### Kentucky Power Company KPSC Case No. 2019-00366 Appendix B 2021 Annual Report on Home Energy Assistance Programs Dated August 15, 2021

## DATA REQUEST

**KSPC** A\_1 Provided annually and separated by month:

- a. Total funds collected from ratepayers via a meter-charge.
- b. Donations collected from ratepayers for the HEA program.
- c. The total amount of residential customers.
- d. The amount of shareholder funds allocated for the program.
- e. The amount of HEA funds distributed to participants.
- f. The current balance of the HEA account.
- g. The amount, if any, of "rolled-over" and unspent HEA funds.

#### **RESPONSE**

Please see KPCO\_R\_KPSC\_A\_1\_Attachment1 for the requested information.

#### Kentucky Power Company KPSC Case No. 2019-00366 Appendix B 2021 Annual Report on Home Energy Assistance Programs Dated August 15, 2021

## DATA REQUEST

**KPSC A\_2** The total number of slots, total and by county.

### **RESPONSE**

Please see KPCO\_R\_KPSC\_A\_2\_Attachment1 for the requested information for the 2021 program year.

The THAW program helps customers who do not require the broader and more sustained help provided by HEART, but who nonetheless are at risk of losing their electric service because of a temporary situation. THAW offers assistance credit of up to a total of \$175.00 per winter heating season (bills rendered January through April) or until allocated benefits are expended to eligible residential customers on a first come, first served basis.

The THAW program does not allocate program slots. Instead, THAW program funds are allocated by county.

Kentucky Power in response to the Commission's January 13, 2021 Order in Case No. 2020-00174 contributed an additional \$2 million to fund the THAW program. The first tranche was issued on March 30, 2021 for \$1 million to the THAW program. Please see KPCO\_R\_KPSC\_A\_2\_Attachment2 for an allocation of the funds. The additional funding allowed for an additional THAW program season that began in May 2021 and runs through September 2021. The special program allowed customers who had previously received benefits from HEART or THAW this season to receive additional benefits up to \$175. Benefits were allocated among the local Community Action Agencies ("CAAs") in accordance with existing THAW program guidelines and distributed by the CAAs in accordance with the THAW program guidelines.

On June 11, 2021, Kentucky Power issued a second tranche of \$1 million to Community Action Kentucky (CAK) for the THAW program. Kentucky Power and CAK agreed that \$150,000 of the \$1 million would be held in reserve to allocate funding to the local CAAs that are in need of additional funds. Please see KPCO\_R\_KPSC\_A\_2\_Attachment3 for the allocation of funds. Any remaining funds in September 2021 will roll into the 2022 program year for the HEART and THAW programs.

Kentucky Power Company
2021 Home Energy Assistance in Reduced Temperatures Program (HEART)
Available Slots for Counties in KPCO Service Territory *

County	Agency Serving County	No. of Heating Slots	No. of Non- Heating Slots	Total No. of HEART Slots
DOUD		1.50	102	
BOYD	Northeast Kentucky	153	103	256
CARTER	Northeast Kentucky	82	21	103
ELLIOTT	Northeast Kentucky	0	0	0
GREENUP	Northeast Kentucky	101	65	166
LAWRENCE	Northeast Kentucky	65	21	86
	Northeast Kentucky Totals	401	210	611
ROWAN	Gateway CSO	9	3	12
MORGAN	Gateway CSO	11	2	12
WORDAN	Gateway CSO Totals	20	2 5	25
	Gateway CSO Totals	20	5	23
FLOYD	Big Sandy CAP	113	54	167
JOHNSON	Big Sandy CAP	57	22	79
MAGOFFIN	Big Sandy CAP	27	6	33
MARTIN	Big Sandy CAP	40	14	54
PIKE	Big Sandy CAP	318	76	394
	<b>Big Sandy CAP Totals</b>	555	172	727
BREATHITT	Middle KY River	46	13	59
OWSLEY	Middle KY River	0	0	0
	Middle KY River Totals	46	13	59
LESLIE	LKLP	57	10	67
KNOTT	LKLP	64	26	90
LETCHER	LKLP	120	21	141
PERRY	LKLP	140	35	175
	LKLP Totals	381	92	473
Totals		1,403	492	1,895

#### No. of slots available this year

1,403

491

\* excluding Bell, Clay & Lewis counties because the limited number of Kentucky Power customers in the areas serviced by the Community Action Agencies, no HEART slots or THAW funds are provided for customers.

#### Kentucky Power Company 2021 Temporary Heating Assistance in Winter (THAW) Available Funds for Counties in KPCO Service Territory \*

County	Agency Serving County		vailable Funds
BOYD	Northeast Kentucky	\$	37,143
CARTER	Northeast Kentucky	\$	13,276
ELLIOTT	Northeast Kentucky	\$	43
GREENUP	Northeast Kentucky	\$	23,802
LAWRENCE	Northeast Kentucky	\$	11,366
2	Northeast Kentucky Totals	\$	85,630
	v		,
ROWAN	Gateway CSO	\$	1,707
MORGAN	Gateway CSO	\$	1,686
	Gateway CSO Totals	\$	3,394
FLOYD	Big Sandy CAP	\$	23,121
JOHNSON	Big Sandy CAP	\$	10,561
MAGOFFIN	Big Sandy CAP	\$	4,221
MARTIN	Big Sandy CAP	\$	7,211
PIKE	Big Sandy CAP	\$	50,524
	<b>Big Sandy CAP Totals</b>	\$	95,639
BREATHITT	Middle KY River	\$	7,768
OWSLEY	Middle KY River	\$	21
	Middle KY River Totals	\$	7,789
		¢	
LESLIE	LKLP	\$	8,329
KNOTT	LKLP	\$	12,184
LETCHER	LKLP	\$	17,585
PERRY	LKLP	\$	22,466
	LKLP Totals	\$	60,564
Totals		\$	252.016
Totals		9	253,016

#### **THAW Funding Available For This Year:**

253,016

\$

\* excluding Bell, Clay & Lewis counties because the limited number of Kentucky Power customers in the areas serviced by the Community Action Agencies, no HEART slots or THAW funds are provided for customers.

#### Kentucky Power Company 20202-2021 Temporary Heating Assistance in Winter (THAW) Pro-Rata Calculation for Available Slots for Counties in KPCO Service Territory \*

County	Agency Serving County	No. Customers	Percentage of Customers	A	vailable Funds
BOYD	Northeast Kentucky	19,800	14.68%	\$	132,122
CARTER	Northeast Kentucky	7,077	5.25%	\$	47,224
ELLIOTT	Northeast Kentucky	23	0.02%	\$	153
GREENUP	Northeast Kentucky	12,688	9.41%	\$	84,665
LAWRENCE	Northeast Kentucky	6,059	4.49%	\$	40,431
	Northeast Kentucky Totals	45,647	33.84%	\$	304,595
ROWAN	Gateway CSO	910	0.67%	\$	6,072
MORGAN	Gateway CSO	899	0.67%	\$	5,999
	Gateway CSO Totals	1,809	1.34%	\$	12,071
FLOYD	Big Sandy CAP	12,325	9.14%	\$	82,243
JOHNSON	Big Sandy CAP	5,630	4.17%	\$	37,568
MAGOFFIN	Big Sandy CAP	2,250	1.67%	\$	15,014
MARTIN	Big Sandy CAP	3,844	2.85%	\$	25,650
PIKE	Big Sandy CAP	26,933	19.97%	\$	179,720
	<b>Big Sandy CAP Totals</b>	50,982	37.80%	\$	340,195
				÷	
BREATHITT	Middle KY River	4,141	3.07%	\$	27,632
OWSLEY	Middle KY River	11	0.01%	\$	73
	Middle KY River Totals	4,152	3.08%	\$	27,706
LESLIE	LKLP	4,440	3.29%	\$	29,627
LESLIE KNOTT	LKLP LKLP	4,440 6,495	3.29% 4.82%	ծ Տ	43,340
LETCHER	LKLP LKLP	6,495 9,374	4.82% 6.95%	ծ Տ	43,340 62,551
PERRY	LKLP LKLP	9,374 11,976	8.88%	ծ Տ	62,331 79,914
ΓΕΚΚΙ	LKLP LKLP Totals	<b>32,285</b>	8.88% 23.94%	ծ Տ	215,433
		32,203	<i>43.74</i> /0	9	213,433
Totals		134,875	100.00%	\$	900,000

#### Additional THAW Funding Available For This Year:

900,000

\$

\* excluding Bell, Clay & Lewis counties because the limited number of Kentucky Power customers in the areas serviced by the Community Action Agencies, no HEART slots or THAW funds are provided for customers.

#### Kentucky Power Company 2020-2021 Temporary Heating Assistance in Winter (THAW) Pro-Rata Calculation for Available Slots for Counties in KPCO Service Territory \*

County	Agency Serving County	No. Customers	Percentage of Customers	A	vailable Funds
BOYD	Northeast Kentucky	19,800	14.68%	\$	112,304
CARTER	Northeast Kentucky	7,077	5.25%	\$	40,140
ELLIOTT	Northeast Kentucky	23	0.02%	\$	130
GREENUP	Northeast Kentucky	12,688	9.41%	\$	71,965
LAWRENCE	Northeast Kentucky	6,059	4.49%	\$	34,366
LITWICLICE	Northeast Kentucky Totals	<b>45,64</b> 7	33.84%	\$	<b>258,906</b>
	J. J	,			,
ROWAN	Gateway CSO	910	0.67%	\$	5,161
MORGAN	Gateway CSO	899	0.67%	\$	5,099
	Gateway CSO Totals	1,809	1.34%	\$	10,261
FLOYD	Big Sandy CAP	12,325	9.14%	\$	69,906
JOHNSON	Big Sandy CAP	5,630	4.17%	\$	31,933
MAGOFFIN	Big Sandy CAP	2,250	1.67%	\$	12,762
MARTIN	Big Sandy CAP	3,844	2.85%	\$	21,803
PIKE	Big Sandy CAP	26,933	19.97%	\$	152,762
	<b>Big Sandy CAP Totals</b>	50,982	37.80%	\$	289,166
BREATHITT	Middle KY River	4,141	3.07%	\$	23,487
OWSLEY	Middle KY River	11	0.01%	\$	62
	Middle KY River Totals	4,152	3.08%	\$	23,550
LESLIE	LKLP	4,440	3.29%	\$	25,183
KNOTT	LKLP	6,495	4.82%	\$	36,839
LETCHER	LKLP	9,374	6.95%	\$	53,169
PERRY	LKLP	11,976	8.88%	\$	67,927
	LKLP Totals	32,285	23.94%	\$	183,118
Totals		134,875	100.00%	\$	765,000

#### Additional THAW Funding Available For This Year:

765,000

\$

\* excluding Bell, Clay & Lewis counties because the limited number of Kentucky Power customers in the areas serviced by the Community Action Agencies, no HEART slots or THAW funds are provided for customers.

#### Kentucky Power Company KPSC Case No. 2019-00366 Appendix B 2021 Annual Report on Home Energy Assistance Programs Dated August 15, 2021

## DATA REQUEST

**KPSC A\_3** The total number of:

- a. Program participants.
- b. Program applicants.
- c. Denied applicants.

### **RESPONSE**

The stated participant numbers below are as of June 30, 2021. The THAW program is still active due to the injection of the additional funding into the program.

a. Total number of program participants for HEART was 1,941. Total number of program participants for THAW was 5,556.

b. Total number of program applicants for HEART was 5,067.<sup>1</sup> Total number of program applicants for THAW was 5,827.

c. Total number of denied applicants for HEART was 434. Total number of denied applicants for THAW was 271.

<sup>&</sup>lt;sup>1</sup> Includes approved, waitlisted, and denied applications.

## Kentucky Power Company KPSC Case No. 2019-00366 Appendix B 2021 Annual Report on Home Energy Assistance Programs Dated August 15, 2021

# DATA REQUEST

**KPSC A\_4** Copies of each Monthly HEA Report.

# **RESPONSE**

Please see KPCO\_R\_KPSC\_A\_4\_Attachment1 for the requested information.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 1 of 58

# Community Action Kentucky KY Power - HEA Program Invoice for Fiscal Year 2020-2021 For the period ending 10/31/20

#### Utility Program Funding

	Budg	et	Oct		Rei	maining
# of Slots		1894		0		1894
\$ per Slot		\$25.00		\$25.00		\$25.00
Max Slot Admin Maintenance Fee		\$47,350.00		\$0.00		\$47,350.00
Max Additional Admin Heart		\$11,687.01		\$0.00		\$11,687.01
Max Additional Admin Thaw		\$22,490.28		\$0.00		\$22,490.28
Max Additional Admin Donation		\$700.00		\$0.00		\$700.00
		Budget		Oct-20	Va	riance
Revenues	\$	113,690.69	\$	8,882.51	\$	104,808.18
Expenses Salaries/Benefits IT R&M Legal CAA Admin Other Expenses	•	12,618.11 13,003.57 2,687.19 82,227.29 3,154.53	•	4,716.32 87.41 3,633.07 - 445.71		7,901.79 12,916.16 (945.88) 82,227.29 2,708.82
Expenses	\$	113,690.69	\$	8,882.51	\$	104,808.18
Project Balance:		-		-		-
CAK Admin Exp	\$	31,463.40	\$	8,882.51	\$	22,580.89

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 2 of 58

# **Utility Assistance Report - Slots**

KY Power Heart FFY 21 (10/1/2020-9/30/2021)



<u>Summary</u>	# Applications
Program Participants	0
Program Applicants	719
Denied Applicants	10

		Α	ll-Electri	c	В	ase-Loa	d
Agency	County	Allocated	Used	Unused	Allocated	Used	Unused
Big Sandy	Floyd	113	0	113	54	0	54
	Johnson	57	0	57	22	0	22
	Magoffin	27	0	27	6	0	6
	Martin	40	0	40	14	0	14
	Pike	318	0	318	76	0	76
	Total	555	0	555	172	0	172
Gateway Community	Morgan	11	0	11	2	0	2
Action	Rowan	9	0	9	3	0	3
	Total	20	0	20	5	0	5
LKLP	Knott	64	0	64	26	0	26
	Leslie	57	0	57	10	0	10
	Letcher	120	0	120	21	0	21
	Perry	140	0	140	34	0	34
	Total	381	0	381	91	0	91
Middle KY	Breathitt	46	0	46	13	0	13
	Total	46	0	46	13	0	13
Northeast KY	Boyd	153	0	153	103	0	103
Community Action	Carter	82	0	82	21	0	21
Agency Inc	Greenup	101	0	101	65	0	65
	Lawrence	65	0	65	21	0	21
	Total	401	0	401	210	0	210
Grand Total		1403	0	1403	491	0	491

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 3 of 58

## **Utility Assistance Report - Slots**

KY Power Heart

FFY 21 (10/1/2020-9/30/2021)



Agency	Benefit Type	County	Available	<b>On Waitlist</b>	Approved	Withdrawn	Rejected	Removed
Big Sandy	All-Electric	Floyd	113	0		0	0	0
		Johnson	57	0	1	0	0	0
		Magoffin	27					
		Martin	40	0		0	0	0
		Pike	318	0		0	0	0
		Total	555	0	1	0	0	0
	Base-Load	Floyd	54					
		Johnson	22					
		Magoffin	6					
		Martin	14					
		Pike	76	0		0	0	0
		Total	172	0	0	0	0	0
Gateway Community	All-Electric	Morgan	11	0	2	0	0	0
Action		Rowan	9	0	3	0	0	0
		Total	20	0	5	0	0	0
	Base-Load	Morgan	2					
		Rowan	3					
		Total	5					
LKLP	All-Electric	Knott	64	0		0	0	0
		Leslie	57	0	51	0	0	0
		Letcher	120	0		0	0	0
		Perry	140	0		0	0	0
		Total	381	0	51	0	0	0
	Base-Load	Knott	26	0		0	0	0
		Leslie	10	0	11	0	0	0
		Letcher	21	0		0	0	0
		Perry	34	0		0	0	0
		Total	91	0	11	0	0	0
Middle KY	All-Electric	Breathitt	46	0		0	0	0
		Total	46	0	0	0	0	0
	Base-Load	Breathitt	13	0		0	0	0
		Total	13	0	0	0	0	0
Northeast KY	All-Electric	Boyd	153	0	136	0	0	0
Community Action		Carter	82	0	132	0	0	0
Agency Inc		Greenup	101	0	99	0	0	0
		Lawrence	65	0	40	0	0	0
		Total	401	0	433	0	0	0
	Base-Load	Boyd	103	0	78	0	0	0
		Carter	21	0	61	0	0	0
		Greenup	65	0	67	0	0	0
		Lawrence	21	0	27	0	0	0
		Total	210	0	641	0	0	0
Grand Total	1		1894	0	709	0	0	0

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 4 of 58

# Utility Assistance Report - Slots

KY Power Heart

FFY 21 (10/1/2020-9/30/2021)



Agency	Benefit Type	County	Enrolled	On Waitlist	Approved	Withdrawn	Rejected	Removed
Northeast KY	All-Electric	Elliott	0	0	1	0	0	0
Community Action Agency Inc		Total	0	0	1	0	0	0
Grand Total			0	0	1	0	0	0

Denial Reason	# Apps
Exceeds Maximum Number of Applications	10
Expired Date	1

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 5 of 58

# Invoice

- TO: KY Power HEA Program Invoice
- FOR: Community Action Kentucky
- DATE: 12/14/20
- PERIOD: 11/01/20-11/30/20
- AMOUNT: \$3,811.30

Breakdown:

Salaries/Fringe	\$1,168.28
IT R&M	\$1,314.23
Legal	\$680.38
CAA Admin	\$384.99
Other Expenses	\$263.42
Total	\$3,811.30

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 6 of 58

# Community Action Kentucky KY Power - HEA Program Invoice for Fiscal Year 2020-2021 For the period ending 11/30/20

Budget		Nov		YTD	Re	maining
1894		0				1894
\$25.00		\$25.00				\$25.00
\$47,350.00		\$0.00				\$47,350.00
\$11,687.01		\$384.99		\$384.99		\$11,302.02
\$22,490.28		\$0.00				\$22,490.28
\$700.00		\$0.00				\$700.00
Budget		Nov		YTD	Va	riance
\$ 113,690.69	\$	3,811.30	\$	12,693.81	\$	100,996.88
12,618.11		1,168.28		5,884.60		6,733.51
13,003.57		1,314.23		1,401.64		11,601.93
2,687.19		680.38		4,313.45		(1,626.26)
82,227.29		384.99		384.99		81,842.30
3,154.53		263.42		709.13		2,445.40
\$ 113,690.69	\$	3,811.30	\$	12,693.81	\$	100,996.88
 ·	1894 \$25.00 \$47,350.00 \$11,687.01 \$22,490.28 \$700.00 Budget \$ 113,690.69 12,618.11 13,003.57 2,687.19 82,227.29 3,154.53	1894         \$25.00         \$47,350.00         \$11,687.01         \$22,490.28         \$700.00         Budget         \$113,690.69         \$2,618.11         13,003.57         2,687.19         82,227.29         3,154.53	1894         0           \$25.00         \$25.00           \$47,350.00         \$0.00           \$11,687.01         \$384.99           \$22,490.28         \$0.00           \$700.00         \$0.00           \$113,690.69         \$3,811.30           12,618.11         1,168.28           13,003.57         1,314.23           2,687.19         680.38           82,227.29         384.99           3,154.53         263.42	1894       0         \$25.00       \$25.00         \$47,350.00       \$0.00         \$11,687.01       \$384.99         \$22,490.28       \$0.00         \$700.00       \$0.00         \$113,690.69       \$3,811.30         \$12,618.11       1,168.28         13,003.57       1,314.23         2,687.19       680.38         82,227.29       384.99         3,154.53       263.42	1894         0           \$25.00         \$25.00           \$47,350.00         \$0.00           \$11,687.01         \$384.99           \$22,490.28         \$0.00           \$700.00         \$0.00           \$113,690.69         \$3,811.30           \$12,618.11         1,168.28         5,884.60           13,003.57         1,314.23         1,401.64           2,687.19         680.38         4,313.45           82,227.29         384.99         384.99           3,154.53         263.42         709.13	1894         0           \$25.00         \$25.00           \$47,350.00         \$0.00           \$11,687.01         \$384.99           \$22,490.28         \$0.00           \$700.00         \$0.00           \$113,690.69         \$3,811.30           \$12,618.11         1,168.28           \$13,003.57         1,314.23           \$2,687.19         680.38           \$2,227.29         384.99           \$3,154.53         263.42

#### Utility Program Funding

CAK Admin Exp

\$ 31,463.40 \$ 3,426.31 \$ 12,308.82 \$ 28,037.09

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 7 of 58

## **Utility Assistance Report - Slots**

KY Power Heart FFY 21 (10/1/2020-9/30/2021)

November Only

<u>Summary</u>

Program Participants

Program Applicants Denied Applicants

# Appl	ications
0	
2,380	
26	

		All	-Electri	ic	Base-Load			
Agency	County	Allocated	Used	Unused	Allocated	Used	Unused	
Big Sandy	Floyd	113	0	113	54	0	5.	
	Johnson	57	0	57	22	0	2	
	Magoffin	27	0	27	6	0		
	Martin	40	0	40	14	0	1	
	Pike	318	0	318	76	0	7	
	Total	555	0	555	172	0	172	
Gateway Community	Morgan	11	0	11	2	0		
Action	Rowan	9	0	9	3	0		
	Total	20	0	20	5	0		
LKLP	Knott	64	0	64	26	0	2	
	Leslie	57	0	57	10	0	1	
	Letcher	120	0	120	21	0	2	
	Perry	140	0	140	34	0	34	
	Total	381	0	381	91	0	9	
Middle KY	Breathitt	46	0	46	13	0	1	
	Total	46	0	46	13	0	1	
Northeast KY	Boyd	153	0	153	103	0	10	
Community Action	Carter	82	0	82	21	0	2	

