

APPENDIX C

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2019-00041 DATED MAR 12, 2019

1. Provide the utility's monthly unaccounted for loss water loss percentage report with associated underlying data from January 1, 2018, to the date of the issuance of this Order.
2. Describe in detail the procedure utilized in preparing monthly water use and loss reports, including, but not limited to, the following:
 - a. How the utility calculates water loss, water treatment plant usage, system flushing, and disinfection byproduct flushing.
 - b. Identify by name and job title employees who prepare or assist in the preparation of the reports.
 - c. What is included in the water loss category. Specifically, state whether the utility includes water loss from known leaks and breaks in the water loss category.
3. State whether the water utility has completed a water loss detection plan.
 - a. If the answer is yes, provide a copy of the last completed water loss detection plan.
 - b. If the answer is no, explain why a water loss detection plan has not been completed.
4. State whether the water utility has completed a comprehensive unaccounted-for water loss reduction plan.

a. If the answer is yes, provide a copy of the last completed comprehensive unaccounted-for water loss reduction plan.

b. If the answer is no, explain why a comprehensive unaccounted-for water loss reduction plan has not been completed.

5. Describe and provide the results of all water loss reduction projects that the water utility has initiated from January 1, 2015, to the date of the issuance of this Order.

6. Provide a copy of the utility's most recent and updated annual and long-range Capital Improvement Plans.

7. Provide the names of the persons or entities responsible for assisting the utility with capital improvement planning, grant application assistance, engineering design, and construction services.

8. Provide a copy of the utility's preventative maintenance program for the plant, pump, and storage facilities.

9. State whether the water utility has assigned specific personnel the responsibility to detect and fix of water line leaks, and if so, state the names and job titles of such personnel and describe the functions and duties of each.

10. State whether leak detection is conducted on a daily basis, and if not, state the reasons why not.

11. Provide the number of completed water line leak repairs by category, i.e., mains, service lines, etc. that were completed from September 1, 2018, to the date of the issuance of this Order.

12. Provide copies of each work order generated to investigate leaks reported by customers of the utility from September 1, 2018, to the date of the issuance of this Order.

13. Does the utility have a policy or operating procedure in place that addresses the process and the length of time it should take for the utility to fix a known or reported leaking water line? If yes, provide a copy of the policy or operating procedure.

14. Provide a general asset ledger listing identifying all new equipment purchased by the utility from January 1, 2018, to the date of the issuance of this Order used in water loss reduction efforts (e.g., listening devices, flow meters, metal detectors, hand tools, etc.).

15. Provide the type of training and the total amount of time the utility's personnel have received for leak detection and repairs since January 1, 2015, to the date of the issuance of this Order. List the personnel and dates of training.

16. Does the utility have a policy to identify errors that result in missed customer billings or under billings of customer accounts? If so, provide a copy of the policy.

17. If the utility produces and treats water for its distribution system, provide the date that the utility's water treatment plant meter was last tested and state how frequently the utility's water treatment plant meter is tested. Provide a copy of the most recent meter test results.

18. Provide the dates on which the utility's master meters were last tested and the results of the tests.

19. Provide the utility's procedure and schedule for testing its master meters and customer meters.

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20. State the number of meters that have been replaced by the utility from January 1, 2018, to the date of the issuance of this Order.

21. Provide the type of metering equipment, including brands and model numbers, the utility uses.

22. State whether the utility utilizes supervisory control and data acquisition (SCADA) technology within its system.

23. State whether the utility utilizes telemetry within its system.

24. State whether all meters within the utility's distribution area are read monthly. If all meters are not read monthly state the reasons why not.

25. What training is provided to the utility's meter readers?

26. Does the utility utilize master meter zones in leak detection? If yes, for each of the utility's master meter zones, provide a monthly comparison of the master meter readings to the total customer meter readings for that zone for December 2018 and January 2019.

27. State whether the utility uses a system-wide hydraulic model to evaluate the pressure zones and flow in the utility's distribution system.

28. Does the utility manager regularly report the water loss reduction efforts to the water utility's board of commissioners? Provide copies of any written reports, memorandums, letters, emails, or minutes from January 1, 2018, to the date of the issuance of this Order that details the efforts of the utility manager in reducing water loss as reported to the water utility's board of commissioners.

29. For the period from January 1, 2015, to the date of the issuance of this Order, discuss whether the water utility's board of commissioners has placed any

deadlines or target dates on the utility for achieving a reduction in the amount of water loss.

30. Provide a list of the utility management's five most critical projects, listed in order of priority, notwithstanding the opinions of the county judge/executive nor the opinions of the water district board of commissioners.

31. Provide the total salary of the general manager/superintendent of the water utility for calendar years 2017 and 2018.

32. Provide a copy of the most recent signed employment contract between the general manager/superintendent and the utility.

33. State the average age, with the high and low ages, of the utility's distribution mains.

34. "Service connection," as defined by 807 KAR 5:066(6), means the line from the main to the customer's point of service, and shall include the pipefittings and valves necessary to make the connection. State the average age of the utility's service connections.

35. Has the utility mapped the entire distribution area for service connections to include mapping of its system, and identifying parts of its system with repeated breaks?

36. Provide a copy of the utility's policy for dealing with apparent theft of water.

37. Provide documentation of any request by the utility from January 1, 2017, to the date of the issuance of this Order to the county attorney or commonwealth attorney's office for the prosecution of any person for the theft of water.

a. State whether the utility provided information related to the request for prosecution to the county attorney or commonwealth attorney's office for this time frame.

b. If the response to Item 37a. above is confirmed, state to which office the utility provided the information, whether any action was taken on behalf of the utility to prosecute any person for theft of water, and provide copies of the documentation and correspondence related to the prosecution.

38. Provide the utility's policy for determining whether a leak adjustment to a customer's account is warranted and identify the person(s) that approve leak adjustments.

39. State whether the utility's tariff permits the utility to adjust late charges when making a leak adjustment.

40. Provide a copy of the utility's most recent Leak Adjustment Worksheet that was used by the utility and explain what software is being used by the utility to generate the Leak Adjustment Worksheet. If the utility is using Microsoft Excel to generate the Leak Adjustment Worksheet, then provide a copy of the most recent Leak Adjustment Worksheet used by the utility in electronic format with all rows unprotected and all formulas intact.

41. State whether the utility has conducted a comprehensive water audit, and if so, provide a copy of the most recent water audit.

42. Provide a copy of the utility's procedure for monitoring and documenting withdrawals from the utility's distribution system by fire departments. If no document exists, explain the process in detail.

a. For each fire department that made a withdrawal from the utility's system from January 1, 2018, to the date of the issuance of this Order, provide a copy of the fire department's estimate of its withdrawal.

b. For any instance in which a fire department failed to provide an estimate of withdrawal from January 1, 2018, to the date of the issuance of this Order, state the actions the utility implemented to correct the failure.

c. Provide the date on which the utility last imposed a penalty on a fire department for the fire department's failure to submit a quarterly report on its water usage.

d. Provide a sample copy of each type of report form that the utility provides to fire departments.

e. Provide the fourth quarter of the 2018 fire protection water usage, by month, and describe the formula relied upon, identifying all variables, and all assumptions and workpapers utilized to produce this information.

43. Explain how the utility accounts for flushing when determining water loss for its system.

44. Provide the type of flushing equipment that the utility uses.

45. Provide the utility's system flushing records, by month, from January 1, 2018, to the date of the issuance of this Order, and describe the formula relied upon, identifying all variables, and all assumptions and workpapers utilized to produce this information.

