

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC EMERGENCY DOCKET)	
RELATED TO THE NOVEL CORONAVIRUS)	CASE NO. 2020-00085
COVID-19)	

RESPONSE OF
GREEN RIVER VALLEY WATER DISTRICT
TO
COMMISSION STAFF'S INITIAL REQUEST FOR INFORMATION

FILED: July 21, 2020

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

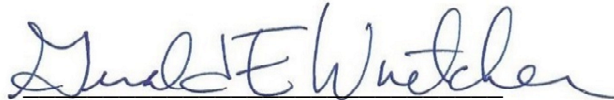
ELECTRONIC EMERGENCY DOCKET)
RELATED TO THE NOVEL CORONAVIRUS) CASE NO. 2020-00085
COVID-19)

**RESPONSE OF GREEN RIVER VALLEY WATER DISTRICT
TO COMMISSION STAFF’S INITIAL REQUEST FOR INFORMATION**

Green River Valley Water District submits its Response to Commission Staff’s Initial Request for Information.

Dated: July 21, 2020

Respectfully submitted,




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Counsel for Green River Valley Water District

CERTIFICATE OF SERVICE

In accordance with 807 KAR 5:001, Section 8, I certify that Green River Valley Water District’s electronic filing of this Response is a true and accurate copy of the same document being filed in paper medium; that the electronic filing was transmitted to the Public Service Commission on July 21, 2020; that there are currently no parties that the Public Service Commission has excused from participation by electronic means in this proceeding; and that within 30 days following the end of the state of emergency announced in Executive Order 2020-215 this Response in paper medium will be delivered to the Public Service Commission.



Counsel for Green River Valley Water District

VERIFICATION

COMMONWEALTH OF KENTUCKY)
) SS:
COUNTY OF HART)

The undersigned, Emily Hoffman, being duly sworn, deposes and states that she is the Office Manager of Green River Valley Water District and that she has personal knowledge of the matters set forth in the responses for which she is identified as the witness, and the answers contained therein are true and correct to the best of her information, knowledge and belief.

Emily Hoffman

Emily Hoffman
Office Manager
Green River Valley Water District

Subscribed and sworn to before me, a Notary Public in and before said County and State, this 21 day of July 2020.

Tina M Walsh

Notary Public

My Commission Expires: 12/9/2023

Notary ID: 636733



GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 1

Responding Witness: Emily Hoffman

Q-1. Provide the utility's current number of customers and the date used for that determination.

A-1. As of July 1, 2020, Green River Valley Water District had 7,362 customers.

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 2

Responding Witness: Emily Hoffman

Q-2. If applicable, provide the utility's current number of customers per class.

A-2. Green River Valley Water District's current number of customers per class are:

Wholesale - 5
Commercial - 254
Government/Schools - 37
Residential - 7,066

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 3

Responding Witness: Emily Hoffman

- Q-3. If a utility provides multiple services, such as both water and sewer residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average total bill for all customers for:**
- a. 2017 as a year, not each month;**
 - b. 2018 as a year, not each month;**
 - c. 2019 as a year, not each month; and**
 - d. Each month in 2020.**

Total bill is defined as including charges for current service and past service that is unpaid, including the accumulation of fees.

- A-3.
- a. \$31.85
 - b. \$31.63
 - c. \$32.47
 - d. January 2020 – \$43.75
February 2020 – \$41.54
March 2020 – \$39.76
April 2020 – \$39.41
May 2020 – \$43.23
June 2020 – \$44.79

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 4

Responding Witness: Emily Hoffman

Q-4. If a utility provides multiple services, such as both water and sewer residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average total bill for all customers in each class for:

- a. 2017 as a year, not each month;**
- b. 2018 as a year, not each month;**
- c. 2019 as a year, not each month; and**
- d. Each month in 2020.**

Total bill is defined as including charges for current service and past service that is unpaid, including the accumulation of fees.

- A-4.
- a. Commercial - \$54.46
Residential - \$29.22
Governmental - \$92.02
 - b. Commercial - \$63.53
Residential - \$33.75
Governmental - \$91.80
 - c. Commercial - \$57.35
Residential - \$32.99
Governmental - \$79.34
 - d. See below.

Month	Commercial	Residential	Government
January	\$88.50	\$43.31	\$173.99
February	\$83.08	\$40.63	\$101.66
March	\$79.28	\$38.34	\$110.79
April	\$72.72	\$39.42	\$ 77.52
May	\$78.10	\$42.74	\$ 78.69
June	\$80.71	\$44.82	\$105.35

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 5

Responding Witness: Emily Hoffman

Q-5. If a utility provides multiple services, such as both water and sewer residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average bill for current service for all customers for:

- a. 2017 as a year, not each month;**
- b. 2018 as a year, not each month;**
- c. 2019 as a year, not each month; and**
- d. Each month in 2020.**

- A-5.
- a. \$31.85
 - b. \$31.63
 - c. \$32.47
 - d. January 2020 – \$34.75
February 2020 – \$39.41
March 2020 – \$27.96
April 2020 – \$28.79
May 2020 – \$34.23
June 2020 – \$34.79

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 6

Responding Witness: Emily Hoffman

Q-6. If a utility provides multiple services, such as both water and sewer residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Provide the average bill for current service for all customers in each class for:

- a. 2017 as a year, not each month;**
- b. 2018 as a year, not each month;**
- c. 2019 as a year, not each month; and**
- d. Each month in 2020.**

The differences between request 3 and request 5, and request 4 and request 6 should provide the average arrearage for all customers and for each class, respectively.

