APRIL



We know that you have many questions about your water and the Coronavirus (COVID-19).

IS MY TAP WATER SAFE TO DRINK?

Yes. The CDC, the EPA and the World Health Organization (WHO) have all gone on record to state that current water treatment systems dismantle the virus and keep our water safe to consume. In addition, our chlorination and chloramination processes remove pathogens from drinking water as well. (Learn more about the science behind water disinfection here.)

WHAT ABOUT MY SEWER SYSTEM?

We continue to monitor wastewater around-the-clock, in real time, to ensure the safety of communities. The most important thing you can do to ensure a healthy sewer system is to only flush flushable items! <u>Read about what you should and should not flush here</u>.

WE'RE HERE 24/7, 365

We're here for any questions you have, and our and emergency teams remain on duty for any trouble that may arise: 1-866-752-8982. We also encourage you to follow us on our <u>website</u>, <u>Facebook</u> and <u>Twitter</u> as we post updates often.

We hope you and your family are remaining safe.

Yours in Health,

Josiah Cox President Bluegrass Water Utility Operating Company





You've undoubtedly heard much about the importance of access to water in the COVID-19 pandemic.

Personal hygiene and rigorous handwashing is an important way we all can do our part to slow the spread of infection. Washing your hands with soap and water is an incredibly effective way to battle the coronavirus. <u>Learn more about</u> the science about how soap and water kills the virus.

WE'RE HERE 24/7, 365

We're here for any questions you have, and our and emergency teams remain on duty for any trouble that may arise: 1-866-752-8982. We also encourage you to follow us on our <u>website</u>, <u>Facebook</u> and <u>Twitter</u> as we post updates often.

We hope you and your family are remaining safe.

Yours in Health,

Josiah Cox President Bluegrass Water Utility Operating Company



The COVID-19 pandemic has thrown a lot of uncertainty into our lives.

Many cyberattack groups are using this uncertainty to their advantage in an attempt to gain information from people by posing as government agencies or utility companies. We are aware of this issue and doing all we can to protect our customers from any attacks of the sort. We will never ask you for personal information, account information or other sensitive subject matters over email. Learn more about CSWR's commitment to cyber security during COVID-19 here.

WE'RE HERE 24/7, 365

We're here for any questions you have, and our and emergency teams remain on duty for any trouble that may arise: 1-866-752-8982. We also encourage you to follow us on our <u>website</u>, <u>Facebook</u> and <u>Twitter</u> as we post updates often.

We hope you and your family are remaining safe.

Yours in Health,

Josiah Cox President Bluegrass Water Utility Operating Company



We know there are many questions about the safety of water during this time of quarantine. Our team explains what we're doing to ensure water reliability and more:



CENTRALSTATESWATERRESOURCES.COM

CSWR | COVID-19 Update: We're Here to Make Sure You Have Safe, Reliable Water The COVID-19 crisis has thrust our nation into an

unprecedented time unlike anything our generation has ever experienced, and we need...



Bluegrass Water UOC April 2, 2020 · 🚱

Thought you did the right thing by flushing those "flushable" wipes? You won't believe what happens once they go down the drain 😱



CENTRALSTATESWATERRESOURCES.COM CSWR | Does It Flush? What Should and Shouldn't Go In Your Toilet

Quarantip #61: Don't Flush the Disinfectant Wipes The spread of COVID-19 has forced Americans to spend more time in their homes...

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There are so many different types of water, like mineral, spring and artesian H20. Have you ever tried birch water? This could become one of your new favorites.



HEALTHLINE.COM What Is Birch Water? Benefits and Downsides Birch water, which is sap harvested from birch trees, may provide...



Think you need to drink water first thing in the morning? Think again. Find out why with this and other water myths:

...



THEHEALTHY.COM 10 Myths about Hydration You Need to Stop Believing Right Now



Let's take this time to learn something new. One thing you can do is make distilled water in your own kitchen! You won't believe how easy and efficient the process is. Here are the steps to follow:



CNET.COM Make free distilled water at home

If you're stuck at home and you need distilled water, it's easy to make it...



