COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In The Matter Of:

Electronic Application Of Kentucky Power Company For (1) A Declaratory Order Or In The Alternative Approval of A Deviation From The Requirements Of 807 KAR 5:006, Section 7(1)(b) To Permit The Company To Implement A New Method Of Furnishing Customer Rate Schedules; (2) An Order Approving Modifications To Tariffs Sheets 2-17 Through 2-22; And (3) For All Other Required Approvals and Relief

Case No. 2020-00022

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APPLICATION

Kentucky Power Company ("Kentucky Power" or "Company") applies to the Public

Service Commission of Kentucky ("Commission") pursuant to 807 KAR 5:006, Section 28 for

an Order: (1) granting Kentucky Power, to the extent required, a deviation from the

requirements of 807 KAR 5:006, Section 7(1)(b) and authorizing the Company to provide a

monthly recurring bill message alerting customers of their right to request and receive their

applicable rate schedule via mail or email as a substitute for the notification methods identified

in 807 KAR 5:006, Section 7(b)(1); (2) authorizing Kentucky Power to amend tariff sheets 2-18,

2-20, and 2-22 to modify its bill format to include the permanent bill message ; and (3) granting

all other required relief or approvals. In support thereof Kentucky Power states:

A. <u>INFORMATION REGARDING THE APPLICANT.</u>

 <u>Name and Address</u>: The applicant's full name and post office address is: Kentucky Power Company, 855 Central Avenue, Suite 200, Ashland, Kentucky 41101. The Company's electronic mail address is <u>kentucky regulatory services@aep.com.</u>

2. <u>Incorporation</u>: Kentucky Power is a corporation organized on July 21, 1919 under the laws of the Commonwealth of Kentucky. The Company currently is in good standing in Kentucky.¹

3. <u>Business</u>: Kentucky Power Company is a public utility principally engaged in the provision of electricity to Kentucky consumers. The Company generates and purchases electricity that it distributes and sells at retail to approximately 165,400 customers located in all, or portions of, the Counties of Boyd, Breathitt, Carter, Clay, Elliott, Floyd, Greenup, Johnson, Knott, Lawrence, Leslie, Letcher, Lewis, Magoffin, Martin, Morgan, Owsley, Perry, Pike, and Rowan. The Company also furnishes electric service at wholesale to the City of Olive Hill and the City of Vanceburg.

4. Kentucky Power is a direct, wholly-owned subsidiary of American Electric Power Company, Inc.

¹ A certified copy of the Company's Articles of Incorporation and all amendments thereto was attached to the Joint Application in *In the Matter Of: The Joint Application Of Kentucky Power Company, American Electric Power Company, Inc. And Central And South West Corporation Regarding A Proposed Merger*, P.S.C. Case No. 99-149. The Company's January 16, 2020 Certificate of Existence is filed as **EXHIBIT 1** to the Application.

B. <u>CURRENT REQUIREMENTS REGARDING FURNISHING RATE SCHEDULES TO</u> <u>CUSTOMERS</u>

5. 807 KAR 5:006, Section 7(1)(b) requires that utilities notify customers by using

one of the four specified methods of the customers' ability to request a copy of the customer's

rate schedule. The regulation provides in full:

The rate schedule under which the bill is computed shall be posted on the utility's Web site, if it maintains a Web site, and shall also be furnished under one (1) of the following methods, by:

- 1. Printing it on the bill;
- 2. Publishing it in a newspaper of general circulation once each year;
- 3. Mailing it to each customer once each year; or

4. Providing a place on each bill for a customer to indicate the customer's desire for a copy of the applicable rates. The utility shall mail the customer a copy by return first class mail.

C. <u>KENTUCKY POWER'S CURRENT METHOD OF FURNISHING RATE SCHEDULES</u>

6. Currently Kentucky Power furnishes copies of applicable rate schedules to customers² in accordance with 807 KAR 5:006, Section 7(1)(b)(3) by mailing the applicable rate schedule to each customer once each year. Kentucky Power generates a copy of each customer's applicable rate schedule, which is printed separately and then included as an insert with each customer's bill once each year. The insert typically is included with bills sent in the October billing cycle. A sample of the billing insert most recently sent to customers is attached hereto as

<u>Exhibit 2</u>.

