



CITY OF DRAKESBORO

P.O. Box 129 • Mose Rager Blvd. • Drakesboro, KY 42337

270-476-8986

(888) 662-2406 (Voice/TTY); (866) 557-5762 (Español)

Drakesboro Work Order

Work Order #: 1422

Date: 1-4-22 Time: 11:25 Gas Water WW Acct #: 10-00935-1

Name: Joyce Compton Mobile Number: _____

Address: 690 Union Ridge Rd

Work to be Done:

New Meter# _____ New Reading _____

Turn on & Read _____ Old Reading _____

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line _____ (See Below)

Read and Lock (Nonpayment) _____ Get Meter _____
Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Waiting on a call. Needs pressure test done.

No call by 9/30/22. smg file

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

Comments:

Work Completed By: _____ Date Completed: _____

Time Started: _____ Time Ended: _____

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11/12/21 Smg
Leslie said they are still waiting on their contractor to install unit. Existing meter there (old). She will call when they are ready to do pressure test.
*Make acct. Active when done

Date:
Name:
Address:
Work to be done:

Work Order #: 10421
Water WW Acct #: _____
Mobile Number: 270-225-7688
Beech Creek

New Meter# _____ New Reading _____
Turn on & Read _____ Old Reading _____
Read and Lock _____ Set Meter and Lock _____
Reading Only _____ Locate Line (See Below) _____
Read and Lock (Nonpayment) _____ Get Meter _____
Number _____
Check Pressure _____ Flush Line _____ Check & Leak _____
Unlock Only and Read (Do Not Turn On) _____

Special Instructions New Service. They have to get pressure test. NO big hurry.

Work Done:

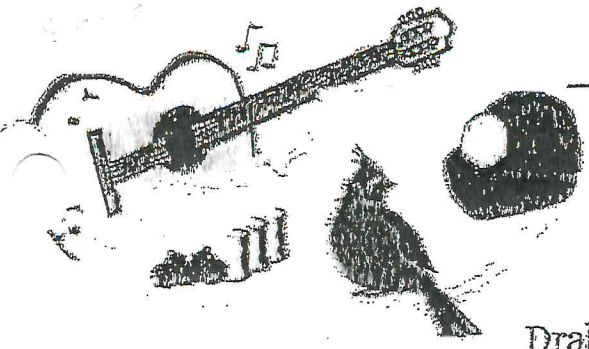
Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____
Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

1-3-2022 Still waiting on HVAC to be installed
Comments: *Also will have to have a repayment plan on old debt under Tracy's name.

File Smg not ready on 9/30/22
Work Completed By: _____ Date Completed: _____

Time Started: _____ Time Ended: _____



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Drakesboro Work Order

Work Order #: ~~16-02410-006~~

Date: 9/30/22 Time: 10:20am Gas Water WW Acct #: 10-02410-006

Name: Jeremiah Edwards Mobile Number: 270-820-8736

Address: 100 Green Meadows St. Beechmont Ky 42323

Work to be Done:

New Meter# 19M366170 New Reading _____

Turn on & Read 1316 Old Reading 1316 (June'22)

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line _____ (See Below)

Read and Lock (Nonpayment) _____ Get Meter _____

Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Turn on & read

COMPLETED
By: AP Date: 9/30/22

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: meter unlocked gas turned back on house

Work Completed By: BA & BJ Date Completed: 9-30-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

Equal Opportunity Employer and Service Provider

The employees of Drakesboro are not trained HVAC personnel. Lighting of pilots are a courtesy and the City can not be held liable.

Meter Turn On and Turn Off Form - 1201

City/Company: Drakesboro Gas Company

Information

Turn On Turn Off

Date: 9-30-2022

Time: 12:03 pm

Address: 160 Green Meadows
Beechmont KY

Meter Number: 19M306170

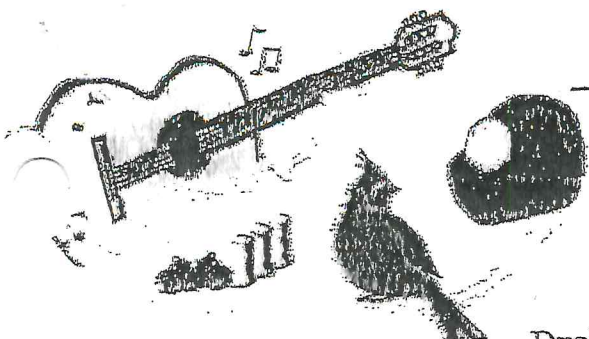
Meter Reading: 13/6

Reason for Turn Off/On? New owners of house old owners had gas
turned off when they moved

Was the Meter Valve Locked? Yes No

Additional Remarks: Gas furnace only gas appliance at residence

Completed By: B. Jones



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Drakesboro Work Order

Work Order #: _____

Date: 9/29/22 Time: _____ Gas Water WW Acct #: 50-7740-1

Name: Richie Pentecost Mobile Number: (270)543-7904

Address: 102 Torie Ln.

Work to be Done:

COMPLETED

New Meter# 19910751 New Reading _____ By: AP Date: 9/30/22

Turn on & Read 446 Old Reading 446

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line _____ (See Below) Put in beginning

Read and Lock (Nonpayment) _____ Get Meter _____
Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Turned back on from summer.
Reconnection paid.

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: Gas meter unlocked turned back on

Work Completed By: B. Jones Date Completed: 9-29-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Meter Turn On and Turn Off Form - 1201

City/Company:

Information

Turn On Turn Off

Date:

Time:

Address:

Meter Number:

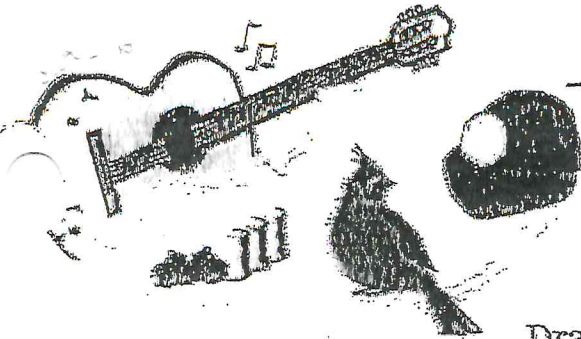
Meter Reading:

Reason for Turn Off/On?

