#### STAFF-DR-01-001

#### **REQUEST:**

Provide a customer billing history report for a random Duke Kentucky residential customer for each month in the 12-month reporting period ended November 2020. Redact any personal information from the report, such as customer name, customer address, and any additional identifiable information. The report should be sure to include the monthly usage, the rates billed, the meter reading dates, and the GCA rate billed.

#### **RESPONSE:**

Please see STAFF-DR-01-001 Attachment for customer billing history for 12 months.

PERSON RESPONSIBLE: Dana Patten

KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 1 of 38

Account Number		Jan \$ WinterCare	2, 2020 \$	Amount Due \$ 458.9 Amount Enclosed
			) Box 1326 aarlotte NC 2	28201-1326
200 000004	458937	01022	0203 0000	0481211
Norse (Opension Addaman	F			Page 1 of
Name /Service Address	Duke Energy	r Inquiries Call	-544-6900	ccount Numbe
Mail Payments To		Account Info	ormation	
Mail Payments To PO Box 1326 Charlotte NC 28201-1326	Payments after Dec Last payment receiv		<b>prmation</b> Bill prepared on I Next meter readir	
PO Box 1326 Charlotte NC 28201-1326	Last payment receiv	10 not included ed Nov 27	Bill prepared on [	
PO Box 1326 Charlotte NC 28201-1326 Meter Number From Gas 001189880 Nov 0	Last payment receiv	10 not included ed Nov 27 Meter I	Bill prepared on E Next meter readir Reading	ug Jan 10, 2020 Usage 548
PO Box 1326 Charlotte NC 28201-1326 Meter Number From Gas 001189880 Nov 0	Last payment received m To Days D6 Dec 09 33 D6 Dec 09 33	10 not included ed Nov 27 Meter I Previous 5913	Bill prepared on D Next meter readir Reading Present 6461	ug Jan 10, 2020 Usage 548
PO Box 1326 Charlotte NC 28201-1326 Meter Number From Gas 001189880 Nov 0 Elec 320380736 Nov 0	Last payment received ding Date To Days D6 Dec 09 33 D6 Dec 09 5 D6 D	10 not included ed Nov 27 Meter I Previous 5913 2789	Bill prepared on D Next meter readin Reading Present 6461 2941 Bill d	Usage 548 152 \$ 179.8 179.8 179.8 0.0 421.0 24.5
PO Box 1326 Charlotte NC 28201-1326 Meter Number From Gas 001189880 Nov ( Elec 320380736 Nov ( Gas - Residential Usage - 548 CCF Duke Energy - Rate RS Current Gas Charges	Last payment received ding Date To Days D6 Dec 09 33 D6 Dec 09 7 D6 Dec 09 7 D6 Dec 09 7 D6 Dec 09 7 D7 Dec 09 7 D6 Dec 09 7 D7 Dec 09 7	10 not included ed Nov 27 Meter I Previous 5913 2789 Irrent Billing Int Due - Previous I yment(s) Received Iance Forward Irrent Gas Charge Irrent Electric Cha	Bill prepared on D Next meter readin Reading Present 6461 2941 Bill d s rges	Usage 548 152 \$ 179.8 179.8 179.8 0.0 421.0 24.5 13.3
PO Box 1326 Charlotte NC 28201-1326 Meter Number From Gas 001189880 Nov ( Elec 320380736 Nov ( Gas - Residential Usage - 548 CCF Duke Energy - Rate RS Current Gas Charges Gas Cost Recovery \$0.31810 Electric - Residential Usage - 152 kWh Duke Energy - Rate RS	Last payment receiv ding Date To Days 06 Dec 09 33 06 Dec 09 33 07 Days 07 Days 06 Dec 09 33 07 Days 07 Days 0	10 not included ed Nov 27 Meter I Previous 5913 2789 Irrent Billing It Due - Previous I yment(s) Receiver Iance Forward Irrent Gas Charger Irrent Electric Charger Xes	Bill prepared on D Next meter readin Reading Present 6461 2941 Bill d s rges	ng Jan 10, 2020

Due Date	Amount Due	After Jan 2, 2020
Jan 2, 2020	\$ 458.93	\$ 481.21



		Explanation of Current Charges		
<b>Gas</b> Meter -	001189880	Duke Energy Rate RS - Residential Service		
CCF Usage -	548	Customer Charge	\$ 16.60	
Nov 06 - Dec 09 33 Days		Gas Delivery Charge 548 CCF @ \$ 0.46920000 Gas DSM Rider	257.12	
		548 CCF @ \$0.01225000cr	6.71cr	
		Gas Cost Recovery 548 CCF @ \$ 0.31810000	174.32	
		Gas WNA Rider 548 CCF @ \$ 0.03698300cr	20.27cr	\$ 421.06
		Total Current G	as Charges	\$ 421.06
Electric Meter -	320380736	Duke Energy Rate RS - Residential Service		
kWh Usage -	152	Customer Charge	\$ 11.10	
Nov 06 - Dec 09 33 Days		Energy Chrg 152 kWh @ \$ 0.07165000 Elec DSM Rider	10.89	
		152 kWh @ \$ 0.00312000cr	0.47cr	
		152 kWh @ \$0.00010300	0.02	
		Elec Fuel Adjustment 152 kWh @ \$ 0.01343400 Rider ESM	2.04 0.92	24.50
		Total Current Elect	tric Charges	\$ 24.50

	Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 13.37	\$ 13.37
		Total Taxes	\$ 13.37

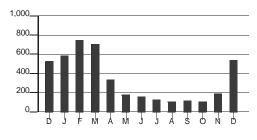
kWh





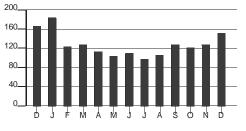






Calculations based on most recent 12 month history Total Usage 3,984 Average Usage 332





Calculations based on most recent 12 month history Total Usage 1,501 Average Usage 125

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
Gas	534	592	753	714	340	183	167	133	117	126	116	195	548
Electric	166	185	125	128	114	104	110	98	106	128	122	129	152

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					ie Date 4, 2020	Αποι	unt Due \$ 555.
Account Number		90	07	- Fer	0 4, 2020		ə <u>555</u> .
For less detailed billing info your monthly bill, check bo					e Contribution er Assistance)		Enclose
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Name /Service Addre	ess		For In	quiries Call		Accoun	t Numb
	•	Duke Ene					
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PO Box 1326	01-1326 Reading From	Payments a Last payme	after Jan 13 r	not included Jan 02	Bill prepared	eading Feb	10, 2020
PO Box 1326 Charlotte NC 2820	Reading	Payments a Last payme Date To an 10	after Jan 13 r ent received	not included Jan 02 Meter	Bill prepared Next meter re Reading Presei	nt	10, 2020 Usage 553
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880	Reading From	Payments a Last payme Date To an 10	after Jan 13 r ent received 3 Days 32 32	not included Jan 02 Meter Previous 6461	Bill prepared Next meter re Reading Presei 701	nt	10, 2020 <b>Usage</b> 553
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736	Reading From Dec 09 Ja Dec 09 Ja F S S	Payments a Last payment Date To an 10 an 10 an 10 \$ 514.45 \$ 514.45	after Jan 13 r ent received J Days 32 32 32 Amt D Payme Balan Curren Curren	not included Jan 02 Meter Previous 6461 2941 nt Billing vue - Previous ent(s) Receive ce Forward nt Gas Charge nt Electric Cha	Bill prepared Next meter re Reading Presen 701 309 Bill ed	nt	10, 2020 Usage 553 152 \$458. 458. <u>458.</u> 514. 24.
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 553 CCI Duke Energy - Rate R Current Gas Charges Gas Cost Recovery \$0	Reading From           Dec 09 Ja           Dec 09 Ja           F           S           3           D.31810000/0	Payments a Last payment Date To an 10 an 10 an 10 \$ 514.45 \$ 514.45	after Jan 13 r ent received J Days 32 32 32 <b>Curre</b> Amt D Payme <b>Balan</b> Currel Currel Taxes	not included Jan 02 Meter Previous 6461 2941 nt Billing vue - Previous ent(s) Receive ce Forward nt Gas Charge nt Electric Cha	Bill prepared Next meter re Reading Presen 701 309 Bill ad ss arges	nt	10, 2020 Usage 553 152 \$ 458. 458. 458. 514. 24. 16.
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 553 CCI Duke Energy - Rate R Current Gas Charges	Reading From           Dec 09 Ja           Dec 09 Ja           F           S           D.31810000/0           h	Payments a Last payment Date To an 10 an 10 an 10 \$ 514.45 \$ 514.45	after Jan 13 r ent received of Days 32 32 32 <b>Curre</b> Amt D Paymo Balan Curre Taxes <b>Curre</b> Taxes	not included Jan 02 Meter Previous 6461 2941 nt Billing oue - Previous ent(s) Receive ce Forward nt Gas Charge nt Electric Charge	Bill prepared Next meter re Reading Presen 701 309 Bill ad ss arges	nt	
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 553 CCI Duke Energy - Rate R Current Gas Charges Gas Cost Recovery \$0 Electric - Residential Usage - 152 kWI Duke Energy - Rate R	Reading From           Dec 09 Ja           Dec 09 Ja           F           S           D.31810000/0           h	Payments a Last payment Date To an 10 an 10 \$514.49 \$514.49 CCF	after Jan 13 r ent received of Days 32 32 32 <b>Curre</b> Amt D Paymo Balan Curre Taxes <b>Curre</b> Taxes	not included Jan 02 Meter Previous 6461 2941 nt Billing oue - Previous ent(s) Receive ce Forward nt Gas Charge nt Electric Charge	Bill prepared Next meter re Reading Presen 701 309 Bill ad ss arges	nt	10, 2020 Usage 553 152 \$ 458. 458. 458. 514. 24. 16.