Rattlesnake Ridge Response to Appendix C

1. See Attached forms

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Monthly Water Use Report

Water Utility:

Rattlesnake Ridge Water District

PWSID: Kv0220555

For the Month of:

January

Year:

2018

1 PRODUCTION COST PER THOUSAND

2 PURCHASE COST PER THOUSAND

(insert cost)

(insert cost) ----- ,

GALLONS

WATER PRODUCED or PURCHASED

3	Water Produced	<u>53,814,000</u>	99.7%
4	Water Purchased	<u>165,000</u>	0.3%
5	TOTAL PRODUCED AND PURCHASED	53,979,000	
6	TOTAL COST #VALUE!		

WATER SOLD

		12,798,780	
7	Residential	2,978,500	
8	Commercial		
9	Industrial		
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain)		
13	TOTAL WATER SOLD	15,777,280	29.2%
14	TOTAL WATER NOT SOLD	38,201,720	70.8%

BREAKDOWN OF WATER USAGE

15	Water Treatment Plant		
16	Wastewater Treatment		
17	System Flushing	180,000	#VALUE!
18	Fire Department Usage	409,955	#VALUE!
19	DBP Flushing	47,331	
	DBP Maintenance	0	
20	TOTAL USAGE	637,286	
21	WATER LOSS PERCENTAGE FOR RATE PURPOSES		69.6%

BREAKDOWN OF WATER LOST

22	Tank Overflows (other than for DBP maintenance)		
23	Excavation Breaks	1,451,411	#VALUE!
24	Repaired Line Breaks	0	
25	Unknown Loss	36,113,023	66.9%
26	TOTAL WATER NOT SOLD OR USED	37,564,434	
27	COST OF WATER NOT SOLD OR USED	#VALUE!	

"UNKNOWN LOSS" FLOW RATE AND COST:

28	"Unknown Loss"	36,113,023	
29	% "Unknown Loss"	66.9%	
30	Number of Days in <u>Period!</u>	31	
31	"Unknown Loss" per Day (Gallons per Day)	1,164,936	
32	"Unknown Loss" per Minute (GPM)	808.98	
33	"Unknown Loss" Cost for Month	#VALUE!	

Monthly Water Use Report

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Monthly Water Use Report

Water Utility: Rattlesnake Ridge Water District PWSID: Ky0220555

For the Month of: February Year: 2018

1 PRODUCTION COST PER THOUSAND (insert cost) _____
 2 PURCHASE COST PER THOUSAND (insert cost) _____

		GALLONS	
WATER PRODUCED OR PURCHASED			
3	Water Produced	<u>41,893,000</u>	98.3%
4	Water Purchased	<u>720,000</u>	1.7%
5	TOTAL PRODUCED AND PURCHASED	42,613,000	
6	TOTAL COST #VALUE!		

WATER SOLD			
7	Residential	14,346,834	
8	Commercial	5,345,370	
9	Industrial		
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain)		
13	TOTAL WATER SOLD	19,692,204	46.2%
14	TOTAL WATER NOT SOLD	22,920,796	53.8%

BREAKDOWN OF WATER USAGE			
15	Water Treatment Plant	2,000,000	
16	Wastewater Treatment		
		417,8088	
17	System Flushing	<u>59,076</u>	#VALUE!
18	Fire Department Usage		#VALUE!
19	DBP Flushing		#VALUE!
20	TOTAL USAGE	2,476,884	
21	WATER LOSS PERCENTAGE FOR RATE PURPOSES		48.6%

BREAKDOWN OF WATER LOST			
22	Tank Overflows (other than for DBP maintenance)		
23	Excavation Breaks	<u>1,518,111</u>	#VALUE!
24	Repaired Line Breaks		
25	Unknown Loss	18,925,767	44.4%
26	TOTAL WATER NOT SOLD OR USED	20,443,912	
27	COST OF WATER NOT SOLD OR USED		#VALUE!

"UNKNOWN LOSS" FLOW RATE AND COST:			
28	"Unknown Loss"	18,925,767	
29	% "Unknown Loss"	<u>44.4%</u>	
30	Number of Days in Period	<u>18</u>	
31	"Unknown Loss" per Day (Gallons per Day)	675,920	
32	"Unknown Loss" per Minute (GPM)	469.39	
33	"Unknown Loss" Cost for Month		#VALUE!

Monthly Water Use Report

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Monthly Water Use Report

W --. Utility: Rattlesnake Ridge Water District PWSID: Ky0220555

For the Month of: March Year: 2018

1 PRODUCTION COST PER THOUSAND (insert cost) _____
 2 PURCHASE COST PER THOUSAND (insert cost). _____

GALLONS

WATER PRODUCED or PURCHASED			
3	Water Produced	<u>45,460,000</u>	100.0%
4	Water Purchased		0.0%
5	TOTAL PRODUCED AND PURCHASED	45,460,000	
6	TOTAL COST #VALUE!		

WATER SOLD			
7	Residential	<u>9,766,790</u>	
8	Commercial	<u>1,985,450</u>	
9	Industrial		
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain)		
13	TOTAL WATER SOLD	11,752,240	25.9%
14	TOTAL WATER NOT SOLD	33,707,760	74.1%

BREAKDOWN OF WATER USAGE			
15	Water Treatment Plant	<u>2,000,000</u>	
16	Wastewater Treatment Plant		
17	System Flushing	<u>327,685</u>	#VALUE!
18	Fire Department Usage	<u>35,250</u>	#VALUE!
19	DBP Flushing	<u>0</u>	
20	TOTAL USAGE	2,362,935	
21	WATER LOSS PERCENTAGE FOR RATE PURPOSES		-

BREAKDOWN OF WATER LOST			
22	Tank Overflows (other than for DBP maintenance)	<u>69.0</u>	
23	Excavation Breaks	<u>674,429</u>	#VALUE!
24	Repaired Line Breaks	<u>0</u>	
25	Unknown Loss	30,670,396	67.5%
26	TOTAL WATER NOT SOLD OR USED	31,344,825	
27	COST OF WATER NOT SOLD OR USED	#VALUE!	

"UNKNOWN LOSS" FLOW RATE AND COST:

28	"Unknown Loss"	30,670,396	
29	% "Unknown Loss"	67.5%	
30	Number of Days in Period	31	
31	"Unknown Loss" per Day (Gallons per Day)	989,368	
32	"Unknown Loss" per Minute (GPM)	687.06	
	"Unknown Loss" Cost for Month	#VALUE!	

Monthly Water Use Report

W-• Utility:

Rattlesnake Ridge Water District

PWSID: Ky0220555

For the Month of:

April

Year: | 2018

1 PRODUCTION COST PER THOUSAND

(insert cost) _____

2 PURCHASE COST PER THOUSAND

(insert cost) _____

GALLONS

WATER PRODUCED or PURCHASED

3	Water Produced	46,774,000	99.2%
4	Water Purchased	400,000	0.8%
5	TOTAL PRODUCED AND PURCHASED	47,174,000	
6	TOTAL COST #VALUE!		

WATER SOLD

7	Residential	12,536,640	
8	Commercial	3,080,560	
9	Industrial		
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain)		
13	TOTAL WATER SOLD	15,617,200	33.1%
14	TOTAL WATER NOT SOLD	31,556,800	66.9%

BREAKDOWN OF WATER USAGE

15	Water Treatment Plan	3,000,000	
16	Wastewater Treatmen		
17	System Flushing	192,,8255	#VALUE!
18	Fire Department Usage	46,850	#VALUE!
19	DBP Flushing	0	
20	TOTAL USAGE	3,239,675,..... ,.....,	
21	WATER LOSS PERCENTAGE FOR RATE PURPOSES		<u>60.0%⁴</u>

BREAKDOWN OF WATER LOST

22	Tank Overflows (other than for DBP maintenance)		
23	Excavation Breaks	975,554	#VALUE!
24	Repaired Line Breaks		
25	Unknown Loss	27,341,571	58.0%
26	TOTAL WATER NOT SOLD OR USED	28,317,125	
27	COST OF WATER NOT SOLD OR USED	#VALUE!	

