

November 13, 2020

**ELECTRONICALLY FILED**

Mr. Lindsey Flora  
Deputy Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
P. O. Box 615  
Frankfort, KY 40602

Re: **Case No. 2019-00366 Read First**

Dear Mr. Flora:

Please find enclosed Columbia Gas of Kentucky, Inc.'s marketing communications strategy for its new HEA program in compliance with the Commission's Orders of May 4, 2020 and November 4, 2020.

In accordance with 807 KAR 5:001, Section 8, and the Commission's Order of March 16, 2020 in Case No. 2020-00085, I certify that the electronically filed documents are a true and accurate copy of the same documents to be filed in paper medium once the State of Emergency has ceased; that there are currently no parties in this proceeding that the Commission has excused from participation by electronic means; and that an original paper copy of this filing will be filed by hand-delivery with the Commission once the State of Emergency has ceased.

As our offices are working remotely due to COVID-19, please contact Judy Cooper, [jmcoop@nisource.com](mailto:jmcoop@nisource.com) if there are any questions.

Sincerely,

/s/ Brooke E. Wancheck

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