- A-6. a. Commercial - \$54.46
Residential - \$29.22
Governmental - \$92.02
- b. Commercial - \$63.53
Residential - \$33.75
Governmental - \$91.80
- c. Commercial - \$57.35
Residential - \$32.99
Governmental - \$79.34
- d. See below.

Month	Commercial	Residential	Government
January	\$75.76	\$38.36	\$ 88.40
February	\$80.17	\$39.75	\$ 98.60
March	\$75.76	\$32.67	\$101.27
April	\$70.08	\$32.63	\$ 75.76
May	\$75.76	\$39.42	\$ 77.52
June	\$82.08	\$40.63	\$ 98.20

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 7

Responding Witness: Emily Hoffman

Q-7. Explain how the utility calculates bad debt.

- a. Explain the decision criteria governing when the utility writes off bad debt.**
- b. Provide the monthly bad debt write-offs for each month in 2018, 2019 and 2020.**
- c. If the utility has changed its calculation or determination of bad debt in the past two years, explain its previous calculation or determination of bad debt and the reason for the change**

- A-7.
- a. Green River Valley Water District continues to send a bill and attempts to collect payment for six months following the service being made inactive. After six months, the security deposit is applied to the amount owed and any remaining debt is written off.
 - b. Green River Valley Water District writes off bad debts twice each year. A copy of the write-offs for 2018 and 2019 are attached to this Response. Bad debt write-offs for 2020 will be written off at the end of July and December.
 - c. Not applicable.

7/18 - 12/18

Green River Valley Water Dist Bad Debt Report

Cycle All Cycles
 Select Bad Debt Accounts By Service Status
 Bad Debt Date Range 02/21/2019 To 02/22/2019
 Bad Debt Types to Include Transfers Collections Writeoffs
 Order By Account Number
 Print Account Detail Print Bad Debt Service Detail

Account #	Name	Service Address	Last Read Date	Bad Debt Date	Collection Date	Writeoff Amount	Account Balance	Bad Debt Balance
1001-00178-004		300 Harper Dr	04/27/18	02/22/19		\$71.36	\$0.00	\$0.00
1001-00230-006		315 Jewell Dr	01/05/18	02/22/19		\$129.48	\$0.00	\$0.00
1001-00280-007		155 Jewell Dr	02/23/18	02/22/19		\$91.35	\$0.00	\$0.00
1001-00415-002		Bearwallow Rd	05/24/18	02/22/19		\$183.62	\$0.00	\$0.00
1001-00470-002		Hensley Farm	04/03/18	02/22/19		\$471.72	\$0.00	\$0.00
1001-00633-005		3812 Charlie Moran Hwy Apt 102	02/26/18	02/22/19		\$17.34	\$0.00	\$0.00
1001-00639-010		3812 C Moran Hwy Apt 302	06/05/18	02/22/19		\$29.87	\$0.00	\$0.00
1001-00658-016		7023 S Jackson Hwy	02/23/18	02/22/19		\$75.57	\$0.00	\$0.00
1001-01071-004		5506 S Jackson Hwy	05/25/18	02/22/19		\$44.41	\$0.00	\$0.00
1002-02030-013		1315 N Jackson Hwy	02/27/18	02/22/19		\$2.20	\$0.00	\$0.00
1002-02054-005		1588 N Jackson Hwy	01/04/18	02/22/19		\$152.54	\$0.00	\$0.00
1002-02285-007		80 Bank St	02/02/18	02/22/19		\$33.60	\$0.00	\$0.00
1002-02390-007		3789 Boyds Knob Rd	01/11/18	02/22/19		\$25.09	\$0.00	\$0.00
1003-02850-005		3381 Old Lexington Rd.	01/30/18	02/22/19		\$12.84	\$0.00	\$0.00
1003-03122-005		4732 Old Lexington Rd	03/06/18	02/22/19		\$174.44	\$0.00	\$0.00
1003-04105-004		1688 Hiseville Rd	03/05/18	02/22/19		\$88.46	\$0.00	\$0.00
1003-04390-005		20 W Hiseville Main St	04/24/18	02/22/19		\$82.85	\$0.00	\$0.00
1003-04480-008		380 Hiseville-coral Hill	02/08/18	02/22/19		\$55.42	\$0.00	\$0.00
1003-04555-002		341 Hiseville-east Main	03/06/18	02/22/19		\$24.49	\$0.00	\$0.00
1003-04880-011		1201 Hiseville Bearwallow Rd	03/06/18	02/22/19		\$8.55	\$0.00	\$0.00
1003-04923-011		108 Squire Edwards Rd	02/21/18	02/22/19		\$110.38	\$0.00	\$0.00
1004-08647-005		10335 Hammondsville Rd	02/23/18	02/22/19		\$213.82	\$0.00	\$0.00
1005-09080-002		9479 New Jackson Hwy	04/25/18	02/22/19		\$154.38	\$0.00	\$0.00
1005-09990-009		75 Old L & N Turnpike Rd	02/06/18	02/22/19		\$60.47	\$0.00	\$0.00
1005-10640-012		4605 L N Turnpike	02/06/18	02/22/19		\$12.66	\$0.00	\$0.00
1005-11105-003		401 Mill Rd	04/16/18	02/22/19		\$146.11	\$0.00	\$0.00
1005-11140-010		34 Lawson Ln	06/08/18	02/22/19		\$21.25	\$0.00	\$0.00
1006-12225-002		297 Jenny Rd.	02/19/18	02/22/19		\$3.79	\$0.00	\$0.00
1006-12505-003		1004 Old Mammoth Cave Rd	06/13/18	02/22/19		\$1.14	\$0.00	\$0.00
1008-38050-008		6792 Bailey Rd	02/19/18	02/22/19		\$70.47	\$0.00	\$0.00
1008-38750-001		7388 Bailey Rd	05/14/18	02/22/19		\$244.67	\$0.00	\$0.00
1009-46860-012		3504 Davis Williams Rd	04/06/18	02/22/19		\$15.99	\$0.00	\$0.00
1009-50200-005		101 Falling Spring Hollow Rd	04/09/18	02/22/19		\$67.83	\$0.00	\$0.00
1400-06315-002		452 Julius Mills Rd	06/20/18	02/22/19		\$149.91	\$0.00	\$0.00
1400-06400-001		534 E Julius Mills Rd	01/10/18	02/22/19		\$38.90	\$0.00	\$0.00
1400-10250-003		825 Old Dixie Hwy	03/12/18	02/22/19		\$73.20	\$0.00	\$0.00
1500-12050-014		3775 Griderville Rd	03/15/18	02/22/19		\$3.57	\$0.00	\$0.00
1500-12900-009		3508 Griderville Rd	06/21/18	02/22/19		\$33.60	\$0.00	\$0.00
3010-10625-005		481 Flint Ridge Rd	05/08/18	02/22/19		\$71.41	\$0.00	\$0.00
3011-00255-012		1108 Peterson Morrison Rd	01/02/18	02/22/19		\$154.60	\$0.00	\$0.00
3011-00960-012		5396 Hundred Acre Pond Rd	06/11/18	02/22/19		\$18.71	\$0.00	\$0.00
3012-02200-005		2422 Pikeview Rd	05/17/18	02/22/19		\$114.04	\$0.00	\$0.00
3012-08300-002		836 Eve Hwy	05/14/18	02/22/19		\$38.48	\$0.00	\$0.00
3013-05329-009		2111 S Dixie Hwy	02/08/18	02/22/19		\$2.24	\$0.00	\$0.00
3013-06005-008		121 Maple Grove Lane	03/28/18	02/22/19		\$179.47	\$0.00	\$0.00
3014-04750-011		4357 Hudgins Hwy	03/26/18	02/22/19		\$20.00	\$0.00	\$0.00
3014-09150-001		140 Hwy 936	06/26/18	02/22/19		\$142.95	\$0.00	\$0.00