Was the Meter Valve Locked? Yes No

Additional Remarks:

Completed By:



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Drakesboro Work Order Work Order #: _____

Date: 9/30/22 Time: 9:17am Gas Water WW Acct #: 10-07810-002

Name: Larry Bratcher Mobile Number: 606-416-3199

Address: 376 Reynolds Drive Beechmont Ky

Work to be Done:

New Meter# 19M366172 New Reading _____

Turn on & Read 1125 Old Reading 1125 (5/18/22)

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line _____ (See Below)

Read and Lock (Nonpayment) _____ Get Meter _____
Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Turn on & Read. Turned off for summer on
May 18, 22.

Set to beginning

COMPLETED

By: [Signature] Date: 9/30

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: Meter unlocked turned on gas service

Work Completed By: RA & BJ Date Completed: 9-30-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Meter Turn On and Turn Off Form - 1201

City/Company: Drakesboro Gas Company

Information

Turn On Turn Off

Date: 9-30-2022

Time: 09:40 AM

Address: 276 Reynolds Drive
Beechmont Ky

Meter Number: 14M366172

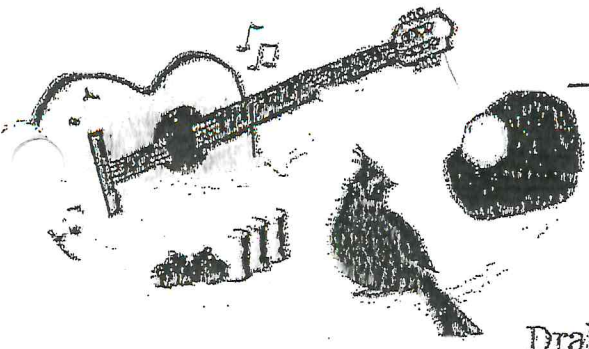
Meter Reading: 1125

Reason for Turn Off/On? summer turn off turned back on

Was the Meter Valve Locked? Yes No

Additional Remarks: Furnace only gas appliance

Completed By: B. Jones



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Drakesboro Work Order

Work Order #: _____

Date: 9/29/22 Time: 10:38am Gas Water WW Acct #: SD-77029-001

Name: Joe Fleming Mobile Number: 270-543-9830

Address: 133 Douglas Street Belton Ky

Work to be Done:

COMPLETED

New Meter# 20744150

New Reading _____

By: AP Date: 9/29/22

Turn on & Read 1929

Old Reading 1929

put into begin after turned on

Read and Lock _____

Set Meter and Lock _____

Reading Only _____

Locate Line (See Below)

Read and Lock (Nonpayment) _____
Number _____

Get Meter _____

Check Pressure _____

Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Turn gas on. \$50 reconnect fee pd. AP

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: Gas meter unlocked turned on

Work Completed By: BA + RJ

Date Completed: 9-29-22

Time Started: _____

Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: 92729

Date: 9-27-22 Time: _____ Gas Water WW Acct #: 50-84010-01

Name: Sharon Knight Mobile Number: 50-84010-01

Address: 81 Knight Loop Drakesboro

Work to be Done:

(270)-476-2749

New Meter# 21976903 New Reading 1854

Turn on & Read Old Reading 5/25/22 1854

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line _____

Read and Lock (Nonpayment) _____ Get Meter _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions 50# Re-connection Fee She will bring in. smg

~~COMPLETED~~
(See Below) 9/28/22
By: AP Date: _____

Work Done:

COMPLETED
By: AP Date: 9/29/22

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

Comments:

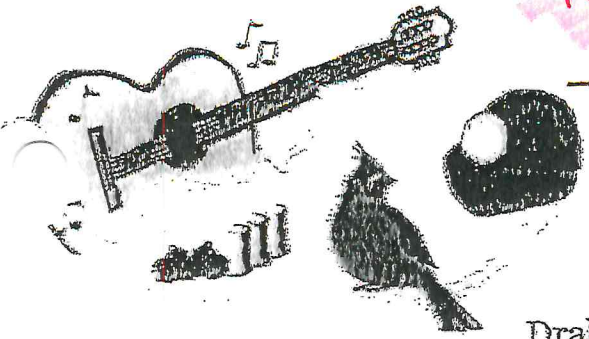
Work Completed By: R. Almod Date Completed: 9/27/22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Knock
Please
Unusual

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Drakesboro Work Order

Work Order #: _____

Date: 9/26/22 Time: _____ Gas Water WW Acct #: 30-33320-4

Name: Jean Jenkins Mobile Number: (270) 724-0712

Address: 5303 St Rt 176

Work to be Done:

- New Meter# 181706 New Reading 1677
- Turn on & Read _____ Old Reading 1677 8/25
- Read and Lock _____ Set Meter and Lock
- Reading Only _____ Locate Line (See Below)
- Read and Lock (Nonpayment) _____ Get Meter
- Number: _____
- Check Pressure _____ Flush Line _____ Check & Leak _____
- Unlock Only and Read (Do Not Turn On) _____
- Special Instructions Non-payment \$ 25.30

Called @ 11:15 - called and left voicemail by 12.

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

COMPLETED
By: MA Date: 9/28/22

Comments: METER SHUT OFF / LOCKED

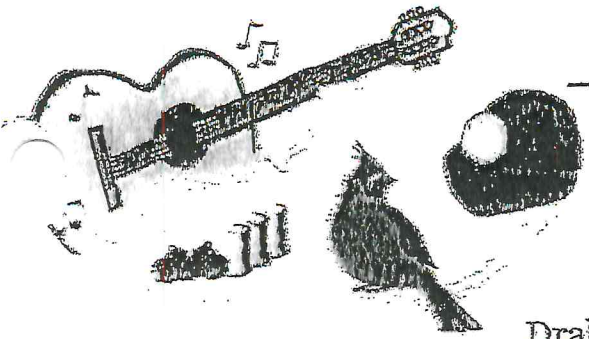
Work Completed By: B. Alca Date Completed: 9/28/22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: _____

Date: 9/26/22 Time: _____ Gas Water WW Acct #: 40-59100-2
Name: Donyon Mohon Mobile Number: (270) 977-4100
Address: 306 Christian st

Work to be Done:

New Meter# 486101 New Reading _____
Turn on & Read _____ Old Reading 12037 8/25
Read and Lock _____ Set Meter and Lock _____
Reading Only _____ Locate Line (See Below) _____
Read and Lock (Nonpayment) _____ Get Meter _____
Number _____
Check Pressure _____ Flush Line _____ Check & Leak _____
Unlock Only and Read (Do Not Turn On) _____
Special Instructions Non-payment \$ 38.50

Called @ 11:45 - NO ANSWER, and phone disconnected

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____
Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

