

Proposed Power Source Notice on Joint Accounts

LG&E and KU recently amended their tariffs to include provisions memorializing their practices with regard to joint ownership of accounts. When starting, stopping or moving service, or at any time after that, the primary account holder may authorize additional parties who also reside at the residence as joint account holders. Each additional person or “joint account holder” is fully authorized to conduct business on the account and is fully financially responsible for the account.

The primary account holder may also authorize a contact person who is not a joint account holder. A contact person has limited authority to conduct business on the account and is not financially responsible for the account.

- *Net Metering - If the account includes net metering service, any unused excess billing-period credits will continue as long as at least one joint account holder remains at the premise. Refer to **LG&E’s net metering tariff** or **KU’s net metering tariff** for additional information. <HIGHLIGHTED PORTIONS WOULD BE COMPANY SPECIFIC.>*
- *Solar Share Program - If the account holder is enrolled in the LG&E and KU Solar Share program, any unused Solar Energy Credit value will continue as long as at least one joint account holder remains in the program. See **LG&E’s Solar Share tariff** or **KU’s Solar Share tariff**. <HIGHLIGHTED PORTIONS WOULD BE COMPANY SPECIFIC.>*

Visit lge-ku.com and choose the Billing & Payment or Start, Stop or Move service menu options for more information on how to add a joint account holder.

Proposed Updates to Corporate Website

LG&E and KU will add a page to explain the meaning of “joint account holder” on the Corporate Website accessible via links from other pages as noted below. The new page will contain the same verbiage as proposed above with regard to the Power Source newsletter notice:

(Heading) Important information about residential joint accounts

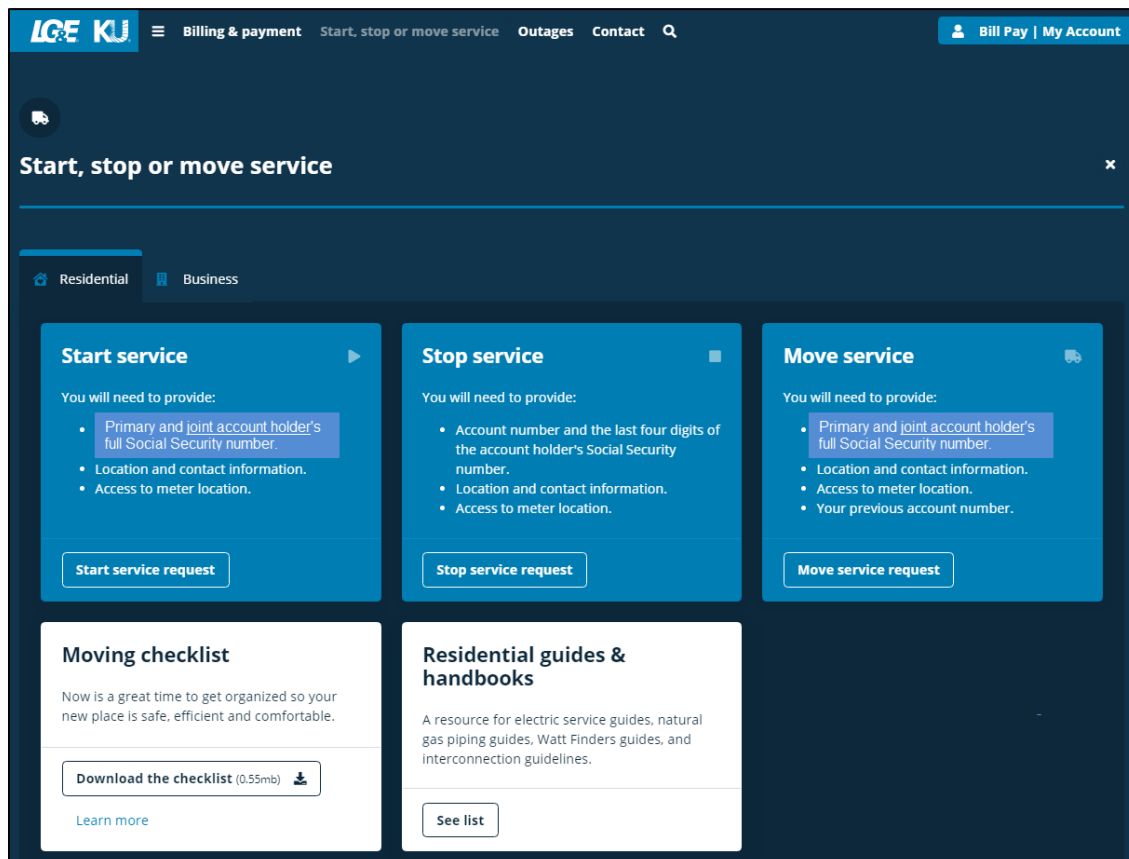
When starting, stopping or moving service, or at any time after that, the primary account holder may authorize additional parties who also reside at the residence as joint account holders. Each additional person or “joint account holder” is fully authorized to conduct business on the account and is fully financially responsible for the account.

