

**COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of:

**ELECTRONIC EMERGENCY DOCKET)
RELATED TO THE NOVEL CORONAVIRUS) CASE NO. 2020-00085
COVID-19)**

**RESPONSE OF
Cannonsburg Water District
TO
COMMISSION STAFF'S INITIAL REQUEST FOR INFORMATION
DATED JUNE 23, 2020**

FILED: July 21, 2020

CERTIFICATE OF SERVICE

In accordance with 807 KAR 5:001, Section 8 and the Commission's March 16, 2020 and March 24, 2020 Orders in Case No. 2020-00085 regarding electronic filings, I certify that Cannonsburg Water District Response to Commission Staff's Initial Request for Information was transmitted to the Public Service Commission by way of email on July 21, 2020 and Cannonsburg Water District will file original paper copies of this filing within 30 days of the lifting of the State of Emergency.



Tim Webb, District Manager
Cannonsburg Water District

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 1

Responding Witness: Tim Webb

Q-1. Provide the utility's current number of customers and the date used for that determination.

A-1. 3640 as of July 6, 2020

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 2

Responding Witness: Tim Webb

Q-2. If applicable, provide the utility's current number of customers per class.

A-2.	Residential	3342
	Commercial	246
	Other	48
	Industrial	2
	Wholesale	2

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 3

Responding Witness: Tim Webb

- Q-3. If a utility provides multiple services, such as both water and sewer residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average total bill for all customers for:**
- a. 2017 as a year, not each month;**
 - b. 2018 as a year, not each month;**
 - c. 2019 as a year, not each month; and**
 - d. Each month in 2020.**

Total bill is defined as including charges for current service and past service that is unpaid, including the accumulation of fees.

A-3. Reports attached.

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 4

Responding Witness: Tim Webb

Q-4. If a utility provides multiple services, such as both water and sewer residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average total bill for all customers in each class for:

- a. 2017 as a year, not each month;**
- b. 2018 as a year, not each month;**
- c. 2019 as a year, not each month; and**
- d. Each month in 2020.**

Total bill is defined as including charges for current service and past service that is unpaid, including the accumulation of fees.

A-4. Reports attached.

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 5

Responding Witness: Tim Webb

- Q-5. If a utility provides multiple services, such as both water and sewer residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average bill for current service for all customers for:**
- a. 2017 as a year, not each month;**
 - b. 2018 as a year, not each month;**
 - c. 2019 as a year, not each month; and**
 - d. Each month in 2020.**

A-5. Reports attached.

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 6

Responding Witness: Tim Webb

- Q-6. If a utility provides multiple services, such as both water and sewer residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average bill for current service for all customers in each class for:**
- a. 2017 as a year, not each month;**
 - b. 2018 as a year, not each month;**
 - c. 2019 as a year, not each month; and**
 - d. Each month in 2020.**

The differences between request 3 and request 5, and request 4 and request 6 should provide the average arrearage for all customers and for each class, respectively.

A-6. Reports attached.

Billed Services Report

Filters: Billing Group: Monthly, Start Date: 01/01/2017, End Date: 12/31/2017, Units: Gallons

Title	Description	Billing Count	Usage	Billed Dollars	Taxable Dollars	Sales Tax	EDU's
1" Meter	1" Meter	20	39,800	1,212.98	0.00	0.00	20
1" Meter - Taxable	1" Meter - Taxable	834	2,213,975	81,891.60	15,722.66	943.31	834
12" Meter	12" Meter	10	133,000	7,822.50	2,346.75	140.82	10
3" Meter	3" Meter	12	30,400	2,137.80	0.00	0.00	12
3" Meter - Taxable	3" Meter - Taxable	444	8,662,009	234,973.97	67,868.53	4,072.21	444
5/8" Greenup Meter	5/8" Greenup Meter	1,157	1,386,800	48,824.36	0.00	0.00	1,157
5/8" Meter	5/8" Meter	32,703	37,761,969	1,380,523.89	19,687.66	1,181.32	32,703
6" Meter	6" Meter	10	265,000	8,011.96	0.00	0.00	10
6" Meter - Taxable	6" Meter - Taxable	50	3,652,500	76,655.81	23,339.74	1,400.40	50
Commercial Sales Tax	Commercial Sales Tax	2,439	0	25,535.83	0.00	0.00	0
Fire Sprinkler	Fire Sprinkler	75	0	2,400.00	0.00	0.00	75
School Sales Tax	School Sales Tax	34,028	0	53,462.81	3,869.01	230.84	0
Wholesale	Big Sandy Water Dist & Greenup	20	4,044,600	108,090.66	0.00	0.00	20
		71,802	58,190,053	2,031,544.17	132,834.35	7,968.90	35,335

