

July 9, 2020

Mr. Kent A. Chandler  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
P O Box 615  
Frankfort, KY 40602-0615

RE: PSC CASE NO: 2020-00085

Dear Mr. Chandler:

Please find enclosed an electronic filing with the Commission in the above-referenced case, all pertinent information in the examination of the Emergency Docket related to the Novel Coronavirus COVID-19 of Taylor County Rural Electric Cooperative Corporation of East Kentucky Power Cooperative, Inc.

Sincerely,

Patsy R. Walters  
Accounting Supervisor  
Taylor County Rural Electric  
Cooperative Corporation

Enclosures

Taylor County R.E.C.C. is an equal opportunity provider & employer.

A Touchstone Energy® Cooperative



TAYLOR COUNTY RURAL ELECTRIC  
COOPERATIVE CORPORATION  
P O BOX 100  
CAMPBELLSVILLE, KY 42719-0100

ELECTRONIC EMERGENCY DOCKET RELATED TO THE NOVEL  
CORONAVIRUS COVID-19  
PUBLIC SERVICE COMMISSION  
CASE NO. 2020-00085

BEFORE THE PUBLIC SERVICE COMMISSION

ELECTRONIC EMERGENCY DOCKET ) CASE NO.  
RELATED TO THE NOVEL CORONAVIRUS ) 2020-00085  
COVID-19 )

Patsy R. Walters, being duly sworn, states that she has supervised the preparation of the response of Taylor County Rural Electric Cooperative Corporation to the Appendix to an Order of the Kentucky Public Service Commission in the above-referenced case, and that the matters and things set forth therein are true and accurate to the best of her knowledge, information and belief, formed after reasonable inquiry.

Patsy R. Walters

COMMONWEALTH OF KENTUCKY )  
 )  
COUNTY OF TAYLOR )

Subscribed and sworn before by Patsy R. Walters, Accounting  
Supervisor of Taylor County Rural Electric Cooperative Corporation  
this 9th day of July, 2020

Phyllis Rhodes # 614597  
Notary Public

My Commission Expires: 01/22/23

ID# 614597

**Taylor County Rural Electric Cooperative Corporation**

**Case No. 2020-00085**

**Commission Staff's Initial Request**

- 1** Provide the utility's current number of customers and the date used for that determination:

**Response:** Taylor County Rural Electric billed 26,876 accounts as of June 30, 2020.

**Taylor County Rural Electric Cooperative Corporation****Case No. 2020-00085****Commission Staff's Initial Request**

- 2** If applicable, provide the utility's current number of customers per class.

**Response:** As of June 30, 2020, Taylor County Rural Electric billed the following accounts per class:

| <u>DESCRIPTION</u>       | <u>CONSUMERS</u> |
|--------------------------|------------------|
| Residential              | 23,630           |
| Small Commercial         | 2,893            |
| Large Power              | 343              |
| Large Power (Industrial) | 10               |
| Total                    | <hr/> 26,876     |

**Taylor County Rural Electric Cooperative Corporation****Case No. 2020-00085****Commission Staff's Initial Request**

- 3** If a utility provides multiple services, such as both electric and gas residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average total bill for all customer for:
- a. 2017 as a year, not each month;
  - b. 2018 as a year, not each month;
  - c. 2019 as a year, not each month; and
  - d. Each month in 2020

Total bill is defined as including charges for current service and past service that is unpaid, including the accumulation of fees.

**Response:** Taylor County Rural Electric provides only electric services. The data requested is as follows: (Past service that is unpaid may include monthly carry forward arrears)

| <b>Period</b> | <b>Combined Gas<br/>and Electric</b> | <b>Gas Only</b> | <b>Electric Only</b> | <b>Total</b> |
|---------------|--------------------------------------|-----------------|----------------------|--------------|
| 2017          |                                      |                 | \$170.01             | \$170.01     |
| 2018          |                                      |                 | \$190.01             | \$190.01     |
| 2019          |                                      |                 | \$178.66             | \$178.66     |
| 1/31/2020     |                                      |                 | \$192.01             | \$192.01     |
| 2/29/2020     |                                      |                 | \$210.48             | \$210.48     |
| 3/31/2020     |                                      |                 | \$193.42             | \$193.42     |
| 4/30/2020     |                                      |                 | \$165.30             | \$165.30     |
| 5/31/2020     |                                      |                 | \$142.88             | \$142.88     |
| 6/30/2020     |                                      |                 | \$140.72             | \$140.72     |



**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 4 If a utility provides multiple services, such as both electric and gas residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average total bill for all customers in each class for:
- a. 2017 as a year, not each month;
  - b. 2018 as a year, not each month;
  - c. 2019 as a year, not each month; and
  - d. Each month in 2020

Total bill is defined as including charges for current service and past service that is unpaid, including the accumulation of fees.