COMPLETED
By: MA Date: 9/29/22

Comments: ~~TERMINATED~~ NO SHUT OFF, COMING TO PAY

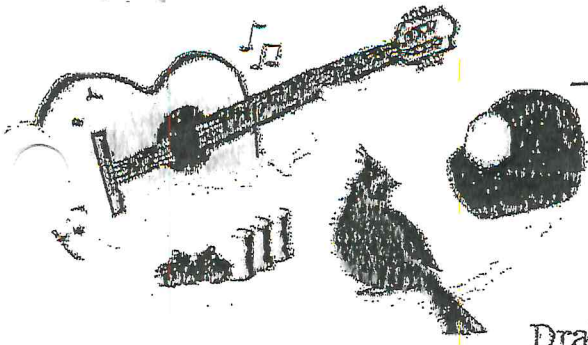
Work Completed By: R. Alford Date Completed: 9/28/22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: _____

Date: 9/28/22 Time: _____ Gas Water WW Acct #: 40-59100-2

Name: Donyon Mohon Mobile Number: _____

Address: 306 Christian St.

Work to be Done:

* New Meter# 476101 _____ New Reading _____

Turn on & Read _____ Old Reading 12046 9/28

Read and Lock _____ Set Meter and Lock _____

* Reading Only 2047 _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Putting into wifes name. husband passed away in January 2022.

* Move Amears ✓
* Move Deposits ✓
* Make card ✓
* PACS verify ✓
* Notes made on acct ✓

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

COMPLETED
By: MA Date: 9/28/22

Comments: _____

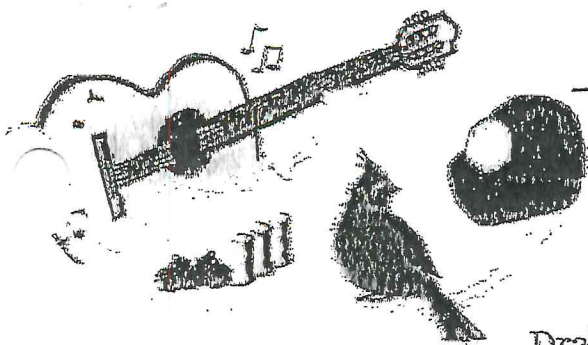
Work Completed By: BA & BJ Date Completed: 9-28-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: _____

Date: 9/28/22 Time: _____ Gas Water WW Acct #: 40-59100-2

Name: Kaitlyn Mohon Mobile Number: _____

Address: 306 Christian St

Work to be Done:

New Meter# 486101 New Reading _____

Turn on & Read _____ Old Reading 2047

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter _____

Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions wife taking over account

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

Comments:

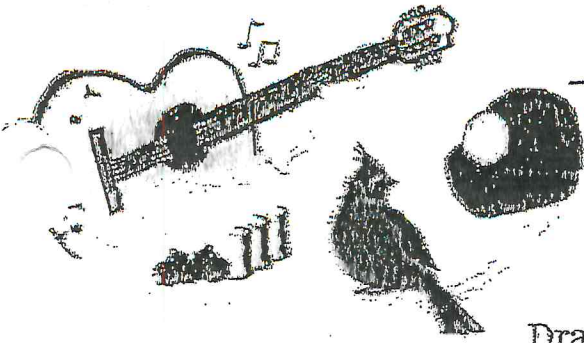
Work Completed By: B. Jones Date Completed: _____

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: _____

Date: 9/28/22 Time: 2:16pm Gas Water WW Acct #: 0050-81070-004

Name: Paul Bruton Mobile Number: 931-226-8138

Address: 1935 Corum Landing Rd. Drakesboro Ky 42337

Work to be Done:

New Meter# 485919 New Reading _____

Turn on & Read 8523 Old Reading 8523 on 8/29/22

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line _____ (See Below)

Read and Lock (Nonpayment) _____ Get Meter _____

Number _____

By: AP Date: 9/28/22

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions New owners

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: FURNACE ONLY GAS APPLIANCE. START UP
ALL GOOD

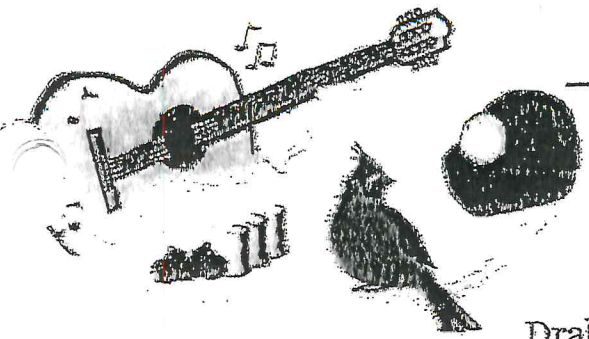
Work Completed By: B. Allet Date Completed: 9/28/22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: _____

Date: 9/26/22 Time: _____ Gas Water WW Acct #: 20-29000-2

Name: Cody Dalton Mobile Number: (270) 608-4526

Address: 100 Beechmont dr

Work to be Done:

New Meter# _____ New Reading _____

Turn on & Read _____ Old Reading 1648 8/25

Read and Lock _____ Set Meter and Lock _____

Reading Only 1648 _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter _____

Number _____

Check Pressure _____ Flush Line _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Called back and Complained of the Smell of gas very strong in the home. Customer said she'd been home all morning and stepped outside and came back in smelling gas, she has also had a headache all morning

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: Arrived at residence everyone outside used c.g. at stove over hot water heater and furnace no smell of gas also went across pipes in basement no gas detected

Work Completed By: BA & BJ Date Completed: 9-26-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

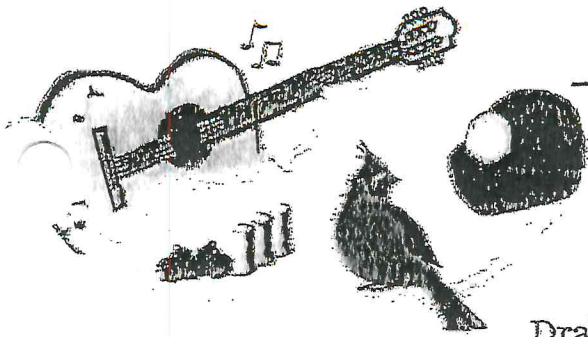
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COMPLETED

By: AP Date: 9/26/22
Check & Leak

-I informed customer to get out of the home and would send the guys out directly



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Drakesboro Work Order

Work Order #: _____

Date: 9/27/22 Time: _____ Gas Water WW Acct #: 20-18700-2

Name: Shannon Clark Mobile Number: (270) 543-8012

Address: 71 Jue Davis

Work to be Done:

New Meter# 486391 New Reading _____

Turn on & Read _____ Old Reading 1850 9/25

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter _____

Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____ Date: 9/28/22

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Check for leak.

husband home until 2pm.