Billed Services Report

Filters: Billing Group: Monthly, Start Date: 01/01/2018, End Date: 12/31/2018, Units: Gallons

Title	Description	Billing Count	Usage	Billed Dollars	Taxable Dollars	Sales Tax	EDU's
1 1/2" Meter - Taxable	1 1/2" Meter - Taxable	7	218,600	1,848.42	1,848.42	110.89	7
1" Meter	1" Meter	24	189,400	1,952.81	0.00	0.00	24
1" Meter - Taxable	1" Meter - Taxable	1,033	9,300,546	101,659.13	60,934.54	3,655.80	1,033
12" Meter	12" Meter	12	712,000	9,400.00	9,400.00	564.06	12
3" Meter	3" Meter	28	918,900	10,201.07	0.00	0.00	28
3" Meter - Taxable	3" Meter - Taxable	552	32,829,314	281,984.51	261,978.66	15,719.06	552
5/8" Greenup Meter	5/8" Greenup Meter	1,391	5,678,800	62,223.69	0.00	0.00	1,391
5/8" Meter	5/8" Meter	39,764	147,265,362	1,661,894.26	87,745.64	5,264.98	39,771
6" Meter	6" Meter	12	809,000	6,968.08	0.00	0.00	12
6" Meter - Taxable	6" Meter - Taxable	60	11,317,500	84,438.93	72,517.42	4,351.09	60
After hours service investigation charge	After hours service investigation charge	4	0	300.00	0.00	0.00	0
Bulk Water	Bulk Water	2	2,000	8.84	0.00	0.00	2
Commercial Sales Tax	Commercial Sales Tax	2,950	0	30,547.61	0.00	0.00	0
Connect/Turn on fee	Connect/Turn on fee	1	0	0.00	0.00	0.00	0
Fire Sprinkler	Fire Sprinkler	309	0	9,883.00	0.00	0.00	309
Reconnect Fee	Reconnect Fee	3	0	0.00	0.00	0.00	0
School Sales Tax	School Sales Tax	41,187	0	63,897.68	14,777.46	881.73	0
Wholesale	Big Sandy Water Dist & Greenup	24	55,167,300	243,839.46	0.00	0.00	24
		87,363	264,408,722	2,571,047.49	509,202.14	30,547.61	43,225

Billed Services Report

Filters: Billing Group: Monthly, Start Date: 01/01/2019, End Date: 12/31/2019, Units: Gallons

Title	Description	Billing Count	Usage	Billed Dollars	Taxable Dollars	Sales Tax	EDU's
1 1/2" Meter - Taxable	1 1/2" Meter - Taxable	7	333,300	2,781.27	2,781.27	166.87	7
1" Meter	1" Meter	24	141,400	1,589.88	0.00	0.00	24
1" Meter - Taxable	1" Meter - Taxable	1,010	8,286,287	96,060.98	58,184.78	3,491.33	1,010
12" Meter	12" Meter	12	471,200	9,610.44	9,610.44	576.65	12
2" Meter	2" Meter	8	349,200	3,196.67	0.00	0.00	8
3" Meter	3" Meter	28	479,800	7,329.84	0.00	0.00	28
3" Meter - Taxable	3" Meter - Taxable	545	34,437,073	297,917.56	277,613.63	16,657.56	545
3/4" meter setter	3/4" meter setter	1	0	175.00	0.00	0.00	0
5/8" Greenup Meter	5/8" Greenup Meter	1,405	4,895,500	57,466.24	0.00	0.00	1,405
5/8" Meter	5/8" Meter	40,075	146,116,188	1,700,264.14	83,204.31	4,992.65	40,050
6" Meter	6" Meter	12	848,400	7,538.59	0.00	0.00	12
6" Meter - Taxable	6" Meter - Taxable	60	21,289,800	152,391.88	139,987.62	8,399.28	60
After hours reconnect fee	After hours reconnect fee	8	0	280.00	0.00	0.00	0
After hours service investigation charge	After hours service investigation charge	13	0	975.00	0.00	0.00	0
After hours turn on	After hours turn on	1	0	75.00	0.00	0.00	0
BROKEN LOCK		1	0	25.00	0.00	0.00	0
Commercial Sales Tax	Commercial Sales Tax	2,892	0	35,308.41	0.00	0.00	0
Connect/Turn on fee	Connect/Turn on fee	5	0	57.33	0.00	0.00	0
Fire Sprinkler	Fire Sprinkler	311	0	9,931.26	0.00	0.00	311
Meter box extension 3"	Meter box extension 3"	1	0	40.00	0.00	0.00	0
Meter box extension 6"	Meter box extension 6"	1	0	42.00	0.00	0.00	0
Meter box lid	Meter box lid	1	0	69.00	0.00	0.00	0
Meter Wire	Meter Wire	2	0	44.00	0.00	0.00	0
Miscellaneous	Miscellaneous	1	0	160.00	0.00	0.00	0
MXU	MXU	3	0	270.00	0.00	0.00	0
NEW EQUIPMENT	RELOCATE AND REPLACEMENT	1	0	5,694.88	0.00	0.00	0
Radio housing	Radio housing	6	0	186.00	0.00	0.00	0
Reconnect Fee	Reconnect Fee	34	0	160.00	0.00	0.00	0

