

TAYLOR COUNTY RECC PREPAY AGREEMENT

Member Name	_____		
Member Sep No.	_____	Cell Phone	_____
Service Address	_____	Cell Phone Carrier	_____
	_____	E-Mail	_____

The undersigned (hereinafter called the “member”) hereby applies for participation in the voluntary PrePay Electric Service Program offered to members of Taylor County Rural Electric Cooperative Corporation (hereinafter called the “Cooperative”) and agrees to the following terms and conditions:

1. The member shall purchase electric energy from the Cooperative in accordance with the present and any future rate schedule of the Cooperative on a PrePay basis for the above referenced account.
2. The member understands that the terms and conditions set forth in the member’s Application for Membership continue to apply in addition to the terms and conditions of this Agreement for PrePay Electric Service, subject, however, to any changes set forth in this Agreement.
3. The member shall sign any membership documentation as applicable by the Cooperative bylaws and the Cooperative Rules and Regulations as approved by the Kentucky Public Service Commission as may be required for the member to participate in the PrePay Electric Service Program.
4. Any deposit on the above referenced account will be applied to the account before the account changes to PrePay. Any credit remaining on the account will be applied to the PrePay account. However, if the member has another account(s) which does not have a satisfactory credit history, the remaining credit will be transferred as a deposit to the unsecured account(s). The deposit will only be refunded by applying it to the member’s account(s) as described.
5. As a result of participation in the PrePay Program, the member will not be mailed a monthly paper bill for electric usage or other applicable fees or charges. However, the member may view or obtain a copy of their bill through the website, mobile app, or at our office.

DATE OF ISSUE: _____

DATE EFFECTIVE: _____

ISSUED BY: _____

Barry L. Myers, General Manager

Issued by authority of an Order of the Public Service Commission of Kentucky
Case No. _____ Dated _____.

6. The member shall pay an additional daily program fee. This amount will be in addition to the charges included in the Cooperative's rate schedule.
7. The PrePay account shall not be subject to deposits, late fees, disconnect fees, and reconnect fees.
8. If a member changes any of the contact information (i.e. e-mail address, phone number, etc.) provided on this agreement, it is the responsibility of the member to notify the Cooperative of any such changes immediately. It is the member's responsibility to manage their own communication devices.
9. When the amount of funds remaining on a PrePay account reaches the minimum balance threshold of \$25.00, an automated message will be sent daily to the member rather than a written notice sent by U.S. Mail. Taylor County RECC will not be responsible for any failure of the member to receive the automated message for any reason(s).
10. The member shall be responsible for regularly monitoring the balance on the PrePay account and understands that the electric service will be subject to disconnection without any written notification from the Cooperative to the member once the balance of the account reaches zero (\$0.00).
11. The member is required to confirm that he/she can receive electronic communications to be eligible for the PrePay program.
12. Levelized budget billing, automatic payment draft, net metering, and ETS accounts are not eligible for PrePay.
13. Should the member have a payment returned for any reason, the returned payment will be charged to the PrePay account. The member's account shall also be charged a return payment fee in addition to the returned payment amount. If there are not sufficient funds to cover the returned item and fee, the account will be disconnected immediately.
14. If a PrePay account is disconnected due to lack of funds or any other reason, the Cooperative shall be held harmless for any damages due to loss of energy services. Likewise, if the account is disconnected and the member applied funds to the PrePay account thus causing the account to be reconnected, the member accepts full responsibility for any damages to the location caused by the account being reconnected and holds the Cooperative harmless from any damages arising from such a reconnection.

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15. By signing this agreement, the member affirms there are no residents in the home currently that have medical conditions that will be impacted by loss of service. Should this status change, the member shall contact the Cooperative in writing, upon which the account will be removed from the PrePay program and will revert to a post-pay account. It is the responsibility of the member to confirm the Cooperative is in receipt of the written request for removal from the program.
16. A PrePay account will be disconnected if the balance of the account becomes negative. Unless directed otherwise by the Commission, the account will be disconnected regardless of weather/temperatures as the member responsible for ensuring that the PrePay account is adequately funded. If the member cannot ensure proper funding, Taylor County RECC recommends the member not utilize the PrePay service.
17. PrePay accounts shall not be eligible for payment arrangements with the Cooperative and energy assistance shall not be applied until received as payment on the member's PrePay account. However, the PrePay account will not be disconnected if the amount of the voucher is sufficient to pay for the entire amount of any arrearages owed by the member.
18. If a member has a PrePay account and presents a Certificate of Need, Winter Hardship Reconnect, or Medical Certificate, the account will be reverted to a post-pay account.
19. The member authorizes the Cooperative to transfer the unpaid balance of \$_____ from the member's post pay account to the PrePay account. The member also authorizes the kWh used since the last bill date until the meter is changed to a PrePay meter be calculated and transferred to the PrePay account. The member further agrees that thirty percent (30%) of any payments made on this account in the future shall be applied to the balance until said balance is paid in full. Any fees/penalties (returned payment, meter tampering, etc.) shall be paid before any payments are applied to the member's PrePay account.
20. If a member wishes to disconnect service, the member shall be refunded any balance on the PrePay account. Any refund will be processed in the same manner as post-pay account refunds.
21. Payment may be made on the website, mobile app, over the phone, or in the office.
22. Usage can be monitored via the website or mobile app.
23. If the member's PrePay account is disconnected due to a negative balance, the negative balance must be paid in addition to \$30.00. Once the account balance is positive \$30.00, the account will be reconnected.

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24. The PrePay agreement shall be in effect until the member desires to cancel. If discontinuing, the member will have to meet the requirements of a post-pay member for continued service.

Member Signature: _____ SSN: _____ Date: _____

Member Signature: _____ SSN: _____ Date: _____

CSR Signature: _____ Date: _____

OFFICE USE ONLY

WO Number _____ Date Installed _____

Location _____ Initials _____

Comments _____

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