**Response:** Taylor County Rural Electric provides only electric services. The data requested is as follows:  
(Past service that is unpaid may include monthly carry forward arrears & fees)

**RESIDENTIAL**

| Period    | Combined Gas<br>and Electric | Gas Only | Electric Only | Total    |
|-----------|------------------------------|----------|---------------|----------|
| 2017      |                              |          | \$236.57      | \$236.57 |
| 2018      |                              |          | \$274.00      | \$274.00 |
| 2019      |                              |          | \$256.47      | \$256.47 |
| 1/31/2020 |                              |          | \$289.22      | \$289.22 |
| 2/29/2020 |                              |          | \$323.65      | \$323.65 |
| 3/31/2020 |                              |          | \$297.17      | \$297.17 |
| 4/30/2020 |                              |          | \$243.70      | \$243.70 |
| 5/31/2020 |                              |          | \$210.74      | \$210.74 |
| 6/30/2020 |                              |          | \$200.89      | \$200.89 |

**SMALL COMMERCIAL**

| Period    | Combined Gas<br>and Electric | Gas Only | Electric Only | Total      |
|-----------|------------------------------|----------|---------------|------------|
| 2017      |                              |          | \$1,338.32    | \$1,338.32 |
| 2018      |                              |          | \$1,481.71    | \$1,481.71 |
| 2019      |                              |          | \$1,296.40    | \$1,296.40 |
| 1/31/2020 |                              |          | \$1,241.40    | \$1,241.40 |
| 2/29/2020 |                              |          | \$1,324.59    | \$1,324.59 |
| 3/31/2020 |                              |          | \$1,233.74    | \$1,233.74 |
| 4/30/2020 |                              |          | \$1,186.82    | \$1,186.82 |
| 5/31/2020 |                              |          | \$1,134.94    | \$1,134.94 |
| 6/30/2020 |                              |          | \$1,130.76    | \$1,130.76 |

**LARGE POWER**

| <b>Period</b> | <b>Combined Gas<br/>and Electric</b> | <b>Gas Only</b> | <b>Electric Only</b> | <b>Total</b> |
|---------------|--------------------------------------|-----------------|----------------------|--------------|
| 2017          |                                      |                 | \$2,421.81           | \$2,421.81   |
| 2018          |                                      |                 | \$2,403.07           | \$2,403.07   |
| 2019          |                                      |                 | \$2,174.80           | \$2,174.80   |
| 1/31/2020     |                                      |                 | \$1,931.94           | \$1,931.94   |
| 2/29/2020     |                                      |                 | \$2,137.56           | \$2,137.56   |
| 3/31/2020     |                                      |                 | \$1,835.13           | \$1,835.13   |
| 4/30/2020     |                                      |                 | \$1,767.81           | \$1,767.81   |
| 5/31/2020     |                                      |                 | \$1,573.23           | \$1,573.23   |
| 6/30/2020     |                                      |                 | \$1,681.58           | \$1,681.58   |

**LARGE POWER (INDUSTRIAL)**

| <b>Period</b> | <b>Combined Gas<br/>and Electric</b> | <b>Gas Only</b> | <b>Electric Only</b> | <b>Total</b> |
|---------------|--------------------------------------|-----------------|----------------------|--------------|
| 2017          |                                      |                 | \$53,068.55          | \$53,068.55  |
| 2018          |                                      |                 | \$55,735.51          | \$55,735.51  |
| 2019          |                                      |                 | \$51,744.42          | \$51,744.42  |
| 1/31/2020     |                                      |                 | \$52,095.43          | \$52,095.43  |
| 2/29/2020     |                                      |                 | \$46,834.08          | \$46,834.08  |
| 3/31/2020     |                                      |                 | \$48,506.86          | \$48,506.86  |
| 4/30/2020     |                                      |                 | \$46,863.07          | \$46,863.07  |
| 5/31/2020     |                                      |                 | \$39,021.37          | \$39,021.37  |
| 6/30/2020     |                                      |                 | \$40,758.01          | \$40,758.01  |



**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 5 If a utility provides multiple services, such as both electric and gas residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average bill for current service for all customers for:
- a. 2017 as a year, not each month;
  - b. 2018 as a year, not each month;
  - c. 2019 as a year, not each month; and
  - d. Each month in 2020

**Response:** Taylor County Rural Electric provides only electric services. The data requested is as follows:

| <b>Period</b> | <b>Combined Gas<br/>and Electric</b> | <b>Gas Only</b> | <b>Electric Only</b> | <b>Total</b> |
|---------------|--------------------------------------|-----------------|----------------------|--------------|
| 2017          |                                      |                 | \$148.61             | \$148.61     |
| 2018          |                                      |                 | \$160.98             | \$160.98     |
| 2019          |                                      |                 | \$150.01             | \$150.01     |
| 1/31/2020     |                                      |                 | \$161.05             | \$161.05     |
| 2/29/2020     |                                      |                 | \$175.96             | \$175.96     |
| 3/31/2020     |                                      |                 | \$156.18             | \$156.18     |
| 4/30/2020     |                                      |                 | \$131.46             | \$131.46     |
| 5/31/2020     |                                      |                 | \$116.22             | \$116.22     |
| 6/30/2020     |                                      |                 | \$117.05             | \$117.05     |

