

COLUMBIA GAS OF KENTUCKY, INC.

JOINT HOME ENERGY ASSISTANCE

ANNUAL REPORT

PROGRAM YEAR 2021 - 2022

The Kentucky Public Service Commission issued an Order on May 4, 2020 regarding Case No. 2019-00366, the Investigation of Home Energy Assistance Programs Offered by Investor-Owned Utilities.

Pursuant to the Commission’s Order, Columbia Gas of Kentucky submits its joint Home Energy Assistance Program annual report for the 2021 - 2022 program year.

1. Provided annually and separated by month:

a. Total funds collected from ratepayers via a meter-charge.

2021-2022	Total Funds
July	\$37,422.06
August	\$37,306.35
September	\$37,109.66
October	\$37,057.64
November	\$37,331.45
December	\$37,635.84
January	\$37,656.62
February	\$37,753.68
March	\$37,749.66
April	\$37,725.30
May	\$37,622.70
June	\$37,437.60
Total Funds Collected	\$449,808.56

b. Donations collected from ratepayers for the HEA program.

No donations were collected from ratepayers for Columbia's HEA Program.

c. The total amount of residential customers.

2021-2022	Total Number of Residential Customers
July	122,222
August	121,759
September	121,640
October	121,742
November	122,734
December	123,658
January	124,102
February	124,281
March	124,083
April	123,714
May	123,129
June	122,390

d. The amount of shareholder funds allocated for the program.

\$200,000 of shareholder funds are allocated for Columbia's HEA program based on the Commission's Order in Case No. 2016-00162.

e. The amount of HEA funds distributed to participants.

2021-2022	Total Funds Distributed to Participants
July	\$ -
August	\$ -
September	\$ -
October	\$ -
November	\$ -
December	\$ -
January	\$ 239,600.00
February	\$ 254,200.00
March	\$ 281,200.00
April	\$ -
May	\$ -
June	\$ -
Total Amount Distributed	\$ 775,000.00

Note: Subsidy credits are applied to the participants account during the program months of January thru March.

f. The current balance of the HEA account.

\$342,066.05 as of June 31, 2022

g. The amount, if any, of "rolled-over" and unspent HEA funds.

\$342,066.05 as of June 31, 2022

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2. **The total number of slots, total and by county.**

Columbia Gas HEA Slot Allocation By County Program Year 2021 - 2022		
Agency	County Served	Allocated Slots
Big Sandy	Floyd	9
	Martin	9
	Pike	6
	Total	24
Blue Grass Community Action Partnership	Franklin	64
	Scott	55
	Woodford	27
	Total	146
Community Action Council for Lexington- Fayette, Bourbon, Harrison and Nicholas Counties, Inc.	Bourbon	51
	Fayette	829
	Harrison	39
	Nicholas	1
Total	920	
Foothills	Clark	106
	Estill	53
	Madison	5
	Total	164
Gateway Community Action	Montgomery	32
	Total	32
Licking Valley	Bracken	1
	Lewis	1
	Mason	29
	Total	31
LKLP	Knott	9
	Total	9
Northeast KY Community Action Agency Inc	Boyd	123
	Greenup	128
	Lawrence	25
	Total	276
Grand Total		1602

3. The total number of:

a. Program participants

1,429

b. Program applicants

1,664

c. Denied applicants

185

4. Copies of each Monthly HEA Report.

See Attachment A.

5. Agenda of any meeting between the administrator and utility, including any discussed or proposed program changes.

See Attachment B.

6. The following information for all residential customers, annually and by month:

a. Average balance amount.

2021-2022	Average Balance
July	\$ (15.87)
August	\$ (36.36)
September	\$ (51.17)
October	\$ (64.95)
November	\$ (57.98)
December	\$ (13.93)
January	\$ 24.90
February	\$ 80.60
March	\$ 66.58
April	\$ 63.71
May	\$ 22.43
June	\$ (10.90)
Annual Average	
Balance Amount	\$ 0.59

b. Average monthly bill amount.

2021-2022	Average Monthly Bill
July	\$ 34.60
August	\$ 33.85
September	\$ 34.60
October	\$ 36.50
November	\$ 63.87
December	\$ 131.62
January	\$ 160.35
February	\$ 206.82
March	\$ 142.73
April	\$ 104.51
May	\$ 57.08
June	\$ 38.66
Annual Average	
Monthly Bill Amount	\$ 87.10

c. Average monthly payment amount.