Account #	Name	Service Address	Last Read Date	Bad Debt Date	Collection Date	Writeoff Amount	Account Balance	Bad Debt Balance
3014-11300-001	[REDACTED]	601 Die Shibley Rd	04/27/18	02/22/19		\$41.57	\$0.00	\$0.00
3014-11650-018	[REDACTED]	1375 Die Shibley Rd	04/03/18	02/22/19		\$47.42	\$0.00	\$0.00
3014-12060-001	[REDACTED]	2222 Die Shibley Rd.	06/27/18	02/22/19		\$107.92	\$0.00	\$0.00
3015-09790-009	[REDACTED]	166 Center Three Springs Rd.	06/12/18	02/22/19		\$47.12	\$0.00	\$0.00
3015-10375-006	[REDACTED]	1828 Center Peggyville Rd	04/17/18	02/22/19		\$4.88	\$0.00	\$0.00
3015-10897-009	[REDACTED]	840 Mccandless Coomer Rd	02/07/18	02/22/19		\$74.33	\$0.00	\$0.00
3016-11237-010	[REDACTED]	2474 Ratliff Mitchell Rd	03/26/18	02/22/19		\$9.12	\$0.00	\$0.00
3016-11582-002	[REDACTED]	896 Bill Poynter Rd	05/17/18	02/22/19		\$49.05	\$0.00	\$0.00
3017-13352-003	[REDACTED]	341 Chaney Ln	03/07/18	02/22/19		\$42.52	\$0.00	\$0.00
3017-14064-002	[REDACTED] L	1525 Halltown Rd	02/06/18	02/22/19		\$88.48	\$0.00	\$0.00
3017-14084-002	[REDACTED]	1550 Pleasant Grove Cem R	01/03/18	02/22/19		\$6.71	\$0.00	\$0.00
3018-50100-002	[REDACTED]	781 Mcandless Coomer Rd	04/19/18	02/22/19		\$17.12	\$0.00	\$0.00
3018-70464-002	[REDACTED]	449 Anderson Perkins Rd	01/26/18	02/22/19		\$32.01	\$0.00	\$0.00
3019-77800-003	[REDACTED]	1125 Pine Ridge Rd	01/24/18	02/22/19		\$66.91	\$0.00	\$0.00
3021-80787-002	[REDACTED]	287 Hundred Acre Pond Rd.	03/15/18	02/22/19		\$206.80	\$0.00	\$0.00
3021-80810-002	[REDACTED]	152 Hundred Acre Pond Rd	05/27/18	02/22/19		\$19.45	\$0.00	\$0.00
3021-84100-005	[REDACTED]	4884 Bunnell Crossing Rd	01/03/18	02/22/19		\$13.09	\$0.00	\$0.00
3021-84880-001	[REDACTED]	3603 Bunnell Crossing Rd	06/08/18	02/22/19		\$48.18	\$0.00	\$0.00
3021-84968-008	[REDACTED]	81 Spradlin Lane	01/10/18	02/22/19		\$43.04	\$0.00	\$0.00
3021-87902-014	[REDACTED]	20 Luke St	04/20/18	02/22/19		\$0.08	\$0.00	\$0.00
3021-88060-008	[REDACTED]	132 Richardson Rd	03/02/18	02/22/19		\$60.23	\$0.00	\$0.00
3022-94300-007	[REDACTED]	135 Boyds Knob Rd	05/10/18	02/22/19		\$19.45	\$0.00	\$0.00
3023-11750-002	[REDACTED]	1910 Boiling Springs Rd	02/27/18	02/22/19		\$17.73	\$0.00	\$0.00
3023-15550-002	[REDACTED]	1990 Locust Grove Rd	04/24/18	02/22/19		\$271.61	\$0.00	\$0.00
Report Totals				71 Customers		\$5,274.06	\$0.00	\$0.00