Witness: Patsy R. Walters

**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 6 If a utility provides multiple services, such as both electric and gas residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average bill for current service for all customers in each class for:
- a. 2017 as a year, not each month;
  - b. 2018 as a year, not each month;
  - c. 2019 as a year, not each month; and
  - d. Each month in 2020

Total bill is defined as including charges for current service and past service that is unpaid, including the accumulation of fees.

**Response:** Taylor County Rural Electric provides only electric services. The data requested is as follows:

**RESIDENTIAL**

|           | Combined Gas<br>and Electric | Gas Only | Electric Only | Total    |
|-----------|------------------------------|----------|---------------|----------|
| 2017      |                              |          | \$199.00      | \$199.00 |
| 2018      |                              |          | \$221.06      | \$221.06 |
| 2019      |                              |          | \$208.11      | \$208.11 |
| 1/31/2020 |                              |          | \$235.91      | \$235.91 |
| 2/29/2020 |                              |          | \$263.51      | \$263.51 |
| 3/31/2020 |                              |          | \$231.32      | \$231.32 |
| 4/30/2020 |                              |          | \$184.87      | \$184.87 |
| 5/31/2020 |                              |          | \$161.01      | \$161.01 |
| 6/30/2020 |                              |          | \$156.34      | \$156.34 |

**SMALL COMMERCIAL**

|           | Combined Gas<br>and Electric | Gas Only | Electric Only | Total      |
|-----------|------------------------------|----------|---------------|------------|
| 2017      |                              |          | \$1,315.41    | \$1,315.41 |
| 2018      |                              |          | \$1,455.48    | \$1,455.48 |
| 2019      |                              |          | \$1,258.38    | \$1,258.38 |
| 1/31/2020 |                              |          | \$1,208.93    | \$1,208.93 |
| 2/29/2020 |                              |          | \$1,290.47    | \$1,290.47 |
| 3/31/2020 |                              |          | \$1,199.16    | \$1,199.16 |
| 4/30/2020 |                              |          | \$1,156.41    | \$1,156.41 |
| 5/31/2020 |                              |          | \$1,106.69    | \$1,106.69 |
| 6/30/2020 |                              |          | \$1,104.51    | \$1,104.51 |

**LARGE POWER**

| <b>Period</b> | <b>Combined Gas<br/>and Electric</b> | <b>Gas Only</b> | <b>Electric Only</b> | <b>Total</b> |
|---------------|--------------------------------------|-----------------|----------------------|--------------|
| 2017          |                                      |                 | \$2,329.93           | \$2,329.93   |
| 2018          |                                      |                 | \$2,292.99           | \$2,292.99   |
| 2019          |                                      |                 | \$2,066.03           | \$2,066.03   |
| 1/31/2020     |                                      |                 | \$1,832.32           | \$1,832.32   |
| 2/29/2020     |                                      |                 | \$2,033.43           | \$2,033.43   |
| 3/31/2020     |                                      |                 | \$1,747.25           | \$1,747.25   |
| 4/30/2020     |                                      |                 | \$1,675.04           | \$1,675.04   |
| 5/31/2020     |                                      |                 | \$1,497.83           | \$1,497.83   |
| 6/30/2020     |                                      |                 | \$1,634.47           | \$1,634.47   |

**LARGE POWER (INDUSTRIAL)**

| <b>Period</b> | <b>Combined Gas<br/>and Electric</b> | <b>Gas Only</b> | <b>Electric Only</b> | <b>Total</b> |
|---------------|--------------------------------------|-----------------|----------------------|--------------|
| 2017          |                                      |                 | \$48,963.86          | \$48,963.86  |
| 2018          |                                      |                 | \$52,328.70          | \$52,328.70  |
| 2019          |                                      |                 | \$44,568.35          | \$44,568.35  |
| 1/31/2020     |                                      |                 | \$46,049.46          | \$46,049.46  |
| 2/29/2020     |                                      |                 | \$41,077.36          | \$41,077.36  |
| 3/31/2020     |                                      |                 | \$41,269.64          | \$41,269.64  |
| 4/30/2020     |                                      |                 | \$40,103.28          | \$40,103.28  |
| 5/31/2020     |                                      |                 | \$39,021.37          | \$39,021.37  |
| 6/30/2020     |                                      |                 | \$40,758.01          | \$40,758.01  |

**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 7 Explain how the utility calculates bad debt.
- Explain the decision criteria governing when the utility writes off bad debt.
  - Provide the monthly bad debt write-offs for each month in 2018, 2019, and 2020.
  - If the utility has changed its calculation or determination of bad debt in the past two years, explain its previous calculation or determination of bad debt and the reason for the change.

