

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

**In the Matter of:**

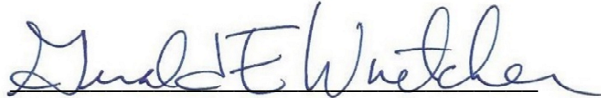
**ELECTRONIC EMERGENCY DOCKET                    )**  
**RELATED TO THE NOVEL CORONAVIRUS        ) CASE NO. 2020-00085**  
**COVID-19    )**

**RESPONSE OF OHIO COUNTY WATER DISTRICT  
TO COMMISSION STAFF’S SECOND REQUEST FOR INFORMATION**

Ohio County Water District submits its Response to Commission Staff’s Second Request for Information.

Dated: January 29, 2021

Respectfully submitted,

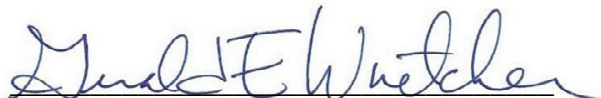


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*Counsel for Ohio County Water District*

**CERTIFICATE OF SERVICE**

In accordance with 807 KAR 5:001, Section 8, I certify that Ohio County Water District’s electronic filing of this Response is a true and accurate copy of the same document being filed in paper medium; that the electronic filing was transmitted to the Public Service Commission on January 29, 2021; that there are currently no parties that the Public Service Commission has excused from participation by electronic means in this proceeding; and that within 30 days following the end of the state of emergency announced in Executive Order 2020-215 this Response in paper medium will be delivered to the Public Service Commission.



*Counsel for Ohio County Water District*

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**In the Matter of:**

<b>ELECTRONIC EMERGENCY DOCKET</b>	)	
<b>RELATED TO THE NOVEL CORONAVIRUS</b>	)	<b>CASE NO. 2020-00085</b>
<b>COVID-19</b>	)	


**RESPONSE OF**  
**OHIO COUNTY WATER DISTRICT**  
**TO**  
**COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION**

**FILED: January 29, 2021**


**VERIFICATION**

**COMMONWEALTH OF KENTUCKY )**  
**) SS:**  
**COUNTY OF OHIO )**

The undersigned, Eric Hickman, being duly sworn, deposes and states that he is the General Manager of Ohio County Water District, he has personal knowledge of the matters set forth in the responses for which he is identified as the witness, and the answers contained therein are true and correct to the best of his information, knowledge and belief.

  
Eric Hickman  
General Manager  
Ohio County Water District

Subscribed and sworn to before me, a Notary Public in and before said County and State, this 29 day of January 2021.

  
Notary Public  
My Commission Expires: 2-16-2021  
Notary ID: 573595

**Q-1. Refer to Commission Staff’s First Request for Information, Item 9. Provide updated information of the percent of customers, by class, that pay on time for each month in 2020, including for the month of December.**

A-1. Ohio County Water District (“Ohio District”) does not maintain the requested information by customer class. The information set forth below represents pay on time percentages for all customers.

<b>Month</b>	<b>On-Time Payment (%)</b>
January	80.37
February	77.37
March	79.06
April	NA
May	NA
June	NA
July	NA
August	NA
September	NA
October	77.07
November	77.20
December	76.82

Information for the months of April through September 2020 is not available. Ohio District’s billing software is designed to calculate penalties based only on the current billing period. It does not allow the District to obtain reporting or posting of penalties for prior billing periods. To obtain on-time payment information, a report on penalties must be run on the due date for the current billing period. For the months of April through September 2020, Ohio District office personnel did not run the required report based upon the mistaken belief that running the report would result in late fees being reflected on late paid bills and that the Commission had directed utilities not to assess such fees. In October 2020, Ohio District office personnel discovered that the reports could be run without late payment fees being applied and resumed running the reports at each billing period.