1/19-6/19

Green River Valley Water Dist Bad Debt Report

Cycle All Cycles
 Select Bad Debt Accounts By Service Status
 Bad Debt Date Range 06/21/2019 To 06/21/2019
 Bad Debt Types to Include Transfers Collections Writeoffs
 Order By Account Number
 Print Account Detail Print Bad Debt Service Detail

Account #	Name	Service Address	Last Read Date	Bad Debt Date	Collection Date	Writeoff Amount	Account Balance	Bad Debt Balance
1001-00107-015	[REDACTED]	1012 E Main Apt A	09/05/18	06/21/19		\$8.82	\$0.00	\$0.00
1001-00247-015	[REDACTED]	290 Jewell Dr	12/18/18	06/21/19		\$656.03	\$0.00	\$0.00
1001-00490-006	[REDACTED]	354 Nichols Rd	11/26/18	06/21/19		\$62.37	\$0.00	\$0.00
1001-00637-011	[REDACTED]	3812 C Moran Hwy Apt 402	07/17/18	06/21/19		\$74.10	\$0.00	\$0.00
1001-00642-012	[REDACTED]	3812 C Moran Hwy Apt 601	07/16/18	06/21/19		\$25.09	\$0.00	\$0.00
1001-01106-006	[REDACTED]	5112 S Jackson Hwy	09/05/18	06/21/19		\$87.68	\$0.00	\$0.00
1002-01975-003	[REDACTED]	430 N Jackson Hwy	08/29/18	06/21/19		\$86.47	\$0.00	\$0.00
1002-02390-008	[REDACTED]	3789 Boyds Knob Rd	08/30/18	06/21/19		\$274.68	\$0.00	\$0.00
1003-02915-005	[REDACTED]	231 Hillview St	11/30/18	06/21/19		\$12.31	\$0.00	\$0.00
1003-03042-003	[REDACTED]	490 Wilson Childress Rd	12/04/18	06/21/19		\$53.80	\$0.00	\$0.00
1003-03088-007	[REDACTED]	4644 Old Lexington Rd. Lot #7	07/24/18	06/21/19		\$122.99	\$0.00	\$0.00
1003-03122-006	[REDACTED]	4732 Old Lexington Rd	10/01/18	06/21/19		\$267.82	\$0.00	\$0.00
1003-03290-005	[REDACTED]	805 Jack Turner Road	07/02/18	06/21/19		\$142.88	\$0.00	\$0.00
1003-03386-021	[REDACTED]	310A Goodnight Tr	09/11/18	06/21/19		\$22.53	\$0.00	\$0.00
1003-04445-003	[REDACTED]	126 Mills St	08/02/18	06/21/19		\$26.66	\$0.00	\$0.00
1003-04745-007	[REDACTED]	1552 Sexton Ln	08/31/18	06/21/19		\$58.89	\$0.00	\$0.00
1003-04851-009	[REDACTED]	39 Ike Morrison Rd	10/04/18	06/21/19		\$554.18	\$0.00	\$0.00
1003-04880-012	[REDACTED]	1201 Hiseville Bearwallow Rd	09/12/18	06/21/19		\$101.44	\$0.00	\$0.00
1004-08150-011	[REDACTED]	10156 N Jackson Hwy	09/05/18	06/21/19		\$27.81	\$0.00	\$0.00
1004-08652-001	[REDACTED]	10296 Hammondsville Rd	07/24/18	06/21/19		\$55.39	\$0.00	\$0.00
1004-10025-002	[REDACTED]	2472 Laton Turner Rd	09/13/18	06/21/19		\$7.77	\$0.00	\$0.00
1005-08740-003	[REDACTED]	104 Poplar Ave	09/24/18	06/21/19		\$150.62	\$0.00	\$0.00
1005-10030-005	[REDACTED]	5092 L N Turnpike	07/09/18	06/21/19		\$8.60	\$0.00	\$0.00
1005-10650-018	[REDACTED]	4601 L & N Turnpike	12/18/18	06/21/19		\$14.56	\$0.00	\$0.00
1005-11005-003	[REDACTED]	411 Mill Rd	10/31/18	06/21/19		\$15.44	\$0.00	\$0.00
1006-11992-011	[REDACTED]	1010 Mammoth Cave Rd	10/09/18	06/21/19		\$48.72	\$0.00	\$0.00
1006-12030-001	[REDACTED]	3703 Mammoth Cave Rd	10/25/18	06/21/19		\$84.83	\$0.00	\$0.00
1006-12267-001	[REDACTED]	720 Jenny Rd	07/16/18	06/21/19		\$38.90	\$0.00	\$0.00
1008-32700-005	[REDACTED]	104 Straley Alley	12/19/18	06/21/19		\$26.84	\$0.00	\$0.00
1008-33641-009	[REDACTED]	630 Bird Rd	09/05/18	06/21/19		\$15.51	\$0.00	\$0.00
1008-33646-001	[REDACTED]	478 Bird Rd	08/10/18	06/21/19		\$72.18	\$0.00	\$0.00
1008-36100-002	[REDACTED]	1798 Mt Sherman Ward Rd	12/11/18	06/21/19		\$38.90	\$0.00	\$0.00
1008-37235-002	[REDACTED]	5385 Bailey Rd	07/02/18	06/21/19		\$57.53	\$0.00	\$0.00
1008-38785-001	[REDACTED]	7437 Bailey Rd	11/12/18	06/21/19		\$50.62	\$0.00	\$0.00
1009-45175-006	[REDACTED]	1941 N Toohey Ridge Rd	08/31/18	06/21/19		\$23.73	\$0.00	\$0.00
1009-46942-011	[REDACTED]	2375 Davis Williams Rd	07/05/18	06/21/19		\$98.31	\$0.00	\$0.00
1009-47350-007	[REDACTED]	6209 Flint Ridge Rd	07/05/18	06/21/19		\$55.41	\$0.00	\$0.00
1400-09700-006	[REDACTED]	193 Lee Circle	11/02/18	06/21/19		\$56.49	\$0.00	\$0.00
1500-12100-010	[REDACTED]	3741 Griderville Rd	10/01/18	06/21/19		\$29.27	\$0.00	\$0.00
1500-14700-006	[REDACTED]	2979 Wilson Rd	10/30/18	06/21/19		\$57.91	\$0.00	\$0.00
1500-15200-001	[REDACTED]	1661 Wilson Rd	10/11/18	06/21/19		\$71.41	\$0.00	\$0.00
3011-00220-006	[REDACTED]	13 Oak Ridge School Rd	11/07/18	06/21/19		\$37.33	\$0.00	\$0.00
3011-02770-012	[REDACTED]	6675 Bunnell Crossing Rd	07/02/18	06/21/19		\$47.45	\$0.00	\$0.00
3011-02770-013	[REDACTED]	6675 Bunnell Crossing Rd	11/30/18	06/21/19		\$21.34	\$0.00	\$0.00
3011-02790-015	[REDACTED]	645 Liberty School House Rd	08/03/18	06/21/19		\$173.09	\$0.00	\$0.00
3011-02790-016	[REDACTED]	645 Liberty School House Rd	11/05/18	06/21/19		\$20.56	\$0.00	\$0.00
3011-02825-001	[REDACTED]	346 Possom Trot Rd	11/01/18	06/21/19		\$101.50	\$0.00	\$0.00