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 8 of 58

Agency Inc	Greenup	101	0	101	65	0	65
	Lawrence	65	0	65	21	0	21
	Total	401	0	401	210	0	210
Grand Total		1403	0	1403	491	0	491

Agency	Benefit Type	County	Available	On Waitlist	Approved	Withdrawn	Rejected	Removed
Big Sandy	All-Electric	Floyd	113	0	77	0	0	0
		Johnson	57	0	69	0	0	0
		Magoffin	27	0	38	0	0	0
		Martin	40	0	52	0	0	0
		Pike	318	0	193	0	0	0
	andy All-Electric Base-Load	Total	555	0	429	0	0	0
		Floyd	54	0	4	0	0	0
		Johnson	22	0	2	0	0	0
		Magoffin	6	0	8	0	0	0
		Martin	14	0	8	0	0	0
		Pike	76	0	50	0	0	0
		Total	172	0	72	0	0	0
Gateway Community	All-Electric	Morgan	11	0	24	0	0	0
Action		Rowan	9	0	9	0	0	0
		Total	20	0	33	0	0	0
	Base-Load	Morgan	2	0	0	0	0	0
		Rowan	3	0	9	0	0	0
		Total	5	0	9	0	0	0
LKLP	All-Electric	Knott	64		244	0	0	0
	community All-Electric Base-Load	Leslie	57	0	11	0	0	0
		Letcher	120	0	234	0	0	0
	All-Electric Base-Load All-Electric Base-Load Base-Load	Perry	140	0	280	0	0	0
		Total	381	0	769	0	0	0

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 9 of 58

	Base-Load	Knott	26	0	116	0	0	0
		Leslie	10	0	14	0	0	0
		Letcher	21	0	52	0	0	0
		Perry	34	0	182	0	0	0
		Total	91	0	364	0	0	0
Middle KY	All-Electric	Breathitt	46	0	165	0	0	0
		Total	46	0	165	0	0	0
	Base-Load	Breathitt	13	0	128	0	0	0
		Total	13	0	128	0	0	0
Northeast KY	All-Electric	Boyd	153	0	151	0	0	0
Community Action		Carter	82	0	32	0	0	0
Agency Inc		Greenup	101	0	57	0	0	0
		Lawrence	65	0	37	0	0	0
		Total	401	0	277	0	0	0
	Base-Load	Boyd	103	0	53	0	0	0
		Carter	21	0	17	0	0	0
		Greenup	65	0	28	0	0	0
		Lawrence	21	0	9	0	0	0
		Total	210	0	107	0	0	0
Grand Total			1894	0	2353	0	0	0

Agency	Benefit Type	County	Enrolled	On Waitlist	Approved	Withdrawn	Rejected	Removed
Northeast KY	All-Electric	Elliott	0	0	1	0	0	0
Community Action		Total	0	0	1	0	0	0
Grand Total			0	0	1	0	0	0

Denial Reason	# Apps
Exceeds Maximum Number of Applications	23
Expired Date	3

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 10 of 58

# Invoice

- TO: KY Power HEA Program Invoice
- FOR: Community Action Kentucky
- DATE: 1/13/21
- PERIOD: 12/01/20-12/31/20
- AMOUNT: \$46,633.56

Breakdown:

Salaries/Fringe IT R&M	\$2,815.01 \$1,743.58
Legal	\$0.00
CAA Admin	\$41,550.00
Other Expenses	\$524.97
Total	\$46,633.56

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 11 of 58

# Community Action Kentucky KY Power - HEA Program Invoice for Fiscal Year 2020-2021 For the period ending 12/31/20

#### Utility Program Funding

	Budget	Dec	YTD	Ren	naining
# of Slots	1894	1662	1662		232
\$ per Slot	\$25.00	\$25.00	\$25.00		\$25.00
Max Slot Admin Maintenance Fee	\$47,350.00	\$41,550.00	\$41,550.00		\$5,800.00
Max Additional Admin Heart	\$11,687.01	\$0.00	\$384.99		\$11,302.02
Max Additional Admin Thaw	\$22,490.28	\$0.00	\$0.00		\$22,490.28
Max Additional Admin Donation	\$700.00	\$0.00	\$0.00		\$700.00
	Budget	Dec	YTD	Var	riance
Revenues	\$ 113,690.69	\$ 46,633.56	\$ 59,327.37	\$	54,363.32
Expenses					
Salaries/Benefits	12,618.11	2,815.01	8,699.61		3,918.50
IT R&M	13,003.57	1,743.58	3,145.22		9,858.35
Legal	2,687.19	-	4,313.45		(1,626.26)
CAA Admin	82,227.29	\$41,550.00	41,934.99		40,292.30
Other Expenses	3,154.53	524.97	1,234.10		1,920.43
Expenses	\$ 113,690.69	\$ 46,633.56	\$ 59,327.37	\$	54,363.32
Project Balance:	-	-	-		-

\$

CAK Admin Exp

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 12 of 58

#### **Utility Assistance Report - Slots**

KY Power Heart

FFY 21 (10/1/2020-9/30/2021)

December Only

Summary 5 1 1

Program Participants Program Applicants Denied Applicants



# Apps (Dec.)

•• • •
1,662
2,596
289

			Electric					
Agency County All		Allocated	Used (Dec.)	Unused	Allocated	Used (Dec.)	Unused	
Big Sandy	Floyd	113	97	16	42	35	7	
	Johnson	57	48	9	28	21	7	
	Magoffin	27	22	5	12	10	2	
	Martin	40	38	2	14	12	2	
	Pike	318	285	33	76	70	6	
	Total	555	490	65	172	148	24	
Gateway	Morgan	11	10	1	1	1	0	
Community Action	Rowan	9	8	1	4	4	0	
	Total	20	18	2	5	5	0	
LKLP	Knott	64	67	-3	26	27	-1	
	Leslie	57	53	4	10	7	3	
	Letcher	120	104	16	21	20	1	
	Perry	140	130	10	34	30	4	
	Total	381	354	27	91	84	7	
Middle KY	Breathitt	46	37	9	13	10	3	
	Total	46	37	9	13	10	3	
Northeast KY	Boyd	153	115	38	103	91	12	
Community	Carter	82	77	5	21	19	2	
Action Agency Inc	Greenup	101	80	21	65	59	6	
	Lawrence	65	57	8	21	18	3	
	Total	401	329	72	210	187	23	
Grand Total		1403	1228	175	491	434	57	]
Agency	Benefit Type	County		Available	On Waitlist (Dec.)	Approved (Dec.)	Withdrawn (Dec.)	Rejecto (Dec.)
Big Sandy	All-Electric	Floyd		16				16

Removed (Dec.)

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 13 of 58

1	1				1		1
		Johnson	9				9 (
		Magoffin	5	13	0		5 (
		Martin	2	3	0		2 (
		Pike	33	28	0		33 (
		Total	65	233	5	0	65 (
	Base-Load	Floyd	7	44	9	0	7 (
		Johnson	7	8	0	-	7 (
		Magoffin	2	2	0	0	2 (
		Martin	2	5	0	0	2 (
		Pike	6	3	0	0	6 (
		Total	24	62	9	0	24 (
Gateway	All-Electric	Morgan	1	21	0	0	1 (
Community Action		Rowan	1	0	0	0	1 (
		Total	2	21	0	0	2 (
	Base-Load	Morgan	0	1	0	0	0 (
		Rowan	0	1	0	0	0 (
		Total	0	2	0	0	0 (
LKLP	All-Electric	Knott	-3	52	0	0	11 (
		Leslie	4	0	0	0	4 (
		Letcher	16	20	0	0	18 (
		Perry	10	74	0	0	15 (
		Total	27	146	0	0	48 (
	Base-Load	Knott	-1	14	0	0	3 (
		Leslie	3	0	0	0	3 (
		Letcher	1	4	0	0	2 (
		Perry	4	40	0	0	6 (
		Total	7	58	0	0	14 (
Middle KY	All-Electric	Breathitt	9	18	0	0	9 (
		Total	9	18	0	0	9 (
	Base-Load	Breathitt	3	24	0	0	3 (
		Total	3	24	0	0	3 (
Northeast KY	All-Electric	Boyd	38	37	0	0	38 (
Community		Carter	5	0	0	0	5 (
Action Agency Inc		Greenup	21	13	0	0	21 (
		Lawrence	8	4	0	0	8 (
		Total	72		0	0	72 (
	Base-Load	Boyd	12	5	0		12 (
		Carter	2				2 (
	1	Greenup	6				6 (

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 14 of 58

Ì	ĺ	Lawrence		3	1 (		) 3		
		Total	2	3 13			23		
Current Tartal		Total							
Grand Total			23	2 631	1 14	- U	260		0
-	Benefit	<b>C</b>	Enrolled	On Waitlist	Approved	Withdrawn	Rejected	Removed	
Agency	Type	County	(Dec.)	(Dec.)	(Dec.)	(Dec.)	(Dec.)	(Dec.)	
Northeast KY	All-Electric	Elliott		0 (	) (	) C	) (	)	0
Community		Total		0 (	0 0	0 0	) (	D	0
Action Agency Inc									
									-
Grand Total	L			0 (	0 0	0 0	y C	)	U
Denial Reason									# Apps (Dec.)
Exceeds Maximu	m Number	of Applications							20
Expired Date									9
System Message	: The reque	st was rejected by the v	endor because	of the followin	g reason: INV	ALID ACCC	DUNT		23
, ,					•				
System Message	: The reque	st was rejected by the v	endor because	of the followin	g reason: INV	ALID ACCT	STATUS		40
System Message	: The reque	st was rejected by the v	endor because	of the followin	a reason: INV	LD FOR OT	H REASON		182
_ ,					5				
System Message	: The reque	st was rejected by the v	endor because	of the followin	g reason: NO	N RESIDEN	ITIAL ACCT		15

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 15 of 58

# Invoice

- TO: KY Power HEA Program Invoice
- FOR: Community Action Kentucky

DATE: 2/10/21

PERIOD: 1/01/21-1/31/21

AMOUNT: \$6,398.51

Breakdown:

Legal	0.00\$
CAA Admin	\$3,385.21
Other Expenses	\$115.21
	\$6,398.51

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 16 of 58

# Community Action Kentucky KY Power - HEA Program Invoice for Fiscal Year 2020-2021 For the period ending 1/31/21

#### **Utility Program Funding**

	Budget	Jan	YTD	Rer	naining
# of Slots	1922	0	1662		260
\$ per Slot	\$25.00	\$25.00	\$25.00		\$25.00
Max Slot Admin Maintenance Fee	\$48,050.00	\$0.00	\$41,550.00		\$6,500.00
Max Additional Admin Heart	\$11,687.01	\$3,385.21	\$3,770.20		\$7,916.81
Max Additional Admin Thaw	\$22,490.28	\$0.00	\$0.00		\$22,490.28
Max Additional Admin Donation	\$700.00	\$0.00	\$0.00		\$700.00
	Budget	Jan	YTD	Vai	riance
Revenues	\$ 113,690.69	\$ 6,398.51	\$ 65,725.88	\$	47,964.81
Expenses					
Salaries/Benefits	12,618.11	891.97	9,591.58		3,026.53
IT R&M	13,003.57	2,006.12	5,151.34		7,852.23
Legal	2,687.19	-	4,313.45		(1,626.26)
CAA Admin	82,227.29	\$3,385.21	\$45,320.20		36,907.09
Other Expenses	3,154.53	115.21	1,349.31		1,805.22
Expenses	\$ 113,690.69	\$ 6,398.51	\$ 65,725.88	\$	47,964.81
Project Balance:	-	-	-		-

\$

CAK Admin Exp

31,463.40 \$ 3,013.30 \$ 20,405.68 \$ 28,450.10

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 17 of 58

#### **Utility Assistance Report - Slots**

KY Power Heart

FFY 21 (10/1/2020-9/30/2021) January 2021 Only

Summary Program Participants Program Applicants Denied Applicants

# Apps (Jan.)						
0						
288						
38						

			All-Electric			d	Do	nation Al	-Electric Donation Base-			
Agency	County	Allocated	Used (Jan.)	Unused	Allocated	Used (Jan.)	Unused	Allocated	Used (Jan.)	Unused /	llocated	Used (Jan.)
Big Sandy	Floyd	113	0	16	42	0	7					
	Johnson	57	0	9	28	0	7					
	Magoffin	27	0	5	12	0	2					
	Martin	40	0	2	14	0	2					
	Pike	318	0	33	76	0	6					
	Total	555	0	65	172	0	24					
Gateway	Morgan	11	0	1	1	0	0					
Community Action		9	0	1	4	0	0					
	Total	20	0	2	5	0	0					
LKLP	Knott	64	0	9	26	0	2	14	C	)	2	4 (
	Leslie	57	0	4	10	0	3					
	Letcher	120	0	17	21	0	1	1	C	)	0	1 (
	Perry	140	0	15	34	0	6	6	C	)	1	2 (
	Total	381	0	45	91	0	12	21	0	)	3	7 (
Middle KY	Breathitt	46	0	9	13	0	3					
	Total	46	0	9	13	0	3					
Northeast KY	Boyd	153	0	38	103	0	12					
Community Action		82	0	5	21	0	2					
Agency Inc	Greenup	101	0	21	65	0	6					
	Lawrence	65	0	8	21	0	3					
	Total	401	0	72	210	0	23					
Grand Total		1403	0	193	491	0	62	21	0	)	3	7 (
Agency	Benefit Type	County		Available	On Waitlist (Jan.)	Approved (Jan.)	Withdrawn (Jan.)	Rejected (J	an.)	Removed (J	an.)	
	All-Electric	Floyd		16		0		0		0		



KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 18 of 58

-Load	
Unused	
	1
	1
	2

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 19 of 58

. I		1.1					0	
		Johnson	9		0	0		0
		Magoffin	5	15	1	0		0
		Martin	2	3	0	0		0
		Pike	33		4	0		0
		Total	65		5	0		0
	Base-Load	Floyd	7	38	0	0		0
		Johnson	7	10	0	0		0
		Magoffin	2	16	1	0		0
		Martin	2	2	0	0	-	0
		Pike	6	5	1	0		0
		Total	24	71	2	0	0	0
Gateway	All-Electric	Morgan	1	4	0	0	0	0
Community Action		Rowan	1	0	0	0		0
		Total	2	4	0	0	0	0
	Base-Load	Morgan	0	0	0	0	0	0
		Rowan	0	0	0	0	0	0
		Total	0	0	0	0	0	0
LKLP	All-Electric	Knott	9	0	0	0	0	0
		Leslie	4	0	0	0	0	0
		Letcher	17	0	0	0	0	0
		Perry	15	0	0	0	0	0
		Total	45	0	0	0	0	0
	Base-Load	Knott	2	0	0	0	0	0
		Leslie	3	0	0	0	0	0
		Letcher	1	0	0	0	0	0
		Perry	6	0	0	0	0	0
		Total	12	0	0	0	0	0
-	Donation All-	Knott	2	0	0	0	0	0
	Electric	Letcher	0	0	0	0	0	0
		Perry	1	0	0	0	0	0
		Total	3	0	0	0	0	0
,	Donation	Knott	1	0	0	0	0	0
	Base-Load	Letcher	1	0	0	0	0	0
		Perry	0	0	0	0	0	0
		Total	2	0	0	0		0
Middle KY	All-Electric	Breathitt	9	0	0	0	0	0
		Total	9	0	0	0		0
			_					
' F	Base-Load	Breathitt	3	0	0	0	0	0

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 20 of 58

Northeast KY	All-Electric	Boyd	38	2	0	0	0	0
Community Action		Carter	5	0	0	0	0	0
Agency Inc		Greenup	21	1	1	0	0	0
		Lawrence	8	2	0	0	0	0
		Total	72	5	1	0	0	0
	Base-Load	Boyd	12	1	0	0	0	0
		Carter	2	0	0	0	0	0
		Greenup	6	2	1	0	0	0
		Lawrence	3	0	0	0	0	0
		Total	23	3	1	0	0	0
Grand Total			260	241	9	0	0	0

Among	Benefit County		Enrolled	On Waitlist	Approved	Withdrawn	Rejected	Remove
Agency	Туре	County	(Jan.)	(Jan.)	(Jan.)	(Jan.)	(Jan.)	d (Jan.)
Northeast KY	All-Electric	Elliott	0	0	0	0	0	0
Community Action		Total	0	0	0	0	0	0
Agency Inc								
Grand Total			0	0	0	0	0	0

Denial Reason	# Apps (Jan.)
Exceeds Maximum Number of Applications	38
Expired Date	0
System Message: The request was rejected by the vendor because of the following reason: INVALID ACCOUNT	0
System Message: The request was rejected by the vendor because of the following reason: INVALID ACCT STATUS	0
System Message: The request was rejected by the vendor because of the following reason: INVLD FOR OTH REASON	0
System Message: The request was rejected by the vendor because of the following reason: NON RESIDENTIAL ACCT	0

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 21 of 58

# Invoice

- TO: KY Power HEA Program Invoice
- FOR: Community Action Kentucky
- DATE: 3/11/21
- PERIOD: 2/01/21-2/28/21
- AMOUNT: \$3,492.01

Breakdown:

Salaries/Fringe IT R&M	\$1,410.48 \$623.70
Legal	\$169.81
CAA Admin	\$950.00
Other Expenses	\$338.02
Total	\$3,492.01

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 22 of 58

# Community Action Kentucky KY Power - HEA Program Invoice for Fiscal Year 2020-2021 For the period ending 2/28/21

		Budget	Feb	YTD	Rer	naining
# of Slots		1922	38	1700		222
\$ per Slo	t	\$25.00	\$25.00	\$25.00		\$25.00
Max Slot Admin Maintenance Fee		\$48,050.00	\$950.00	\$42,500.00		\$5,550.00
Max Additional Admin Heart		\$11,687.01	\$0.00	\$3,770.20		\$7,916.81
Max Additional Admin Thaw		\$22,490.28	\$0.00	\$0.00		\$22,490.28
Max Additional Admin Donation		\$700.00	\$0.00	\$0.00		\$700.00
		Budget	Feb	YTD	Var	riance
Revenues	\$	113,690.69	\$ 3,492.01	\$ 69,217.89	\$	44,472.80
Expenses						
Salaries/Benefits		12,618.11	1,410.48	11,002.06		1,616.05
IT R&M		13,003.57	623.70	5,775.04		7,228.53
Legal		2,687.19	169.81	4,483.26		(1,796.07)
CAA Admin		82,227.29	\$950.00	\$46,270.20		35,957.09
Other Expenses		3,154.53	338.02	1,687.33		1,467.20
Expenses	\$	113,690.69	\$ 3,492.01	\$ 69,217.89	\$	44,472.80
Project Balance:		-	-	-		-

\$

#### Utility Program Funding

CAK Admin Exp

31,463.40 \$ 2,542.01 \$ 22,947.69 \$ 28,921.39

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 23 of 58

#### **Utility Assistance Report - Slots**

KY Power Heart

FFY 21 (10/1/2020-9/30/2021)

February 2021 Only

<u>Summary</u> Program Participants Program Applicants Denied Applicants

# Apps (Feb.)
38
125
50

			All-Electri	ic		Base-Load		Don	ation All-Ele	tric	Donation Base-Load		
Agency	County	Allocated	Used (Feb.)	Unused	Allocated	Used (Feb.)	Unused	Allocated	Used (Feb.)	Unused	Allocate d	Used (Feb.)	Unused
Big Sandy	Floyd	113	4	0	42	1	0						
	Johnson	57	3	0	28	0	0						
	Magoffin	27	0	0	12	0	0						
	Martin	40	0	0	14	1	0						
	Pike	318	2	0	76	0	0						
	Total	555	9	0	172	2	0						
Gateway	Morgan	11	0	0	1	0	0						
Community Action	Rowan	9	0	0	4	0	0						
	Total	20	0	0	5	0	0						
LKLP	Knott	64	2	0	26	1	0	14	0	2	4	C	) 1
	Leslie	57	0	0	10	1	0						
	Letcher	120	3	0	21	0	0	1	0	0	1	C	) 1
	Perry	140	4	0	34	1	0	6	0	1	2	C	0 0
	Total	381	9	0	91	3	0	21	0	3	7	0	2
Middle KY	Breathitt	46	0	0	13	1	0						
	Total	46	0	0	13	1	0						
Northeast KY	Boyd	153	7	0	103	0	0						
Community Action	Carter	82	0	0	21	0	0						
Agency Inc	Greenup	101	2	0	65	1	0						
	Lawrence	65	3	0	21	1	0						
	Total	401	12	0	210	2	0						
Grand Total		1403	30	0	491	8	0	21	0	3	7	0	2
Agency	Benefit	County		Available	On Waitlist	Approved	Withdrawn	Rejected	Removed	I			
Agency	Туре	county		Available	(Feb.)	(Feb.)	(Feb.)	(Feb.)	(Feb.)				