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: Meter read wrong so usage not high

no leak check needed

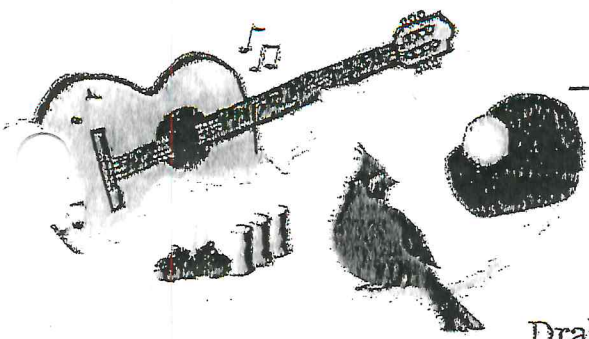
Work Completed By: B. Jones Date Completed: BAV RJ

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: _____

Date: 9/20/22 Time: _____

Gas Water WW Acct #: 20-31730-8

Name: Eric Newman

Mobile Number: (270) 599-438-3475

Address: 1011 Masonic Dr

Work to be Done:

New Meter# 486161 New Reading 8432

Turn on & Read _____ Old Reading 8423 8/25/22

Read and Lock _____ Set Meter and Lock

Reading Only _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter

Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Moved (shut off and lock)

*9/22/22
Final billing
Last 2 bills paid
by dep.
As K Karan for
79,387 COD +
8120 to Eric
9/27/22
Mailed dep.
refund to Eric
Turn up filse
AP*

Work Done:

Flushed: Yes No GPM: _____ How Long: _____

Water Logs: **COMPLETED**

Water Leak: Yes No GPM: _____ How Long: _____

Water Logs: AP Date: 9/27/22

Parts Used to Complete Job:

Comments: COULD NOT LOCK, NEED CAGE LOCK

Work Completed By: B. Alled Date Completed: 9/21/22

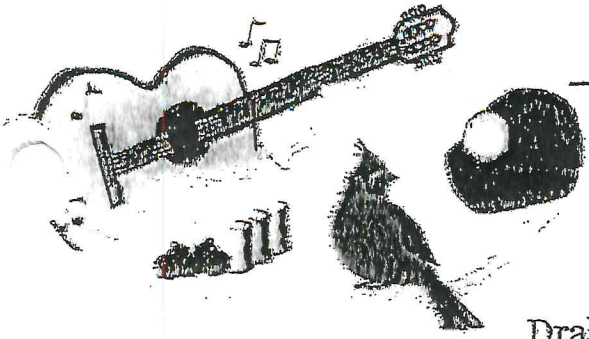
Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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COMPLETED
By: MA Date: 9/22/22



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Drakesboro Work Order

Work Order #: _____

Date: 9/23/22 Time: 3:00pm Gas Water WW Acct #: 0010-09390-009

Name: Rose Shively Mobile Number: 270-731-6383

Address: 2258 Hwy 431 South

Work to be Done:

COMPLETED

New Meter# 485730 New Reading _____ By: AP Date: 9/23/22

Turn on & Read Old Reading 1715

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Pressure test was done 8/22/22 & passed.

Turn on & read.

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: Gas turned on, gas shut back off stove and hot water heater need to be fixed or replaced

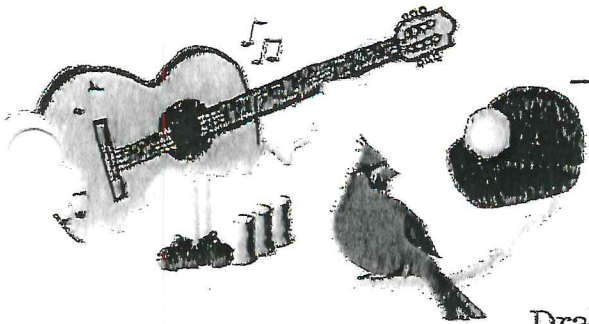
Work Completed By: BA & BJ Date Completed: 9-23-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

Equal Opportunity Employer and Service Provider

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Drakesboro Work Order

Work Order #: _____

Date: 9/23/22 Time: _____ Gas Water WW Acct #: 20-18750-1

Name: Harold Bratcher Mobile Number: (870)543-1209

Address: 48 beechcreek Browder rd

Work to be Done:

COMPLETED
By: AP Date: 9/23/22

New Meter# 21976880 New Reading _____

Turn on & Read 995 Old Reading 994

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter
Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Reconnect gas for winter

ASKED about applying reconnect toward bill

↳ Applied Reconnect toward bill for driveway inconvenience

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

Comments: Gas meter turned back on fired off furnace to ensure working properly

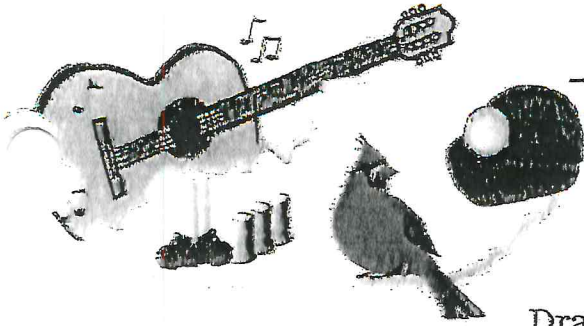
Work Completed By: BA & BJ Date Completed: 9-23-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: _____

Date: 9/23/22 Time: _____ Gas Water WW Acct #: 0001-05395-005

Name: Elizabeth Fulkerson Mobile Number: 270-977-0190

Address: 55 hall st.

Work to be Done:

COMPLETED
By: AP Date: 9/23/22

New Meter# _____ New Reading _____

Turn on & Read _____ Old Reading _____

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line _____ (See Below)

Read and Lock (Nonpayment) _____ Get Meter _____
Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Smells gas around the house.