"UNKNOWN LOSS" FLOW RATE AND COST:			
28	"Unknown Loss"	27,341,571	
29	% "Unknown Loss"	58.0%	
30	Number of Days in Period	30	
31	"Unknown Loss" per Day (Gallons per Day)	911,386	
32	"Unknown Loss" per Minute (GPM)	632.91	
33	"Unknown Loss" Cost for Month	#VALUE!	

Monthly Water Use Report

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Monthly Water Use Report

Utility: Rattlesnake Ridge Water District PWSID: Ky0220555

For the Month of: May Year: 2018

1 PRODUCTION COST PER THOUSAND (insert cost) _____
 2 PURCHASE COST PER THOUSAND (insert cost) _____

GALLONS

WATER PRODUCED or PURCHASED			
3	Water Produced	48,142,000	100.0%
4	Water Purchased	_____	0.0%
5	TOTAL PRODUCED AND PURCHASED	48,142,000	
6	TOTAL COST #VALUE!		

WATER SOLD

7	Residential		
8	Commercial	10,969,870	
9	Industrial	2,679,210	
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain) -----		
13	TOTAL WATER SOLD	13,649,080	28.4%
14	TOTAL WATER NOT SOLD	34,492,920	71.6%

BREAKDOWN OF WATER USAGE

15	Water Treatment Plan	2,500,000	
16	Wastewater Treatment	354,789	
17	System Flushing	0	#VALUE!
18	Fire Department Usage	0	
19	DBP Flushing DBP Maintenance		
20	TOTAL USAGE	2,854,789	

21 **WATER LOSS PERCENTAGE FOR RATE PURPOSES** 65.7%_i

BREAKDOWN OF WATER LOST

22	Tank Overflows (other than for DBP maintenance)		
23	Excavation Breaks	361,033	#VALUE!
24	Repaired Line Breaks		
25	Unknown Loss	31,277,098	65.0%

26 **TOTAL WATER NOT SOLD OR USED** 31,638,131
 27 **COST OF WATER NOT SOLD OR USED** #VALUE!

"UNKNOWN LOSS" FLOW RATE AND COST:

28 "Unknown Loss" 31,277,098
 29 % "Unknown Loss" 65.0%

Monthly Water Use Report

30 (insert days of operation during month) _____ Number of Days in Period | _____
31 "Unknown Loss" per Day (Gallons per Day)
32 "Unknown Loss" per Minute (GPM)
33 "Unknown Loss" Cost for Month #VALUE!
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Monthly Water Use Report

W,...., Utility: Rattlesnake Ridge Water District PWSID: Ky0220555
 For the Month of: June Year: I 2018

1 PRODUCTION COST PER THOUSAND (insert cost) _____
 2 PURCHASE COST PER THOUSAND (insert cost) - - - - -

GALLONS

WATER PRODUCED or PURCHASED

3	Water Produced	45,787,000	99.3%
4	Water Purchased	310,000	0.7%
5	TOTAL PRODUCED AND PURCHASED	46,097,000	
6	TOTAL COST #VALUE!		

WATER SOLD

7	Residential	14,917,280	
8	Commercial	2,888,740	
9	Industrial	0	
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain) <u>TOTAL WATER SOLD</u>		
13	TOTAL WATER SOLD	17,806,020	38.6%
14	TOTAL WATER NOT SOLD	28,290,980	61.4%

BREAKDOWN OF WATER USAGE

5	Water Treatment Plan		
		2,000,000	
16	Wastewater Treatment Plant	754,474	
17	System Flushing	53,410	#VALUE!
18	Fire Department Usage	0	#VALUE!
19	DBP Flushing <u>DBP Maintenance</u>		
20	TOTAL USAGE	2,807,884	
21	WATER LOSS PERCENTAGE FOR RATE PURPOSES		55.3%

BREAKDOWN OF WATER LOST

22	Tank Overflows (other than for DBP maintenance)	50,000	#VALUE!
23	Excavation Breaks	2,046,891	#VALUE!
24	Repaired Line Breaks	0	
25	Unknown Loss	23,386,205	50.7%
26	TOTAL WATER NOT SOLD OR USED	25,483,096	
27	COST OF WATER NOT SOLD OR USED	#VALUE!	

"UNKNOWN LOSS" FLOW RATE AND COST:		
28	"Unknown Loss"	23,386,205
29	% "Unknown Loss"	50.7%
30	(insert days of operation during month) Number of Days in Period	
	"Unknown Loss" per Day (Gallons per Day)	
	"Unknown Loss" per Minute (GPM)	

Monthly Water Use Report

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Monthly Water Use Report

Utility: Rattlesnake Ridge Water District PWSID: Ky0220555

For the Month of: JULY Year: j 2018

1 PRODUCTION COST PER THOUSAND (insert cost) _____
 2 PURCHASE COST PER THOUSAND (insert cost) =====

GALLONS

WATER PRODUCED or PURCHASED

3	Water Produced	55,384,000	99.6%
4	Water Purchased	220,000	0.4%
5 TOTAL PRODUCED AND PURCHASED		55,604,000	
6	TOTAL COST #VALUE!		

WATER SOLD

7	Residential		
8	Commercial	15,336,890	
9	Industrial	17,043,630	
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain) -----		
13 TOTAL WATER SOLD		32,380,520	58.2%
14	TOTAL WATER NOT SOLD	23,223,480	41.8%

BREAKDOWN OF WATER USAGE

15	Water Treatment Plant	1,500,000	
16	Wastewater Treatment		
17	System Flushing	637,634	#VALUE!
18	Fire Department Usage	0	
19	DBP Flushing	0	

20 **TOTAL USAGE** 2,137,634
 21 **WATER LOSS PERCENTAGE FOR RATE PURPOSES** 37.9%

BREAKDOWN OF WATER LOST

22	Tank Overflows (other than for DBP maintenance)		
23	Excavation Breaks	2,625,933	#VALUE!
24	Repaired Line Breaks	0	
25	Unknown Loss	18,459,913	33.2%
26 TOTAL WATER NOT SOLD OR USED		21,085,846	
27	COST OF WATER NOT SOLD OR USED	#VALUE!	

"UNKNOWN LOSS" FLOW RATE AND COST:

28	"Unknown Loss"	18,459,913	
29	% "Unknown Loss"	33.2%	
30	(insert days of operation during month) Number of Days in Period		
31	"Unknown Loss" per Day (Gallons per Day)		
32	"Unknown Loss" per Minute (GPM)		
	"Unknown Loss" Cost for Month		#VALUE!

Monthly Water Use Report

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Monthly Water Use Report

Water Utility:

Rattlesnake Ridge Water District

PWSID: Kv0220555

For the Month of:

August

Year: 2018

1 PRODUCTION COST PER THOUSAND

2 PURCHASE COST PER THOUSAND

(insert cost)
(insert cost) _____

GALLONS

WATER PRODUCED or PURCHASED

3	Water Produced	52,562,000	100.0%
4	Water Purchased		0.0%
5	TOTAL PRODUCED AND PURCHASED	52,562,000	
6	TOTAL COST #VALUE!		

WATER SOLD

7	Residential	9,844,290	
8	Commercial	3,296,230	
9	Industrial		
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain)		
13	TOTAL WATER SOLD	13,140,520	25.0%
14	TOTAL WATER NOT SOLD	39,421,480	75.0%

BREAKDOWN OF WATER USAGE

15	Water Treatment Plan	2,000,000	
16	Wastewater Treatment	639,225,533	
17	System Flushing	39,842	#VALUE!
18	Fire Department Usage	0	#VALUE!
19	DBP Flushing		
	DBP Maintenance		

22	Tank Overflows (other than for DBP maintenance)		
23	Excavation Breaks	2,270,621	#VALUE!
24	Repaired Line Breaks	0	
25	Unknown Loss	34,471,764	65.6%
26	TOTAL WATER NOT SOLD OR USED	36,742,385	
27	COST OF WATER NOT SOLD OR USED	#VALUE!	