Bluegrass Water UOC April 13, 2020 · 🚱

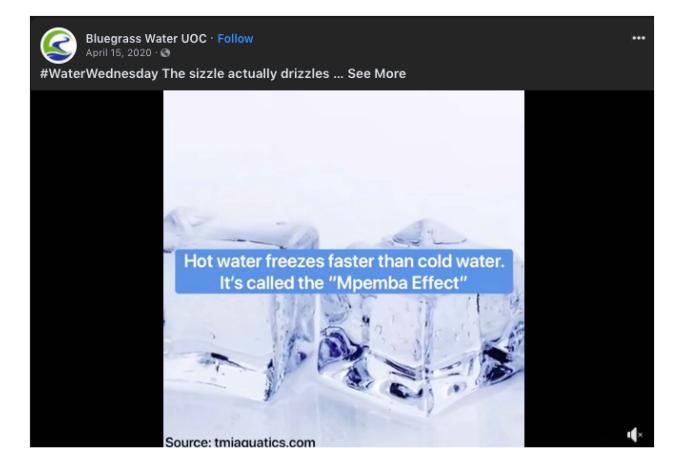
We know we're living in unprecedented times. Our team wants you to know that your access to clean and reliable water is one less worry you should have. Here's how we make it safe:



CENTRALSTATESWATERRESOURCES.COM CSWR | COVID-19, Your Water System, and the Disinfection Connection

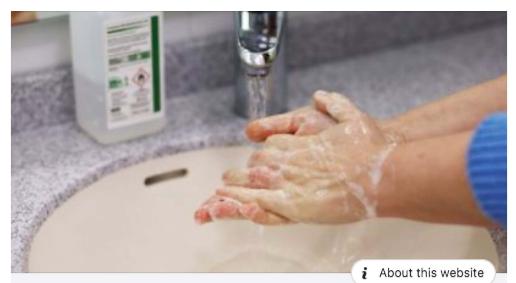
It's no surprise that we are in uncertain times. Perhaps the understatement of the year. During moments like this, people rely on little...

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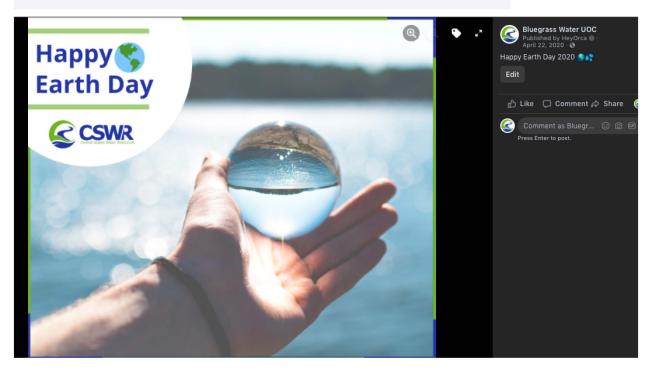




Handwashing is critical to combating COVID-19. Our team explains the importance of soap and water, and how it can help break down the virus:



CENTRALSTATESWATERRESOURCES.COM CSWR | Wash Your Hands: Soap, Water & Science Are you worried about contracting COVID-19? Wash your hands. Just g...





Attackers are taking advantage of the chaos during the pandemic. Know the signs and know what to watch out for to keep your personal information safe:

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CENTRALSTATESWATERRESOURCES.COM

CSWR | Stopping the Spread: Washing Away Misinformation

Staging fake phone calls. Sending emails with intimidating headlines. Posing as government agencies. These are a few ways that cyber...



The right technique and the song can help you wash your hands long enough to slow the spread of COVID-19 and any germs. Try this handwashing lyrics generator to make your 30 seconds clean and fun:









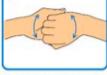
Look, if you had one shot or one opportunity

To seize everything you ever wanted in one moment

Would you capture it, or just let it slip? Yo

His palms are sweaty, knees weak, arms are heavy









There's vomit on his sweater already, mom's spaghetti

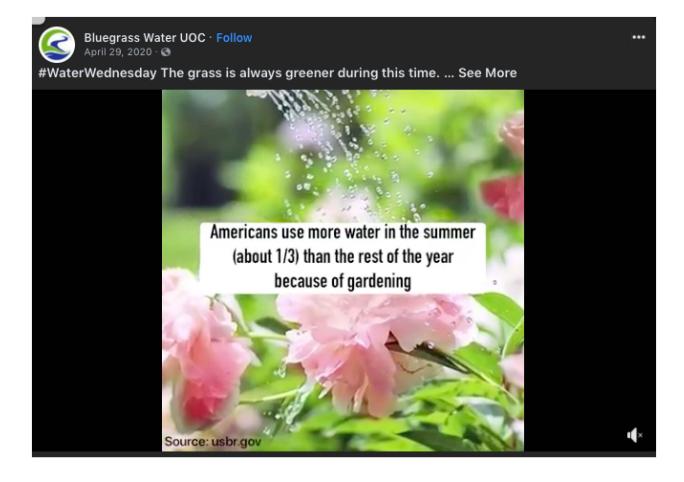
He's nervous, but on the surface he looks calm and ready

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i About this website

THEVERGE.COM

This handwashing lyrics generator is here to save you from singing Happy Birthday





