

# Prestonsburg City's Utilities Commission

Water, Waste Water and Natural Gas System

(Municipally Owned)

2560 South Lake Drive

Prestonsburg, Kentucky 41653-1048

Phone (606) 886-6871 • Fax (606) 886-8779

TDD: Ky Relay #711

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JAN 14 2019

PUBLIC SERVICE  
COMMISSION

January 11, 2019

Gwen R. Pinson  
Executive Director  
Kentucky Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602

Re: Southern Water Case No. 2018-00230

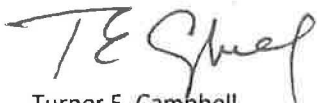
Dear Ms. Pinson,

Attached please find information informally requested by Chairman Schmitt during the Southern Water ARC Hearing on Tuesday, January 8, 2109.

In addition, the Chairman requested information from me pertaining to the subject of any available documentation pertaining to an estimated forty (40) customers located in the Harold/Betsy Layne area transferred to Prestonsburg from Southern in 2017 that may have been receiving water via either straight hookups in their respective meter boxes or receiving free water by any other means. We installed new radio read meters in this area of 1,050 customers from July 1, 2017 through approximately December 1, 2017. I informed Chairman Schmitt and the Commission about this during the January 8<sup>th</sup> hearing and at that time he asked me for any documentation of the type I have stated. After a lengthy discussion with our Assistant Superintendent regarding this request I have determined that with our workers installing the new meters on a complete change out basis for these new customers no incidents of straight hookups, non- functioning meters, etc., were actually documented. Although our meter installers did indeed encounter a number of incidents of customers receiving water and not being billed due to straight hookups, etc., the workers simply installed our new meters in the meter boxes of the legitimate customers in that area. The Assistant Superintendent did inform me that there were a few customers in that area that had functioning meters but said meters were not in the billing system records given Prestonsburg by Southern. In my opinion this could have been simply an oversight that may have happened when those 1,050 customers were transferred in 2007 from the old Sandy Valley Water District to Southern.

If either you or the Commission has any questions regarding this submittal please do not hesitate to contact me.

Respectfully,



Turner E. Campbell  
Superintendent/CEO

Copy: File

## Southern Water and Sewer Reading History Report

Service Type	WT Water	Starting Date	01/01/2015
Cycle	All Cycles	Ending Date	03/13/2019
Starting Account	0128-03110-001	Sort Order	Account
Ending Account	0128-03110-001	Page Break on Account Group	<input type="checkbox"/>
Print on wide carriage	No	Use Reading Factor	Yes
Date Selection For Report	Posting		All Groups