² Customers who have elected to receive copies of their bills electronically via email are provided a link within their e-bill notification to view their bill inserts for the month, which includes the insert showing the customer's applicable rate schedule once per year. These customers are not separately sent a physical copy of the bill insert via mail.

7. The annual mailing of the rate schedule as a bill insert is the most cost-effective and administratively-feasible method among the methods available to Kentucky Power in 807 KAR 5:006, Section 7(b)(1). The annual preparation and mailing of the rate schedule nevertheless imposes costs on the Company that are ultimately borne by its customers. First, Kentucky Power is required to re-format manually each of its tariff rate schedules into a format that can be printed and included as a bill insert. The re-formatted billing insert templates are then delivered to a third-party printing company, where they are further formatted and prepared for printing. In order to ensure that the correct rate schedule is sent to the correct customer, a number is included on the billing insert that corresponds with each customer tariff. This process also requires manual programming by the printing vendor. The printed bill inserts for each corresponding customer tariff are then matched and included with each customer bill. The bills including the billing inserts are mailed to the customer via the Company's regular billing process once per year. Kentucky Power estimates that the annual cost of preparing and mailing the bill inserts is approximately \$10,000.

8. The billing insert is an out-of-the-ordinary project requiring manual programming by both Kentucky Power and its printing vendor. It is also time consuming and costly because of the variations required for each customer class.

D. <u>KENTUCKY POWER'S PROPOSAL TO FURNISH RATE SCHEDULES TO CUSTOMERS ON ITS</u> <u>WEBSITE OR, BY REQUEST, VIA MAIL OR EMAIL</u>

9. Kentucky Power proposes to streamline and simplify its process of furnishing copies of applicable rate schedules to customers by implementing a process consistent with the current regulation. Specifically, the Company proposes to print in the "Notes From Kentucky Power" section of each monthly bill the following monthly-recurring notice:

Kentucky Power provides online access to customer rate schedules at <u>https://kentuckypower.com/account/bills/rates/</u>. You can access a copy of your rates by clicking the "Kentucky Tariffs" link at that website. You can also view rates at our office, or request that a copy be sent to you via U.S. Postal Service or via email by calling customer service at 1-800-572-1113.

10. To reflect the change in the Company's bill formats, Kentucky Power also proposes to amend Tariff Sheets 2-18, 2-20, and 2-22 to include the proposed notice. Copies of the proposed tariff sheets are attached as **EXHIBIT 3**.

11. Providing the monthly-recurring bill message is the most cost-effective means of providing the required rate schedules to customers. The proposed process would require nominal additional administrative resources to implement; it would only require the initial one-time effort to re-format the bill to include the permanent message. The Company already posts its rate schedules for public viewing on its website as required by regulation. Nor would the proposed process require additional Kentucky Power administrative resources; customers currently may call the Company's Customer Service Center and request a copy of rate schedules. The proposed process thus would not require the creation of a new employee position or the expansion of an existing role. In sum, the Company estimates that the annual cost savings that would result from this proposed new notification method would be approximately \$10,000.

12. The proposed process would not materially burden customers beyond the minimal customer burden contemplated by 807 KAR 5:006, Section 7(1)(b). The rising ubiquity of company websites and e-mail communication, along with widespread familiarity and acceptance of online ordering and receipt of information, over the past twenty years, along with the ability to order a rate schedule by toll-free call, make the Company's proposed methods of communicating the rate schedules reasonable and not materially more burdensome on customers. In addition, the

monthly bill notices regarding the availability of rate information will make it easier for customers to receive the information when they need or desire it.

E. <u>REQUESTED DEVIATION FROM COMMISSION REGULATORY REQUIREMENTS</u>

13. The method prescribed by 807 KAR 5:006, Section 7(1)(b)(4) most closely approximates Kentucky Power's proposal. The Company's proposal conforms to the requirements of 807 KAR 5:006, Section 7(1)(b)(4) in all material respects. Uncertainty nevertheless exists as to whether informing customers of their ability to view the rate schedule at the Company's website (in lieu of only mailing the rate schedule) and allowing customers to request by phone call their rate schedules meets the letter of the regulation. To ensure the Commission is fully informed of the Company's proposal, and to ensure that the Company complies with the regulation, Kentucky Power requests that the Commission issue a declaratory order confirming the proposal's conformity with the regulation, or, in the alternative granting any required deviation.