Due Date	Amount Due	After Feb 4, 2020
Feb 4, 2020	\$ 555.40	\$ 582.36



		Explanation of Current Charges		
<b>Gas</b> Meter -	001189880	Duke Energy Rate RS - Residential Service		
CCF Usage -	553	Customer Charge	\$ 16.60	
Dec 09 - Jan 10 32 Days		Gas Delivery Charge 553 CCF @ \$0.46920000 Gas DSM Rider	259.47	
		553 CCF @ \$0.01225000cr	6.77cr	
		Gas Cost Recovery 553 CCF @ \$0.31810000 Gas WNA Rider	175.91	
		553 CCF @ \$ 0.12528900	69.28	\$ 514.49
		Total Current Ga	as Charges	\$ 514.49
Electric Meter -	320380736	Duke Energy Rate RS - Residential Service		
kWh Usage -	152	Customer Charge	\$ 11.10	
Dec 09 - Jan 10 32 Days		Energy Chrg 152 kWh @ \$0.07165000 Elec DSM Rider	10.89	
		152 kWh @ \$0.00312000cr Rider PSM	0.47cr	
		152 kWh @ \$0.00010300	0.02	
		Elec Fuel Adjustment 152 kWh @ \$0.01275400 Rider ESM	1.94 1.26	24.74
		Total Current Electr	ic Charges	\$ 24.74

	Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 16.17	\$ 16.17
		Total Taxes	\$ 16.17

kWh

200

160\_

120.

80.

40

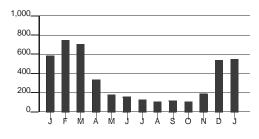
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CCF

Gas Usage

F J





Calculations based on most recent 12 month history Total Usage 3,945 Average Usage 329

Calculations based on most recent 12 month history Total Usage 1,468 Average Usage 122

M A M J J A S O N D J

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN
Gas	592	753	714	340	183	167	133	117	126	116	195	548	553
Electric	185	125	128	114	104	110	98	106	128	122	129	152	152

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Account Number		90	07		e Date 4, 2020	Amount Due \$ 614
For less detailed billing info your monthly bill, check box				\$ WinterCare (for Custome		Amount Enclose
					Box 1326 arlotte NG	C 28201-1326
200 00	0006144	440		03042	0209 00	000644277
Name /Service Addre	<b>56</b>		For b	nquiries Call		Page 1 o
		Duke Er			-544-6900	
Mail Payments To				Account Info	rmation	
Mail Payments To PO Box 1326 Charlotte NC 2820	1-1326		s after Feb 11 nent received	not included	Bill prepared o	on Feb 11, 2020 ading Mar 10, 202
PO Box 1326	1-1326 Reading From	Last payr		not included	Bill prepared o Next meter rea	ading Mar 10, 2020
PO Box 1326 Charlotte NC 2820	Reading	Last payr Date To eb 10	nent received	not included I Jan 28 I	Bill prepared o Next meter rea Reading	ading Mar 10, 202 t Usage 9 62
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880	Reading From	Last payr Date To eb 10	Days 31 31	not included I Jan 28 I Meter R Previous 7014	Bill prepared o Next meter rea Reading Presen 7639	ading Mar 10, 2020 It Usage
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736	Reading From Jan 10 Fe Jan 10 Fe	Last payr Date To eb 10 eb 10 \$ 574. \$ 574.	Days 31 31 31 16 16 16 16 16 21 21 21 21 21 21 21 21 21 21 21 21 21	not included Jan 28 <b>Meter R</b> Previous 7014 3093	Bill prepared o Next meter rea Reading Presen 7639 3237 311 311	t Usage 9 62 7 14 \$ 555. 555. 0. 574.
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 625 CCF Duke Energy - Rate RS Current Gas Charges Gas Cost Recovery \$0	Reading From Jan 10 Fe Jan 10 Fe	Last payr Date To eb 10 eb 10 \$ 574. \$ 574.	Days 31 31 31 16 16 16 16 16 16 20 20 20 20 20 20 20 20 20 20 20 20 20	not included Jan 28 <b>Meter R</b> Previous 7014 3093 Pent Billing Due - Previous E leent(s) Received nce Forward Int Gas Charges Int Electric Char	Bill prepared o Next meter rea Reading Presen 7639 3237 311 31 31 31 31 32 31 31 31 32 32 31 31 32 31 32 31 32 32 32 32 32 32 32 32 32 32 32 32 32	ading Mar 10, 202 t Usage 9 62 7 14 \$ 555 555 0 574 22 17
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 625 CCF Duke Energy - Rate RS Current Gas Charges	<b>Reading</b> From Jan 10 Fe Jan 10 Fe S 3.31810000/0	Last payr Date To eb 10 eb 10 \$ 574. \$ 574.	Days 31 31 31 Curre 16 16 16 Curre Cure Curre Curre Curre Curre C	not included Jan 28 Meter R Previous 7014 3093 ent Billing Due - Previous E lent(s) Received net Gas Charges ent Electric Char	Bill prepared o Next meter rea Reading Presen 7639 3237 311 31 31 31 31 32 31 31 31 32 32 31 31 32 31 32 31 32 32 32 32 32 32 32 32 32 32 32 32 32	t Usage 9 62 7 14 \$ 555. 555. 0 574. 22. 17.
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 625 CCF Duke Energy - Rate RS Current Gas Charges Gas Cost Recovery \$0 Electric - Residential Usage - 144 kWh Duke Energy - Rate RS	<b>Reading</b> From Jan 10 Fe Jan 10 Fe S 3.31810000/0	Last payr Date To eb 10 eb 10 \$ 574. \$ 574. \$ 574. CCF \$ 22.	Days 31 31 31 Curre 16 16 16 Curre Cure Curre Curre Curre Curre C	not included Jan 28 Meter R Previous 7014 3093 ent Billing Due - Previous E lent(s) Received net Gas Charges ent Electric Char	Bill prepared o Next meter rea Reading Presen 7639 3237 311 31 31 31 31 32 31 31 31 32 32 31 31 32 31 32 31 32 32 32 32 32 32 32 32 32 32 32 32 32	ading Mar 10, 2020 It Usage

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Due Date	Amount Due	After Mar 4, 2020
Mar 4, 2020	\$ 614.44	\$ 644.27



		Explanation of Current Charges		
<b>Gas</b> Meter -	001189880	Duke Energy Rate RS - Residential Service		
CCF Usage -	625	Customer Charge	\$ 16.60	
Jan 10 - Feb 10 31 Days		Gas Delivery Charge 625 CCF @ \$ 0.46920000	293.25	
		Gas DSM Rider 625 CCF @ \$ 0.01225000cr	7.66cr	
		Gas Cost Recovery 625 CCF @ \$0.31810000 Gas WNA Rider	198.81	
		625 CCF @ \$ 0.11705500	73.16	\$ 574.16
		Total Current G	as Charges	\$ 574.16
Electric Meter -	320380736	Duke Energy Rate RS - Residential Service		
kWh Usage -	144	Customer Charge	\$ 11.10	
Jan 10 - Feb 10 31 Days		Energy Chrg 144 kWh @ \$0.07165000 Elec DSM Rider	10.32	
		144 kWh @ \$ 0.00312000cr	0.45cr	
		144 kWh @ \$0.00010300	0.01	
		Elec Fuel Adjustment 144 kWh @ \$0.00166000cr Rider ESM	0.24cr 1.65	22.39
		Total Current Electr	ric Charges	\$ 22.39

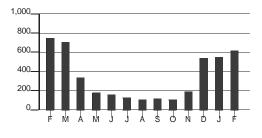
	Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 17.89	\$ 17.89
		Total Taxes	\$ 17.89

kWh

CCF

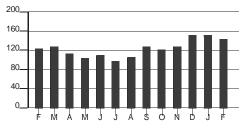
Gas Usage





Calculations based on most recent 12 month history Total Usage 3,817 Average Usage 318





Calculations based on most recent 12 month history Total Usage 1,487 Average Usage 124

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB
Gas	753	714	340	183	167	133	117	126	116	195	548	553	625
Electric	125	128	114	104	110	98	106	128	122	129	152	152	144