Billed Services Report

Filters: Billing Group: Monthly, Start Date: 01/01/2019, End Date: 12/31/2019, Units: Gallons

Title	Description	Billing Count	Usage	Billed Dollars	Taxable Dollars	Sales Tax	EDU's
RISER		1	0	42.00	0.00	0.00	0
School Sales Tax	School Sales Tax	41,173	0	66,965.06	17,058.30	1,024.07	0
Service Investigation charge	Service Investigation charge	6	0	275.00	0.00	0.00	0
Surcharge	Surcharge	25,205	0	100,818.94	0.00	0.00	0
Wholesale	Big Sandy Water Dist & Greenup	24	38,592,500	173,822.02	0.00	0.00	24
		112,877	256,240,648	2,731,563.39	588,440.35	35,308.41	43,496

Billed Services Report

Filters: Billing Group: Monthly, Start Date: 01/01/2020, End Date: 01/31/2020, Units: Gallons

Title	Description	Billing Count	Usage	Billed Dollars	Taxable Dollars	Sales Tax	EDUs
1" Meter	1" Meter	2	7,900	107.92	0.00	0.00	2
1" Meter - Taxable	1" Meter - Taxable	84	825,575	9,149.89	4,580.75	274.90	84
12" Meter	12" Meter	1	5,100	814.17	814.17	48.85	1
2" Meter	2" Meter	2	55,000	628.98	0.00	0.00	2
3" Meter	3" Meter	3	5,900	556.26	0.00	0.00	3
3" Meter - Taxable	3" Meter - Taxable	45	2,769,501	24,454.63	22,790.74	1,367.55	45
5/8" Greenup Meter	5/8" Greenup Meter	117	401,800	4,841.41	0.00	0.00	117
5/8" Meter	5/8" Meter	3,359	11,739,560	140,508.64	6,065.43	364.02	3,357
6" Meter	6" Meter	1	70,800	588.61	0.00	0.00	1
6" Meter - Taxable	6" Meter - Taxable	5	1,201,600	9,207.06	8,351.00	501.06	5
Commercial Sales Tax	Commercial Sales Tax	236	0	2,633.51	0.00	0.00	0
Connect/Turn on fee	Connect/Turn on fee	1	0	0.00	0.00	0.00	0
Fire Sprinkler	Fire Sprinkler	25	0	800.00	0.00	0.00	25
School Sales Tax	School Sales Tax	3,454	0	5,457.90	1,278.03	77.13	0
Surcharge	Surcharge	3,591	0	14,328.00	0.00	0.00	0
Wholesale	Big Sandy Water Dist & Greenup	2	10,440,800	48,027.68	0.00	0.00	2
		10,928	27,523,536	262,104.66	43,880.12	2,633.51	3,644

Billed Services Report

Filters: Billing Group: Monthly, Start Date: 02/01/2020, End Date: 02/29/2020, Units: Gallons