F. PROPOSED TARIFF MODIFICATION

14. Kentucky Power's proposal to modify Tariff Sheets 2-18, 2-20, and 2-22 of itsTerms and Conditions of Service is attached as <u>EXHIBIT 3</u> to this Application.

15. The proposed tariff modification will not affect the amount a customer pays for service or the quality, delivery, or rendering of a customer's service.

Exhibits

16. The exhibits listed in the Appendix to this Application are attached to and made a part of this Application.

WHEREFORE, Kentucky Power Company requests that the Commission issue an Order:

(1) Declaring that the Company's proposed method for notifying customers of the availability of rates schedules conforms to 807 KAR 5:006, Section 7(1)(b), or, in the alternative, granting Kentucky Power a deviation from the requirements of 807 KAR 5:006, Section 7(1)(b) to authorize Kentucky Power to implement a monthly-recurring bill message directing customers to review the applicable rate schedule at the Company's website or informing customers how to request a copy of the applicable rate schedule to be received via mail or email;

(2) Approving Kentucky Power's proposed amendment of Tariff Sheets 2-18,2-20, and 2-22 to include the permanent bill message;

(3) Declaring that Kentucky's Power's requested relief may be implemented beginning with billing cycle one in the month following the Commission's Order granting the requested relief;

and

(4) Granting all other required relief or approvals.

This 6th day of February, 2020.

Respectfully submitted,

Mark R. Overstreet Katie M. Glass STITES & HARBISON PLLC 421 West Main Street P.O. Box 634 Frankfort, Kentucky 40602-0634 Telephone: (502) 223-3477 Facsimile: (502) 223-4387 <u>moverstreet@stites.com</u> <u>kglass@stites.com</u> COUNSEL FOR: KENTUCKY POWER COMPANY

LIST OF EXHIBITS

- EXHIBIT 1: January 16, 2020 "Certificate of Existence" for Kentucky Power Company issued by the Secretary of State of the Commonwealth of Kentucky.
- EXHIBIT 2: A sample of the current billing insert used by Kentucky Power Company to furnish customer rate schedules.
- EXHIBIT 3: Proposed Revised Tariff Sheets 2-18, 2-20, and 2-22

VERIFICATION

The undersigned, Brian K. West, being duly sworn, deposes and states he is the Director of Regulatory Services for Kentucky Power Company, that he has personal knowledge of the matters set forth in the foregoing application, and that the information contained therein is true correct to the best of his information, knowledge, and belief after a reasonable investigation.

Brian K.

Commonwealth of Kentucky

County of Boyd

Case No. 2020-00022

Subscribed and sworn before me, a Notary Public, by Brian K. West this 6/2 day of February, 2020

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Notary Public

My Commission Expires: 8/24,

Commonwealth of Kentucky Michael G. Adams, Secretary of State

Michael G. Adams Secretary of State P. O. Box 718 Frankfort, KY 40602-0718 (502) 564-3490 http://www.sos.ky.gov

Certificate of Existence

Authentication number: 225573 Visit <u>https://app.sos.ky.gov/ftshow/certvalidate.aspx</u> to authenticate this certificate.

I, Michael G. Adams, Secretary of State of the Commonwealth of Kentucky, do hereby certify that according to the records in the Office of the Secretary of State,

KENTUCKY POWER COMPANY

is a corporation duly incorporated and existing under KRS Chapter 14A and KRS Chapter 271B, whose date of incorporation is July 21, 1919 and whose period of duration is perpetual.

I further certify that all fees and penalties owed to the Secretary of State have been paid; that Articles of Dissolution have not been filed; and that the most recent annual report required by KRS 14A.6-010 has been delivered to the Secretary of State.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my Official Seal at Frankfort, Kentucky, this 16th day of January, 2020, in the 228th year of the Commonwealth.



