

Troublesome Creek Gas Corporation
Case No. 2019-00467
Commission Staff's Third Request for Information

TABLE OF CONTENTS

<u>REQUEST</u>	<u>TAB NO.</u>
Request No. 1.....	1
Request No. 2.....	2
Request No. 3.....	3
Request No. 4.....	4
Request No. 5.....	5
Verification.....	6

**COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION**

IN THE MATTER OF: :

ELECTRONIC APPLICATION OF TROUBLESOME : CASE NO.
CREEK GAS CORPORATION FOR INITIAL RULES, : 2019-00467
REGULATIONS, AND RATES FOR FURNISHING :
GAS SERVICE PURSUANT TO KRS 278.485 :

**TROUBLESOME CREEK GAS CORPORATION'S
RESPONSE TO COMMISSION STAFF'S THIRD REQUEST FOR INFORMATION**

REQUEST 1

Refer to the proposed Tariff, page 7, Section F., Budget Billing Plan; to Troublesome Creek's response to Commission Staff's Second Request for Information (Staff's Second Request), Item 2; and to 807 KAR 5:006, Section 14(2)(1)(3). Confirm that Troublesome Creek will revise the Tariff to include the specific provisions of its Budget Billing Plan in the proposed Tariff.

RESPONSE: Yes, Troublesome Creek will revise the proposed Tariff to include the specific provisions of its Budget Billing Plan.

PERSON RESPONSIBLE: Kim Lockhart

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REQUEST 2

Refer to Troublesome Creek's response to Staff's Second Request, Item 3. Confirm that Troublesome Creek will revise the language in its proposed Tariff on page 8, Section L., Reconnection Fee, to remove reference to "collection fees" and instead state, "[I]f the Customer pays all past due payments, applicable fees, and reconnection charges."

RESPONSE: Yes, Troublesome Creek will revise the language in its proposed Tariff on page 8, Section L., Reconnection Fee, to state, "[I]f the Customer pays all past due payments, applicable fees, and reconnection charges."

PERSON RESPONSIBLE: Kim Lockhart

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REQUEST 3

Refer to Troublesome Creek's response to Staff's Second Request, Item 13. Explain why \$18 was included for materials and vehicle gas when the materials alone would cost \$45.

RESPONSE: The original estimate of vehicle gas and materials was believed to be \$18. After further review, Troublesome Creek determined the vehicle gas and materials would be \$45. However, Troublesome Creek, in an effort not to raise the price per Mcf, decided to forego the difference.

PERSON RESPONSIBLE: Kim Lockhart

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REQUEST 4

Refer to Troublesome Creek's response to Staff's Second Request, Item 15. Explain how Troublesome Creek arrived at a minimum of \$200 to test a house meter. Provide any support Troublesome Creek used to arrive at this amount.

RESPONSE: In the original calculation, Troublesome Creek determined the \$200 average based on online quotes. However, after further review, Troublesome would like to edit the meter test fee in the proposed tariff to read not to exceed \$225. Troublesome Creek's most recent meter testing company, DW Gas Meter Testing, LLC, has since relocated or is no longer in business. Troublesome Creek does not have an alternative meter testing company at this time. Therefore, Troublesome Creek is unable to provide an exact calculation for the price of testing a meter.

In the event a meter is tested and is correct, the cost of the meter test fee will be the amount charged by the meter testing company to Troublesome Creek plus the cost of travel and labor for Troublesome Creek's field agent to unhook and retrieve the meter from the customer's property, deliver the meter to the meter testing company, deliver the meter back to the customer's property, and reinstall the meter. If the tested meter is correct, the customer's bill from Troublesome Creek will include the amount paid by Troublesome Creek to the meter testing company plus the cost of Troublesome Creek's field agent's travel and labor. The total meter test fee will not exceed \$225.

PERSON RESPONSIBLE: Kim Lockhart

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REQUEST 5

State whether the proposed customer charge will be prorated for customers who leave the system before a billing cycle ends. If not, explain why not.

RESPONSE: Yes, the proposed customer charge will be prorated for customers who leave the system before a billing cycle ends.

PERSON RESPONSIBLE: Kim Lockhart

VERIFICATION

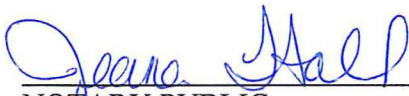
COMMONWEALTH OF KENTUCKY)
) **SS:**
COUNTY OF FLOYD)

The undersigned, Kim Lockhart, accountant for Troublesome Creek Gas Corporation, being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing Response to Commission Staff’s Third Request for Information, and that the information contained therein is true and accurate to the best of her knowledge, information and belief.



Kim Lockhart, Affiant

Subscribed and sworn to before me by Kim Lockhart on this 1st day of April, 2020.



NOTARY PUBLIC

My Commission Expires: 9-23-22