Account #	Name	Service Address	Last Read Date	Bad Debt Date	Collection Date	Writeoff Amount	Account Balance	Bad Debt Balance
3012-00150-001		3075 Aetna Furnace Hwy	10/22/18	06/21/19		\$320.80	\$0.00	\$0.00
3012-00400-002		3160 Pikeview Rd	10/22/18	06/21/19		\$46.34	\$0.00	\$0.00
3012-00500-001		3380 Pikeview Rd	10/22/18	06/21/19		\$44.75	\$0.00	\$0.00
3012-04600-003		6410 Aetna Furnace Hwy	11/20/18	06/21/19		\$85.26	\$0.00	\$0.00
3013-05265-017		53 Ambulance Drive	08/13/18	06/21/19		\$37.86	\$0.00	\$0.00
3013-05325-014		2105 S Dixie	07/18/18	06/21/19		\$28.57	\$0.00	\$0.00
3013-05327-019		2109 S Dixie Hwy	08/13/18	06/21/19		\$26.77	\$0.00	\$0.00
3013-05335-020		2125 S Dixie Hwy	07/30/18	06/21/19		\$37.22	\$0.00	\$0.00
3013-05718-005		3321 S Dixie Hwy	12/11/18	06/21/19		\$12.70	\$0.00	\$0.00
3013-06150-003		508 Rowletts Cave Springs (A)	11/21/18	06/21/19		\$20.83	\$0.00	\$0.00
3013-06316-005		560 G Wilson Ln	07/11/18	06/21/19		\$30.00	\$0.00	\$0.00
3013-06430-008		2564 L N Turnpike Rd	10/24/18	06/21/19		\$97.19	\$0.00	\$0.00
3013-06540-011		3069 L N Turnpike	11/14/18	06/21/19		\$16.75	\$0.00	\$0.00
3015-09801-005		1769 Crail Hope Road	09/18/18	06/21/19		\$69.83	\$0.00	\$0.00
3015-09900-006		844 Shady Grove Whickerville	07/03/18	06/21/19		\$46.89	\$0.00	\$0.00
3015-10115-006		1154 Liberty Lawson Rd	10/16/18	06/21/19		\$51.07	\$0.00	\$0.00
3015-10236-002		Bishop Lane #6	08/14/18	06/21/19		\$77.80	\$0.00	\$0.00
3015-10710-002		2911 Pleasant Valley Church Rd	12/17/18	06/21/19		\$52.08	\$0.00	\$0.00
3015-10783-004		2772 Iron Mt Rd	07/16/18	06/21/19		\$36.02	\$0.00	\$0.00
3017-13060-006		4824 Hundred Acre Pond Rd	09/04/18	06/21/19		\$545.32	\$0.00	\$0.00
3017-14112-005		6462 Defries Rd	09/15/18	06/21/19		\$272.78	\$0.00	\$0.00
3017-14116-006		6185 Defriese Rd	09/24/18	06/21/19		\$138.79	\$0.00	\$0.00
3018-51447-003		6273 Hiseville Rd	11/14/18	06/21/19		\$35.47	\$0.00	\$0.00
3018-52100-002		7459 Sul Well Knob Lick Rd	08/23/18	06/21/19		\$81.48	\$0.00	\$0.00
3018-65733-005		1825 Echo Rd	09/14/18	06/21/19		\$35.99	\$0.00	\$0.00
3018-70464-003		449 Anderson Perkins Rd	08/27/18	06/21/19		\$49.32	\$0.00	\$0.00
3018-70468-012		803 Anderson Perkins Rd	11/27/18	06/21/19		\$43.51	\$0.00	\$0.00
3018-71300-004		100 Smith Cemetery Rd	08/13/18	06/21/19		\$21.57	\$0.00	\$0.00
3019-75950-005		4204 N Dixie Hwy	11/19/18	06/21/19		\$26.08	\$0.00	\$0.00
3019-77560-007		762 Pine Ridge Rd	10/31/18	06/21/19		\$119.69	\$0.00	\$0.00
3019-79210-003		482 Mt Vernon Rd	09/04/18	06/21/19		\$59.13	\$0.00	\$0.00
3019-81268-001		3985 Priceville Rd.	11/01/18	06/21/19		\$16.95	\$0.00	\$0.00
3019-85038-006		10878 N Dixie St	07/24/18	06/21/19		\$6.60	\$0.00	\$0.00
3019-85050-003		14 Cottrell Ln	08/28/18	06/21/19		\$17.10	\$0.00	\$0.00
3021-80876-008		100 Youngstown St	12/07/18	06/21/19		\$180.00	\$0.00	\$0.00
3021-81770-003		12348 Hardyville Rd	08/16/18	06/21/19		\$248.18	\$0.00	\$0.00
3021-81980-003		10427 Hardyville Rd.	09/14/18	06/21/19		\$82.68	\$0.00	\$0.00
3021-83440-004		745 Hedgepeth Rd	08/21/18	06/21/19		\$79.04	\$0.00	\$0.00
3021-84400-003		584 Glen Logsdon Rd	07/24/18	06/21/19		\$1,240.92	\$0.00	\$0.00
3021-84949-008		834 Roger Spradlin Rd.	11/09/18	06/21/19		\$48.36	\$0.00	\$0.00
3021-84966-003		78 Spradlin Lane	08/03/18	06/21/19		\$1.13	\$0.00	\$0.00
3021-87370-004		389 Lonoke Rd	09/12/18	06/21/19		\$38.57	\$0.00	\$0.00
3021-87893-003		64 Matthew Rd	09/24/18	06/21/19		\$121.41	\$0.00	\$0.00
3022-89450-003		114 Whitman Rd	10/19/18	06/21/19		\$46.34	\$0.00	\$0.00
3022-93110-003		2514 Hardyville Rd	08/17/18	06/21/19		\$38.90	\$0.00	\$0.00
3022-93960-004		49 Jack Mcguire Rd	11/21/18	06/21/19		\$19.45	\$0.00	\$0.00
3022-94280-001		111 Boyds Knob Rd	10/17/18	06/21/19		\$77.06	\$0.00	\$0.00
3022-94310-009		127 Boyds Knob Rd	12/11/18	06/21/19		\$38.90	\$0.00	\$0.00
3022-94350-004		227 Boyds Knob Rd	10/03/18	06/21/19		\$44.24	\$0.00	\$0.00
3023-13357-001		5542 Bacon Creek Rd	12/18/18	06/21/19		\$69.11	\$0.00	\$0.00
3023-16750-009		3346 Johnson Springs Rd	10/24/18	06/21/19		\$15.02	\$0.00	\$0.00
Report Totals				98 Customers		\$9,144.58	\$0.00	\$0.00

