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VIA ELECTRONIC FILING

August 16, 2023

Ms. Linda Bridwell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

Re: Case No. 2019-00366

In the Matter of an Electronic Investigation of Home Energy Assistance Programs Offered by Investor-Owned Utilities Pursuant to KRS 278.285(4)

Dear Ms. Bridwell:

Duke Energy Kentucky, Inc. hereby submits electronically pursuant to 807 KAR 5:001, Section 8, a supplement to Attachment A of the Company's 2023 Annual HEA Report, which was filed in this proceeding on August 15, 2023. With this supplement, Attachment A is complete.

I certify that the electronically filed documents are true and accurate copies of the original documents and that there are currently no parties in this proceeding that the Commission has excused from participation by electronic means. Pursuant to the Commission's July 22, 2021 Order in Case No. 2020-00085 no paper copies of this filing will be made.

Respectfully submitted,

/s/Larisa M. Vaysman

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Counsel for Duke Energy Kentucky, Inc.

Enclosures: As stated



Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)

Summary

Program Participants

Program Applicants

Denied Applicants

Apps (Oct.) # Apps

0	1,078
40	3,688
3	919

Agency	County	Electric				Electric/Natural Gas Combo				Natural Gas			
		Allocated	Used (Oct.)	Used	Unused	Allocated	Used (Oct.)	Used	Unused	Allocated	Used (Oct.)	Used	Unused
NKCAC	Boone	79	0	73	6	65	0	62	3				
	Campbell	148	0	138	10	145	0	132	13				
	Gallatin									2	0	2	0
	Grant	136	0	131	5	20	0	19	1				
	Kenton	199	0	182	17	245	0	229	16				
	Pendleton									41	0	40	1
	Total		562	0	524	38	475	0	442	33	43	0	42
Grand Total		562	0	524	38	475	0	442	33	43	0	42	1

Agency	Benefit Type	County	Available	On Waitlist (Oct.)	On Waitlist	Approved (Oct.)	Approved	Withdrawn (Oct.)	Withdrawn	Rejected (Oct.)	Rejected	Removed (Oct.)	Removed
NKCAC	Electric	Boone	6	0	54	0	25	0	0	0	12	0	6
		Campbell	10	5	153	0	39	0	0	0	13	0	10
		Grant	5	0	7	0	0	0	0	0	34	0	5
		Kenton	17	0	133	0	55	0	0	0	63	0	17
		Total	38	5	347	0	119	0	0	0	122	0	38
	Electric/Natural Gas Combo	Boone	3	0	54	0	20	0	0	0	4	0	3
		Campbell	13	4	336	0	101	0	0	0	21	0	12
		Grant	1	0	20	0	0	0	0	0	4	0	1
		Kenton	16	12	317	0	74	0	0	0	27	0	16
		Total	33	16	727	0	195	0	0	0	56	0	32
	Natural Gas	Gallatin	0	0	3	0	0	0	0	0	0	0	0
		Pendleton	1	0	1	0	0	0	0	0	3	0	0
		Total	1	0	4	0	0	0	0	0	3	0	0
	Grand Total		72	21	1078	0	314	0	0	0	181	0	70



Utility Assistance Report - Slots

Duke HEA
 FFY 23 (10/1/2022-9/30/2023)

Agency	Benefit Type	County	Enrolled (Oct.)	Enrolled	On Waitlist (Oct.)	On Waitlist	Approved (Oct.)	Approved	Withdrawn (Oct.)	Withdrawn	Rejected (Oct.)	Rejected	Removed (Oct.)	Removed
NKCAC	Electric	Carroll	0	0	0	0	0	1	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	3	112	0	0	0	0	0	0
		Total	0	0	0	0	3	114	0	0	0	0	0	0
	Electric/Natural Gas Combo	Gallatin	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	8	143	0	0	0	0	0	0
		Total	0	0	0	0	8	144	0	0	0	0	0	0
	Natural Gas	Boone	0	0	0	0	1	9	0	0	0	0	0	0
		Campbell	0	0	0	0	0	5	0	0	0	0	0	0
		Grant	0	0	0	0	2	6	0	0	0	0	0	0
		Kenton	0	0	0	0	2	20	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		Total	0	0	0	0	5	41	0	0	0	0	0	0
	Grand Total			0	0	0	0	16	299	0	0	0	0	0

Denial Reason	# Apps (Oct.)	# Apps
Exceeds Maximum Allowable Income	2	30
Exceeds Maximum Number of Applications	1	708
System Message: The request was rejected by the vendor because of the following reason: applied combo, should be electric.	0	1
System Message: The request was rejected by the vendor because of the following reason: Bad Account Number	2	27
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Electric	0	8
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Combo SB Electric	3	10

Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



System Message: The request was rejected by the vendor because of the following reason: Cust applied Elec S/B Combo	4	42
System Message: The request was rejected by the vendor because of the following reason: Cust applied Electric SB Combo	0	2
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Electric SB Combo	0	5
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Gas SB Combo	1	1
System Message: The request was rejected by the vendor because of the following reason: Customer applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Duplicate	0	1
System Message: The request was rejected by the vendor because of the following reason: Final Bill	7	65
System Message: The request was rejected by the vendor because of the following reason: Name and Act # do not match	2	17