"UNKNOWN LOSS" FLOW RATE AND COST:

28	"Unknown Loss"	34,471,764	
29	% "Unknown Loss"	65.6%	
30	Number of Days in Period	31	
31	"Unknown Loss" per Day (Gallons per Day)	1,111,992	
32	"Unknown Loss" per Minute (GPM)	772.22	
	"Unknown Loss" Cost for Month	#VALUE!	

Monthly Water Use Report

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Monthly Water Use Report

Utility: Rattlesnake Ridge Water District PWSID: Kv0220555

For the Month of: September Year: 2018

1 PRODUCTION COST PER THOUSAND (insert cost) _____
 2 PURCHASE COST PER THOUSAND (insert cost) _____
GALLONS

WATER PRODUCED or PURCHASED

3	Water Produced	52,600,000	99.6%
4	Water Purchased	235,000	0.4%
5	TOTAL PRODUCED AND PURCHASED	52,835,000	
6	TOTAL COST #VALUE!		

WATER SOLD

7	Residential		
8	Commercial	14,174,290	
9	Industrial	5,345,130	
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain) -----		
13	TOTAL WATER SOLD	19,519,420	36.9%
14	TOTAL WATER NOT SOLD	33,315,580	63.1%

BREAKDOWN OF WATER USAGE

5	Water Treatment Plan	2,500,000	
16	Wastewater Treatment		
17	System Flushing	539,628	#VALUE!
18	Fire Department Usage	58,558	#VALUE!
19	DBP Flushing	0	
	DBP Maintenance		
20	TOTAL USAGE	3,098,186	
21	WATER LOSS PERCENTAGE FOR RATE PURPOSES		57.2%

BREAKDOWN OF WATER LOST

22	Tank Overflows (other than for DBP maintenance)		
23	Excavation Breaks	4,216,283	#VALUE!
24	Repaired Line Breaks	0	
25	Unknown Loss	26,001,111	49.2%
26	TOTAL WATER NOT SOLD OR USED	30,217,394	
27	COST OF WATER NOT SOLD OR USED	#VALUE!	

"UNKNOWN LOSS" FLOW RATE AND COST:

28	"Unknown Loss"	26,001,111	
29	% "Unknown Loss"		
30	(insert days of operation during month) Number of Days in Period	49.2%	
31	"Unknown Loss" per Day (Gallons per Day)		
32	"Unknown Loss" per Minute (GPM)		
33	"Unknown Loss" Cost for Month		#VALUE!

Monthly Water Use Report

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Monthly Water Use Report

W Utility: Rattlesnake Ridge Water District **PWSID:** Kv0220555
For the Month of: Oct **Year:** 2018

1 PRODUCTION COST PER THOUSAND (insert cost) _____
2 PURCHASE COST PER THOUSAND (insert cost) _____

GALLONS

3 WATER PRODUCED or PURCHASED
 3 Water Produced _____ **53,726,000** 99.5%
 4 Water Purchased _____ **260,000** 0.5%

5 TOTAL PRODUCED AND PURCHASED **53,986,000**
6 TOTAL COST #VALUE!

WATER SOLD

7 Residential _____ **9,057,120**
 8 Commercial _____ **3,678,570**
 9 Industrial _____
 10 Bulk Loading Stations _____
 11 Wholesale _____
 12 Other Sales (explain) -----
13 TOTAL WATER SOLD 12,735,690 23.6%
14 TOTAL WATER NOT SOLD 41,250,310 **76.4%**

BREAKDOWN OF WATER USAGE

16	Water Treatment Plan	3,000,000	
17	Wastewater Treatment	717,890	#VALUE!
	System Flushing	38,200	
18	Fire Department Usage	0	#VALUE!
19	DBP Flushing	0	#VALUE!
20	TOTAL USAGE	3,756,090	
21	WATER LOSS PERCENTAGE FOR RATE PURPOSES	69.5%	

BREAKDOWN OF WATER LOST

22	Tank Overflows (other than for DBP maintenance)	20,000	#VALUE!
23	Excavation Breaks	4,541,148	#VALUE!
24	Repaired Line Breaks	0	
25	Unknown Loss	32,933,073	61.0%

26 TOTAL WATER NOT SOLD OR USED **37,494,220**
27 COST OF WATER NOT SOLD OR USED **#VALUE!**

"UNKNOWN LOSS" FLOW RATE AND COST:

28	"Unknown Loss"	32,933,073
29	% "Unknown Loss"	61.0%
30	Number of Days in Period	31
31	"Unknown Loss" per Day (Gallons per Day)	1,062,357
	"Unknown Loss" per Minute (GPM)	737.75

Monthly Water Use Report

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Monthly Water Use Report

W Utility: Rattlesnake Ridge Water District PWSID: | Kv0220555

For the Month of: November Year: | 2018

1 PRODUCTION COST PER THOUSAND (insert cost) _____
 2 PURCHASE COST PER THOUSAND (insert cost) _____

GALLONS

WATER PRODUCED or PURCHASED			
3	Water Produced	<u>53,726,000</u>	100.0%
4	Water Purchased	_____	0.0%
5	TOTAL PRODUCED AND PURCHASED	<u>53,726,000</u>	
6	TOTAL COST #VALUE!		

WATER SOLD

7	Residential	19,863,540	
8	Commercial	4,037,390	
9	Industrial	_____	
10	Bulk Loading Stations	_____	
11	Wholesale	_____	
12	Other Sales (explain)	_____	
13	TOTAL WATER SOLD	23,900,930	44.5%
14	TOTAL WATER NOT SOLD	<u>29,825,070</u>	55.5%

BREAKDOWN OF WATER USAGE

5	Water Treatment Plan	2,500,000	
6	Wastewater Treatment	_____	
17	System Flushing	371,661	#VALUE!
		71,702	
18	Fire Department Usage	_____	
19	DBP Flushing	0	#VALUE!
20	TOTAL USAGE	2,943,363	
21	WATER LOSS PERCENTAGE FOR RATE PURPOSES	50.00%	

BREAKDOWN OF WATER LOST

22	Tank Overflows (other than for DBP maintenance)	_____	
23	Excavation Breaks	<u>6,267,706</u>	#VALUE!
24	Repaired Line Breaks	0	
25	Unknown Loss	20,614,001	38.4%
26	TOTAL WATER NOT SOLD OR USED	26,881,707	
27	COST OF WATER NOT SOLD OR USED	#VALUE!	

"UNKNOWN LOSS" FLOW RATE AND COST:

28	"Unknown Loss"	20,614,001	
29	% "Unknown Loss"	<u>38.4%</u>	
30	Number of Days in Period	31	
31	"Unknown Loss" per Day (Gallons per Day)	664,968	
	"Unknown Loss" per Minute (GPM)	461.78	
	"Unknown Loss" Cost for Month	#VALUE!	

Monthly Water Use Report

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Monthly Water Use Report

Utility:

Rattlesnake Ridge Water District

PWSID: Kv0220555

For the Month of:

December

Year: 2018

- 1 PRODUCTION COST PER THOUSAND
- 2 PURCHASE COST PER THOUSAND

(insert cost) _____
 (insert cost) _____

GALLONS

WATER PRODUCED or PURCHASED			
3	Water Produced	52,830,000	99.1%
4	Water Purchased	500,000	0.9%
5	TOTAL PRODUCED AND PURCHASED	53,030,000	
6	TOTAL COST #VALUE!		

