

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE KENTUCKY PUBLIC SERVICE COMMISSION**

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**DUKE ENERGY KENTUCKY, INC.'S**  
**JOINT HOME ENERGY ASSISTANCE**  
**ANNUAL REPORT**  
**PROGRAM YEAR 2022 – 2023**

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## I. Introduction

On May 4, 2020, the Kentucky Public Service Commission (Commission) issued an Order in Case No. 2019-00366 concluding its investigation into Home Energy Assistance Programs Offered by Investor-Owned Utilities.<sup>1</sup> Paragraph 10 of the Summary of Findings states:

*The administering agency and the utilities should jointly file with the Commission a report containing the utility-specific information set forth in Appendix B to this Order on an annual basis no later than July 15.*<sup>2</sup>

Subsequently, on November 4, 2020, the Commission issued an Order<sup>3</sup> which adjusted the due date of future annual filings. Paragraph 4 of the Order states:

*CAK and each utility shall jointly file with the Commission a report containing the utility-specific information set forth in Appendix B to this Order on an annual basis no later than August 15.*<sup>4</sup>

In accordance with the Commission's Order, Duke Energy Kentucky, Inc. (Duke Energy Kentucky or Company) respectfully submits its annual report for the 2022 – 2023 program year.

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<sup>1</sup> *Electronic Investigation Into Home Energy Assistance Programs Offered by Investor-Owned Utilities Pursuant to KRS 278.285(4)*, Case No. 2019-00366, (Order) (May 4, 2020).

<sup>2</sup> *Id.*, p. 23.

<sup>3</sup> *Electronic Investigation Into Home Energy Assistance Programs Offered by Investor-Owned Utilities Pursuant to KRS 278.285(4)*, Case No. 2019-00366, (Order) (Nov. 4, 2020).

<sup>4</sup> *Id.*, p. 3.

**II. Annual Report for Program Year 2022 – 2023**

**1. Provided annually and separated by month:**

**a. Total funds collected from ratepayers via a meter-charge.**

2022-2023	Total Funds
July	\$69,729.60
August	\$69,940.20
September	\$69,696.00
October	\$69,816.90
November	\$67,192.50
December	\$70,037.40
January	\$69,874.50
February	\$67,545.60
March	\$70,386.30
April	\$70,045.50
May	\$70,318.50
June	\$70,300.50
Total Funds Collected	\$834,883.50

**b. Donations collected from ratepayers for the HEA program.**

No donations were collected from ratepayers for the HEA program.

**c. The total amount of residential customers.**

2022 – 2023	Total # of Residential Customers
July	232,432
August	233,134
September	232,320
October	232,723
November	223,975
December	233,458
January	232,915
February	225,152
March	234,621
April	233,485
May	234,395
June	234,335

**d. The amount of shareholder funds allocated for the program.**

The Company allocated \$50,000 in shareholder funds to the HEA program for the July 1, 2022 to June 30, 2023 program year.

**e. The amount of HEA funds distributed to participants.**

2022 – 2023	Total Funds Distributed to Participants
July	\$101,280.30
August	\$94,752.00
September	\$90,288.00
October	
November	
December	
January	\$108,974.25
February	\$135,482.34
March	\$104,520.36
April	\$105,311.25
May	
June	

\*Remaining funds of approximately \$84,712.09 were used to reimburse administrative costs.

**f. The current balance of the HEA account.**

\$299,390 as of June 30, 2023

**g. The amount, if any, of “rolled-over” and unspent HEA funds.**

Balance of funds will be used to apply July, August, and September bill credits.

**2. The total number of slots, total and by county.**

County	Total # of Slots
Boone	144
Campbell	293
Gallatin	3
Grant	156
Kenton	444
Pendleton	41
Total	1,080



**3. The total number of:**

**a. Program participants.**

1,078

**b. Program applicants.**

3,618

**c. Denied applicants.**

876

**4. Copies of each Monthly HEA Report.**

See Attachment A. The Company will supplement Attachment A with additional information pertaining to the October 2022 Monthly HEA Report.

**5. Agendas of any meeting between the administrator and utility, including any discussed or proposed program changes.**

See Attachment B.

**6. The following information for all residential customers, annually and by month:**

**a. Average balance amount.**

2022 – 2023	Average Balance
July	\$117.69
August	\$104.48
September	\$97.67
October	\$90.97
November	\$88.26
December	\$142.28
January	\$160.00
February	\$154.96
March	\$118.34
April	\$102.80
May	\$76.69
June	\$83.29
Annual Average Balance Amount	\$111.45

**b. Average monthly bill amount.**

2022 – 2023	Average Monthly Bill
July	\$95.07
August	\$94.55
September	\$83.41
October	\$83.47
November	\$86.75
December	\$156.14
January	\$161.79
February	\$129.98
March	\$96.62
April	\$73.76
May	\$62.21
June	\$77.01
Annual Average Monthly Bill Amount	\$100.06

**c. Average monthly payment amount.**

2022 – 2023	Average Monthly Payment
July	\$87.77
August	\$111.15
September	\$92.89
October	\$91.07
November	\$92.59
December	\$108.24
January	\$149.90
February	\$140.31
March	\$137.44
April	\$91.69
May	\$90.62
June	\$73.99
Annual Average Monthly Payment Amount	\$105.64

**d. Average monthly usage (Gas and Electric separate, where applicable).**

2022 – 2023	Electric (kWh)	Gas (CCF)
July	1,148	10
August	1,180	9
September	1,010	10
October	663	19
November	639	40
December	993	94
January	1,076	112
February	900	99
March	835	76
April	728	54
May	645	29
June	866	14
Annual Average Monthly Usage	890	47

**e. Termination notices issued.**

2022– 2023	Termination Notices Issued
July	901
August	3,726
September	1,971
October	2,601
November	2,409
December	2,129
January	2,000
February	2,765
March	3,106
April	2,579
May	3,451
June	2,387
Total Termination Notices Issued	30,025

**f. Service terminations.**

2022 – 2023	Service Terminations
July	61
August	543
September	387
October	424
November	563
December	352
January	226
February	423
March	607
April	549
May	641
June	477
Total Service Terminations	5,253

**g. Amount of unique customers receiving a termination notice for non-payment (i.e., if a customer receives one or more termination notices, this customer would only be counted as one).**

2022 – 2023	Unique Termination Notices for Non-Payment
July	901
August	3,726
September	1,971
October	2,601
November	2,409
December	2,129
January	2,000
February	2,765
March	3,106
April	2,579
May	3,451
June	2,387
Total Unique Termination Notices	30,025

- h. Amount of unique customers with service terminated for non-payment (i.e., if a customer has service terminated once, this customer would only be counted as one).**

2022 – 2023	Unique Service Terminations for Non-Payment
July	61
August	543
September	387
October	424
November	563
December	352
January	226
February	423
March	607
April	549
May	641
June	477
Total Unique Service Terminations	5,253

- 7. The information set forth in Item 6 for HEA program participants, annually and by month.**

- a. Average balance amount.**

2022 – 2023	Average Balance
July	\$322.82
August	\$300.40
September	\$288.11
October	\$331.66
November	\$357.29
December	\$462.73
January	\$493.01
February	\$451.79
March	\$388.68
April	\$323.29
May	\$305.25
June	\$317.15
Annual Average Balance Amount	\$361.85

**b. Average monthly bill amount.**

2022 – 2023	Average Monthly Bill
July	\$163.00
August	\$181.98
September	\$150.63
October	\$153.73
November	\$143.00
December	\$294.99
January	\$278.62
February	\$209.29
March	\$173.18
April	\$130.43
May	\$110.10
June	\$140.51
Annual Average Monthly Bill Amount	\$177.45

**c. Average monthly payment amount.**

2022 – 2023	Average Monthly Payment
July	\$114.92
August	\$162.85
September	\$103.18
October	\$89.28
November	\$110.54
December	\$140.95
January	\$184.93
February	\$221.67
March	\$219.25
April	\$156.50
May	\$139.36
June	\$121.98
Annual Average Monthly Payment Amount	\$147.12

**d. Average monthly usage (Gas and Electric separate, where applicable).**

2022– 2023	Electric (kWh)	Gas (CCF)
July	1,202	5
August	1,388	5
September	1,125	6
October	798	9
November	786	16
December	1,382	44
January	1,381	53
February	1,139	46
March	1,159	37
April	926	27
May	788	14
June	1,000	6
Annual Average Monthly Usage	1,089	22

**e. Termination notices issued.**

2022-2023	Termination Notices Issued
July	59
August	132
September	71
October	122
November	128
December	82
January	42
February	90
March	89
April	54
May	98
June	70
Total Termination Notices Issued	1,037

**f. Service terminations.**

2022 – 2023	Service Terminations
July	6
August	26
September	11
October	22
November	43
December	32
January	11
February	12
March	29
April	22
May	13
June	18
Total Service Terminations	245

**g. Amount of unique customers receiving a termination notice for non-payment (i.e., if a customer receives one or more termination notices, this customer would only be counted as one).**

2022 – 2023	Unique Termination Notices for Non-Payment
July	59
August	132
September	71
October	122
November	128
December	82
January	42
February	90
March	89
April	54
May	98
June	70
Total Unique Termination Notices	1,037



- h. Amount of unique customers with service terminated for non-payment (i.e., if a customer has service terminated once, this customer would only be counted as one).**

2022– 2023	Unique Service Terminations for Non-Payment
July	6
August	26
September	11
October	22
November	43
December	32
January	11
February	12
March	29
April	22
May	13
June	18
Total Unique Service Terminations	245

- 8. The average monthly benefit provided to participants through the program.**

2022– 2023	
July	\$114.92
August	\$162.85
September	\$103.18
October	\$89.28
November	\$110.54
December	\$140.95
January	\$184.93
February	\$221.67
March	\$219.25
April	\$156.50
May	\$139.36
June	\$121.98
Annual Average Monthly Benefit	\$147.12

- 9. Copies of any outside independent audit conducted during the program year.**

There was no audit of Community Action Kentucky, Inc. for year ending on June 30, 2023.

