

Incident Number: 2019111376 Incident Type: NORMAL Priority:
IC Number: 19-0000034405

Details

Received By Received Date Dispatched Complaint:
DMOORE 9/24/2019 17:25:58 GAS LEAK GAS LEAK

Comment STRONG GAS SMELL AROUND HIS METER - BUT METER ISNT RUNNING

Disposition

CONTACT MADE

Location

ALI ESN: Call ESN: 235

ALI Address:

ALI Phone:

Location Address: 5904 STATE ROUTE 1163, GREENVILLE

Location Phone: 270-543-4057

GIS Address:

Latitude: 37.1499745850379

Landmark::

Longitude: -87.0613140030384

Caller

ALI Caller:

Location Caller: JERRY POGUE

Raw ALI Feed

Dispatched Units

Case Number:

<u>Status</u>	<u>Set Date/Time</u>	<u>Odometer</u>	<u>Comments</u>	<u>Set By</u>
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Incident Narrative

DMOORE	9/24/2019 17:28:27		DRAKESBORO GAS NOTIFIED - DEE SIMMS	
CFIELDS	9/24/2019 18:13:21		DEE CALLED BACK & ADVISED EVERYTHING IS NOW 10-4 - THEY TOOK CARE OF IT	

Complainants

Vehicles

Make: Model: Style: Color: Year:

Tag Number: Tag State: Model:

Comments:

Wreckers

Wrecker Company	Service Area	Caller Requested	Responded	Call Date/Time
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Radio Communications

Incident Status Log

ACTIVE	DMOORE	9/24/2019 17:25:58	47
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Run Date: 10/04/2019
13:53:24

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CLOSED CFIELDS 9/24/2019 18:13:29 0 CONTACT MADE -

Complaint Code Change Log

GAS DRIVE OFF	09/24/2019 17:26:49	DMOORE
GAS LEAK	09/24/2019 17:26:51	DMOORE

Attached ALI Feeds

DRAKESBORO WORK ORDER

Work Order #: _____

DATE: 9-24-19 Time: _____ Gas Water WW Acct #: _____

NAME: Jerry Pogue Meter Number: 485952

ADDRESS: 5904 1163, BeechCreek, KY

WORK TO BE DONE:

NEW METER # 19M215038 NEW READING 0000

TURN ON & READ _____ OLD READING 0748

READ and LOCK _____ SET METER and LOCK _____

READING ONLY _____ LOCATE LINE _____ (SEE BELOW)

READ and LOCK (NON PAYMENT) _____ GET METER NUMBER _____

CHECK PRESSURE _____ FLUSH LINE _____ CHECK f. LEAK _____

UNLOCK ONLY and READ (DO NOT TURN ON) _____

SPECIAL INSTRUCTIONS: 9/11 Dispatched. Called @ 5:30

Dispatch said called had match On scene @ 5:45

spread @ his house. People smelled Cleared @ 6:15

gas by Meter. But meter not spinning.

WORK DONE:

FLUSHED: Yes No GPM: _____ How Long: _____ Water Loss: _____

WATER LEAK: Yes No GPM: _____ How Long: _____ Water Loss: _____

PARTS USED TO COMPLETE JOB:

COMMENTS: Leaking Spud. Meter set not built correctly

Scheduled w/ home owner to rebuild water loop

on 9-26-19. Rebuilt meter loop. Fixed leaking spud.

Installed new meter.

WORK COMPLETED BY: [Signature] DATE COMPLETED: 9-24-19

TIME STARTED: _____ TIME FINISHED: _____