Wchael J. adam

Michael G. Adams Secretary of State Commonwealth of Kentucky 225573/0028317

TO KENTUCKY POWER COMPANY CUSTOMERS: FOR YOUR INFORMATION WE ARE ENCLOSING A COPY OF THE TARIFF UNDER WHICH YOU ARE PRESENTLY BEING BILLED FOR ELECTRIC SERVICE.

P.S.C. KY. NO. 11 2nd REVISED SHEET NO. 6-1 CANCELLING P.S.C. KY, NO. 11 1st REVISED SHEET NO. 6-1

2

TARIFF R.S. (Residential Service)

AVAILABILITY OF SERVICE.

Available for full domestic electric service through 1 (one) meter to individual residential customers including rural residential customers engaged principally in agricultural pursuits.

RATE. (Tariff Codes 015, 017, 022)

Service Charge	\$14.00 per month
Energy Charge	

MINIMUM CHARGE.

This tariff is subject to a minimum monthly charge equal to the Service Charge.

ADJUSTMENT CLAUSES.

8416-KY-KY-0003-The bill amount computed at the charges specified above shall be increased or decreased in accordance with the following:

Sheet No. 5
Sheet No. 19
Sheet No. 20
Sheet No. 22
Sheet No. 23
Sheet No. 25
Sheet No. 28
Sheet No. 29
Sheet No. 33
Sheet No. 35
Sheet No. 38

DELAYED PAYMENT CHARGE.

Bills under this tariff are due and payable within fifteen (15) days of the mailing date. On all accounts not paid in full by the next billing date, an additional charge of 5% of the unpaid portion will be made.

VOLUNTEER FIRE DEPARTMENTS (Tariff Code 024)

Volunteer Fire Departments may qualify pursuant to KRS 278.172 for this tariff but will be required to provide a completed Form 990 and update it annually.

	- 1	(Cont'd	on Sheet	No. 6-2)
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DATE OF ISSU	JE: November 16, 2018	DATE EFFECTIVE: Service Rendered On And After November 1, 2018	
ISSUED BY: /	s/ Matthew A. Horeled	TITLE: Director, Regulatory Services	
	By Authority of an Order of the Public Service Commission	In Case No. 2018-00311 Dated October 30, 2018	

P.S.C. KY. NO. 11 1st REVISED SHEET NO. 6-2 CANCELLING P.S.C. KY. NO. 11 ORIGINAL SHEET NO. 6-2

TARIFF R.S. (Cont'd) (Residential Service)

STORAGE WATER HEATING PROVISION.

This provision is withdrawn except for the present installations of current customers receiving service hereunder at premises served prior to April 1, 1997.

If the customer installs a Company approved storage water heating system which consumes electrical energy only during off-peak hours as specified by the Company and stores hot water for use during on-peak hours, the following shall apply:

Tariff Code

- 012 (a) For Minimum Capacity of 80 gallons, the last 300 KWH of use in any month shall be billed at 6.086¢ per KWH.
- (c) For Minimum Capacity of 100 gallons, the last 400 KWH of use in any month shall be billed at 6.086¢ per KWH.
 (c) For Minimum Capacity of 120 gallons or greater, the last 500 KWH of use in any month shall be billed at 6.086¢ per KWH.

These provisions, however, shall in no event apply to the first 200 KWH used in any month, which shall be billed in accordance with the "Monthly Rate" as set forth above.

TO KENTUCKY POWER COMPANY CUSTOMERS: FOR YOUR INFORMATION WE ARE ENCLOSING A COPY OF THE TARIFF UNDER WHICH YOU ARE PRESENTLY BEING BILLED FOR ELECTRIC SERVICE. P.S.C. KY. NO. 11 1st REVISED SHEET NO. 6-2 CANCELLING P.S.C. KY. NO. 11 ORIGINAL SHEET NO. 6-2

2

TARIFF R.S. (Cont'd) (Residential Service)

STORAGE WATER HEATING PROVISION. (Con't.)For purpose of this provision, the on-peak billing period is defined as 7:00A.M. to 9:00P.M. for all weekdays, Monday through Friday. The off-peak billing period is defined as 9:00PM to 7:00AM for all weekdays and all hours of Saturday and Sunday.

