

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC SOUTHERN WATER) CASE NO.
& SEWER DISTRICT METER) 2020-121
REPLACEMENT SURCHARGE MONITORING)

**SOUTHERN'S Response to PSC's Ninth Request for Information
To Southern Water & Sewer District**

Comes now Southern Water & Sewer District and provides the following response to the KY Public Service Commission's Ninth Request for Information.

1. Provide, in the format provided in the Appendix, the total amount of surcharge billings that Southern District has charged to its customers for each month beginning June 2022 through August 2022.
 - a. Answer: See attached.
 - b. Answered by Paula Burke.
2. Provide, in the format provided in the Appendix, the total amount in surcharge collections that Southern District has received from its customers for each month beginning June 2022 through August 2022.
 - a. Answer: See Attached.
 - b. Answered by Paula Burke.
3. Provide, in the format provided in the Appendix, the total amount that Southern District has deposited into its surcharge bank account for each

month beginning June 2022 through August 2022.

- a. Answer: See attached.
 - b. Answered by Paula Burke
4. If the total amount deposited into the surcharge bank account by Southern District for any month, as stated in response to Item 3, is less than the total amount of surcharge collections that Southern District has received from its customers for that same month, as stated in the response to Item 2, explain why the entirety of the surcharges collected from customers is not being deposited into the surcharge bank account for that month.
- a. Answer: The total amount deposited into the surcharge bank account is less than the total amount of surcharge collections for the months of June and August of 2022. In June, Southern collected \$84 more dollars than it deposited into the surcharge bank account. In August, Southern collected \$525 more than it deposited into the surcharge bank account. This discrepancy was due to Ms. Paula Burke mistaken use of the wrong data from Southern's software. She used the numbers from the "transaction rate summary" when she should have used the numbers from the "Transaction history report."
 - b. Answered by Paula Burke.

5. If the amount deposited in the surcharge bank account by Southern District for any month, as stated in response to Item 3, is more than the total amount of surcharge collections that Southern District has received from its customers for that same month, as stated in response to Item 2, explain why there is an excess amount deposited into the surcharge bank account for that month.

a. Answer: The total amount deposited into the surcharge bank account was more than the amount collected in the month of July of 2022. In July of 2022, Southern deposited \$1,025.39 more than it collected. See answer to numerical 4 regarding why there is an excess amount deposited into the surcharge bank account.

b. Answered by Paula Burke.

6. State who at Southern District is responsible for making deposits into the Surcharge Bank Account.

a. Answer: Paul Burke

b. Answered by Paula Burke

7. Explain, in detail, the internal procedure Southern District follows each month when depositing surcharge funds into the surcharger bank account, including, but not limited to, when the transfers take place, how the amount

deposited into the surcharge bank account is determined, and state who is responsible for making those decisions. If there are any procedures reduced to writing, provide copies of them.

- a. Each month, Paula Burke is responsible for depositing surcharge funds into the surcharge bank account. Each month, she attempts to transfer the surcharge proceeds from the general operating account into the surcharge bank account during the first week of the month immediately after the month in which she is transferring funds. Ms. Burke determines the amount of surcharge collected and deposited via use of computer software.

Although Southern does not have any procedures reduced to writing regarding surcharge collections and deposits, it does abide by a standard procedure as detailed in this answer.

- b. Answered by Paula Burke.
8. If there is not a firm internal procedure in place regarding deposits into the surcharge bank account, state why not.
 - a. ANSWER: There is no written policy, but Southern does have a standard procedure that is detailed in numerical 7.

b. Answered by Paula Burke.

CERTIFICATION

These responses are true and accurate to the best of preparer's knowledge, information and belief formed after reasonable inquiry.

Respectfully Submitted on October 14, 2022 by;

/s/ Steven Bailey
Steven Bailey, JD/MBA
Bailey Law Office, PSC
Counsel for Southern Water & Sewer District
181 E Court St
Prestonsburg, KY 41653
steven@baileylawofficepsc.com
Phone (606) 263-4913