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: Smell of gas around house checked service line and main down hall street with flame pack no leaks found in area

Work Completed By: BA + BJ Date Completed: 9-23-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: 091922

Date: 9-19 Time: _____ **Gas** Water WW Acct #: _____
Name: Elizabeth Fulkerson Mobile Number: 270-977-0190
Address: 55 Hall Street

Work to be Done:

COMPLETED

New Meter# _____ New Reading AP 9/22/22
Turn on & Read _____ Old Reading _____
Read and Lock _____ Set Meter and Lock _____
Reading Only _____ Locate Line (See Below) _____
Read and Lock (Nonpayment) _____ Get Meter _____
Number _____
Check Pressure _____ Flush Line _____ Check & Leak _____
Unlock Only and Read (Do Not Turn On) _____
Special Instructions Call on 9/18 - small fuser leak to be fixed 9/20/22 - (old gas line w/o meter)

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____
Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

Comments: Service line squeezed off old shut off valve removed new shut off valve installed checked with bubbles no leaks service line put back in service

Work Completed By: BA + BJ Date Completed: 9-22-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

Equal Opportunity Employer and Service Provider

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Incident Number: 22-032925

Incident Type: E911

Incident State: CLOSED

Global Number:

Linked Numbers:

Incident Detail

Received At:	Created At:	Dispatched At:	Created By:
09/18/2022 17:52:24	09/18/2022 17:52:33		SMATHENY

Event Type: GAS LEAK

Incident Case Numbers:

Incident Dispositions: CALL COMPLETED

Disposition Comment: LEAK NOT GOING INTO THE RES, WILL COME OUT TUESDAY TO FIX IT, IF IT GETS WORSE CONTACT DISPATCH

Caller Location: 1317 SR 431, DRAKESBORO [238] (37.222910, -87.054560)

Event Location: 55 HALL ST, DRAKESBORO [232] (37.222792, -87.054505)

Location Kind: CIVIC ADDRESS

Caller Name: ELIZABETH FULKERSON

Business Name:

Phone Number: 2709770190 Service Class: RSOS Cell Sector: NW Callback Number:

Comment: AT THE SHUT OFF VALVE / NOT LEAKING INTO HOME; GAS LINE DOES NOT GO INSIDE

Narrative Log

Narrative By	Narrative At	Category	Is Sensitive	Narrative
SMATHENY	09/18/2022 17:56:09		NO	CONTACT MADE W/ BRIAN JONES DRAKESBORO GAS // ENR
MBURKET	09/18/2022 18:00:30		NO	BRIAN JONES 10-97
MBURKET	09/18/2022 18:17:10		NO	BRIAN JONES 10-98

Event Type Log

Event Type By	Event Type At	Event Type
SMATHENY	09/18/2022 17:52:48	GAS LEAK

Location Log

Location By	Location At	Location Kind	Location
SMATHENY	09/18/2022 17:52:39	CIVIC ADDRESS	55 HALL ST, DRAKESBORO [232] (37.222792, -87.054505)

Disposition Log

Disposition By	Disposition At	Disposition
MBURKET		CALL COMPLETED

Incident State Log

Incident State By	Incident State At	Incident State
SMATHENY	09/18/2022 17:52:33	CREATED
MBURKET	09/18/2022 18:18:03	CLOSED

Category Log

Category: EMS

Event Type At: 09/18/2022 17:52:33

Event Type:

Response Area: EMS ESN 232

Final Disposition:

Category Event Type Log

Event Type By Event Type At Event Type

Category: FIRE

Event Type At: 09/18/2022 17:52:33

Event Type:

Response Area: FIRE ESN 232

Final Disposition:

Category Event Type Log

Event Type By Event Type At Event Type

Category: LAW

Event Type At: 09/18/2022 17:52:33

Event Type:

Response Area: LAW ESN 232

Final Disposition:

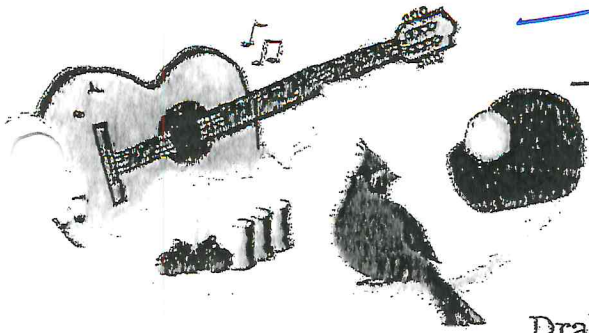
Category Event Type Log

Event Type By Event Type At Event Type

12:45 pm

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Drakesboro Work Order

Work Order #: _____

Date: 9/14/22 Time: _____ Gas Water WW Acct #: 10-3200-9

Name: Richard Sumner Mobile Number: (270) 820-3042

Address: 161 Wester dr.

Work to be Done:

- ★ New Meter# 19M215047 New Reading _____
- ★ Turn on & Read 2261 Old Reading 2261 9/6/22
- Read and Lock _____ Set Meter and Lock _____
- Reading Only _____ Locate Line (See Below)
- Read and Lock (Nonpayment) _____ Get Meter _____
- Number _____
- Check Pressure _____ Flush Line _____ Check & Leak _____
- Unlock Only and Read (Do Not Turn On) _____
- Special Instructions New customer. Turn on!

COMPLETED
By: MA Date: 9/14/22

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

Comments: Gas unlocked turned on customer advised they could light pilots on appliances

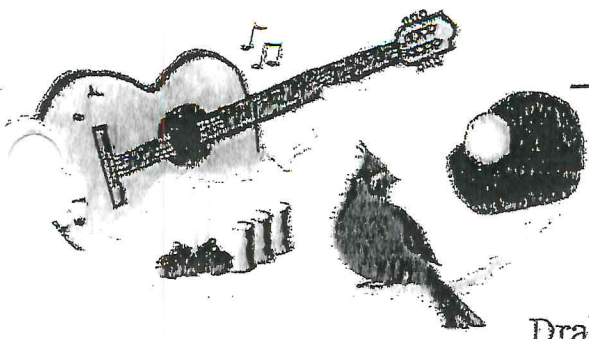
Work Completed By: B. Jones Date Completed: 9-14-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

Equal Opportunity Employer and Service Provider

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Drakesboro Work Order

Work Order #: _____

Date: 9/13/22 Time: _____

Gas Water WW Acct #: 0040-53445-606

Name: Paul Petty

Mobile Number: 606-371-9634

Address: 116 Broad

Work to be Done:

New Meter# 2034110 New Reading _____

Turn on & Read _____ Old Reading 3168

Read and Lock 3168 Set Meter and Lock _____

Reading Only _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter
Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions _____

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: Meter turned off and locked

Work Completed By: B. Jones Date Completed: 9-13-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: 91222

Date: 9-12-22 Time: 12:16 Gas Water WW Acct #: 10-00912-01

Name: Walter Brewer Mobile Number: 270-657-2499

Address: 1210us 431 South

Work to be Done:

