Witness: Robert Tolliver

## Cumberland Valley Electric Case No. 2020-00085 Commission Staff's Second Request for Information

1. Refer to Commission Staff's First Request for Information, Item 9. Provide updated information of the percent of customers, by class, that pay on time for each month in 2020, including for the month of December.

Response: The table below shows the approximate percentage of members by class that pay on time. This number is our best estimate giving the data available. Our penalty process would normally give us the exact number of members not paying on time, however this process was suspended for most of 2020.

Month/Year	Residential	Commercial & Ind	Commercial & Ind	Commercial &
		50 kVa or Less	50-1000 kVa	Ind. Over 1000
				kVa
January 2020	77.26%	88.21%	91.55%	63.64%
February 2020	76.57%	81.01%	87.32%	72.73%
March 2020	78.90%	90.56%	94.37%	72.73%
April 2020	81.73%	91.17%	90.63%	72.73%
May 2020	85.14%	93.35%	93.75%	81.82%
June 2020	83.04%	90.91%	90.48%	63.64%
July 2020	82.46%	84.65%	91.94%	63.64%
August 2020	82.01%	90.79%	87.10%	63.64%
September 2020	81.25%	87.35%	90.48%	83.33%
October 2020	81.78%	86.86%	91.94%	83.33%
November 2020	81.45%	90.20%	88.71%	90.91%
December 2020	81.39%	84.16%	85.25%	72.73%