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CSWR | COVID-19 Update: We're Here to Make Sure You Have Safe, Reliable Water The COVID-19 crisis has thrust our nation into an

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Bluegrass Water UOC April 2, 2020 · 🚱

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Bluegrass Water UOC April 13, 2020 · 🚱

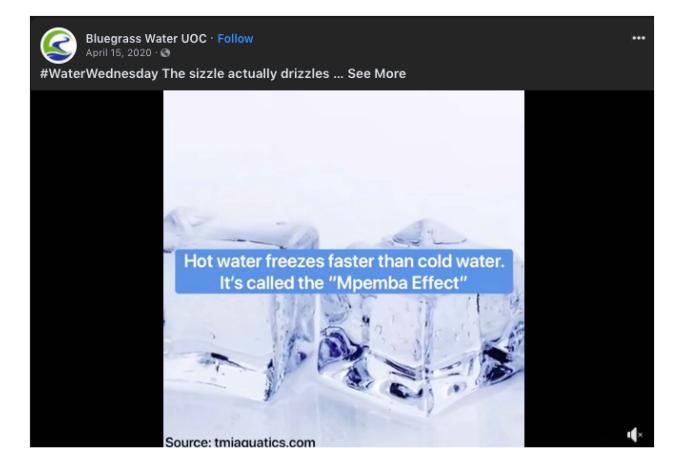
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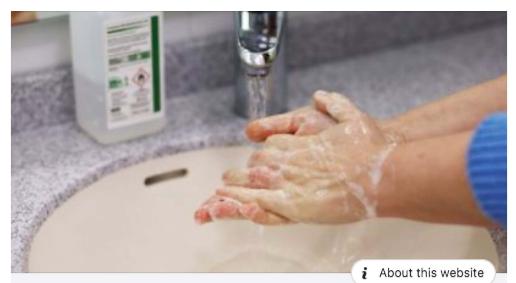
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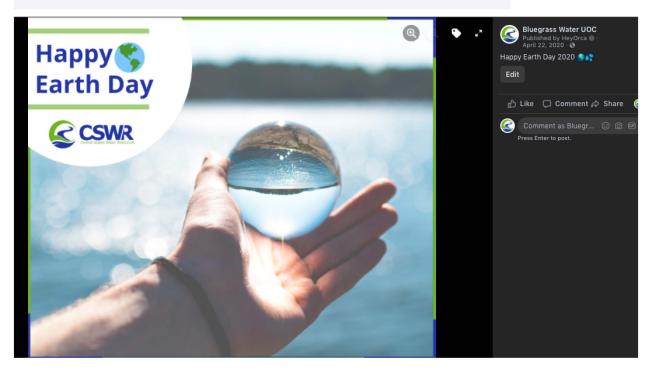




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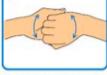
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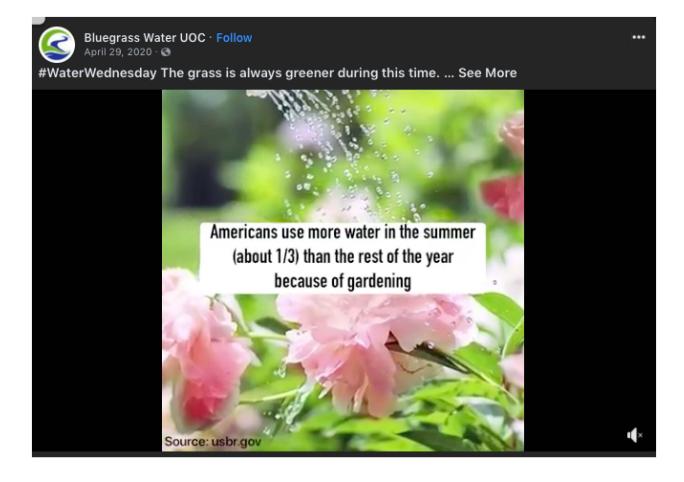
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i About this website

THEVERGE.COM

This handwashing lyrics generator is here to save you from singing Happy Birthday



MAY



Help us welcome our new Chief Financial Officer, Marty Moore! Learn more about Marty and his role with CSWR:



CENTRALSTATESWATERRESOURCES.COM

CSWR | Central States Water Resources Appoints Marty Moore as Chief Financial Officer

New CFO brings extensive senior leadership experience to fast-growing water and ...



Bluegrass Water UOC May 4, 2020 · 🚱

Which type of water are you drinking for National Drink Water week? Check out the different types:



HEALTHLINE.COM

Types of Water: 9 Different Sources and Brands, Plus Benefits & Risks

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Bluegrass Water UOC May 7, 2020 · 🚱 ...