**Response:** a. Taylor County Rural Electric writes off bad debt 30 weeks from Disconnect Service Date.

b. The following table shows gross bad debt write-offs by month:

|           | <u>2018</u>  | <u>2019</u>  | <u>2020</u> |
|-----------|--------------|--------------|-------------|
| January   | \$6,601.14   | \$9,698.26   | \$6,877.16  |
| February  | 6,019.28     | 12,945.80    | 8,970.39    |
| March     | 5,576.43     | 11,887.07    | 3,224.87    |
| April     | 12,801.48    | 23,271.12    | 8,539.81    |
| May       | 8,115.66     | 7,652.80     | 14,398.27   |
| June      | 5,812.73     | 10,838.51    | 3,803.72    |
| July      | 12,438.70    | 2,569.84     |             |
| August    | 3,758.81     | 4,716.16     |             |
| September | 24,373.80    | 10,191.57    |             |
| October   | 23,513.38    | 31,109.72    |             |
| November  | 21,001.44    | 16,285.49    |             |
| December  | 23,684.93    | 24,516.85    |             |
| Total     | \$153,697.78 | \$165,683.19 | \$45,814.22 |

c. Taylor County Rural Electric has not changed its calculation or determination of bad debt in the past two years.

**Taylor County Rural Electric Cooperative Corporation****Case No. 2020-00085****Commission Staff's Initial Request**

- 8 Assuming the Commission's moratorium on disconnections was not in effect, provide the number of customers in each class that would be subject to disconnection and the date used for this determination.

**Response:** Taylor County Rural Electric would have had the following consumers in each class subject to disconnection as of July 1, 2020:

| <u>DESCRIPTION</u>       | <u>CONSUMERS</u> |
|--------------------------|------------------|
| Residential              | 4,098            |
| Small Commercial         | 311              |
| Large Power              | 17               |
| Large Power (Industrial) | 0                |
| Total                    | <hr/> 4,426      |

**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 9 Provide the percent of customers, by class, that pay on time for:
- a. 2017 as a year, not each month;
  - b. 2018 as a year, not each month;
  - c. 2019 as a year, not each month; and
  - d. Each month in 2020

**Response:** Taylor County Rural Electric was not able to print a report for percent of customers by class. The following data is for all customers:

| <b>Period</b> | <b>Combined Gas<br/>and Electric</b> | <b>Gas Only</b> | <b>Electric Only</b> | <b>Total</b> |
|---------------|--------------------------------------|-----------------|----------------------|--------------|
| 2017          |                                      |                 | 81%                  | 81%          |
| 2018          |                                      |                 | 80%                  | 80%          |
| 2019          |                                      |                 | 81%                  | 81%          |
| 1/31/2020     |                                      |                 | 80%                  | 80%          |
| 2/29/2020     |                                      |                 | 82%                  | 82%          |
| 3/31/2020     |                                      |                 | 80%                  | 80%          |
| 4/30/2020     |                                      |                 | 81%                  | 81%          |
| 5/31/2020     |                                      |                 | 84%                  | 84%          |
| 6/30/2020     |                                      |                 | 82%                  | 82%          |



**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 10** Provide the following information for January 1, 2015, until December 31, 2019. If a utility provides multiple services, such as both electric and gas residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Further, provide the following information by class.
- a. Provide monthly totals for service termination notices issued to customers only for nonpayment of bills.
  - b. Provide monthly totals of service terminations for customers only for nonpayment of bills.
  - c. Provide the total number of customers for each month.

**Response:** Taylor County Rural Electric provides only electric services. The requested information is not available by class, nor is it available to not duplicate customer counts. See attached Excel Spreadsheet:

**Taylor County Rural Electric Cooperative Corporation**  
**All Termination Notices and Terminations For Non-Payment**  
**2015 through 2019**