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Account Number		90	07	Apr 2	, <b>2020</b>	\$ 4
For less detailed billing info	ormation on			\$		\$
rour monthly bill, check bo	ox on right			WinterCare C (for Customer		Amount Encl
					Box 1326 rlotte N	IC 28201-1326
200 0	00004270	020		040220	208 00	000044778
Nome (Convice Adda			Factor			Page
Name /Service Addr	ess	Duke Ei		nquiries Call	544-6900	Account Nu
Mail Payments To	1 1226		s after Mar 11		ill prepared o	
-	01-1326		s after Mar 11 nent received	not included B	ill prepared o	
PO Box 1326	01-1326 Reading From	Last payr		not included B	ill prepared o ext meter rea	ading Apr 08, 2
PO Box 1326 Charlotte NC 2820	Reading	Last payr Date To lar 10	nent received	not included B Feb 26 N Meter Re	ill prepared o ext meter rea	ading Apr 08, 2 nt Usa '9
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880	Reading From	Last payr Date To lar 10	Days 29 29	not included B Feb 26 N Meter Re Previous 7639	ill prepared o ext meter rea eading Preser 817	<b>′</b> 9
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 540 CC	Reading From Feb 10 M Feb 10 M	Last payr Date To lar 10 lar 10	Days 29 29 Curre Amt D	not included B Feb 26 N Meter Ro Previous 7639 3237 ent Billing Due - Previous Bi	ill prepared o ext meter res eading Preser 817 336	ading Apr 08, 2 nt Usa '9 54 \$6
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 540 CC Duke Energy - Rate R Current Gas Charge	Reading From Feb 10 M Feb 10 M Fes 10 M	Last payr Date To lar 10 lar 10 \$ 393. \$ 393.	Days 29 29 29 39 39 39 39 Balar	not included B Feb 26 N Meter Ro Previous 7639 3237 ent Billing Due - Previous Billing Due - Previous Billing Due - Previous Billing Due - Previous Billing	ill prepared o ext meter res eading Preser 817 336	ading Apr 08, 2 nt Usa '9 54 \$6 <u>6</u>
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 540 CC Duke Energy - Rate R	Reading From Feb 10 M Feb 10 M Fes 10 M	Last payr Date To lar 10 lar 10 \$ 393. \$ 393.	Days 29 29 29 39 39 39 39 39 29 Amt D Paym Balar Curre Curre	not included B Feb 26 N Meter Re Previous 7639 3237 ent Billing Due - Previous Bi leent(s) Received nce Forward ent Gas Charges ent Electric Charg	ill prepared o ext meter res eading Preser 817 336	ading Apr 08, 2 nt Usa '9 34 \$6 <u>6</u> 3
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 540 CC Duke Energy - Rate R Current Gas Charge	Reading From Feb 10 M Feb 10 M F S S S S 0.21800000/(0	Last payr Date To lar 10 lar 10 \$ 393. \$ 393.	Days 29 29 39 39 39 39 39 29	not included B Feb 26 N Meter Re Previous 7639 3237 ent Billing Due - Previous Bi leent(s) Received nce Forward ent Gas Charges ent Electric Charg	ill prepared o ext meter res eading Preser 817 336	ading Apr 08, 2 nt Usa '9 34 \$6 <u>6</u> 3
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 540 CC Duke Energy - Rate R Current Gas Charge Gas Cost Recovery \$ Electric - Residentia Usage - 127 kW	Reading From Feb 10 M Feb 10 M Feb 10 M Contemporation Fas S S S 0.218000000/0 I h	Last payr <b>Date</b> <b>To</b> lar 10 ar 10 \$ 393. <b>\$ 393.</b> <b>\$ 393.</b> <b>\$ 393.</b> <b>\$ 393.</b> <b>\$ 393.</b>	Days 29 29 39 39 39 39 Curre Curre Curre Curre Curre	not included Feb 26 N Meter Re Previous 7639 3237 ent Billing Due - Previous Bi leent(s) Received nce Forward ent Gas Charges ant Electric Charges	ill prepared o ext meter res eading Preser 817 336	ading Apr 08, 2 nt Us '9 34 \$6 6 3
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 540 CC Duke Energy - Rate R Current Gas Charge Gas Cost Recovery \$ Electric - Residentia	Reading From           Feb 10 M           Feb 10 M           Feb 10 M           S           0.21800000/C           I           h           SS	Last payr Date To lar 10 lar 10 \$ 393. \$ 393.	Days 29 29 39 39 39 39 39 Curre Curre Taxes Curre 19	not included Feb 26 N Meter Re Previous 7639 3237 ent Billing Due - Previous Bi leent(s) Received nce Forward ent Gas Charges ant Electric Charges	ill prepared o ext meter res eading Preser 817 336	ading Apr 08, 2 nt Usa '9 34 \$6 <u>6</u> 3
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Elec 320380736 Gas - Residential Usage - 540 CC Duke Energy - Rate R Current Gas Charge Gas Cost Recovery \$ Electric - Residentia Usage - 127 kW Duke Energy - Rate R	Reading From           Feb 10 M           Feb 10 M           Feb 10 M           S           0.21800000/C           I           h           SS	Last payr Date To lar 10 ar 10 \$ 393. \$ 393. CCF \$ 21.	Days 29 29 39 39 39 39 39 Curre Curre Taxes Curre 19	not included Feb 26 N Meter Re Previous 7639 3237 ent Billing Due - Previous Bi leent(s) Received nce Forward ent Gas Charges ant Electric Charges	ill prepared o ext meter res eading Preser 817 336	ading Apr 08, 2 nt Usa '9 34 \$6 6 3

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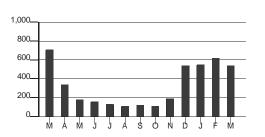
Due Date	Amount Due	After Apr 2, 2020
Apr 2, 2020	\$ 427.02	\$ 447.75



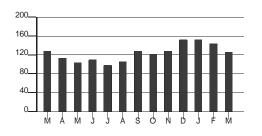
Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.  $\mathring{Z}$   $\mathring{Z}$   $\mathring{Z}$ 

		Explanation of Current Charges		
<b>Gas</b> Meter -	001189880	Duke Energy Rate RS - Residential Service		
CCF Usage -	540	Customer Charge	\$ 16.60	
Feb 10 - Mar 10 29 Days		Gas Delivery Charge 540 CCF @ \$ 0.46920000 Gas DSM Rider	253.37	
		540 CCF @ \$ 0.01225000cr Gas Cost Recovery	6.62cr	
		540 CCF @ \$ 0.21800000 Gas WNA Rider	117.72	
		540 CCF @ \$ 0.02280900	12.32	\$ 393.39
		Total Current Gas	Charges	\$ 393.39
Electric Meter -	320380736	<b>Duke Energy</b> Rate RS - Residential Service		
kWh Usage -	127	Customer Charge	\$ 11.10	
Feb 10 - Mar 10 29 Days		Energy Chrg 127 kWh @ \$0.07165000 Elec DSM Rider	9.10	
		127 kWh @ \$ 0.00312000cr Rider PSM	0.40cr	
		127 kWh @ \$ 0.00032800 Elec Fuel Adjustment	0.04	
		127 kWh @ \$ 0.00014200 Rider ESM	0.02 1.33	21.19
		Total Current Electric	Charges	\$ 21.19

		Explanation of Taxes		
Taxes		Rate Incr for School Tax	\$ 12.44	\$ 12.44
			Total Taxes	\$ 12.44
CCF	Gas Usage	kWh	Electric Usage	



Calculations based on most recent 12 month history Total Usage Average Usage 3,643 304



Calculations based on most recent 12 month history Total Usage Average Usage 1,486 124

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Gas	714	340	183	167	133	117	126	116	195	548	553	625	540
Electric	128	114	104	110	98	106	128	122	129	152	152	144	127

