

# PUBLIC AWARENESS NOTICE

Dear Customer,

The City of Drakesboro is committed to providing safe and reliable Natural Gas Service to the customers in our service area while minimizing the impact to the environment. We utilize safe operational practices with trained and knowledgeable operating personnel.

We distribute Natural Gas through an underground network of Pipes in Drakesboro and portions of Muhlenberg County. We provide the final delivery of this vital energy to our customers. In an effort to enhance your awareness of our system, we are forwarding the following information.



**Because Natural gas pipelines are underground, the public often is unaware of their presence. Pipelines may be in your town, neighborhood, or even on your property. How do you know?**

One of the easiest ways to locate a pipeline is to recognize pipeline markers. The City of Drakesboro paints these markers with high-visibility yellow paint, and installs markers at road crossings and other points along the pipeline right-of-way. The markers identify the pipeline company and include telephone numbers to call to reach a company representative. In case of an emergency please dial (270) 338-2000 or 9-1-1.



## CITY OF DRAKESBORO

212 MOSE RAGER BLVD.

DRAKESBORO, KY 42337

PHONE: 270-476-8986

FAX: 270-476-7714

24 HOUR EMERGENCY #  
270-338-2000 OR 9-1-1

# City of Drakesboro

You have received this brochure because you live near a pipeline operated by the City of Drakesboro. Our goal is to make our pipelines safer by sharing important safety information with our customers.



## CITY OF DRAKESBORO NATURAL GAS

*"Lighting the darkness  
and warming the night!"*

## PUBLIC AWARENESS NOTICE



**Know what's below.  
Call before you dig.**

For your convenience the City of Drakesboro and other utilities have joined a "One Call System". All you have to do is dial "811" 72 hours prior to your planned excavation and provide them with the information concerning your work. They in turn will alert the utilities that are participating in the "811" program.

Before you begin any type of excavation, please dial 1-800-752-6007. This program is designed to prevent excavation damage to pipelines, water and utility lines. Law requires notification and fines can be imposed for failure to comply.

Within 72 hours, the City of Drakesboro will investigate the area of your work, mark in yellow paint, flag or stake where our pipelines are located. Every effort is made to place the markings directly above the pipe, but could vary two feet in either direction. Depth is not usually indicated, requiring extreme caution while excavating in close proximity of a marked facility. It is highly recommended that pipelines be exposed by hand digging.

### Report Unusual Conditions

You can be an important addition to the City of Drakesboro's safety program by being alert to conditions or situations that could threaten the integrity of pipelines in your neighborhood. Here are examples of potentially dangerous situations. Please contact us immediately at (270) 476-8986 if you encounter any of these or need any additional information:

**Accidental hit of a pipeline.** Occasionally a plow, post hole digger or other excavation equipment strikes a pipeline. While the impact may not seem significant, damage to the pipe and coating creates a concentration of stress and corrosion on that part of the pipeline. The City of Drakesboro will inspect the damage and make any necessary repairs or maintenance.

**Washout of soils** on the pipeline right-of-way, or along stream banks. Erosion can expose a pipeline to damage from machinery or the elements. The City of Drakesboro will take action to protect the pipeline.

**Suspected Pipeline Leak.** There are several signs that can indicate a leak is present. If you see any of these signs, please notify the City of Drakesboro to investigate the situation:



Distressed or dead vegetation in a pipeline right-of-way. This can be caused by a small leak in a gas pipeline.



Hissing sound or odor of gas in the pipeline right-of-way.



Odor of Gas

Natural gas is odorized to give it a distinctive odor. The odorization of gas provides a means of early gas leak detection. Workers in the natural gas industry add odorants and maintain an odorant level in the gas to make it detectable if there is a gas leak.

### Steps to take in an emergency

If you encounter a leak or a suspected leak, you immediately should take steps to protect yourself and others in the area.

### EMERGENCY PROCEDURES

1. Leave the area immediately.
2. Warn Others
3. **DO NOT** light a match, start an engine, use a telephone (in the area), operate any electrical switches, appliance controls, or pull any plugs from outlets nor do anything that may create a spark.
4. Call 270-338-2000 or 911

### SAFETY PROCEDURES

IF AN ODOR OF GAS IS PRESENT IN YOUR HOME OR BUSINESS OR IF YOU HEAR A HISSING SOUND OF ESCAPING NATURAL GAS, FOLLOW THIS PROCEDURE:

1. Get everyone out of the building immediately.
2. Leave the door open.
3. Use a neighbor's phone or cellular phone outside the building to call the City of Drakesboro. **DO NOT** use the telephone in the building.
4. **DO NOT** operate any electrical switches, appliance controls, or pull any plugs from outlets.

**•IF YOU SMELL OR DETECT NATURAL GAS OUTSIDE, CALL THE CITY OF DRAKESBORO IMMEDIATELY AT**

**(270) 476-8986  
911 or 270-338-2000 \*\***

### Carbon Monoxide (CO) Information

Carbon Monoxide is an odorless, colorless, tasteless, non-corrosive gas. Whenever combustion takes place without sufficient oxygen, carbon monoxide is produced. It can be produced if natural gas doesn't burn and vent properly. Your gas furnace and water heating equipment should be serviced regularly to ensure they are working properly, efficiently and safely. This includes proper venting of exhaust gases. Early symptoms of carbon monoxide poisoning include headache, dizziness & nausea. If you have these symptoms and there is a chance they could be caused by carbon monoxide poisoning, leave the area right away and seek medical attention. For your safety, you should install carbon monoxide detectors.