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September 22, 2020

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ELECTRONICALLY FILED

Lindsey Flora
Deputy Executive Director
Public Service Commission
211 Sower Boulevard
P.O. Box 615
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RE: Electronic Investigation of Home Energy Assistance Programs Offered by Investor-Owned Utilities Pursuant to KRS 278.285(4); Case No. 2019-00366

Dear Mr. Flora:

This letter provides further information regarding the Home Energy Assistance ("HEA") Contract between Kentucky Power Company and Community Action Kentucky, Inc. ("CAK") to aid the Commission's review. The HEA Contract between Kentucky Power and CAK is substantively identical to the template contract developed jointly among CAK and the utilities subject to the Commission's May 4, 2020 Order. Kentucky Power worked closely with CAK and other investor-owned utilities to ensure the template contract would meet the Commission's requirements. The HEA Contract Kentucky Power is filing today differs from the template contract only to address the specifics of Kentucky Power's HEA programs, which I address below.

Each Kentucky Power program year will begin on October 1 and end on September 30 of the following year.

For the Initial Year of the HEA Contract, CAK is required to provide proposed program budgets to Kentucky Power on or before September 30, 2020.

Kentucky Power's HEA Contract continues the three HEA programs most recently reviewed and approved by the Commission in its September 11, 2019 Order in Case No. 2019-00245: Home Energy Assistance in Reduced Temperatures ("HEART"); Donation HEART, a subpart of the HEART program funded by voluntary customer donations pursuant to KRS 278.287; and Temporary Heating Assistance in Winter ("THAW"). The HEART and Donation HEART programs are slot/subsidy programs, and the THAW program is a crisis program. As set forth in Exhibit A to the HEA Contract, to be eligible for Kentucky Power's HEART program, a participant must have a household income of 200 percent of the federal poverty guidelines or less. Consistent with KRS 278.287, to be eligible for the Donation HEART

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Program, a participant must have a household income of 110 percent of the federal poverty guidelines or less. Due to its unique nature as a crisis program intended to assist customers demonstrating proof of hardship and designed to provide a one-time benefit that would assist a participant in dealing with the resulting financial strain associated with a hardship, eligibility for the THAW program is not participant income limited.

If you have any questions regarding the enclosed, please contact me at your convenience.

Very truly yours,

Mark R. Overstreet

MRO