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- Net Metering - If the account includes net metering service, any unused excess billing-period credits will continue as long as at least one joint account holder remains at the premise. Refer to [LG&E's net metering tariff](#) or [KU's net metering tariff](#) for additional information. <HIGHLIGHTED PORTIONS WOULD BE HYPERLINKS TO THOSE WEB PAGES.>
- Solar Share Program - If the account holder is enrolled in the LG&E and KU Solar Share program, any unused Solar Energy Credit value will continue as long as at least one joint account holder remains in the program. See [LG&E's Solar Share tariff](#) or [KU's Solar Share tariff](#). <HIGHLIGHTED PORTIONS WOULD BE HYPERLINKS TO THOSE WEB PAGES.>

Links to this page would include the following (additional links may be added in the future):

Moving – hover over the underlined “joint account holder” (updates in purple boxes) to see the above information



Moves Form – accessed from the links above

Current verbiage:

Additional authorized parties - Additional Party type:

Selection list

Spouse

Roommate

Authorized contact person

Proposal:

Add the following language under the header “Joint account holder(s) or contact person(s)”:

When starting, stopping or moving service, or at any time after that, the primary account holder may authorize additional parties who also reside at the residence as joint account holders. Each additional person or “joint account holder” is fully authorized to conduct business on the account and is fully financially responsible for the account.

The primary account holder may also authorize a contact person who is not a joint account holder. A contact person has limited authority to conduct business on the account and is not financially responsible for the account.

Joint account holder(s) or contact person(s)

Add party

Type

- Select -

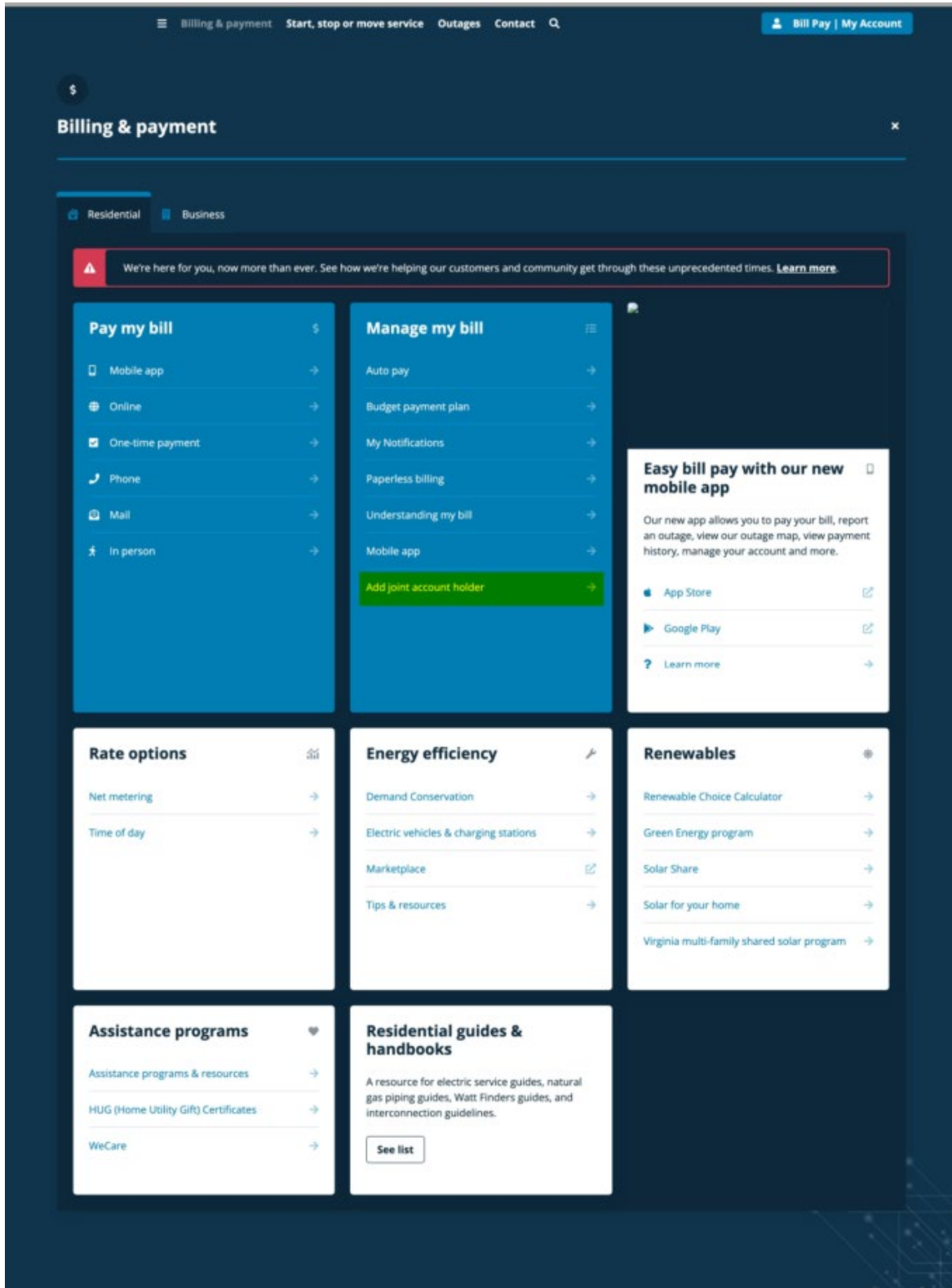
- Select -

Spouse Joint account holder



Roommate Joint account holder

Authorized contact person

Corporate website new link to “Add joint account holder”