Drinking water has amazing benefits, check out these 15 ways water boosts your health:



MEDICALNEWSTODAY.COM **15 benefits of drinking water and other water facts** Drinking water is often overlooked as a necessary part of staying health...



You may have lingering questions about COVID-19 and your water service. Here's what you need to know:



CENTRALSTATESWATERRESOURCES.COM

CSWR | COVID-19 and CSWR: Frequently Asked Questions

In the midst of a global pandemic, Central States Water Resources is more committed than ever to providing our customers with clean, safe and...

Bluegrass Water UOC · Follow May 8, 2020 · © Do you know the pH balance of the water you drink?

Pure water has a neutral pH of 7, it is not considered acidic or basic.

Source: Usgs.org

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As the economy begins to reopen in many states, here's how to move forward to make sure your water is ready for use.



CENTRALSTATESWATERRESOURCES.COM

CSWR | COVID-19 Reopening: Preparing Your Water

As states prepare to reopen and many communities readjust to life as stay-at-home orders lift, it's important to make sure your...



Bluegrass Water UOC · Follow May 13, 2020 · 🕲

#WaterWednesday That's enough water to fill a ton of cups! ... See More

IN THE U.S., 3.9 TRILLION GALLONS OF WATER ARE CONSUMED PER MONTH.

Source: Savethewater.org



Between washing your hands, washing dishes, taking a shower and more, we're using a lot of water while we're home. Here are a few tips to get the most out of each drop:



i CENTRALSTATESWATERRESOURCES.COM CSWR | How to Conserve Water Now more than ever, water conservation has become a focus of many conversations surrounding climate change, environmental consciousness, and the future of the planet. So,



Bluegrass Water UOC May 18, 2020 · 🔇

It's getting warmer and swimming pools may be opening soon. If you're wondering if you need to be worried about COVID-19 while taking a dive, then take a second to read this:



TODAY.COM

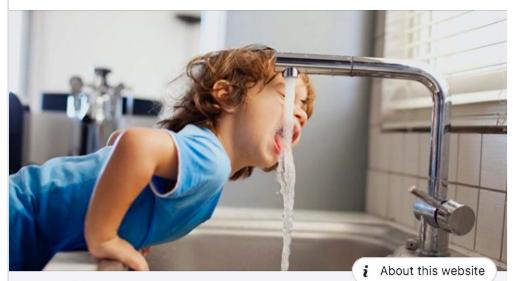
Can coronavirus spread in pools?

What to keep in mind if your community pool reopens this summer.

...



Some have different minerals, other have different electrolytes. Learn about different types of water and decide which is right for you:



INSIDER.COM The difference between purified, distilled, and tap water, and which is the best choice for drinking



As we adjust to a new normal, it's still important to take the necessary precautions to prevent COVID-19 from spreading in your home. Follow these tips for a clean washroom:



CNN.COM How to clean your bathroom to protect against coronavirus During the pandemic, keeping your bathrooms -- toilets, sinks, counters...



No, drinking water cannot wash away COVID-19 from your mouth. Learn about this and other Coronavirus myths:



CNET.COM | BY SARAH MITROFF 8 coronavirus health myths, fact checked Despite what you might see online, eating garlic and drinking water can'...



view this email in your prowser

Dear Customer:

Water plays a vital role in our daily lives. That's why we take our commitment to providing safe and reliable water resources to your community so seriously.

May 3-9 is <u>National Drink Water Week</u>. We believe water should be there for you when you need it. We want to make sure your community has clean, safe and reliable water for generations to come. In honor of our planet's great resources, help your children <u>learn about how water gets from outside into your home</u>.



We know that you also may have many questions for us about what we're doing to protect against COVID-19 and how we're here to help those affected by the pandemic. We've put together a list of your most <u>Frequently Asked</u> <u>Questions</u> to help.

WE'RE HERE 24/7, 365

We're here for any questions you have, and our emergency teams remain on duty for any trouble that may arise: 1-866-752-8982. We also encourage you to follow us on our <u>website</u>, <u>Facebook</u> and <u>Twitter</u> as we post updates often.

We hope you and your family are remaining safe.

Yours in Health,

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Joslah Cox President Bluegrass Water Utility Operating Company

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Our mailing address is: Central States Water Resources 1650 Des Peres Rd Site 303 Des Peres, MC 63131-1853



As communities and local economies begin to reopen, it's important to make sure your water system is also ready to come back online if your home or business hasn't been used for weeks.

When water lines lie dormant, stagnant water builds up due to inactivity. <u>Here's</u> a guide for how to flush our your home or business' water lines to ensure safety before using.

