



DELTA NATURAL GAS COMPANY, INC.
3617 Lexington Road
Winchester KY 40391

Office Hours: 8:00 to 4:00 P.M. Monday-Friday

Service Address

I am voluntarily adding \$ _____ (\$1.00 or more) to any payment for the Wintercare Program

- Check here to indicate address and/or phone number change on back.
- Check here for automatic bank draft service. Complete application on back of this stub.

DELTA NATURAL GAS CO., INC.
P O BOX 36
OWINGSVILLE KY 40360

Pay your bill by electronic check, debit or credit card 24 hours a day, 7 days a week. Pay online at www.deltagas.com or by phone 1-877-762-1261. Payment may be made with the following credit cards: VISA, MasterCard, Discover, or American Express. A processing fee will be charged when using this service.

606-674-2213 or 800-251-8477

Please return this portion with your payment.

Bill Date	Current Bill Amount	Past Due Amount	Due Date	Account Number	Total Amount Due
6/03/2020	102.97	109.81	6/15/2020		\$212.78

Rate Code*	Service Period		Read Code*	Meter Reading		CCF Usage	Charges
	From	To		Previous	Present		
01	4/22	5/26		1222.0	1303.0	81.0	
Meter #						81.0	95.03
Pipe Replacement Pgm Res							5.10
TCJA Surcredit - Residential							3.83CR
CONSERVATION EFFICIENCY PROGRAM							.81
RESEARCH & DEVELOPMENT TARIFF							.02
3.00% Franchise Fee-Owingsville on 97.13							2.92
3.00% Rate Increase Bath Co Sch Tax on 97.13							2.92
Current Charges							102.97
Previous Amount Due							239.81
Payment Received 5/06							130.00CR
Total Amount Due							212.78

In response to COVID-19, we have temporarily suspended walk in service to all of our offices, while all office drive thru windows remain open regular hours.
 In response to the COVID-19 emergency, there is a new spring open enrollment period for Low-Income Home Energy Assistance Program (LIHEAP) that will be accepting applications through June 30, 2020, or until funds are depleted. Please contact your local Community Action outreach office for application instructions.

NOT RESPONSIBLE FOR MAIL DELIVERY - Failure to receive your bill does not exempt you from payment or discontinuation of service.

*Rate Codes and Read Codes are defined on the back side of this statement.

	Avg Temp	Days	CCF Use
Current Month	58.7	34	81.0
Previous Month	52.0	30	90.0
Same Month Last Year	65.5	30	25.0

Past Due Amount, if any, is immediately payable. Carrying a Past Due Amount and/or failing to pay the Total Amount Due in full by the Due Date may result in discontinuance of service and the assessment of collection charges.

Account Number: [REDACTED]
 Bill Date: 6/03/2020 Due Date: 6/15/2020
 Office: 606-674-2213 or 800-251-8477

Service Address: [REDACTED]

SEE REVERSE SIDE FOR EMERGENCY INFORMATION

Rates are available at your local Delta District Office
 The residential customer charge includes \$.20 collected under Delta's Energy Assistance Program Tariff Rider. Delta's operating expenses associated with the program were considered in determining rates in Case No. 2010-00116.

Change of Address

New Address _____

City _____ State _____ Zip _____

Phone _____

Signature _____

Automatic Bank Draft Service

Please deduct my payment from my

Checking Savings

(Please attach a voided check).

I hereby authorize Delta Natural Gas Company, Inc. to debit my bank account in payment for gas service for the Delta customer shown on the reverse side. Upon notification, the automatic payment service will be stopped and the normal payment process will resume with the next billing.

Signature _____ Date _____

RATE CODE*

01 Residential
02CS Small Non-Residential
02C,02I Large Non-Residential
04C,04I Interruptible

READ CODE*

E Denotes estimated meter reading. Otherwise, actual meter reading was obtained.**

CHARGES

Reconnect \$60.00
Collection \$20.00
NSF \$15.00

WE ARE PROUD TO OFFER AN AUTOMATED BILL PAYMENT SERVICE.

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Pay online at www.deltagas.com or by phone 1-877-762-1261.

Payment may be made with the following credit cards: VISA, MasterCard, Discover, or American Express.

A processing fee will be charged when using this service.

Pay your bill online at www.deltagas.com. Delta is NOT affiliated with the DOXO website.

FOR YOUR SAFETY

Natural gas has a distinctive odor added for your protection. When you smell it:

Leave the house... immediately! Don't light matches or flip an electrical switch.

Call us from a telephone other than your house phone.

EMERGENCY NUMBER (After Hours/Weekend/Holidays)

To report an emergency during office hours, please call the number listed on the front of the bill.

To report an emergency after normal office hours, weekends or holidays, please call: 1-800-432-0771.

Call before you dig

If you are planning a home construction or landscaping project, call Kentucky 811 at least 72 hours before you start to dig.

A representative will mark the approximate location of the underground utility lines on your property.

PAYMENT TERMS

Current Month's Bill

The current month's bill due date is shown on the front of this statement. Payment is due in Delta's office on or before the due date.

Previous Amounts Due

The due date indicated on this statement is for the current month's bill only and does not apply to Previous Amounts Due. Previous Amounts Due are past due and may be subject to disconnection. No extensions of time for Previous Amounts Due is being authorized by this statement.

**Usage is occasionally estimated due to weather conditions or unforeseen circumstances. Any adjustments from an estimated bill will be reflected with the next actual meter reading.