Title	Description	Billing Count	Usage	Billed Dollars	Taxable Dollars	Sales Tax	EDU's	
1" Meter	1" Meter	2	6,100	107.92	0.00	0.00	2	
1" Meter - Taxable	1" Meter - Taxable	83	586,300	7,264.78	4,191.62	251.56	83	
12" Meter	12" Meter	1	6,500	814.17	814.17	48.85	1	
2" Meter	2" Meter	2	43,700	527.79	0.00	0.00	2	
3" Meter	3" Meter	3	32,600	620.17	0.00	0.00	3	
3" Meter - Taxable	3" Meter - Taxable	45	2,629,047	23,543.04	21,963.22	1,317.90	45	
5/8" Greenup Meter	5/8" Greenup Meter	116	413,100	4,920.90	0.00	0.00	116	
5/8" Meter	5/8" Meter	3,331	11,170,260	135,346.22	5,835.49	350.19	3,329	
6" Meter	6" Meter	1	92,500	756.13	0.00	0.00	1	
6" Meter - Taxable	6" Meter - Taxable	5	1,192,100	9,205.11	8,349.05	500.94	5	
Commercial Sales Tax	Commercial Sales Tax	236	0	2,543.93	0.00	0.00	0	
Fire Sprinkler	Fire Sprinkler	25	0	800.00	0.00	0.00	25	
School Sales Tax	School Sales Tax	3,429	0	5,218.64	1,234.62	74.49	0	
Surcharge	Surcharge	3,560	0	14,208.00	0.00	0.00	0	
Wholesale	Big Sandy Water Dist & Greenup	2	5,590,000	25,714.00	0.00	0.00	2	
		10,841		21,762,207	231,590.80	42,388.17	2,543.93	3,614

Billed Services Report

Filters: Billing Group: Monthly, Start Date: 03/01/2020, End Date: 03/31/2020, Units: Gallons

Title	Description	Billing Count	Usage	Billed Dollars	Taxable Dollars	Sales Tax	EDU's
1" Meter	1" Meter	2	6,900	107.92	0.00	0.00	2
1" Meter - Taxable	1" Meter - Taxable	82	562,000	7,131.95	4,155.26	249.38	82
12" Meter	12" Meter	1	4,000	814.17	814.17	48.85	1
2" Meter	2" Meter	2	43,300	522.12	0.00	0.00	2
2" Meter - Taxable	2" Meter - Taxable	1	11,946	185.42	185.42	11.13	1
3" Meter	3" Meter	3	66,500	897.78	0.00	0.00	3
3" Meter - Taxable	3" Meter - Taxable	45	2,378,172	21,941.03	20,572.69	1,234.45	45
5/8" Greenup Meter	5/8" Greenup Meter	116	363,200	4,527.77	0.00	0.00	116
5/8" Meter	5/8" Meter	3,310	10,620,700	130,337.97	8,616.67	517.03	3,309
6" Meter	6" Meter	1	77,900	643.42	0.00	0.00	1
6" Meter - Taxable	6" Meter - Taxable	5	1,129,300	8,821.01	7,964.95	477.90	5
Commercial Sales Tax	Commercial Sales Tax	236	0	2,615.01	0.00	0.00	0
Connect/Turn on fee	Connect/Turn on fee	1	0	6.90	0.00	0.00	0
Fire Sprinkler	Fire Sprinkler	25	0	800.00	0.00	0.00	25
School Sales Tax	School Sales Tax	3,411	0	5,011.01	1,263.74	76.27	0
Surcharge	Surcharge	3,547	0	14,168.00	0.00	0.00	0
Wholesale	Big Sandy Water Dist & Greenup	2	806,100	3,708.06	0.00	0.00	2
		10,790	16,070,018	202,239.54	43,572.90	2,615.01	3,594

Billed Services Report

Filters: Billing Group: Monthly, Start Date: 04/01/2020, End Date: 04/30/2020, Units: Gallons