WATER SOLD

7	Residential	11,112,040	
8	Commercial	2,656,560	
9	Industrial		
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain)		
13	TOTAL WATER SOLD	13,768,600	26.0%
14	TOTAL WATER NOT SOLD	39,261,400	74.0%

BREAKDOWN OF WATER USAGE

5	Water Treatment Plant	2,000,000	
16	Wastewater Treatment Plant		
17	System Flushing	449,157	#VALUE!
18	Fire Department Usage	41,300	#VALUE!
19	DBP Flushing	0	
	DBP Maintenance		
20	TOTAL USAGE	2,490,457	

21 WATER LOSS PERCENTAGE FOR RATE PURPOSES 69.3%

BREAKDOWN OF WATER LOST

22	Tank Overflows (other than for DBP maintenance)		
23	Excavation Breaks	1,799,856	#VALUE!
24	Repaired Line Breaks	0	
25	Unknown Loss	34,971,087	65.9%
26	TOTAL WATER NOT SOLD OR USED	36,770,943	
27	COST OF WATER NOT SOLD OR USED	#VALUE!	

"UNKNOWN LOSS" FLOW RATE AND COST:

28	"Unknown Loss"	34,971,087	
29	% "Unknown Loss"	65.9%	

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Monthly Water Use Report

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Monthly Water Use Report

W?'='- Utility: Rattlesnake Ridge Water District PWSID: Kv0220555

For the Month of: January Year: 2019

1 PRODUCTION COST PER THOUSAND

(insert cost) _____

2 PURCHASE COST PER THOUSAND

(insert cost) _____

		GALLONS	
WATER PRODUCED or PURCHASED			
3	Water Produced	<u>56,099,000</u>	100.0%
4	Water Purchased	_____	0.0%
5	TOTAL PRODUCED AND PURCHASED	56,099,000	
6	TOTAL COST #VALUE!		
WATER SOLD			
7	Residential		
8	Commercial	9,656,250	
9	Industrial	2,653,410	
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain)-----		
13	TOTAL WATER SOLD	12,309,660	21.9%
14	TOTAL WATER NOT SOLD	43,789,340	78.1%

BREAKDOWN OF WATER USAGE			
5	Water Treatment Plan	3,000,000	
16	Wastewater Treatment		
17	System Flushing	682,710	#VALUE!
		36,928	
18	Fire Department Usage	0	#VALUE!
19	DBP Flushing		
	TOTAL USAGE	3,719,638	
21	WATER LOSS PERCENTAGE FOR RATE PURPOSES		71.4%

BREAKDOWN OF WATER LOST			
22	Tank Overflows (other than for DBP maintenance)		
23	Excavation Breaks	5,958,974	#VALUE!
24	Repaired Line Breaks	0	
25	Unknown Loss	34,110,728	60.8%
26	TOTAL WATER NOT SOLD OR USED	40,069,702	
27	COST OF WATER NOT SOLD OR USED	#VALUE!	

"UNKNOWN LOSS" FLOW RATE AND COST:			
28	"Unknown Loss"	34,110,728	
29	% "Unknown Loss"	60.8%	
30	Number of Days in Period	31	
31	"Unknown Loss" per Day (Gallons per Day)	1,100,346	
32	"Unknown Loss" per Minute (GPM)	764.13	
33	"Unknown Loss" Cost for Month	#VALUE!	

Monthly Water Use Report

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Monthly Water Use Report

W Utility: Rattlesnake Rid.9.e Water District **PWSID** Ky0220555
For the Month of: Feb **Year:** 2019

1 PRODUCTION COST PER THOUSAND _____
2 PURCHASE COST PER THOUSAND _____
(insert cost)! (insert cost)!L-----

		GALLONS	
WATER PRODUCED or PURCHASED			
3	Water Produced	<u>51,973,000</u>	99.5%
4	Water Purchased	<u>275,000</u>	0.5%
5	TOTAL PRODUCED AND PURCHASED	52,248,000	
6	TOTAL COST #VALUE!		
WATER SOLD			
7	Residential		
8	Commercial	<u>13,791,118</u>	
9	Industrial	<u>2,985,850</u>	
10	Bulk Loading Stations		
11	Wholesale		
12	Other Sales (explain) -----		
13	TOTAL WATER SOLD	16,776,968	32.1%
14	TOTAL WATER NOT SOLD	35,471,032	67.9%

BREAKDOWN OF WATER USAGE			
15	Water Treatment Plan	<u>3,000,000</u>	
16	Wastewater Treatment		
17	System Flushing	<u>694,222</u>	#VALUE!
18	Fire Department Usage	<u>47,300</u>	#VALUE!
19	DBP Flushing DBP Maintenance	<u>0</u>	
20	TOTAL USAGE	3,741,522	
21	WATER LOSS PERCENTAGE FOR RATE PURPOSES		60.7%1

BREAKDOWN OF WATER LOST			
22	Tank Overflows (other than for DBP maintenance)		
23	Excavation Breaks	<u>4,128,663</u>	#VALUE!
24	Repaired Line Breaks	<u>0</u>	
25	Unknown Loss	<u>27,600,847</u>	52.8%
26	TOTAL WATER NOT SOLD OR USED	31,729,510	
27	COST OF WATER NOT SOLD OR USED		#VALUE!

"UNKNOWN LOSS" FLOW RATE AND COST:		
28	"Unknown Loss"	27,600,847
29	% "Unknown Loss"	<u>52.8%</u>
30	-	
31		
32		
33		

Monthly Water Use Report

er Minute (GPM)

"Unknown Loss" Cost for Month

#VALUE!

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Rattlesnake Ridge Response to Appendix C

2. A. The water district uses a form supplied to us by Rural Water to calculate the amount of water used in flushing, disinfection and line breaks by putting in the size of the line, pressure, the size of the crack or break and the estimated time it leaked or was flushed to determine the water lost or flushed.

2. B. David Gifford Assistant Manager

2. C. The District fixes all leaks as soon as we find them or a leak is reported. We do not hesitate fixing any leaks and we only report water that has leaked, flushed, or used in fire protection or tank overflows do to telemetry failure.

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Rattlesnake Ridge Response to Appendix C

3. Yes, See attached form

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WATER LEAK DETECTION PLAN

CHECK SCADA SYSTEM DAILEY TO DETERMINE TANK LEVELS AND WHAT TANK LEVELS ARE ABNORMALLY FALLING. CHECK WATER PUMPED OUT FROM PLANT DAILEY. CHECK AREAS IN SYSTEM WHERE TANK LEVELS ARE FALLING. ONCE AREA IS DTERMINED TO HAVE A POSSIBLE LEAK OR LEAKS SEND PERSONELL TO BEGIN LOCATING LEAKS.

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Rattlesnake Ridge Response to Appendix C

4. Yes, It is explained in our detection and water loss reduction plan on the form in question# 3
.a

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Rattlesnake Ridge Response to Appendix C

5. We as a District did not have a water loss reduction plan in use until January 2018 when the board required us to start a water loss and reduction plan.

Rattlesnake Ridge Response to Appendix C

6. The District does not have a Capital Improvement Plan in place at this time.

Rattlesnake Ridge Response to Appendix C

7. The District has Bluegrass Engineering of Georgetown ,KY as its engineering firm.

Rattlesnake Ridge Response to Appendix C

8. The District does a monthly inspection of all of its pump stations, plant and storage facilities and it is documented on form from each site. See attached form.

Pump Station Inspection

Type: () Centrifugal Pump () Axial Flow Pump
 () Vertical Turbine Pump () Immersible Pump

Location:.._____

Number of pumps in station:.._____--,-_____

Size motor: Rating of pump:_____

Year pump station was constructed:.._____

1. Any visible signs of wear and tear or problem? () Yes () No

 If yes, explain:.._____

2. Are there any coupling alignment problems? () Yes () No

 If yes, explain:

 a. Does coupling require grease? () Yes () No

3. Have bearings been greased? () Yes () No

4. Is there sufficient packing? () Yes () No

5. Are there any violations? () Yes () No

 a. Are all hold-down bolts on pumps and motors tightened properly?

