

**COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of:

**ELECTRONIC EMERGENCY DOCKET RELATED TO
THE NOVEL CORONAVIRUS COVID-19**

CASE NO. 2020-00085

RESPONSE OF

HARDIN COUNTY WATER DISTRICT NO. 1

TO

COMMISSION STAFF'S INITIAL REQUEST FOR INFORMATION

DATED JANUARY 4, 2021

FILED: JANUARY 4, 2021

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

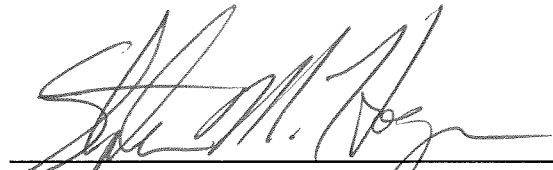
ELECTRONIC EMERGENCY DOCKET
RELATED TO THE NOVEL CORONAVIRUS
COVID-19

CASE NO. 2020-00085

CERTIFICATION OF RESPONSE OF [WATER DISTRICT] TO COMMISSION STAFF'S
INITIAL REQUEST FOR INFORMATION

This is to certify that I have supervised the preparation of Hardin County Water District No. 1 Responses to Commission Staff's Initial Request for Information. The response submitted on behalf of Hardin County Water District No. 1 is true and accurate to the best of my knowledge, information, and belief formed after a reasonable inquiry.

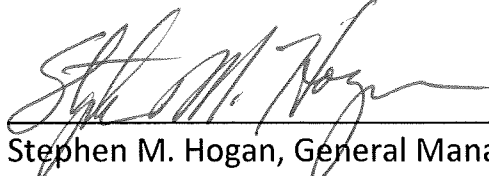
Date: 1-4-2021



Stephen M. Hogan, General Manager
Hardin County Water District No. 1

CERTIFICATE OF SERVICE

In accordance with 807 KAR 5:001, Section 8 and the Commission's March 16, 2020 and March 24, 2020 Orders in Case No. 2020-00085 regarding electronic filings, I certify that Hardin County Water District No. 1's Response to Commission Staff's Initial Request for Information was transmitted to the Public Service Commission by way of email on January 4, 2021 and Hardin County Water District No. 1 will file original paper copies of this filing within 30 days.

A handwritten signature in black ink, appearing to read "Stephen M. Hogan", is written over a horizontal line.

Stephen M. Hogan, General Manager
Hardin County Water District No. 1

HARDIN COUNTY WATER DISTRICT NO. 1

CASE NO. 2020-00085

Response to Commission Staff's Initial Request for Information

Question No. 9

Responding Witness: Charlene Easter, Customer Service Supervisor

1. Provide the percent of customers, by class, that pay on time for:
 - a. 2017 as a year, not each month;
 - b. 2018 as a year, not each month;
 - c. 2019 as a year, not each month; and
 - d. Each month in 2020.

ANSWER 9: Hardin County Water District No. 1 is unable to provide the percent of customers paying on time by class. However, we are able to provide the percent of customers paying on time by cycle (cycle 1, 2 and 3 for both water and sewer combined). Please refer to attachment labeled HCWD1 Response 9a. – 9d. for the requested information.

<u>Year</u>	<u>% Paying on Time</u>
2017	73.2
2018	73.9
2019	74.6
<u>2020</u>	
Jan	73.9
Feb	76.3
March	75.7
April	77.7
May	80.5
June	75.7
July	75.2
August	75.3
September	73.7
October	72.5
November	76.5
December	74.2
2020 AVERAGE	75.6

