

Mark A. Martin
VP Rates and Regulatory Affairs
Atmos Energy Corporation
3275 Highland Pointe Dr
Owensboro, KY 42303

March 25, 2020

Mr. Kent A. Chandler
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602

Re: PSC Case No. 2020-00085

Dear Mr. Chandler:

On March 16, 2020, the Public Service Commission of Kentucky ("Commission") initiated Case No. 2020-00085 to address pressing issues related to utility service across the Commonwealth as a result of the novel coronavirus COVID-19. If, due to the current state of emergency, a utility found it necessary to deviate from its tariff or Commission regulations, the Commission directed them to make a filing in this docket.

Due to coronavirus COVID-19, in the event that a community initiates a shelter in place order, Atmos Energy Corporation ("Atmos Energy") will modify its procedures customer service orders as shown in the attached "Service Order Public Response." Atmos Energy believes that it has the flexibility to do so pursuant to Section 11.2 of the "Rules and Regulations" of its Tariff, as shown on the attached copy of Original Sheet No. 74.

The relevant language states, "If a dangerous condition relating to the Company's service, which could subject any person to imminent harm or result in substantial damage to the property of the Company or others, is found to exist on the customer's premises, the service will be refused or terminated without advance notice. The Company will notify the customer immediately in writing and, if possible, orally of the reasons for termination or refusal."

Accordingly, Atmos Energy is not requesting a waiver or deviation from its tariff at this time, but rather making this informational filing with the Commission.

Sincerely,

Mark A. Martin