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Account Number		90 07	,	Мау	/ <b>4</b> , <b>2020</b>	\$ 2
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Name /Service Addre	ess		For Inqu	iries Call		Account Nu
Mail Payments To PO Box 1326 Charlotte NC 2820	)1-1326	Payments after	er Apr 09 not		Bill prepared	
-	01-1326 Reading From	Last payment Date	er Apr 09 not	included r 27	Bill prepared	ading May 08,
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Gas 000927101* Elec 320380736	Reading	Last payment Date To I ar 24 or 08	er Apr 09 not t received Ma	included r 27 Meter	Bill prepared o Next meter rea	ading May 08, nt Us 7 1
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Gas 000927101* Elec 320380736 * New Meter	Reading From Mar 10 Ma Mar 24 Ap	Last payment Date To I ar 24 or 08	er Apr 09 not t received Mar Days 14 15 29	included r 27 Meter Previous 8179 00000 3364	Bill prepared of Next meter reading Preser 834 9	ading May 08, nt Us 7 1
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Gas 000927101* Elec 320380736	Reading From Mar 10 Ma Mar 24 Ap Mar 10 Ap	Last payment <b>Date</b> <b>To</b> I ar 24 or 08 or 08 \$ 226.72 <b>\$ 226.72</b>	er Apr 09 not t received Mar Days 14 15 29 Current Amt Due Payment Balance Current 0	included r 27 Meter Previous 8179 00000 3364	Bill prepared of Next meter rea Reading Preser 834 9 348 Bill cd	ading May 08, nt Us 7 1 5 5
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Gas 000927101* Elec 320380736 * New Meter Gas - Residential Usage - 259 CCI Duke Energy - Rate R Current Gas Charges Gas Cost Recovery \$0 Electric - Residential	Reading From Mar 10 Ma Mar 24 Ap Mar 10 Ap F S S S 0.21800000/C	Last payment <b>Date</b> <b>To</b> I ar 24 or 08 or 08 \$ 226.72 <b>\$ 226.72</b>	er Apr 09 not t received Mar Days 14 15 29 <b>Current</b> Amt Due Payment Balance Current f Current	included r 27 Meter Previous 8179 00000 3364 Billing e - Previous t(s) Receive Forward Gas Charge	Bill prepared of Next meter rea Reading Preser 834 9 348 Bill od	7
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Gas 000927101* Elec 320380736 * New Meter Gas - Residential Usage - 259 CCI Duke Energy - Rate R Current Gas Charges Gas Cost Recovery \$0	Reading From Mar 10 Ma Mar 24 Ap Mar 10 Ap Mar 10 Ap	Last payment <b>Date</b> <b>To</b> I ar 24 or 08 or 08 \$ 226.72 <b>\$ 226.72</b>	er Apr 09 not t received Mar Days 14 15 29 <b>Current</b> Amt Due Payment Balance Current f Current	included r 27 Meter Previous 8179 00000 3364 Billing e - Previous t(s) Receive Forward Gas Charge Electric Cha	Bill prepared of Next meter rea Reading Preser 834 9 348 Bill od	ading May 08, nt Us 7 1 5 4 4 2
PO Box 1326 Charlotte NC 2820 Meter Number Gas 001189880 Gas 000927101* Elec 320380736 * New Meter Gas - Residential Usage - 259 CCI Duke Energy - Rate R Current Gas Charges Gas Cost Recovery \$0 Electric - Residential Usage - 121 kWH Duke Energy - Rate R	Reading From Mar 10 Ma Mar 24 Ap Mar 10 Ap Mar 10 Ap	Last payment Date To [ ar 24 or 08 or 08 \$ 226.72 \$ 226.72 CF \$ 20.79	er Apr 09 not t received Mar Days 14 15 29 <b>Current</b> Amt Due Payment Balance Current f Current	included r 27 Meter Previous 8179 00000 3364 Billing e - Previous t(s) Receive Forward Gas Charge Electric Cha	Bill prepared of Next meter rea Reading Preser 834 9 348 Bill od	ading May 08, nt Us 7 1 5 5 2

Due Date	Amount Due	After May 4, 2020
May 4, 2020	\$ 254.93	\$ 267.31

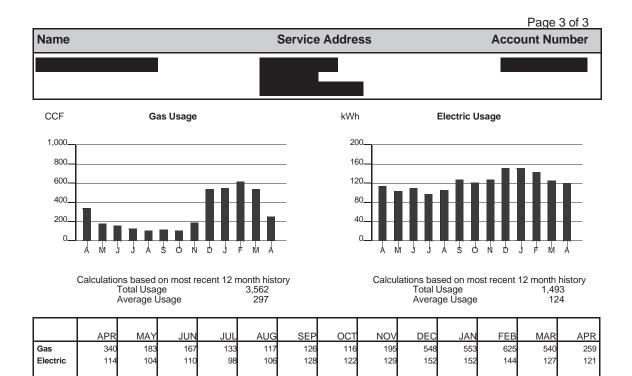
		Page 2 of 3
Name	Service Address	Account Number

Have concerns about a possible environmental or regulatory violation involving Duke Energy? You can report it anonymously 24/7 at 1-855-355-7042 or at duke-energy-env.alertline.com. Ž Ž

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two business days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit kentucky811.org. Ž Ž Ž Ž

		Explanation of Current Charges		
<b>Gas</b> Meter -	001189880	Duke Energy Rate RS - Residential Service		
CCF Usage - Mar 10 - Mar 24 14 Days Meter - * CCF Usage - Billed CCF - Mar 24 - Apr 08 15 Days	168 000927101 91 259	Customer Charge Gas Delivery Charge 259 CCF @ \$ 0.46920000 Gas DSM Rider 259 CCF @ \$ 0.01225000ct Gas Cost Recovery 259 CCF @ \$ 0.21800000 Gas WNA Rider 259 CCF @ \$ 0.13633200	\$ 16.60 121.52 r 3.17cr 56.46 35.31	\$ 226.72
* Meter Change		Total Current	Gas Charges	\$ 226.72
Electric Meter -	320380736	Duke Energy Rate RS - Residential Service		
kWh Usage - Mar 10 - Apr 08 29 Days	121	Customer Charge Energy Chrg 121 kWh @ \$ 0.07165000 Elec DSM Rider 121 kWh @ \$ 0.00312000ct Rider PSM 121 kWh @ \$ 0.00032800 Elec Fuel Adjustment 121 kWh @ \$ 0.00158900 Rider ESM	\$ 11.10 8.67 r 0.38cr 0.04 0.19 1.17	20.79
				\$ 20.79

Explanation of Taxes			
Taxes	Rate Incr for School Tax	\$ 7.42	\$ 7.42
		Total Taxes	\$ 7.42



## KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 12 of 38

				Due D	ate	Amount Due
Account Number		90 07	,	Jun 2, 2	2020	\$ 203. <sup>-</sup>
For less detailed billing info				\$		\$
our monthly bill, check bo	ox on right			WinterCare Cor (for Customer As		Amount Enclose
200 0	00002031	173		Charlo		C 28201-1326 000203173
Name /Service Addre	255		For Inqui	rios Call		Page 1 o
Name /Service Addro		Duke Free		1-800-54	4 6000	
		Duke Energ		1-000-04		
Mail Payments To			A	ccount Inform	ation	
PO Box 1326 Charlotte NC 2820		Last payment	er May 11 not received Apr	29 Nex	t meter rea	on May 11, 2020 ading Jun 09, 2020
Meter Number	Reading From	Date To E	Days	Meter Rea Previous	ding Presen	
			Jays	Flevious	TTESET	it Usage
Gas 000927101 Elec 320380736	Apr 08 Ma Apr 08 Ma		30 30	91 3485	31: 360	3 222
			30	91 3485	31	3 222
Elec 320380736	Apr 08 Ma		30 30 Current I Amt Due	91 3485 <b>Billing</b> - Previous Bill	31	3 222 2 117 \$ 254.9
Elec 320380736 Gas - Residential Usage - 222 CC Duke Energy - Rate R Current Gas Charges	Apr 08 Mi F SS <b>s</b>	ay 08 \$ <u>175.98</u> <b>\$ 175.98</b>	30 30 Current I Amt Due Payment( Balance	91 3485 Billing - Previous Bill s) Received Forward	31	3 222 2 117 \$ 254.9 
Elec 320380736 Gas - Residential Usage - 222 CC Duke Energy - Rate R	Apr 08 Mi F SS <b>s</b>	ay 08 \$ <u>175.98</u> <b>\$ 175.98</b>	30 30 <b>Current I</b> Amt Due Payment( <b>Balance</b> Current G	91 3485 Billing - Previous Bill 's) Received	31	3 222 2 117 \$ 254.9 254.9 0.0 175.9 21.2
Elec 320380736 Gas - Residential Usage - 222 CC Duke Energy - Rate R Current Gas Charges	Apr 08 Ma F SS <b>s</b> 0.21800000/C	ay 08 \$ <u>175.98</u> <b>\$ 175.98</b>	30 30 Amt Due Payment( Balance Current E Taxes	91 3485 3illing - Previous Bill s) Received Forward Gas Charges	31	3 222 2 117 \$ 254.9 254.9 0.0 175.9
Elec 320380736 Gas - Residential Usage - 222 CC Duke Energy - Rate R Current Gas Charges Gas Cost Recovery \$	Apr 08 Ma F SS <b>s</b> 0.21800000/C	ay 08 \$ <u>175.98</u> <b>\$ 175.98</b>	30 30 Amt Due Payment( Balance Current E Taxes	91 3485 3illing - Previous Bill s) Received Forward Gas Charges lectric Charges	31	3 222 2 117 \$ 254.9 254.9 0.0 175.9 21.1 5.9
Elec 320380736 Gas - Residential Usage - 222 CC Duke Energy - Rate R Current Gas Charges Gas Cost Recovery \$ Electric - Residential Usage - 86 kWr Duke Energy - Rate R Usage - 31 kWr Duke Energy - Rate R	Apr 08 Ma F S 0.21800000/C I S S	\$ <u>175.98</u> <b>\$ 175.98</b> <b>\$ 175.98</b> CCF \$ 15.13 6.15	30 30 Amt Due Payment( Balance Current E Taxes	91 3485 3illing - Previous Bill s) Received Forward Gas Charges lectric Charges	31	3 222 2 117 \$ 254.9 254.9 0.0 175.9 21.1 5.9
Elec 320380736 Gas - Residential Usage - 222 CC Duke Energy - Rate R Current Gas Charges Gas Cost Recovery \$ Electric - Residential Usage - 86 kWr Duke Energy - Rate R Usage - 31 kWr	Apr 08 Ma F RS s 0.21800000/C I S S rges r 08 To Apr 30	\$ 175.98 <b>\$ 175.98</b> <b>\$ 175.98</b> CCF \$ 15.13 6.15 <b>\$ 21.28</b> 0	30 30 Amt Due Payment( Balance Current E Taxes	91 3485 3illing - Previous Bill s) Received Forward Gas Charges lectric Charges	31	3 222 2 117 \$ 254.: 254.: 0.0 175.: 21.: 5.:
Elec 320380736 Gas - Residential Usage - 222 CC Duke Energy - Rate R Current Gas Charges Gas Cost Recovery \$ Electric - Residential Usage - 86 kWh Duke Energy - Rate R Usage - 31 kWh Duke Energy - Rate R Current Electric Cha Old Rate Effective Ap	Apr 08 Ma F RS s 0.21800000/C I S S rges r 08 To Apr 30	\$ 175.98 <b>\$ 175.98</b> <b>\$ 175.98</b> CCF \$ 15.13 6.15 <b>\$ 21.28</b> 0	30 30 Amt Due Payment( Balance Current E Taxes	91 3485 3illing - Previous Bill s) Received Forward Gas Charges lectric Charges	31	3 222 2 117 \$ 254.9 254.9 0.0 175.9 21.1 5.9

