

**COLUMBIA GAS OF KENTUCKY, INC.**

**JOINT HOME ENERGY ASSISTANCE**

**ANNUAL REPORT**

**PROGRAM YEAR 2020 - 2021**

**The Kentucky Public Service Commission issued an Order on May 4, 2020 regarding Case No. 2019-00366, the Investigation of Home Energy Assistance Programs Offered by Investor-Owned Utilities.**

**Pursuant to the Commission’s Order, Columbia Gas of Kentucky submits its joint Home Energy Assistance Program annual report for the 2020 - 2021 program year.**

**1. Provided annually and separated by month:**

**a. Total funds collected from ratepayers via a meter-charge.**

2020-2021	Total Funds
July	\$35,338.95
August	\$37,423.69
September	\$37,303.53
October	\$37,300.08
November	\$37,469.64
December	\$37,661.49
January	\$37,701.82
February	\$37,738.31
March	\$37,872.90
April	\$37,707.63
May	\$37,625.14
June	\$37,533.36
<b>Total Funds Collected</b>	<b>\$448,676.54</b>

**b. Donations collected from ratepayers for the HEA program.**

No donations were collected from ratepayers for Columbia's HEA Program.

**c. The total amount of residential customers.**

2020-2021	Total Number of Residential Customers
July	122,608
August	122,487
September	122,493
October	122,737
November	123,335
December	123,927
January	124,174
February	124,373
March	124,120
April	123,728
May	123,228
June	122,773

**d. The amount of shareholder funds allocated for the program.**

\$200,000 of shareholder funds are allocated for Columbia's HEA program based on the Commission's Order in Case No. 2016-00162.

**e. The amount of HEA funds distributed to participants.**

2020-2021	Total Funds Distributed to Participants
July	\$ -
August	\$ -
September	\$ -
October	\$ -
November	\$ -
December	\$ -
January	\$ 201,400.00
February	\$ 238,000.00
March	\$ 241,000.00
April	\$ -
May	\$ -
June	\$ -
Total Amount Distributed	\$ 680,400.00

Note: Subsidy credits are applied to the participants account during the program months of January thru March.

**f. The current balance of the HEA account.**

(\$279,975.60) as of June 31, 2021

**g. The amount, if any, of "rolled-over" and unspent HEA funds.**

(\$279,975.60) as of June 31, 2021

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2. **The total number of slots, total and by county.**

Columbia Gas HEA Slot Allocation By County Program Year 2020 - 2021		
Agency	County Served	Allocated Slots
Big Sandy	Floyd	8
	Martin	6
	Pike	4
	Total	18
Blue Grass Community Action Partnership	Franklin	34
	Scott	25
	Woodford	21
	Total	80
Community Action Council for Lexington- Fayette, Bourbon, Harr and Nicholas Counties,	Bourbon	42
	Fayette	648
	Harr	31
	Nicholas	2
	Total	723
Foothills	Clark	54
	Estill	14
	Madison	5
	Total	73
Gateway Community Action	Montgomery	19
	Total	19
Licking Valley	Mason	7
	Total	7
LKLP	Knott	2
	Total	2
Northeast KY Community Action Agency Inc	Boyd	141
	Greenup	122
	Lawrence	25
	Total	288
Grand Total		1210

**3. The total number of:**

**a. Program participants**

1230

**a. Program applicants**

1596

**b. Denied applicants**

118

**4. Copies of each Monthly HEA Report.**

See Attachment A.

**5. Agenda of any meeting between the administrator and utility, including any discussed or proposed program changes.**

See Attachment B.

6. The following information for all residential customers, annually and by month:

a. Average balance amount.

2020-2021	Average Balance
July	(\$13.57)
August	(\$29.92)
September	(\$45.47)
October	(\$60.02)
November	(\$60.02)
December	(\$31.97)
January	\$9.26
February	\$42.02
March	\$28.07
April	\$22.89
May	\$20.72
June	\$1.32
Annual Average	
Balance Amount	(\$9.72)

b. Average monthly bill amount.

2020-2021	Average Monthly Bill
July	\$30.58
August	\$29.96
September	\$30.39
October	\$34.56
November	\$49.39
December	\$98.99
January	\$137.45
February	\$141.04
March	\$114.16
April	\$68.53
May	\$52.88
June	\$38.80
Annual Average	
Monthly Bill Amount	\$68.89

**c. Average monthly payment amount.**

2020-2021	Average Monthly Payment Amount
July	(\$54.18)
August	(\$53.14)
September	(\$53.46)
October	(\$55.45)
November	(\$60.50)
December	(\$80.06)
January	(\$109.01)
February	(\$118.66)
March	(\$119.24)
April	(\$85.09)
May	(\$68.19)
June	(\$60.43)
Annual Average	
Monthly Payment Amount	(\$76.45)