**10. A brief description of the current shareholder funding levels and any future plans to increase the shareholder contribution amount.**

The Company will maintain its current shareholder funding level of \$50,000 for the HEA program.

Respectfully submitted,

/s/ Larisa M. Vaysman

Rocco D'Ascenzo (92796)

Deputy General Counsel

Larisa M. Vaysman (98944)

Senior Counsel

Duke Energy Business Services LLC

139 East Fourth Street, 1303-Main

Cincinnati, Ohio 45202

Phone: (513) 287-4010

Fax: (513) 370-5720

rocco.d'ascenzo@duke-energy.com

larisa.vaysman@duke-energy.com

*Counsel for Duke Energy Kentucky, Inc.*



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$368.93</b>
Invoice #	2300006
Invoice Date	8/15/22
Invoice Period	July 2022

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,480.24	\$187.35	\$4,588.25	\$4,891.99
Legal	\$1,496.88	\$0.00	\$0.00	\$1,496.88
IT R&M	\$12,074.83	\$0.00	\$2,526.46	\$9,548.37
Other Expenses	\$1,896.05	\$0.00	\$892.17	\$1,003.88
<b>Total</b>	<b>\$24,948.00</b>	<b>\$187.35</b>	<b>\$8,006.88</b>	<b>\$16,941.12</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$0.00</b>	<b>\$20,421.56</b>	<b>\$10,790.44</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$27,000.00</b>	<b>\$0.00</b>
Slots Filled	1,080	-	-	1,080
<b>CAK Crisis Admin</b>	<b>\$429.34</b>	<b>\$181.58</b>	<b>\$227.47</b>	<b>\$201.87</b>
<b>CAA Crisis Admin</b>	<b>\$1,717.37</b>	<b>\$0.00</b>	<b>\$1,717.37</b>	<b>\$0.00</b>
<b>Total</b>	<b>\$85,306.71</b>	<b>\$368.93</b>	<b>\$57,373.28</b>	<b>\$27,933.43</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.

**Utility Assistance Report - Slots**

Duke HEA  
 FFY 22 (10/1/2021-9/30/2022)  
 July 2022 Only



Summary	# Apps (July)
Program Participants	15
Program Applicants	15
Denied Applicants	0

Agency	County	All-Electric			Electric/Natural Gas Combo			Natural Gas		
		Allocated	Used (July)	Unused	Allocated	Used (July)	Unused	Allocated	Used (July)	Unused
NKCAC	Boone	107	0	5	64	0	2			
	Campbell	152	0	2	131	0	1			
	Gallatin							8	0	0
	Grant	121	0	0	10	0	0			
	Kenton	218	0	3	230	0	2	17	0	0
	Pendleton							22	0	0
<b>Total</b>		<b>598</b>	<b>0</b>	<b>10</b>	<b>435</b>	<b>0</b>	<b>5</b>	<b>47</b>	<b>0</b>	<b>0</b>
<b>Grand Total</b>		<b>598</b>	<b>0</b>	<b>10</b>	<b>435</b>	<b>0</b>	<b>5</b>	<b>47</b>	<b>0</b>	<b>0</b>

Agency	Benefit Type	County	Available	On Waitlist (July)	Approved (July)	Withdrawn (July)	Rejected (July)	Removed (July)
NKCAC	All-Electric	Boone	5	0	0	0	0	5
		Campbell	2	0	0	0	0	2
		Grant	0	0	0	0	0	0
		Kenton	3	0	0	0	0	3
		<b>Total</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>10</b>
	Electric/Natural Gas Combo	Boone	2	0	0	0	0	2
		Campbell	1	0	0	0	0	1
		Grant	0	0	0	0	0	0
		Kenton	2	0	0	0	0	2
		<b>Total</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>
	Natural Gas	Gallatin	0	0	0	0	0	0
		Kenton	0	0	0	0	0	0
		Pendleton	0	0	0	0	0	0
<b>Total</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	
<b>Grand Total</b>		<b>15</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>15</b>	



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$1,456.59</b>
Invoice #	082022-01
Invoice Date	9/15/22
Invoice Period	August 2022

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,480.24	\$809.61	\$5,397.86	\$4,082.38
Legal	\$1,496.88	\$0.00	\$0.00	\$1,496.88
IT R&M	\$12,074.83	\$0.00	\$2,526.46	\$9,548.37
Other Expenses	\$1,896.05	\$646.98	\$1,539.15	\$356.90
<b>Total</b>	<b>\$24,948.00</b>	<b>\$1,456.59</b>	<b>\$9,463.47</b>	<b>\$15,484.53</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$0.00</b>	<b>\$20,421.56</b>	<b>\$10,790.44</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$27,000.00</b>	<b>\$0.00</b>
Slots Filled	1,080	-	1,080	-
<b>CAK Crisis Admin</b>	<b>\$429.34</b>	<b>\$0.00</b>	<b>\$227.47</b>	<b>\$201.87</b>
<b>CAA Crisis Admin</b>	<b>\$1,717.37</b>	<b>\$0.00</b>	<b>\$1,717.37</b>	<b>\$0.00</b>
<b>Total</b>	<b>\$85,306.71</b>	<b>\$1,456.59</b>	<b>\$58,829.87</b>	<b>\$26,476.84</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.

**Utility Assistance Report - Slots**

Duke HEA  
FFY 22 (10/1/2021-9/30/2022)  
August 2022 Only



Summary	# Apps (Aug.)
Program Participants	0
Program Applicants	0
Denied Applicants	0

Agency	County	All-Electric			Electric/Natural Gas Combo			Natural Gas		
		Allocated	Used (Aug.)	Unused	Allocated	Used (Aug.)	Unused	Allocated	Used (Aug.)	Unused
NKCAC	Boone	107	0	5	64	0	2			
	Campbell	152	0	2	131	0	1			
	Gallatin							8	0	0
	Grant	121	0	0	10	0	0			
	Kenton	218	0	3	230	0	2	17	0	0
	Pendleton							22	0	0
	<b>Total</b>	<b>598</b>	<b>0</b>	<b>10</b>	<b>435</b>	<b>0</b>	<b>5</b>	<b>47</b>	<b>0</b>	<b>0</b>
<b>Grand Total</b>		<b>598</b>	<b>0</b>	<b>10</b>	<b>435</b>	<b>0</b>	<b>5</b>	<b>47</b>	<b>0</b>	<b>0</b>

Agency	Benefit Type	County	Available	On Waitlist (Aug.)	Approved (Aug.)	Withdrawn (Aug.)	Rejected (Aug.)	Removed (Aug.)
NKCAC	All-Electric	Boone	5	0	0	0	0	0
		Campbell	2	0	0	0	0	0
		Grant	0	0	0	0	0	0
		Kenton	3	0	0	0	0	0
		<b>Total</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Boone	2	0	0	0	0	0
		Campbell	1	0	0	0	0	0
		Grant	0	0	0	0	0	0
		Kenton	2	0	0	0	0	0
		<b>Total</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Natural Gas	Gallatin	0	0	0	0	0	0
		Kenton	0	0	0	0	0	0
		Pendleton	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>		<b>15</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$12,025.30</b>
Invoice #	092022-01
Invoice Date	10/15/22
Invoice Period	September 2022

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,480.24	\$712.65	\$6,110.51	\$3,369.73
Legal	\$1,496.88	\$0.00	\$0.00	\$1,496.88
IT R&M	\$12,074.83	\$0.00	\$2,526.46	\$9,548.37
Other Expenses	\$1,896.05	\$522.21	\$2,061.36	-\$165.31
<b>Total</b>	<b>\$24,948.00</b>	<b>\$1,234.86</b>	<b>\$10,698.33</b>	<b>\$14,249.67</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$10,790.44</b>	<b>\$31,212.00</b>	<b>\$0.00</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$27,000.00</b>	<b>\$0.00</b>
Slots Filled	1,080	-	1,080	-
<b>CAK Crisis Admin</b>	<b>\$429.34</b>	<b>\$0.00</b>	<b>\$227.47</b>	<b>\$201.87</b>
<b>CAA Crisis Admin</b>	<b>\$1,717.37</b>	<b>\$0.00</b>	<b>\$1,717.37</b>	<b>\$0.00</b>
<b>Total</b>	<b>\$85,306.71</b>	<b>\$12,025.30</b>	<b>\$70,855.17</b>	<b>\$14,451.54</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.