7/19 - 12/19

Green River Valley Water Dist Bad Debt Report

Cycle All Cycles
Select Bad Debt Accounts By Service Status
Bad Debt Date Range 01/07/2020 To 01/07/2020
Bad Debt Types to Include Transfers Collections Writeoffs
Order By Account Number
Print Account Detail **Print Bad Debt Service Detail**

Account #	Name	Service Address	Last Read Date	Bad Debt Date	Collection Date	Writeoff Amount	Account Balance	Bad Debt Balance
1001-00195-016		350 Bennett Dr	01/25/19	01/07/20		\$0.32	\$0.00	\$0.00
1001-00248-019		286 Jewell Dr	06/24/19	01/07/20		\$65.85	\$0.00	\$0.00
1001-00325-016		1356 E Main St	02/22/19	01/07/20		\$285.50	\$0.00	\$0.00
1001-00639-013		3812 C Moran Hwy Apt 302	04/25/19	01/07/20		\$213.55	\$0.00	\$0.00
1002-01970-006		425 N Jackson Hwy	06/04/19	01/07/20		\$8.51	\$0.00	\$0.00
1002-02054-006		1588 N Jackson Hwy	05/24/19	01/07/20		\$33.82	\$0.00	\$0.00
1003-02737-009		1214 Old Lexington Rd	06/03/19	01/07/20		\$0.30	\$0.00	\$0.00
1003-03088-008		4644 Old Lexington Rd. Lot #7	01/09/19	01/07/20		\$61.80	\$0.00	\$0.00
1003-03126-007		667 Cemetery Rd	01/02/19	01/07/20		\$38.93	\$0.00	\$0.00
1003-03280-001		750 Jack Turner Rd.	03/13/19	01/07/20		\$38.90	\$0.00	\$0.00
1003-03375-008		151 Goodnight Terrace	03/06/19	01/07/20		\$41.74	\$0.00	\$0.00
1003-04120-014		2854 Peterson Rd	02/25/19	01/07/20		\$79.80	\$0.00	\$0.00
1004-07752-008		598 Hammonsville Jones Rd	01/21/19	01/07/20		\$37.76	\$0.00	\$0.00
1004-08415-001		950 Hammonsville School R	02/04/19	01/07/20		\$72.46	\$0.00	\$0.00
1005-09795-002		654 Weldon Loop Rd	04/14/19	01/07/20		\$203.74	\$0.00	\$0.00
1006-11990-005		1004 Mammoth Cave Rd	04/30/19	01/07/20		\$45.17	\$0.00	\$0.00
1006-12693-008		6623 Mammoth Cave Rd	02/06/19	01/07/20		\$46.68	\$0.00	\$0.00
1008-30527-002		3893 Mt Sherman Rd	04/26/19	01/07/20		\$38.90	\$0.00	\$0.00
1008-32800-015		7340 Greensburg Rd	02/26/19	01/07/20		\$69.28	\$0.00	\$0.00
1008-36050-001		1914 Ward Mt Sherman Rd	02/14/19	01/07/20		\$108.26	\$0.00	\$0.00
1009-47640-001		3200 Fisher Ridge Rd	06/14/19	01/07/20		\$84.39	\$0.00	\$0.00
1009-50275-006		2684 Flint Ridge Rd	04/30/19	01/07/20		\$79.91	\$0.00	\$0.00
3011-00840-003		1015 Park Cosby Rd	01/03/19	01/07/20		\$315.37	\$0.00	\$0.00
3011-03100-020		582 Fairview Ch Pascal Rd	06/05/19	01/07/20		\$76.08	\$0.00	\$0.00
3011-03125-016		978 Fairview Church Pascal Rd	02/13/19	01/07/20		\$39.96	\$0.00	\$0.00
3012-04400-008		5960 Aetna Furnace Hwy	02/27/19	01/07/20		\$206.81	\$0.00	\$0.00
3012-08400-009		250 Knox Creek Rd	01/09/19	01/07/20		\$125.42	\$0.00	\$0.00
3013-05336-015		2127 S Dixie Hwy	04/01/19	01/07/20		\$15.80	\$0.00	\$0.00
3013-05740-007		135 Bunnell Crossing Rd	06/17/19	01/07/20		\$38.48	\$0.00	\$0.00
3013-05888-013		169 Maple Grove Ln Apt 8	05/01/19	01/07/20		\$61.14	\$0.00	\$0.00
3013-06830-014		668 Old Dixie Rd	03/27/19	01/07/20		\$35.20	\$0.00	\$0.00
3014-01050-003		130 Dennison Rd	02/28/19	01/07/20		\$51.44	\$0.00	\$0.00
3014-03700-004		6665 Hudgins Rd	03/25/19	01/07/20		\$15.82	\$0.00	\$0.00