**d. Average monthly usage**

2020-2021	Gas (MCF)
July	0.9
August	0.9
September	0.9
October	1.5
November	3.6
December	8.9
January	13.8
February	14.6
March	11.0
April	5.1
May	3.3
June	1.5
Annual Average	
Monthly Usage	5.5



**e. Termination notices issued**

2020-2021	Number of termination notices issued
July	0
August	0
September	0
October	0
November	1,346
December	3,544
January	8,536
February	10,620
March	11,223
April	5,643
May	4,319
June	4,391
Total Termination Notices Issued	49,622

**f. Service terminations**

2020-2021	Number of service terminations
July	0
August	0
September	0
October	0
November	0
December	4
January	0
February	152
March	721
April	575
May	721
June	515
Total Service Terminations	2,688

- g. Amount of unique customers receiving a termination notice for non-payment (i.e., if a customer receives one or more termination notices, this customer would only be counted as one).**

2020-2021	Unique Termination Notices for Non-Payment
July	0
August	0
September	0
October	0
November	1,346
December	3,053
January	5,897
February	4,961
March	3,594
April	987
May	626
June	800
Total Unique Termination Notices	21,264

- h. Amount of unique customers with service terminated for non-payment**

2020-2021	Unique Service Terminations for Non-Payment
July	0
August	0
September	0
October	0
November	0
December	4
January	0
February	152
March	721
April	571
May	679
June	469
Total Unique Service Terminations	2,596

7. The information set forth in Item 6 for HEA program participants, annually and by month.

a. Average balance amount.

2020-2021	Average Balance
July	\$59.58
August	\$64.33
September	\$70.75
October	\$79.77
November	\$90.68
December	\$75.36
January	(\$27.72)
February	(\$122.69)
March	(\$238.16)
April	\$0.30
May	\$37.31
June	\$36.17
Annual Average	
Balance Amount	\$10.47

Note: Monthly average balance includes HEA subsidy credit in the months of January thru March.

b. Average monthly bill amount.

2020-2021	Average Monthly Bill
July	\$30.10
August	\$29.67
September	\$30.09
October	\$35.13
November	\$50.29
December	\$97.03
January	\$115.17
February	\$128.68
March	\$106.47
April	\$67.81
May	\$52.60
June	\$38.33
Annual Average	
Monthly Bill Amount	\$65.11

**c. Average monthly payment amount.**

2020-2021	Average Monthly Payment Amount
July	\$62.08
August	\$45.90
September	\$45.73
October	\$49.67
November	\$65.49
December	\$128.33
January	\$118.06
February	\$114.88
March	\$89.45
April	\$75.84
May	\$66.75
June	\$60.23
Annual Average Amount	\$76.87

**d. Average monthly usage**

2020-2021	Gas (MCF)
July	0.9
August	0.8
September	0.9
October	1.6
November	3.7
December	8.6
January	11.2
February	13.1
March	10.0
April	5.0
May	3.3
June	1.4
Annual Average Monthly Usage	5.0

e. **Termination notices issued.**

2020-2021	Number of termination notices issued
July	0
August	0
September	0
October	0
November	97
December	146
January	257
February	140
March	102
April	51
May	56
June	93
Total Termination Notices Issued	942

f. **Service terminations**

2020-2021	Number of service terminations
July	0
August	0
September	0
October	0
November	5
December	15
January	18
February	11
March	12
April	11
May	4
June	3
Total Service Terminations	79

- g. Amount of unique customers receiving a termination notice for non-payment (i.e., if a customer receives one or more termination notices, this customer would only be counted as one)**

2020-2021	Unique Termination Notices for Non-Payment
July	0
August	0
September	0
October	0
November	97
December	126
January	126
February	21
March	7
April	3
May	2
June	15
Total Unique Termination Notices	397

- h. Amount of unique customers with service terminated for non-payment (i.e., if a customer has service terminated once, this customer would only be counted as one).**

2020-2021	Unique Service Terminations for Non-Payment
July	0
August	0
September	0
October	0
November	0
December	0
January	0
February	0
March	1
April	6
May	9
June	4
Total Unique Service Terminations	20

**8. The average monthly benefit provided to participants through the program.**

2020-2021	Average Monthly Benefit
July	-
August	-
September	-
October	-
November	-
December	-
January	\$200.00
February	\$200.00
March	\$200.00
April	-
May	-
June	-
Annual Average	
Monthly Benefit	\$200.00

Note: Fixed Subsidy credits are applied to HEA participant's accounts during the program months of January thru March.

**9. Copies of any outside independent audit conducted during the program year.**

See Attachment C.

**10. A brief description of the current shareholder funding levels and any future plans to increase the shareholder contribution amount.**

Based on the Commission's Order in Case No. 2016-00162, Columbia's shareholder funding level is \$200,000. There are no plans at the current time to increase the shareholder contribution amount.