



Big Sandy Rural Electric Cooperative Corporation

504 11th Street
Paintsville, Kentucky 41240-1422
(606) 789-4095 • Fax (606) 789-5454
Toll Free (888) 789-RECC (7322)

December 31, 2020

Mr. Kent Chandler
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

RE: Case No. 2020-00085

Dear Mr. Chandler:

Please find enclosed for filing with the Commission, in the above-referenced case, the response of Big Sandy Rural Electric Cooperative Corporation to the Commission's first request for information. Robin L Slone will be the witness responsible for responding to the questions related to the information provided.

If you should need any additional information, please do not hesitate to contact me.

Thank you,

A handwritten signature in cursive script that reads "Bruce A. Davis".

Bruce A. Davis
President & General Manager

CERTIFICATE

**STATE OF KENTUCKY)
COUNTY OF JOHNSON)**

Robin L Slone, Accounting Supervisor, being duly sworn, states that he has supervised the preparation of the response of Big Sandy RECC to the Public Service Commission Staff's Request for information in Case No. 2020-00085 dated December, 2020 and that the matters and things set forth therein are true and accurate to the best of his knowledge, information and belief, formed after reasonable inquiry.

Robin L Slone
Robin L Slone Accounting Supervisor

Subscribed and sworn before me on this 31st day of December, 2020

Megan VanHose
Notary Public

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC EMERGENCY DOCKET)	CASE NO.
RELATED TO THE NOVEL CORONAVIRUS)	2020-00085
COVID-19)	

RESPONSE TO COMMISSION STAFF'S REQUEST FOR INFORMATION TO BIG SANDY
RURAL ELECTRIC COOPERATIVE CORPORATION

DATED DECEMBER 31, 2020

WITNESS: ROBIN SLONE

REQUEST NO. 9:

Provide updated information of the percent of customers, by class, that pay on time for each month in 2020, including for the month of December.

RESPONSE NO. 9:

Big Sandy's delinquent reporting does not provide a distinction by customer class. To obtain this information, Big Sandy staff would be required to manually research and classify each customer. This would require a significant time investment and the impact of doing so would be immaterial. Big Sandy's customer base is primarily residential; therefore, it would be an accurate assumption that the late payments come primarily from residential, Schedule A-1 Farm & Home, customers. As per this request deadline of January 18, 2021 we are unable to give delinquent accounts whereas the December usage only becomes delinquent after the 20th January 2021 so a fair estimation would be in the 80% percentile.

	2020			
	Total # Consumers	Total # Delinquent	Delinquent %	Current %
Jan	12,728	2,962	23%	77%
Feb	12,722	2,698	21%	79%
Mar	12,694	2,479	20%	80%
Apr	12,717	2,373	19%	81%
May	12,730	2,265	18%	82%
June	12,805	2,175	17%	83%
July	12,794	2,352	18%	82%
August	12,817	2,864	22%	78%
September	12,864	2,554	20%	80%
October	12,863	2,607	20%	80%
November	12,868	2,352	18%	82%
December	12,850			
	140,602	27,681	20%	80%