KENTUCKY community

PARTNERSHIPS

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 24 of 58

Big Sandy	All-Electric	Floyd	0	2	0	0	4	0
5 ,		Johnson	0	0	0	0	4	0
		Magoffin	0	2	0	0	0	0
		Martin	0	0	0	0	0	0
		Pike	0	21	1	0	2	0
		Total	0	25	1	0	10	0
	Base-Load	Floyd	0	2	0	0	1	0
		Johnson	0	0	0	0	0	0
		Magoffin	0	1	0	0	0	0
		Martin	0	0	0	0	1	0
		Pike	0	2	0	0	0	0
		Total	0	5	0	0	2	0
Gateway	All-Electric	Morgan	0	3	0	0	0	0
Community Action		Rowan	0	0	0	0	0	0
		Total	0	3	0	0	0	0
	Base-Load	Morgan	0	0	0	0	0	0
		Rowan	0	0	0	0	0	0
		Total	0	0	0	0	0	0
LKLP	All-Electric	Knott	0	1	0	0	2	0
		Leslie	0	0	0	0	0	0
		Letcher	0	0	0	0	3	0
		Perry	0	0	0	0	4	0
		Total	0	1	0	0	9	0
	Base-Load	Knott	0	0	0	0	1	0
		Leslie	0	0	0	0	1	0
		Letcher	0	0	0	0	0	0
		Perry	0	0	0	0	1	0
		Total	0	0	0	0	3	0
	Donation All-	Knott	2	0	0	0	2	0
	Electric	Letcher	0	0	0	0	0	0
		Perry	1	0	0	0	1	0
		Total	3	0	0	0	3	0
	Donation	Knott	1	0	0	0	0	0
	Base-Load	Letcher	1	0	0	0	0	0
		Perry	0	0	0	0	0	C
		Total	2	0	0	0	0	0
Middle KY	All-Electric	Breathitt	0	0	0	0	0	0
		Total	0	0	0	0	0	0

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 25 of 58

	Base-Load	Breathitt	0	0	0	0	1	0
		Total	0	0	0	0	1	0
Northeast KY	All-Electric	Boyd	0	0	0	0	8	0
Community Action		Carter	0	0	0	0	0	0
Agency Inc		Greenup	0	0	0	0	2	0
		Lawrence	0	2	0	0	3	0
		Total	0	2	0	0	13	0
	Base-Load	Boyd	0	0	0	0	0	0
		Carter	0	0	0	0	0	0
		Greenup	0	0	0	0	1	0
		Lawrence	0	0	0	0	3	0
		Total	0	0	0	0	4	0
Grand Total			5	36	1	0	45	0

Denial Reason	# Apps (Feb.)
Exceeds Maximum Number of Applications	4
Expired Date	1
System Message: The request was rejected by the vendor because of the following reason: INVALID ACCOUNT	3
System Message: The request was rejected by the vendor because of the following reason: INVALID ACCT STATUS	ç
System Message: The request was rejected by the vendor because of the following reason: INVLD FOR OTH REASON	31
System Message: The request was rejected by the vendor because of the following reason: NON RESIDENTIAL ACCT	2

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 26 of 58

#### **Utility Assistance Report - Slots**

KY Power Heart

FFY 21 (10/1/2020-9/30/2021)

February 2021 Only

<u>Summary</u> Program Participants Program Applicants Denied Applicants

# Apps (Feb.)
38
125
50

			All-Electr	ic		Base-Load		Don	ation All-Ele	ctric	Dor	nation Base-L	.oad
Agency	County	Allocated	Used (Feb.)	Unused	Allocated	Used (Feb.)	Unused	Allocated	Used (Feb.)	Unused	Allocate d	Used (Feb.)	Unused
Big Sandy	Floyd	113	4	0	42	. 1	0						
	Johnson	57	3	0	28	0	0						
	Magoffin	27	0	0	12	0	0						
	Martin	40	0	0	14	. 1	0						
	Pike	318	2	0	76	0	0						
	Total	555	9	0	172	2	0						
Gateway	Morgan	11	0	0	1	0	0						
Community Action	Rowan	9	0	0	4	. 0	0						
	Total	20	0	0	5	0	0						
LKLP	Knott	64	2	0	26	1	0	14	0	2	4	. (	) 1
	Leslie	57	0	0	10	1	0						
	Letcher	120	3	0	21	0	0	1	0	0	1	(	) 1
	Perry	140	4	0	34	. 1	0	6	0	1	2	. (	0 0
	Total	381	9	0	91	3	0	21	0	3	7	C	) 2
Middle KY	Breathitt	46	0	0	13	1	0						
	Total	46	0	0	13	1	0						
Northeast KY	Boyd	153	7	0	103	0	0						
Community Action	Carter	82	0	0	21	0	0						
Agency Inc	Greenup	101	2	0	65	1	0						
	Lawrence	65	3	0	21	1	0						
	Total	401	12	0	210	2	0						
Grand Total		1403	30	0	491	8	0	21	0	3	7	0	) 2
•	Benefit	Country	-	A	On Waitlist	Approved	Withdrawn	Rejected	Removed	I			
Agency	Туре	County		Available	(Feb.)	(Feb.)	(Feb.)	(Feb.)	(Feb.)				

KENTUCKY community

PARTNERSHIPS

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 27 of 58

Big Sandy	All-Electric	Floyd	0	2	0	0	4	0
		Johnson	0	0	0	0	4	0
		Magoffin	0	2	0	0	0	0
		Martin	0	0	0	0	0	0
		Pike	0	21	1	0	2	0
		Total	0	25	1	0	10	0
	Base-Load	Floyd	0	2	0	0	1	0
		Johnson	0	0	0	0	0	0
		Magoffin	0	1	0	0	0	C
		Martin	0	0	0	0	1	C
		Pike	0	2	0	0	0	C
		Total	0	5	0	0	2	0
Gateway	All-Electric	Morgan	0	3	0	0	0	0
Community Action		Rowan	0	0	0	0	0	0
		Total	0	3	0	0	0	0
	Base-Load	Morgan	0	0	0	0	0	0
		Rowan	0	0	0	0	0	C
		Total	0	0	0	0	0	0
LKLP	All-Electric	Knott	0	1	0	0	2	0
		Leslie	0	0	0	0	0	0
		Letcher	0	0	0	0	3	C
		Perry	0	0	0	0	4	C
		Total	0	1	0	0	9	0
	Base-Load	Knott	0	0	0	0	1	C
		Leslie	0	0	0	0	1	C
		Letcher	0	0	0	0	0	C
		Perry	0	0	0	0	1	C
		Total	0	0	0	0	3	0
	Donation All	Knott	2	0	0	0	2	C
	Electric	Letcher	0	0	0	0	0	C
		Perry	1	0	0	0	1	0
		Total	3	0	0	0	3	0
	Donation	Knott	1	0	0	0	0	0
	Base-Load	Letcher	1	0	0	0	0	C
		Perry	0	0	0	0	0	C
		Total	2	0	0	0	0	C
Middle KY	All-Electric	Breathitt	0	0	0	0	0	(
		Total	0	0	0	0	0	0

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 28 of 58

	Base-Load	Breathitt	0	0	0	0	1	0
		Total	0	0	0	0	1	0
Northeast KY	All-Electric	Boyd	0	0	0	0	8	0
Community Action		Carter	0	0	0	0	0	0
Agency Inc		Greenup	0	0	0	0	2	0
		Lawrence	0	2	0	0	3	0
		Total	0	2	0	0	13	0
	Base-Load	Boyd	0	0	0	0	0	0
		Carter	0	0	0	0	0	0
		Greenup	0	0	0	0	1	0
		Lawrence	0	0	0	0	3	0
		Total	0	0	0	0	4	0
Grand Total			5	36	1	0	45	0

Denial Reason	# Apps (Feb.)
Exceeds Maximum Number of Applications	4
Expired Date	1
System Message: The request was rejected by the vendor because of the following reason: INVALID ACCOUNT	3
System Message: The request was rejected by the vendor because of the following reason: INVALID ACCT STATUS	ç
System Message: The request was rejected by the vendor because of the following reason: INVLD FOR OTH REASON	31
System Message: The request was rejected by the vendor because of the following reason: NON RESIDENTIAL ACCT	2

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 29 of 58

# Invoice

- TO: KY Power HEA Program Invoice
- FOR: Community Action Kentucky
- DATE: 4/13/21
- PERIOD: 3/01/21-3/31/21
- AMOUNT: \$10,529.82

Breakdown:

Salaries/Fringe IT R&M	\$3,455.63 \$1,506.43
Legal	\$0.00
CAA Admin	\$5,125.00
Other Expenses	\$442.76
Total	\$10,529.82

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 30 of 58

# Community Action Kentucky KY Power - HEA Program Invoice for Fiscal Year 2020-2021 For the period ending 3/31/21

	Budget	March	YTD	Rer	naining
# of Slots	1922	205	1905		17
\$ per Slot	\$25.00	\$25.00	\$25.00		\$25.00
Max Slot Admin Maintenance Fee	\$48,050.00	\$5,125.00	\$47,625.00		\$425.00
Max Additional Admin Heart	\$11,687.01	\$0.00	\$3,770.20		\$7,916.81
Max Additional Admin Thaw	\$22,490.28	\$0.00	\$0.00		\$22,490.28
Max Additional Admin Donation	\$700.00	\$0.00	\$0.00		\$700.00
	Budget	March	YTD	Va	riance
Revenues	\$ 113,690.69	\$ 10,529.82	\$ 79,747.71	\$	33,942.98
Expenses					
Salaries/Benefits	12,618.11	3,455.63	14,457.69		(1,839.58)
IT R&M	13,003.57	1,506.43	7,281.47		5,722.10
Legal	2,687.19	-	4,483.26		(1,796.07)
CAA Admin	82,227.29	\$5,125.00	\$51,395.20		30,832.09
Other Expenses	3,154.53	442.76	2,130.09		1,024.44
Expenses	\$ 113,690.69	\$ 10,529.82	\$ 79,747.71	\$	33,942.98
Ducient Delevery					
Project Balance:	-	-	-		-

#### Utility Program Funding

CAK Admin Exp

\$ 31,463.40 \$ 5,404.82 \$ 28,352.51 \$ 26,058.58

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 31 of 58

#### **Utility Assistance Report - Slots**

KY Power Heart

FFY 21 (10/1/2020-9/30/2021)

March 2021 Only

Summary

# Apps (Mar.)

Program Participants	
Program Applicants	
Denied Applicants	

37	
57	
15	

				All-Electric			Base-Load		Donation All-Ele		
Agency	County	Allocated		Used (Mar.)	Unused	Allocated	Used (Mar.)	Unused	Allocated	Used (Mar.)	
Big Sandy	Floyd	113		0	1	42	0	0		(	
	Johnson	57		1	(	28	1	0			
	Magoffin	27		1	(	12	0	0			
	Martin	40		0		14	0	0			
	Pike	318		1		76	1	0			
	Total	555		3	7	172	2	0			
Gateway	Morgan	11		0	(	) 1	0	0			
Community Action	Rowan	9		0		4	0	0			
	Total	20		0	1	5	0	0			
LKLP	Knott	64		0		26	0	0	14	l 0	
	Leslie	57		1	(	) 10	0	0			
	Letcher	120		2	(	21	0	0		0	
	Perry	140		3		34	0	0		5 0	
	Total	381		6	2	91	0	0	21	0	
Middle KY	Breathitt	46		0	(	13	0	0			
	Total	46		0	(	13	0	0			
Northeast KY	Boyd	153		3	Ĩ	103	7	0			
Community	Carter	82		1	(	21	0	0			
Action Agency Inc	Greenup	101		1	(	65	1	0			
	Lawrence	65		0	(	21	0	0			
	Total	401		5	2	210	8	0			
Grand Total		1403		14	12	491	10	0	21	0	
Agency	Benefit Type	County	Available	On Waitlist (Mar.)	Approved (Mar.)	Withdrawn (Mar.)	Rejected (Mar.)	Removed (Mar.)	Ī		

KENTUCKY

PARTNERSHIPS

community

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 32 of 58

Big Sandy	All-Electric	Floyd	5	0	0	0	5	3
		Johnson	0	0	0	0	0	0
		Magoffin	0	0	0	0	0	1
		Martin	1	0	0	0	1	0
		Pike	1	0	0	0	1	0
		Total	7	0	0	0	7	4
	Base-Load	Floyd	0	0	0	0	0	0
		Johnson	0	0	0	0	0	1
		Magoffin	0	0	0	0	0	C
		Martin	0	0	0	0	0	C
		Pike	0	1	0	0	0	C
		Total	0	1	0	0	0	1
Gateway	All-Electric	Morgan	0	3	0	0	0	0
Community Action	1	Rowan	1	0	0	0	1	C
		Total	1	3	0	0	1	0
	Base-Load	Morgan	0	0	0	0	0	C
		Rowan	0	0	0	0	0	C
		Total	0	0	0	0	0	C
LKLP	All-Electric	Knott	1	0	0	0	1	C
		Leslie	0	0	0	0	0	C
		Letcher	0	0	0	0	0	C
		Perry	1	0	0	0	1	2
		Total	2	0	0	0	2	2
	Base-Load	Knott	0	0	0	0	0	C
		Leslie	0	0	0	0	0	(
		Letcher	0	0	0	0	0	C
		Perry	0	0	0	0	0	(
		Total	0	0	0	0	0	0
	Donation	Knott	2	0	0	0	0	(
	All-Electric	Letcher	0	0	0	0	0	C
		Perry	1	0	0	0	0	(
		Total	3	0	0	0	0	C
	Donation	Knott	1	0	0	0	0	(
	Base-Load	Letcher	1	0	0	0	0	(
		Perry	0	0	0	0	0	C
		Total	2	0	0	0	0	C
Middle KY	All-Electric	Breathitt	0		0	0		(
-		Total	0	-	-	0	-	0
	Base-Load	Breathitt	0			0	_	(

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 33 of 58

		Total	0	0	0	0	0	0
Northeast KY	All-Electric	Boyd	2	0	1	0	2	5
Community		Carter	0	0	0	0	0	0
Action Agency Inc		Greenup	0	0	0	0	0	0
		Lawrence	0	0	0	0	0	0
		Total	2	0	1	0	2	5
	Base-Load	Boyd	0	0	0	0	0	0
		Carter	0	0	0	0	0	0
		Greenup	0	0	0	0	0	1
		Lawrence	0	0	0	0	0	0
		Total	0	0	0	0	0	1
Grand Total			17	4	1	0	12	13

Denial Reason	# Apps (Mar.)
Exceeds Maximum Number of Applications	3
System Message: The request was rejected by the vendor because of the following reason: INVALID ACCOUNT	
System Message: The request was rejected by the vendor because of the following reason: INVALID ACCT STATUS	
System Message: The request was rejected by the vendor because of the following reason: INVLD FOR OTH REASON	10

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 34 of 58

ectric	Donation Base-Load										
Unused	Allocated	Used (Mar.)	Unused								
	2	4	0								
	0	1	0								
	1		0 (								
	3	7 (									
	3	7	0 2								

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 35 of 58

# Invoice

- TO: KY Power HEA Program Invoice
- FOR: Community Action Kentucky
- DATE: 5/12/21
- PERIOD: 4/01/21-4/30/21
- AMOUNT: \$5,195.54

Breakdown:

Salaries/Fringe IT R&M	\$3,646.08 \$832.81
Legal	\$0.00
CAA Admin	\$0.00
Other Expenses	\$716.65
Total	\$5,195.54

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 36 of 58

# Community Action Kentucky KY Power - HEA Program Invoice for Fiscal Year 2020-2021 For the period ending 4/30/21

Budget		April	YTD	Ren	naining
1922		0	1905		17
\$25.00		\$25.00	\$25.00		\$25.00
\$48,050.00		\$0.00	\$47,625.00		\$425.00
\$11,687.01		\$0.00	\$3,770.20		\$7,916.81
\$22,490.28		\$0.00	\$0.00		\$22,490.28
\$700.00		\$0.00	\$0.00		\$700.00
Budget		April	YTD	Var	riance
\$ 113,690.69	\$	5,195.54	\$ 84,943.25	\$	28,747.44
12,618.11		3,646.08	18,103.77		(5 <i>,</i> 485.66)
13,003.57		832.81	8,114.28		4,889.29
2,687.19		-	4,483.26		(1,796.07)
82,227.29		\$0.00	\$51,395.20		30,832.09
3,154.53		716.65	2,846.74		307.79
\$ 113,690.69	\$	5,195.54	\$ 84,943.25	\$	28,747.44
-		-	-		-
	1922 \$25.00 \$48,050.00 \$11,687.01 \$22,490.28 \$700.00 Budget \$ 113,690.69 12,618.11 13,003.57 2,687.19 82,227.29 3,154.53	1922 \$25.00 \$48,050.00 \$11,687.01 \$22,490.28 \$700.00 Budget \$ 113,690.69 \$ 12,618.11 13,003.57 2,687.19 82,227.29 3,154.53	1922         0           \$25.00         \$25.00           \$48,050.00         \$0.00           \$11,687.01         \$0.00           \$22,490.28         \$0.00           \$700.00         \$0.00           \$700.00         \$0.00           \$113,690.69         \$5,195.54           12,618.11         3,646.08           13,003.57         832.81           2,687.19         -           82,227.29         \$0.00           3,154.53         716.65	1922         0         1905           \$25.00         \$25.00         \$25.00           \$48,050.00         \$0.00         \$47,625.00           \$11,687.01         \$0.00         \$3,770.20           \$22,490.28         \$0.00         \$0.00           \$700.00         \$0.00         \$0.00           \$700.00         \$0.00         \$0.00           Budget         April         YTD           \$113,690.69         \$5,195.54         \$84,943.25           12,618.11         3,646.08         18,103.77           13,003.57         832.81         8,114.28           2,687.19         -         4,483.26           82,227.29         \$0.00         \$51,395.20           3,154.53         716.65         2,846.74	1922       0       1905         \$25.00       \$25.00       \$25.00         \$48,050.00       \$0.00       \$47,625.00         \$11,687.01       \$0.00       \$3,770.20         \$22,490.28       \$0.00       \$0.00         \$700.00       \$0.00       \$0.00         \$700.00       \$0.00       \$0.00         \$113,690.69       \$5,195.54       \$84,943.25         12,618.11       3,646.08       18,103.77         13,003.57       832.81       8,114.28         2,687.19       -       4,483.26         82,227.29       \$0.00       \$51,395.20         3,154.53       716.65       2,846.74

#### Utility Program Funding

CAK Admin Exp

\$ 31,463.40 \$ 5,195.54 \$ 33,548.05 \$ 26,267.86

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 37 of 58

#### **Utility Assistance Report - Slots**

KY Power Heart

FFY 21 (10/1/2020-9/30/2021)

April 2021 Only

Summary

Program Participants Program Applicants Denied Applicants

	PA
# Apps (Apr.)	
0	
6	
2	

			All-Electric			Base-Load	-Load Donation All-Ele				ectric Donation Bas	
Agency	County	Allocated	Used (Apr.)	Unused	Allocated	Used (Apr.)	Unused	Allocated	Used (Apr.)	Unused	Allocated	Used (Apr.)
Big Sandy	Floyd	113	0	5	42	0	0					
	Johnson	57	0	0	28	0	0					
	Magoffin	27	0	0	12	0	0					
	Martin	40	0	1	14	0	0					
	Pike	318	0	1	76	0	0					
Tota	Total	555	0	7	172	0	0					
Gateway	Morgan	11	0	0	1	0	0					
Community Action	Rowan	9	0	1	4	0	0					
-	Total	20	0	1	5	0	0					
L	Knott	64	0	1	26	0	0	14	0	2	4	0
	Leslie	57	0	0	10	0	0					
	Letcher	120	0	0	21	0	0	1	0	0	1	0
	Perry	140	0	1	34	0	0	6	0	1	2	0
	Total	381	0	2	91	0	0	21	0	3	7	0
Middle KY	Breathitt	46	0	0	13	0	0					
	Total	46	0	0	13	0	0					
Northeast KY	Boyd	153	0	2	103	0	0					
Community	Carter	82	0	0	21	0	0					
Action Agency Inc	Greenup	101	0	0	65	0	0					
	Lawrence	65	0	0	21	0	0					
	Total	401	0	2	210	0	0	1		1		1
Grand Total		1403	0	12	491	0	0	21	0	3	7	0
Agency	Benefit Type	County	Available	On Wait	ist (Apr.)	Approved (Apr.)	Withdrawn (Apr.)	Rejected (Apr.)	Removed (Apr.)	]		
Big Sandy	All-Electric	Floyd	5	0		2	0	0	0	1		

KENTUCKY community

RTNERSHIPS

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 38 of 58

Ì	I	1.1	0	2	0	0	0	0
		Johnson	0	0	0	0	0	0
		Magoffin	0	0	0	0	0	0
		Martin	1	0	0	0	0	0
		Pike	1	0	0	0	0	0
		Total	7	0	2	0	0	0
	Base-Load	Floyd	0	0	0	0	0	0
		Johnson	0	0	0	0	0	0
		Magoffin	0	0	0	0	0	0
		Martin	0	0	0	0	0	0
		Pike	0	0	0	0	0	0
		Total	0	0	0	0	0	0
	All-Electric	Morgan	0	0	0	0	0	0
Community Action		Rowan	1	0	0	0	0	0
		Total	1	0	0	0	0	0
	Base-Load	Morgan	0	0	0	0	0	0
		Rowan	0	0	0	0	0	0
		Total	0	0	0	0	0	0
LKLP	All-Electric	Knott	1	0	0	0	0	0
		Leslie	0	0	0	0	0	0
		Letcher	0	0	0	0	0	0
		Perry	1	0	0	0	0	0
		Total	2	0	0	0	0	0
	Base-Load	Knott	0	0	0	0	0	0
		Leslie	0	0	0	0	0	0
		Letcher	0	0	0	0	0	0
		Perry	0	0	0	0	0	0
		Total	0	0	0	0	0	0
	Donation	Knott	2	0	0	0	0	0
	All-Electric	Letcher	0	0	0	0	0	0
		Perry	1	0	0	0	0	0
		Total	3	0	0	0	0	0
	Donation	Knott	1	0	0	0	0	0
	Base-Load	Letcher	1	0	0	0	0	0
		Perry	0	0	0	0	0	0
		Total	2	0	0	0	0	0
Middle KY	All-Electric	Breathitt	0	0	0	0	0	0
		Total	0	0	0	0	0	0
	Base-Load	Breathitt	0	0	0	0	0	0
		Total	0	0	0	0	0	0