| Year  | Annually | January | February | March  | April  | May    | June   | July   | August | September | October | November | December |
|---|----------|---------|----------|--------|--------|--------|--------|--------|--------|-----------|---------|----------|----------|
| <b>a. Total service termination notices issued.</b> |          |         |          |        |        |        |        |        |        |           |         |          |          |
| 2015  | 62,916   | 5,492   | 5,885    | 5,902  | 4,967  | 5,255  | 5,349  | 5,021  | 4,634  | 4,914     | 5,213   | 5,057    | 5,227    |
| 2016  | 59,961   | 4,551   | 4,897    | 4,857  | 4,857  | 5,292  | 4,970  | 4,954  | 5,690  | 5,047     | 4,856   | 4,908    | 5,082    |
| 2017  | 60,211   | 5,231   | 5,448    | 4,426  | 4,426  | 5,715  | 4,964  | 4,863  | 4,879  | 4,839     | 5,345   | 5,036    | 5,039    |
| 2018  | 62,078   | 5,284   | 5,284    | 5,418  | 6,060  | 5,393  | 4,778  | 5,130  | 5,019  | 4,374     | 5,611   | 4,764    | 4,963    |
| 2019  | 61,188   | 4,963   | 5,184    | 5,596  | 5,287  | 5,117  | 4,438  | 5,534  | 4,758  | 4,763     | 5,000   | 4,906    | 5,642    |
| <b>b. Total service terminations</b>                |          |         |          |        |        |        |        |        |        |           |         |          |          |
| 2015  | 593      | 21      | 2        | 158    | 85     | 54     | 34     | 24     | 53     | 86        | 65      | 6        | 5        |
| 2016  | 616      | 25      | 93       | 73     | 73     | 27     | 28     | 60     | 63     | 65        | 78      | 25       | 6        |
| 2017  | 628      | 101     | 58       | 96     | 43     | 54     | 52     | 46     | 54     | 57        | 35      | 29       | 3        |
| 2018  | 520      | 18      | 39       | 42     | 64     | 24     | 48     | 39     | 125    | 50        | 62      | 7        | 2        |
| 2019  | 490      | 6       | 76       | 35     | 122    | 29     | 91     | 22     | 28     | 67        | 14      | -        | -        |
| <b>c. Total number of customers for each month.</b> |          |         |          |        |        |        |        |        |        |           |         |          |          |
| 2015  | 26,023   | 26,003  | 26,003   | 26,217 | 26,016 | 26,057 | 26,168 | 26,090 | 26,190 | 26,128    | 26,196  | 26,180   | 26,148   |
| 2016  | 26,172   | 26,361  | 26,361   | 26,185 | 26,240 | 26,283 | 26,216 | 26,262 | 26,406 | 26,370    | 26,406  | 26,269   | 26,315   |
| 2017  | 26,448   | 26,301  | 26,301   | 26,407 | 26,335 | 26,479 | 26,343 | 26,495 | 26,436 | 26,399    | 26,484  | 26,425   | 26,459   |
| 2018  | 26,545   | 26,581  | 26,581   | 26,430 | 26,546 | 26,495 | 26,479 | 26,519 | 26,604 | 26,483    | 26,575  | 26,458   | 26,541   |
| 2019  | 26,655   | 26,641  | 26,641   | 26,605 | 26,728 | 26,519 | 26,715 | 26,587 | 26,616 | 26,642    | 26,663  | 26,709   | 26,705   |

**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 11** Provide the total income received from late payment fees for:
- a. Each month in 2017;
  - b. Each month in 2018;
  - c. Each month in 2019;
  - d. Each month in 2020;

**Response:** The data requested is as follows:

|           | <u><b>2017</b></u> | <u><b>2018</b></u> | <u><b>2019</b></u> | <u><b>2020</b></u> |
|-----------|--------------------|--------------------|--------------------|--------------------|
| January   | \$29,057.36        | \$35,535.34        | \$38,758.87        | \$38,238.78        |
| February  | \$43,980.49        | \$64,239.78        | \$43,604.27        | \$38,051.11        |
| March     | \$43,269.87        | \$43,403.71        | \$56,378.71        | \$46,088.34        |
| April     | \$27,656.91        | \$42,248.35        | \$41,567.02        |                    |
| May       | \$37,043.39        | \$39,791.10        | \$39,234.99        |                    |
| June      | \$22,448.22        | \$29,913.15        | \$25,434.73        |                    |
| July      | \$24,512.52        | \$28,677.75        | \$33,978.91        |                    |
| August    | \$26,934.17        | \$36,516.53        | \$29,787.50        |                    |
| September | \$32,929.93        | \$32,429.25        | \$36,217.95        |                    |
| October   | \$37,280.38        | \$36,030.72        | \$35,057.29        |                    |
| November  | \$24,335.05        | \$27,347.90        | \$33,042.34        |                    |
| December  | \$25,016.22        | \$25,267.52        | \$30,033.05        |                    |
| Total     | \$374,464.51       | \$441,401.10       | \$443,095.63       | \$122,378.23       |

**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 12** Quantify the amount of the late payment fees the utility would have assessed since March 16, 2020, absent the Commission's directive.

**Response:** The data requested is as follows:

|           | <u><b>2020</b></u> |
|-----------|--------------------|
| January   |                    |
| February  |                    |
| March     |                    |
| April     | \$40,534.22        |
| May       | \$25,576.25        |
| June      | \$24,607.46        |
| July      | \$21,103.70        |
| August    |                    |
| September |                    |
| October   |                    |
| November  |                    |
| December  |                    |
| Total     | \$111,821.63       |

**Taylor County Rural Electric Cooperative Corporation**

**Case No. 2020-00085**

**Commission Staff's Initial Request**

- 13** Provide copies of all general communication provided to customers regarding arrearages, late payment, payment plans, etc. since March 16, 2020. Customer-specific communication is excluded from this request.