Due Date	Amount Due
Jun 2, 2020	\$ 203.17

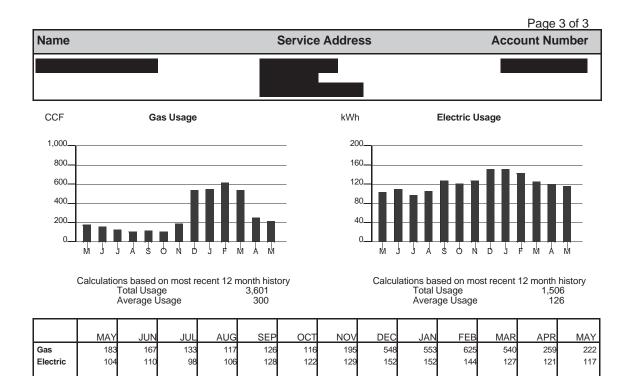
		Page 2 of 3
Name	Service Address	Account Number

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two business days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit kentucky811.org. ŽŽŽŽ

Energy theft affects all of us - driving up energy costs and increasing the risk to public safety. You can help by reporting suspicious activity. Call 1-800-544-6900 or complete an energy theft form at duke-energy.com, under the customer service link.

Explanation of Current Charges				
<b>Gas</b> Meter -	000927101	Duke Energy Rate RS - Residential Service		
CCF Usage -	222	Customer Charge	\$ 16.60	
Apr 08 - May 08 30 Days		Gas Delivery Charge 222 CCF @ \$ 0.46920000	104.16	
		Gas DSM Rider 222 CCF @ \$ 0.03073500	6.82	
		Gas Cost Recovery 222 CCF @ \$ 0.21800000	48.40	\$ 175.98
		Total Current	Gas Charges	\$ 175.98
Electric Meter -	320380736	Duke Energy Rate RS - Residential Service		
kWh Usage - Apr 08 - May 08	117	Old Rate Effective Apr 08 To Apr 30 Customer Charge Energy Chrg	\$ 8.14	
30 Days		86 kWh @ \$ 0.07165000 Elec DSM Rider	6.16	
		86 kWh @ \$ 0.00314300c Rider PSM	or 0.27cr	
		86 kWh @ \$ 0.00032800 Elec Fuel Adjustment	0.03	
		86 kWh @ \$ 0.00066100 Rider ESM	0.06 1.01	15.13
		Duke Energy Rate RS - Residential Service		
		New Rate Effective Apr 30 To May 08 Customer Charge Energy Chrg	8 \$ 3.39	
		31 kWh @ \$ 0.07796000 Elec DSM Rider	2.42	
		31 kWh @ \$ 0.00314300c Rider PSM	cr 0.10cr	
		31 kWh @ \$ 0.00032800 Elec Fuel Adjustment	0.01	
		31 kWh @ \$0.00066100 Rider ESM	0.02 0.41	6.15
		Total Current Ele	ctric Charges	\$ 21.28

	Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 5.91	\$ 5.91
		Total Taxes	\$ 5.91



#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 15 of 38



duke-energy.com 1.800.544.6900

## Your Energy Bill

Service address

\$



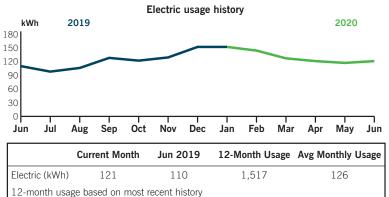
page 1 of 4

Account number

#### **Billing summary**

Total amount due Jul 02	\$170.08
Taxes	4.95
Current Electric Charges	22.79
Current Gas Charges	142.34
Payment received May 27	-203.17
Previous amount due	\$203.17

### Your usage snapshot



## Thank you for your payment.

Our simplified energy bill is just one of many steps we are taking to improve your experience. Check out our online tutorial page at duke-energy.com/TourTheBill to explore the enhancements and find answers to all your questions.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing.

Please return this portion with your payment. Thank you for your business.		Amount due	
DUKE ENERGY.	Account number	<b>\$170.08</b> by Jul 2	Late fees are currently suspended due to COVID-19.
Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090		\$ Add here, to help others a contribution to WinterC	
		Duke Energy Payment PO Box 1326 Charlotte, NC 28201-:	

#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 16 of 38



duke-energy.com 1.800.544.6900

Account number

page 2 of 4

#### We're here for you

Report an emergency	1		Important to know
Electric/Gas outage	Electric Gas	duke-energy.com/outages 800.543.5599 800.634.4300	Your next meter reading Please be sure we can sa meter for actual readings digital meter flashes eigh
Convenient ways to p	ay your bill		That's a normal part of th process.
Online Automatically from yo Speedpay (fee applies		duke-energy.com/billing duke-energy.com/autodraft duke-energy.com/pay-now	Your electric service may your payment is past du If payment for your electr
By mail payable to Du	uke Energy	800.544.6900 P.O. Box 1326 Charlotte, NC 28201-1326	due, we may begin disco If your service is disconne missed payment, you mu
In person		duke-energy.com/location	due balance in full, plus fee, before your service w The reconnection fee is \$
Help managing your a Register for free paper Update your account Mobile website	rless billing	duke-energy.com/paperless duke-energy.com/my-account duke-energy.com/my-account	service that may be recor \$60 for electric service th to be reconnected remote gas service. A security de required.
<b>Correspond with Duk</b> P.O. Box 1326 Charlotte, NC 28201	e Energy		Electric service does not payment for other produce Non-payment for non-regor services (such as surger equipment service contra
Contact Duke Energy Online Call (7 a.m. to 7 p.m.		duke-energy.com 800.544.6900	removal from the program in disconnection of electr When you pay by check
For hearing impaired		800.648.6056 or 711	We may process the payr check or convert it into a check payment.
Request the condense			
Call (7a.m. to 7 p.m.)		800.544.6900	Para nuestros clientes q Representantes bilingües

Important to know

#### g: Jul 9

safely access your s. Don't worry if your hts from time to time. he energy measuring

#### ay be disconnected if ue

tric service is past onnection procedures. nected because of a lust pay your pasta reconnection will be reconnected. \$5.88 for electric onnected remotely, that is not eligible tely, and \$25 for leposit may also be

#### ot depend on ucts or services

egulated products ge protection or racts) may result in m but will not result tric service.

#### k

yment as a regular a one-time electronic

#### que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. -7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 17 of 38

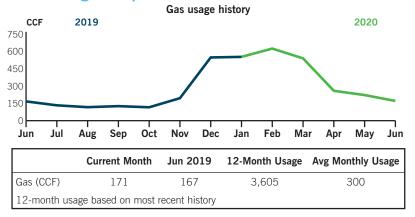


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page 3 of 4

Account number

### Your usage snapshot - continued



#### Your usage snapshot

Current electric usage for meter number 320380736		
Actual reading on Jun 9 Previous reading on May 8	3723 - 3602	
Energy used	121 kWh	
kWh Usage 121		

	U				
A	kil	ow	att	:-h	οι
W	att	ар	pli	ar	ICE

6

to use 1 CCF of gas.

ur (kWh) is a measure of the energy used by a 1,000e in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current gas usage for meter number 000927101	
Actual reading on Jun 9 Previous reading on May 8	484 - 313
Gas used	171 CCF

## **Billing details - Electric**

Meter - 320380736		
Rate RS - Residential Service		
Customer Charge	\$12.70	
Energy Chrg		
121 kWh @ \$0.07796	9.43	
Demand Side Management Cost Recovery Program Rider (DSM)		
121 kWh @ \$-0.003143	-0.38	
Off-System Sales Profit Sharing Mechanism Rider (PSM)		
121 kWh @ \$0.00007	0.01	
Elec Fuel Adjustment		
121 kWh @ \$0.000478	0.06	
Environmental Surcharge Mechanism Rider (ESM)	0.97	
Total Charges		\$22.79

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit dukeenergy.com/rates

One centum cubic foot (CCF) is the amount of gas in a 100-cubicfoot space. If you have a standard oven, it would take about 20 hours



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Account number

page 4 of 4

## Billing details - Gas

Meter - 927101	
Rate RS - Residential Service	
Customer Charge	\$16.60
Gas Delivery Charge	
171 CCF @ \$0.4692	80.23
Gas DSM Rider	
171 CCF @ \$0.030735	5.26
Gas Cost Recovery	
171 CCF @ \$0.2354	40.25
Total Charges	\$142.34

Your current rate is Residential Service (RS).