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 39 of 58

Northeast KY	All-Electric	Boyd	2	0	0	0	0	0
Community		Carter	0	0	0	0	0	0
Action Agency Inc		Greenup	0	0	0	0	0	0
		Lawrence	0	0	2	0	0	0
		Total	2	0	2	0	0	0
В	Base-Load	Boyd	0	0	0	0	0	0
		Carter	0	0	0	0	0	0
		Greenup	0	0	0	0	0	0
		Lawrence	0	0	0	0	0	0
		Total	0	0	0	0	0	0
Grand Total			17	0	4	0	0	0

Denial Reason	# Apps (Apr.)
Exceeds Maximum Number of Applications	2

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 40 of 58

oad Unused

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 41 of 58

# Invoice

- TO: KY Power HEA Program Invoice
- FOR: Community Action Kentucky
- DATE: 6/13/21
- PERIOD: 5/01/21-5/31/21
- AMOUNT: \$6,049.47

Breakdown:

Salaries/Fringe IT R&M	\$3,913.19 \$1,392.19
Legal	\$0.00
CAA Admin	\$0.00
Other Expenses	\$744.09
Tatal	¢c 040 47
Total	\$6,049.47

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 42 of 58

# Community Action Kentucky KY Power - HEA Program Invoice for Fiscal Year 2020-2021 For the period ending 5/31/21

#### Utility Program Funding

	Budget	May	YTD	Ren	naining
# of Slots	1922	0	1905		17
\$ per Slot	\$25.00	\$25.00	\$25.00		\$25.00
Max Slot Admin Maintenance Fee	\$48,050.00	\$0.00	\$47,625.00		\$425.00
Max Additional Admin Heart	\$11,687.01	\$0.00	\$3,770.20		\$7,916.81
Max Additional Admin Thaw	\$22,490.28	\$0.00	\$0.00		\$22,490.28
Max Additional Admin Donation	\$700.00	\$0.00	\$0.00		\$700.00
	Budget	May	YTD	Var	riance
Revenues	\$ 113,690.69	\$ 6,049.47	\$ 90,992.72	\$	22,697.97
Fundance					
Expenses	10 610 11	2 012 10	22.016.06		
Salaries/Benefits	12,618.11	3,913.19	22,016.96		(9,398.85)
IT R&M	13,003.57	1,392.19	9,506.47		3,497.10
Legal	2,687.19	-	4,483.26		(1,796.07)
CAA Admin	82,227.29	\$0.00	\$51,395.20		30,832.09
Other Expenses	3,154.53	744.09	3,590.83		(436.30)
Expenses	\$ 113,690.69	\$ 6,049.47	\$ 90,992.72	\$	22,697.97
Project Balance:	-	-	-		-

\$

CAK Admin Exp

31,463.40 \$ 6,049.47 \$ 39,597.52 \$ (8,134.12)

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 43 of 58

#### **Utility Assistance Report - Slots**

KY Power Heart

FFY 21 (10/1/2020-9/30/2021)

May 2021 Only

Summary

**Program Participants** Program Applicants **Denied Applicants** 



		А	ll-Electric			Base-Load		Don	ation All-Elec	tric	Dona	tion Base-	Load
Agency	County	Allocated	Used (May)	Unused	Allocated	Used (May)	Unused	Allocated	Used (May)	Unused	Allocated	Used (May)	Unused
Big Sandy	Floyd	113	0	5	42	0	0						
	Johnson	57	0	0	28	0	0						
1	Magoffin	27	0	0	12	0	0						
1	Martin	40	0	1	14	0	0						
1	Pike	318	0	1	76	0	0						
1	Total	555	0	7	172	0	0						
Gateway	Morgan	11	0	0	1	0	0						
Community Action	Rowan	9	0	1	4	0	0						
1	Total	20	0	1	5	0	0						
LKLP	Knott	64	0	1	26	0	0	14	0	2	4	0	1
1	Leslie	57	0	0	10	0	0						
1	Letcher	120	0	0	21	0	0	1	0	0	1	0	1
1	Perry	140	0	1	34	0	0	6	0	1	2	0	0
1	Total	381	0	2	91	0	0	21	0	3	7	0	2
Middle KY	Breathitt	46	0	0	13	0	0						
1	Total	46	0	0	13	0	0						
Northeast KY	Boyd	153	0	2	103	0	0						
Community	Carter	82	0	0	21	0	0						
Action Agency Inc	Greenup	101	0	0	65	0	0						
1	Lawrence	65	0	0	21	0	0						
	Total	401	0	2	210	0	0						
Grand Total		1403	0	12	491	0	0	21	0	3	7	0	2
Agency	Benefit	County	Availabl	On W		Approved	Withdrawn	Rejected	Removed	]			
Pig Candy	Type All-Electric	Floyd	5	(May)		(May) 0	(May)	(May) 0	(May) 0				
Big Sandy	AII-Electric	гюуй	5	U		v	v	v	v	1			

KENTUCKY community

PARTNERSHIPS

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 44 of 58

			-		•		•	
		Johnson	0	0	0	0	0	0
		Magoffin	0	0	0	0	0	0
		Martin	1	0	0	0	0	0
		Pike	1	0	0	0	0	0
		Total	7	0	0	0	0	0
	Base-Load	Floyd	0	0	0	0	0	0
		Johnson	0	0	0	0	0	0
		Magoffin	0	0	0	0	0	0
		Martin	0	0	0	0	0	0
		Pike	0	0	0	0	0	0
		Total	0	0	0	0	0	0
Gateway	All-Electric	Morgan	0	0	0	0	0	0
Community Action		Rowan	1	0	1	0	0	0
		Total	1	0	1	0	0	0
	Base-Load	Morgan	0	0	0	0	0	0
		Rowan	0	0	0	0	0	0
		Total	0	0	0	0	0	0
LKLP	All-Electric	Knott	1	0	0	0	0	0
		Leslie	0	0	0	0	0	0
		Letcher	0	0	0	0	0	0
		Perry	1	0	0	0	0	0
		Total	2	0	0	0	0	0
	Base-Load	Knott	0	0	0	0	0	0
		Leslie	0	0	0	0	0	0
		Letcher	0	0	0	0	0	0
		Perry	0	0	0	0	0	0
		Total	0	0	0	0	0	0
	Donation	Knott	2	0	0	0	0	0
	All-Electric	Letcher	0	0	0	0	0	0
		Perry	1	0	0	0	0	0
		Total	3	0	0	0	0	0
	Donation	Knott	1	0	0	0	0	0
	Base-Load	Letcher	1	0	0	0	0	0
		Perry	0	0	0	0	0	0
		Total	2	0	0	0	0	0
Middle KY	All-Electric	Breathitt	0	0	0	0	0	0
		Total	0	0	0	0	0	0
	Base-Load	Breathitt	0	0	0	0	0	0
		Total	0	0	0	0	0	0

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 45 of 58

Northeast KY	All-Electric	Boyd	2	0	0	0	0	0
Community		Carter	0	0	0	0	0	0
Action Agency Inc		Greenup	0	0	0	0	0	0
		Lawrence	0	0	0	0	0	0
		Total	2	0	0	0	0	0
	Base-Load	Boyd	0	0	0	0	0	0
		Carter	0	0	0	0	0	0
		Greenup	0	0	0	0	0	0
		Lawrence	0	0	0	0	0	0
		Total	0	0	0	0	0	0
Grand Total			17	0	1	0	0	0

Denial Reason	# Apps (May)
Exceeds Maximum Number of Applications	1

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 46 of 58

# Invoice

- TO: KY Power HEA Program Invoice
- FOR: Community Action Kentucky
- DATE: 7/12/21
- PERIOD: 6/01/21-6/30/21
- AMOUNT: \$3,527.65

Breakdown:

Salaries/Fringe IT R&M	\$1,892.45 \$1,278.38
Legal	\$0.00
CAA Admin	\$0.00
Other Expenses	\$356.82
Total	\$3,527.65

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 47 of 58

# Community Action Kentucky KY Power - HEA Program Invoice for Fiscal Year 2020-2021 For the period ending 6/30/21

	Budget	June	YTD	Remaining	
# of Slots	1922	0	1905		17
\$ per Slot	\$25.00	\$25.00	\$25.00		\$25.00
Max Slot Admin Maintenance Fee	\$48,050.00	\$0.00	\$47,625.00		\$425.00
Max Additional Admin Heart	\$11,687.01	\$0.00	\$3,770.20		\$7,916.81
Max Additional Admin Thaw	\$22,490.28	\$0.00	\$0.00		\$22,490.28
Max Additional Admin Donation	\$700.00	\$0.00	\$0.00		\$700.00
	Budget	June	YTD	Va	riance
Revenues	\$ 113,690.69	\$ 3,527.65	\$ 94,520.37	\$	19,170.32
Expenses					
Salaries/Benefits	12,618.11	1,892.45	23,909.41		(11,291.30)
IT R&M	13,003.57	1,278.38	10,784.85		2,218.72
Legal	2,687.19	-	4,483.26		(1,796.07)
CAA Admin	82,227.29	\$0.00	\$51,395.20		30,832.09
Other Expenses	3,154.53	356.82	3,947.65		(793.12)
Expenses	\$ 113,690.69	\$ 3,527.65	\$ 94,520.37	\$	19,170.32
Project Balance:	-	-	-		-

\$

#### Utility Program Funding

CAK Admin Exp

31,463.40 \$ 3,527.65 \$ 43,125.17 \$ (11,661.77)

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 48 of 58

#### **Utility Assistance Report - Slots**

KY Power Heart

FFY 21 (10/1/2020-9/30/2021)

June 2021 Only

Summary

Program Participants Program Applicants Denied Applicants





		AI	I-Electric			Base-Load		Dor	ation All-Elect	tric	Donat	ion Base-	Load
Agency	County	Allocated	Used (June)	Unused	Allocated	Used (June)	Unused	Allocated	Used (June)	Unused	Allocated	Used (June)	Unused
Big Sandy	Floyd	113	0	5	42	0	0						
	Johnson	57	0	0	28	0	0						
	Magoffin	27	0	0	12	0	0						
	Martin	40	0	1	14	0	0						
	Pike	318	0	1	76	0	0						
	Total	555	0	7	172	0	0						
Gateway	Morgan	11	0	0	1	0	0						
Community Action	Rowan	9	0	1	4	0	0						
	Total	20	0	1	5	0	0						
LKLP	Knott	64	0	1	26	0	0	14	0	2	4	0	1
	Leslie	57	0	0	10	0	0						
	Letcher	120	0	0	21	0	0	1	0	0	1	0	1
	Perry	140	0	1	34	0	0	6	0	1	2	0	0
	Total	381	0	2	91	0	0	21	0	3	7	0	2
Middle KY	Breathitt	46	0	0	13	0	0						
	Total	46	0	0	13	0	0						
Northeast KY	Boyd	153	0	2	103	0	0						
Community	Carter	82	0	0	21	0	0						
Action Agency Inc	Greenup	101	0	0	65	0	0						
	Lawrence	65	0	0	21	0	0						
	Total	401	0	2	210	0	0						
Grand Total		1403	0	12	491	0	0	21	0	3	7	0	2
Agency	Benefit	County	Available	On W		Approved		n Rejected	Removed	]			
	<b>Type</b> All-Electric	Floyd	5	(June)		(June) 0	(June) 0	(June) 0	(June) 0	4			

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 49 of 58

				-				
		Johnson	0	0	0	0	0	0
		Magoffin	0	0	0	0	0	0
		Martin	1	0	0	0	0	0
		Pike	1	0	0	0	0	0
		Total	7	0	0	0	0	0
	Base-Load	Floyd	0	0	0	0	0	0
		Johnson	0	0	0	0	0	0
		Magoffin	0	0	0	0	0	0
		Martin	0	0	0	0	0	0
		Pike	0	0	0	0	0	0
		Total	0	0	0	0	0	0
Gateway	All-Electric	Morgan	0	0	0	0	0	0
Community Action		Rowan	1	0	0	0	0	0
-		Total	1	0	0	0	0	0
	Base-Load	Morgan	0	0	0	0	0	0
		Rowan	0	0	0	0	0	0
		Total	0	0	0	0	0	0
LKLP	All-Electric	Knott	1	0	0	0	0	0
		Leslie	0	0	0	0	0	0
		Letcher	0	0	0	0	0	0
		Perry	1	0	0	0	0	0
		Total	2	0	0	0	0	0
	Base-Load	Knott	0	0	0	0	0	0
		Leslie	0	0	0	0	0	0
		Letcher	0	0	0	0	0	0
		Perry	0	0	0	0	0	0
		Total	0	0	0	0	0	0
	Donation	Knott	2	0	0	0	0	0
	All-Electric	Letcher	0	0	0	0	0	0
		Perry	1	0	0	0	0	0
		Total	3	0	0	0	0	0
	Donation	Knott	1	0	0	0	0	0
	Base-Load	Letcher	1	0	0	0	0	0
		Perry	0	0	0	0	0	0
		Total	2	0	0	0	0	0
Middle KY	All-Electric	Breathitt	0	0	0	0	0	0
		Total	0	0	0	0	0	0
	Base-Load	Breathitt	0	0	0	0	0	0
		· · · · · · · · · · · · · · · · · · ·	0					

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 50 of 58

Northeast KY	All-Electric	Boyd	2	0	0	0	0	0	
Community		Carter	0	0	0	0	0	0	
Action Agency Inc		Greenup	0	0	0	0	0	0	
		Lawrence	0	0	0	0	0	0	
		Total	2	0	0	0	0	0	
	Base-Load	Boyd	0	0	0	0	0	0	
		Carter	0	0	0	0	0	0	
		Greenup	0	0	0	0	0	0	
		Lawrence	0	0	0	0	0	0	
		Total	0	0	0	0	0	0	
Grand Total			17	0	0	0	0	0	

Denial Reason	# Apps (June)
Exceeds Maximum Number of Applications	1
Expired Date	1

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 51 of 58

EXHIBIT 6

#### KENTUCKY POWER HOME ENERGY <u>THAW Program Invoice</u> <u>Administration Fee</u> <u>Invoice 2</u>

Period	10/1/19-9/30/20			
<u>Category</u>	Current Invoice	<u>YTD</u>	<u>Budget</u>	%over/under
CAK	5,270.00	5,270.00	5,270.00	100%
Subcontracts	0.00	24,688.00	26,352.00	94%
Total	5,270.00	29,958.00	31,622.00	
Submitted by:	Florence Mahone CAK	Date:	10/22/20	
Due upon receip	ot			
Payable to:	Community Action Ker 101 Burch Court Frankfort, KY 40601	ntucky, Inc.		

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 52 of 58

#### THAW

	Admin			
			Transfer	
			to	Adjusted
	Budget	YTD	Treasury	YTD
CAK				
Salaries & Fringe	3,370	5,053	1,683	3,370
Direct Expenses	2,308	9,363	7,463	1,900
Total	5,678	14,416	9,146	5,270

#### Subcontracts

10,964	10,272	112,138	642	16	10,272
85	80	4,056	5	16	80
5,892	5,520	74,703	345	16	5,520
342	320	9,260	20	16	320
9,069	8,496	88,116	531	16	8,496
26,352	24,688	288,273	1543		24,688
	85 5,892 342	85         80           5,892         5,520           342         320           9,069         8,496	85         80         4,056           5,892         5,520         74,703           342         320         9,260           9,069         8,496         88,116	85804,05655,8925,52074,7033453423209,260209,0698,49688,116531	85804,0565165,8925,52074,703345163423209,26020169,0698,49688,11653116

Funding

Applications

Admin

Fee

Admin

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 53 of 58

#### **AEP THAW 19/20**

#### 10/1/19-9/30/20

<u>Employee</u>	Position	<u>Hours</u>
Funken, Susanne Jacobs, Jerrica Gates, Sidney McCann, Roger Miller, Katlyn Young, Susan	Chief Information Officer Technical Assistance Provider Technical Assistance Provider Executive Director Technical Assistance Provider Finance Director	41.90 10.00 1.90 1.00 15.90 13.00
Total		83.70

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 54 of 58

## **Revenue and Expenditure Report by Element**

	nity Action Kentucky 7/1/2020 to  9/30/2020						Run Date: Run Time: Page 1 of 1	10/15/2020 1:14:11 PM	
38520	AEP 19/20			Project Period	10/1/2019	to	9/30/2020		
Element	Description	Budget	Prior Year	Current	YTD	ProjTotal	Un/Over	· % Bud	
770320	THAW 19/20								
Revenue	S								
41100	AEP	5,678.00	9,847.36	0.00	(9,847.36)	0.00	5,678.00	0.00	%
	Revenues	5,678.00	9,847.36	0.00	(9,847.36)	0.00	5,678.00	0.00	%
Expense	5								
50000	Salaries	2,277.00	2,240.87	428.35	1,479.55	3,720.42	(1,443.42)	163.39	%
50500	Fringe Benefits	1,093.00	697.93	81.09	634.26	1,332.19	(239.19)	121.88	%
54100	Repairs/Maintenance	0.00	0.00	200.87	200.87	200.87	(200.87)	0.00	%
54101	IT R&M	2,308.00	6,908.56	945.09	2,253.58	9,162.14	(6,854.14)	396.97	%
	Expenses	5,678.00	9,847.36	1,655.40	4,568.26	14,415.62	(8,737.62)	253.89	%
	Balance:	0.00	0.00	(1,655.40)	(14,415.62)	(14,415.62)	-		
	Project Revenues:	5,678.00	9,847.36	0.00	(9,847.36)	0.00	5,678.00	0.00	%
	Project Expenses:	5,678.00	9,847.36	1,655.40	4,568.26	14,415.62	(8,737.62)	253.89	%
	Project Balance:	0.00	0.00	(1,655.40)	(14,415.62)	(14,415.62)	-		
	Report Total:			(1,655.40)	(14,415.62)				

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 55 of 58

#### KENTUCKY POWER HOME ENERGY <u>THAW Program Invoice</u> <u>Administration Fee</u> <u>Invoice 2</u>

Period	10/1/19-9/30/20			
<u>Category</u>	Current Invoice	<u>YTD</u>	<u>Budget</u>	%over/under
CAK	5,270.00	5,270.00	5,270.00	100%
Subcontracts	0.00	24,688.00	26,352.00	94%
Total	5,270.00	29,958.00	31,622.00	
Submitted by:	Florence Mahone CAK	Date:	10/22/20	
Due upon receij	pt			
Payable to:	Community Action Ker 101 Burch Court Frankfort, KY 40601	ntucky, Inc.		

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 56 of 58

#### THAW

	Admin			
			Transfer	
			to	Adjusted
	Budget	YTD	Treasury	YTD
CAK				
Salaries & Fringe	3,370	5,053	1,683	3,370
Direct Expenses	2,308	9,363	7,463	1,900
Total	5,678	14,416	9,146	5,270

#### **Subcontracts**

10,964	10,272	112,138	642	16	10,272
85	80	4,056	5	16	80
5,892	5,520	74,703	345	16	5,520
342	320	9,260	20	16	320
9,069	8,496	88,116	531	16	8,496
26,352	24,688	288,273	1543		24,688
	85 5,892 342	85         80           5,892         5,520           342         320           9,069         8,496	85         80         4,056           5,892         5,520         74,703           342         320         9,260           9,069         8,496         88,116	85804,05655,8925,52074,7033453423209,260209,0698,49688,116531	85804,0565165,8925,52074,703345163423209,26020169,0698,49688,11653116

Funding

Applications

Admin

Fee

Admin

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 57 of 58

#### **AEP THAW 19/20**

#### 10/1/19-9/30/20

<u>Employee</u>	Position	<u>Hours</u>
Funken, Susanne Jacobs, Jerrica Gates, Sidney McCann, Roger Miller, Katlyn Young, Susan	Chief Information Officer Technical Assistance Provider Technical Assistance Provider Executive Director Technical Assistance Provider Finance Director	41.90 10.00 1.90 1.00 15.90 13.00
Total		83.70

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 4 Attachment 1 Page 58 of 58

## **Revenue and Expenditure Report by Element**

	nity Action Kentucky 7/1/2020 to  9/30/2020						Run Date: Run Time: Page 1 of 1	10/15/2020 1:14:11 PM	
38520	AEP 19/20			Project Period	10/1/2019	to	9/30/2020		
Element	Description	Budget	Prior Year	Current	YTD	ProjTotal	Un/Over	· % Bud	
770320	THAW 19/20								
Revenue	S								
41100	AEP	5,678.00	9,847.36	0.00	(9,847.36)	0.00	5,678.00	0.00	%
	Revenues	5,678.00	9,847.36	0.00	(9,847.36)	0.00	5,678.00	0.00	%
Expense	s								
50000	Salaries	2,277.00	2,240.87	428.35	1,479.55	3,720.42	(1,443.42)	163.39	%
50500	Fringe Benefits	1,093.00	697.93	81.09	634.26	1,332.19	(239.19)		
54100	Repairs/Maintenance	0.00	0.00	200.87	200.87	200.87	(200.87)	0.00	%
54101	IT R&M	2,308.00	6,908.56	945.09	2,253.58	9,162.14	(6,854.14)	396.97	%
	Expenses	5,678.00	9,847.36	1,655.40	4,568.26	14,415.62	(8,737.62)	253.89	%
	Balance:	0.00	0.00	(1,655.40)	(14,415.62)	(14,415.62)			
	Project Revenues:	5,678.00	9,847.36	0.00	(9,847.36)	0.00	5,678.00	0.00	%
	Project Expenses:	5,678.00	9,847.36	1,655.40	4,568.26	14,415.62	(8,737.62)	253.89	%
	Project Balance:	0.00	0.00	(1,655.40)	(14,415.62)	(14,415.62)			
	Report Total:			(1,655.40)	(14,415.62)				

### Kentucky Power Company KPSC Case No. 2019-00366 Appendix B 2021 Annual Report on Home Energy Assistance Programs Dated August 15, 2021

### **DATA REQUEST**

**KPSC A\_5** Agendas of any meeting between the administrator and utility, including any discussed or proposed program changes.

