COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION OF HOME)	
ENERGY ASSISTANCE PROGRAMS)	
OFFERED BY INVESTOR-OWNED UTILITIES)	CASE NO. 2019-00366
PURSUANT TO KRS 278.285(4))	

RESPONSE OF LOUISVILLE GAS AND ELECTRIC COMPANY AND KENTUCKY UTILITIES COMPANY TO COMMISSION STAFF'S NOTICE OF AMENDMENT TO ITS THIRD REQUEST FOR INFORMATION DATED JANUARY 31, 2020

FILED: FEBRUARY 14, 2020

VERIFICATION

COMMONWEALTH OF KENTUCKY	,
COUNTY OF JEFFERSON	,

The undersigned, **Timothy Melton**, being duly sworn, deposes and says that he is Manager – Customer Commitment for LG&E and KU Services Company, and that he has personal knowledge of the matters set forth in the responses for which he is identified as the witness, and the answers contained therein are true and correct to the best of his information, knowledge and belief.

Timothy Melton

Subscribed and sworn to before me, a Notary Public in and before said County and State, this 13th day of 15th day of 2020.

Votary Public

Notary Public, ID No. <u>603967</u>

My Commission Expires:

7/11/2035

Louisville Gas and Electric Company and Kentucky Utilities Company Response to Commission Staff's Amendment to Its Third Request for Information Dated January 31, 2020

Case No. 2019-00366

Question No. 1

Witness: Eileen L. Saunders / Timothy A. Melton

- Q-1. Refer to Appendix C of the Commission's Order in Case No. 2019-00366 dated October 28, 2019. For the period of January 1, 2015, until December 31, 2019, provide (monthly and annually) the following information:
 - a. Total service termination notices issued.
 - b. Total service terminations.
 - c. Total amount of unique customers issued service termination notices.
 - d. Total amount of unique customers with service terminated.
- A-1. See attached provided in Excel format.

The attachment is being provided in a separate file in Excel format.

Louisville Gas and Electric Company and Kentucky Utilities Company Response to Commission Staff's Amendment to Its Third Request for Information Dated January 31, 2020

Case No. 2019-00366

Question No. 2

Witness: Eileen L. Saunders / Timothy A. Melton

- Q-2. Refer to page 8 of the December 2014 Applied Public Policy Research Institute for Study and Evaluation APPRISE Report and provide the following information:
 - a. Confirm whether LG&E continues to provide arrearage forgiveness under the "Clean Start" component of the HEA.
 - b. Explain in detail how LG&E treats the arrearage forgiveness for ratemaking purposes.
- A-2.
- a. No, the "Clean Start" component pays the arrearage from available HEA funds.
- b. Not applicable since "Clean Start Program" does not provide arrearage forgiveness.