Title	Description	Billing Count	Usage	Billed Dollars	Taxable Dollars	Sales Tax	EDU's	
1" Meter	1" Meter	2	6,600	107.92	0.00	0.00	2	
1" Meter - Taxable	1" Meter - Taxable	82	592,400	7,257.05	4,061.65	243.75	82	
12" Meter	12" Meter	1	5,000	814.17	814.17	48.85	1	
2" Meter	2" Meter	2	53,600	609.50	0.00	0.00	2	
2" Meter - Taxable	2" Meter - Taxable	1	5,613	185.42	185.42	11.13	1	
3" Meter	3" Meter	3	113,900	1,157.94	0.00	0.00	3	
3" Meter - Taxable	3" Meter - Taxable	45	2,391,328	21,937.61	20,684.32	1,241.18	45	
5/8" Greenup Meter	5/8" Greenup Meter	116	382,500	4,683.89	0.00	0.00	116	
5/8" Meter	5/8" Meter	3,322	11,569,120	138,959.86	7,843.35	470.66	3,321	
6" Meter	6" Meter	1	71,800	596.33	0.00	0.00	1	
6" Meter - Taxable	6" Meter - Taxable	5	1,165,900	9,145.86	8,289.80	497.38	5	
Commercial Sales Tax	Commercial Sales Tax	237	0	2,588.43	0.00	0.00	0	
Connect/Turn on fee	Connect/Turn on fee	1	0	40.00	0.00	0.00	0	
Fire Sprinkler	Fire Sprinkler	25	0	800.00	0.00	0.00	25	
School Sales Tax	School Sales Tax	3,427	0	5,294.97	1,250.77	75.48	0	
Surcharge	Surcharge	3,559	0	14,228.00	0.00	0.00	0	
Wholesale	Big Sandy Water Dist & Greenup	2	4,200	19.32	0.00	0.00	2	
		10,831		16,361,961	208,426.27	43,129.48	2,588.43	3,606

Billed Services Report

Filters: Billing Group: Monthly, Start Date: 05/01/2020, End Date: 05/31/2020, Units: Gallons

Title	Description	Billing Count	Usage	Billed Dollars	Taxable Dollars	Sales Tax	EDU's	
1" Meter	1" Meter	2	6,900	107.92	0.00	0.00	2	
1" Meter - Taxable	1" Meter - Taxable	83	571,800	7,301.13	3,797.01	227.90	83	
12" Meter	12" Meter	1	4,900	814.17	814.17	48.85	1	
2" Meter	2" Meter	2	47,500	586.03	0.00	0.00	2	
2" Meter - Taxable	2" Meter - Taxable	1	11,031	185.42	185.42	11.13	1	
3" Meter	3" Meter	3	229,300	1,929.60	0.00	0.00	3	
3" Meter - Taxable	3" Meter - Taxable	45	2,031,366	19,934.02	18,763.25	1,125.91	45	
5/8" Greenup Meter	5/8" Greenup Meter	117	395,400	4,795.39	0.00	0.00	117	
5/8" Meter	5/8" Meter	3,345	11,578,600	139,711.97	5,206.83	312.40	3,344	
6" Meter	6" Meter	1	10,600	428.03	0.00	0.00	1	
6" Meter - Taxable	6" Meter - Taxable	5	1,114,300	8,919.79	8,063.73	483.82	5	
Commercial Sales Tax	Commercial Sales Tax	236	0	2,276.42	0.00	0.00	0	
Connect/Turn on fee	Connect/Turn on fee	1	0	40.00	0.00	0.00	0	
Fire Sprinkler	Fire Sprinkler	25	0	800.00	0.00	0.00	25	
School Sales Tax	School Sales Tax	3,450	0	5,246.07	1,099.34	66.41	0	
Surcharge	Surcharge	3,580	0	14,288.00	0.00	0.00	0	
Wholesale	Big Sandy Water Dist & Greenup	2	2,118,800	9,746.48	0.00	0.00	2	
		10,899		18,120,497	217,110.44	37,929.75	2,276.42	3,631

Billed Services Report

Filters: Billing Group: Monthly, Start Date: 06/01/2020, End Date: 06/30/2020, Units: Gallons