### **RESPONSE**

KPCO\_R\_KPSC\_A\_5\_Attachment1 provides the dates, agendas, attendees, and topics discussed at the meetings.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 1 of 15



### 2021 HEART and THAW Marketing Plan Kentucky Power

GOAL: To ensure eligible Kentucky Power customers and community officials are knowledgeable about the HEART and THAW program being offered through the winter months.

The customer service, external affairs and corporate communications teams hold responsibility for ensuring plan is executed.

September:

External Communications:

- Conduct virtual training for Community Action Agencies (CAA) to review program guidelines, eligibility requirements and communication plan
- Documents discussing optional payment plans such as payment arrangements, Average Monthly Payment (AMP) plan and budget billing are provided to local CAA offices for use while discussing optional programs and as a take away for customers (Community Action Agencies (CAA) are responsible for discussing payment plan options with applicants as an eligibility requirement)
- Review HEART and THAW program details for any updates to website at: https://www.kentuckypower.com/account/bills/assistance/ and https://www.kentuckypower.com/winterbills; program flyer also linked on website

October:

Internal Communications:

- Provide call center agents and all Kentucky Power employees with updated talking points about programs
- Post internal story about HEART and THAW on employee intranet site.

External Communications:

- News release to news media in territory about HEART program
- Social media posts
- Email to residential customers (that we have email addresses for) providing program information for HEART, including link to website and program flyer
- Outreach (email and/or phone calls) to elected and community officials on HEART program

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 2 of 15

- Bill insert discussing HEART for all residential customers (Cycle 1 9/28/2021 through Cycle 21 10/26/2021)
- We will use a variety of ways to circulate flyers and information at high-traffic locations. Information will either be hand delivered, emailed or mailed. We will ask agency representatives to share information through digital channels and in physical locations if open to public. Targeted agencies could include: county and city buildings, public libraries, Family Resource Centers/ local school districts and at the local Department for Community Based Services.

#### November:

Internal Communications:

• Community palm card provided to field employees in the fall/winter and given to customers as needed to provide information about optional programs

**External Communications:** 

- Social media posts
- Reminder email to residential customers (that we have email addresses for) providing program information for HEART including link to website and program flyer
- Bill message promoting HEART

#### December:

**External Communications:** 

- News release to news media in territory about THAW program
- Social media posts
- Email to residential customers (that we have email addresses for) providing program information for THAW including link to website and program flyer
- Outreach (email and/or phone calls) to elected and community officials on THAW program
- Bill insert discussing THAW for all residential customers (Cycle 1 11/29/2021 through Cycle 21 12/29/2021)

#### January:

External Communications:

- Social media posts
- Reminder email to residential customers (that we have email addresses for) providing program information for THAW including link to website and program flyer
- Bill message promoting THAW

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 3 of 15

Rev 6/21 For questions or more information, contact Stevi Cobern at sncobern@aep.com

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 4 of 15



**HEART and THAW Pre Program Year** 

**Meeting Agenda** 

Date: September 23, 2020

Time: 10:00 – 11:00 am

Format: WebEx

Host: Stevi Cobern

Invitees: Northeast Kentucky Community Action Agency

Meeting Objective: Review program guidelines and eligibility requirements for upcoming program year. Discuss changes to programs and answer questions.

Topics:

- 10:00 10:05 am Welcome and Introduction
- 10:05 10:10 am Briefly discuss HEA case
- 10:10 10:40 am Review program guidelines, eligibility requirements and transmittals
- 10:40 10:45 am Review billing options and payment plans available to customers and contact information
- 10:45 10:55 am Questions and Answers
- 10:55 11:00 am Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 5 of 15



#### **HEART and THAW Pre Program Year**

#### **Meeting Agenda**

Date: October 1, 2020

Time: 2:00 – 3:00 pm

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Coordinator

Invitees: Gateway Community Action Agency

Meeting Objective: Review program guidelines and eligibility requirements for upcoming program year. Discuss changes to programs and answer questions.

Topics:

2:00 – 2:05 pm	Welcome and Introduction
2:05 – 2:10 pm	Briefly discuss HEA case
2:10 – 2:35 pm	Review program guidelines, eligibility requirements, changes to programs and transmittals
2:35 – 2:40 pm	Review billing options and payment plans available to customers and contact information
2:40 – 2:45 pm	Emerging issues
2:45 – 2:55 pm	Questions and Answers
2:55 – 3:00 pm	Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 6 of 15



# **HEART and THAW Pre Program Year**

# **Meeting Agenda**

Date: October 5, 2020

Time: 3:00 – 4:00 pm

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Coordinator

Invitees: Big Sandy Area Community Action Program

Meeting Objective: Review program guidelines and eligibility requirements for upcoming program year. Discuss changes to programs and answer questions.

3:00 – 3:05 pm	Welcome and Introduction
3:05 – 3:10 pm	Briefly discuss HEA case
3:10 – 3:35 pm	Review program guidelines, eligibility requirements, changes to programs and transmittals
3:35 – 3:40 pm	Review billing options and payment plans available to customers and contact information
3:40 – 3:45 pm	Emerging issues
3:45 – 3:55 pm	Questions and Answers
3:55 – 4:00 pm	Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 7 of 15



# **HEART and THAW Pre Program Year**

# **Meeting Agenda**

Date: October 6, 2020

Time: 8:30 – 9:30 am

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Coordinator

Invitees: Middle Kentucky Community Action Partnership

Meeting Objective: Review program guidelines and eligibility requirements for upcoming program year. Discuss changes to programs and answer questions.

8:30 – 8:35 am	Welcome and Introduction
8:35 – 8:40 am	Briefly discuss HEA case
8:40 – 9:05 am	Review program guidelines, eligibility requirements, changes to programs and transmittals
9:05 – 9:10 am	Review billing options and payment plans available to customers and contact information
9:10 – 9:15 am	Emerging issues
9:15 – 9:25 am	Questions and Answers
9:25 – 9:30 am	Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 8 of 15



# **HEART and THAW Pre Program Year**

# **Meeting Agenda**

Date: October 13, 2020

Time: 9:00 – 10:00 am

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Coordinator

Invitees: LKLP Community Action Agency

Meeting Objective: Review program guidelines and eligibility requirements for upcoming program year. Discuss changes to programs and answer questions.

9:00 – 9:05 am	Welcome and Introduction
9:05 – 9:10 am	Briefly discuss HEA case
9:10 – 9:35 am	Review program guidelines, eligibility requirements, changes to programs and transmittals
9:35 – 9:40 am	Review billing options and payment plans available to customers and contact information
9:40 – 9:45 am	Emerging issues
9:45 – 9:55 am	Questions and Answers
9:55 – 10:00 am	Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 9 of 15



BOUNDLESS ENERGY"

# **HEART and THAW Additional Funding**

**Meeting Agenda** 

Date: March 23, 2021

Time: 1:00 – 1:30 p.m.

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Coordinator

Invitees: Danielle Childress and Roger McCann, CAK

Meeting Objective: Discuss additional fund for HEART and THAW programs and options to distribute funds.

1:00 – 1:05 p.m.	Welcome and Introduction
1:05 – 1:10 p.m.	Brief discussion regarding additional funding
1:15 – 1:25 p.m.	Discuss suggestions to expand THAW program into spring/summer months for 2021, benefit maximum, and eligibility requirements. Discuss any concerns
1:25 – 1:30 p.m.	Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 10 of 15



# **HEART and THAW Post Program Year**

# **Meeting Agenda**

Date: June 4, 2021

Time: 10:00 – 10:30 am

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Supervisor

Invitees: Community Action Kentucky

Meeting Objective: Discuss HEART and THAW 2021 program year

- 10:00 10:05 am Welcome and Introduction
- 10:05 10:20 am Discuss HEART and THAW program year including lessons learned and suggestions for improvement
- 10:20 10:25 am Emerging issues
- 10:25 10:30 am Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 11 of 15



# **HEART and THAW Post Program Year**

# **Meeting Agenda**

Date: June 4, 2021

Time: 11:00 – 11:30 am

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Supervisor

Invitees: Big Sandy Community Action Agency

Meeting Objective: Discuss HEART and THAW 2021 program year

- 11:00 11:05 am Welcome and Introduction
- 11:05 11:20 am Discuss HEART and THAW program year including lessons learned and suggestions for improvement
- 11:20 11:25 am Emerging issues
- 11:25 11:30 am Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 12 of 15



# HEART and THAW Post Program Year

# Meeting Agenda

Date: June 7, 2021

Time: 1:00 – 1:30 am

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Supervisor

Invitees: LKLP Community Action Agency

Meeting Objective: Discuss HEART and THAW 2021 program year

- 1:00 1:05 am Welcome and Introduction
- 1:05 1:20 amDiscuss HEART and THAW program year including lessons learned and<br/>suggestions for improvement
- 1:20 1:25 am Emerging issues
- 1:25 1:30 am Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 13 of 15



# HEART and THAW Post Program Year

# Meeting Agenda

Date: June 7, 2021

Time: 2:00 – 2:30 am

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Supervisor

Invitees: Middle Kentucky Community Action Agency

Meeting Objective: Discuss HEART and THAW 2021 program year

- 2:00 2:05 am Welcome and Introduction
- 2:05 2:20 am Discuss HEART and THAW program year including lessons learned and suggestions for improvement
- 2:20 2:25 am Emerging issues
- 2:25 2:30 am Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 14 of 15



# HEART and THAW Post Program Year

# Meeting Agenda

Date: June 9, 2021

Time: 9:30 – 10:00 am

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Supervisor

Invitees: Northeast Kentucky Community Action Agency

Meeting Objective: Discuss HEART and THAW 2021 program year

- 9:30 9:35 am Welcome and Introduction
- 9:35 9:50 am Discuss HEART and THAW program year including lessons learned and suggestions for improvement
- 9:50 9:55 am Emerging issues
- 9:55 10:00 am Closing

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 5 Attachment 1 Page 15 of 15



# HEART and THAW Post Program Year

# Meeting Agenda

Date: June 21, 2021

Time: 1:00 – 1:30 pm

Format: WebEx

Host: Stevi Cobern, Kentucky Power Customer Services Supervisor

Invitees: Gateway Community Action Agency

Meeting Objective: Discuss HEART and THAW 2021 program year

- 1:00 1:05 pm Welcome and Introduction
- 1:05 1:20 pm Discuss HEART and THAW program year including lessons learned and suggestions for improvement
- 1:20 1:25 pm Emerging issues
- 1:25 1:30 pm Closing

# DATA REQUEST

KPSC A 6 The following information for all residential customers, annually and by month: a. Average balance amount. b. Average monthly bill amount. c. Average monthly payment amount. d. Average monthly usage (Gas and Electric separate, where applicable). e. Termination notices issued. f. Service terminations. g. Amount of unique customers receiving a termination notice for nonpayment (i.e., if a customer receives one or more termination notices, this customer would only be counted as one). h. Amount of unique customers with service terminated for nonpayment (i.e., if a customer has service terminated once, this customer would only be counted as one).

# **RESPONSE**

Please see KPCO\_R\_KPSC\_A\_6\_Attachment1 tab "A\_6" for the requested information.

The Commission's moratorium on disconnections for non-payment ended October 20, 2020. Kentucky Power, in conformity with its normal disconnection procedures, began disconnections for non-payment on January 4, 2021.

There were 25 service terminations performed in 2020. These were undertaken for safety reasons and not for non-payment. The Company discovered these premises to be abandoned and it is company policy to disconnect abandoned premises at the pole, and remove the service drop. The policy is a result of an injury giving rise to Commission's investigation and December 14, 2016 Order in Case No. 2016-00279. The 25 delinquent accounts would not have been disconnected if the premises we not abandoned.

# **DATA REQUEST**

**KPSC A\_7** The information set forth in Item 6 for HEA program participants, annually and by month.

# **RESPONSE**

Please see KPCO\_R\_KPSC\_A\_6\_Attachment1 tab "A\_7" for the requested information.

# DATA REQUEST

**KPSC A\_8** The average monthly benefit provided to participants through the program.

# **RESPONSE**

The HEART program provides a fixed benefit level. Participating low-income residential customers whose primary source of heat is electric are eligible to receive an electric bill credit of \$115.00 a month for bills rendered in January through April. Participating low-income residential customers whose primary source of heat is non-electric are eligible to receive an electric bill credit of \$58.00 a month for bills rendered in January through April. April.

The THAW program helps customers who do not require the broader and more sustained help provided by HEART, but who nonetheless are at risk of losing their electric service because of a temporary situation. THAW offers assistance credit of up to a total of \$175.00 per winter heating season (bills rendered January through April) or until allocated benefits are expended to eligible residential customers on a first come, first served basis. The average benefit level paid to participants in the THAW program during the 2021 program year was \$170.55.

Kentucky Power contributed an additional \$2 million to the THAW program. Any unused funds will be rolled over into the 2021-2022 program year as part of the annual allocation of the funds. Please see KPCO\_R\_KPSC\_A\_8\_Attachment1 for a letter explaining the additional \$2 million contribution. The additional funding allowed for a special program season from May 2021 through September 2021. As of June 30, 2021, the average benefit level paid to participants of the THAW special program season is \$174.51.

KPSC Case No. 2019-00366 2021 Annual HEA Report Item No. 8 Attachment 1 Page 1 of 2

BOUNDLESS ENERGY"

Kentucky Power 1645 Winchester Ave. Ashland, KY 41101

Brett Mattison President and Chief Operating Officer Office: 606-327-2600 kentuckypower.com

March 12, 2021

# **ELECTRONICALLY FILED**

Linda C. Bridwell Executive Director Public Service Commission 211 Sower Boulevard P.O. Box 615 Frankfort, KY 40602-0615

# RE: Case No. 2020-00174

Dear Ms. Bridwell:

This is to follow up my January 28, 2021 letter where I committed to inform the Commission and the parties to the above proceeding whether the Company could waive its Capacity Charge. The Commission asked Kentucky Power to consider foregoing the approved charge as a means of assisting customer with their bills until the Rockport Unit Power Agreement ended in December 2022.

The Company studied in depth whether its finances will permit the Company to forego the revenues to which it is entitled under Tariff C.C. Unfortunately, and notwithstanding the new rates resulting from the Commission's January 13, 2021 and February 22, 2021 Orders, Kentucky Power lacks the financial wherewithal to forego the full amount of the approved Capacity Charge.

Kentucky Power forecasts that it will earn a return on equity in 2021 and 2022 below that recently awarded in Case No. 2020-00174. If the Company were to forego the Capacity Charge in its entirety, its forecast return on equity would be further eroded in 2021 and 2022. The likely additional decline in the Company's return on equity and cash flow, along with the damage to its credit metrics if Kentucky Power agreed to forego the Capacity Charge revenues in full, could lead to higher borrowing costs that ultimately would be borne by its customers.

Kentucky Power nevertheless intends to address the Commission's concern for customer bills in a more targeted manner. The Company recognizes that many of its customers continue to struggle financially for reasons wholly outside the Company's control. The Company's low-income residential customers have been particularly hard hit by recent economic conditions affecting our communities. Kentucky Power therefore commits to contribute a portion of the proceeds received from the approved charge and apply them to its low-income assistance program (now known as HEART) and the more recently approved THAW program.

Kentucky Power specifically commits to increase its shareholder contribution to the HEART and THAW programs by a total of \$2,000,000 to be contributed over 2021 and 2022. With the economy still recovering from the pandemic, the Company elected to begin its contribution this year to assist customers in the near term despite the fact the 2020/2021 HEART/THAW program year is near its end. Kentucky Power commits to meet promptly with Staff and interested parties, including Community Action Kentucky, Inc., to address the program mechanics required to implement the Company's additional \$2,000,000, and discuss any new options to make the funds available to assist the Company's customers most in need.

Cancelling the Capacity Charge tariff would have produced monthly savings of approximately \$1.94 for the average residential customer. The additional funding to be provided by Kentucky Power to the Company's two low income assistance programs will enable local community action agencies in Kentucky Power's service territory to assist the Company's most needy customers to avoid disconnections and keep the lights and heat on.

Please do not hesitate to contact me if you have any questions.

Sincerely,

But Mattie

Brett Mattison President and Chief Operating Officer Kentucky Power

# DATA REQUEST

**KPSC A\_9** Copies of any outside independent audit conducted during the program year.

# **RESPONSE**

KPCO\_R\_KPSC\_A\_9\_Attachment1 is the independent audit provided to Kentucky Power by CAK for the 12 months ended June 30, 2020. The Company anticipates receiving in December 2021 from CAK the independent audit for the 12 months ended June 30, 2021.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 1 of 40

Community Action, Kentucky, Inc.

Independent Auditor's Report with Audited Financial Statements and Supplementary Information

For the Year Ended June 30, 2020

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 2 of 40

Community Action, Kentucky Inc. Table of Contents June 30, 2020

I	ndep	endent	t Audit	or's Re	port	 	 	 1-2
	P				Polo			

# **Financial Statements:**

Statement of Financial Position	3
Statement of Activities	4
Statement of Cash Flows	5
Statement of Functional Expenses	6
Notes to the Financial Statements	

Independent Auditor's Report on Internal Control over Financial Reporting and on	
Compliance and Other Matters Based on an Audit of Financial Statements	
Performed in Accordance with Government Auditing Standards 2	21-22

# Single Audit:

Report on Compliance with Requirements Applicable to Each Major Program and Internal Control Over Compliance Required by the Uniform Guidance	
Supplementary Information	
Schedule of Expenditures of Federal Awards	
Schedule of Subrecipient Expenditures	
Notes to the Schedule of Expenditures of Federal Awards	
Schedule of Findings & Questioned Costs	
Other Supplementary Schedules	

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 3 of 40



Partners James E. Clouse, CPA Greg Miklavcic, CPA Ryan Moore, CPA

Charles T. Mitchell Company, PLLC ctmcpa.com

Independent Auditor's Report

Board of Directors Community Action, Kentucky, Inc.

## **Report on the Financial Statements**

We have audited the accompanying financial statements of Community Action, Kentucky Inc., (a nonprofit organization), which comprise the statement of financial position as of June 30, 2020, and the related statements of activities, functional expenses, and cash flows for the year then ended, and the related notes to the financial statements.

## Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

## Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Community Action, Kentucky Inc. as of June 30, 2020, and the changes in its net assets and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 4 of 40

## Other Matters

### Other Information

Our audit was conducted for the purpose of forming an opinion on the financial statements as a whole. The accompanying supplementary information on pages 29 to 37 is presented for purposes of additional analysis and is not a required part of the financial statements. The accompanying schedule of expenditures of federal awards, as required by Title 2 U.S. Code of Federal Regulations (CFR) Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards, is presented for purposes of additional analysis and is also not a required part of the financial statements. The accompanying supplementary information and the schedule of expenditures of federal awards are the responsibility of management and were derived from and relates directly to the underlying accounting and other records used to prepare the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements themselves, and other records used to prepare the financial statements themselves, and other records used to prepare the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated, in all material respects, in relation to the financial statements as a whole.

## Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated November 10, 2020, on our consideration of Community Action, Kentucky Inc.'s internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering Community Action, Kentucky Inc.'s internal control over financial reporting and compliance.

Charles 7. Mitchell Co.