 () Yes () No

6. Is there an excessive noise from the pump? () Yes () No

7. Is there any repainting needed? () Yes () No

8. Are there any visible signs of corrosion? () Yes () No

 If yes, where:

9. Will one pump meet the demand from customers for water service?

 () Yes () No

10. Do both pumps need to be operated together? () Yes () No

RATER STORAGE INSPECTION

Type: Elevated () Standpipe
Ground Storage (- · ·) Clearwell

Size: _____ Location: _____

Date Constructed: _____

Type Tank: Welded Metal () Steel-lined glass
Concrete

SITE:

- 1. Does site slope away from bank? () Yes () No
- 2. Is ground soft or soggy? () Yes () No

FOUNDATIONS:

- 1. Is the concrete foundation cracked? () Yes () No
- 2. Is the concrete foundation level? () Yes () No
- 3. Is there a gap between riser base and the concrete?
() Yes () No
- 4. Condition of anchor bolts? () Yes () No

COLUMNS: (Elevated Tanks Only)

- 1. Is there condensation on columns? () Yes () No
- 2. Are they straight? () Yes () No
- 3. Is there any slack in the diagonal X-rods? () Yes () No
- 4. Condition of bolted connection on riser rods?
() Fair () Poor

TANK OR SRELL:

- 1. Any disfiguration in tank bottom, shell, roof or irregularities in the contour of the steel? () Yes () No
- 2. Are any weld seams concave? () Yes () No
 - a. Are there any rust streaks originating from the weld seams?
() Yes () No
 - b. Any evidence of water leaking from tank? () Yes () No
- 3. Is there any metal loss by pitting? () Yes () No
- 4. Condition of finish coat? () Good () Fair () Bad.
- 5. Condition of intermediate coat? () Good, () Fair () Bad
- 6. condition of primer coat? () Good () Fair () Bad
- 7. Amount of surface area showing rust? _____
- 8. Any water ponding on roof? () Yes () No

ACCESSORIES:

1. Is there a safety climbing device or cage on the ladder:
{). Yes) No

2. Is there a target on tank?-. { Yes) No
 - a. Is it working properly? Yes No

3. Does the utility have a climbing harness? () Yes () No
4. How often does the utility climb tank? () day () week
{) month () other

5. What is the condition of the overflow,--- - - - -
() Good () Fair {) Poor
 - a. Does overflow have a screen or flapper?
() Screen () Flapper () either
 - b. Any evidence of cross-connections? () Yes () No
 - c. Rip-rap to prevent erosion at end of overflow?
() Yes {) No

-

COMMENTS:

Rattlesnake Ridge Response to Appendix C

9. WC Gilbert-Manager

David Gifford -Assistant Manager

Jerry Callihan Field Foreman

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Rattlesnake Ridge Response to Appendix C

10. Yes the District works on leak detection every day by installing valves to eliminate problem areas such as creek crossing and other areas where water may not be surfacing. We also purchased a listening device and a portable flow meter to help detect leaks.

Rattlesnake Ridge Response to Appendix C

11. **See Attached** Files

»»»

Monthly Excavation Break Report

Rattlesnake Ridge Water District (name of Water System)

Ky:0220555 (PWSID)

Month: January
Year: 2018

Area Calculator

diameter in inches

Hole=
Area= 0.000 sq. in.

length (in) width (in)

Crack= 3 0.2
Area= 0.6 sq. in.

Insert the approximate dimensions of the hole or crack to determine the area of the break. Insert the area in the spreadsheet below.

Date	Excavation Break Location	Excavator	W S ID	Hole or Crack?	Area of hole or crack	D i a m e t e r (i n)	GPM	Gallons Lost During Break
1/2/2018	skanns flats rd	1.25	1444	crack	0.250	90	54	78,071
1/4/2018	daws run service		1444	crack	0.250	120	62	90,148
1/4/2018	dawn run service		1444	crack	0.150	120	37	54,089
1/4/2018	oats hill service		722	hole	0.500	80	136	98,139
1/8/2018	hitchins barber shop		180	hole	0.750	100	228	41,032
1/9/2018	bia run meter bust		1444	crack	0.150	50	24	34,914
1/12/2018	carter civt meter and rea		180	crack	0.150	120	37	6,742
1/12/2018	service at shane stevens		1444	hole	0.150	120	50	72,117
1/13/2018	rose ridge rea busted		180	crack	0.150	90	32	5,839
1/19/2018	daw rd service	1.19	1444	crack	0.150	100	34	49,376
1/19/2018	RT1 Adams service	1.35	1444	crack	0.250	120	62	90,148
1/19/2008	bavs store		1444	crack	0.150	120	37	54,089
1/19/2018	smith branch	1.29	1444	crack	0.250	100	57	82,294
1/19/2018	huffs run cat man		2888	crack	0.150	120	37	108,178
1/23/2018	fallsbranch		1444	crack	0.250	100	57	82,294
1/23/2018	6 inch golf corse	1.42	7220	crack	0.250	150	70	503,943

Total Gallons Lost Due to Excavation Breaks: 1,451,411

Monthly Excavation Break Report

Rattlesnake Ridge Water District (Name of Water System)

C: K)'0220555 (PW/SID)

Month February
Year 2018

Area Calculator
 diameter in inches
Hole = 0.000 sq. in.
 length (in) width (in)
Crack = 6 0.5
Area = 3 sq. in.
 Insert the approximate dimensions of the hole or crack to determine the area of the break. Insert the area in the spreadsheet below.

Date	Excavation Break Location	Excavator	Flow	Hole or Crack?	Area of hole or crack	Flow	GPM	Gallons Lost During Break
2/3/2018	webbville post office	1.25	2888	crack	0.150	120	37	108,178
2/3/2018	san branch	1.08	1444	crack	0.150	120	37	54,089
2/6/2018	edison rd service		2888	crack	0.250	100	57	164,587
2/6/2018	Grea areenhill 2'	1.23	1444	crack	0.250	90	54	78,071
2/6/2018	ordon fork service		1444	crack	0.150	100	34	49,376
2/12/2018	charlev johnson ser		1444	crack	0.250	80	51	73,606
2/12/2018	holbrook rd ser		1444	crack	0.250	100	57	82,294
2/12/2018	binion br 1" ser		2888	crack	0.150	100	34	98,752
2/13/2018	marvin aearhert ser	1.25	180	crack	0.500	80	102	18,350
2/13/2018	bia run 8"	1.41	240	crack	1.500	130	390	93,569
2/13/2018	smith branch ser		1444	crack	0.250	100	57	82,294
2/14/2018	huffs run ser	1.35	4332	crack	0.150	130	39	168,892
2/15/2018	thompson branch		1444	crack	0.150	120	37	54,089
2/23/2018	4" canes creek	1.21	1444	crack	0.750	140	202	292,113
2/24/2018	4" binion br	1.15	300	hole	1.000	120	333	99,885

Total Gallons Lost Due to Excavation Breaks! **1518,144**

Monthly Excavation Break Report

Area Calculator

diameter in inches

Hole =
Area = 0.000 sq. in.

Insert the approximate dimensions of the hole or

or PWSID)

crack to determine the area of the break. Insert the area in the spreadsheet below.

Month

March

Crack = $\frac{\text{length (in)}}{\text{width (in)}}$
Crack = $\frac{6}{0.5}$

Year

2018

Area = $\frac{3}{1}$ sq. in.