## **Billing details - Taxes**

Rate Incr for School Tax	\$4.95
Total Taxes	\$4.95

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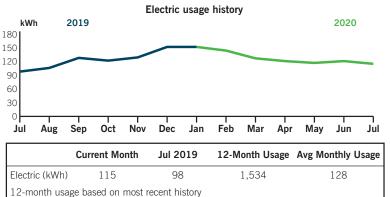


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## **Billing summary**

Ρ	revious amount due	\$170.08
	Payment received Jun 25	-170.08
С	urrent Gas Charges	94.02
С	urrent Electric Charges	22.29
Т	axes	3.49
Т	otal amount due Aug 03	\$119.80

#### Your usage snapshot



### **Your Energy Bill**

Service address

Bill date Jul 10, 2020 For service Jun 9 - Jul 9

page 1 of 4

30 days

Account number

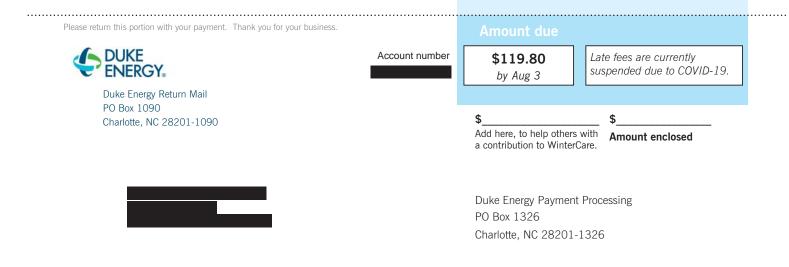
Thank you for your payment.

Extended payment arrangements are available for customers who have experienced economic hardship during COVID-19. Stay up to date on other actions we're taking to help customers at dukeenergyupdates.com.

Higher temperatures mean higher bills because your AC uses more energy to maintain the same temperature. Keeping your thermostat on the highest comfortable setting means less work for your AC and more savings for you.

Our simplified energy bill is just one of many steps we are taking to improve your experience. Check out our online tutorial page at duke-energy.com/TourTheBill to explore the enhancements and find answers to all your questions.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing.



#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 20 of 38

Account number



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#### We're here for you

Report an emergency		Importa
Electric/Gas outage Electric Gas	duke-energy.com/outages 800.543.5599 800.634.4300	Your ne Please meter fo digital r
Convenient ways to pay your bill		That's a process
Online Automatically from your bank account Speedpay (fee applies) By mail payable to Duke Energy In person	duke-energy.com/billing duke-energy.com/autodraft duke-energy.com/pay-now 800.544.6900 P.O. Box 1326 Charlotte, NC 28201-1326 duke-energy.com/location	Your ele your pa If paym due, we If your s missed due bal fee, bef The rec
Help managing your account Register for free paperless billing Update your account information Mobile website	duke-energy.com/paperless duke-energy.com/my-account duke-energy.com/my-account	service \$60 for be reco service \$75 for fee of \$ normal
<b>Correspond with Duke Energy</b> P.O. Box 1326 Charlotte, NC 28201		reconne also be
<b>Contact Duke Energy</b> Online Call (7 a.m. to 7 p.m.)	duke-energy.com 800.544.6900	<b>paymer</b> Non-pa or servi equipm

Request the condensed or detailed bill format Call (7a.m. to 7 p.m.) 800.54

For hearing impaired TDD/TTY

800.544.6900

800.648.6056 or 711

#### Important to know

#### Your next meter reading: Aug 7

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

# Your electric service may be disconnected if your payment is past due

ent for your electric service is past may begin disconnection procedures. service is disconnected because of a payment, you must pay your pastance in full, plus a reconnection ore your service will be reconnected. onnection fee is \$5.88 for electric that may be reconnected remotely, electric service that is not eligible to nnected remotely, \$125 for electric that was disconnected at the pole and gas service. There is an additional 40 to reconnect electric service after business hours if not eligible to be ected remotely. A security deposit may required.

#### Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

#### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

#### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. -7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

page 2 of 4

#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 21 of 38

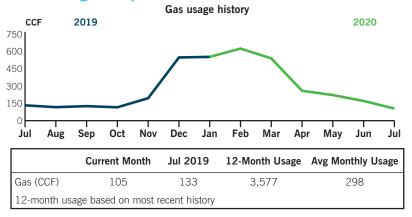


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Account number

page 3 of 4

Your usage snapshot - continued



Current electric usage for meter number 320380736		
Actual reading on Jul 9 Previous reading on Jun 9		3838 - 3723
Energy used		115 kWh
kWh Usage	115	
[		

A kilowat
watt anni

tt-hour (kWh) is a measure of the energy used by a 1,000watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current gas usage for meter number 000927101	
Actual reading on Jul 9 Previous reading on Jun 9	589 - 484
Gas used	105 CCF



## **Billing details - Electric**

Meter - 320380736		
Rate RS - Residential Service		
Customer Charge	\$12.90	
Energy Chrg		
115 kWh @ \$0.07796	8.97	
Demand Side Management Cost Recovery Program Rider (DSM)		
115 kWh @ \$-0.003143	-0.36	
Off-System Sales Profit Sharing Mechanism Rider (PSM)		
115 kWh @ \$0.00007	0.01	
Elec Fuel Adjustment		
115 kWh @ \$-0.002343	-0.27	
Environmental Surcharge Mechanism Rider (ESM)	1.04	
Total Charges		\$22.29

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit dukeenergy.com/rates



duke-energy.com 1.800.544.6900

Account number

page 4 of 4

## Billing details - Gas

Meter - 927101	
Rate RS - Residential Service	
Customer Charge	\$16.80
Gas Delivery Charge	
105 CCF @ \$0.4692	49.27
Gas DSM Rider	
105 CCF @ \$0.030735	3.23
Gas Cost Recovery	
105 CCF @ \$0.2354	24.72
Total Charges	\$94.02

Your current rate is Residential Service (RS).

## **Billing details - Taxes**

Rate Incr for School Tax	\$3.49
Total Taxes	\$3.49

#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 23 of 38



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## **Your Energy Bill**

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Service address

Bill date Aug 11, 2020 For service Jul 9 - Aug 10

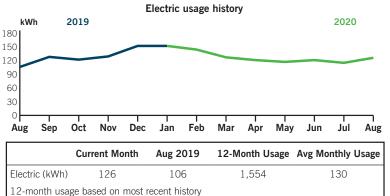
### 32 days

Account number

### **Billing summary**

Total amount due Sep 02	\$124.83
Taxes	3.64
Current Electric Charges	23.51
Current Gas Charges	97.68
Payment received Jul 30	-119.80
Previous amount due	\$119.80

### Your usage snapshot



Thank you for your payment.

IMPORTANT: Please check the due date on your bill because it may have changed. We have modified our meter reading routes in an effort to improve efficiencies and manage costs.

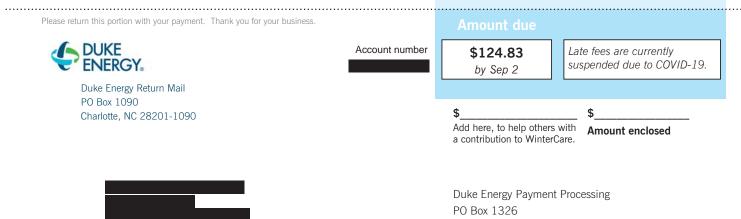
Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Higher temperatures mean higher bills because your AC uses more energy to maintain the same temperature. Keeping your thermostat on the highest comfortable setting means less work for your AC and more savings for you.

Extended payment arrangements are available for those experiencing financial hardship during COVID-19 at duke-energy.com/ ExtraTime. Stay up to date on other actions we're taking to help at dukeenergyupdates.com.

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Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing.



Charlotte, NC 28201-1326

9901230006920500033000000000000001248300000124836

#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 24 of 38

Account number



duke-energy.com 1.800.544.6900

#### We're here for you

Report an emergency		Importa
Electric/Gas outage Electric Gas	duke-energy.com/outages 800.543.5599 800.634.4300	Your ne Please meter fo digital r
Convenient ways to pay your bill		That's a process
Online Automatically from your bank account Speedpay (fee applies) By mail payable to Duke Energy In person	duke-energy.com/billing duke-energy.com/autodraft duke-energy.com/pay-now 800.544.6900 P.O. Box 1326 Charlotte, NC 28201-1326 duke-energy.com/location	Your ele your pa If paym due, we If your s missed due bal fee, bef The rec
Help managing your account Register for free paperless billing Update your account information Mobile website	duke-energy.com/paperless duke-energy.com/my-account duke-energy.com/my-account	service \$60 for be reco service \$75 for fee of \$ normal
<b>Correspond with Duke Energy</b> P.O. Box 1326 Charlotte, NC 28201		reconne also be
<b>Contact Duke Energy</b> Online Call (7 a.m. to 7 p.m.)	duke-energy.com 800.544.6900	<b>paymer</b> Non-pa or servi equipm

\_\_\_\_\_

Request the condensed or detailed bill format Call (7a.m. to 7 p.m.) 800.54

For hearing impaired TDD/TTY

Call (7 a.iii. 10 7 p.iii.)