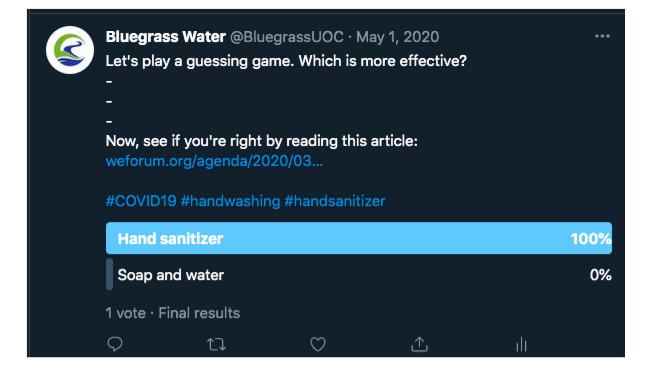
Have more questions about what we're doing to protect against COVID-19? Check out our <u>Frequently Asked Questions</u>.

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We hope you and your family are remaining safe.

Yours in Health,

Josiah Cox President Bluegrass Water Utility Operating Company





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Bluegrass Water @BluegrassUOC · May 4, 2020

We have a new Chief Financial Officer, Marty Moore! Learn more about Marty and his role with CSWR: centralstateswaterresources.com/2020/05/04/cen...

#CSWR #NewTeamMember



CSWR | Central States Water Resources Appoints Marty Moore as C... New CFO brings extensive senior leadership experience to fastgrowing water and wastewater utility As part of its continued growth... O centralstateswaterresources.com



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Bluegrass Water @BluegrassUOC · May 5, 2020 ···· Here's a secret for #NationalDrinkWaterWeek...Having eight glasses is an old standard, now there's a new rule.





Bluegrass Water @BluegrassUOC · May 7, 2020

Drinking water has amazing benefits, check out these 15 ways water boosts your health:

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Bluegrass Water @BluegrassUOC · May 8, 2020

No need to worry about COVID-19 and your water service. We've got the answers to your questions:

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CSWR | COVID-19 and CSWR: Frequently Asked ...

In the midst of a global pandemic, Central States Water Resources is more committed than ever to ... & centralstateswaterresources.com

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Bluegrass Water @BluegrassUOC · May 8, 2020 Do you know the pH balance of the water you drink?

#NationalDrinkWaterWeek

Pure water has a neutral pH of 7, it is not considered acidic or basic.

Source: Usgs.org

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Bluegrass Water @BluegrassUOC · May 13, 2020 #WaterWednesday That's enough water to fill a ton of cups!

Did you know ...

IN THE U.S., 3.9 TRILLION GALLONS OF WATER ARE CONSUMED PER MONTH.

Source: Savethewater.org

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Bluegrass Water @BluegrassUOC · May 14, 2020

Reopenings are happening in several states around the nation. This is how we're preparing to return to normal life.

. . .

centralstateswaterresources.com/2020/05/05/cov...

#covid19 #cswr



CSWR | COVID-19 Reopening: Preparing Your Water

As states prepare to reopen and many communities readjust to life as stay-at-home orders lift, it's important to make sure your water ... \circ centralstateswaterresources.com



Bluegrass Water @BluegrassUOC · May 15, 2020

Water is the fabric of our lives, we use it every day and even more now. But here a few ways to use water more efficiently at home: centralstateswaterresources.com/2020/04/30/how...

#covid19 #water



CSWR | How to Conserve Water Now more than ever, water conservation has become a focus of many conversations surrounding climate change, environmental ... Secontralstateswaterresources.com

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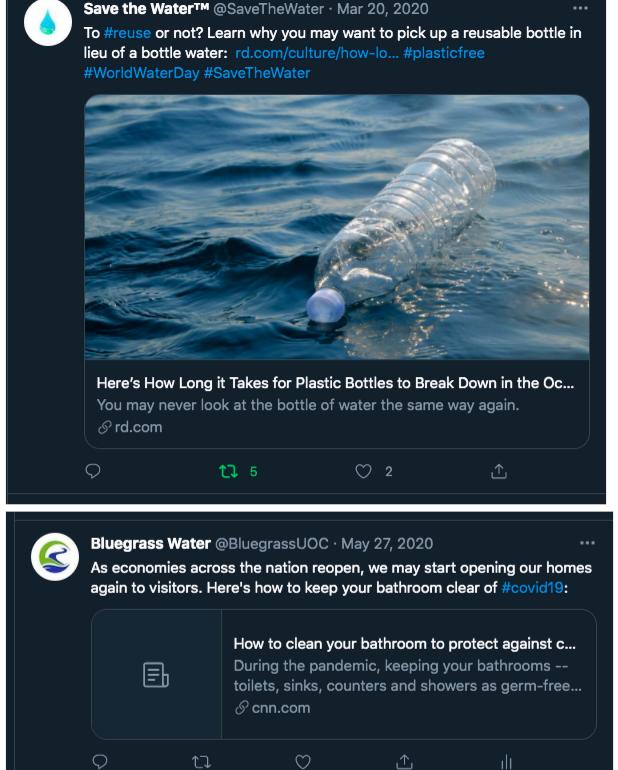