Meter# 19910755 New Reading 270

Turn on & Read _____ Old Reading 270 8/25/22

* Read and Lock _____ Set Meter and Lock

Reading Only _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter
Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Customer asked to shut off - will be going to propane maybe. not using since Dec 21' smg

COMPLETED
By: AP Date: 9/13

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: _____

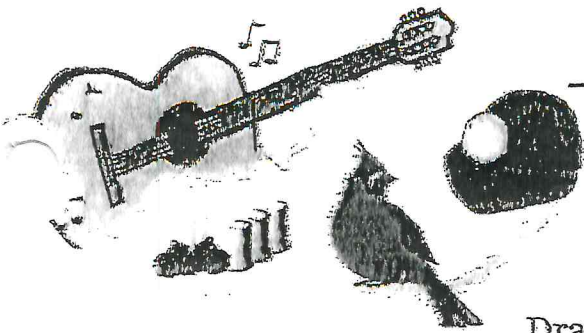
Work Completed By: R. Alled Date Completed: 9/13/22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Drakesboro Work Order

Work Order #: _____

Date: 9/6/22 Time: _____ Gas Water WW Acct #: 10-3200-8

Name: Daneka Arnold Mobile Number: (270) 602-9309 ← I think

Address: 161 Webster drive

Work to be Done:

COMPLETED
by AP Date: 9/7/22

* New Meter# 19M215047 New Reading _____

Turn on & Read _____ Old Reading 2259 8/25/22

* Read and Lock 2261 Set Meter and Lock

Reading Only _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter
Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Customer moved to 6547 US Hwy 431 S

✓ Acct final 9/6/22
• Asked for deposit 9/6/22
← Fold card / Mail remaining bill to her after deposit and final bill.
• Dep. put toward acct. \$200.00 9/7 AP
← ext 1894

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: Meter turned off and locked

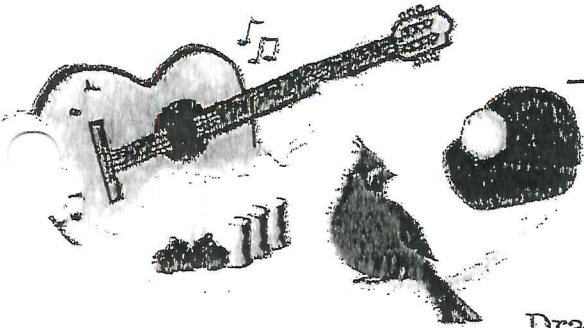
Work Completed By: B. Jones Date Completed: 9-6-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Turn off

Drakesboro Work Order

Work Order #: _____

Date: 8/26/22 Time: _____ Gas Water WW Acct #: 50-81070-3

Name: John and Elizabeth Kirby Mobile Number: (270) 619-3214

Address: 1935 Corum landing rd.

Work to be Done:

* New Meter# 485919 New Reading 8523 - 8/26/22

Turn on & Read _____ Old Reading 8523 - 7/27/22

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line _____

Read and Lock (Nonpayment) _____ Get Meter _____
Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions: Customer is selling home Sept. 15th

use deposit on final bill, mail the rest to ↓

1240 Bushbottom rd, Edwards, MS 39066

COMPLETED
By: AP Date: 9/8/22

- Air card in book
- Deposit 200.00
- Final status
- Email Karen for
- Deposit
- Gas bill
- Refund

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job: _____

Comments: Meter turned off and locked

9/16/22
\$25.00 - Gas Bill
B: 11
\$75.00 - Dep. refund
AP
Refund mailed
9/8/22 AP

Work Completed By: B. Jones Date Completed: 8-29-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

Equal Opportunity Employer and Service Provider

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City Of Drakesboro Customer History Report

Service Type All
Code All
Billing Date All
Ending Date

Use Reading Factor
Start Balance With Zero
Print Transaction in Descending Order
Print Breakdown By Transaction Service Taxes Totals Only
Usage Service None

History For Account 0050-81070-003 Kirby, John and Elizabeth

Trn Date	Void	Post By	Code	Description	Check #	Amount	Unapplied	Balance
12/12/19		Teresa	DPG	DEPOSIT REC'D G/	credit card	\$100.00	\$100.00	\$0.00
01/27/20		Teresa	GAB	Gas Billing		\$184.80	\$0.00	\$184.80
02/07/20		Teresa	PAY	Payment	178	(\$184.80)	\$0.00	\$0.00
02/25/20		Teresa	GAB	Gas Billing		\$135.80	\$0.00	\$135.80
03/06/20		Teresa	PAY	Payment	105	(\$135.80)	\$0.00	\$0.00
03/27/20		Teresa	GAB	Gas Billing		\$78.40	\$0.00	\$78.40
04/08/20		Teresa	PAY	Payment	115	(\$78.40)	\$0.00	\$0.00
04/27/20		Teresa	GAB	Gas Billing		\$35.00	\$0.00	\$35.00
05/11/20		Kelly C	PAY	Payment	119	(\$35.00)	\$0.00	\$0.00
06/01/20		Kelly C	GAB	Gas Billing		\$21.00	\$0.00	\$21.00
06/09/20		Kelly C	PAY	Payment	123	(\$21.00)	\$0.00	\$0.00
06/30/20		MikeJ	GAB	Gas Billing		\$21.00	\$0.00	\$21.00
07/06/20		Kelly C	PAY	Payment	124	(\$21.00)	\$0.00	\$0.00
07/30/20		Kelly C	GAB	Gas Billing		\$21.00	\$0.00	\$21.00
08/10/20		Kelly C	PAY	Payment	125	(\$21.00)	\$0.00	\$0.00
08/31/20		makenzef	GAB	Gas Billing		\$29.40	\$0.00	\$29.40
09/09/20		makenzef	PAY	Payment	143	(\$29.40)	\$0.00	\$0.00
09/29/20		makenzef	GAB	Gas Billing		\$21.00	\$0.00	\$21.00
10/13/20		makenzef	PAY	Payment	145	(\$21.00)	\$0.00	\$0.00
10/30/20		MikeJ	GAB	Gas Billing		\$21.00	\$0.00	\$21.00
11/20/20		makenzef	PAY	Payment	147	(\$21.00)	\$0.00	\$0.00
11/25/20		KellyB	GAB	Gas Billing		\$60.00	\$0.00	\$60.00
12/04/20		makenzef	PAY	Payment	149	(\$60.00)	\$0.00	\$0.00
12/30/20		KellyB	GAB	Gas Billing		\$137.00	\$0.00	\$137.00
01/20/21		KellyB	PAY	Payment	151	(\$150.70)	(\$13.70)	(\$13.70)
01/29/21		KellyB	GAB	Gas Billing		\$132.80	\$0.00	\$119.10
02/12/21		KellyB	PAY	Payment	164	(\$119.10)	\$0.00	\$0.00
02/23/21		KellyB	OVP	Overpayment		\$0.00	\$13.70	\$0.00
02/26/21		KellyB	GAB	Gas Billing		\$167.80	\$0.00	\$167.80
03/12/21		KellyB	PAY	Payment	166	(\$167.80)	\$0.00	\$0.00
03/30/21		Support	GAB	Gas Billing		\$72.60	\$0.00	\$72.60
04/15/21		Sandy G	PAY	Payment	152	(\$72.60)	\$0.00	\$0.00
04/29/21		Sandy G	GAB	Gas Billing		\$47.40	\$0.00	\$47.40
05/10/21		makenzef	PAY	Payment	153	(\$47.40)	\$0.00	\$0.00
06/01/21		makenzef	GAB	Gas Billing		\$25.00	\$0.00	\$25.00
06/10/21		Support	PAY	Payment	155	(\$25.00)	\$0.00	\$0.00
06/29/21		Sandy G	GAB	Gas Billing		\$25.00	\$0.00	\$25.00
07/13/21		makenzef	PAY	Payment	169	(\$25.00)	\$0.00	\$0.00
07/30/21		Sandy G	GAB	Gas Billing		\$25.00	\$0.00	\$25.00
08/09/21		makenzef	PAY	Payment	157	(\$25.00)	\$0.00	\$0.00
08/31/21		Sandy G	GAB	Gas Billing		\$25.00	\$0.00	\$25.00
09/10/21		makenzef	PAY	Payment	158	(\$25.00)	\$0.00	\$0.00
09/29/21		Sandy G	GAB	Gas Billing		\$25.00	\$0.00	\$25.00
10/14/21		makenzef	PAY	Payment	159	(\$25.00)	\$0.00	\$0.00
10/29/21		Sandy G	GAB	Gas Billing		\$27.80	\$0.00	\$27.80
11/08/21		makenzef	PAY	Payment	170	(\$27.80)	\$0.00	\$0.00
11/09/21		Sandy G	GAB	Gas Billing		\$74.00	\$0.00	\$74.00
12/15/21		Sandy G	PAY	Payment	171	(\$74.00)	\$0.00	\$0.00
12/30/21		Sandy G	GAB	Gas Billing		\$103.40	\$0.00	\$103.40