## Utility Assistance Report - Slots

Duke HEA  
 FFY 22 (10/1/2021-9/30/2022)



Summary

Program Participants  
 Program Applicants  
 Denied Applicants

	# Apps (Sept.)	# Apps
Program Participants	0	1,123
Program Applicants	1	2,458
Denied Applicants	1	542

Agency	County	All-Electric			Electric/Natural Gas Combo				Natural Gas				
		Allocated	Used (Sept.)	Unused	Allocated	Used (Sept.)	Used	Unused	Allocated	Used (Sept.)	Used	Unused	
NKCAC	Boone	107	0	102	5	64	0	62	2				
	Campbell	152	0	150	2	131	0	130	1				
	Gallatin									8	0	8	0
	Grant	121	0	121	0	10	0	10	0				
	Kenton	218	0	215	3	230	0	228	2	17	0	17	0
	Pendleton									22	0	22	0
	<b>Total</b>		<b>598</b>	<b>0</b>	<b>588</b>	<b>10</b>	<b>435</b>	<b>0</b>	<b>430</b>	<b>5</b>	<b>47</b>	<b>0</b>	<b>47</b>
<b>Grand Total</b>		<b>598</b>	<b>0</b>	<b>588</b>	<b>10</b>	<b>435</b>	<b>0</b>	<b>430</b>	<b>5</b>	<b>47</b>	<b>0</b>	<b>47</b>	<b>0</b>





## Utility Assistance Report - Slots

Duke HEA

FFY 22 (10/1/2021-9/30/2022)

Agency	Benefit Type	County	Available	On Waitlist (Sept.)	On Waitlist	Approved (Sept.)	Approved	Withdrawn (Sept.)	Withdrawn	Rejected (Sept.)	Rejected	Removed (Sept.)	Removed
NKCAC	All-Electric	Boone	5	0	6	0	0	0	0	0	21	0	9
		Campbell	2	0	51	0	0	0	0	0	32	0	7
		Grant	0	0	7	0	0	0	0	0	13	0	4
		Kenton	3	0	86	0	0	0	0	0	75	0	10
		<b>Total</b>	<b>10</b>	<b>0</b>	<b>150</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>141</b>	<b>0</b>	<b>30</b>
	Electric/Natural Gas Combo	Boone	2	0	10	0	0	0	0	0	7	0	5
		Campbell	1	0	203	0	0	0	0	0	13	0	9
		Grant	0	0	36	0	0	0	0	0	0	0	0
		Kenton	2	0	349	0	0	0	0	0	45	0	13
		<b>Total</b>	<b>5</b>	<b>0</b>	<b>598</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>65</b>	<b>0</b>	<b>27</b>
	Natural Gas	Gallatin	0	0	0	0	0	0	0	0	2	0	0
		Kenton	0	0	2	0	0	0	0	0	40	0	0
		Pendleton	0	0	3	0	0	0	0	0	2	0	1
<b>Total</b>		<b>0</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>44</b>	<b>0</b>	<b>1</b>	
<b>Grand Total</b>			<b>15</b>	<b>0</b>	<b>753</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>250</b>	<b>0</b>	<b>58</b>	

Agency	Benefit Type	County	Enrolled (Sept.)	Enrolled	On Waitlist (Sept.)	On Waitlist	Approved (Sept.)	Approved	Withdrawn (Sept.)	Withdrawn	Rejected (Sept.)	Rejected	Removed (Sept.)	Removed
NKCAC	Electric/Natural Gas Combo	Gallatin	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	0	1	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Natural Gas	Boone	0	0	0	0	0	18	0	0	0	0	0	0
		Campbell	0	0	0	0	0	12	0	0	0	0	0	0
Grant		0	0	0	0	0	8	0	0	0	0	0	0	
<b>Total</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>38</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	
<b>Grand Total</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>40</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

Denial Reason	# Apps (Sept.)	# Apps
Exceeds Maximum Allowable Income	0	3
Exceeds Maximum Number of Applications	1	276
Expired Date	0	13

## Utility Assistance Report - Slots

Duke HEA

FFY 22 (10/1/2021-9/30/2022)



System Message: The request was rejected by the vendor because of the following reason: Account Final	0	104
System Message: The request was rejected by the vendor because of the following reason: Bad Account Number	0	7
System Message: The request was rejected by the vendor because of the following reason: Client applied Combo S/B Elect	0	18
System Message: The request was rejected by the vendor because of the following reason: Client applied Combo S/B Gas	0	2
System Message: The request was rejected by the vendor because of the following reason: Client Applied Elec S/B Combo	0	1
System Message: The request was rejected by the vendor because of the following reason: Client Applied Elect S/B Combo	0	54
System Message: The request was rejected by the vendor because of the following reason: Client applied Electric S/B Combo	0	33
System Message: The request was rejected by the vendor because of the following reason: Client applied Electric S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Client Applied Gas S/B Combo	0	20
System Message: The request was rejected by the vendor because of the following reason: Client Applied Gas S/B Electric	0	1
System Message: The request was rejected by the vendor because of the following reason: Client Applied Gas SB Combo	0	5
System Message: The request was rejected by the vendor because of the following reason: Duplicate	0	3
System Message: The request was rejected by the vendor because of the following reason: Wrong Jurisdiction OH act	0	1



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$1,851.09</b>
Invoice #	102022-01
Invoice Date	11/15/22
Invoice Period	October 2022

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,979.20	\$240.90	\$240.90	\$9,738.30
Legal	\$2,494.80	\$0.00	\$0.00	\$2,494.80
IT R&M	\$9,979.20	\$0.00	\$0.00	\$9,979.20
Other Expenses	\$2,494.80	\$94.91	\$94.91	\$2,399.89
<b>Total</b>	<b>\$24,948.00</b>	<b>\$335.81</b>	<b>\$335.81</b>	<b>\$24,612.19</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$1,515.28</b>	<b>\$1,515.28</b>	<b>\$29,696.72</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$27,000.00</b>
Slots Filled	1,080	-	-	1,080
<b>CAK Crisis Admin</b>	<b>\$641.06</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$641.06</b>
<b>CAA Crisis Admin</b>	<b>\$2,564.22</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$2,564.22</b>
<b>Total</b>	<b>\$86,365.28</b>	<b>\$1,851.09</b>	<b>\$1,851.09</b>	<b>\$84,514.19</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$2,931.93</b>
Invoice #	112022-01
Invoice Date	12/15/22
Invoice Period	November 2022

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,979.20	\$164.58	\$405.48	\$9,573.72
Legal	\$2,494.80	\$0.00	\$0.00	\$2,494.80
IT R&M	\$9,979.20	\$0.00	\$0.00	\$9,979.20
Other Expenses	\$2,494.80	\$196.54	\$291.45	\$2,203.35
<b>Total</b>	<b>\$24,948.00</b>	<b>\$361.12</b>	<b>\$696.93</b>	<b>\$24,251.07</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$2,570.81</b>	<b>\$4,086.09</b>	<b>\$27,125.91</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$27,000.00</b>
Slots Filled	1,080	-	-	1,080
<b>CAK Crisis Admin</b>	<b>\$641.06</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$641.06</b>
<b>CAA Crisis Admin</b>	<b>\$2,564.22</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$2,564.22</b>
<b>Total</b>	<b>\$86,365.28</b>	<b>\$2,931.93</b>	<b>\$4,783.02</b>	<b>\$81,582.26</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.