Date	Excavation Break Location	Excavator	Area of Hole or Crack	Length (in)	Width (in)	GPM	Gallons Lost During Break
3/6/2018	square lick	1444	crack	0.500	100	114	164,587
3/10/2018	us 60 pete littletons	360	hole	1.000	120	333	119,862
3/16/2018	wicker holler	1444	crack	0.250	140	67	97,371
3/24/2018	us 60	1444	crack	0.500	140	135	194,742
3/25/2018	Diamond ridge	360	hole	1.000	80	272	97,867

Total Gallons Lost Due to Excavation Breaks

674,429

Monthly Hydrant Flushing Report (Flushing for other than DBP maintenance)

Rattlesnake Ridge Water District

name of WaterSystem)

Month
Year

May
2018

KY: 0220555

(PWSID)

unit conversion factor $\frac{29.83}{0.95}$

Date	Hvdrant Location and/or Number	Reason Operated	Total Minutes Operated	Nozzle size (typically 2.5 or 4.5)	Pitot Pressure	GPM	Gallons Flowed	Estimated Flow if Pitot not used
5/15/2018	us 60	monthly	30.00	2.5	100	1771	53,135	
5/18/18/	carter citr	air	30.00	2.5	100	1771	53,135	
5/25/2018	willard	monthly	30.00	2.5	130	2019	60,583	
5/25/2018	crocket	monthly	30.00	3.0	120	2794	83,817	
5/26/2018	corv ridae	monthly	20.00	3.0	90	2420	48,392	
5/28/2018	carter citv	monthly	30.00	2.5	110	1858	55,728	

Total Gallons for Month: 354,789

Monthly Excavation Break Report

Area Calculator

Rattlesnake Ridge Water District (name of Water System)

diameter in inches

Hole = Area = 0.000 sq. in.

Insert the approximate dimensions of the hole or crack to determine the area

Crack = length (in) width (in) of the break. Insert the area in the spreadsheet below.

Area = 1 3 !sq. in.

Month Year June 2018

Date	Excavation Break Location	Excavator	Flow Rate (GPM)	Hole or Crack?	Area of hole or crack	Flow Rate (GPM)	Gallons Lost During Break	
6/4/2018	Falls branch	1.23 cl	2888	crack	0.250	130	65	187,658
6/5/2018	esteps service	1.34	1444	crack	0.150	120	37	54,089
6/5/2018	bill stamper service	1.34	1444	crack	0.250	120	62	90,148
6/5/2018	searaves hollow service	1.09	1444	crack	0.150	100	34	49,376
6/5/2018	church rdqe service	1.21	1444	crack	0.250	90	54	78,071
6/6/2018	huffs run service eddie	1.26	2888	crack	0.150	120	37	108,178
6/14/2018	harlin prichard service	1.35	2888	crack	0.250	125	64	184,014
6/19/2018	flovd bear	1.3	10108	crack	0.250	100	57	576,055
6/18/2018	mason lodqe	1.25	1444	crack	0.250	125	64	92,007
6/21/2018	AJ Swimford huff run	1.25	1444	crack	0.150	140	40	58,423
6/22/2018	smith branch	1.21	1444	crack	0.250	100	57	82,294
6/23/2018	daws run service	1.31	2888	crack	0.150	125	38	110,408
6/24/2018	fallsbranch service	1.3	1444	crack	0.250	120	62	90,148
6/24/2018	fallsbranch service	1.24	1444	crack	0.350	120	87	126,207
6/25/2018	pallet mill rt 1	1.3	240	hole	2.000	120	666	159,816

Total Gallons Lost Dueto Excavation Breaks 2,046,891

Monthly Excavation Break Report

Rattlesnake Ridge Water District

(Name of Water System)

Ky0220555

ICPWSID)

Montri
Year

JULY

2018

diameter in inches

Area = $3.14 \times \frac{d^2}{4}$ = 0.000 sq. in.

Area Calculator

Use this to calculate the area of the hole or crack to determine the area in the spreadsheet below.

length (in) x width (in)

Crack = $l \times w$ = 6 x 0.1

Area = $l \times w$ = 0.6 sq. in.

Date	Excavation Break Location	Excavator		Hole or Crack?	Area of hole or crack		GPM	Gallons Lost During Break
7/6/2018	dale littleton service		1444	crack	0.250	100	57	82,294
7/1/2018	service chaple cut	1.31	1444	crack	0.300	120	75	108,178
7/8/2018	below dam	1.36	1444	hole	0.500	70	127	183,601
7/10/2018	possum holler 6'	1.24	180	crack	3.000	130	780	140,354
7/11/2018	clint 6' david doves	1.38	1444	crack	0.250	130	65	93,829
7/11/2018	possum holler 6'	1.24	2888	crack	0.250	130	65	187,658
7/11/2018	possum holler 2'	1.24	2888	crack	0.150	130	39	112,595
7/13/2018	986 service cora baliev	1.35	2888	hole	0.100	120	33	96,156
7/15/2018	front of bruin boat ramp	1.28	360	crack	2.000	150	558	201,019
7/16/2018	big run 8'	1.15	1444	crack	0.500	130	130	187,658
7/21/2018	bear ridge service	1.24	1444	crack	0.250	90	54	78,071
7/21/2018	bear ridge service	1.24	1444	crack	0.250	90	54	78,071
7/22/2018	huffs run	1.31	1444	crack	0.300	130	78	112,595
7/26/2018	Mavnew Flats 8'	1.48	300	hole	2.000	100	608	182,364
7/26/2018	Mavnew Flats service	1.48	1444	crack	0.250	120	62	90,148
7/26/2018	Rattlesnake Ridge fork 3'	1.2	400	crack	0.300	120	75	29,966
7/27/2018	Clint service at church	1.31	1444	crack	0.150	100	34	49,376
7/3 J18	8' BIG RUN	1.35	1444	crack	0.400	150	112	161,262
7/31/2018	service at vounqs	1.29	7220	crack	0.250	120	62	450,740

Total Gallons Lost Due to Excavation Breaks: 2,625,933

Monthly Excavation Break Report

Rattlesnake Ridge Water District (Name of Water System)
 KY0220555
 (PWSID)
 Month: August
 Year: 2018

diameter in inches
Hole=
 Area= 0.000 sq. in.
 length (in) width (in) of
Crack= 6 I 0.5
 Area = 3 l sq. in.

Area Calculator

Insert the approximate dimensions of the hole or crack to determine the area of the break. Insert the area in the spreadsheet below.

Date	Excavation Break Location	Excavator	PI	Hole or Crack?	Area of hole or crack	C/J a. < ii E	GPM	Gallons Lost During Break
8/5/2018	willard lodge	1.31	1444	crack	0.150	120	37	54,089
8/6/2018	us60 service	1.25	1444	crack	0.250	100	57	82,294
8/7/2018	486 roover ison service	1.05	2888	crack	0.150	110	36	103,572
8/10/2018	us 60 handcock	1.2	2888	crack	0.200	100	46	131,670
8/13/2018	wicker holler	1.25	180	crack	1.500	130	390	70,177
8/14/2018	rattlesnake ridqe	1.35	2888	crack	0.250	100	57	164,587
8/14/2018	rattlesnake fork	1.26	1444	crack	0.150	100	34	49,376
8/14/2018	rattlesnake ridge service	1.25	1444	crack	0.250	100	57	82,294
8/15/2018	corp of eno req came loose		120	hole	2.000	130	693	83,171
8/16/2018	rt 1025 meter busted		1444	crack	0.100	100	23	32,917
8/20/2016	us 60 4' crack	1.34	1444	crack	0.250	130	65	93,829
8/23/2018	willard 1 1/2 thomas	1.26	180	hole	1.000	120	333	59,931
8/23/2018	RT 706 3 inch 'gillum' hit	1.18	120	hole	2.000	90	577	69,202
8/24/2018	service kitchen holler	1.25	1444	crack	0.250	120	62	90,148
8/25/2018	us 60 before wicker holler	1.31	180	crack	1.000	120	250	44,949
8/27/2018	smith branch service kouns	1.29	1444	crack	0.250	100	57	82,294
8/28/2018	david bump service	1.22	1444	crack	0.250	90	54	78,071
8/29/2018	sue stamper service	1.35	2888	crack	0.150	120	37	108,178
8/29/2018	ron revnolds service	1.31	2888	crack	0.250	100	57	164,587
8/31/2018	986 david doves	1.26	1444	crack	0.250	130	65	93,829
8/31/2018	smiths rt 504 service	1.2	2888	crack	0.250	90	54	156,141
8/31/2018	darrell thomas services	1.31	2888	crack	0.500	130	130	375,316

