

**KENTUCKY-AMERICAN WATER COMPANY  
CASE NO. 2019-00366  
COMMISSION STAFF'S THIRD REQUEST FOR INFORMATION**

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**Witness: Susan L. Lancho**

1. Identify any other bill payment assistance programs, other than those listed on the attached spreadsheet that your utility funds either through customer donations or shareholder funds. Describe all funding sources for the program(s); state whether the program is a crisis program or recurring benefit program; provide the eligibility criteria; and state whether any fees are paid to administer the program(s).

**Response:**

There are no other additional programs.