

**COLUMBIA GAS OF KENTUCKY, INC.
RESPONSE TO COMMISSION STAFF'S POST-FORMAL CONFERENCE
REQUEST FOR INFORMATION
DATED FEBRUARY 26, 2020**

1. Columbia Kentucky, Delta, Duke Kentucky, LG&E, KU, and Kentucky Power, respectively, shall provide the following information for January 1, 2015, until December 31, 2019. If a utility has both electric and gas residential customers, provide the information requested for electric residential customers, gas residential customers, and the total number of residential customers.
 - a. Total number of residential customers for each year.
 - b. Monthly and annual totals of service termination notices issued to residential customers only for non-payment of bills.
 - c. Monthly and annual totals of service termination for residential customers only for non-payment of bills.
 - d. Monthly and annual total amount of unique residential customers issued service termination notices for non-payment of bills.

e. Monthly and annual total amount of unique residential customers with service terminated for non-payment of bills.

Response:

a.

2015 - 120,780
 2016 - 121,364
 2017 - 121,630
 2018 - 122,148
 2019 - 122,648

b.

Year	Jan	Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Annual total
2015	10854	11834	12183	9556	5767	844	4347	3118	1915	2055	2262	3701	68436
2016	5867	7710	7138	4580	4029	2694	2263	2334	2052	2072	2443	4955	48137
2017	11304	13403	12063	9409	5356	4393	2908	2425	2469	2281	3050	8228	77289
2018	13957	17409	13990	10728	7702	4676	3133	2695	2704	2351	3576	8605	91526
2019	12411	14667	13641	9018	5311	4049	2775	2574	2579	2279	3013	8584	80901

c.

Year	Jan	Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Annual total
2015	279	7	873	1097	906	209	193	906	645	314	234	267	5930
2016	56	353	590	661	650	619	560	453	419	312	255	152	5080
2017	383	498	575	791	926	930	649	472	424	337	270	83	6338
2018	205	454	538	623	1268	1180	660	512	237	395	203	246	6521
2019	231	621	523	784	798	870	651	490	345	331	274	155	6073

d. Supplemental Response dated March 9, 2020:

Year	Jan	Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Annual total
2015	7432	3065	2485	1357	753	132	439	332	250	242	253	477	17217
2016	4489	3675	1955	960	640	548	452	545	398	422	428	1091	15603
2017	9975	5539	2950	1203	972	776	504	453	349	357	457	1520	25055
2018	13916	7738	2883	1254	1090	847	459	432	324	347	503	1381	31174
2019	12332	6266	3360	1244	852	609	551	484	329	388	424	1443	28282

e. Supplemental Response dated March 9, 2020:

Year	Jan	Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec	Annual total
2015	53	22	271	544	498	232	82	465	351	130	70	56	2774
2016	23	63	228	280	373	397	277	284	177	146	76	46	2370
2017	113	121	235	445	529	683	417	309	196	163	75	41	3327
2018	65	186	254	381	812	910	612	334	174	170	89	55	4042
2019	105	173	209	510	536	706	506	302	220	192	84	58	3601