## Blue Grass Energy Cooperative Corporation Case No. 2020-00085 Commission Staff's Second Data Request

Item 9 Provide the percent of customers, by class, that pay on time for:

a. 2017 as a year, not each month;

b. 2018 as a year, not each month;

c. 2019 as a year, not each month; and

d. Each month in 2020

**Response:** The following table provides that breakdown. See footnotes below.

			TOTAL BILLS LATE NOTICES						PERCENT PAID ON TIME							
			Small	Large	Street			Small	Large	Street			Small	Large	Street	
		Residntl	Commercial	Commercial	Lights	Total	Residntl	Commercial	Commercial	Lights	Total	Residntl	Commercial	Commercial	Lights	Total
	January, 2017	54,780	2,742	10	17	57,549	not avail	not avail	not avail	not avail	8,077	not avail	not avail	not avail	not avail	86.0%
	February, 2017	54,800	2,759	10	17	57,586	not avail	not avail	not avail	not avail	8,112	not avail	not avail	not avail	not avail	85.9%
	March, 2017	54,940	2,749	10	17	57,716	not avail	not avail	not avail	not avail	8,990	not avail	not avail	not avail	not avail	84.4%
	April, 2017	54,878	2,783	10	17	57,688	not avail	not avail	not avail	not avail	6,910	not avail	not avail	not avail	not avail	88.0%
	May, 2017	55,089	2,773	11	17	57,890	not avail	not avail	not avail	not avail	8,538	not avail	not avail	not avail	not avail	85.3%
	June, 2017	55,192	2,769	11	17	57,989	not avail	not avail	not avail	not avail	7,013	not avail	not avail	not avail	not avail	87.9%
	July, 2017	55,168	2,799	11	17	57,995	not avail	not avail	not avail	not avail	8,133	not avail	not avail	not avail	not avail	86.0%
	August, 2017 *	55,360	2,787	11	17	58,175	7,810	307	not avail	not avail	8,117	85.9%	89.0%	not avail	not avail	86.0%
	September, 2017 *	55,200	2,801	11	17	58,029	8,127	386	not avail	not avail	8,513	85.3%	86.2%	not avail	not avail	85.3%
	October, 2017 *	55,234	2,816	11	17	58,078	7,539	515	not avail	not avail	8,054	86.4%	81.7%	not avail	not avail	86.1%
	November, 2017	55,293	2,819	11	17	58,140	7,578	326	-		7,904	86.3%	88.4%	100.0%	100.0%	86.4%
	December, 2017	55,274	2,809	11	17	58,111	7,915	340	1	:-	8,256	85.7%	87.9%	90.9%	100.0%	85.8%
а	2017 - AVG OF AVAIL	ABLE MON	THS									85.9%	86.6%	95.5%	100.0%	86.1%
	January, 2018	55,369	2,813	11	17	58,210	7,903	582	-	5	8,490	85.7%	79.3%	100.0%	70.6%	85.4%
	February, 2018	55,313	2,821	11	17	58,162	6,878	213	1	-	7,092	87.6%	92.4%	90.9%	100.0%	87.8%
	March, 2018	55,356	2,810	11	17	58,194	8,782	391	-	1	9,174	84.1%	86.1%	100.0%	94.1%	84.2%
	April, 2018	55,446	2,828	11	17	58,302	5,932	326	-	-	6,258	89.3%	88.5%	100.0%	100.0%	89.3%
	May, 2018	55,497	2,834	11	17	58,359	9,584	306	-	1	9,891	82.7%	89.2%	100.0%	94.1%	83.1%
	June, 2018	55,599	2,842	11	17	58,469	6,419	251	-	1	6,671	88.5%	91.2%	100.0%	94.1%	88.6%
	July, 2018	55,643	2,863	11	17	58,534	6,985	406	1	3	7,395	87.4%	85.8%	90.9%	82.4%	87.4%
	August, 2018	55,798	2,873	11	17	58,699	8,412	395	-	1	8,808	84.9%	86.3%	100.0%	94.1%	85.0%
	September, 2018	55,709	2,856	11	17	58,593	5,434	480	-	1	5,915	90.2%	83.2%	100.0%	94.1%	89.9%
	October, 2018	55,709	2,853	11	21	58,594	8,320	383	-	2	8,705	85.1%	86.6%	100.0%	90.5%	85.1%
	November, 2018	55,715	2,854	11	29	58,609	7,661	543	-	6	8,210	86.2%	81.0%	100.0%	79.3%	86.0%
	December, 2018	55,700	2,858	11	29	58,598	7,365	445	1	3 ,	7,814	86.8%	84.4%	90.9%	89.7%	86.7%
b 2018 - AVG OF AVAILABLE MONTHS											86.6%	86.2%	97.7%	90.2%	86.5%	