Title	Description	Billing Count	Usage	Billed Dollars	Taxable Dollars	Sales Tax	EDU's
1" Meter	1" Meter	2	7,800	107.92	0.00	0.00	2
1" Meter - Taxable	1" Meter - Taxable	84	752,728	8,749.15	4,632.49	278.01	84
12" Meter	12" Meter	1	5,500	814.17	814.17	48.85	1
2" Meter	2" Meter	2	45,100	566.62	0.00	0.00	2
2" Meter - Taxable	2" Meter - Taxable	1	12,677	185.42	185.42	11.13	1
3" Meter	3" Meter	3	243,300	2,045.83	0.00	0.00	3
3" Meter - Taxable	3" Meter - Taxable	45	2,434,369	22,613.35	21,334.99	1,280.21	45
5/8" Greenup Meter	5/8" Greenup Meter	115	479,200	5,490.08	0.00	0.00	115
5/8" Meter	5/8" Meter	3,357	13,568,280	156,647.62	5,784.46	347.10	3,356
6" Meter	6" Meter	1	13,300	428.03	0.00	0.00	1
6" Meter - Taxable	6" Meter - Taxable	5	1,170,700	8,997.03	8,140.97	488.46	5
Commercial Sales Tax	Commercial Sales Tax	237	0	2,527.50	0.00	0.00	0
Connect/Turn on fee	Connect/Turn on fee	1	0	40.00	0.00	0.00	0
Fire Sprinkler	Fire Sprinkler	26	0	830.00	0.00	0.00	26
School Sales Tax	School Sales Tax	3,468	0	5,891.78	1,221.19	73.74	0
Surcharge	Surcharge	3,592	0	14,360.00	0.00	0.00	0
Wholesale	Big Sandy Water Dist & Greenup	2	4,601,100	21,165.06	0.00	0.00	2
		10,942	23,334,054	251,459.56	42,113.69	2,527.50	3,643

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 7

Responding Witness: Tim Webb

Q-7. Explain how the utility calculates bad debt.

- a. Explain the decision criteria governing when the utility writes off bad debt.**
- b. Provide the monthly bad debt write-offs for each month in 2018, 2019 and 2020.**
- c. If the utility has changed its calculation or determination of bad debt in the past two years, explain its previous calculation or determination of bad debt and the reason for the change.**

A-7.

A. At the end of the year management writes off 10% of accounts less than 60 days old and 25% of accounts less than 90 days old.

B. It is done annually so here are the annual amounts. 2018=\$15,724. 2019=\$1,855. 2020 will not be written off until January or February of 2021.

C. No change

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 8

Responding Witness: Tim Webb

Q-8. Assuming the Commission's moratorium on disconnections was not in effect, provide the number of customers in each class that would be subject to disconnection, and the date used for this determination.

A-8. 235 accounts, \$32,454.08 as of July 6, 2020

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 9

Responding Witness: Tim Webb

Q-9. Provide the percent of customers, by class, that pay on time for:

- a. 2017 as a year, not each month;**
- b. 2018 as a year, not each month;**
- c. 2019 as a year, not each month; and**
- d. Each month in 2020**

A-9.

- A. 77%
- B. 84%
- C. 83%
- D. 81% January
85% February
83% March
82% April
85% May
82% June

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 10

Responding Witness: Tim Webb

Q-10. Provide the following information for January 1, 2015, until December 31, 2019. If a utility provides multiple services, such as both water and sewer residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Further, provide the following information by class.

- a. Provide monthly totals of service termination notices issued to customers only for nonpayment of bills.**
- b. Provide monthly totals of service terminations for customers only for non-payment of bills.**
- c. Provide the total number of customers for each month.**

This information should be provided so as not to duplicate customer counts. The information requested in this request should be presented similarly to the residential-only information provided in Case No. 2019-00366. For reference, refer to Louisville Gas and Electric Company and Kentucky Utilities Company's response to Post-Formal Conference Request for Information filed with the Commission on March 6, 2020.

A-10.

A.	2015-2016	Records cannot be obtained from previous billing system.	
	2017	October	452
		November	812
		December	948
	2018	January	714
		February	781
		March	704
		April	712
		May	758
		June	827
		July	794

	August	845	
	September	958	
	October	830	
	November	835	
	December	987	
2019	January	837	
	February	885	
	March	845	
	April	827	
	May	893	
	June	1975	
	July	923	
	August	599	
	September	594	
	October	644	
	November	654	
	December	654	
2020	January	590	
	February	546	
	March	674	
	April	720	
	May	727	
	June	784	
B.	2017	October	\$9634.31
		November	
		December	
2018	January	\$ 6816.60	
	February	\$ 10, 659.13	
	March	\$ 9,566.73	
	April	\$ 3639.02	
	May	\$ 3,242.73	
	June	\$ 3,312.67	
	July	\$ 4,671.14	
	August	\$ 3,290.97	
	September	\$ 3,329.29	
	October	\$ 4,475.20	
	November	\$ 1,641.34	
	December	\$ 17,200.01	
2019	January	\$ 4,085.05	

February	\$ 6,033.83
March	\$ 4,075.34
April	\$ 5,769.49
May	\$ 2,450.16
June	\$ 3,190.91
July	\$ 10,622.97
August	\$ 7,721.73
September	\$ 9,138.68
October	\$ 10,205.89
November	\$ 3,948.50
December	\$ 12,292.24

