

**South Hopkins Water District**  
**CASE NO. 2020-00085**  
**Response to Commission Staff's Initial Request for Information**  
**Question No. 9**  
**Responding Witness: Kayla Goodaker**

**Q-9. Provide the percent of customers, by class, that pay on time for:**

- a. 2017 as a year, not each month;**
- b. 2018 as a year, not each month;**
- c. 2019 as a year, not each month; and**
- d. Each month in 2020**

A-9.            2017- 84%  
                    2018- 86%  
                    2019- 84%

2020- Jan-83%  
          Feb-83%  
          March-89%  
          April-89%  
          May-89%  
          June- 90%  
          July- 86%  
          August-87%  
          September-86%  
          October- 87%  
          November- 87%  
          December- 88%

\*Note this information was obtained by how many people would have been on cutoff list, not how many delinquent notices would have been sent out\*