The Company reserves the right to inspect at all reasonable times the storage water heating system and devices which qualify the residence for service under the storage water heater provision, and to ascertain by any reasonable means that the time-differentiated load characteristics of such devices meet the Company's specifications. If the Company finds that in its sole judgment the availability conditions of this provision are being violated, it may discontinue billing the Customer under this provision and commence billing under the standard monthly rate.

This provision is subject to the Service Charge, and the adjustment clauses as stated in the Adjustment Clauses section.

LOAD MANAGEMENT WATER-HEATING PROVISION. (Tariff Code 011)

For residential customers who install a load management water-heating system which consumes electrical energy during off-peak hours specified by the Company and stores hot water for use during on-peak hours, of minimum capacity of 80 gallons, the last 250 KWH of use in any month shall be billed at 6.086¢ per KWH.

This provision, however, shall in no event apply to the first 200 KWH used in any month, which shall be billed in accordance with the "Monthly Rate" as set forth above.

For the purpose of this provision, the on-peak billing period is defined as 7:00 A.M. to 9:00 P.M. for all weekdays, Monday through Friday. The off-peak billing period is defined as 9:00 P.M. to 7:00 A.M. for all weekdays and all hours of Saturday and Sunday.

The Company reserves the right to inspect at all reasonable times the load management water-heating system(s) and devices which qualify the residence for service under the Load Management Water-Heating Provision. If the Company finds that, in its sole judgment, the availability conditions of this provision are being violated; it may discontinue billing the Customer under this provision and commence billing under the standard monthly rate.

This provision is subject to the Service Charge, and the adjustment clauses as stated in the Adjustment Clauses section.

(Cont'd on Sheet No. 6-3)

DATE OF ISSUE: July 18, 2018 ISSUED BY: /s/ Ranie Wohnhas

A 2018 DATE EFFECTIVE: Service Rendered On And After June 28, 2018
 ohnhas TITLE: Managing Director, Regulatory & Finance
 By Authority of an Order of the Public Service Commission In Case No. 2017-00179 Dated June 28, 2018

KENTUCKY POWER COMPANY

P.S.C. KY. NO. 11 ORIGINAL SHEET NO. 6-3 CANCELLING P.S.C. KY. NO. 10 1st Revised SHEET NO. 6-3

SPECIAL TERMS AND CONDITIONS.

This tariff is subject to the Company's Terms and Conditions of Service.

This service is available to rural domestic customers engaged principally in agricultural pursuits where service is taken through one meter for residential purposes as well as for the usual farm uses outside the home, but it is not extended to operations of a commercial nature or operations such as processing, preparing or distributing products not raised or produced on the farm, unless such operation is incidental to the usual residential and farm uses.

TARIFF R.S. (Cont'd) (Residential Service)

The Company shall have the option of reading meters monthly or bimonthly and rendering bills accordingly. When bills are rendered bimonthly, the minimum charge and the quantity of KWH in each block of the rates shall be multiplied by two.

Pursuant to 807 KAR 5:041, Section 11, paragraph (1), of Public Service Commission Regulations, the Company will make an extension of 1,000 feet or less to its existing distribution line without charge for a prospective permanent residential customer served under this R.S. Tariff. Pursuant to 807 KAR 5:041 Section 12 extensions of up to 150 feet for a mobile home are provided without charge.

This tariff is available for single-phase, residential service. Where the residential customer requests three-phase service, this tariff will apply if the residential customer pays to the Company the difference between constructing single-phase service and three-phase service. Where motors or heating equipment are used for commercial or industrial purposes, the applicable general service tariff will apply to such service.

Customers with PURPA Section 210 qualifying cogeneration and/or small power production facilities shall take service under Tariff COGEN/SPP I or by special agreement.