New webform (top section)

LG&E KU  [Billing & payment](#) [Start, stop or move service](#) [Outages](#) [Contact](#) 

[Bill Pay](#) | [My Account](#)

Add joint account holder(s) or contact person(s)

Please allow up to one business day for your request to be processed. We ask that you complete the entire form. All fields marked with an asterisk (*) are required. Incomplete applications cannot be processed.

If you need immediate assistance, or to report a down wire or gas leak/odor, contact us at: **LG&E:** 502-589-1444 or 800-331-7370, **KU/ODP:** 800-981-0600.

To add a joint account holder or contact person, please complete the top section of this form for the existing account and lower section for the person(s) to be added.

Primary account holder information

First Name*	Last Name*
<input type="text"/>	<input type="text"/>
Authentication type*	
<input type="text" value="- Select -"/>	
Email*	Confirm email*
<input type="text"/>	<input type="text"/>
Phone*	Phone Type*
<input type="text"/>	<input type="text" value="- Select -"/>
Address*	Zip*
<input type="text"/>	<input type="text"/>

New webform (bottom section)

Add joint account holder(s) or contact person(s)

When starting, stopping or moving service, or at any time after that, the primary account holder may authorize additional parties who also reside at the residence as joint account holders. Each additional person or "joint account holder" is fully authorized to conduct business on the account and is fully financially responsible for the account.

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Additional Party type*

First Name*

Last Name*

Social Security Number*

Email

Confirm email

Add Additional

Requirements

I agree to the [terms of use](#) and [privacy policy](#).* *

 I'm not a robot  [Privacy](#) - [Terms](#)

Submit

Net Metering Page:

Net Metering for your home

[Residential services](#) / Net Metering for...

Whether you plan to privately generate electricity using solar panels, wind turbines, biomass or biogas energy, or hydro-energy, Net Metering allows customers who have a private generation source to receive credits towards future power needs for any excess power generated.

Net Metering Service Interconnection Guidelines

Be sure to follow the Net Metering Service Interconnection Guidelines for your respective utility. Customers' private generation systems must:

- Generate electricity using solar energy, wind energy, biomass or biogas energy or hydro energy;
- Have a rated capacity of not greater than forty-five (45) kilowatts;
- Be located on the customer's premises;
- Be owned and operated by the customer;
- Be connected in parallel with the utility's electric distribution system; and
- Have the primary purpose of supplying all or part of the customer's own electricity requirements.

Additional information

For additional information about Net Metering, please call the [Residential Service Center](#) and ask for Net Metering information. If you're considering installing a private generation system, it's important to first do your research and take a variety of factors into account. We have [resources](#) that can help guide your decision and other renewable options to consider, like our [Solar Share Program](#).

NOTE: A joint account can help ensure continuing benefits from your net metering investment as the makeup of your household changes over time.

[Learn more](#) ↗

FAQs

Frequently asked questions and additional

Related content

[Going off-grid: net metering](#)

Related documents

[KDEE net metering interconnection guidelines](#)

Solar Share Page (hover over the joint account words to see the above information):

Solar Share Program

Programs / Solar Share Program

For less than 20 cents per day, you can help grow local solar energy in Kentucky that helps power our community.

- [Enroll now](#) to secure shares of solar energy for your **home or business!**
- Avoid the up-front installation costs and long-term maintenance required for a private system.
- Earn credits on your bill or gift them to a loved one, friend or organization important to you.
- Watch [live solar data](#) now.

[Enroll now](#) [Get an estimate](#)

Help grow solar energy in Kentucky

When you subscribe to our Solar Share program, you're helping grow solar energy in Kentucky. Whether you're in Louisville, Lexington, Maysville, Morganfield, Pineville or in between, residential, business and industrial electric customers across our LG&E and KU service territories have the opportunity to share in local solar energy and receive credits on their monthly bill.

Live solar generation dashboard

Watch live while our Solar Share Facility generates power.

[Watch live](#) →

Getting started

Step 1 - Choose a subscription level that is right for you using our [Solar Share Calculator](#).

Step 2 - [Enroll through our online form](#) or by calling 800-356-5467.

Step 3 - Start supporting local solar and tell your family and friends!

Step 4 - After the array section that contains your subscribed shares begins to produce energy, track the solar generation data through our online dashboard available to all participants at no extra cost.

NOTE: A joint account can help ensure continuing benefits from your solar share program participation as the makeup of your household changes over time.

[Learn more](#) ↗

FAQs

Frequently asked questions and additional information.

[Learn more](#) ↗

Support 100% renewables

Determine what you need to support 100% renewables, costs associated and the environmental impact.

[Get an estimate](#)