

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC EMERGENCY DOCKET)
RELATED TO THE NOVEL CORONAVIRUS) **CASE NO. 2020-00085**
COVID-19)

RESPONSE OF
KENTUCKY UTILITIES COMPANY AND
LOUISVILLE GAS AND ELECTRIC COMPANY
TO
THE COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION
DATED DECEMBER 28, 2020

FILED: JANUARY 15, 2021

**KENTUCKY UTILITIES COMPANY
AND
LOUISVILLE GAS AND ELECTRIC COMPANY**

**Response to Commission Staff's Second Request for Information
Dated December 28, 2020**

Case No. 2020-00085

Question No. 1

Responding Witness: Eileen L. Saunders

- Q-1. Refer to Commission Staff's First Request for Information, Item 9. Provide updated information of the percent of customers, by class, that pay on time for each month in 2020, including for the month of December.
- A-1. As noted in the original Excel response, customers paying on time were those not issued a termination notice. In the updated response, the method has been changed to only consider customers with zero balances in 31+ day arrearages to be customers paying on time. This method was applied to all time periods in the report. The method was updated because customers on payment plans do not receive termination notices. Consistent with requirements outlined in the 2020-00085 order, customers with arrearages have been automatically placed on multi-month payment plans since November 1, 2020. The Companies believe the new method provides a more accurate picture for the Commission. See the attachment being provided in Excel format.

The attachment is being provided in a separate file in Excel format.