## Utility Assistance Report - Slots

Duke HEA

FY 23 (10/1/2022-9/30/2023)

**Summary**

Program Participants  
 Program Applicants  
 Denied Applicants

# Apps (Nov.)    # Apps

0	1,078
151	3,687
45	918

Agency	County	Electric				Electric/Natural Gas Combo				Natural Gas				
		Allocated	Used (Nov.)	Used	Unused	Allocated	Used (Nov.)	Used	Unused	Allocated	Used (Nov.)	Used	Unused	
NKCAC	Boone	79	0	73	6	65	0	62	3					
	Campbell	148	0	138	10	145	0	132	13					
	Gallatin									2	0	2	0	
	Grant	136	0	131	5	20	0	19	1					
	Kenton	199	0	182	17	245	0	229	16					
	Pendleton										41	0	40	1
	<b>Total</b>		<b>562</b>	<b>0</b>	<b>524</b>	<b>38</b>	<b>475</b>	<b>0</b>	<b>442</b>	<b>33</b>	<b>43</b>	<b>0</b>	<b>42</b>	<b>1</b>
<b>Grand Total</b>		<b>562</b>	<b>0</b>	<b>524</b>	<b>38</b>	<b>475</b>	<b>0</b>	<b>442</b>	<b>33</b>	<b>43</b>	<b>0</b>	<b>42</b>	<b>1</b>	

Agency	Benefit Type	County	Available	On Waitlist (Nov.)	On Waitlist	Approved (Nov.)	Approved	Withdrawn (Nov.)	Withdrawn	Rejected (Nov.)	Rejected	Removed (Nov.)	Removed
NKCAC	Electric	Boone	6	0	54	0	25	0	0	0	12	0	6
		Campbell	10	16	153	0	39	0	0	0	13	0	10
		Grant	5	0	7	0	0	0	0	0	34	0	5
		Kenton	17	0	133	0	55	0	0	0	63	0	17
		<b>Total</b>	<b>38</b>	<b>16</b>	<b>347</b>	<b>0</b>	<b>119</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>122</b>	<b>0</b>	<b>38</b>
	Electric/Natural Gas Combo	Boone	3	1	54	0	20	0	0	0	4	0	3
		Campbell	13	33	336	0	101	0	0	0	21	0	12
		Grant	1	6	20	0	0	0	0	0	4	0	1
		Kenton	16	17	317	0	74	0	0	0	27	0	16
		<b>Total</b>	<b>33</b>	<b>57</b>	<b>727</b>	<b>0</b>	<b>195</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>56</b>	<b>0</b>	<b>32</b>
	Natural Gas	Gallatin	0	0	3	0	0	0	0	0	0	0	0
		Pendleton	1	0	1	0	0	0	0	0	3	0	0
		<b>Total</b>	<b>1</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>		<b>72</b>	<b>73</b>	<b>1078</b>	<b>0</b>	<b>314</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>181</b>	<b>0</b>	<b>70</b>

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



Agency	Benefit Type	County	Enrolled (Nov.)	Enrolled	On Waitlist (Nov.)	On Waitlist	Approved (Nov.)	Approved	Withdrawn (Nov.)	Withdrawn	Rejected (Nov.)	Rejected	Removed (Nov.)	Removed
NKCAC	Electric	Carroll	0	0	0	0	0	1	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	11	112	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>11</b>	<b>114</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Gallatin	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	20	143	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>20</b>	<b>144</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Natural Gas	Boone	0	0	0	0	1	9	0	0	0	0	0	0
		Campbell	0	0	0	0	0	5	0	0	0	0	0	0
		Grant	0	0	0	0	1	6	0	0	0	0	0	0
		Kenton	0	0	0	0	0	20	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>41</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>33</b>	<b>299</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Denial Reason	# Apps (Nov.)	# Apps
Exceeds Maximum Allowable Income	8	30
Exceeds Maximum Number of Applications	37	707
System Message: The request was rejected by the vendor because of the following reason: applied combo, should be electric.	0	1
System Message: The request was rejected by the vendor because of the following reason: Bad Account Number	9	27
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Electric	3	8
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Gas	1	1
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Combo SB Electric	1	10

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



System Message: The request was rejected by the vendor because of the following reason: Cust applied Elec S/B Combo	23	42
System Message: The request was rejected by the vendor because of the following reason: Cust applied Electric SB Combo	1	2
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Electric SB Combo	3	5
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Gas SB Combo	0	1
System Message: The request was rejected by the vendor because of the following reason: Customer applied Combo S/B Gas	1	1
System Message: The request was rejected by the vendor because of the following reason: Duplicate	0	1
System Message: The request was rejected by the vendor because of the following reason: Final Bill	4	65
System Message: The request was rejected by the vendor because of the following reason: Name and Act # do not match	2	17



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens  
 Attn: Viva Webb

<b>Amount Due</b>	<b>\$1,739.19</b>
Invoice #	122022-01
Invoice Date	1/15/23
Invoice Period	December 2022

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,979.20	\$813.53	\$1,219.01	\$8,760.19
Legal	\$2,494.80	\$0.00	\$0.00	\$2,494.80
IT R&M	\$9,979.20	\$49.24	\$49.24	\$9,929.96
Other Expenses	\$2,494.80	\$876.42	\$1,167.87	\$1,326.93
<b>Total</b>	<b>\$24,948.00</b>	<b>\$1,739.19</b>	<b>\$2,436.12</b>	<b>\$22,511.88</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$0.00</b>	<b>\$4,086.09</b>	<b>\$27,125.91</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$27,000.00</b>
Slots Filled	1,080	-	-	1,080
<b>CAK Crisis Admin</b>	<b>\$641.06</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$641.06</b>
<b>CAA Crisis Admin</b>	<b>\$2,564.22</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$2,564.22</b>
<b>Total</b>	<b>\$86,365.28</b>	<b>\$1,739.19</b>	<b>\$6,522.21</b>	<b>\$79,843.07</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.



### Utility Assistance Report - Slots

Duke HEA  
 FFY 23 (10/1/2022-9/30/2023)



**Summary**

Program Participants  
 Program Applicants  
 Denied Applicants

	# Apps (Dec.)	# Apps
Program Participants	0	919
Program Applicants	499	1,966
Denied Applicants	174	421

Agency	County	Electric				Electric/Natural Gas Combo				Natural Gas				
		Allocated	Used (Dec.)	Used	Unused	Allocated	Used (Dec.)	Used	Unused	Allocated	Used (Dec.)	Used	Unused	
NKCAC	Boone	80	0	68	12	64	0	60	4					
	Campbell	149	0	137	12	135	0	119	16					
	Gallatin									2	0	2	0	
	Grant	155	0	123	32	10	0	8	2					
	Kenton	214	0	159	55	230	0	205	25					
	Pendleton										41	0	38	3
	<b>Total</b>		<b>598</b>	<b>0</b>	<b>487</b>	<b>111</b>	<b>439</b>	<b>0</b>	<b>392</b>	<b>47</b>	<b>43</b>	<b>0</b>	<b>40</b>	<b>3</b>
<b>Grand Total</b>		<b>598</b>	<b>0</b>	<b>487</b>	<b>111</b>	<b>439</b>	<b>0</b>	<b>392</b>	<b>47</b>	<b>43</b>	<b>0</b>	<b>40</b>	<b>3</b>	

Agency	Benefit Type	County	Available	On Waitlist (Dec.)	On Waitlist	Approved (Dec.)	Approved	Withdrawn (Dec.)	Withdrawn	Rejected (Dec.)	Rejected	Removed (Dec.)	Removed
NKCAC	Electric	Boone	12	0	0	0	11	0	0	0	12	0	0
		Campbell	12	17	40	1	12	0	0	0	12	0	0
		Grant	32	11	15	0	0	0	0	0	32	0	0
		Kenton	55	15	28	3	20	0	0	0	55	0	0
		<b>Total</b>	<b>111</b>	<b>43</b>	<b>83</b>	<b>4</b>	<b>43</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>111</b>	<b>0</b>
	Electric/Natural Gas Combo	Boone	4	1	2	0	9	0	0	0	4	0	0
		Campbell	16	39	76	1	46	0	0	0	16	0	0
		Grant	2	9	24	0	0	0	0	0	2	0	0
		Kenton	25	17	51	6	35	0	0	0	25	0	0
	<b>Total</b>	<b>47</b>	<b>66</b>	<b>153</b>	<b>7</b>	<b>90</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>47</b>	<b>0</b>	<b>0</b>
	Natural Gas	Gallatin	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	3	0	0	0	1	0	0	0	3	0	0
		<b>Total</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>		<b>161</b>	<b>109</b>	<b>236</b>	<b>11</b>	<b>135</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>161</b>	<b>0</b>

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



Agency	Benefit Type	County	Enrolled (Dec.)	Enrolled	On Waitlist (Dec.)	On Waitlist	Approved (Dec.)	Approved	Withdrawn (Dec.)	Withdrawn	Rejected (Dec.)	Rejected	Removed (Dec.)	Removed
NKCAC	Electric	Pendleton	0	0	0	0	90	104	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>90</b>	<b>104</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Gallatin	0	0	0	0	1	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	98	126	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>99</b>	<b>127</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Natural Gas	Boone	0	0	0	0	3	5	0	0	0	0	0	0
		Campbell	0	0	0	0	4	4	0	0	0	0	0	0
		Grant	0	0	0	0	2	5	0	0	0	0	0	0
		Kenton	0	0	0	0	6	9	0	0	0	0	0	0
		Owen	0	0	0	0	1	1	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>24</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>205</b>	<b>255</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