\$25.00
 \$25.00
 \$25.00

History For Account 0050-81070-003 Kirby, John and Elizabeth

Trn Date	Void	Post By	Code	Description	Check #	Amount	Unapplied	Balance
01/17/22		Sandy G	PNB	Penalty Billing		\$10.34	\$0.00	\$113.74
01/19/22		KellyB	PAY	Payment	172	(\$103.40)	\$0.00	\$10.34
01/21/22		Sandy G	GAB	Gas Billing		\$148.20	\$0.00	\$158.54
02/08/22		makenzef	PAY	Payment	173	(\$158.54)	\$0.00	\$0.00
02/26/22		Sandy G	GAB	Gas Billing		\$118.80	\$0.00	\$118.80
03/07/22		makenzef	PAY	Payment	174	(\$118.80)	\$0.00	\$0.00
03/29/22		makenzef	GAB	Gas Billing		\$90.80	\$0.00	\$90.80
04/07/22		Sandy G	PAY	Payment	175	(\$90.80)	\$0.00	\$0.00
04/29/22		makenzef	GAB	Gas Billing		\$64.20	\$0.00	\$64.20
05/05/22		makenzef	PAY	Payment	176	(\$64.20)	\$0.00	\$0.00
05/31/22		makenzef	GAB	Gas Billing		\$25.00	\$0.00	\$25.00
06/13/22		makenzef	PAY	Payment	178	(\$25.00)	\$0.00	\$0.00
06/30/22		makenzef	GAB	Gas Billing		\$25.00	\$0.00	\$25.00
07/16/22		Sandy G	PNB	Penalty Billing		\$2.50	\$0.00	\$27.50
07/26/22		makenzef	PAY	Payment	cc	(\$27.50)	\$0.00	\$0.00
08/01/22		Sandy G	GAB	Gas Billing		\$25.00	\$0.00	\$25.00
08/16/22		Sandy G	PNB	Penalty Billing		\$2.50	\$0.00	\$27.50
08/26/22		Angela	PAY	Payment	180	(\$27.50)	\$0.00	\$0.00
08/29/22		Angela	GAB	Gas Billing		\$25.00	\$0.00	\$25.00
Total For Selection						\$25.00	\$0.00	\$25.00
Ending Balance						\$25.00	\$0.00	\$25.00

- Customer pd final bill 7/12/22
- Dep. Refund request sent 9/12/22
- Mailed Check 9/7/22



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Drakesboro Work Order

Work Order #: 8822

Date: 8/8/22 Time: 2:50pm Gas Water WW Acct #: 050-83000-001
 Name: Ronald Heltsley Mobile Number: 270-847-7639
 Address: 4964 Riverside Rd.

Work to be Done:

New Meter# 1072022 New Reading 1783 Old Reading 1779 7/27/22
 Turn on & Read _____ Set Meter and Lock _____
 Read and Lock _____ Locate Line (See Below) _____
Reading Only 1783 Get Meter *gas logs - Pilot is on
 Read and Lock (Nonpayment) Number _____
 Check Pressure _____ Flush Line _____ Check & Leak _____

COMPLETED
 By: AP Date: 9/9/22

Unlock Only and Read (Do Not Turn On) _____
 Special Instructions New owners (Susan Todd)

Mr. Heltsley's forwarding address
551 State 2270 W Belton Ky 42324

- ① Folded read/book
- ② Final bill paid 3060
- ③ Check 769.40
- *Email sent for final bill payment + Deposit of fund 9/1/22 AP

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____
 Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

Comments: Check for possible leak, no one has been living there. Gas logs are on (pilot light)

office → *Call him back*

Work Completed By: B. Jones Date Completed: 8-8-2022

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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CITY OF DRAKESBORO

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270-476-8986
(888) 662-2406 (Voice/TTY); (866) 557-5762 (Español)

Drakesboro Work Order

Work Order #: _____

Date: 9-01-22 Time: _____ Gas Water WW Acct #: _____

Name: Ben Kramer Mobile Number: _____

Address: Park

Work to be Done:

New Meter# # 1624586 3289030 New Reading 0028 970

Turn on & Read _____ Old Reading _____

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line (See Below)

Read and Lock (Nonpayment) _____ Get Meter
Number _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Removed meter for owner to work.