Trans. Date	Service	Rate	Meter Number	Previous Reading	Present Reading	Usage	Reading Type	Deduct Usage	Demand Usage	Change Out
0128-03110-001	01	Champs Country Cooking,			PO Box 377 Mcdowell, KY 41647-0377					
01/07/2015 12:00 AM	Water	01	60541458	329,000	333,000	4,000	Read	0	0	<input type="checkbox"/>
02/05/2015 12:00 AM	Water	01	60541458	333,000	336,000	3,000	Read	0	0	<input type="checkbox"/>
05/21/2015 12:00 AM	Water	01	60541458	336,000	351,000	6,000	Read	0	0	<input type="checkbox"/>
06/05/2015 12:00 AM	Water	01	60541458	351,000	354,000	3,000	Read	0	0	<input type="checkbox"/>
07/09/2015 12:00 AM	Water	01	60541458	354,000	357,000	3,000	Read	0	0	<input type="checkbox"/>
08/07/2015 12:00 AM	Water	01	60541458	357,000	361,000	4,000	Read	0	0	<input type="checkbox"/>
09/03/2015 12:00 AM	Water	01	60541458	361,000	386,000	25,000	Read	0	0	<input type="checkbox"/>
10/01/2015 12:00 AM	Water	01	60541458	386,000	392,000	6,000	Read	0	0	<input type="checkbox"/>
11/06/2015 12:00 AM	Water	01	60541458	392,000	397,000	5,000	Read	0	0	<input type="checkbox"/>
12/07/2015 12:00 AM	Water	01	60541458	397,000	401,000	4,000	Read	0	0	<input type="checkbox"/>
01/12/2016 12:00 AM	Water	01	60541458	401,000	405,000	4,000	Read	0	0	<input type="checkbox"/>
02/08/2016 12:00 AM	Water	01	60541458	405,000	409,000	4,000	Read	0	0	<input type="checkbox"/>
03/09/2016 12:00 AM	Water	01	60541458	409,000	416,000	7,000	Read	0	0	<input type="checkbox"/>
04/08/2016 12:00 AM	Water	01	60541458	416,000	420,000	4,000	Read	0	0	<input type="checkbox"/>
05/09/2016 12:00 AM	Water	01	60541458	420,000	424,000	4,000	Read	0	0	<input type="checkbox"/>
06/08/2016 12:00 AM	Water	01	60541458	424,000	429,000	5,000	Read	0	0	<input type="checkbox"/>
07/13/2016 12:00 AM	Water	01	60541458	429,000	434,000	5,000	Read	0	0	<input type="checkbox"/>
08/05/2016 12:00 AM	Water	01	60541458	434,000	444,000	10,000	Read	0	0	<input type="checkbox"/>
09/12/2016 12:00 AM	Water	01	60541458	444,000	450,000	6,000	Read	0	0	<input type="checkbox"/>
11/01/2016 09:29 AM	Water	01	60541458	450,000	455,000	5,000	Read	0	0	<input type="checkbox"/>
11/30/2016 09:37 AM	Water	01	60541458	455,000	460,000	5,000	Read	0	0	<input type="checkbox"/>
12/29/2016 01:06 PM	Water	01	60541458	460,000	464,000	4,000	Read	0	0	<input type="checkbox"/>
01/31/2017 12:38 PM	Water	01	60541458	464,000	469,000	5,000	Read	0	0	<input type="checkbox"/>
02/28/2017 11:39 AM	Water	01	60541458	469,000	472,000	3,000	Read	0	0	<input type="checkbox"/>
03/30/2017 02:08 PM	Water	01	60541458	472,000	476,000	4,000	Read	0	0	<input type="checkbox"/>
04/28/2017 11:03 AM	Water	01	60541458	476,000	481,000	5,000	Read	0	0	<input type="checkbox"/>
05/30/2017 03:14 PM	Water	01	60541458	481,000	484,000	3,000	Read	0	0	<input type="checkbox"/>
06/29/2017 01:14 PM	Water	01	60541458	484,000	493,000	9,000	Read	0	0	<input type="checkbox"/>
07/31/2017 12:42 PM	Water	01	60541458	493,000	498,000	5,000	Read	0	0	<input type="checkbox"/>
08/30/2017 02:13 PM	Water	01	60541458	498,000	501,000	3,000	Read	0	0	<input type="checkbox"/>

Trans. Date	Service	Rate	Meter Number	Previous Reading	Present Reading	Usage	Reading Type	Deduct Usage	Demand Usage	Change Out
09/28/2017 11:35 AM	Water	01	60541458	501,000	505,000	4,000	Read	0	0	<input type="checkbox"/>
11/02/2017 02:10 PM	Water	01	60541458	505,000	509,000	4,000	Read	0	0	<input type="checkbox"/>
11/30/2017 10:55 AM	Water	01	60541458	509,000	515,000	6,000	Read	0	0	<input type="checkbox"/>
12/29/2017 12:25 PM	Water	01	60541458	515,000	519,000	4,000	Read	0	0	<input type="checkbox"/>
01/26/2018 04:29 PM	Water	01	60541458	519,000	526,000	7,000	Read	0	0	<input type="checkbox"/>
02/28/2018 11:06 AM	Water	01	60541458	526,000	532,000	6,000	Read	0	0	<input type="checkbox"/>
03/28/2018 11:50 AM	Water	01	60541458	532,000	535,000	3,000	Read	0	0	<input type="checkbox"/>
04/27/2018 12:02 PM	Water	01	60541458	535,000	542,000	7,000	Read	0	0	<input type="checkbox"/>
05/31/2018 10:59 AM	Water	01	60541458	542,000	546,000	4,000	Read	0	0	<input type="checkbox"/>
06/27/2018 03:36 PM	Water	01	60541458	546,000	556,000	10,000	Read	0	0	<input type="checkbox"/>
07/31/2018 11:18 AM	Water	01	60541458	556,000	559,000	3,000	Read	0	0	<input type="checkbox"/>
08/29/2018 11:22 AM	Water	01	60541458	559,000	566,000	7,000	Read	0	0	<input type="checkbox"/>
09/27/2018 02:21 PM	Water	01	60541458	566,000	570,000	4,000	Read	0	0	<input type="checkbox"/>
10/30/2018 12:18 PM	Water	01	60541458	570,000	574,000	4,000	Read	0	0	<input type="checkbox"/>
11/29/2018 12:26 PM	Water	01	60541458	574,000	580,000	6,000	Read	0	0	<input type="checkbox"/>
12/28/2018 11:48 AM	Water	01	60541458	580,000	584,000	4,000	Read	0	0	<input type="checkbox"/>
01/31/2019 04:03 PM	Water	01	60541458	584,000	587,000	3,000	Read	0	0	<input type="checkbox"/>
02/27/2019 12:12 PM	Water	01	60541458	587,000	590,000	3,000	Read	0	0	<input type="checkbox"/>
03/08/2019 10:51 AM	Water	01	60541458	590,000	593,000	3,000	Read	0	0	<input type="checkbox"/>
1 Customers in Route 0128				255,000 Route Usage						
1 Customers on Report				255,000 Total Usage						