800.544.6900

800.648.6056 or 711

#### Important to know

#### Your next meter reading: Sep 9

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

# Your electric service may be disconnected if your payment is past due

ent for your electric service is past may begin disconnection procedures. service is disconnected because of a payment, you must pay your pastance in full, plus a reconnection ore your service will be reconnected. onnection fee is \$5.88 for electric that may be reconnected remotely, electric service that is not eligible to nnected remotely, \$125 for electric that was disconnected at the pole and gas service. There is an additional 40 to reconnect electric service after business hours if not eligible to be ected remotely. A security deposit may required.

#### Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

#### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

#### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. -7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

page 2 of 4

#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 25 of 38

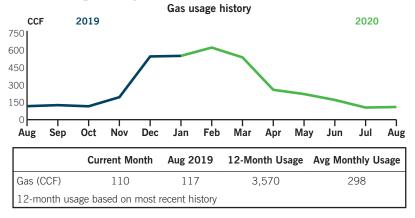


duke-energy.com 1.800.544.6900

Account number

page 3 of 4

Your usage snapshot - continued

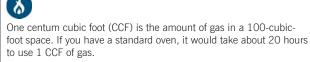


Current electric usage for meter number 320380736		
Actual reading on Aug 10 Previous reading on Jul 9		3964 - 3838
Energy used		126 kWh
kWh Usage	126	

A kilowa
watt ann

tt-hour (kWh) is a measure of the energy used by a 1,000watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current gas usage for meter number 000927102	L
Actual reading on Aug 10 Previous reading on Jul 9	699 - 589
Gas used	110 CCF



## **Billing details - Electric**

\$23.51
-

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit dukeenergy.com/rates



duke-energy.com 1.800.544.6900

Account number

page 4 of 4

## Billing details - Gas

Meter - 927101	
Rate RS - Residential Service	
Customer Charge	\$16.80
Gas Delivery Charge	
110 CCF @ \$0.4692	51.61
Gas DSM Rider	
110 CCF @ \$0.030735	3.38
Gas Cost Recovery	
110 CCF @ \$0.2354	25.89
Total Charges	\$97.68

Your current rate is Residential Service (RS).

## **Billing details - Taxes**

Rate Incr for School Tax	\$3.64
Total Taxes	\$3.64

#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 27 of 38



duke-energy.com 1.800.544.6900

## **Your Energy Bill**

Thank you for your payment.

dukeenergyupdates.com.

page 1 of 4

Service address

\$

Bill date Sep 10, 2020 For service Aug 10 - Sep 9 30 days

Extended payment arrangements are available for customers who have experienced economic hardship during COVID-19. Stay up to date on other actions we're taking to help customers at

Higher temperatures mean higher bills because your AC uses more energy to maintain the same temperature. Keeping your thermostat

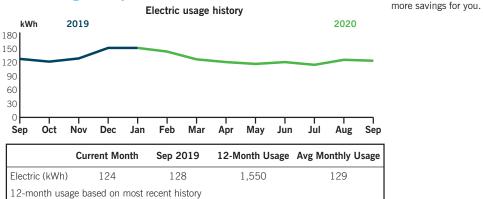
on the highest comfortable setting means less work for your AC and

Account number

### **Billing summary**

Previous amount due	\$124.83
Payment received Aug 26	-124.83
Current Gas Charges	95.46
Current Electric Charges	24.30
Taxes	3.59
Total amount due Oct 02	\$123.35

### Your usage snapshot



Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5% late charge.

Please return this portion with your payment. Thank you for your business.		Amount due	
DUKE ENERGY.	Account number	<b>\$123.35</b> by Oct 2	After Oct 2, the amount due will increase to \$129.34.
Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090		\$ Add here, to help others v a contribution to WinterC	
		Duke Energy Payment PO Box 1326	Processing

#### KvPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 28 of 38



#### duke-energy.com 1.800.544.6900

Account number

page 2 of 4

#### We're here for you

Report an emergency	1	
Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

#### Convenient ways to pay your bill

Online Automatically from your bank account Speedpay (fee applies)

By mail payable to Duke Energy

In person

#### Help managing your account (not applicable for all customers)

Register for free paperless billing
Home
Business

duke-energy.com/paperless duke-energy.com/manage-home duke-energy.com/manage-bus

duke-energy.com/billing

duke-energy.com/autodraft

duke-energy.com/pay-now

Charlotte, NC 28201-1326

duke-energy.com/location

800.544.6900

P.O. Box 1326

#### Correspond with Duke Energy

P.O. Box 1326 Charlotte, NC 28201

#### Contact Duke Energy

Online Call (7 a.m. to 7 p.m.) For hearing impaired TDD/TTY duke-energy.com 800.544.6900 800.648.6056 or 711

#### Request the condensed or detailed bill format Call (7a.m. to 7 p.m.)

800.544.6900

#### Important to know

#### Your next meter reading: Oct 8

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

#### Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$75 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

#### Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

#### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

#### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. -7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

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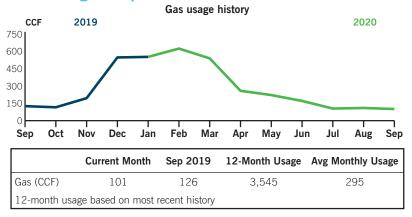


duke-energy.com 1.800.544.6900

Account number

page 3 of 4

Your usage snapshot - continued



Current electric usage for meter number 320380736		
Actual reading on Sep 9 Previous reading on Aug 1	0	4088 - 3964
Energy used		124 kWh
kWh Usage	124	

A kilowat

0

to use 1 CCF of gas.

A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current gas usage for meter number 000927101	
Actual reading on Sep 9 Previous reading on Aug 10	800 - 699
Gas used	101 CCF

## **Billing details - Electric**

Meter - 320380736		
Rate RS - Residential Service		
Customer Charge	\$12.90	
Energy Chrg		
124 kWh @ \$0.07796	9.67	
Demand Side Management Cost Recovery Program Rider (DSM)		
124 kWh @ \$-0.003143	-0.39	
Off-System Sales Profit Sharing Mechanism Rider (PSM)		
124 kWh @ \$-0.00036	-0.04	
Elec Fuel Adjustment		
124 kWh @ \$0.001614	0.20	
Environmental Surcharge Mechanism Rider (ESM)	1.96	
Total Charges		\$24.30

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit dukeenergy.com/rates

One centum cubic foot (CCF) is the amount of gas in a 100-cubicfoot space. If you have a standard oven, it would take about 20 hours



duke-energy.com 1.800.544.6900

Account number

page 4 of 4

## Billing details - Gas

Meter - 927101	
Rate RS - Residential Service	
Customer Charge	\$16.80
Gas Delivery Charge	
101 CCF @ \$0.4692	47.39
Gas DSM Rider	
101 CCF @ \$0.030735	3.10
Gas Cost Recovery	
101 CCF @ \$0.2789	28.17
Total Charges	\$95.46

Your current rate is Residential Service (RS).

## **Billing details - Taxes**

Rate Incr for School Tax	\$3.59
Total Taxes	\$3.59

#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 31 of 38

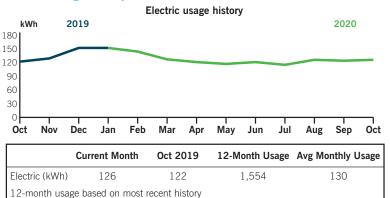


duke-energy.com 1.800.544.6900

#### **Billing summary**

Previous amount due	\$123.35
Payment received Oct 01	-123.35
Current Gas Charges	96.24
Current Electric Charges	23.69
Taxes	3.60
Total amount due Nov 02	\$123.53

#### Your usage snapshot



### Your Energy Bill

Service address

\$

Bill date	Oct 9, 2020
For service	Sep 9 - Oct 8

Account number

r

page 1 of 4

29 days

Thank you for your payment.

A free home energy assessment can reveal hidden energy wasters and help you lower your bill. Eligible homeowners can get a free inhome analysis plus a free energy savings kit with LEDs and more. Sign up at duke-energy.com/HouseCall.

Standard billing & payment policies resume in Nov. Residential accounts with past-due balances will be automatically set up on a multi-month payment plan, as allowed by regulators. Learn more at duke-energy.com/ExtraTime.

**Mail your payment at least 7 days before the due date** or pay instantly at duke-energy.com/billing. Late payments are subject to a 5% late charge.