2020	January	\$ 8,907.85
	February	\$ 5683.67
	March	\$ 26,437.35
	April	\$ 26,972.13
	May	\$ 46,120.10
	June	\$ 32,454.08

C.	2017	October	117
		November	
		December	

2018	January	74
	February	68
	March	122
	April	65
	May	62
	June	53
	July	67
	August	60
	September	48
	October	76
	November	19
	December	129

2019	January	42
	February	73
	March	41
	April	69
	May	46
	June	59
	July	156
	August	107

September	115
October	140
November	66
December	156

2020	January	108
	February	89
	March	214
	April	262
	May	497
	June	235

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 11

Responding Witness: Tim Webb

Q-11. Provide the total income received from late payment fees for:

- a. Each month in 2017;**
- b. Each month in 2018;**
- c. Each month in 2019; and**
- d. Each month in 2020**

A-11.

A.	2017	October	\$ 4,626.28
		November	\$ 3,647.59
		December	\$ 4,030.44
2018	January	\$ 3062.01	
	February	\$ 3199.53	
	March	\$ 2926.43	
	April	\$ 3702.69	
	May	\$ 3036.86	
	June	\$ 2783.98	
	July	\$ 4068.68	
	August	\$ 3832.50	
	September	\$ 3447.92	
	October	\$ 2778.87	
	November	\$ 3092.49	
	December	\$ 3560.23	
2019	January	\$ 2704.42	
	February	\$ 3627.65	
	March	\$ 2217.68	
	April	\$ 2373.33	
	May	\$ 2575.40	
	June	\$ 2919.25	
	July	\$ 4263.64	

	August	\$ 3640.99
	September	\$ 3137.65
	October	\$ 3587.41
	November	\$ 2877.65
	December	\$ 3372.71
2020	January	\$ 3536.85
	February	\$ 2886.90
	March	\$ 3027.18

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 12

Responding Witness: Tim Webb

Q-12. Quantify the amount of late payment fees the utility would have assessed since March 16, 2020, absent the Commission's directive.

A-12. \$12,072.83

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 13

Responding Witness: Tim Webb

Q-13. Provide copies of all general communication provided to customers regarding arrearages, late payments, payment plans, etc. since March 16, 2020. Customer-specific communication is excluded from this request.

A-13. Communication attached

CANNONSBURG WATER DISTRICT

1606 Cannonsburg Road Ashland, KY 41102 (606) 928-9808

June 16, 2020

[REDACTED]
[REDACTED]
[REDACTED]

Delinquent Notice

RE: Account Number: 107775-0
Service Address: [REDACTED]
Past Due Amount: \$124.34

In response to COVID-19 and recommendations from state and local governments, Cannonsburg Water District has temporarily suspended disconnects for non-payment. We realize our customers are concerned about their families, and ensuring you have reliable water services allows us to stay focused on staying healthy. However, we urge you to make every attempt to keep your account current during this period. We will continue to monitor and notify customers of delinquent bills. Please call our office with any concerns or to make payment arrangements.

Sincerely

Cannonsburg Water District

Pay Online @ cwd.authoritypay.com

Cannonsburg Water District is an Equal Opportunity Employer and Provider.

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 14

Responding Witness: Tim Webb

Q-14. Provide a detailed explanation and breakout of any cost increases and decreased income (by customer class if applicable) the utility has experienced as a result of the COVID-19 State of Emergency.

A-14. Decreased income

Penalties	\$ 12,072.83
Unpaid bills	\$ 32,454.08
Reconnect Fees	\$ 48,320.00
Surcharge	\$ 57,023.95

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 15

Responding Witness: Tim Webb

Q-15. Provide a detailed explanation and breakout of any cost decreases and increased income the utility has experienced as a result of the COVID-19 State of Emergency.

A-15. There has been no decrease in cost and no increase in income because of COVID-19.

Cannonsburg Water District

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 16

Responding Witness: Tim Webb

Q-16. Provide any additional information or data the utility believes the Commission should consider in amending or vacating its previous Orders in this matter.

A-16. Cannonsburg Water District imposed a surcharge for loan funding for all active accounts prior to COVID-19. We and districts like us who have an obligation to meet our projected monthly funding requirements are not going to be able to do so unless an amendment is considered.