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____
Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

COMPLETED
By: MA Date: 9/1/22

Parts Used to Complete Job:

Comments: Meters removed due to construction on foundation of duplex

Work Completed By: BA & BJ Date Completed: 9-1-22

Time Started: _____ Time Ended: _____

Customer signature _____ date _____

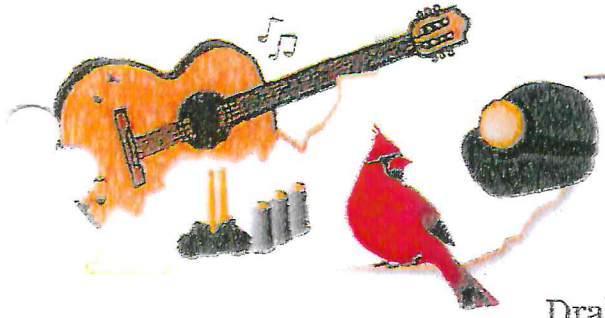
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Final Billing

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Drakesboro Work Order

Work Order #: _____

Date: 8/12/22 Time: 2:00

Gas Water WW Acct #: 30-42600-01

Name: Jeremie Ducus

Mobile Number: 977-9609

Address: 213 Guitar Ave

COMPLETED

Work to be Done:

By: AP Date: 9/2/22

New Meter# 486163

New Reading 9826

Turn on & Read _____

Old Reading 9826 7/27/22

Read and Lock 9826

Set Meter and Lock

Reading Only _____

Locate Line

Read and Lock (Nonpayment) Number _____

Get Meter

Check Pressure _____

Flush Line _____

Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions _____

88 Kirtly Rd
Beechmont Ky 42323

270-977-9609 owner
Sylvestrie
is aware

*AP 8/17- Final Billing
8/17- Folded in Bank
ASK about receipt
for deposit*

*- Final bill pd AP
- Marked inactive
AP*

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

Comments: Service turned off at meter

Work Completed By: B. Jones

Date Completed: _____

Time Started: _____

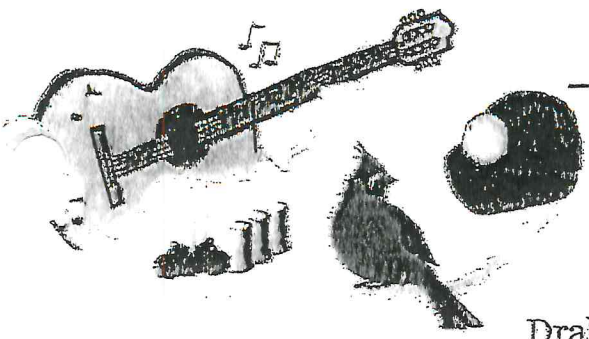
Time Ended: _____

Customer signature _____

date _____

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Drakesboro Work Order

Work Order #: _____

Date: 8/29/22 Time: _____ Gas Water WW Acct #: 20-29900-1
Name: Darrell Heltsky Mobile Number: 513-240-3368
Address: 100 White dr.

Work to be Done:

- New Meter# 485993 _____ New Reading _____
- Turn on & Read _____ Old Reading 6205 _____
- Read and Lock _____ Set Meter and Lock _____
- Reading Only 6205 _____ Locate Line **COMPLETED** (See Below)
- Read and Lock (Nonpayment) _____ Get Meter: AP Date: 9/2/22
- Number _____
- Check Pressure _____ Flush Line _____ Check & Leak _____
- Unlock Only and Read (Do Not Turn On) _____
- Special Instructions Sold home, just need read.

Set to final bill
 Fold page in book
 Email Karen for re fund of Deps after final bill pd.
 House sold to ~~AP~~ 8/29/22
 • Waiting for check to pay 1st bill & send his bal of deposit to him.

Work Done:

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____
 Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

Comments:

Work Completed By: B. Jones Date Completed: 8-29-22

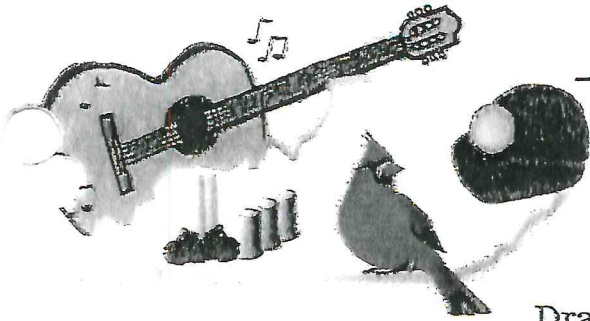
Time Started: _____ Time Ended: _____

Customer signature _____ date _____

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Final Bill pd
 mail deposit refund
 AP



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Drakesboro Work Order

Work Order #: _____

Date: 7/1/22 Time: _____ Gas ~~Water~~ WW Acct #: 50-83075-1

Name: Chris Groves Mobile Number: (270) 977-2131

Address: 4239 Riverside rd

COMPLETED

Work to be Done:

~~New Meter#~~ 19013970 New Reading 1015 By: AP Date: 9/1/22

Turn on & Read _____ Old Reading 1013 6/29

Read and Lock _____ Set Meter and Lock _____

Reading Only _____ Locate Line _____

Read and Lock (Nonpayment) _____ Get Meter _____

Check Pressure _____ Flush Line _____ Check & Leak _____

Unlock Only and Read (Do Not Turn On) _____

Special Instructions Moving, turn off and read.
438 St Rt 949 Dunmore, Ky 42339

- Refund check #100.00
1883 hasn't gone thru
7/13/22
Folded read card
8/11/22
smg

COMPLETED

Work Done:

By: MA Date: 7/1/22

Flushed: Yes No GPM: _____ How Long: _____ Water Logs: _____

Water Leak: Yes No GPM: _____ How Long: _____ Water Logs: _____

Parts Used to Complete Job:

_____ * Waiting on customer to see if she can
_____ Find the refund check. May have to
_____ send another. (Stop payment on)

Comments: Turned off and locked _____
_____ 1 # 1883
_____ Have not done yet
_____ until Mrs Groves says
_____ she cant find

Work Completed By: BA & BJ Date Completed: 7-7-2022 Refund ck #
Time Started: _____ Time Ended: _____ 1883 went thru bank

Customer signature _____ date _____

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