2021-2022	Average Monthly Payment Amount
July	\$ (56.36)
August	\$ (55.87)
September	\$ (55.84)
October	\$ (57.01)
November	\$ (64.82)
December	\$ (102.27)
January	\$ (125.37)
February	\$ (160.17)
March	\$ (149.32)
April	\$ (123.59)
May	\$ (104.26)
June	\$ (73.10)
Annual Average Monthly Payment Amount	\$ (94.00)

d. Average monthly usage

2021-2022	Gas (MCF)
July	1.0
August	0.9
September	0.9
October	1.1
November	4.0
December	9.3
January	11.3
February	14.5
March	9.1
April	6.8
May	2.8
June	1.1
Annual Average Monthly Usage	5.2

e. Termination notices issued

2021-2022	Number of termination notices issued
July	3,636
August	2,976
September	2,733
October	2,741
November	3,512
December	7,754
January	11,356
February	15,434
March	13,985
April	8,806
May	7,084
June	4,756
Total Termination Notices Issued	84,773

f. Service terminations

2021-2022	Number of service terminations
July	606
August	717
September	581
October	511
November	299
December	514
January	113
February	357
March	708
April	925
May	809
June	878
Total Service Terminations	7,018

- g. Amount of unique customers receiving a termination notice for non-payment (i.e., if a customer receives one or more termination notices, this customer would only be counted as one).**

2021-2022	Unique Termination Notices for Non-Payment
July	3,632
August	2,331
September	1,716
October	1,302
November	1,497
December	3,773
January	4,610
February	5,707
March	3,106
April	969
May	844
June	785
Total Unique Termination Notices	30,272

- h. Amount of unique customers with service terminated for non-payment (i.e., if a customer receives one or more termination notices, this customer would only be counted as one).**

2021-2022	Unique Service Terminations for Non-Payment
July	600
August	707
September	556
October	472
November	247
December	425
January	85
February	261
March	582
April	719
May	581
June	651
Total Unique Service Terminations	5,886

7. The information set forth in Item 6 for HEA program participants, annually and by month.

a. Average balance amount.

2021-2022	Average Balance
July	\$ 52.54
August	\$ 39.92
September	\$ 34.94
October	\$ 33.94
November	\$ 11.93
December	\$ 55.21
January	\$ (1.47)
February	\$ (35.26)
March	\$ (131.48)
April	\$ 43.63
May	\$ 58.93
June	\$ 50.35
Annual Average	
Balance Amount	\$ 17.76

Note: Monthly average balance includes HEA subsidy credit in the months of January thru March.

b. Average monthly bill amount.

2021-2022	Average Monthly Bill
July	\$ 33.50
August	\$ 33.17
September	\$ 33.78
October	\$ 36.27
November	\$ 63.90
December	\$ 130.33
January	\$ 156.01
February	\$ 196.51
March	\$ 140.85
April	\$ 104.03
May	\$ 57.83
June	\$ 36.89
Annual Average	
Monthly Bill Amount	\$ 85.26

c. **Average monthly payment amount.**

2021-2022	Average Monthly Payment Amount
July	\$ (59.94)
August	\$ (61.41)
September	\$ (52.22)
October	\$ (56.66)
November	\$ (88.94)
December	\$ (116.36)
January	\$ (110.88)
February	\$ (132.95)
March	\$ (115.56)
April	\$ (101.67)
May	\$ (93.36)
June	\$ (64.51)
Annual Average Monthly Payment Amount	\$ (87.87)

d. **Average monthly usage**

2021-2022	Gas (MCF)
July	0.8
August	0.8
September	0.8
October	1.1
November	4.0
December	9.2
January	13.2
February	15.6
March	9.0
April	6.8
May	2.8
June	1.0
Annual Average Monthly Usage	5.4

e. **Termination notices issued.**

2021-2022	Number of termination notices issued
July	162
August	165
September	118
October	167
November	194
December	263
January	315
February	246
March	196
April	130
May	174
June	143
Total Termination Notices Issued	2,273

f. **Service terminations**

2021-2022	Number of service terminations
July	16
August	33
September	29
October	21
November	19
December	21
January	3
February	3
March	4
April	9
May	23
June	26
Total Service Terminations	207

- g. Amount of unique customers receiving a termination notice for non-payment (i.e., if a customer receives one or more termination notices, this customer would only be counted as one).**

2021-2022	Unique Termination Notices for Non-Payment
July	162
August	129
September	64
October	70
November	58
December	88
January	86
February	35
March	17
April	10
May	16
June	15
Total Unique Termination Notices	750

- h. Amount of unique customers with service terminated for non-payment (i.e., if a customer has service terminated once, this customer would only be counted as one).**

2021-2022	Unique Service Terminations for Non-Payment
July	16
August	32
September	27
October	20
November	13
December	14
January	3
February	2
March	3
April	8
May	17
June	20
Total Unique Service Terminations	175

8. The average monthly benefit provided to participants through the program.

2021-2022	Average Monthly Benefit
July	-
August	-
September	-
October	-
November	-
December	-
January	\$200.00
February	\$200.00
March	\$200.00
April	-
May	-
June	-
Annual Average	
Monthly Benefit	\$200.00

Note: Fixed Subsidy credits are applied to HEA participant's accounts during the program months of January thru March.

9. Copies of any outside independent audit conducted during the program year.

See Attachment C.

10. A brief description of the current shareholder funding levels and any future plans to increase the shareholder contribution amount.

Based on the Commission's Order in Case No. 2016-00162, Columbia's shareholder funding level is \$200,000. There are no plans at the current time to increase the shareholder contribution amount.