**Response:** Taylor County Rural Electric has communicated with its members via office signs, social media, website, bill message, phone, and Taylor County Rural Electric specific sections in the monthly magazine, *Kentucky Living*, which it distributes to its members. Copies of those items are included:

## **Taylor County RECC responds to COVID-19 concerns**

With the uncertainty created by the coronavirus pandemic, we know that the people we serve are facing many concerns. Guided by cooperative values, Taylor County RECC is dedicated to doing what we can to fulfill our civic duty and live up to the trust that our members place in us to bring them safe, affordable and reliable electricity.

At this time, **we strongly encourage our members to voluntarily limit office visits.** Most business regarding your Taylor County RECC account can be handled one of the following ways:

- Website – [www.tcrecc.com](http://www.tcrecc.com)
- Mobile App
- Mail
- Phone
- Night Deposit Box
- Bank of Columbia Drive-thru
- Limestone Bank Drive-thru
- Automatic Bank Draft
- Online Bill Payment thru your bank website

As a cooperative, we have a responsibility to do what is in the best interest of all of our members. Taylor County RECC, will not be disconnecting services for non-payment for a limited time. While this is not normal procedure, we are sensitive to the well-being of all our members. Though disconnects may not occur, it remains the responsibility of each account holder to pay as they can, which will help avoid a larger balance in the future. Bills and disconnect notices will continue to be sent as usual.

Taylor County RECC will continue to closely monitor the situation. We will update our members if we feel any changes to our current operating status are necessary.

We encourage any member who is facing financial difficulty or have any questions to call us at 1-270-465-4101 or 1-800-931-4551.



## CORONAVIRUS (COVID-19) Closure

Effective Monday March 23, 2020

Taylor County RECC's Lobby and all Taylor County RECC's warehouses are temporarily closed to walk-in members/customers.

We are sorry for any inconvenience this may cause.

Taylor County RECC business and paying your bill can be done in the following ways:

- Website [www.tcrecc.com](http://www.tcrecc.com)
- Mobile App
- Mail
- Phone
- Night Deposit Box
- Bank of Columbia Drive-Thru
- Limestone Bank Drive-Thru
- Automatic Bank Draft
- Online Bill Payment through your bank website

Our hope is to re-open the lobby to walk-in members/customers as soon as possible.

Late fees and disconnects are suspended at this time.

If you have questions or need assistance:

Please Call (270) 465-4101 or 1-800-931-4551

**TAYLOR COUNTY RURAL ELECTRIC  
COOPERATIVE CORPORATION**

14495

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P.O. BOX 100  
Campbellsville, KY 42719

A Touchstone Energy\* Cooperative

Campbellsville 270-465-4101 Toll Free 1-800-931-4551  
Office Hours 8:00 A.M.- 5:00 P.M. Eastern Time Monday thru Friday

| ACCOUNT NUMBER   |          | ACCOUNT NAME |              | RATE     | CLASS   | SERVICE ADDRESS |           | LOCATION NUMBER | METER # |
|--|----------|--------------|--------------|----------|---------|-----------------|-----------|-----------------|---------|
|  |          |              |              | 1        | 1       | 421 MOSS LANE   |           | 1509003000      | 69755   |
| SERVICE FROM   | TO       | NO. DAYS     | READING TYPE | PREVIOUS | PRESENT | MULT            | KWH USAGE | KW DEMAND       | CHARGES |
| 04/30/20   | 05/31/20 | 31           | R            | 36250    | 36695   | 1               | 445       |                 | 44.56   |
| -0.011360 FUEL   |          |              |              |          |         |                 |           | 445             | -5.06   |
| ENVIRONMENTAL SURCHARGE 14.68%                               |          |              |              |          |         |                 |           |                 | 5.80    |
| SCHOOL TAX   |          |              |              |          |         |                 |           |                 | 1.36    |
| TOTAL CURRENT BILL DUE 06/30/20                              |          |              |              |          |         |                 |           |                 | 46.66   |
| PREVIOUS AMOUNT DUE  |          |              |              |          |         |                 |           |                 | 53.07   |
| THANK YOU FOR YOUR PAYMENT 05/19/20                          |          |              |              |          |         |                 |           |                 | -53.07  |
| TOTAL AMOUNT DUE   |          |              |              |          |         |                 |           |                 | 46.66   |
| IF PAID AFTER DUE DATE ADD THIS AMOUNT FOR ESTIMATED PENALTY |          |              |              |          |         |                 |           |                 | 2.26    |

A 5% penalty is added to all bills after the due date.

