

Run Date: 9/20/2019 14:13:09

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Incident Number: 2019108897 Incident Type: NORMAL Priority:  
IC Number: 19-0000031926

Details

Received By Received Date Dispatched Complaint:  
KSMITH 9/7/2019 8:24:38 OTHER OTHER  
Comment NEEDS TO GET IN CONTACT WITH DRAKESBORO GAS IN REF TO HIS WATER HEATER/SMELL

Disposition

CONTACT MADE

Location

ALI ESN: Call ESN: 235  
ALI Address: ALI Phone:  
Location Address: 4651 U S HIGHWAY 431 S, BELTON Location Phone: 270-225-0642  
GIS Address: Latitude: 37.1550183628357  
Landmark:: Longitude: -87.0297042017892

Caller

ALI Caller:  
Location Caller: MICHAEL JENNINGS

Raw ALI Feed

Dispatched Units

Case Number:

Status Set Date/Time Odometer Comments Set By

Incident Narrative

KSMITH 9/7/2019 8:30:48 CONTACT MADE WITH JORDAN WITH DRAKESBORO GAS

Complainants

Vehicles

Make: Model: Style: Color: Year:  
Tag Number: Tag State: Model:  
Comments:

Wreckers

Wrecker Company Service Area Caller Requested Responded Call Date/Time

Radio Communications

Incident Status Log

ACTIVE KSMITH 9/7/2019 8:24:38 25  
CLOSED KSMITH 9/7/2019 8:50:25 0 CONTACT MADE -

Complaint Code Change Log

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GAS LEAK

09/07/2019 08:26:50

KSMITH

OTHER

09/07/2019 08:29:37

KSMITH

**Attached ALI Feeds**

**DRAKESBORO WORK ORDER**

Work Order #: \_\_\_\_\_

DATE: 9-7-19

Time: 8:35

Gas

Water

WW

Acct #: \_\_\_\_\_

NAME: \_\_\_\_\_

Meter Number: \_\_\_\_\_

ADDRESS: 4651 05 431

**WORK TO BE DONE:**

NEW METER # \_\_\_\_\_ NEW READING \_\_\_\_\_

TURN ON & READ \_\_\_\_\_ OLD READING \_\_\_\_\_

READ and LOCK \_\_\_\_\_ SET METER and LOCK \_\_\_\_\_

READING ONLY \_\_\_\_\_ LOCATE LINE (SEE BELOW)

READ and LOCK (NON PAYMENT) \_\_\_\_\_ GET METER NUMBER \_\_\_\_\_

CHECK PRESSURE \_\_\_\_\_ FLUSH LINE \_\_\_\_\_ CHECK f. LEAK \_\_\_\_\_

UNLOCK ONLY and READ (DO NOT TURN ON) \_\_\_\_\_

SPECIAL INSTRUCTIONS: \_\_\_\_\_

**WORK DONE:**

FLUSHED:  Yes  No GPM: \_\_\_\_\_ How Long: \_\_\_\_\_ Water Loss: \_\_\_\_\_

WATER LEAK:  Yes  No GPM: \_\_\_\_\_ How Long: \_\_\_\_\_ Water Loss: \_\_\_\_\_

**PARTS USED TO COMPLETE JOB:**

Called @ 8:35

On scene @ 8:45

Cleared @ 9:15

**COMMENTS:**

found 0.6 L.ec. on cgi Turn  
gas off & told them to call a plumber

WORK COMPLETED BY: J. Show

DATE COMPLETED: 9-7-19

TIME STARTED: 8:45

TIME FINISHED: 9:30