3014-11650-019		1375 Die Shioley Rd	01/02/19	01/07/20		\$65.13	\$0.00	\$0.00
3014-11650-020		1375 Die Shioley Rd	02/28/19	01/07/20		\$123.29	\$0.00	\$0.00
3015-09753-002		1535 Center Three Springs	04/17/19	01/07/20		\$20.51	\$0.00	\$0.00
3016-11035-008		1259 Sulp Well Center Rd	04/16/19	01/07/20		\$25.25	\$0.00	\$0.00
3016-11515-004		4155 Sul Well Knob Lick R	01/29/19	01/07/20		\$298.27	\$0.00	\$0.00
3016-11592-003		3808 Sul Well Knob Lick R	06/17/19	01/07/20		\$110.44	\$0.00	\$0.00
3018-51450-003		6355 Hiseville Rd	01/29/19	01/07/20		\$8.82	\$0.00	\$0.00
3021-81470-009		11795 Hardyville Rd	03/19/19	01/07/20		\$19.45	\$0.00	\$0.00
3021-81770-004		12348 Hardyville Rd	06/12/19	01/07/20		\$152.21	\$0.00	\$0.00
3021-82928-002		475 Gilead Fairview Rd	05/03/19	01/07/20		\$45.84	\$0.00	\$0.00
3021-84615-004		2779 Shady Ln Ch Rd	04/05/19	01/07/20		\$53.27	\$0.00	\$0.00
3021-86230-003		884 Shady Ln Ch Rd	05/14/19	01/07/20		\$35.94	\$0.00	\$0.00
3022-93050-004		2425 Hardyville Rd	03/26/19	01/07/20		\$19.47	\$0.00	\$0.00
3022-94380-006		500 Boyds Knob Rd	02/11/19	01/07/20		\$23.49	\$0.00	\$0.00

Account #	Name	Service Address	Last Read Date	Bad Debt Date	Collection Date	Writeoff Amount	Account Balance	Bad Debt Balance
3022-94620-001	[REDACTED]	1785 Boyds Knob Rd	05/20/19	01/07/20		\$75.37	\$0.00	\$0.00
3023-12844-005	[REDACTED]	577 Frenchman Knob Rd	03/11/19	01/07/20		\$146.75	\$0.00	\$0.00
3023-13004-002	[REDACTED]	196 Bolton School Rd	04/26/19	01/07/20		\$86.31	\$0.00	\$0.00
Report Totals					50 Customers	\$3,946.90	\$0.00	\$0.00

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 8

Responding Witness: Emily Hoffman

Q-8. Assuming the Commission's moratorium on disconnections was not in effect, provide the number of customers in each class that would be subject to disconnection, and the date used for this determination.

A-8. Using the period from February 2020 through June 2020, the following number of customers would be subject to disconnection but for the Commission's moratorium:

Commercial – 7
Residential – 419
Government – 0

This response is based upon the number of customers that, as of June 30, 2020, have been delinquent in payment since March 2020.

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 9

Responding Witness: Emily Hoffman

Q-9. Provide the percent of customers, by class, that pay on time for:

- a. 2017 as a year, not each month;**
- b. 2018 as a year, not each month;**
- c. 2019 as a year, not each month; and**
- d. Each month in 2020**

A-9. a. Residential – 87%
Commercial – 98%
Government – 100%

b. Residential – 83%
Commercial – 99%
Government – 100%

c. Residential – 81%
Commercial – 98%
Government – 100%

d. January - Residential – 82%
Commercial – 97%
Government – 100%

February - Residential – 80%
Commercial – 99%
Government – 100%

For the months of March through June 2020, Green River Valley Water District did not assess any late payment fees and, as a result, has no means to determine if whether a customer made timely payment during that period.

