In the Matter of:
ELECTRONIC EMERGENCY DOCKET ) RELATED TO THE NOVEL CORONAVIRUS ) CASE NO. 2020-00085 COVID-19

CORRECTED RESPONSE OF
HARDIN COUNTY WATER DISTRICT NO. 2
TO
COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION
DATED DECEMBER 21, 2020

FILED: January 18, 2021

# COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION 

## In the Matter of:

ELECTRONIC EMERGENCY )
DOCKET RELATED TO THE NOVEL ) CASE NO. 2020-00085 CORONAVIRUS COVID-19 )
)

## CERTIFICATION OF RESPONSE OF HARDIN COUNTY WATER

 DISTRICT NO. 2 TO COMMISSION STAFF'S SECOND REQUEST FOR INFORMATIONThis is to certify that I have supervised the preparation of Hardin County Water District No. 2's Responses to Commission Staff's Second Request for Information. The response submitted on behalf of Hardin County Water District No. 2 is true and accurate to the best of my knowledge, information, and belief formed after a reasonable inquiry.

Date: January 18, 2021


## CERTIFICATE OF SERVICE

In accordance with 807 KAR 5:001, Section 8 and the Commission's March 16, 2020 and March 24, 2020 Orders in Case No. 2020-00085 regarding electronic filings, I certify that Hardin County Water District No. 2's Response to Commission Staff's Second Request for Information was electronically transmitted to the Public Service Commission on January 18, 2021 and Hardin County Water District No. 2 will file original paper copies of this filing within 30 days of the lifting of the State of Emergency.


## HARDIN COUNTY WATER DISTRICT NO. 2

CASE NO. 2020-00085
Response to Commission Staff's Second Request for Information

## Question No. 1

Responding Witness: Amber Pike, Finance \& Admin Manager

Q-1. Refer to Commission Staff's First Request for Information, Item 9. Provide updated information of the percent of customers, by class, that pay on time for each month in 2020, including for the month of December.

A-1. See attached Excel Spreadsheet. The information is also summarized below:

|  | TOTAL BILLED | TOTAL PAID LATE | TOTAL PAID ON TIME | \% PAID ON TIME |
| :---: | :---: | :---: | :---: | :---: |
| JANUARY |  |  |  |  |
| RESIDENTIAL | 30,464 | 4,848 | 25,616 | 84\% |
| COMMERCIAL | 2,929 | 491 | 2,438 | 83\% |
| INDUSTRIAL | 38 | 7 | 31 | 82\% |
| TOTAL | 33,431 | 5,346 | 28,085 | 84\% |
| FEBRUARY |  |  |  |  |
| RESIDENTIAL | 30,497 | 4,548 | 25,949 | 85\% |
| COMMERCIAL | 2,918 | 316 | 2,602 | 89\% |
| INDUSTRIAL | 39 | 9 | 30 | 77\% |
| TOTAL | 33,454 | 4,964 | 28,581 | 85\% |
| MARCH |  |  |  |  |
| RESIDENTIAL | 30,852 | 4,803 | 26,049 | 84\% |
| COMMERCIAL | 2,968 | 505 | 2,463 | 83\% |
| INDUSTRIAL | 42 | 8 | 34 | 81\% |
| TOTAL | 33,712 | 5,166 | 28,546 | 85\% |
| APRIL |  |  |  |  |
| RESIDENTIAL | 30,852 | 4,737 | 26,115 | 85\% |
| COMMERCIAL | 2,968 | 467 | 2,501 | 84\% |
| INDUSTRIAL | 42 | 6 | 36 | 86\% |
| TOTAL | 33,862 | 5,199 | 28,663 | 85\% |


| MAY |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| RESIDENTIAL | 31,065 | 5,036 | 26,029 | 84\% |
| COMMERCIAL | 2,977 | 1,646 | 2,496 | 84\% |
| INDUSTRIAL | 42 | 1,092 | 35 | 83\% |
| TOTAL | 34,084 | 7,774 | 28,560 | 84\% |
| JUNE |  |  |  |  |
| RESIDENTIAL | 31,239 | 5,403 | 25,836 | 83\% |
| COMMERCIAL | 2,998 | 517 | 2,481 | 83\% |
| INDUSTRIAL | 42 | 6 | 36 | 86\% |
| TOTAL | 34,279 | 5,926 | 28,353 | 83\% |
| JULY |  |  |  |  |
| RESIDENTIAL | 27,507 | 4,934 | 22,573 | 84\% |
| COMMERCIAL | 2,632 | 472 | 2,160 | 83\% |
| INDUSTRIAL | 38 | 7 | 31 | 79\% |
| TOTAL | 30,177 | 5,413 | 24,764 | 82\% |
| AUGUST |  |  |  |  |
| RESIDENTIAL | 27,385 | 5,074 | 22,311 | 81\% |
| COMMERCIAL | 2,627 | 486 | 2,141 | 81\% |
| INDUSTRIAL | 39 | 7 | 32 | 82\% |
| TOTAL | 30,051 | 5,567 | 24,484 | 81\% |
| SEPTEMBER |  |  |  |  |
| RESIDENTIAL | 28,066 | 5,914 | 22,152 | 79\% |
| COMMERCIAL | 2,675 | 564 | 2,111 | 79\% |
| INDUSTRIAL | 40 | 8 | 32 | 80\% |
| TOTAL | 30,781 | 6,486 | 24,295 | 79\% |
| OCTOBER |  |  |  |  |
| RESIDENTIAL | 29,709 | 4,412 | 25,297 | 85\% |
| COMMERCIAL | 2,821 | 419 | 2,402 | 85\% |
| INDUSTRIAL | 42 | 6 | 36 | 86\% |
| TOTAL | 32,572 | 4,837 | 27,735 | 85\% |
| NOVEMBER |  |  |  |  |
| RESIDENTIAL | 30,235 | 4,106 | 26,129 | 86\% |
| COMMERCIAL | 2,866 | 413 | 2,453 | 86\% |
| INDUSTRIAL | 37 | 6 | 31 | 84\% |
| TOTAL | 33,138 | 4,525 | 28,613 | 86\% |
| DECEMBER |  |  |  |  |
| RESIDENTIAL | 30,254 | 4,284 | 25,970 | 86\% |
| COMMERCIAL | 2,881 | 419 | 2,462 | 85\% |
| INDUSTRIAL | 43 | 6 | 37 | 86\% |
| TOTAL | 33,178 | 4,709 | 28,469 | 86\% |

The above information shows very little change in the overall numbers of customers who paid on time during 2020 compared to the District's historic numbers. However, on an individual basis, our findings are that customers who typically paid late continued to pay late or did not pay at all. Consequently, the past due balances for these "late paying" customers continued to grow throughout 2020. Meanwhile, the customers that typically paid on time remained in their usual pattern. Our total Accounts Receivable Balance continued to rise through the third quarter of 2020, but has begun to decrease since disconnections and late penalties have resumed.

| 2020 | Total Accounts Receivable Balance |
| ---: | ---: |
| Quarter 1 | 989,735 |
| Quarter 2 | $1,214,665$ |
| Quarter 3 | $1,416,132$ |
| Quarter 4 | $1,197,493$ |