## Southern Water and Sewer Customer History Report

Service Type All  
 AR Code All  
 Beginning Date 01/01/2015  
 Ending Date 03/13/2019

Use Reading Factor   
 Start Balance With Zero   
 Print Transaction in Descending Order   
 Print Breakdown By  Transaction  Service  Taxes  Totals Only  
 Usage Service None

History For Account 0128-03110-001 Champs Country Cooking

Trn Date	Void	Post By	Code	Description	Check #	Amount	Unapplied	Balance
01/19/15		CV	PAY	Payment		(\$130.00)	\$0.00	\$50.08
01/28/15		CV	WAT	Water Billing		\$42.12	\$0.00	\$92.20
02/24/15		CV	PNB	Penalty Billing		\$3.97	\$0.00	\$96.17
02/27/15		CV	WAT	Water Billing		\$33.51	\$0.00	\$129.68
03/18/15		CV	PAY	Payment		(\$100.00)	\$0.00	\$29.68
03/27/15		CV	WAT	Water Billing		\$42.12	\$0.00	\$71.80
04/21/15		CV	PNB	Penalty Billing		\$2.02	\$0.00	\$73.82
04/29/15		CV	WAT	Water Billing		\$50.74	\$0.00	\$124.56
05/13/15		CV	PAY	Payment		(\$100.00)	\$0.00	\$24.56
05/29/15		CV	WAT	Water Billing		\$59.36	\$0.00	\$83.92
06/26/15		CV	PAY	Payment		(\$100.00)	\$0.00	(\$16.08)
06/26/15		CV	PNB	Penalty Billing		\$5.60	\$0.00	(\$10.48)
06/26/15		CV	PNJ	Penalty Adjustment	0	(\$29.78)	\$0.00	(\$40.26)
06/29/15		CV	WAT	Water Billing		\$33.51	\$0.00	(\$6.75)
07/29/15		CV	WAT	Water Billing		\$33.51	\$0.00	\$26.76
08/11/15		CV	PAY	Payment		(\$26.76)	\$0.00	\$0.00
08/27/15		CV	WAT	Water Billing		\$42.12	\$0.00	\$42.12
09/21/15		CV	PAY	Payment		(\$50.00)	\$0.00	(\$7.88)
09/29/15		CV	WAT	Water Billing		\$230.87	\$0.00	\$222.99
10/21/15		CV	PNB	Penalty Billing		\$20.99	\$0.00	\$243.98
10/28/15		CV	PAY	Payment		(\$250.00)	\$0.00	(\$6.02)
10/29/15		CV	WAT	Water Billing		\$61.69	\$0.00	\$55.67
11/23/15		CV	PNB	Penalty Billing		\$5.22	\$0.00	\$60.89
11/24/15		CV	PAY	Payment		(\$65.00)	\$0.00	(\$4.11)
11/30/15		CV	WAT	Water Billing		\$52.79	\$0.00	\$48.68
12/21/15		CV	PNB	Penalty Billing		\$4.57	\$0.00	\$53.25
12/23/15		CV	PAY	Payment		(\$50.00)	\$0.00	\$3.25
12/29/15		CV	WAT	Water Billing		\$43.88	\$0.00	\$47.13
01/20/16		CV	PNB	Penalty Billing		\$4.14	\$0.00	\$51.27
01/29/16		CV	WAT	Water Billing		\$43.88	\$0.00	\$95.15
02/22/16		CV	PNB	Penalty Billing		\$4.14	\$0.00	\$99.29
02/26/16		CV	PAY	Payment		(\$100.00)	\$0.00	(\$0.71)
02/29/16		CV	WAT	Water Billing		\$43.88	\$0.00	\$43.17
03/21/16		CV	PNB	Penalty Billing		\$4.07	\$0.00	\$47.24
03/30/16		CV	WAT	Water Billing		\$70.60	\$0.00	\$117.84
04/21/16		CV	PNB	Penalty Billing		\$6.66	\$0.00	\$124.50
04/28/16		CV	WAT	Water Billing		\$43.88	\$0.00	\$168.38
05/23/16		CV	PNB	Penalty Billing		\$4.14	\$0.00	\$172.52
05/23/16		CV	PAY	Payment		(\$168.38)	\$0.00	\$4.14
05/26/16		CV	WAT	Water Billing		\$43.88	\$0.00	\$48.02
06/21/16		CV	PNB	Penalty Billing		\$4.14	\$0.00	\$52.16
06/21/16		CV	PNJ	Penalty Adjustment	0	(\$60.00)	\$0.00	(\$7.84)
06/29/16		CV	WAT	Water Billing		\$52.79	\$0.00	\$44.95
07/18/16		CV	PAY	Payment		(\$44.95)	\$0.00	\$0.00
07/28/16		CV	WAT	Water Billing		\$52.79	\$0.00	\$52.79
08/17/16		CV	PAY	Payment		(\$53.00)	\$0.00	(\$0.21)
09/16/16		CV	WAT	Water Billing		\$97.31	\$0.00	\$97.10
10/16/16		CV	PNB	Penalty Billing		\$9.16	\$0.00	\$106.26
11/16/16		CV	PAY	Payment		(\$106.26)	\$0.00	\$0.00