Bluegrass Water @BluegrassUOC · May 18, 2020

Things are heating up outside, which means swimming pools may soon open. Before you take a dip, read this about swimming pools and COVID-19:



다 You Retweeted





Bluegrass Water @BluegrassUOC · May 28, 2020

If they taste different, that's because they are different. Read about why some water tastes different than others.

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Bluegrass Water @BluegrassUOC · May 29, 2020

Drinking water to get rid of the *#coronavirus* in your mouth is not true! Have you heard about these *#covid19* myths?



11 coronavirus health myths, fact checked Despite what you might see online, eating garlic and drinking water can't protect you from getting infected. & cnet.com

JUNE



BOIL WATER ADVISORY



Bluegrass Water UOC · Follow June 3, 2020 · 🕲

#WaterWednesday Can you feel drunk from drinking too much water? ... See More

When water dilutes the sodium level in the bloodstream and causes an imbalance of water in the brain, water intoxication can occur.

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Bluegrass Water UOC

BOIL WATER ADVISORY Effective (06/03/20): Please be advised that Center Ridge District 4 (near Aurora, KY) community members are under a precautionary boil water advisory until further notice.

Streets affected are: Cedarhaven, Creekview, Deercrest, Greywolf, Hollyhock, Hollytree, Kinglett, Landmark, Onyx, Stargrass, Water Lilly, Waterleaf, Windsong and Wooded Acre.

Like □ Comment A Share
Comment as Bluegr... ○ ② ④

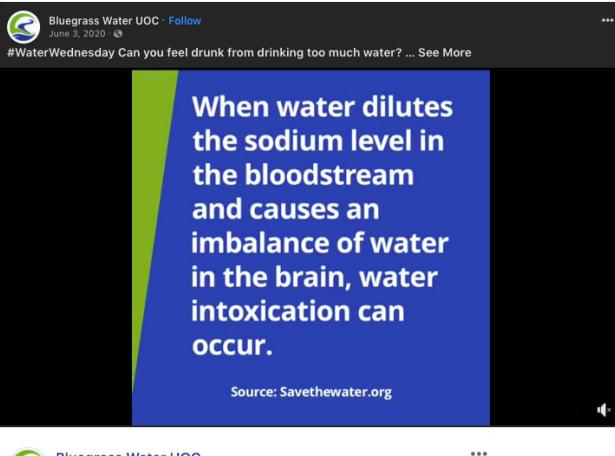
Published by HeyO June 3, 2020 · 🚱

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Bluegrass Water UOC June 3, 2020 · 🚱

We are appreciative of the opportunity to deliver access to clean and safe drinking water and reliable wastewater systems to even more Kentucky residents. Learn more about the acquisition:

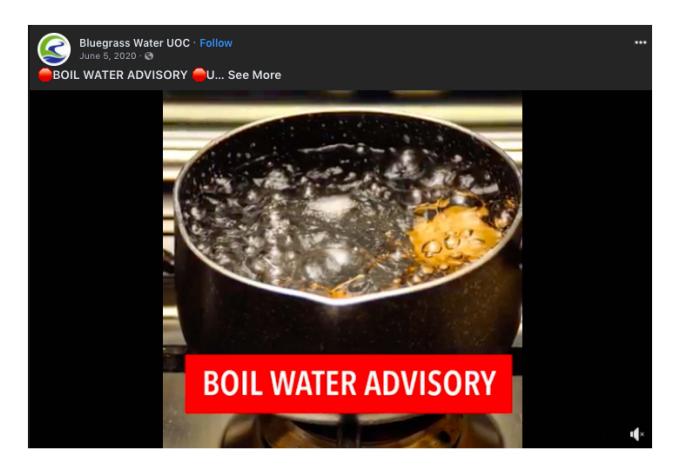


CENTRALSTATESWATERRESOURCES.COM

CSWR | Bluegrass Water, a Division of Central States Water Resources, Acquires New Water and Wastewater Systems in Kentucky

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LEXINGTON, KY — Bluegrass Water Utility...





