COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

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ELECTRONIC EMERGENCY DOCKET)
RELATED TO THE NOVEL CORONAVIRUS) CASE NO. 2020-00085
COVID-19)

RESPONSE OF

HARDIN COUNTY WATER DISTRICT NO. 2

TO

COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION

DATED DECEMBER 21, 2020

FILED: January 18, 2021

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC EMERGENCY)
DOCKET RELATED TO THE NOVEL) CASE NO. 2020-00085
CORONAVIRUS COVID-19)

CERTIFICATION OF RESPONSE OF HARDIN COUNTY WATER DISTRICT NO. 2 TO COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION

This is to certify that I have supervised the preparation of Hardin County Water District No. 2's Responses to Commission Staff's Second Request for Information. The response submitted on behalf of Hardin County Water District No. 2 is true and accurate to the best of my knowledge, information, and belief formed after a reasonable inquiry.

Date: January <u>18</u>, 2021

Shaun Youravich, General Manager Hardin County Water District No. 2

CERTIFICATE OF SERVICE

In accordance with 807 KAR 5:001, Section 8 and the Commission's March 16, 2020 and March 24, 2020 Orders in Case No. 2020-00085 regarding electronic filings, I certify that Hardin County Water District No. 2's Response to Commission Staff's Second Request for Information was electronically transmitted to the Public Service Commission on January 18, 2021 and Hardin County Water District No. 2 will file original paper copies of this filing within 30 days of the lifting of the State of Emergency.

Shaun Youravich, General Manager Hardin County Water District No. 2

HARDIN COUNTY WATER DISTRICT NO. 2

CASE NO. 2020-00085

Response to Commission Staff's Second Request for Information

Question No. 1

Responding Witness: Amber Pike, Finance & Admin Manager

- Q-1. Refer to Commission Staff's First Request for Information, Item 9. Provide updated information of the percent of customers, by class, that pay on time for each month in 2020, including for the month of December.
- A-1. See attached Excel Spreadsheet. The information is also summarized below:

	TOTAL BILLED	TOTAL PAID LATE	TOTAL PAID ON TIME	% PAID ON TIME		
JANUARY						
RESIDENTIAL	30,464	4,848	25,616	84%		
COMMERCIAL	2,929	491	2,438	83%		
INDUSTRIAL	38	7	31	82%		
TOTAL	33,431	5,346	28,085	84%		
FEBRUARY						
RESIDENTIAL	30,497	4,548	25,949	85%		
COMMERCIAL	2,918	316	2,602	89%		
INDUSTRIAL	39	9	30	77%		
TOTAL	33,454	4,964	28,581	85%		
		MARCH				
RESIDENTIAL	30,852	4,803	26,049	84%		
COMMERCIAL	2,968	505	2,463	83%		
INDUSTRIAL	42	8	34	81%		
TOTAL	33,712	5,166	28,546	85%		
APRIL						
RESIDENTIAL	30,852	4,737	26,115	85%		
COMMERCIAL	2,968	467	2,501	84%		
INDUSTRIAL	42	6	36	86%		
TOTAL	33,862	5,199	28,663	85%		

		MAY		
RESIDENTIAL	31,065	5,036	26,029	84%
COMMERCIAL	2,977	1,646	2,496	84%
INDUSTRIAL	42	1,092	35	83%
TOTAL	34,084	7,774	28,560	84%
		JUNE		
RESIDENTIAL	31,239	5,403	25,836	83%
COMMERCIAL	2,998	517	2,481	83%
INDUSTRIAL	42	6	36	86%
TOTAL	34,279	5,926	28,353	83%
		JULY		
RESIDENTIAL	27,507	4,934	22,573	84%
COMMERCIAL	2,632	472	2,160	83%
INDUSTRIAL	38	7	31	79%
TOTAL	30,177	5,413	24,764	82%
		AUGUST		
RESIDENTIAL	27,385	5,074	22,311	81%
COMMERCIAL	2,627	486	2,141	81%
INDUSTRIAL	39	7	32	82%
TOTAL	30,051	5,567	24,484	81%
		SEPTEMBER		
RESIDENTIAL	28,066	5,914	22,152	79%
COMMERCIAL	2,675	564	2,111	79%
INDUSTRIAL	40	8	32	80%
TOTAL	30,781	6,486	24,295	79%
		OCTOBER		
RESIDENTIAL	29,709	4,412	25,297	85%
COMMERCIAL	2,821	419	2,402	85%
INDUSTRIAL	42	6	36	86%
TOTAL	32,572	4,837	27,735	85%
NOVEMBER				
RESIDENTIAL	12,196	1,707	10,489	86%
COMMERCIAL	9,162	1,099	8,063	88%
INDUSTRIAL	5,633	675	4,958	88%
TOTAL	26,991	3,481	23,510	87%
DECEMBER				
RESIDENTIAL	30,228	4,137	26,091	86%
COMMERCIAL	2,867	382	2,485	87%
INDUSTRIAL	43	6	37	86%
TOTAL	33,138	4,525	28,613	86%

The above information shows very little change in the overall numbers of customers who paid on time during 2020 compared to the District's historic numbers. However, on an individual basis, our findings are that customers who typically paid late continued to pay late or did not pay at all. Consequently, the past due balances for these "late paying" customers continued to grow throughout 2020. Meanwhile, the customers that typically paid on time remained in their usual pattern. Our total Accounts Receivable Balance continued to rise through the third quarter of 2020, but has begun to decrease since disconnections and late penalties have resumed.

2020	Total Accounts Receivable Balance	
Quarter 1	989,735	
Quarter 2	1,214,665	
Quarter 3	1,416,132	
Quarter 4	1,197,493	