(Cont'd. on Sheet No. 6-4)

DATE OF ISSUE: February 7, 2018 ISSUED BY: /s/ Ranie Wohnhas DATE EFFECTIVE: Service Rendered On And After January 19, 2018 TITLE: Managing Director, Regulatory & Finance

By Authority of an Order of the Public Service Commission In Case No. 2017-00179 Dated January 18, 2018

TERMS AND CONDITIONS OF SERVICE (Cont'd)

KENTUCKY

Service Address:

XXX-XXX

KPCO RESIDENTIAL CUSTOMER 123 ANYWHERE CT ANYWHERE, KY 12345-1234

Account #XXX-XXX-XXX-XX

Line Item Charges:

Previous Charges	
Total Amount due at last billing	\$ XXXXX
Payment MM/DD/YY - Thank you	-XXXXX
Previous Balance Due	\$ X.X.X
Current KPCO Charges	
Tariff OI5 - Residential Service MM/DD/YY	
Rate Billing	\$ XXXXX
Fed eral Tax Cut Credit @ x.xxxxxxxxx	-XXX
Fuel Adj @ X.XXXXXX PerkWh	XXXX
DSM Adj @ X.X00000X Per kWh	XXXXX
Residential Energy Assistance @ \$XXX	XXXXX
Capacity Charge @ X.XXXXXX Per kWh	XXXX
Environmental Adj X.XXXXXXXX	XXX
Decommissioning Rider XXXXXXXX	XXX
Purchase Power Adj @X.XXXXXXX Per k Wh	XXXX
Renewable Power Option Rider	XXXX
School Tax	XXXX
Franchise Tax	XXXXX
State Sales Tax	XXXXX
Current Balance Due	\$ XXXXXX
Homeserve Warranty Service (855-769-6267)	\$ XXXX
Total Balance Due	\$ XXXXXX

Usage Details:

+ Values reflect changes between current month and previous month.



^F Total usage for the past 12 months: X,XXX kWh Your average monthly usage: X,XXX kWh

(Cont'd on Sheet No. 2-19)

DATE OF ISSUE: XXXXX, 2020 DATE EFFECTIVE: <u>Bills Rendered On And After XXXXX, 2020</u> ISSUED BY: /s/ <u>Brian K. West</u> TITLE: <u>Director, Regulatory Services</u> By Authority Of an Order of the Public Service Commission

In Case No. 2020-00022 Dated XXXXX, 2020

Meter Read Details:

Meter Details:

Prev.	Туре	Current	Type	Hetered	Usage
XXXXXXX	Actual	XXXXXXX	Actual	х,ххх	XXXXX kWh
Service Per	nod MM/D	D-MM/DD		Mul	tiplier XXXXXX

Notes from KPCO:

Kentucky Power provides online access to customer rate schedules at <u>https://kentuckypower.com/account/bills/rates/.</u> You can access a copy of your rates by dicking the "Kentucky Tariffs" link at that website. You can also view rates at our office, or request that a copy be sent to you via U.S. Postal Service or via email by calling customer service at 1-800-572-1113.

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TERMS AND CONDITIONS OF SERVICE (Cont'd)



Service Address:

GENERAL SERVICE 10 MEDIUM RD MEDIUM, KY 41701

Account #XXX·XXX·XXX·XX

Line Item Charges:

Previous Charges	
Total Amount due at last billing	\$ XXX.XX
Payment MM/DD/YY - Thank You	-XXX,XXX
Previous Balance Due	\$ X.XX
Current KPCO Charges	
Tariff 211 - Small General Service MM/DD/YY	
Rate Billing	\$ XXX.XX
Federal Tax Cut Credit @ X.XXXXXXXXXX	-X.XX
Fuel Adj @ XXXXXXXX Per kWh	XX.XX
DSM Adj @ X.XXXXXX Per kWh	XX.XX
Capacity Charge @ X.XXXXXX Per kWh	XX.XX
Kentucky Economic Development Surcharge @ \$XXX	XX.XX
Environmental Adj XXXXXXXX%	X.XX
Decommissioning Rider XXXXXXXXX	XXXX
Purchase Power Adj @X.XXXXXXX Per kWh	XX.XX
Renewable Power Option Rider	XXX
School Tax	XXX
Franchise Tax	X.XX
State Sales Tax	X.XX
Current Balance Due	\$ XXX.XX
Total Balance Due	\$ XXXXX

Usage Details:

+ Values reflect changes between current month and previous month.