We know water does wonders for our bodies. But new findings are uncovering that water does more in our cells than we realized. This is what researchers are saying:



PHYS.ORG **'Water wires' may play bigger role in cellular function** Each of our cells is surrounded by a complex membrane that functions ...



Transforming distressed water systems is part of the work we pride ourselves on. Read about the investment we made at Indian Hills Water UOC:

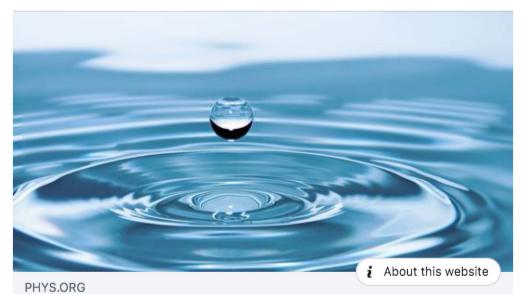


i CENTRALSTATESWATERRESOURCES.COM CSWR | Indian Hills: A Case Study For more than 50 years, the Indian Hills community has been a peaceful place to call home. But as the neighborhood grew, the community's public water system was neglected,



Bluegrass Water UOC June 6, 2020 · 🔇

Water helps to move nutrients across our cells, but it also does other things in our bodies too. Find out what researchers have discovered: https://phys.org/.../2020-05-wires-bigger-role-cellular-funct...



'Water wires' may play bigger role in cellular function

Each of our cells is surrounded by a complex membrane that functions ...

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Littering is a major cause of pollution in our waters. Here are some facts that you probably didn't know:



Ocean pollution: 11 facts you need to know With each passing year, we expose the ocean to more pollutants, from... Bluegrass Water UOC · Follow June 13, 2020 · 🕥

BOIL WATER ADVISORY Effective (06/13/20): Please be advised that Center Ridge District near New Concord, KY (KY0180509) community members are under ... See More





Bluegrass Water UOC June 16, 2020 · 🔇

More heat equals more water. To save money on your water bill this summer, check out our water conservation tips:



CENTRALSTATESWATERRESOURCES.COM

CSWR | Four Ways to Reduce Your Summer Water Bill

The hottest time of the year is near. Water is used more in the summer than any other season. We wanted to share some tips to help you save...

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Besides drinking water, how else can your body stay hydrated? Here are some other ways you can get more water:



CNN.COM

About this website

How much water do we really need to drink?

Water can work wonders for your health, but how much do we need to...



Bluegrass Water UOC June 19, 2020 · 🔇

Dishwashers take the load from us having to scrub, but do they really do a good job of cleaning our dishes? Let's take a closer look at how these machines work:



WASHINGTONPOST.COM

What does a dishwasher or washing machine's sanitizing cycle really do?



The best time to drink water is all the time, right? Yes and no. Water should be consumed throughout the day to reach your needed intake, but here is when it's best to drink up:



HEALTHLINE.COM Is There a Best Time to Drink Water? While it's clear that drinking enough water is important to health, you m...



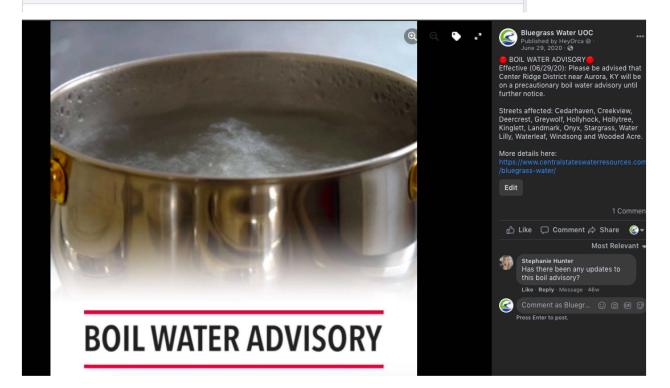
Should you drink bottled or tap water? Both have benefits and disadvantages. Let's dive into it:



HEALTHLINE.COM

Tap Water vs. Bottled Water: Which Is Better?

While bottled water is convenient and popular, tap water is inexpensive...



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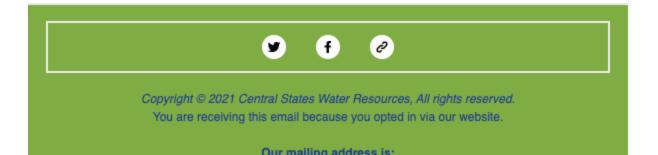
Dear Customer:

Did you know that homeowners use double to quadruple the amount of water in the summer compared to the rest of the year? This is mostly due to using more water outside to keep their lawns lush and their gardens green.

However, our watering efforts usually go by the wayside. It's estimated that nearly half of water used outdoors either evaporates, gets lost in the wind, or turns into runoff because of overwatering.

