

COLUMBIA GAS OF KENTUCKY, INC.
RESPONSE TO COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION
DATED DECEMBER 28, 2020

1. Refer to Commission Staff's First Request for Information, Item 9. Provide updated information of the percent of customers, by class, that pay on time for each month in 2020, including for the month of December.

Response:

Please refer to Attachment A for the requested information through December 2020. Late payment fees were not being accessed in the DIS and GMB billing systems per the directives issued in Order dated September 21, 2020.