Trn Date	Void	Post By	Code	Description	Check #	Amount	Unapplied	Balance
09/29/16		CV	WAT	Water Billing		\$61.69	\$0.00	\$61.69
10/19/16		Amber	105	check payment	638	(\$67.51)	(\$5.82)	(\$5.82)
11/01/16		Amber	WAT	Water Billing		\$52.79	\$0.00	\$46.97
11/01/16		Amber	OVP	Apply Unapplied Ca:		\$0.00	\$5.82	\$46.97
11/21/16		Amber	105	check payment	646	(\$46.97)	\$0.00	\$0.00
11/30/16		Amber	WAT	Water Billing		\$52.79	\$0.00	\$52.79
12/20/16		Paula	PNB	Penalty Billing		\$4.98	\$0.00	\$57.77
12/21/16		Tonya	100	cash payments		(\$55.00)	\$0.00	\$2.77
12/29/16		Amber	WAT	Water Billing		\$43.88	\$0.00	\$46.65
01/20/17		Tonya	100	cash payments		(\$46.65)	\$0.00	\$0.00
01/31/17		Amber	WAT	Water Billing		\$52.79	\$0.00	\$52.79
02/21/17		Elizabeth	100	cash payments		(\$52.79)	\$0.00	\$0.00
02/28/17		Amber	WAT	Water Billing		\$34.98	\$0.00	\$34.98
03/21/17		Paula	PNB	Penalty Billing		\$3.30	\$0.00	\$38.28
03/29/17		Elizabeth	105	check payment	623	(\$38.28)	\$0.00	\$0.00
03/30/17		Amber	WAT	Water Billing		\$43.88	\$0.00	\$43.88
04/21/17		Paula	PNB	Penalty Billing		\$4.14	\$0.00	\$48.02
04/25/17		Tonya	100	cash payments		(\$50.00)	(\$1.98)	(\$1.98)
04/28/17		Amber	WAT	Water Billing		\$52.79	\$0.00	\$50.81
04/28/17		Amber	OVP	Apply Unapplied Ca:		\$0.00	\$1.98	\$50.81
05/19/17		Tonya	100	cash payments		(\$55.00)	(\$4.19)	(\$4.19)
05/30/17		Amber	WAT	Water Billing		\$34.98	\$0.00	\$30.79
05/30/17		Amber	OVP	Apply Unapplied Ca:		\$0.00	\$4.19	\$30.79
06/20/17		Elizabeth	105	check payment	788	(\$30.79)	\$0.00	\$0.00
06/29/17		Amber	WAT	Water Billing		\$88.40	\$0.00	\$88.40
07/18/17		Tonya	105	check payment		(\$88.40)	\$0.00	\$0.00
07/31/17		Amber	WAT	Water Billing		\$52.79	\$0.00	\$52.79
08/16/17		Elizabeth	100	cash payments		(\$52.79)	\$0.00	\$0.00
08/30/17		Amber	WAT	Water Billing		\$34.98	\$0.00	\$34.98
09/20/17		Tonya	105	check payment		(\$34.98)	\$0.00	\$0.00
09/28/17		Amber	WAT	Water Billing		\$43.88	\$0.00	\$43.88
10/20/17		Tonya	100	cash payments		(\$50.00)	(\$6.12)	(\$6.12)
11/02/17		Amber	WAT	Water Billing		\$43.88	\$0.00	\$37.76
11/02/17		Amber	OVP	Apply Unapplied Ca:		\$0.00	\$6.12	\$37.76
11/20/17		Elizabeth	100	cash payments		(\$37.76)	\$0.00	\$0.00
11/30/17		Amber	WAT	Water Billing		\$61.69	\$0.00	\$61.69
12/15/17		Tonya	100	cash payments		(\$61.69)	\$0.00	\$0.00
12/29/17		Amber	WAT	Water Billing		\$43.88	\$0.00	\$43.88
01/22/18		Paula	PNB	Penalty Billing		\$4.14	\$0.00	\$48.02
01/26/18		Amber	WAT	Water Billing		\$70.60	\$0.00	\$118.62
02/20/18		Tonya	100	cash payments		(\$118.62)	\$0.00	\$0.00
02/28/18		Amber	WAT	Water Billing		\$61.69	\$0.00	\$61.69
03/16/18		Tonya	100	cash payments		(\$61.69)	\$0.00	\$0.00
03/28/18		Amber	WAT	Water Billing		\$34.98	\$0.00	\$34.98
04/13/18		Elizabeth	100	cash payments		(\$34.98)	\$0.00	\$0.00
04/27/18		Amber	WAT	Water Billing		\$70.60	\$0.00	\$70.60
05/16/18		Tonya	100	cash payments		(\$70.60)	\$0.00	\$0.00
05/31/18		Amber	WAT	Water Billing		\$43.88	\$0.00	\$43.88
06/15/18		Elizabeth	100	cash payments		(\$43.88)	\$0.00	\$0.00
06/27/18		Amber	WAT	Water Billing		\$97.31	\$0.00	\$97.31
07/13/18		Tonya	100	cash payments		(\$100.00)	(\$2.69)	(\$2.69)
07/20/18		Amber	PNB	Penalty Billing		\$9.18	\$0.00	\$6.49
07/31/18		Amber	WAT	Water Billing		\$34.98	\$0.00	\$41.47
08/01/18		Paula	PNJ	Penalty Adjustment		(\$9.18)	\$0.00	\$32.29
08/14/18		Elizabeth	100	cash payments		(\$32.29)	\$0.00	\$0.00
08/29/18		Amber	WAT	Water Billing		\$70.60	\$0.00	\$70.60