We've got some good news! Here are a <u>few ways you can use less water</u> <u>outdoors</u>.

We're here for any questions you have. Call us at 1-866-752-8982 or follow us on our <u>website</u>, <u>Facebook</u> and <u>Twitter</u>.





Bluegrass Water @BluegrassUOC · Jun 3, 2020

BOIL WATER ADVISORY

Effective (06/03/20): Please be advised that Center Ridge District 4 (near Aurora, KY) community members are under a precautionary boil water advisory until further notice.

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More details can be found here:

centralstateswaterresources.com/bluegrass-wate...



BOIL WATER ADVISORY



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We're ready to bring clean, safe and reliable water resources to more Kentuckians. Check out our latest acquisition and plans for what's next for Bluegrass Water:

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CSWR | Bluegrass Water, a Division of Central St... LEXINGTON, KY — Bluegrass Water Utility Operating Company, a division of Central States ... & centralstateswaterresources.com



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Bluegrass Water @BluegrassUOC · Jun 5, 2020 BOIL WATER ADVISORY

UPDATE(Effective 06/05/20): The boil water advisory has been lifted for Center Ridge District 4 (near Aurora, KY) community members.

For additional information please visit us at: centralstateswaterresources.com/bluegrass-wate...

Thank you for your patience.



	Bluegrass Water @BluegrassUOC · Jun 5, 2020 Water helps to move nutrients across our cells, but it also does other things in our bodies too. Find out what researchers have discovered:						
	Ē		'Water wires' may play bigger role in cellular func Each of our cells is surrounded by a complex membrane that functions as a biological border,				
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Bluegrass Water @BluegrassUOC · Jun 13, 2020 BOIL WATER ADVISORY

Effective (06/13/20): Please be advised that Center Ridge District near New Concord, KY (KY0180509) community members are under a precautionary boil water advisory until further notice.

More details can be found here:

centralstateswaterresources.com/bluegrass-wate...



BOIL WATER ADVISORY



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Bluegrass Water @BluegrassUOC · Jun 16, 2020

Summer is here! And we've got some ways for you to save on your water bill, check out these hot tips (no pun intended) 😌

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#WaterConservation #Summertime centralstateswaterresources.com/2020/06/12/fou...

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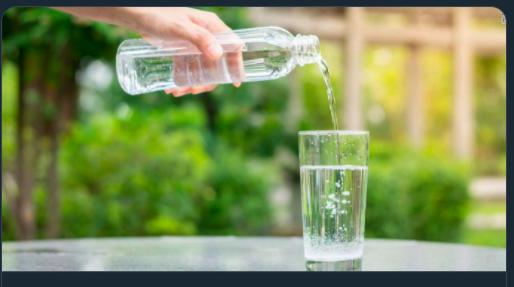
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Bluegrass Water @BluegrassUOC · Jun 18, 2020

Where else can your intake come from? Take a second to think and then read the answer:

#DrinkWater #WaterIsYourFriend



How much water do we really need to drink?

Water can work wonders for your health, but how much do we need to drink? It's about 60% of our body weight and allows our internal ... \oslash cnn.com





Bluegrass Water @BluegrassUOC · Jun 19, 2020

Please be advised that Center Ridge, District 2, (KY0180509) may experience service interruption due to repairs in the area, beginning on Saturday, June 20, 2020 at 09:00 am.

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More details can be found here:





Bluegrass Water @BluegrassUOC · Jun 19, 2020

You put all of your dishes in the dishwasher, but you're left wondering if it's really scrubbing that old food. You're not the only one. Take a closer look at how dishwashers work:

	Ē		What does a dishw Some appliances of that the machine w & washingtonpost	offer this feat will reach spe	ure, which certifie	es
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Bluegrass Water @BluegrassUOC · Jun 22, 2020

Drinking water throughout the day is important to stay hydrated. Did you know there are times when drinking H2O more beneficial for your body? Try this:



While it's clear that drinking enough water is important to health, you may wonder whether the timing matters. This article takes a look at ... \mathscr{O} healthline.com

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Bluegrass Water @BluegrassUOC · Jun 29, 2020

Tap and bottled water each have benefits and drawbacks. Trying to decide which to drink? Let's weigh the pros and cons:



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Bluegrass Water @BluegrassUOC · Jun 29, 2020

Effective (06/29): Center Ridge District near Aurora, KY is on a precautionary boil water advisory until further notice. Streets: Cedarhaven, Creekview, Deercrest, Greywolf, Hollyhock, Hollytree, Kinglett, Landmark, Onyx, Stargrass, Water Lilly, Waterleaf, Windsong & Wooded Acre. ...