Denial Reason	# Apps (Dec.)	# Apps
Exceeds Maximum Allowable Income	7	18
Exceeds Maximum Number of Applications	167	242
System Message: The request was rejected by the vendor because of the following reason: Bad Account Number	11	21
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Electric	5	8
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Combo SB Electric	2	6
System Message: The request was rejected by the vendor because of the following reason: Cust applied Elec S/B Combo	15	42
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Gas SB Combo	0	1
System Message: The request was rejected by the vendor because of the following reason: Customer applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Duplicate	1	1
System Message: The request was rejected by the vendor because of the following reason: Final Bill	52	63
System Message: The request was rejected by the vendor because of the following reason: Name and Act # do not match	13	17



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$27,301.00</b>
Invoice #	012023-01
Invoice Date	2/15/23
Invoice Period	January 2023

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,979.20	\$368.08	\$1,587.09	\$8,392.11
Legal	\$2,494.80	\$0.00	\$0.00	\$2,494.80
IT R&M	\$9,979.20	\$0.00	\$49.24	\$9,929.96
Other Expenses	\$2,494.80	\$107.92	\$1,275.79	\$1,219.01
<b>Total</b>	<b>\$24,948.00</b>	<b>\$476.00</b>	<b>\$2,912.12</b>	<b>\$22,035.88</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$0.00</b>	<b>\$4,086.09</b>	<b>\$27,125.91</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$26,825.00</b>	<b>\$26,825.00</b>	<b>\$175.00</b>
Slots Filled	1,080	1,073	1,073	7
<b>CAK Crisis Admin</b>	<b>\$641.06</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$641.06</b>
<b>CAA Crisis Admin</b>	<b>\$2,564.22</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$2,564.22</b>
<b>Total</b>	<b>\$86,365.28</b>	<b>\$27,301.00</b>	<b>\$33,823.21</b>	<b>\$52,542.07</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



**Summary**

Program Participants  
 Program Applicants  
 Denied Applicants

# Apps (Jan.)    # Apps

1,073	1,073
1,494	2,377
264	535

Agency	County	Electric				Electric/Natural Gas Combo				Natural Gas			
		Allocated	Used (Jan.)	Used	Unused	Allocated	Used (Jan.)	Used	Unused	Allocated	Used (Jan.)	Used	Unused
NKCAC	Boone	79	79	79	0	65	65	65	0				
	Campbell	148	148	148	0	145	142	142	3				
	Gallatin									2	2	2	0
	Grant	136	136	136	0	20	18	18	2				
	Kenton	199	199	199	0	245	245	245	0				
	Pendleton									41	39	39	2
	<b>Total</b>		<b>562</b>	<b>562</b>	<b>562</b>	<b>0</b>	<b>475</b>	<b>470</b>	<b>470</b>	<b>5</b>	<b>43</b>	<b>41</b>	<b>41</b>
<b>Grand Total</b>		<b>562</b>	<b>562</b>	<b>562</b>	<b>0</b>	<b>475</b>	<b>470</b>	<b>470</b>	<b>5</b>	<b>43</b>	<b>41</b>	<b>41</b>	<b>2</b>

Agency	Benefit Type	County	Available	On Waitlist (Jan.)	On Waitlist	Approved (Jan.)	Approved	Withdrawn (Jan.)	Withdrawn	Rejected (Jan.)	Rejected	Removed (Jan.)	Removed
NKCAC	Electric	Boone	0	0	0	4	14	0	0	12	12	0	0
		Campbell	0	2	40	15	38	0	0	13	13	0	0
		Grant	0	0	0	1	7	0	0	34	34	0	0
		Kenton	0	0	0	22	40	0	0	63	63	0	0
		<b>Total</b>	<b>0</b>	<b>2</b>	<b>40</b>	<b>42</b>	<b>99</b>	<b>0</b>	<b>0</b>	<b>122</b>	<b>122</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Boone	0	4	6	4	11	0	0	4	4	0	0
		Campbell	3	19	95	37	108	0	0	20	20	0	0
		Grant	2	0	12	0	9	0	0	4	4	0	0
		Kenton	0	4	44	40	81	0	0	27	27	0	0
	<b>Total</b>	<b>5</b>	<b>27</b>	<b>157</b>	<b>81</b>	<b>209</b>	<b>0</b>	<b>0</b>	<b>55</b>	<b>55</b>	<b>0</b>	<b>0</b>	
	Natural Gas	Gallatin	0	1	1	0	1	0	0	0	0	0	0
		Pendleton	2	0	0	0	1	0	0	3	3	0	0
		<b>Total</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>		<b>7</b>	<b>30</b>	<b>198</b>	<b>123</b>	<b>310</b>	<b>0</b>	<b>0</b>	<b>180</b>	<b>180</b>	<b>0</b>	<b>0</b>

**Utility Assistance Report - Slots**

Duke HEA  
 FFY 23 (10/1/2022-9/30/2023)



Agency	Benefit Type	County	Enrolled (Jan.)	Enrolled	On Waitlist (Jan.)	On Waitlist	Approved (Jan.)	Approved	Withdrawn (Jan.)	Withdrawn	Rejected (Jan.)	Rejected	Removed (Jan.)	Removed
NKCAC	Electric	Carroll	0	0	0	0	1	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	1	105	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>106</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Gallatin	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	0	126	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>127</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Natural Gas	Boone	0	0	0	0	0	6	0	0	0	0	0	0
		Campbell	0	0	0	0	0	4	0	0	0	0	0	0
		Grant	0	0	0	0	0	6	0	0	0	0	0	0
		Kenton	0	0	0	0	2	11	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>28</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>261</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



Denial Reason	# Apps (Jan.)	# Apps
Exceeds Maximum Allowable Income	2	20
Exceeds Maximum Number of Applications	82	335
System Message: The request was rejected by the vendor because of the following reason: Bad Account Number	27	27
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Electric	8	8
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Gas	1	1
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Combo SB Electric	10	10
System Message: The request was rejected by the vendor because of the following reason: Cust applied Elec S/B Combo	42	42
System Message: The request was rejected by the vendor because of the following reason: Cust applied Electric SB Combo	2	2
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Electric SB Combo	5	5
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Gas SB Combo	1	1
System Message: The request was rejected by the vendor because of the following reason: Customer applied Combo S/B Gas	1	1
System Message: The request was rejected by the vendor because of the following reason: Duplicate	1	1
System Message: The request was rejected by the vendor because of the following reason: Final Bill	65	65
System Message: The request was rejected by the vendor because of the following reason: Name and Act # do not match	17	17



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$10,226.62</b>
Invoice #	022023-01
Invoice Date	3/15/23
Invoice Period	February 2023

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,979.20	\$243.31	\$1,830.40	\$8,148.80
Legal	\$2,494.80	\$0.00	\$0.00	\$2,494.80
IT R&M	\$9,979.20	\$54.08	\$103.32	\$9,875.88
Other Expenses	\$2,494.80	\$294.11	\$1,569.90	\$924.90
<b>Total</b>	<b>\$24,948.00</b>	<b>\$591.50</b>	<b>\$3,503.62</b>	<b>\$21,444.38</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$7,375.56</b>	<b>\$11,461.65</b>	<b>\$19,750.35</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$26,825.00</b>	<b>\$175.00</b>
Slots Filled	1,080		1,073	7
<b>CAK Crisis Admin</b>	<b>\$429.34</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$429.34</b>
<b>CAA Crisis Admin</b>	<b>\$1,717.37</b>	<b>\$2,259.56</b>	<b>\$2,259.56</b>	<b>-\$542.19</b>
<b>Total</b>	<b>\$85,306.71</b>	<b>\$10,226.62</b>	<b>\$44,049.83</b>	<b>\$41,256.88</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.



