

Lucy Howell

**From:** Williams, Cynthia <Cynthia.Williams@truist.com>  
**Sent:** Monday, June 3, 2024 11:07 AM  
**To:** Lucy Howell  
**Subject:** Southern Water & Sewer District check# 9572 [-Private-]

Data Risk Classification: [-Private-]

Good Morning,

During our phone conversation, you confirmed check #9572 in amount of \$4,952.74 is **NOT** a valid item issued from your company.

Please contact and notify your bank of the fraudulent item.

In order to return the available funds to your bank, we request your bank send a HOLD HARMLESS agreement.


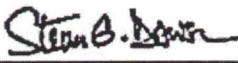
Here are the instructions below:

**CHECKS** need to have the following details attached and sent to [DOMESTICCOLLECTIONS@truist.com](mailto:DOMESTICCOLLECTIONS@truist.com)

In order for your Hold Harmless request to be completed we now require the following from your bank:

- A cover Letter from the requesting bank (on letterhead) stating the issue
- The completed Hold Harmless Indemnity Agreement
- A copy of the front and back of the check(s) in question

Thank you so much for your assistance.

<b>SOUTHERN WATER &amp; SEWER DISTRICT</b> 245 KY RT 680 MC DOWELL, KY 41647-6012		<b>9572</b> 56-250/442 153
DATE <u>5/13/2024</u>		
PAY TO THE ORDER OF <u>Camlyah Goins</u>		\$ 4,952.74
<u>Four Thousand Nine Hundred Fifty Two Dollars and 74 Cents</u>		DOLLARS
 <b>Peoples</b> 800.374.6123 peoplesbankcorp.com	 <u>Steve B. Davis</u> treasurer	
⑈00009572⑈ ⑈05⑈ ⑈20⑈ ⑈250⑈ ⑈56⑈ ⑈20⑈ ⑈50⑈ ⑈44⑈ ⑈2⑈ ⑈15⑈ ⑈3⑈		

KENTUCKY STATE POLICE

POST 9 PIKEVILLE

COMPLAINT, STOLEN, OR DAMAGED PROPERTY REPORT

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DATE: 06/04/2024 TIME: 12:02

COMPLAINANT: SOUTHERN WATER AND SEWER

CRIME: FORGERY 1ST

ADDRESS: 245 KY 3680, MCDOWELL, KY 41647

TELEPHONE NUMBER HOME: 606-377-9296 CELL:

LOCATION OF OFFENSE: NA

**BRIEF SYNOPSIS:** ON 06/04/2024, I MADE CONTACT WITH LUCY HOWELL FROM SOUTHERN WATER AND SEWER. SHE ADVISED THAT SHE WAS CONTACTED BY CYNTHIA WILLIAMS OF TRUIST BANK, FRAUD DEPARTMENT. THEY ADVISED HER THAT CHECK 9572 WAS RECEIVED BY PEOPLES BANK AND ACCEPTED ON 05/13/2024, IN THE AMOUNT OF \$4,952.74. THE CHECK WAS MADE OUT TO A CAMLYAH GOINS, UNKNOWN SUBJECT. CYNTHIA ADVISED LUCY THAT WHEN THE CHECK CAME TO TRUIST, IT WAS DISCOVERED THAT IT WAS IN FACT A FORGED CHECK. SHE ADVISED THAT IT WAS NOT A VALID ITEM ISSUED FROM SOUTHERN WATER AND SEWER. AT THIS TIME IT IS UNKNOWN IF CAMLYAN GOINS IS AN ACTUAL PERSON OR A MADE UP IDENTITY. LOCATION IS ALSO UNKNOWN.

REPORT #- 2024-170071

OPEN RECORDS- 502-782-9781

PROPERTY STOLEN OR DAMAGED (EST. VALUE): \$4,952.74

INVESTIGATING OFFICER: TPR T.S. HURTT UNIT#: 382

KENTUCKY STATE POLICE

POST 9

PIKEVILLE, KY 41501

606-433-7711