Please return this portion with your payment. Thank you for your business.		Amount due		
	Account number	<b>\$123.53</b> by Nov 2	After Nov 2, the amount due will increase to \$129.53.	
Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090		\$Add here, to help others of a contribution to WinterC		
		Duke Energy Payment PO Box 1326 Charlotte, NC 28201-1	C C	

#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 32 of 38



#### duke-energy.com 1.800.544.6900

Account number

page 2 of 4

#### We're here for you

Report an emergency	1	
Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

#### Convenient ways to pay your bill

Online Automatically from your bank account Speedpay (fee applies)

By mail payable to Duke Energy

In person

duke-energy.com/autodraft duke-energy.com/pay-now 800.544.6900 P.O. Box 1326 Charlotte, NC 28201-1326 duke-energy.com/location

duke-energy.com/billing

#### Help managing your account (not applicable for all customers)

Register for free paperless billing
Home
Business

duke-energy.com/paperless duke-energy.com/manage-home duke-energy.com/manage-bus

#### Correspond with Duke Energy

P.O. Box 1326 Charlotte, NC 28201

#### Contact Duke Energy

Online Call (Monday - Friday, 7 a.m. to 7 p.m.) For hearing impaired TDD/TTY duke-energy.com 800.544.6900 800.648.6056 or 711

#### Request the condensed or detailed bill format Call (7a.m. to 7 p.m.) 800.54

Call (7a.m. to 7 p

800.544.6900

#### Important to know

#### Your next meter reading: Nov 6

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

# Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$75 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

# Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

#### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

#### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. -7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

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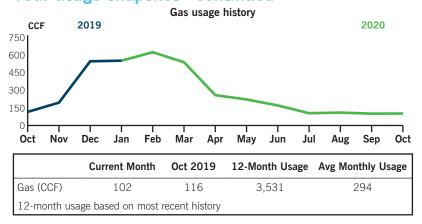


duke-energy.com 1.800.544.6900

Account number

page 3 of 4

Your usage snapshot - continued



Current electric usage for meter number 320380736		
Actual reading on Oct 8 Previous reading on Sep 9	4214 - 4088	
Energy used	126 kWh	
kWh Usage 126		
Current gas usage for meter number 000927101		
Actual reading on Oct 8 Previous reading on Sep 9	902 - 800	

) ilowatt-hour (kW

102 CCF

A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

One centum cubic foot (CCF) is the amount of gas in a 100-cubicfoot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

## **Billing details - Electric**

Gas used

Meter - 320380736		
Rate RS - Residential Service		
Customer Charge	\$12.90	
Energy Chrg		
126 kWh @ \$0.07796	9.82	
Demand Side Management Cost Recovery Program Rider (DSM)		
126 kWh @ \$-0.003143	-0.40	
Off-System Sales Profit Sharing Mechanism Rider (PSM)		
126 kWh @ \$-0.00036	-0.05	
Elec Fuel Adjustment		
126 kWh @ \$0.000366	0.05	
Environmental Surcharge Mechanism Rider (ESM)	1.37	
Total Charges		\$23.69

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit dukeenergy.com/rates



duke-energy.com 1.800.544.6900

Account number

page 4 of 4

## Billing details - Gas

Meter - 927101		
Rate RS - Residential Service		
Customer Charge	\$16.80	
Gas Delivery Charge		
102 CCF @ \$0.4692	47.86	
Gas DSM Rider		
102 CCF @ \$0.030735	3.13	
Gas Cost Recovery		
102 CCF @ \$0.2789	28.45	
Total Charges	\$96	5.24

Your current rate is Residential Service (RS).

## **Billing details - Taxes**

Rate Incr for School Tax	\$3.60
Total Taxes	\$3.60

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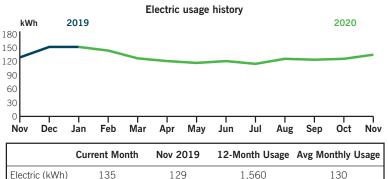


duke-energy.com 1.800.544.6900

#### **Billing summary**

5.70
24.14
165.74
-123.53
\$123.53

### Your usage snapshot



12-month usage based on most recent history

## Your Energy Bill

page 1 of 4

. . . . . . .

Service address

Bill date Nov 9, 2020 For service Oct 8 - Nov 6 29 days

Account number

Thank you for your payment.

Standard billing & payment policies have resumed. Residential accounts with past-due balances were automatically set up on a multi-month payment plan, as allowed by regulators. Learn more at duke-energy.com/ExtraTime.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

Help neighbors struggling to pay their bills with a gift to WinterCare. Contributions are matched by Duke Energy up to \$25,000. Learn more at duke-energy.com/KentuckyCare.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 5% late charge.

Please return this portion with your payment. Thank you for your business.		Amount due	
	Account number	<b>\$195.58</b> by Dec 1	After Dec 1, the amount due will increase to \$205.07.
Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090		\$ Add here, to help others a contribution to Winter	
		Duke Energy Paymen PO Box 1326 Charlotte, NC 28201	0

990

#### KyPSC Case No. 2020-00334 STAFF-DR-01-001 Attachment Page 36 of 38



duke-energy.com 1.800.544.6900

Account number

page 2 of 4

#### We're here for you

Report an emergency	1	
Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

#### Convenient ways to pay your bill

Online Automatically from your bank account Speedpay (fee applies)

By mail payable to Duke Energy

In person

#### Help managing your account (not applicable for all customers)

Register for free paperless billing
Home
Business

duke-energy.com/paperless duke-energy.com/manage-home duke-energy.com/manage-bus

duke-energy.com/billing

duke-energy.com/autodraft

duke-energy.com/pay-now

Charlotte, NC 28201-1326

duke-energy.com/location

800.544.6900

P.O. Box 1326

#### Correspond with Duke Energy

P.O. Box 1326 Charlotte, NC 28201

#### **Contact Duke Energy**

Online Call (Monday - Friday, 7 a.m. to 7 p.m.) For hearing impaired TDD/TTY duke-energy.com 800.544.6900 800.648.6056 or 711

#### Request the condensed or detailed bill format Call (7a.m. to 7 p.m.) 800.54

Call (7a.m. to 7 p.

800.544.6900

#### Important to know

#### Your next meter reading: Dec 10

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

## Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$75 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

# Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

#### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

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Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. -7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

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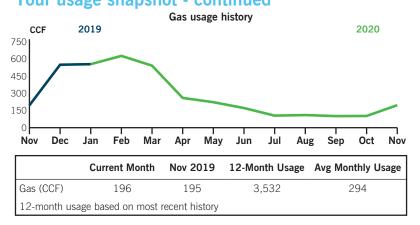


duke-energy.com 1.800.544.6900

Account number

page 3 of 4

Your usage snapshot - continued



Current electric usage for m	eter number 320380736	
Actual reading on Nov 6 Previous reading on Oct 8		4349 - 4214
Energy used		135 kWh
kWh Usage	135	

А	kilowa

A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Current gas usage for meter number 000927101		
Actual reading on Nov 6 Previous reading on Oct 8	1098 - 902	
Gas used	196 CCF	



One centum cubic foot (CCF) is the amount of gas in a 100-cubicfoot space. If you have a standard oven, it would take about 20 hours to use 1 CCF of gas.

## **Billing details - Electric**

Meter - 320380736		
Rate RS - Residential Service		
Old Rate Effective Oct 08 To Oct 28		
Customer Charge	\$8.90	
Energy Chrg		
93 kWh @ \$0.07796	7.25	
Demand Side Management Cost Recovery Program Rider (DSM)		
93 kWh @ \$-0.003143	-0.29	
Off-System Sales Profit Sharing Mechanism Rider (PSM)		
93 kWh @ \$-0.00036	-0.03	
Elec Fuel Adjustment		
93 kWh @ \$-0.00224	-0.21	
Environmental Surcharge Mechanism Rider (ESM)	0.98	
Rate RS - Residential Service		
New Rate Effective Oct 28 To Nov 06		

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit dukeenergy.com/rates



duke-energy.com 1.800.544.6900

Account number

page 4 of 4

## **Billing details - Electric continued**

Total Charges	\$24	4.14
Environmental Surcharge Mechanism Rider (ESM)	0.44	
42 kWh @ \$-0.00224	-0.09	
Elec Fuel Adjustment		
42 kWh @ \$-0.00036	-0.02	
Off-System Sales Profit Sharing Mechanism Rider (PSM)		
42 kWh @ \$-0.003143	-0.13	
Demand Side Management Cost Recovery Program Rider (DSM)		
42 kWh @ \$0.079431	3.34	
Energy Chrg		
Customer Charge	4.00	

## Billing details - Gas

Meter - 927101		Your current rate is Residential Service (F
Rate RS - Residential Service		-
Customer Charge	\$16.80	
Gas Delivery Charge		
196 CCF @ \$0.4692	91.96	
Gas DSM Rider		
196 CCF @ \$0.030735	6.02	
Gas Cost Recovery		
196 CCF @ \$0.2789	54.66	
Gas WNA Rider		
196 CCF @ \$-0.018866	-3.70	
Total Charges	\$165.74	-

## **Billing details - Taxes**

Rate Incr for School Tax	\$5.70
Total Taxes	\$5.70