## Utility Assistance Report - Slots

Duke HEA  
 FFY 23 (10/1/2022-9/30/2023)



**Summary**

Program Participants  
 Program Applicants  
 Denied Applicants

# Apps (Feb.)    # Apps

0	1,073
405	2,562
94	586

Agency	County	Allocated	Used (Feb.)	Used	Unused
NKCAC	Boone	144	0	144	0
	Campbell	293	0	290	3
	Gallatin	2	0	2	0
	Grant	156	0	154	2
	Kenton	444	0	444	0
	Pendleton	41	0	39	2
	<b>Total</b>	<b>1080</b>	<b>0</b>	<b>1073</b>	<b>7</b>
<b>Grand Total</b>		<b>1080</b>	<b>0</b>	<b>1073</b>	<b>7</b>

Agency	Benefit Type	County	Available	On Waitlist (Feb.)	On Waitlist	Approved (Feb.)	Approved	Withdrawn (Feb.)	Withdrawn	Rejected (Feb.)	Rejected	Removed (Feb.)	Removed
NKCAC		Boone	0	33	47	2	4	0	0	0	16	0	0
		Campbell	3	137	324	5	11	0	0	0	33	0	0
		Gallatin	0	2	3	0	0	0	0	0	0	0	0
		Grant	2	15	28	0	0	0	0	0	38	0	0
		Kenton	0	102	208	7	12	0	0	0	90	0	0
		Pendleton	2	1	1	0	0	0	0	0	3	0	0
		<b>Total</b>	<b>7</b>	<b>290</b>	<b>611</b>	<b>14</b>	<b>27</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>180</b>	<b>0</b>	<b>0</b>
<b>Grand Total</b>		<b>7</b>	<b>290</b>	<b>611</b>	<b>14</b>	<b>27</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>180</b>	<b>0</b>	<b>0</b>	

### Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



Agency	Benefit Type	County	Enrolled (Feb.)	Enrolled	On Waitlist (Feb.)	On Waitlist	Approved (Feb.)	Approved	Withdrawn (Feb.)	Withdrawn	Rejected (Feb.)	Rejected	Removed (Feb.)	Removed
NKCAC		Boone	0	0	0	0	2	7	0	0	0	0	0	0
		Campbell	0	0	0	0	0	4	0	0	0	0	0	0
		Carroll	0	0	0	0	0	1	0	0	0	0	0	0
		Gallatin	0	0	0	0	0	1	0	0	0	0	0	0
		Grant	0	0	0	0	1	6	0	0	0	0	0	0
		Kenton	0	0	0	0	2	12	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	2	233	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>265</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Grand Total</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>265</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



Denial Reason	# Apps (Feb.)	# Apps
Exceeds Maximum Allowable Income	1	20
Exceeds Maximum Number of Applications	93	386
System Message: The request was rejected by the vendor because of the following reason: Bad Account Number	0	27
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Electric	0	8
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Combo SB Electric	0	10
System Message: The request was rejected by the vendor because of the following reason: Cust applied Elec S/B Combo	0	42
System Message: The request was rejected by the vendor because of the following reason: Cust applied Electric SB Combo	0	2
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Electric SB Combo	0	5
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Gas SB Combo	0	1
System Message: The request was rejected by the vendor because of the following reason: Customer applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Duplicate	0	1
System Message: The request was rejected by the vendor because of the following reason: Final Bill	0	65
System Message: The request was rejected by the vendor because of the following reason: Name and Act # do not match	0	17



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$298.65</b>
Invoice #	032023-01
Invoice Date	4/15/23
Invoice Period	March 2023

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,979.20	\$179.44	\$2,009.84	\$7,969.36
Legal	\$2,494.80	\$0.00	\$0.00	\$2,494.80
IT R&M	\$9,979.20	\$0.00	\$103.32	\$9,875.88
Other Expenses	\$2,494.80	\$119.21	\$1,689.11	\$805.69
<b>Total</b>	<b>\$24,948.00</b>	<b>\$298.65</b>	<b>\$3,802.27</b>	<b>\$21,145.73</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$0.00</b>	<b>\$11,461.65</b>	<b>\$19,750.35</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$26,825.00</b>	<b>\$175.00</b>
Slots Filled	1,080	-	1,073	7
<b>CAK Crisis Admin</b>	<b>\$429.34</b>	<b>\$2,259.56</b>	<b>\$2,259.56</b>	<b>-\$1,830.22</b>
<b>CAA Crisis Admin</b>	<b>\$1,717.37</b>	<b>-\$2,259.56</b>	<b>\$0.00</b>	<b>\$1,717.37</b>
<b>Total</b>	<b>\$85,306.71</b>	<b>\$298.65</b>	<b>\$44,348.48</b>	<b>\$40,958.23</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



**Summary**

Program Participants  
 Program Applicants  
 Denied Applicants

# Apps (Mar.)    # Apps

26	1,078
477	3,687
93	918

Agency	County	Electric				Electric/Natural Gas Combo				Natural Gas			
		Allocated	Used (Mar.)	Used	Unused	Allocated	Used (Mar.)	Used	Unused	Allocated	Used (Mar.)	Used	Unused
NKCAC	Boone	79	0	73	6	65	0	62	3				
	Campbell	148	0	138	10	145	0	132	13				
	Gallatin									2	0	2	0
	Grant	136	0	131	5	20	0	19	1				
	Kenton	199	0	182	17	245	0	229	16				
	Pendleton									41	0	40	1
	<b>Total</b>		<b>562</b>	<b>0</b>	<b>524</b>	<b>38</b>	<b>475</b>	<b>0</b>	<b>442</b>	<b>33</b>	<b>43</b>	<b>0</b>	<b>42</b>
<b>Grand Total</b>		<b>562</b>	<b>0</b>	<b>524</b>	<b>38</b>	<b>475</b>	<b>0</b>	<b>442</b>	<b>33</b>	<b>43</b>	<b>0</b>	<b>42</b>	<b>1</b>

Agency	Benefit Type	County	Available	On Waitlist (Mar.)	On Waitlist	Approved (Mar.)	Approved	Withdrawn (Mar.)	Withdrawn	Rejected (Mar.)	Rejected	Removed (Mar.)	Removed
NKCAC	Electric	Boone	6	21	54	0	25	0	0	0	12	4	6
		Campbell	10	45	153	0	39	0	0	0	13	2	10
		Grant	5	0	7	0	0	0	0	0	34	3	5
		Kenton	17	56	133	0	55	0	0	0	63	5	17
		<b>Total</b>	<b>38</b>	<b>122</b>	<b>347</b>	<b>0</b>	<b>119</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>122</b>	<b>14</b>	<b>38</b>
	Electric/Natural Gas Combo	Boone	3	24	54	0	20	0	0	0	4	2	3
		Campbell	13	86	336	0	101	0	0	0	21	4	12
		Grant	1	1	20	0	0	0	0	0	4	0	1
		Kenton	16	119	317	0	74	0	0	0	27	6	16
		<b>Total</b>	<b>33</b>	<b>230</b>	<b>727</b>	<b>0</b>	<b>195</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>56</b>	<b>12</b>	<b>32</b>
	Natural Gas	Gallatin	0	0	3	0	0	0	0	0	0	0	0
		Pendleton	1	1	1	0	0	0	0	0	3	0	0
		<b>Total</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>		<b>72</b>	<b>353</b>	<b>1078</b>	<b>0</b>	<b>314</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>181</b>	<b>26</b>	<b>70</b>

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



Agency	Benefit Type	County	Enrolled (Mar.)	Enrolled	On Waitlist (Mar.)	On Waitlist	Approved (Mar.)	Approved	Withdrawn (Mar.)	Withdrawn	Rejected (Mar.)	Rejected	Removed (Mar.)	Removed
NKCAC	Electric	Carroll	0	0	0	0	0	1	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	0	112	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>114</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Gallatin	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	0	143	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>144</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Natural Gas	Boone	0	0	0	0	2	9	0	0	0	0	0	0
		Campbell	0	0	0	0	0	5	0	0	0	0	0	0
		Grant	0	0	0	0	0	6	0	0	0	0	0	0
		Kenton	0	0	0	0	3	20	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>41</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Grand Total</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>299</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

Denial Reason	# Apps (Mar.)	# Apps
Exceeds Maximum Allowable Income	3	30
Exceeds Maximum Number of Applications	90	707
System Message: The request was rejected by the vendor because of the following reason: applied combo, should be electric.	0	1
System Message: The request was rejected by the vendor because of the following reason: Bad Account Number	0	27
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Electric	0	8
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Combo SB Electric	0	10

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



System Message: The request was rejected by the vendor because of the following reason: Cust applied Elec S/B Combo	0	42
System Message: The request was rejected by the vendor because of the following reason: Cust applied Electric SB Combo	0	2
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Electric SB Combo	0	5
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Gas SB Combo	0	1
System Message: The request was rejected by the vendor because of the following reason: Customer applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Duplicate	0	1
System Message: The request was rejected by the vendor because of the following reason: Final Bill	0	65
System Message: The request was rejected by the vendor because of the following reason: Name and Act # do not match	0	17



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$1,892.14</b>
Invoice #	042023-01
Invoice Date	5/15/23
Invoice Period	April 2023

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,979.20	\$448.24	\$2,458.08	\$7,521.12
Legal	\$2,494.80	\$0.00	\$0.00	\$2,494.80
IT R&M	\$9,979.20	\$0.00	\$103.32	\$9,875.88
Other Expenses	\$2,494.80	\$219.19	\$1,908.30	\$586.50
<b>Total</b>	<b>\$24,948.00</b>	<b>\$667.43</b>	<b>\$4,469.70</b>	<b>\$20,478.30</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$1,224.71</b>	<b>\$12,686.36</b>	<b>\$18,525.64</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$26,825.00</b>	<b>\$175.00</b>
Slots Filled	1,080	-	1,073	7
<b>CAK Crisis Admin</b>	<b>\$429.34</b>	<b>-\$2,259.56</b>	<b>\$0.00</b>	<b>\$429.34</b>
<b>CAA Crisis Admin</b>	<b>\$1,717.37</b>	<b>\$2,259.56</b>	<b>\$2,259.56</b>	<b>-\$542.19</b>
<b>Total</b>	<b>\$85,306.71</b>	<b>\$1,892.14</b>	<b>\$46,240.62</b>	<b>\$39,066.09</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.





## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)

### Summary

Program Participants  
Program Applicants  
Denied Applicants

# Apps (Apr.)    # Apps

0	1,073
218	3,332
56	769

Agency	County	Electric				Electric/Natural Gas Combo				Natural Gas			
		Allocated	Used (Apr.)	Used	Unused	Allocated	Used (Apr.)	Used	Unused	Allocated	Used (Apr.)	Used	Unused
NKCAC	Boone	79	0	79	0	65	0	65	0				
	Campbell	148	0	148	0	145	0	142	3				
	Gallatin									2	0	2	0
	Grant	136	0	136	0	20	0	18	2				
	Kenton	199	0	199	0	245	0	245	0				
	Pendleton									41	0	39	2
	<b>Total</b>		<b>562</b>	<b>0</b>	<b>562</b>	<b>0</b>	<b>475</b>	<b>0</b>	<b>470</b>	<b>5</b>	<b>43</b>	<b>0</b>	<b>41</b>
<b>Grand Total</b>		<b>562</b>	<b>0</b>	<b>562</b>	<b>0</b>	<b>475</b>	<b>0</b>	<b>470</b>	<b>5</b>	<b>43</b>	<b>0</b>	<b>41</b>	<b>2</b>

Agency	Benefit Type	County	Available	On Waitlist (Apr.)	On Waitlist	Approved (Apr.)	Approved	Withdrawn (Apr.)	Withdrawn	Rejected (Apr.)	Rejected	Removed (Apr.)	Removed
NKCAC	Electric	Boone	0	7	54	1	8	0	0	0	12	0	0
		Campbell	0	14	153	4	11	0	0	0	13	0	0
		Grant	0	0	7	0	0	0	0	0	34	0	0
		Kenton	0	19	133	4	24	0	0	0	63	0	0
		<b>Total</b>	<b>0</b>	<b>40</b>	<b>347</b>	<b>9</b>	<b>43</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>122</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Boone	0	7	54	1	5	0	0	0	4	0	0
		Campbell	3	18	339	8	29	0	0	0	20	0	0
		Grant	2	0	22	0	0	0	0	0	4	0	0
		Kenton	0	41	317	14	34	0	0	0	27	0	0
		<b>Total</b>	<b>5</b>	<b>66</b>	<b>732</b>	<b>23</b>	<b>68</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>55</b>	<b>0</b>	<b>0</b>
	Natural Gas	Gallatin	0	0	3	0	0	0	0	0	0	0	0
		Pendleton	2	0	2	0	0	0	0	0	3	0	0
		<b>Total</b>	<b>2</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>		<b>7</b>	<b>106</b>	<b>1084</b>	<b>32</b>	<b>111</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>180</b>	<b>0</b>	<b>0</b>

**Utility Assistance Report - Slots**

Duke HEA  
 FFY 23 (10/1/2022-9/30/2023)



Agency	Benefit Type	County	Enrolled (Apr.)	Enrolled	On Waitlist (Apr.)	On Waitlist	Approved (Apr.)	Approved	Withdrawn (Apr.)	Withdrawn	Rejected (Apr.)	Rejected	Removed (Apr.)	Removed
NKCAC	Electric	Carroll	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	6	112	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>113</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Gallatin	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	16	143	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>144</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Natural Gas	Boone	0	0	0	0	0	9	0	0	0	0	0	0
		Campbell	0	0	0	0	0	4	0	0	0	0	0	0
		Grant	0	0	0	0	0	6	0	0	0	0	0	0
		Kenton	0	0	0	0	2	18	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>38</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>24</b>	<b>295</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>



## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)

Denial Reason	# Apps (Apr.)	# Apps
Exceeds Maximum Allowable Income	1	25
Exceeds Maximum Number of Applications	55	564
System Message: The request was rejected by the vendor because of the following reason: Bad Account Number	0	27
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Electric	0	8
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Combo SB Electric	0	10
System Message: The request was rejected by the vendor because of the following reason: Cust applied Elec S/B Combo	0	42
System Message: The request was rejected by the vendor because of the following reason: Cust applied Electric SB Combo	0	2
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Electric SB Combo	0	5
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Gas SB Combo	0	1
System Message: The request was rejected by the vendor because of the following reason: Customer applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Duplicate	0	1
System Message: The request was rejected by the vendor because of the following reason: Final Bill	0	65
System Message: The request was rejected by the vendor because of the following reason: Name and Act # do not match	0	17



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$3,581.70</b>
Invoice #	052023-01
Invoice Date	6/15/23
Invoice Period	May 2023

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,979.20	\$303.81	\$2,761.89	\$7,217.31
Legal	\$2,494.80	\$0.00	\$0.00	\$2,494.80
IT R&M	\$9,979.20	\$0.00	\$103.32	\$9,875.88
Other Expenses	\$2,494.80	\$297.06	\$2,205.36	\$289.44
<b>Total</b>	<b>\$24,948.00</b>	<b>\$600.87</b>	<b>\$5,070.57</b>	<b>\$19,877.43</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$2,980.83</b>	<b>\$15,667.19</b>	<b>\$15,544.81</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$26,825.00</b>	<b>\$175.00</b>
Slots Filled	1,080	-	1,073	7
<b>CAK Crisis Admin</b>	<b>\$429.34</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$429.34</b>
<b>CAA Crisis Admin</b>	<b>\$1,717.37</b>	<b>\$0.00</b>	<b>\$2,259.56</b>	<b>-\$542.19</b>
<b>Total</b>	<b>\$85,306.71</b>	<b>\$3,581.70</b>	<b>\$49,822.32</b>	<b>\$35,484.39</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.



## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)

### Summary

Program Participants  
 Program Applicants  
 Denied Applicants

# Apps (May)      # Apps

0	1,073
308	3,565
103	850

Agency	County	Electric				Electric/Natural Gas Combo				Natural Gas				
		Allocated	Used (May)	Used	Unused	Allocated	Used (May)	Used	Unused	Allocated	Used (May)	Used	Unused	
NKCAC	Boone	79	0	79	0	65	0	65	0					
	Campbell	148	0	148	0	145	0	142	3					
	Gallatin									2	0	2	0	
	Grant	136	0	136	0	20	0	18	2					
	Kenton	199	0	199	0	245	0	245	0					
	Pendleton										41	0	39	2
	<b>Total</b>		<b>562</b>	<b>0</b>	<b>562</b>	<b>0</b>	<b>475</b>	<b>0</b>	<b>470</b>	<b>5</b>	<b>43</b>	<b>0</b>	<b>41</b>	<b>2</b>
<b>Grand Total</b>		<b>562</b>	<b>0</b>	<b>562</b>	<b>0</b>	<b>475</b>	<b>0</b>	<b>470</b>	<b>5</b>	<b>43</b>	<b>0</b>	<b>41</b>	<b>2</b>	

Agency	Benefit Type	County	Available	On Waitlist (May)	On Waitlist	Approved (May)	Approved	Withdrawn (May)	Withdrawn	Rejected (May)	Rejected	Removed (May)	Removed
NKCAC	Electric	Boone	0	0	54	16	20	0	0	0	12	0	0
		Campbell	0	0	153	24	30	0	0	0	13	0	0
		Grant	0	0	7	0	0	0	0	0	34	0	0
		Kenton	0	0	133	39	46	0	0	0	63	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>347</b>	<b>79</b>	<b>96</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>122</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Boone	0	0	54	11	15	0	0	0	4	0	0
		Campbell	3	0	339	64	80	0	0	0	20	0	0
		Grant	2	0	22	0	0	0	0	0	4	0	0
		Kenton	0	0	317	49	70	0	0	0	27	0	0
		<b>Total</b>	<b>5</b>	<b>0</b>	<b>732</b>	<b>124</b>	<b>165</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>55</b>	<b>0</b>	<b>0</b>
	Natural Gas	Gallatin	0	0	3	0	0	0	0	0	0	0	0
		Pendleton	2	0	2	0	0	0	0	0	3	0	0
		<b>Total</b>	<b>2</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>		<b>7</b>	<b>0</b>	<b>1084</b>	<b>203</b>	<b>261</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>180</b>	<b>0</b>	<b>0</b>