Trn Date	Void	Post By	Code	Description	Check #	Amount	Unapplied	Balance
08/29/18		Amber	OVP	Apply Unapplied Ca:		\$0.00	\$2.69	\$70.60
09/14/18		Elizabeth	100	cash payments		(\$70.60)	\$0.00	\$0.00
09/27/18		Amber	WAT	Water Billing		\$43.88	\$0.00	\$43.88
10/19/18		Tonya	100	cash payments		(\$50.00)	(\$6.12)	(\$6.12)
10/30/18		Amber	WAT	Water Billing		\$43.88	\$0.00	\$37.76
10/30/18		Amber	OVP	Apply Unapplied Ca:		\$0.00	\$6.12	\$37.76
11/15/18		Elizabeth	100	cash payments		(\$37.76)	\$0.00	\$0.00
11/29/18		Amber	WAT	Water Billing		\$61.69	\$0.00	\$61.69
12/20/18		Tonya	100	cash payments		(\$61.69)	\$0.00	\$0.00
12/28/18		Amber	WAT	Water Billing		\$43.88	\$0.00	\$43.88
01/14/19		Elizabeth	100	cash payments		(\$43.88)	\$0.00	\$0.00
01/31/19		Tonya	WAT	Water Billing		\$34.98	\$0.00	\$34.98
02/11/19		Tonya	100	cash payments		(\$34.98)	\$0.00	\$0.00
02/27/19		Amber	WAT	Water Billing		\$34.98	\$0.00	\$34.98
<b>Total For Selection</b>						(\$145.10)	\$0.00	(\$145.10)
<b>Ending Balance</b>						\$34.98	\$0.00	\$34.98

VERIFICATION

I, Dean Hall, hereby acknowledge that I have read the foregoing document and the statements contained therein are true and accurate as I verily believe.

Dean M Hall

STATE OF KENTUCKY

COUNTY OF FLOYD

The foregoing document was subscribed and sworn before me by Dean Hall, to be the truth to the best of his/her knowledge, this the 27<sup>th</sup> day of March, 2019.

Kimberly Dapleton  
NOTARY PUBLIC, STATE AT LARGE

My Commission Expires: 9-6-2020