needed water so I could take a shower").
Signature: Janeth Male Date:

а.	_	~	-	-	_	
	ľXI	Ж				
	•	70.1			е.	

1.	Labor: a. Number of Employees	Labor Cost 2(40,93)=81.86
2.	Equipment: a. Equipment Used	Equip. Cost
3.	Materials: a. Materials Used	Material Cost
4.	Water Used: a. Theft Period b. Gallons Used 2,000	Water Theft Cost 41.67
	Total Cost <u>123.53</u>	
	For Office Use	e Only
0	1 st Offense	
0	2 nd Offense	

o 1 st Offense	
o 2 nd Offense	
Actions Taken: Meter was Pulled; fees	applied
	110,00
Fee Assessed (Y/N) CS	Fee Amount 40:00
Total Cost of Theft: 163.53	
Signature: Though Frotor	Date: 5/25/21

5/10/21
Date: 911221
Time:
Name (if known): UNKnown
Address:
Description of home:
Circumstances in which you discovered the TOW: <u>Coutine Meter reading</u>
Was there damage caused by TOW?
If so, please list damaged items:
Were pictures taken? Yes No
What preventative measures were taken to prevent further TOW?
by pass bas
Any customer comments? (i.e. "I know it was wrong but", "I needed water so I could take a shower").
Signature: Julia Jate:

	Cost Estimate	
1. Lak	oor: a. Number of Employees	Labor Cost 2(40,93) 81,80
2. Eq	uipment: a. Equipment Used	Equip. Cost
3. Ma	aterials: a. Materials Used	Material Cost
4. Wa	ater Used: a. Theft Period b. Gallons Used	Water Theft Cost
То	etal Cost	
	For Office Use Onl	y
o 1 st	^t Offense	
o 2 ⁿ	^d Offense	
Actions Ta	aken:	
Fee Asses	sed (Y/N)	Fee Amount
Total Cost	t of Theft:	
Signature	: D	Pate:

Date: 6 Ten 2021
Time:
Name (if known):
Address:
Description of home:
Circumstances in which you discovered the TOW: Meter Maintenance
Was there damage caused by TOW?
If so, please list damaged items:
Were pictures taken? Yes X No
What preventative measures were taken to prevent further TOW? Cheater bar was Temoved by utility was kers Any customer comments? (i.e. "I know it was wrong but", "I needed water so I could take a shower"). None
Signature: Jasa D2 Date: 7 Jan 2021

	Cost Estimate		
1. Lab	a. Number of Employees	Labor Cost \$ 81,96	
2. Equ	uipment: a. Equipment Used	Equip. Cost	
3. Ma	terials: a. Materials Used	Material Cost	
	ter Used: a. Theft Period 18 months b. Gallons Used 108,000 gallons	Water Theft Cost 910.44	
Tot	ral Cost 992.40		

For Oi	nce use uniy
5 1st Offense	
o 2 nd Offense	
Actions Taken: theft device was	removed; fees and Cost recovery calculate
Fee Assessed (Y/N)	Fee Amount 40.00
Total Cost of Theft: 1032.40	. 1
Signature. Salon Frontol	Date: 1/7/21

Date: 5/24/21
Time: 9:32 AM
Name (if known):
Address:
Description of home:
Circumstances in which you discovered the TOW: <u>Performing Service Order for removed</u> Was there damage caused by TOW? <u>NO</u> , <u>Meter top was removed</u>
Was there damage caused by TOW? NO, Meter top was removed
If so, please list damaged items:
Were pictures taken? Yes No
What preventative measures were taken to prevent further TOW? Meter was pulled and Setter was locked out
Any customer comments? (i.e. "I know it was wrong but", "I needed water so I could take a shower").
Signature: Submane Case Date: 5/24/21

		Cost Estimate	
1.	Labor: a. Number of Employees	2	Labor Cost $2(40.93) = 81.86$
2.	Equipment: a. Equipment Used		Equip. Cost
3.	Materials: a. Materials Used		Material Cost
4.	Water Used: a. Theft Period b. Gallons Used		Water Theft Cost
	Total Cost 81.86		
		For Office Use Onl	

Tor office ose only
1 st Offense
o 2 nd Offense
Actions Taken: Meter was pulled and looked out, tees added
Fee Assessed (Y/N) \\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Total Cost of Theft: 121.80
Signature: Date:

Date: June 2,2021
Time: 8:00 AM
Name (if known):
Address
Description of home
Circumstances in which you discovered the TOW: TEPOTTED by Former Employed
Was there damage caused by TOW?
f so, please list damaged items:
Were pictures taken? Yes No
What preventative measures were taken to prevent further TOW?
Any customer comments? (i.e. "I know it was wrong fout", "I needed water so, I could take a shower"). Obtomer admitted to not naving Meterd water, Stated he had a contact with
the district aronting him unmetered water; tailed to produce said Contract
Signature: Date:

Cost Estimate	
1. Labor: a. Number of Employees	Labor Cost $2(40.93) = 81.86$
Equipment: a. Equipment Used	Equip. Cost
3. Materials: Tap Installation a. Materials Used	Material Cost 1,000,00 Meter Set Fee \$40.00
4. Water Used: a. Theft Period 17 Years b. Gallons Used 1, 224,000	Security deposit \$95.00 Water Theft Cost 11, 496.57
Total Cost 12,713.43	
For Office Use O	nly
o 2 nd Offense	
Actions Taken:	
Fee Assessed (Y/N) Yes	Fee Amount 40.00
Total Cost of Theft: 12,753.43 Signature: Holon Hootor	Date: 0-2-21
`	

Date: June 2,20)2\	: :
Time: 8'.00 AM		
Name (if known):		
Address:		
Description of home:		
Circumstances in which you d	discovered the TOW: reported by	former employee
Was there damage caused by	/ TOW?	:
If so, please list damaged iter	ms:	:
Were pictures taken? Yes	No	
What preventative measures	were taken to prevent further TOW?	
shower"). <u>CUStomes</u> O	e. "I know it was wrong but", "I needed wa Damited to not havin	a metered hater
	a contract with the	
him unmetered said contract	d water;	iled to produce
Signature:	Date:	·

				•
		Cost Estimat	e	
	l	GOOL BOTTIME		
	1.	Labor: a. Number of Employees		Labor Cost $2(40.93) = 81.86$
	2.	Equipment: a. Equipment Used		Equip. Cost
	3.	Materials: Tap Installation a. Materials Used	Gr	Material Cost 1,000.00
	4.	Water Used: a. Theft Period 17 Years b. Gallons Used 1012,000		Meter set fee \$40.00 Security deposit \$90.00 Water Theft Cost 1/136.15
		Total Cost 8,348.01		
For Office Use Only				
		1 st Offense 2 nd Offense		
Αc	tion	s Taken:		
		sessed (Y/N) \\ \tag{\xi}		Fee Amount 40.00
Total Cost of Theft: 8,388.01				
Sig	gnat	ure. Ablent Rooter	D	pate: 4/2/2/

____ Date: <u>\b|2|2|</u>