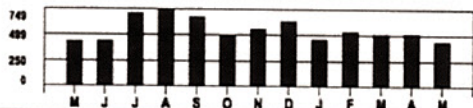
Previous Amount Due - The due date indicated on this statement is for the current month's bill only and does not apply to previous amounts due. Previous amounts due are past-due and may be subject to service disconnection.

AMOUNT DUE NOW \$ 46.66

DUE DATE 06/30/20 BILL IS DELINQUENT AFTER DUE DATE

AFTER DUE DATE PAY \$ 48.92

Your Electricity Use Over The Last 13 Months



THE LOBBY AND WAREHOUSES REMAIN CLOSED TO WALK-IN'S UNTIL FURTHER NOTICE. PLEASE CALL OR VISIT OUR WEBSITE AT [WWW.TCRECC.COM](http://WWW.TCRECC.COM) FOR UPDATES OR QUESTIONS.

**CLASS**

- 1 = Residential
- 2 = Residential
- 3 = Small Church
- 4 = Small Commercial
- 5 = Small School
- 7 = Large Power
- 8 = Large Power
- 9 = Street Lighting
- 12 = Residential Marketing
- 13 = C1 Large Industrial Contract Rate
- 14 = C2 Large Industrial Contract Rate
- 15 = C3 Large Industrial Contract Rate
- 16 = B1 Large Industrial Contract Rate
- 17 = B2 Large Industrial Contract Rate
- 18 = B3 Large Industrial Contract Rate

**RATE**

- 1. Residential
- 2. Small Commercial
- 3. Large Power
- 4. Primary Meter Lg Power
- 6. Street Lights
- 11. Residential Marketing

**READING TYPE**

- R Regular Meter Reading
- E Estimated Meter Reading

KEEP THIS PORTION FOR YOUR RECORDS - RETURN BOTTOM PORTION WITH PAYMENT

**Taylor Co. RECC**  
P.O. BOX 100  
Campbellsville, KY 42719-0100  
ADDRESS SERVICE REQUESTED

| BILLING DATE     |          |       | METER NUMBER       |
|------------------|----------|-------|--------------------|
| 06/05/20         |          |       | 69755              |
| TELEPHONE NUMBER | BC       | CYCLE | AFTER DUE DATE PAY |
| 270-465-4885     | 0        | 10    | 48.92              |
| ACCOUNT NUMBER   | DUE DATE |       | AMOUNT DUE         |
| 36061001         | 06/30/20 |       | 46.66              |

AMOUNT PAID \$ \_\_\_\_\_

\*\*\*\*\*AUTO\*\*5-DIGIT 42718

|||||

MOSS READ AND JUANITA 41  
421 REED MOSS LN 10945  
CAMPBELLVILLE KY 42718-9565

TAYLOR COUNTY RECC  
PO BOX 100  
CAMPBELLVILLE KY 42719-0100

|||||

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TAYLOR COUNTY RECC'S

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# Kentucky Living

CELEBRATING THE ENERGY  
OF YOUR COMMUNITY

2020 TRAVEL ISSUE

## BLUEGRASS TRAVELS

MUSIC FESTIVALS, WINERIES, CAMPING AND MORE!



Garden Homes in Bloom

Kentucky's Capitals

Win 4-Night Houseboat Rental  
on Lake Cumberland!



# TAYLOR COUNTY RECC

A Touchstone Energy® Cooperative



APRIL  
2020

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PAGE 6 OF 7

## CO-OP HI-LIGHTS

### TEACH YOUR KIDS THE DANGERS OF OUTDOOR ELECTRICAL HAZARDS

It may seem like common sense to keep kites away from overhead power lines, but a child enjoying a breezy spring day might not even notice when they're playing too close to electrical wires.

As warm weather arrives, teach your children how to play it safe around live wires. Some good lessons for them include:

- Stay away from electrical substations. If a kite or a ball winds up inside of one, leave it there. A parent can call the electric cooperative and request its return.

- Restrict kite-flying to open areas like parks and fields with no overhead electrical lines. No matter where your child will launch a kite, it's important to look up and move far away if power lines are nearby.

- Avoid climbing trees whose branches are anywhere near over-

head power lines. A child could be shocked or even killed in a tree that is energized with electricity.

- Never throw anything onto or over a power line. If a kite or other toy gets caught in the wires, leave it there and call the electric cooperative.

- Call 911 if you spot a downed line, and don't go anywhere near it.



Taylor County RECC offers a number of ways to pay your bill remotely to reflect the "social distancing" advocated by health officials because of COVID-19. Stay home to pay! If you have questions about any of these options, please call us at (800) 931-4551 or (270) 465-4101.