Frankfort, Kentucky November 10, 2020

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 5 of 40

Community Action, Kentucky Inc. Statement of Financial Position June 30, 2020

Assets	
Current Assets	
Cash & Cash Equivalents	\$ 423,850
Reimbursable Costs	5,094,507
Due from Sub-recipients	81,790
Current Portion of Notes Receivable	2,120
Prepaid Expenses	 9
Total Current Assets	5,602,276
Other Assets	
Investments	878,643
Property and Equipment	
Property and Equipment Net of Accumulated Depreciation	 1,641,157
Total Assets	\$ 8,122,076
Liabilities and Net Assets	
Current Liabilities	
Accounts Payable	\$ 4,999,098
Accrued Compensation	121,601
Deferred Revenue	397,689
Total Current Liabilities	 5,518,388
Total Liabilities	 5,518,388
Net Assets	
Without Donor Restrictions	 2,603,688
Total Net Assets	2,603,688
Total Liabilities and Net Assets	\$ 8,122,076

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 6 of 40

> Community Action, Kentucky Inc. Statement of Activities For the Year Ended June 30, 2020

	Total		
Revenue and Support:			
Grants/Contracts	\$ 52,977,581		
Commissions	130,784		
Dues	18,632		
Rental Income	22,800		
Investment Income	18,029		
Other	243,873		
Total Revenue and Support	53,411,699		
Expenses:			
Programs			
RCAP	580,251		
LIHEAP	47,547,521		
WX	141,353		
CSBG	187,350		
OCS	465,932		
Kynect	3,562,191		
Other	505,789		
Supporting Services	 449,370		
Total Expenses	 53,439,757		
Change in Net Assets	(28,058)		
Net Assets Beginning of the Year	 2,631,746		
Net Assets End of Year	\$ 2,603,688		

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 7 of 40

Community Action, Kentucky Inc. Statement of Cash Flows For the Year Ended June 30, 2020

Cash Flows From Operating Activities:	
Change in Net Assets	\$ (28,058)
Adjustments to Reconcile Change in Net Assets	
to Net Cash Provided by Operating Activities:	
Depreciation	147,186
Unrealized Loss on Investments	26,322
Changes in Operating Assets and Liabilities:	
Increase in Reimbursable Costs	(3,502,646)
Increase in Sub-recipient Receivables	(58,294)
Decrease in Prepaid Expenses	221
Increase in Accounts Payable	3,467,352
Decrease in Deferred Revenue	259,506
Increase in Accrued Expenses	 12,434
Total Adjustments	 352,081
Net Cash Provided by Operating Activities	 324,023
Cash Flows From Investing Activities:	
Collections of Notes Receivable	3,071
Cash proceeds from Investments	124,973
Purchases of Investments	(44,351)
Purchases of Property and Equipment	 (243,117)
Net Cash Flows (Used) in Investing Activities	 (159,424)
Net Increase in Cash	164,599
Cash and Cash Equivalents at Beginning of Year	 259,251
Cash and Cash Equivalents at End of Year	\$ 423,850

## KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 8 of 40

												Stat	Community Activ Statement of Fur For the Year End		nal Expenses
	 RCAP	L	IHEAP	 WX	CSBG		OCS		Kynect		Other		Freasury		Totals
Salaries	\$ 309,600	\$	176,403	\$ 6,188	\$ 100,518	\$	47,592	\$	108,169	\$	15,965	\$	53,534	\$	817,969
Fringe Benefits	133,845		74,993	2,636	42,716		22,065		45,946		6,858		17,450		346,509
Professional Services	-		-	-	-		-		-		-		92,174		92,174
Consultants / Contracts	-		-	22,966	1,557		372,935		-		-		39,437		436,895
Education	4,327		-	-	660		1,150		-		-		1,270		7,407
Travel In State	25,670		126	-	5,022		13,778		443		13		10,432		55,484
Travel Out of State	17,589		-	-	-		-		-		-		-		17,589
Meeting	-		-	-	-		-		-		-		7,995		7,995
Telephone	466		-	-	-		-		-		-		-		466
Postage	74		-	-	-		-		380		-		-		454
Office Exp & Supplies	1,429		-	-	-		129		-		-		1,583		3,141
Dues/Fees	1,146		-	-	-		-		2		-		16,502		17,650
Insurance	1		-	-	-		-		-		-		204		205
Pollution Insurance	-		-	58,547	-		-		-		-		-		58,547
Printing	374		2,506	-	-		88		-		-		235		3,203
Marketing/Advertising	40		1,375	761	725		-		1,570		-		17,636		22,107
Repairs & Maintenance	-		-	-	-		-		-		-		2,218		2,218
IT Repairs & Maintenance	1,813		234,819	49,334	16,895		1,379		6,816		26,696		36,502		374,254
Depreciation	-		-	-	-		-		-		-		127,424		127,424
Equipment	3,380		-	-	-		-		-		-		-		3,380
Other	11,428		-	-	-		-		-		-		15,378		26,806
Indirect	69,069		28,843	921	19,257		6,816		18,276		1,077		9,396		153,655
Subrecipients	 -	4	7,028,456	-	-		_		3,380,589		455,180		-		50,864,225
Total Expenses	\$ 580,251	\$4	7,547,521	\$ 141,353	\$ 187,350	\$	465,932	\$	3,562,191	\$	505,789	\$	449,370	\$	53,439,757

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 9 of 40

Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

### Note 1 - Organization and Nature of the Operations

Community Action, Kentucky, Inc. ("CAK") (a Kentucky nonprofit organization) is a multi-funded association of twenty-three (23) Community Action Agencies (CAA) in Kentucky. Each of these twenty-three CAA's, has an Executive Director, or its equivalent, who serve as board members for Community Action Kentucky, Inc. The CAA's are the predominate recipients of pass through funds from Community Action Kentucky, Inc. and thus related parties (See Note 12 of this report for further details). CAK was formed in 1968 to provide a link between the CAA's to better accomplish mutual goals and objectives. The responsibilities of CAK include the development and administration of grants and contracts providing services in areas such as housing, water, wastewater management, crisis intervention, and low-income home improvements.

In prior years, the organization conducted its activities as Kentucky Association for Community Action, Inc. (KACA). In October 2007, the board approved and the state granted a change of name to Community Action, Kentucky, Inc. (CAK).

The primary sources for flow through of funds are the Cabinet for Health and Family Services, Kentucky Housing Corporation, State of Kentucky and W.S.O.S. Community Action Commission.

The following programs are administered by CAK:

#### Low Income Home Energy Assistance (LIHEAP)

The LIHEAP Grant is provided by the Kentucky Cabinet for Health and Family Services, Department of Social Insurance, to provide energy services including assistance with payment of utility bills, limited repairs of heating systems and provision of fuel, heaters, blankets and certain other commodities. CAK serves as a pass-through agency with the program services being provided by 23 sub-recipient organizations.

#### Water and Wastewater Program (RCAP)

The RCAP Grant is funded by an award from the U.S. Department of Health and Human Services, Office of Community Services. The WSOS Community Action, Inc., sponsor for the Great Lakes Rural Network, Inc., has contracted with Community Action, Kentucky, Inc. to assist low-income families, small communities, and local officials to deal with water and wastewater problems affecting the poor. The water and wastewater program has activities in Illinois, Indiana, Kentucky, Michigan, Ohio, West Virginia, and Wisconsin.

#### Housing Program

The Housing Program is funded by a loan from the Kentucky Housing Corporation to make and disburse mortgage loans to eligible persons and families of lower income, for single-family dwellings to provide safe, decent, and sanitary family dwellings in the Commonwealth of Kentucky.

#### KU Energy Assistance Program

CAK, in conjunction with Community Action Council, operates an energy assistance program that helps households with a subsidy benefit during the year.

#### American Electric Power

CAK, in conjunction with five Community Action Agencies in Eastern Kentucky, operates an energy assistance program that helps households with subsidy benefits during the year.

#### Weatherization

The Weatherization program is funded by the federal Department of Energy (DOE) and, upon approval by CHFS, by a 15% transfer from the Low-Income Home Energy Assistance Program (LIHEAP) to Weatherization. The program is administered by the Kentucky Housing Corporation.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 10 of 40

> Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

## Note 2 - Summary of Significant Accounting Principles

<u>Basis of Presentation</u> – The financial statements are prepared using the accrual basis of accounting. Revenues and the related assets are recognized when earned rather than when received. Expense and the related liabilities are recognized when incurred rather than when the disbursements are made.

<u>Use of Estimates</u> – The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent assets and liabilities at the date of the financial statements. Estimates also affect the reported amounts of revenues and expenses during the reported period. Actual events and results could differ from those assumptions and estimates.

Expenses – Expenses are reported using the accrual basis of accounting.

<u>Revenue Recognition</u> – Program service revenue is considered available for CAK's general programs unless specifically restricted by donors or grantors. Interest income related to housing notes is recorded when received. Accrued interest on such notes is considered immaterial and is not disclosed. Grant and contract revenue under cost reimbursement grants or contracts is recorded when an expense is incurred for specific grant or contract supported programs or projects in a manner defined by applicable grants or contracts. Grant or contract funding received that does not meet the criteria for revenue recognition described above are deferred using the deposit method. Under the deposit method, cash received from grants or contracts is classified as deferred revenue (a refundable deposit) in the liability section of the statements of financial position, and revenue recognition is deferred until the requirements detailed above are met.

<u>Cash and Cash Equivalents</u> – For the purposes of the statement of cash flows, highly liquid investments with an initial maturity of three months or less are considered to be cash equivalents.

Accounts and Notes Receivable – Accounts and notes receivable are stated at their outstanding principal. Both accounts and notes receivable are considered by management to be fully collectible and, accordingly, no allowance for doubtful accounts is considered necessary. In making that determination, management evaluated the financial condition of the borrowers, the estimated value of the any underlying collateral and current economic conditions. Based on management's assessment of the credit history and current, CAK, believes realization of losses, if any, will be immaterial.

<u>Accrued Compensation</u> – It is the policy of CAK that annual leave time is accrued and payable on termination of employment and sick leave is not accrued since it is not paid upon termination of employment. As of June 30, 2020, CAK had unpaid annual leave and salary of \$120,661 and \$940 of withheld employee flexible savings.

<u>Functional Expenses</u> – Directly identified expenses are charged to programs and support services. CAK adheres to the AICPA Industry Audit Guide in reporting expenses by their functional classification. Accordingly, salaries, fringe benefits, professional fees, supplies and other expenses have been allocated to functional classifications based on various factors.

<u>Investments</u> – Investments are presented at their fair value as determined by reference to quoted market prices. Related realized and unrealized gains and losses are reflected in the statement of activities.

<u>Property & Equipment</u> – Property and equipment acquired with unrestricted revenues are stated at cost, if purchased or at fair value at the date of gift, if donated, less accumulated depreciation. Additions with a cost of fair value of less than \$500 are expensed.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 11 of 40

> Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

## Note 3 – Concentrations of Credit Risk

In the current year, a significant amount of funding was provided by a few major contributors. It is always considered reasonably possible that grantors might be lost or funding could be reallocated in the near term. Approximately 99% of CAK's revenue was earned under various contracts (grants), approximately 91% from US Department of Health and Human Services. CAK's market is concentrated in the geographic area of Kentucky.

During the fiscal year, at each month's end, CAK had on deposit with a local bank an amount in excess of FDIC insurance limits. As of June 30, 2020, CAK exceeded FDIC insurance limits in the amount of \$256,259.

#### Note 4 – Income Taxes

CAK is exempt from federal income taxes under Section 501(c)(3) of the Internal Revenue code, except from income derived from unrelated business activities. At June 30, 2020, CAK has no estimated liability on unrelated business activities. CAK believes that is has appropriate support for any tax position taken, and as such, does not have any uncertain tax positions that are material to the financial statements. CAK's federal Exempt Organization Business Income Tax Return (Form 990) for 2018, 2017, and 2016 are subject to examination by the IRS, generally for three years after they were filed.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 12 of 40

> Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

## Note 5 – Investments

Community Action, Kentucky Inc. determines fair value based on the price that would be received to see the asset or paid to transfer the liability to a market participant. Investments consisted of the following at June 30, 2020:

	Cost	F	air Value
Bond Funds	\$ 336,163	\$	341,614
Balanced Funds	50,831		45,858
Equity Funds	 506,731		491,171
	\$ 893,725	\$	878,643
Bond Funds by Fund Type:			
Baird (BSBIX)	\$ 103,277	\$	105,283
Black Rock (BHYIX)	25,837		24,129
Black Rock (BSIX)	<b>68,5</b> 70		68,172
Dodge and Cox ( DODIX)	69,514		71,750
Metropolitan West (MWTIX)	 68,965		72,280
Total	 336,163	_	341,614
Balanced funds by Fund Type:			
Principal (PDRDX)	 50,831		45,858
Total	 50,831		45,858
Equity funds by Fund Type:			
EdgeWood Growth (EGFIX)	40,375		49,517
American Centruy (ACIIX)	44,482		38,442
FMI (FMIQX)	45,196		38,841
John Hancock (JCVIX)	42,147		31,062
Harbor (HASCX)	17,886		15,577
Oakmark (OANIX)	30,031		23,719
WCM (WCMIX)	19,825		25,450
Loomis Sayles (LSGRX)	41,217		47,330
MFS (MIEIX)	29,744		28,129
Nuance (NMVLX)	27,999		25,552
Parnassus (PFPMX)	28,019		25,694
Pear Tree (QFIX)	29,789		24,393
T Rowe Price (PRUFX)	40,422		46,638
Principal (PCBIX)	27,760		26,375
Virtus (PXSGX)	17,942		20,555
Wells Fargo (EMGNX)	 23,897		23,897
Total	 506,731		491,171
Total Investments	\$ 893,725	\$	878,643

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 13 of 40

> Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

## Note 5 – Investments (Continued)

A three-tier fair value hierarchy prioritizes the inputs used in measuring fair value. These tiers include the following categories:

- Level 1: Quoted market prices in active markets for identical assets or liabilities. An active market for the asset or liability is a market in which the transaction for the asset or liability occurs with sufficient frequency and volume to provide pricing information on an ongoing basis.
- Level 2: Observable market-based inputs or unobservable inputs that are corroborated by market data, such as quoted prices for similar assets or liabilities or model-derived valuations.
- Level 3: Unobservable inputs that are not corroborated by market data. These inputs reflect an Organization's own assumptions about the assumptions a market participant would use in pricing the asset or liability.

The asset or liability's fair value measurement level within the fair value hierarchy is based on the lowest level of any input that is significant to the fair value measurement. The standard requires certain valuation methodologies be used for instruments measured at fair value on a recurring basis and recognized in the Organization's statement of financial position, as well as the general classification of such instruments pursuant to the above valuation hierarchy. All investments are Level 1 investments.

At June 30, 2020, the Organization's trading securities had a fair value of \$878,643, of which, all was determined based on quoted prices in active markets for identical assets (Level 1).

Realized and unrealized gains and losses included in the change in net assets for the year ended June 30, 2020 are reported in the accompanying statement of activities as follow:

Interest & Dividend Income	\$ 33,430
Realized Gains(Losses)	10,921
Unrealized Gains(Losses)	(26,322)
Total Investment Income	\$ 18,029

## Note 6 – Notes Receivable

The unpaid notes receivable balance was comprised of one revolving loan totaling \$2,120 and management considers it to be noncurrent. During the fiscal year, one other revolving loan was paid in full.

## Note 7 – Property and Equipment

Property and equipment consisted of the following at June 30, 2020:

Land	\$ 105,287
Office Equipment	1,401,906
Building	 780,540
Total Depreciable Assets	2,287,733
Less: Accumulated Depreciation	 (646,576)
Net Property, Plant & Equipment	\$ 1,641,157

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 14 of 40

> Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

## Note 7 - Property and Equipment (Continued)

Depreciation is computed using the straight-line method over the estimated useful life of the respective asset. Depreciation expense totaled \$147,186, of which \$127,424 was direct and \$19,762 was included in indirect expenses for the year ended June 30, 2020.

## Note 8 - Retirement Plan and Other Post-Employment Benefits and Contingencies

## Plan Description

## County Employees' Retirement System (CERS)

Community Action, Kentucky Inc. (CAK) is a participating employer of the County Employees' Retirement System. Under the provisions of Kentucky Revised Statute 61.645, the Board of Trustees of Kentucky Retirement Systems administers the CERS. The plan issues publicly available financial statements, which may be downloaded from the Kentucky Retirement Systems website.

CERS is a cost-sharing multiple-employer defined benefit pension plan that covers substantially all regular full-time members employed in positions of each participating county, city, and school board, and any additional eligible local agencies electing to participate in the System. The plan provides for retirement, disability, and death benefits to plan members. Retirement benefits may be extended to beneficiaries of plan members under certain circumstances. Cost-of-living adjustments (COLA) are provided at the discretion of state legislature.

## <u>Contributions</u>

For the year ended June 30, 2020 plan members were required to contribute 5.00% of wages for nonhazardous job classifications. Employees hired after September 1, 2008 are required to contribute an additional 1% to cover the cost of medical insurance that is provided through CERS. Participating employers were required to contribute an actuarially determined rate. Per Kentucky Revised Statute Section 78.545(33), normal contribution and past service contribution rates shall be determined by the Board based on an annual valuation last proceeding the July 1 of a new biennium, if it is determined based on a subsequent actuarial valuation that amended contribution rates are necessary to satisfy requirements determined in accordance with actuarial basis adopted by the Board. For the year ended June 30, 2020, participating employers contributed 24.06% of each employee's wages, which is equal to the actuarial determined rate set by the Board. Administrative costs of Kentucky Retirement System are financed through employer contributions and investment earnings.

Plan members who began participating on, or after, January 1, 2014, were required to contribute to the Cash Balance Plan. The Cash Balance Plan is known as a hybrid plan because it has characteristics of both a defined benefit plan and a defined contribution plan. Members in the plan contribute a set percentage of their salary each month to their own account. Plan members contribute 5.00% of wages to their own account and 1% to the health insurance fund. The employer contribution rate is set annually by the Board based on an actuarial valuation. The employer contributes a set percentage of each member's salary. Each month, when employer contributions are received, an employer pay credit is deposited to the member's account. For non-hazardous members, their account is credited with a 4% employer pay credit. The employer pay credit represents a portion of the employer contribution.

CAK contributed \$193,033 for the year ended June 30, 2020, or 100% of the required contribution.

## <u>Benefits</u>

CERS provides retirement, health insurance, death and disability benefits to Plan employees and beneficiaries. Employees are vested in the plan after five years' service. For retirement purposes, employees are grouped into three tiers based on hire date:

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 15 of 40

Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

## Note 8 – Retirement Plan and Other Post-Employment Benefits and Contingencies (Continued)

Tier 1 Participation date Unreduced retirement Reduced Retirement	Before September 1, 2008 27 years' service or 65 years old At least 5 years' service and 55 years old 25 years' service and any age
Tier 2 Participation date Unreduced retirement	September 1, 2008 - December 31, 2013 At least 5 years' service and 65 years old or age 57+ with sum of service years plus age equal 87+ At least 10 years' service and 60 years old
Tier 3 Participation date Unreduced retirement Reduced Retirement	After December 31, 2013 At least 5 years' service and 65 years old or age 57+ with sum of service years plus age equal 87+ Not available

Cost of living adjustments are provided at the discretion of the General Assembly of the State of Kentucky. Retirement is based on a factor of the number of years' service and hire date multiplied by the average of the highest five years' earnings. Reduced benefits are based on factors of both of these components. Participating employees become eligible to receive the health insurance benefit after at least 180 months of service. Death benefits are provided for both death after retirement and death prior to retirement. Death benefits after retirement are \$5,000 in lump sum. Five years' service is required for death benefits prior to retirement and the employee must have suffered a duty-related death.

The decedent's beneficiary will receive the higher of the normal death benefit and \$10,000 plus 25% of the decedent's monthly final rate of pay and any dependent child will receive 10% of the decedent's monthly final rate of pay up to 40% for all dependent children. Five years' service is required for nonservice-related disability benefits.

## <u>Pension Liabilities</u>

CAK does not report under report under Governmental Accounting Standards Board (GASB). Because of the reporting standards under Financial Accounting Standards Board, as of June 30, 2019, CAK did not report a liability of \$1,741,030 for its proportionate share of the net pension liability. The net pension liability was measured as of June 30, 2019, and the total pension liability used to calculate the net pension liability was determined by an actuarial valuation as of that date. CAK's proportion of the net pension liability was based on a projection of CAK's long-term share of contributions to the pension plan relative to the projected contributions of all participating entities, actuarially determined. As of June 30, 2019, CAK's proportion was .0024755% percent. CAK also did not report Deferred Inflows and Outflows of Resources as required by GASB.

## Actuarial Methods and Assumptions

For financial reporting, the actuarial valuation as of June 30, 2019, was performed by Gabriel Roeder Smith (GRS). The total pension liability, net pension liability, and sensitivity information as of June 30, 2019 were based on an actuarial valuation date of June 30, 2017. The total pension liability was rolled-forward from the valuation date (June 30, 2017) to the plan's fiscal year ending June 30, 2019, using generally accepted actuarial principles. GRS did not perform the actuarial valuation as of June 30, 2017 but did replicate the prior actuary's valuation results on the same assumption, methods, and data, as of that date. The roll-forward is based on the results of the GRS' replication.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 16 of 40

> Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

### Note 8 - Retirement Plan and Other Post-Employment Benefits and Contingencies (Continued)

The following actuarial methods and assumptions were used to determine the actuarially determined contributions effective for fiscal year ending June 30, 2019:

Valuation Date	June 30, 2017
Experience Study	July 1, 2008 - June 30, 2013
Actuarial Cost Method	Entry Age Normal
Amortization Method	Level Percent of Pay
Remaining Amortization Period	26 Years, Closed
Asset Valuation Method	20% of the difference between the market
	value of assets and the expected acturarial
	value of assets is recognized
Inflation	2.30%
Salary Increase	3.30% to 11.55%, varies by service
Investment Rate of Return	6.25%, net of pension plan investment expense, including inflation

The mortality table used for active members is RP-2000 Combined Mortality Table projected with Scale BB to 2013 (multiplied by 50% for males and 30% for females). For healthy retired members and beneficiaries, the mortality table used is the RP-2000 Combined Mortality Table projected with Scale BB to 2013 (set-back 1 year for females). For disabled members, the RP-2000 Combined Disabled Mortality Table projected with Scale BB to 2013 (set back 4 years for males) is used for the period after disability retirement.

Long Term Rate of Return: The long term expected return on plan assets is reviewed as part of the regular experience studies prepared every five year for the System. The most recent analysis, performed for the period covering fiscal years 2008 through 2013 is outlined in a report dated December 3, 2015. Several factors are considered in evaluating the long-term rate of return assumption including long term historical data, estimates inherent in current market data, and a log normal distribution analysis in which best estimate ranges of expected future real rates of return (expected return, net of investment expense and inflation) were developed by the investment consultant for each major asset class. These ranges were combined to produce the long-term expected rate of return by weighting the expected future real rates of return by the target asset allocation percentage and then adding expected inflation.

The assumption is intended to be a long-term assumption and is not expected to change absent a significant change in the asset allocation, a change in the inflation assumption, or a fundamental change in the market that alters expected returns in future years.