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff’s Initial Request for Information
Case No. 2020-00085**

Question No. 10

Responding Witness: Emily Hoffman

Q-10. Provide the following information for January 1, 2015, until December 31, 2019. If a utility provides multiple services, such as both water and sewer residential service, provide the information requested for each service separately. For those customers that receive combined service, provide each service separately if separately served or combined if billed on a combined basis. Further, provide the following information by class.

- a. Provide monthly totals of service termination notices issued to customers only for nonpayment of bills.
- b. Provide monthly totals of service terminations for customers only for non-payment of bills.
- c. Provide the total number of customers for each month.

This information should be provided so as not to duplicate customer counts. The information requested in this request should be presented similarly to the residential-only information provided in Case No. 2019-00366. For reference, refer to Louisville Gas and Electric Company and Kentucky Utilities Company’s response to Post-Formal Conference Request for Information filed with the Commission on March 6, 2020.

A-10. a. See table below.

LATE PAYMENT NOTICES					
Month	2015	2016	2017	2018	2019
January	1407	1443	1381	1396	1224
February	1507	1255	1385	1398	1438
March	1436	1201	1265	1365	1380
April	2716	1409	1369	1343	1229
May	1398	1335	1270	1238	1841
June	1265	1933	1431	1835	1410
July	1391	1529	1529	1508	1350
August	1413	1332	1272	1332	1420
September	1118	1501	1578	1429	1523
October	1525	1442	1497	1414	1347
November	1377	1948	1394	1513	1466
December	1249	1454	1500	1407	1509

b. See table below.

TERMINATIONS OF SERVICE					
Month	2015	2016	2017	2018	2019
January	41	35	40	18	19
February	25	22	30	26	25
March	35	43	49	35	31
April	49	28	28	25	29
May	37	26	23	27	35
June	35	29	43	26	24
July	46	34	37	24	37
August	30	52	27	36	32
September	28	37	28	30	27
October	26	43	30	41	32
November	10	27	28	34	23
December	36	29	37	27	22

c. See table below.

NUMBER OF CUSTOMERS					
	2015	2016	2017	2018	2019
January	6845	6916	6973	7010	7032
February	6844	6900	6961	6996	7012
March	7838	6903	6956	6987	7005
April	6836	6920	6979	6994	7024
May	6854	6934	7002	7014	7054
June	6874	6948	7012	7046	7058
July	6896	6953	7020	7060	7323
August	6900	6966	7015	7046	7338
September	6901	6967	7021	7065	7342
October	6924	6976	7019	7055	7340
November	6911	6988	7022	7051	7334
December	6922	6990	7021	7039	7325

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 11

Responding Witness: Emily Hoffman

Q-11. Provide the total income received from late payment fees for:

- a. Each month in 2017;**
- b. Each month in 2018;**
- c. Each month in 2019; and**
- d. Each month in 2020**

A-11. See Table below.

Month	2017	2018	2019	2020
January	\$4,670.84	\$4,076.85	\$3,649.30	\$5,768.05
February	\$4,066.40	\$4,532.51	\$4,452.86	\$6,542.69
March	\$4,291.34	\$4,577.12	\$4,372.41	\$2,687.32
April	\$3,802.45	\$3,904.90	\$3,487.60	\$ 434.52
May	\$3,951.82	\$3,603.27	\$4,113.60	\$ 156.76
June	\$4,533.96	\$3,687.98	\$4,118.75	\$ 47.76
July	\$4,832.63	\$5,623.04	\$4,966.16	\$ 4.24
August	\$4,703.22	\$4,848.16	\$4,762.62	
September	\$5,654.65	\$4,608.70	\$5,808.12	
October	\$5,214.53	\$5,133.90	\$5,035.39	
November	\$4,284.27	\$4,538.27	\$4,173.66	
December	\$4,725.00	\$4,207.94	\$6,227.77	

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 12

Responding Witness: Emily Hoffman

Q-12. Quantify the amount of late payment fees the utility would have assessed since March 16, 2020, absent the Commission's directive.

A-12. Green River Valley Water District estimates that it would have collected approximately \$4,100 in late payment fees each month, or a total of \$16,400, absent the Commission's directive.

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 13

Responding Witness: Emily Hoffman

- Q-13. Provide copies of all general communication provided to customers regarding arrearages, late payments, payment plans, etc. since March 16, 2020. Customer-specific communication is excluded from this request.**
- A-13. On March 13, 2020, Green River Valley Water District made a system-wide telephone call to its customers advising that its office would be closed and that late fees would not be assessed until further notice. Green River Valley Water District has ceased issuing late water notices. During this time, the only other form of customer communication has been the monthly water bill.

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 14

Responding Witness: Emily Hoffman

- Q-14. Provide a detailed explanation and breakout of any cost increases and decreased income (by customer class if applicable) the utility has experienced as a result of the COVID-19 State of Emergency.**
- A-14. Aside from lost penalty income of \$16,400, Green River Valley Water District has not experienced decreased income.

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 15

Responding Witness: Emily Hoffman

Q-15. Provide a detailed explanation and breakout of any cost decreases and increased income the utility has experienced as a result of the COVID-19 State of Emergency.

A-15. Green River Valley Water District has not experienced any cost decreases or income increases.

GREEN RIVER VALLEY WATER DISTRICT

**Response to Commission Staff's Initial Request for Information
Case No. 2020-00085**

Question No. 16

Responding Witness: Emily Hoffman

Q-16. Provide any additional information or data the utility believes the Commission should consider in amending or vacating its previous Orders in this matter.

A-16. No additional information provided.