#### 6 WAYS TO MAKE BILL PAYING EASIER

1. **Online at:** [www.tcrecc.com](http://www.tcrecc.com)
2. **Mobile app**
3. **Automatic bank draft**
4. **Online bill pay from your bank**
5. **By phone** using Mastercard or Visa credit or debit card
6. **Deposit box** at 625 West Main St., Campbellsville, KY



Office Hours: Monday - Friday 8:00am - 5:00pm Closed Saturday, Sunday, and Holidays Call Us Toll Free at: 1-800-931-4551



HOME PAY YOUR BILL REBATES AND INCENTIVES SERVICES REPORT AN OUTAGE CONTACT US

## WELCOME TO TAYLOR COUNTY RECC

Taylor County RECC provides electric service to member owners in the Central Kentucky counties of Adair, Casey, Cumberland, Green, Hart, Marion, Metcalfe, Russell and Taylor.

Taylor County RECC was formed over 75 years ago for the purpose of providing ...

[Read more...](#)

## CORONAVIRUS (COVID-19) Closure

*Effective Monday March 23, 2020*

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Late fees and disconnects are suspended at this time.

If you have questions or need assistance:

Please Call (270) 465-4101 or 1-800-931-4551

**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 14** Provide a detailed explanation and breakout of any cost increases and decreased income (by customer class if applicable) the utility has experienced as a result of the COVID-19 State of Emergency.

**Response:** Taylor County RECC has observed the following (reduce)/increase kWh sold for each class with the exception of Large Power (Industrial). Please refer to note for each table:

| Class of Service:         | Actual kWh sold: |               | (Reduce)/Increase<br>kWh Sold |
|---------------------------|------------------|---------------|-------------------------------|
|                           | 01/19 - 06/19    | 01/20 - 06/20 |                               |
| Residential               | 161,762,854      | 157,577,829   | (4,185,025)                   |
| Small Commercial          | 20,720,042       | 19,574,910    | (1,145,132)                   |
| Large Power               | 42,123,930       | 39,455,437    | (2,668,493)                   |
| Large Power (Industrial)* | 45,255,288       | 57,310,916    | 12,055,628                    |
|                           | 269,862,114      | 273,919,092   | 4,056,978                     |

\*Large Power (Industrial) including Kinder Morgan-TGP which makes up approximately 66% of Class.

| Class of Service:          | Actual kWh sold: |               | (Reduce)/Increase<br>kWh Sold |
|----------------------------|------------------|---------------|-------------------------------|
|                            | 01/19 - 06/19    | 01/20 - 06/20 |                               |
| Residential                | 161,762,854      | 157,577,829   | (4,185,025)                   |
| Small Commercial           | 20,720,042       | 19,574,910    | (1,145,132)                   |
| Large Power                | 42,123,930       | 39,455,437    | (2,668,493)                   |
| Large Power (Industrial)** | 10,737,225       | 9,923,798     | (813,427)                     |
|                            | 235,344,051      | 226,531,974   | (8,812,077)                   |

\*\*Large Power (Industrial) excluding Kinder Morgan-TGP.



**Taylor County Rural Electric Cooperative Corporation****Case No. 2020-00085****Commission Staff's Initial Request**

- 15** Provide a detailed explanation and breakout of any cost decreases and increased income the utility has experienced as a result of the COVID-19 State of Emergency.

**Response:** Taylor County Rural Electric has seen an increase of income from the following:

|                               |                    |
|-------------------------------|--------------------|
| 2020 Annual Meeting-Cancelled | \$20,000.00        |
| Total increase in income      | <u>\$20,000.00</u> |

Taylor County Rural Electric has seen an decrease of income from the following:

|   |                     |
|---|---------------------|
| COVID-19 Supplies (Mar - Jun 2020)              | \$5,058.88          |
| Penalties Waived per PSC Order (Apr - Jul 2020) | \$111,821.63        |
| Employee Wellness Days (3/24/20-6/19/20)*       | \$449,596.55        |
| Total decrease in income                        | <u>\$566,477.06</u> |

\*Wellness Days - Days employees were paid but not at work due to rotating work schedule because of COVID-19 restrictions.

**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 16** Provide any additional information or data the utility believes the Commission should consider in amending or vacating its previous Orders in this matter.

**Response:** Taylor County Rural Electric is committed to our owner - members and the communities we serve. Taylor County RECC operates on a non-profit basis and makes every effort to control expenses while providing reliable high quality service. While the majority of our members continue to pay their bills each month, we encourage the Commission to grant the cooperatives the flexibility to encourage timely bill payment through sensible action and best practices during this uncertain time for those members that may be falling behind.

**Taylor County Rural Electric Cooperative Corporation**  
**Case No. 2020-00085**  
**Commission Staff's Initial Request**

- 17** If applicable, provide any information or concerns regarding the utility's prepay program as it related to the Commission's previous Orders in this docket.

**Response:** Taylor County Rural Electric currently does not have a prepay program.