The target allocation and best estimates or arithmetic real rates of return for each major asset class are summarized in the following table:

Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

## Note 8 – Retirement Plan and Other Post-Employment Benefits and Contingencies (Continued)

Asset Class	Target Allocation	Rate of Return
Growth	62.50%	
US Equity	18.75%	4.30%
Non-US Equity	18.75%	4.80%
Private Equity	10.00%	6.65%
Specialty Credit/High Yiel	15.00%	2.60%
Liquidity	14.50%	
Core Bonds	13.50%	1.35%
Cash	1.00%	0.20%
Diversifying Strategies	23.00%	
Real Estate	5.00%	4.85%
Opportunistic	3.00%	2.97%
Reatl Return	15.00%	4.10%
Total	100.00%	

#### Discount Rate

The discount rate used to measure the total pension liability was 6.25%. The projection of cash flows used to determine the discount rate assumed that local employers would contribute the actuarially determined contribution rate of projected compensation over the remaining 25-year amortization period of the unfunded actuarial accrued liability. The discount rate determination does not use a municipal bond rate.

# Sensitivity of the Association's Proportionate Share of the Net Pension Liability to Changes in the Discount Rate

The following presents CAK's proportionate share of the net pension liability calculated using the discount rate of 6.25 percent, as well as what the Association's proportionate share of the net pension liability would be if it were calculated using a discount rate that is 1-percentage-point lower (5.25 percent) or 1-percentage-point higher (7.25 percent) than the current rate:

		(\$ in thousands)							
	1	% Decrease	Cur	rent Discount	1% Increase				
		(5.25%)		Rate (6.25%)		(7.25%)			
Nonhazardous	\$	2,177,535	\$	1,741,030	\$	1,377,208			
CAK's net pension liability	\$	2,177,535	\$	1,741,030	\$	1,377,208			

Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

### Note 8 - Retirement Plan and Other Post-Employment Benefits and Contingencies (Continued)

#### Pension Plan Fiduciary Net Position

Detailed information about the pension plan's fiduciary net position is available in the separately issued Comprehensive Annual Financial Report (CAFR) for the Kentucky Retirement Systems.

The Schedule of CAK's proportionate share of the net pension liability is presented below. CAK is presenting on the prior four years only; as 2016 was the implementation year for GASB 68 and will add to the presentation, to show ten years of information, as it becomes available.

	 6/30/2019	6/30/2018	6/30/2017	6/30/2016	6/30/2015
CAK's proportion of the net pension liability	 0.0024755%	0.0022866%	0.0022452%	0.0027740%	0.2840500%
CAK's proportionate share of the net pension liability	\$ 1,741,030 \$	1,392,609 \$	1,314,185	\$ 1,365,666	\$ 1,221,289
CAK's covered-employee payroll	\$ 820,993 \$	713,593 \$	667,971	\$ 613,715	\$ 725,999
CAK's proportionate share of the net pension liability as a percentage of its covered-employee payroll	212%	195%	197%	223%	168%
Plan Fiduciary net position as a percentage of the total pension liability	50.45%	53.54%	53.30%	55.50%	66.75%

The Schedule of CAK's contribution is presented below. CAK is presenting on the prior four years only; as 2016 was the implementation year for GASB 68 and will add to the presentation, to show ten years of information, as it becomes available.

	2019-2020			2018-2019		2017-2018		2016-2017		015-2016
Contractually required contribution	\$	193,033	\$	149,062	Ş	127,027	Ş	141,921	\$	123,856
Contribution in relation to the contractually required contribution	s	193,033	ç	149,062	ç	127.027		141.921		123,856
1	<u>,</u>	175,055	ې ب	149,002	ې د	127,027		141,721		123,030
Contribution deficiency (excess)	\$	-	Ş	-	Ş	-	Ş	-	Ş	-
CAK's covered-employee payroll	\$	820,993	Ş	713,593	Ş	667,971	Ş	613,715	Ş	725,999
Contributions as a percentage of covered- employee payroll		24.06%		21.48%		19.18%		18.68%		17.06%

The contribution as a % includes the % for insurance.

#### Note 9 - Post-Employment Benefits Other Than Pensions (OPEB)

#### Plan Description

Retired employees of CAK are provided hospital and medical insurance through the Kentucky Retirement Systems' Insurance Fund (Insurance Fund), a cost-sharing multiple-employer defined benefit OPEB plan. The KRS was created by state statute under Kentucky Revised Statue Section 61.645. The KRS Board of Trustees is responsible for the proper operation and administration of the KRS. The KRS issues a publicly available financial report that can be obtained by writing to Kentucky Retirement System, Perimeter Park West, 1260 Louisville Road, Frankfort, Kentucky 40601, or by telephone at (502) 564-4646.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 19 of 40

Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

## Note 9 - Post-Employment Benefits Other Than Pensions (OPEB) (Continued)

### Benefits Provided

The Insurance Fund pays a prescribed contribution for whole or partial payment of required premiums to purchase hospital and medical insurance. Because of House Bill 290 (2004 Kentucky General Assembly), medical insurance benefits are calculated differently for members who began participating on, or after July 1, 2003. Once members reach a minimum vesting period of 10 years, nonhazardous employees whose participation began on, or after, July 1, 2003, earn \$10 per month for insurance benefits at retirement for every year of earned service without regard to a maximum dollar amount.

## **Contributions**

Contribution requirements of the participating employers are established and may be amended by the KRS Board of Trustees. CAK has contractually required contribution rate for the year ended June 30, 2020 was 4.70% of covered payroll. Contributions to the Insurance Fund from the Association were \$32,845 for the year ended June 30, 2020. Employees that entered the plan prior to September 1, 2008 are not required to contribute to the Insurance Fund. Employees that entered the plan after September 1, 2008 are required to contribute 1% of their annual creditable compensation which is deposited to an account created for the payment of health insurance benefits under 26 USC Section 401(h) in the Pension Fund (see Kentucky Administrative Regulation 105 KAR 1:420E).

#### <u>Net OPEB Liability</u>

For financial reporting, the actuarial valuation as of June 30, 2019 was performed by Gabriel Roeder Smith (GRS). The total OPEB liability, net OPEB liability, and sensitivity information as of June 30, 2019 were based on an actuarial valuation date of June 30, 2018. The total OPEB liability was rolled forward from the valuation date (June 30, 2018) to the plan's fiscal year ending June 30, 2019, using generally accepted actuarial principles.

The following actuarial methods and assumptions were used to determine the actuarially determined contributions effective for fiscal year ending June 30, 2019:

Valuation Date	June 30, 2019
Payroll Growth Rate	2.0% for CERS Non-hazardous
Salary Increase	3.55 to 10.30%, varies by service for CERS Non-hazardous
Investment Rate of Return	6.25%
Healthcare Trend Rates	Initial trend starting at 7.00% at January 1, 2020, and
Pre-65	gradually decreasing to an ultimate trend rate of 4.05% over a period of 12 years
Post-65	Initial trend starting at 5.00% at January 1, 2020, and
	gradually decreasing to an ultimate trend rate of
	4.05% over a period of 10 years

Mortality rates were based on the RP-2000 Combined Mortality Table projected to 2013 with Scale BB (setback 1 year for females).

## Discount Rate

Single discount rates of 5.68% for the non-hazardous system and 5.69% for hazardous system were used to measure the total OPEB liability as of June 30, 2019. The single discount rates are based on the expected rate of return on OPEB plan investments of 6.25% and a municipal bond rate of 3.13%, as reported in Fidelity Index's "20-Year Municipal GO AA Index" as of June 28, 2019. Based on the stated assumptions and the projection of cash flows as of each fiscal year ending, the plan's fiduciary net

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 20 of 40

Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

## Note 9 - Post-Employment Benefits Other Than Pensions (OPEB) (Continued)

position and future contributions were projected to be sufficient to finance the future benefit payments of the current plan members. Therefore, the long-term expected rate of return on insurance plan investments was applied to all periods of the projected benefit payments paid from the retirement system. However, the cost associated with the implicit employer subsidy is not currently being included in the calculation of the System's actuarially determined contributions, and it is our understanding that any cost associated with the implicit subsidy will not be paid out of the System's trust. Therefore, the municipal bond rate was applied to future expected benefit payments associated with the implicit subsidy. The projection of cash flows used to determine the single discount rate assumes that the funds receive the required employer contributions each future year, as determined by the current funding policy established in Statute as last amended by House Bill 362 (passed in 2018).

Asset Class	Target Allocation	Long-Term Expected Rate of Return
Growth	62.50%	
US Equity	18.75%	4.30%
Non-US Equity	18.75%	4.80%
Private Equity	10.00%	6.65%
Specialty Credit/High Yiel	15.00%	2.60%
Liquidity	14.50%	
Core Bonds	13.50%	1.35%
Cash	1.00%	0.20%
Diversifying Strategies	23.00%	
Real Estate	5.00%	4.85%
Opportunistic	3.00%	2.97%
Reatl Return	15.00%	4.10%
Total	100.00%	-

#### Sensitivity of the Net OPEB Liability to Changes in the Discount Rate

The Net OPEB liability of CAK, as well as what the CAK's net OPEB liability would be if it were calculated using a discount rate that is one percentage point lower (4.68%) or one percentage point higher (6.68%) follows:

	10	1% Decrease (4.68%)		urrent Discount Rate (5.68%)	1% Increase (6.68%)			
Non-hazardous	\$	557,627	\$	416,267	\$	299,796		
	\$	557,627	\$	416,267	\$	299,796		

## Sensitivity of the Net OPEB Liability to Changes in the Healthcare Cost Trend Rates

The net OPEB liability of CAK, as well as what CAK's net OPEB liability would be if it were calculated using healthcare cost trend rates that are one percentage point lower (4.68%) or one percentage point higher (6.68%) that the current healthcare cost trend rates follows:

Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

## Note 9 - Post-Employment Benefits Other Than Pensions (OPEB) (Continued)

	1	1% Decrease (4.68%)	 rrent Discount Rate (5.68%)	 1% Increase (6.68%)
Non-hazardous	\$	309,580	\$ 416,267	\$ 545,638
	\$	309,580	\$ 416,267	\$ 545,638

## Pension Plan Fiduciary Net Position

The schedule of CAK's proportionate share of the net OPEB liability is presented below. CAK is presenting on the prior two years only; as 2018 was the implementation year for GASB 75 and will add to the presentation, to show ten years of information, as it becomes available.

CAK's proportion of the net pension liability	6,	/30/2019	6	5/30/2018	(	5/30/2017
CAK's proportion of the net pension liability		0.024749%		0.022865%		0.022452%
CAK's proportionate share of the net pension liability		\$416,267		\$405,964		\$451,362
CAK's covered-employee payroll	\$	820,993	\$	713,593	\$	667,971
CAK's proportionate share of the net pension liability						
as a percentage of its covered-employee payroll		51%		57%		68%
Plan Fiduciary net position as a percentage of the						
total pension liability		52.4%		52.4%		52.4%

The schedule of CAK's contribution is presented below. CAK is presenting on the prior two years only; as 2018 was the implementation year for GASB 75 and will add to the presentation, to show ten years of information, as it becomes available.

	<u>20</u>	)19-2020	20	)18-2019	201	7-2018
Contractually required contribution		\$32,845		\$26,637		\$25,857
Contribution in relation to the contractually required contribution		(32,845)		(26,637)		(25,857)
Contribution deficiency (excess)	\$	-	\$	-	\$	-
CAK's covered-employee payroll	\$	820,993	\$	713,593	\$	667,971
Contributions as a percentage of covered-						
employee payroll		4.00%		3.73%		3.87%

The previous notes are reported as contingencies for CAK. No liability for the Unfunded Pension Liability and OPEB Liability are reported.

### Note 10 - Non-Compliance with Grantor or Donor Restrictions

Financial awards from federal, state, and local governmental entities in the form of grants are subject to specific audit. Such audits could result in claims against CAK for disallowed costs or noncompliance with grantor restrictions. No provision has been made for any liabilities that may arise from such audits since the amounts, if any, cannot be determined. However, management believes that if such audits arise, all steps have been followed to ensure compliance with each grantor or donor restrictions as defined by contractual agreements as of June 30, 2020.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 22 of 40

> Community Action, Kentucky Inc. Notes the Financial Statements For the Year Ended June 30, 2020

### Note 11 – Operating Lease

CAK is the lessee of office equipment under an operating lease during fiscal year end 2020. Lease expense during 2019-2020 totaled \$750.

#### Note 12 – Related Entities

There are 23 Community Action Agencies that make up 6 congressional districts. Community Action, Kentucky Inc.'s Board of Directors is also the executive director or an authorized agent of one of these 23 community action agencies. CAK provides technical support, lobbying and administrative support and in return receives membership dues totaling \$16,832 for the year ended June 30, 2020. CAK has no ownership or voting interests in these local chapters with limited control over how the local chapters carry out certain activities by means of subcontract agreements. Subcontract expense passed-through to related community action agencies totaled \$50,864,225, of which \$47,028,456 was federal funds for the year ended June 30, 2020.

#### Note 13 - Liquidity

Financial assets available for general expenditure that is, without donor or other restrictions limiting their use, within one year of June 30, 2020 are:

Financial Assets	
Cash & Cash Equivalents	\$ 423,850
Reimbursable Costs	5,094,507
Due from Sub-recipients	81,790
Current Portion of Notes Receivable	2,120
Prepaid Expenses	9
Investments	 878,643
Total Financial Assets	\$ 6,480,919
Less financial assets held to meet donor imposed restrictions	-
Less financial assets not avialable within one year	-
Less board designated funds	 -
Amounts available for general expenses within one year	\$ 6,480,919

#### Note 14 - Subsequent Events

Management did not indicate financially impacting information regarding subsequent events. Subsequent events were evaluated through November 10, 2020, which is the date the financial statements were available to be issued. No events were found to be, or have, a material impact regarding the accompanying financial statements of the Community Action, Kentucky Inc. as of and for the year ended June 30, 2020 as listed in the table of contents.

#### Impact of COVID-19

In early 2020, a new strain of the Coronavirus (COVID-19) was detected, which has resulted in a global pandemic that has caused significant economic disruption. After a review of investment portfolio and revenue streams consideration of the possibility of decrease in revenue and cash needs across impacted classes of operations, management has determined that the Community Action, Kentucky Inc. will continue to meet their cash needs and operate throughout this pandemic. The situation is rapidly evolving and it is not possible to quantify the ultimate financial impact the outbreak will have on Community Action, Kentucky Inc.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 23 of 40

> James E. Clouse, CPA Greg Miklavcic, CPA Ryan Moore, CPA

Partners

CHARLES T. MITCHELL CERTIFIED PUBLIC ACCOUNTANTS

Charles T. Mitchell Company, PLLC ctmcpa.com

Independent Auditor's Report on Internal Control over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with *Government Auditing Standards* 

Board of Directors Community Action, Kentucky, Inc.

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of Community Action, Kentucky Inc. (a nonprofit organization), which comprise the statement of financial position as of June 30, 2020, and the related statements of activities, functional expenses and cash flows for the year then ended, and the related notes to the financial statements, and have issued our report thereon dated November 10, 2020.

#### Internal Control over Financial Reporting

In planning and performing our audit of the financial statements, we considered Community Action, Kentucky Inc.'s internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of Community Action, Kentucky Inc.'s internal control. Accordingly, we do not express an opinion on the effectiveness of the Organization's internal control.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A *material weakness* is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

#### **Compliance and Other Matters**

As part of obtaining reasonable assurance about whether Community Action, Kentucky Inc.'s financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 24 of 40

an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

#### Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the organization's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the organization's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Charles 7. Mitchell Co.

Frankfort, Kentucky November 10, 2020

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 25 of 40



Partners James E. Clouse, CPA Greg Miklavcic, CPA Ryan Moore, CPA

Charles T. Mitchell Company, PLLC ctmcpa.com

Independent Auditor's Report on Compliance for Each Major Program and on Internal Control Over Compliance Required by the Uniform Guidance

Board of Directors Community Action, Kentucky, Inc.

#### Report on Compliance for Each Major Federal Program

We have audited Community Action, Kentucky Inc.'s compliance with the types of compliance requirements described in the *OMB Compliance Supplement* that could have a direct and material effect on each of Community Action, Kentucky Inc.'s major federal programs for the year ended June 30, 2020. Community Action, Kentucky Inc.'s major federal programs are identified in the summary of auditor's results section of the accompanying schedule of findings and questioned costs.

#### Management's Responsibility

Management is responsible for compliance with federal statutes, regulations, and the terms of and conditions applicable to its federal award programs.

#### Auditor's Responsibility

Our responsibility is to express an opinion on compliance for each of Community Action, Kentucky Inc.'s major federal programs based on our audit of the types of compliance requirements referred to above. We conducted our audit of compliance in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the audit requirements of Title 2 U.S. *Code of Federal Regulations* Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance). Those standards and the Uniform Guidance require that we plan and perform the audit to obtain reasonable assurance about whether noncompliance with the types of compliance requirements referred to above that could have a direct and material effect on a major federal program occurred. An audit includes examining, on a test basis, evidence about Community Action, Kentucky Inc.'s compliance with those requirements and performing such other procedures as we considered necessary in the circumstances.

We believe that our audit provides a reasonable basis for our opinion on compliance for each major federal program. However, our audit does not provide a legal determination of Community Action, Kentucky Inc.'s compliance.

#### **Opinion on Each Major Federal Program**

In our opinion, Community Action, Kentucky Inc. complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on each of its major federal programs for the year ended June 30, 2020.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 26 of 40

#### Report on Internal Control over Compliance

Management of Community Action, Kentucky Inc. is responsible for establishing and maintaining effective internal control over compliance with the types of compliance requirements referred to above. In planning and performing our audit of compliance, we considered Community Action, Kentucky Inc.'s internal control over compliance with the types of requirements that could have a direct and material effect on each major federal program to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing an opinion on compliance for each major federal program and to test and report on internal control over compliance in accordance with Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of Community Action, Kentucky Inc.'s internal control over compliance.

A *deficiency in internal control over compliance* exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with a type of compliance requirement of a federal program on a timely basis. A *material weakness in internal control over compliance* is a deficiency, or combination of deficiencies, in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a type of compliance requirement of a federal program will not be prevented, or detected and corrected, on a timely basis. A *significant deficiency in internal control over compliance* is a deficiency, or a combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

Charles T. Mitchell Co.

Frankfort, Kentucky November 10, 2020

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 27 of 40

Supplementary Information

# KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 28 of 40

#### Community Action, Kentucky Inc. Schedule of Expenditures of Federal Awards For the Year Ended June 30, 2020

Grant	Pass-Through Grantor	Federal CFDA Number	Pass Through Grant Number	Grant Period Ending	Sub-receipients		deral Award xpenditures
U.S. Department of Health and Human Services:		CI-DA Number	Grant Nulliber	1 enou Ending	Sub-receiptents		xpenditures
Community Service Block Grant	KY Cabinet for Health & Family Services	93.569	736-1900003964	6/30/20	\$	\$	187,350
RPIC	Office of Community Services	93.569	90ET0463-03-01	7/31/20	Ŷ	ş	208,800
RPIC	Office of Community Services	93.569	90ET0476-01-00	9/29/20			257,132
III IO	Office of Community Services	75.507	000000000000000000000000000000000000000	Total 93.569			653,282
Low Income Home Energy Assistance Program	KY Cabinet for Health & Family Services	93,568	736-1900003964	6/30/20	47,028,456		47,547,521
LIHEAP-Weatherization	Kentucky Housing Corporation	93,568	LH20-0073-02	6/30/20	,,		77,934
				Total 93.568	47,028,456		47,625,455
HHS-RCAP	W.S.O.S Community Action Comm.	93.570	PY 18/19	9/30/19	,		25,640
HHS-RCAP	W.S.O.S Community Action Comm.	93.570	PY 19/20	9/30/20			116,555
	,			Total 93.570	-		142,195
Total Department of Health and Human Services					47,028,456		48,420,932
U.S. Department of Energy:							
Weatherization - DOE	Kentucky Housing Corporation	81.042	WX20-0373-02	6/30/20			63,419
Total Department of Energy							63,419
U.S. Department of Agriculture:							
RCDI-RCAP		10.446	PY 16/19	6/14/19			25,121
RCDI-RCAP		10.446	PY 19/22	9/4/22			20,262
				Total 10.446			45,383
RCAP-Technitrain	W.S.O.S Community Action Comm.	10.761	PY 18/19	8/31/19			36,006
RCAP-Technitrain	W.S.O.S Community Action Comm.	10.761	PY 19/20	8/31/20			116,396
RCAP-Technitrain GIS	W.S.O.S Community Action Comm.	10.761	PY 19/20	8/31/20			27,151
RIAD	W.S.O.S Community Action Comm.	10.761	PY 18/19	9/30/19			48,342
				Total 10.761			227,895
Solid Waste 2 - RCAP	W.S.O.S Community Action Comm.	10.762	PY 18/19	9/30/19			14,264
Solid Waste 2 - RCAP	W.S.O.S Community Action Comm.	10.762	PY 19/20	9/30/20			37,680
				Total 10.762			51,944
Community Facilities		10.766	PY 17/20	9/21/20		. <u> </u>	36,858
				Total 10.766			36,858
Total Department of Agriculture							362,080
Environmental Protection Agency:							
EPA - DW	W.S.O.S Community Action Comm.	66.424	PY 18/21	9/30/21			37,482
				Total 66.424			37,482
EPA - WW	W.S.O.S Community Action Comm.	66.436	PY 18/21	9/30/21			19,836
				Total 66.436			19,836
Total Environmental Protection Agecny							57,318
Total Expenditures of Federal Awards					\$ 47,028,456	\$	48,903,749

See accompanying notes to the Schedule of Federal Awards.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 29 of 40

> Community Action, Kentucky Inc. Schedule of Subrecipient Expenditures For the Year Ended June 30, 2020

	LIHEAP		Non-F	ederal				
	 93.568	 Kynector	 KU		AEP	Те	eam KY Fund	 Total
Audubon Area	\$ 2,048,457	\$ 423,010	\$ -	\$	-	\$	20,588	\$ 2,492,055
Bell-Whitley CAA	1,354,330	-	-		-		4,690	1,359,020
Big Sandy CAP	3,251,866	-	-		36,470		-	3,288,336
Blue Grass CAA	1,945,315	232,957	-		-		54,288	2,232,560
Central Ky CAA	2,135,016	-	-		-		-	2,135,016
Daniel Boone CAA	3,034,568	-	-		-		17,764	3,052,332
Gateway CAA	1,124,042	151,232	-		803		12,984	1,289,061
Harlan Co CAA	742,439	-	-		-		2,477	744,916
KCEOC CAP	1,013,842	-	-		-		1,617	1,015,459
Foothills CAP	1,573,837	209,728	-		-		15,808	1,799,373
LKLP CAA	2,565,551	-	-		22,099		6,696	2,594,346
Lake Cumberland CAA	3,845,417	213,956	-		-		-	4,059,373
CAC - Lexington	1,974,217	278,819	74,819		-		-	2,327,855
Licking Valley CAP	940,565	69,686	-		-		3,206	1,013,457
Louisville Metro	5,717,680	-	-		-		-	5,717,680
Middle Ky CAP	1,693,375	-	-		3,066		3,490	1,699,931
Multi-Purpose CAA	463,664	-	-		-		6,445	470,109
Northeast Ky CAA	2,612,005	223,837	-		31,087		17,013	2,883,942
Northern Ky CAC	2,439,210	635,121	-		-		49,560	3,123,891
Pennyrile Allied	2,071,780	280,585	-		-		13,265	2,365,630
CAA of Southern Ky	2,611,206	150,473	-		-		-	2,761,679
Tri-County CAA	301,184	-	-		-		12,152	313,336
West Ky Allied	 1,568,890	 511,185	 -		-		44,793	 2,124,868
	\$ 47,028,456	\$ 3,380,589	\$ 74,819	\$	93,525	\$	286,836	\$ 50,864,225

See accompanying notes to the Schedule of Federal Awards.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 30 of 40

Community Action, Kentucky Inc. Notes to the Schedule of Expenditures of Federal Awards For the Year Ended June 30, 2020

Note 1 – Basis of Presentation – The accompanying schedule of expenditures of federal awards includes the federal grant activity of Community Action, Kentucky, Inc. ("CAK") under programs of the federal government for the year ended June 30, 2020. The information in this schedule and is presented in accordance with the requirements of Title 2 U.S. *Code of Federal Regulations* Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance). The Schedule presents only a selected portion of the operations of CAK; it is not intended to and does not present the financial position, changes in net assets and cash flows of CAK. Therefore, some amounts presented in this schedule may differ from amounts presented in or used in the preparation of the basic financial statements.

