



## Incident Report

### Drakesboro Purchase Point Incident

Sunday February 14<sup>th</sup>, 2021 operator Donald Sims received a call from a commercial Gas customer. Customer states he was having pressure issues. Operator proceeded to check all regulator stations "bank" regulator station pressure was recorded 20lbs, they are normally 40lbs. Operator proceeded to the "purchase point" and pressure of 895,395,120lbs had drop to 895,395,60lbs. Operator proceeded to remove ice from the regulators and exercised second- cut regulator after an hour of the observance pressures climb 98 lbs. from 60lbs. At 7:15 pm that same night the operator received another phone call from another customer stating they may be having pressure problems, operator called mayor and headed back to "purchase point" regulator station. Regulator station [pressure at the "bank" were below normal operating pressure. Pressures at the purchase point regulator stations had drop to 40lbs. the emergency leg was then used to allow pressure to return to normal operating pressures of 125lbs. Danny of Russmar was contacted. Martin contracting was then contracted and new regulators were purchased brought in from Ohio the morning of the 18<sup>th</sup>. The new purchase point regulators were installed, and no issues have been recorded since. CATCO regulator heaters will be installed during our regular annual inspection.