Total usage for the past 12 months: X,XXX kWh Your average monthly usage: XXX kWh

(Cont'd on Sheet No. 2-21)

DATE OF ISSUE: XXXXX, 2020 DATE EFFECTIVE: <u>Bills Rendered On And After XXXXX, 2020</u> ISSUED BY: /s/ <u>Brian K. West</u> TITLE: <u>Director, Regulatory Services</u> By Authority Of an Order of the Public Service Commission In Case No. 2020-00022 Dated XXXXXX, 2020

Meter Details:

Meter #12	3450763				
Previous	Type	Current	Туре	Metered	Usage
300000	Actual	2000000	Actual	XXXXX	XXXXX kWh
Service Per	nod MM/D	D - MM/DD		Mul	tiplier X300000

Notes from KPCO:

Kentucky Power provides online access to customer rate schedules at <u>https://kentucky.power.com/account/bills/rates/.</u> You can access a copy of your rates by clicking the "Kentucky Tariffs" link at that website. You can also view rates at our office, or request that *z* copy be sent to you via U.S. Postal Service or via email by calling customer service at 1-800-572-1113.

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TERMS AND CONDITIONS OF SERVICE (Cont'd)



Service Address:

LARGE GENERAL SERVICE 170 LARGE WAY DRIVE LARGERSVILLE, KY 41465

Account #XXX·XXX·XXX·XXX

Line Item Charges:

Previous Charges	
Total Amount due at last billing	\$ XXXXX
Payment MM/DD/YY - Thank You	-XXX,XX
Previous Balance Due	\$ X.XX
Current KPCO Charges	
Tariff 240 - Large General Service MM/DD/YY	
Rate Billing	\$ XXX.XX
Federal Tax Cut Credit @ x.xxxxxxxx	-XXX
Economic Development Rider - IBDD	XX.XX
Economic Development Rider - SBDD	XX.XX
Fuel Adj @ X.XXXXXX Per kWh	XX.XX
Kentucky Economic Development Surcharge @ X.XX	XXXX
DSM Adj. @ X.XXXXXX Per kWh	XX.XX
Capacity Charge @ X.XXXXXX Perk Wh	XX.XX
Environmental Adj XXXXXX%	XXX
Decommissioning Rider X.XXXXX%	XX.XX
Purchased Power Adj @ X.XXXXX Per kWh	XX.XX
Renewable Power Option Rider	XXXX
School Tax	XX.XX
Franchise Tax	XXXX
State Sales Tax	XXX
Current Balance Due	\$ XXX.XX
Total Balance Due	\$ XXXXXXX

Usage Details:

♦↓ Values reflect changes between current month and previous month.



Total usage for the past 12 months: XXX,XXX kWh

DATE OF ISSUE: XXXXX, 2020 DATE EFFECTIVE: Bills Rendered On And After XXXXX, 2020 ISSUED BY: /s/ Brian K. West TITLE: Director, Regulatory Services By Authority Of an Order of the Public Service Commission In Case No. 2020-00022 Dated XXXXXX, 2020

	Billed Usage MM/DD				
Usage	Power Factor	Power Factor Constant	Meter Location Comp.	Billed Usage	
	(XXXX)	(00000)			
XX,XXX	-	-	-	XXXXXXX kWh	
XX,XXX	-	-	-	XX,XXX kWh	
XXX,XXX	-	-	-	XXXXXX kvart	

Meter Details:

Prev.	Type	Current	Type	Metered	Usage
XX,XXX	Actual	XXX,XXX	Actual	XX, XXX	XX,XXX kWh
-	Actual	-	Actual	XXXXXXXX	XXXXXXX kW
XXXXX	Actual	XXXXX	Actual	XXXXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
Service Per	iod MM/D	D - MM/DD		Multip	lier XXXXXXXXXX

Notes from KPCO:

Kentucky Power provides online access to customer rate schedules at <u>https://kentuckypower.com/account/bills/rates/.</u> You can access a copy of your rates by clicking the "Kentucky Tariffs" link at that website. You can also view rates at our office, or request that a copy be sent to you via U.S. Postal Service or via email by calling customer service at 1-800-572-1113.

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