**Note 2 – Sub-recipient Expenditures –** Expenditures reported in the schedule are reported on the accrual basis of accounting. Such expenditures are recognized following the cost principles contained in OMB Circular A-122, Cost Principles for Non-Profit Organizations, wherein certain types of expenditures are not allowable or are limited as to reimbursement.

**Note 3 – Oversight Agency –** In accordance with the Single Audit Act Amendment of 1996 and Uniform Guidance, the U.S. Department of Health and Human Services is the Oversight Agency for CAK. The Single Audit Act provides that the Oversight Agency shall have the following responsibilities

- a. Shall provide technical advice to auditees and auditors as requested
- b. May assume all or some of the responsibilities performed by a cognizant agency for audit which include:
  - i. Provide technical audit advice and liaison to auditees and auditors
  - ii. Consider auditee requests for extension to the report submission due date
  - iii. Obtain or conduct quality control reviews of selected auditees made by non-federal auditors, and provide the results, when appropriate, to other interested organizations
  - iv. Promptly inform other affected federal agencies and appropriate federal law enforcement officials of any direct reporting be the auditee or its auditor of irregularities or illegal acts, as required by generally accepted government auditing standards or laws and regulations
  - v. Advice the auditor and, where appropriate, the auditee of and deficiencies found in the audits when the deficiencies require corrective action be the auditor; when advices of deficiencies, the auditee shall work with the auditor to take corrective action; if not, the cognizant agency for audit shall notify the auditor, the auditee and applicable federal awarding agencies and pass-through entities of the facts and make recommendations for follow up action, major inadequacies or repetitive standard performance by auditors shall be referred to appropriate state licensing agencies and professional bodies for disciplinary action
  - vi. Coordinate, to the extent practical, audits, or reviews made by or for federal agencies that are in addition to the audits made pursuant to this part, so that the additional audits or reviews build upon audits performed in accordance with this part
  - vii. Coordinate a management decision for audit findings that affect the federal programs of more than one agency
  - viii. Coordinate the audit work and reporting responsibilities among auditors to achieve the most cost-effective audit

**Note 4 – Indirect Cost Rate**—CAK has elected an indirect cost plan which allocates indirect costs based on direct charged payroll. CAK did not elect to use the 10% de minimis indirect cost rate.

Community Action, Kentucky Inc. Schedule of Findings & Questioned Costs For the Year Ended June 30, 2020

Summary of Auditor's Results		
<i>Financial Statements</i> Type of auditor's report issued:	Unm	odified
<ul><li>Internal control over financial reporting:</li><li>Material weaknesses identified?</li></ul>	yes	<u>X</u> no
<ul> <li>Significant deficiency identified that are not considered to be material weaknesses</li> </ul>	yes	X no
Noncompliance material to financial	yes	<u></u> _10
statements noted?	yes	<u>X</u> no
Federal Awards		
<ul><li>Internal control over major programs:</li><li>Material weaknesses identified?</li><li>Significant deficiency identified that</li></ul>	yes	<u>X</u> no
are not considered to be material weaknesses	yes	<u>X</u> no
Type of auditor's report issued on compliance for ma	ajor programs: J	Unmodified
Any audit findings disclosed that are required to be reported in accordance with Uniform Guidanc	e <u>yes</u>	<u>X</u> no
Identification of major programs: CFDA Number 93.568 93.569	Name of Federa LIHE CSBC	
Dollar threshold used to distinguish between type A and type B programs	\$ 1,40	57,112
Auditee qualified as low-risk auditee?	<u>X</u> yes	no
Findings Required to be Reported under Generally A	Accepted Gover	rnment Auditing Stand

Findings Required to be Reported under Generally Accepted Government Auditing Standards None.

Findings and Questioned Costs for Major Federal Award Programs None.

# KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 32 of 40

Community Action, Kentucky Inc.
Statement of Activity by Program
For the Year Ended June 30, 2020

Revenues												Ended June
revenues		RCAP	 LIHEAP		WX	 CSBG	 OCS	 Kynect	 Other		Treasury	 Total
Grant Revenue	\$	580,251	\$ 47,547,521	\$	128,547	\$ 187,350	\$ 465,932	\$ 3,562,191	\$ 505,789	Ş	-	\$ 52,977,581
Rental Income		-	-		-	-	-	-	-		22,800	22,800
Interest Income		-	-		-	-	-	-	-		33,430	33,430
Dues		-	-		-	-	-	-	-		18,632	18,632
Commission		-	-		-	-	-	-	-		130,784	130,784
Realized Gain On Inv		-	-		-	-	-	-	-		10,921	10,921
Unrealized Loss On Inv		-	-		-	-	-	-	-		(26,322)	(26,322)
Other Income		-	-		-	-	-	-	-		243,873	243,873
Total Revenues	\$	580,251	\$ 47,547,521	Ş	128,547	\$ 187,350	\$ 465,932	\$ 3,562,191	\$ 505,789	Ş	434,118	\$ 53,411,699
Expenses												
Salaries		309,600	176,403		6,188	100,518	47,592	108,169	15,965		53,534	817,969
Fringe Benefits		133,845	74,993		2,636	42,716	22,065	45,946	6,858		17,450	346,509
Professional Services		-	-		-	-	-	-	-		92,174	92,174
Consultants / Contracts		-	-		22,966	1,557	372,935	-	-		39,437	436,895
Education		4,327	-		-	660	1,150	-	-		1,270	7,407
Travel In State		25,670	126		-	5,022	13,778	443	13		10,432	55,484
Travel Out of State		17,589	-		-	-	-	-	-		-	17,589
Meeting		-	-		-	-	-	-	-		7,995	7,995
Telephone		466	-		-	-	-	-	-		-	466
Postage		74	-		-	-	-	380	-		-	454
Office Exp & Supplies		1,429	-		-	-	129	-	-		1,583	3,141
Dues/Fees		1,146	-		-	-	-	2	-		16,502	17,650
Insurance		1	-		-	-	-	-	-		204	205
Pollution Insurance		-	-		58,547	-	-	-	-		-	58,547
Printing		374	2,506		-	-	88	-	-		235	3,203
Marketing/Advertising		40	1,375		761	725	-	1,570	-		17,636	22,107
Repairs & Maintenance		-	-		-	-	-	-	-		2,218	2,218
IT Repairs & Maintenance	е	1,813	234,819		49,334	16,895	1,379	6,816	26,696		36,502	374,254
Depreciation		-	-		-	-	-	-	-		127,424	127,424
Equipment		3,380	-		-	-	-	-	-		-	3,380
Other		11,428	-		-	-	-	-	-		15,378	26,806
Indirect		69,069	28,843		921	19,257	6,816	18,276	1,077		9,396	153,655
Subrecipients		-	 47,028,456		-	 -	 -	 3,380,589	455,180		-	50,864,225
Total Expenses		580,251	 47,547,521		141,353	 187,350	 465,932	 3,562,191	 505,789		449,370	 53,439,757
Change in Net Assets	\$	-	\$ -	\$	(12,806)	\$ -	\$ -	\$ -	\$ -	\$	(15,252)	\$ (28,058)

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 33 of 40

Community Action, Kentucky Inc.

Payments to Subrecipients	For t	LIF Sta	HEAP C Contra tement	Action, Kentucky Inc. Grant – CFDA 93.568 act #736-1900003964 of Program Expenses hrough June 30, 2020
Agency Fall Subsidy Benefits (CAK records)	\$	10,354,049		
Agency Crisis Benefits (CAK records)	Ψ	23,906,463		
Agency Spring Subsidy Benefits (CAK records)		8,559,266		
Agency Prior Year Adjustments (CAK records)		(89,315)		
Agency Administration (CAK records)		4,297,993		
Total Payments To Subrecipients			\$	47,028,456
CAK Administration				
Salaries		178,376		
Fringe Benefits		75,831		
Professional Services		3,379		
Travel		165		
Meeting		584		
Telephone		4,471		
Postage		67		
Supplies		1,026		
Dues/Fees		97		
Insurance		3,494		
Printing		2,568		
Utilities		1,501		
Repairs & Main		242,421		
Marketing		1,375		
Depreciation		3,710		
Total CAK Administration				519,065
Total Expenditures				47,547,521
Questioned Costs				-
Allowable Cost			\$	47,547,521
Amount Received From CHFS -LIHEAP				43,699,458
Accounts Receivable From Funding Sources				3,972,767
Accounts Payable to Funding Sources				124,704
Excess (Shortage) Receipts over Expenditures			\$	

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 34 of 40

Community Action, Kentucky Inc. LIHEAP Grant – CFDA 93.568 Contract #736-1900003964 Statement of Budget to Actual For the Period July 1, 2019 Through June 30, 2020

Cost Category	Budget	Actual	(C	0ver)/Under Budget
Administrative Cost Subrecipient Community Action Kentucky	\$ 5,712,521 634,724	\$ 4,297,993 519,065	\$	1,414,528 115,659
Total Administrative	 6,347,245	 4,817,058		1,530,187
Benefits - Direct Assistance Direct Assistance Total Benefits	 57,149,388 57,149,388	 42,819,778 42,819,778		14,329,610 14,329,610
Other Expenditures Prior Year Adjustments	 -	 (89,315)		89,315
Total Other	 -	 (89,315)		89,315
Total Contract	\$ 63,496,633	\$ 47,547,521	\$	15,949,112

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 35 of 40

Community Action, Kentucky Inc. Weatherization Grant Contract: Kentucky Housing Corporation Statement of Program Expenses For the Period July 1, 2019 Through June 30, 2020

CAK Administration		
Salaries	\$ 6,250	
Fringe Benefits	2,663	
Professional Services	108	
Consultant/Contract	22,966	
Travel	1	
Meeting	19	
Telephone	143	
Postage	2	
Supplies	33	
Dues/Fees	3	
Insurance	112	
Pollution Insurance	58,547	
Printing	2	
Utilities	48	
Repairs & Main	49,576	
Marketing	761	
Depreciation	 119	
Total Expenditures		\$ 141,353
Questioned Costs		 -
Allowable Cost		 141,353
Amount Received from KHC - DOE		63,419
Amount Received from KHC - LIHEAP		65,128
Accounts Receivable from Funding Sources - DOE		-

 Accounts Receivable from Funding Sources - LIHEAP

 Excess (Shortage) Receipts over Expenditures
 \$ (12,806)

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 36 of 40

Community Action, Kentucky Inc. CSBG Grant- CFDA 93.569 Contract #736-1900003964 Statement of Program Expenses For the Period July 1, 2019 Through June 30, 2020

Expenditures		
Salaries	\$ 101,835	
Fringe Benefits	43,276	
Professional Services	2,256	
Consultant/Contract	1,557	
Education	660	
Travel	5,047	
Meeting	390	
Telephone	2,985	
Postage	45	
Supplies	685	
Dues/Fees	65	
Insurance	2,333	
Printing	42	
Utilities	1,002	
Repairs & Main	21,970	
Marketing	725	
Depreciation	 2,477	
Total Expenditures		\$ 187,350
Questioned Cost		 -
Allowable Cost		187,350
Contract Payment Received From CHFS - CSBG		136,674
Accounts Receivable from Funding Sources		50,676
Accounts Payable to Funding Sources		 -
Excess (Shortage) Receipts over Expenditures		\$ _

Cabinet for Health and Family Services

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 37 of 40

	WS			Community A ion Commissio	n, Inc Cont	. RCAP Grant ract PE 17/19
(For Contracts Ending Se Statement of I						
	For the Period July 1, 2019 Through June 30, 2					June 30, 2020
HHS - CFDA 93.570					\$	138,000
RIAD - CFDA 10.761						73,130
Technitrain - CFDA 10.761						152,000
EPA-DW - CFDA 66.424						46,133
Solid Waste 2 - CFDA 10.762						46,600
EPA-WW - CFDA 66.436						22,530
Contract Awards					\$	478,393
		Actual		Actual		
Expenditures		2019		2020		Total
Salaries	\$	160,802	\$	91,432	\$	252,234
Fringe Benefits		62,076		41,934		104,010
Professional Services		5,748		2,639		8,387
Education		4,447		1,989		6,436
Travel		23,944		22,689		46,633
Meeting		895		456		1,351
Telephone		5,911		3,544		9,455
Postage		118		53		171
Supplies		5,297		2,860		8,157
Dues/Fees		995		819		1,814
Insurance		4,793		2,729		7,522
Printing		481		127		608
Advertising		969		-		969
Utilities		2,203		1,172		3,375
Repairs & Main		13,010		6,229		19,239
Depreciation		5,135		2,897		8,032
Total Expenditures		296,824		181,569		478,393
Questioned Costs		-		-		-
Allowable Costs		296,824		181,569		478,393
Contract Payments Received		156,625		24,835		181,460
Accounts Receivable from Funding Sources	\$	140,199	\$	156,734	\$	296,933
Excess (Shortage) Receipts over Expenditures	\$	-	\$	-	\$	-

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 38 of 40

	WSOS Community Action Comm (For Contracts End	Contract PE 19/20 ng September 30, 2020) nt of Program Expenses		
HHS-CFDA 93.570		\$	116,555	
Technitrain - CFDI 10.761			116,395	
Technitrain GIS - CFDA 10.761			27,151	
Solid Waste 2 - CFDA 10.762			37,860	
Contract Award		\$	297,961	
Expenditures				
Salaries	\$ 171,031			
Fringe Benefits	72,219			
Professional Services	4,123			
Education	2,338			
Travel	16,255			
Meeting	712			
Telephone	5,635			
Postage	157			
Supplies	3,691			
Dues/Fees	521			
Insurance	4,264			
Printing	264			
Advertising	40			
Utilities	1,831			
Repairs & Main	10,174			
Depreciation	4,526			
Total Expenditures		\$	297,781	
Questioned Cost			-	
Allowable Cost			297,781	
Contract Payment Received			222,133	
Accounts Receivable from Funding Source			75,648	
Excess (Shortage) Receipts over Expenditures		\$	-	

\*These funds are temporarily restricted until the contract ends SEPTEMBER 30, 2020.

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 39 of 40

\$

425,715

Community Action Kentucky, Inc. OCS Contract #90ET0463-03-01 (For Contracts Ending July 31, 2020) For the Period July 1, 2019 Through June 30, 2020

### RPIC-CFDA 93.570

Contract Award

Sondade inward			Ť	120,110
Expenditures	 Actual 2019	 Actual 2020		Total
Salaries	\$ 39,095	\$ 16,481	\$	55,576
Fringe Benefits	15,396	8,854		24,250
Professional Services	1,086	285		1,371
Consultants	187,866	170,435		358,301
Education	2,010	-		2,010
Travel	12,895	9,242		22,137
Meeting	192	49		241
Telephone	1,243	377		1,620
Postage	25	6		31
Supplies	319	215		534
Publications	714	-		714
Dues/Fees	28	8		36
Insurance	1,026	294		1,320
Printing	20	95		115
Utilities	472	127		599
Repairs & Main	2,714	2,019		4,733
Depreciation	1,099	 313		1,412
Total Expenditures	266,200	208,800		475,000
Questioned Cost	 -	 -		-
Allowable Cost	266,200	208,800		475,000
Contract Payment Received	259,900	169,149		429,049
Accounts Receivable from Funding Sources	 6,300	 39,651		45,951
Excess (Shortage) Receipts over Expenditures	\$ -	\$ -	\$	-

KPSC Case No. 2019-00366 Appendix B 2021 Annual HEA Report Item No. 9 Attachment 1 Page 40 of 40

Community Action Kentucky, Inc. OCS Contract #90ET0467-01-00 (For Contracts Ending September 29, 2020) For the Period July 1, 2019 Through June 30, 2020

RPIC-CFDA 93.570	i or die rea	100 July 1, 201	, mougi	1 June 50, 2020
Contract Award			\$	257,132
Expenditures				
Salaries	\$	31,577		
Fringe Benefits		13,409		
Professional Services		514		
Consultants/Contracts		202,500		
Education		1,150		
Travel		4,545		
Meeting		89		
Telephone		679		
Postage		10		
Supplies		156		
Dues/Fees		15		
Insurance		531		
Printing		10		
Utilities		228		
Repairs & Main		1,155		
Depreciation		564		
Total Expenditures				257,132
Questioned Cost				-
Allowable Cost				257,132
Contract Payment Received				162,600
Accounts Receivable from Funding Source				94,532
Excess (Shortage) Receipts over Expenditures			\$	-

\*These funds are temporarily restricted until the contract ends SEPTEMBER 29, 2020.

# Kentucky Power Company KPSC Case No. 2019-00366 Appendix B 2021 Annual Report on Home Energy Assistance Programs Dated August 15, 2021

# DATA REQUEST

**KPSC A\_10** A brief description of the current shareholder funding levels and any future plans to increase the shareholder contribution amount.

# **RESPONSE**

Kentucky Power's Home Energy Assistance in Reduced Temperatures ("HEART") and Temporary Heating Assistance in Winter ("THAW") programs are partly funded through a monthly residential meter charge of \$0.30 per residential meter per month.<sup>1</sup> Amounts collected through the monthly meter charge are matched dollar-for-dollar with Kentucky Power shareholder funding.<sup>2</sup> For the twelve months ending June 30, 2021, Kentucky Power provided \$484,287.05 in matching shareholder funding to the HEART and THAW programs.

Kentucky Power's voluntary energy cost assistance program, Donation HEART, which the Commission approved pursuant to KRS 278.287, is partly funded through voluntary customer donations.<sup>3</sup> Kentucky Power matches those donations dollar-for-dollar with shareholder funding up to \$20,000 annually.<sup>4</sup> For the twelve months ending June 30, 2021, Kentucky Power provided \$6,250.83 in matching shareholder funding to the Donation HEART program.

Kentucky Power anticipates continuing to match the monthly residential meter charges that partially fund HEART and THAW with shareholder funds on a dollar-for-dollar basis in the future. Kentucky Power does not presently plan to modify the shareholder funding level for Donation HEART described above.

Kentucky Power contributed an additional \$2 million to the THAW program. Any unused funds will be rolled over into the next program year as part of the annual allocation of the funds.

<sup>[1]</sup> Order, In the Matter of: Electronic Joint Application Of Kentucky Power Company And Community Action Kentucky, Inc. To (1) Expand And Modify Kentucky Power Company's Home Energy Assistance Program; (2) Approve The Amended Operating Agreement; (3) Approve Kentucky Power's Voluntary Energy Assistance Fund; (4) Approve Revised Tariff Sheets; And (5) Grant All Other Relief, Case No. 2018-00311, at 8 (Ky. P.S.C. Oct. 30, 2018).

<sup>[2]</sup> *Id.* [3] *Id.* at 9.

<sup>[5]</sup> *Ia.* a [4] *Id.*