## Blue Grass Energy Cooperative Corporation Case No. 2020-00085 Commission Staff's Second Data Request

**TOTAL BILLS** 

## LATE NOTICES

## PERCENT PAID ON TIME

			Small	Large	Street			Small	Large	Street			Small	Large	Street	
		Residntl	Commercial	Commercial	Lights	Total	Residntl	Commercial	Commercial	Lights	Total	Residntl	Commercial	Commercial	Lights	Total
	January, 2019	55,736	2,859	10	29	58,634	7,743	513	1	5	8,262	86.1%	82.1%	90.0%	82.8%	85.9%
	February, 2019	55,769	2,856	10	29	58,664	6,500	466	1	5	6,972	88.3%	83.7%	90.0%	82.8%	88.1%
	March, 2019	55,828	2,951	10	29	58,818	8,296	291	-	-	8,587	85.1%	90.1%	100.0%	100.0%	85.4%
	April, 2019	55,893	2,882	10	29	58,814	6,821	369	-	1	7,191	87.8%	87.2%	100.0%	96.6%	87.8%
	May, 2019	55,966	2,886	10	29	58,891	8,239	186	-	1	8,426	85.3%	93.6%	100.0%	96.6%	85.7%
	June, 2019	55,990	2,903	10	29	58,932	5,019	417	-	1	5,437	91.0%	85.6%	100.0%	96.6%	90.8%
	July, 2019	56,110	2,920	10	29	59,069	8,088	439	-	5	8,532	85.6%	85.0%	100.0%	82.8%	85.6%
	August, 2019	56,181	2,915	10	29	59,135	7,388	210	-	-	7,598	86.8%	92.8%	100.0%	100.0%	87.2%
	September, 2019	56,185	2,925	10	29	59,149	5,992	603	-	6	6,601	89.3%	79.4%	100.0%	79.3%	88.8%
	October, 2019	56,246	2,911	10	29	59,196	7,665	260	-	1	7,926	86.4%	91.1%	100.0%	96.6%	86.6%
	November, 2019	56,160	2,928	10	29	59,127	6,096	309	-	-	6,405	89.1%	89.4%	100.0%	100.0%	89.2%
	December, 2019	56,221	2,924	10	29	59,184	6,980	293	-	5	7,278	87.6%	90.0%	100.0%	82.8%	87.7%
С	2019 - AVERAGE											87.4%	87.5%	98.3%	91.4%	87.4%
d	January, 2020	55,355	2,946	10	29	58,340	7,344	365	2	5	7,716	86.7%	87.6%	80.0%	82.8%	86.8%
d	February, 2020	56,288	2,938	10	29	59,265	5,317	401	-	10	5,728	90.6%	86.4%	100.0%	65.5%	90.3%
d	March, 2020 **, ***	56,499	2,948	10	29	59,486	8,339	467	-	7	8,813	85.2%	84.2%	100.0%	75.9%	85.2%
d	April, 2020 **	56,565	2,949	10	29	59,553	7,992	293	-	5	8,290	85.9%	90.1%	100.0%	82.8%	86.1%
d	May, 2020 **	56,662	2,952	10	29	59,653	7,640	408	2	5	8,055	86.5%	86.2%	80.0%	82.8%	86.5%
d	June, 2020 **	56,846	2,961	10	29	59,846	7,500	319	1	5	7,825	86.8%	89.2%	90.0%	82.8%	86.9%
d	July, 2020 **	56,956	2,990	10	29	59,985	9,423	381	2	6	9,812	83.5%	87.3%	80.0%	79.3%	83.6%
d	August, 2020 **	57,067	2,984	10	29	60,090	7,709	613	2	15	8,339	86.5%	79.5%	80.0%	48.3%	86.1%
d	September, 2020 **	57,217	2,967	10	32	60,226	9,181	416	1	1	9,599	84.0%	86.0%	90.0%	96.9%	84.1%
d	October, 2020 **	57,284	2,993	10	32	60,319	8,712	243	1	2	8,958	84.8%	91.9%	90.0%	93.8%	85.1%
d	November, 2020 **	57,365	2,991	10	32	60,398	6,026	463	2	-	6,491	89.5%	84.5%	80.0%	100.0%	89.3%
d	December, 2020 **	57,472	3,001	10	32	60,515	8,396	523	3	2	8,924	85.4%	82.6%	70.0%	93.8%	85.3%

<sup>\*</sup> Blue Grass Energy does not have a breakdown of customer late notices by class for August, September and October 2017. For those periods, the only determination that can be made is residential and non-residential. Based on historical data, non-residential is almost all small commercial, which is where it was displayed.

NOTE: The above numbers include prepaid members subject to disconnect due to their debit account balances although they would receive a daily notification of their account status as opposed to a traditional late notice. This includes the months of March, April and May 2020

<sup>\*\*</sup> After Moratorium

<sup>\*\*\*</sup> For March 2020, Blue Grass Energy sent out 3,178 late notices prior to the Moratorium and sent out 4,749 friendly reminders after the Moratorium. In addition, there were 886 prepaid accounts with a debit balance at the end of March.