**Utility Assistance Report - Slots**

Duke HEA  
 FFY 23 (10/1/2022-9/30/2023)



Agency	Benefit Type	County	Enrolled (May)	Enrolled	On Waitlist (May)	On Waitlist	Approved (May)	Approved	Withdrawn (May)	Withdrawn	Rejected (May)	Rejected	Removed (May)	Removed
NKCAC	Electric	Carroll	0	0	0	0	0	1	0	0	0	0	0	0
		Owen	0	0	0	0	1	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	0	112	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>114</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Gallatin	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	0	143	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>144</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Natural Gas	Boone	0	0	0	0	0	9	0	0	0	0	0	0
		Campbell	0	0	0	0	0	4	0	0	0	0	0	0
		Grant	0	0	0	0	0	6	0	0	0	0	0	0
		Kenton	0	0	0	0	1	19	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>39</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>297</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



Denial Reason	# Apps (May)	# Apps
Exceeds Maximum Allowable Income	6	30
Exceeds Maximum Number of Applications	97	640
System Message: The request was rejected by the vendor because of the following reason: Bad Account Number	0	27
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Electric	0	8
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Combo SB Electric	0	10
System Message: The request was rejected by the vendor because of the following reason: Cust applied Elec S/B Combo	0	42
System Message: The request was rejected by the vendor because of the following reason: Cust applied Electric SB Combo	0	2
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Electric SB Combo	0	5
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Gas SB Combo	0	1
System Message: The request was rejected by the vendor because of the following reason: Customer applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Duplicate	0	1
System Message: The request was rejected by the vendor because of the following reason: Final Bill	0	65
System Message: The request was rejected by the vendor because of the following reason: Name and Act # do not match	0	17



Community Action Kentucky, Inc  
 101 Burch Court  
 Frankfort, KY 40601

Duke Energy  
 Attn: Cindy Givens

<b>Amount Due</b>	<b>\$15,500.32</b>
Invoice #	062023-01
Invoice Date	7/15/23
Invoice Period	June 2023

Description	Budget	Current	YTD	Remaining
<b>CAK Admin</b>				
Staffing	\$9,979.20	\$87.10	\$2,848.99	\$7,130.21
Legal	\$2,494.80	\$0.00	\$0.00	\$2,494.80
IT R&M	\$9,979.20	\$0.00	\$103.32	\$9,875.88
Other Expenses	\$2,494.80	\$80.76	\$2,286.12	\$208.68
<b>Total</b>	<b>\$24,948.00</b>	<b>\$167.86</b>	<b>\$5,238.43</b>	<b>\$19,709.57</b>
<b>CAA Admin</b>	<b>\$31,212.00</b>	<b>\$15,332.46</b>	<b>\$30,999.65</b>	<b>\$212.35</b>
<b>Slot Maintenance Fees @ \$25/slot</b>	<b>\$27,000.00</b>	<b>\$0.00</b>	<b>\$26,825.00</b>	<b>\$175.00</b>
Slots Filled	1,080	-	1,073	7
<b>CAK Crisis Admin</b>	<b>\$429.34</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$429.34</b>
<b>CAA Crisis Admin</b>	<b>\$1,717.37</b>	<b>\$0.00</b>	<b>\$2,259.56</b>	<b>-\$542.19</b>
<b>Total</b>	<b>\$85,306.71</b>	<b>\$15,500.32</b>	<b>\$65,322.64</b>	<b>\$19,984.07</b>

Please make checks payable to Community Action Kentucky, Inc. and include the Invoice Number.





## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)

### Summary

Program Participants  
 Program Applicants  
 Denied Applicants

# Apps (June)    # Apps

0	1,078
84	3,618
39	876

Agency	County	Electric				Electric/Natural Gas Combo				Natural Gas			
		Allocated	Used (June)	Used	Unused	Allocated	Used (June)	Used	Unused	Allocated	Used (June)	Used	Unused
NKCAC	Boone	79	0	73	6	65	0	62	3				
	Campbell	148	0	138	10	145	0	132	13				
	Gallatin									2	0	2	0
	Grant	136	0	131	5	20	0	19	1				
	Kenton	199	0	182	17	245	0	229	16				
	Pendleton									41	0	40	1
	<b>Total</b>		<b>562</b>	<b>0</b>	<b>524</b>	<b>38</b>	<b>475</b>	<b>0</b>	<b>442</b>	<b>33</b>	<b>43</b>	<b>0</b>	<b>42</b>
<b>Grand Total</b>		<b>562</b>	<b>0</b>	<b>524</b>	<b>38</b>	<b>475</b>	<b>0</b>	<b>442</b>	<b>33</b>	<b>43</b>	<b>0</b>	<b>42</b>	<b>1</b>

Agency	Benefit Type	County	Available	On Waitlist (June)	On Waitlist	Approved (June)	Approved	Withdrawn (June)	Withdrawn	Rejected (June)	Rejected	Removed (June)	Removed
NKCAC	Electric	Boone	6	0	54	5	22	0	0	0	12	0	6
		Campbell	10	0	153	4	33	0	0	0	13	0	10
		Grant	5	0	7	0	0	0	0	0	34	0	5
		Kenton	17	0	133	4	52	0	0	0	63	0	17
		<b>Total</b>	<b>38</b>	<b>0</b>	<b>347</b>	<b>13</b>	<b>107</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>122</b>	<b>0</b>	<b>38</b>
	Electric/Natural Gas Combo	Boone	3	0	54	4	16	0	0	0	4	0	3
		Campbell	13	0	336	18	92	0	0	0	21	0	12
		Grant	1	0	20	0	0	0	0	0	4	0	1
		Kenton	16	0	317	8	73	0	0	0	27	0	16
		<b>Total</b>	<b>33</b>	<b>0</b>	<b>727</b>	<b>30</b>	<b>181</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>56</b>	<b>0</b>	<b>32</b>
	Natural Gas	Gallatin	0	0	3	0	0	0	0	0	0	0	0
		Pendleton	1	0	1	0	0	0	0	0	3	0	0
		<b>Total</b>	<b>1</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>		<b>72</b>	<b>0</b>	<b>1078</b>	<b>43</b>	<b>288</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>181</b>	<b>0</b>	<b>70</b>

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



Agency	Benefit Type	County	Enrolled (June)	Enrolled	On Waitlist (June)	On Waitlist	Approved (June)	Approved	Withdrawn (June)	Withdrawn	Rejected (June)	Rejected	Removed (June)	Removed
NKCAC	Electric	Carroll	0	0	0	0	0	1	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	0	112	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>114</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Electric/Natural Gas Combo	Gallatin	0	0	0	0	0	1	0	0	0	0	0	0
		Pendleton	0	0	0	0	0	143	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>144</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	Natural Gas	Boone	0	0	0	0	0	9	0	0	0	0	0	0
		Campbell	0	0	0	0	0	4	0	0	0	0	0	0
		Grant	0	0	0	0	0	6	0	0	0	0	0	0
		Kenton	0	0	0	0	2	20	0	0	0	0	0	0
		Owen	0	0	0	0	0	1	0	0	0	0	0	0
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>40</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>Grand Total</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>298</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Denial Reason	# Apps (June)	# Apps
Exceeds Maximum Allowable Income	0	30
Exceeds Maximum Number of Applications	39	665
System Message: The request was rejected by the vendor because of the following reason: applied combo, should be electric.	0	1
System Message: The request was rejected by the vendor because of the following reason: Bad Account Number	0	27
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Electric	0	8
System Message: The request was rejected by the vendor because of the following reason: Cust applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Combo SB Electric	0	10

As of 7/13/2023 6:00:57

## Utility Assistance Report - Slots

Duke HEA

FFY 23 (10/1/2022-9/30/2023)



System Message: The request was rejected by the vendor because of the following reason: Cust applied Elec S/B Combo	0	42
System Message: The request was rejected by the vendor because of the following reason: Cust applied Electric SB Combo	0	2
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Electric SB Combo	0	5
System Message: The request was rejected by the vendor because of the following reason: Cust Applied Gas SB Combo	0	1
System Message: The request was rejected by the vendor because of the following reason: Customer applied Combo S/B Gas	0	1
System Message: The request was rejected by the vendor because of the following reason: Duplicate	0	1
System Message: The request was rejected by the vendor because of the following reason: Final Bill	0	65
System Message: The request was rejected by the vendor because of the following reason: Name and Act # do not match	0	17

HEA PROGRAM MEETING AGENDAS

October 20, 2022 – CAK/DUKE ENERGY KENTUCKY

Agenda Items –

Update with CAK and their Staffing Changes

Duke Energy Marketing HEA Review

December 12, 2022 – CAK/ DUKE ENERGY KENTUCKY

Agenda Items –

Review HEA Program for 2023

Set up a secure shared site for customer information transfer