Total Gallons Lost Due to Excavation Breaks = **2,270,621**

Monthly Excavation Break Report

Rattlesnake Ridge Water District (name of Water System)

Ky0220555 (PWSID)

Month: September
Year: 2018

Area Calculator

diameter in inches

Hole=
Area= 0.000 sq. in.

length (in) width (in) of

Crack= 6 | 0.5
Area= 3 sq. in.

Insert the approximate dimensions of the hole or crack to determine the area of the break. Insert the area in the spreadsheet below.

Date	Excavation Break Location	Excavator	Flow Rate (GPM)	Hole or Crack?	Area of hole or crack (sq. in.)	Flow Rate (GPM)	Flow Rate (GPM)	Lost During Break (Gallons)
9/3/2018	elmer kinster service	1.25	2888	crack	0.250	90	54	156,141
9/3/2018	eff mabr service	1.26	2888	crack	0.500	90	108	312,282
9/3/2018	rav markwell service	1.24	2888	crack	0.250	90	54	156,141
9/4/2018	air release moraan cem rd		1444	crack	0.500	100	114	164,587
9/5/2018	willard in lane service	1.29	2888	crack	0.250	130	65	187,658
9/5/2018	service in front of iudvs	1.23	2888	crack	0.500	100	114	329,174
9/5/2018	4' little fork	1.28	2888	crack	0.150	120	37	108,178
9/10/2018	sinkina 6'	1.19	150	hole	3.000	120	999	149,827
9/10/2018	rt 2	1.21	300	crack	1.250	90	270	81,098
9/14/2018	possum holler	1.24	180	crack	1.300	130	338	60,820
9/12/2018	us 60 6'	1.16	180	crack	1.150	100	262	47,188
9/12/2018	us 60 6'	1.16	60	crack	1.150	100	262	15,729
9/2/2018	wicker holler	1.15	1444	crack	0.250	90	54	78,071
9/10/2018	arenhill rea busted		1444	crack	0.150	90	32	46,842
9/10/2018	walker meter bottom		1444	crack	0.150	70	29	41,311
9/10/2018	aumps aroc service	1.18	1444	crack	0.250	90	54	78,071
9/10/2018	1555 service	1.2	7220	crack	0.500	90	108	780,705
9/21/2018	2' on possum holler	1.23	2888	crack	0.150	130	39	112,595
9/21/2018	davevs run	1.24	2888	crack	0.150	120	37	108,178
9/21/2018	davevs run	1.24	2888	crack	0.100	120	25	72,118
9/23/2018	kitchen holler	1.05	4332	crack	0.100	100	23	98,752
9/23/2018	st rt 504 slip	1.19	180	hole	4.000	40	769	138,405
9/26/2018	davevs run	1.15	1444	crack	0.250	120	62	90,148
9/26/2018	st rt 504 slip	1.18	180	hole	4.000	40	769	138,405
9/22/2018	theodore wannner	1	1444	crack	0.100	90	22	31,228
9/22/2018	rt 60 ailliums	1.2	1444	crack	0.250	100	57	82,294
9/22/2018	willard church	1.25	2888	crack	0.100	120	25	72,118
9/23/2018	falls branch service	1.21	7220	crack	0.120	120	30	216,355
9/23/2018	contractors hit services	1.2	60	hole	0.750	120	250	14,983
9/28/1/	3' at darren carroll	1.1	7220	crack	0.150	100	34	246,881

Total Gallons Lost Due to Excavation Breaks! 4,216,283

Monthly Excavation Break Report

Rattlesnake Ridge Water District (name of Water System)

Ky0220555 (PWSID)

Month: Oct
Year: 2018

Area Calculator

diameter in inches
Hole
 Area = 0.000 sq. in.

length (in) width (in)
Crack = 6 | 0.5
 Area = 3 | sq. in.

Insert the approximate dimensions of the hole or crack to determine the area of the break. Insert the area in the spreadsheet below.

Date	Excavation Break Location	Excavator	Phone	Hole or Crack?	Area of hole or crack	Flow	GPM	Lost During Break
10/2/9/18	6' dudlev	1.25	10108	crack	0.250	150	70	705,520
10/9/2018	dudlev 3/4	1.25	60	crack	0.250	130	65	3,899
10/10/18	RT2 3'	1.18	180	hole	1.000	130	347	62,378
10/10/2018	kiser branch service	1.31	1444	crack	0.150	120	37	54,089
10/12/2018	estep onrsr service	1.34	2888	crack	0.150	100	34	98,752
10/12/2018	3' on rattlesnak fork	1.29	4332	crack	0.250	90	54	234,212
10/12/018	pearl roe old house service	1.3	1444	crack	0.150	100	34	49,376
10/12/2018	aden rd service barber	1.2	1444	crack	0.250	100	57	82,294
10/15/187	aden road 4' bell	1025	2888	crack	0.150	100	34	98,752
10/18//18	flovdbear	1.1	1444	crack	0.100	100	23	32,917
10/18/2018	ron revnolds	1.1	1444	crack	0.250	100	57	82,294
10/18/2018	hazel revnolds	1.2	10108	crack	0.100	100	23	230,422
10/18/2018	Rt706 service	1.35	1444	crack	0.150	120	37	54,089
10/18/2018	Fallsbranch jackson service	1.31	1444	crack	0.100	120	25	36,059
10/18/2018	mike qollihue huffs service	1.35	2888	crack	0.150	130	39	112,595
10/18/2018	bart tackett huffs run	1.33	2888	crack	0.100	130	26	75,063
10/19/2018	prv at huffsrun	1.35	2888	hole	0.100	150	37	107,505
10/19/2018	RT clirrv crossing	1.45	10108	crack	0.500	200	161	1,629,329
10/19/2018	9986 pump station 6'	1.38	480	hole	1.000	150	372	178,679
10/20/2018	dav road 2' hit by horst buld	1.2	240	crack	0.250	120	62	14,983
10/23/18	6' at us 60 creek crossina	1.3	180	hole	2.000	200	860	154,741
10/24/2018	service at vesterdav prices	1.2	1444	crack	0.250	130	65	93,829
10/25/2018	8' mayhew flats	1.3	240	crack	2.000	120	499	119,864
10/29/18	roqer markwell	1.25	1444	crack	0.500	80	102	147,211
10/29/2018	dale kiser	1.24	1444	crack	0.250	100	57	82,294

Total Gallons Lost Due to Excavation Breaks: **4,541,148**

Mo..nthly Excavation Break Report

Area Calculator

Rattlesnake Ridge Water District (Name of Water System)

C----- **Ky0220555** (PWSID)

Montn **November**

Year **2018**

diameter in inches

Hole=
Area=**0.000** sq. in.

length (in) width (in)

Crack= 6 | 0.5

Area= 3 sq. in.

Insert the approximate dimensions of the hole or crack to determine the area of the break. Insert the area in the spreadsheet below.

Date	Excavation Break Location	Excavator	Pressure (PSI)	Hole or Crack?	Area of hole or crack	Pressure (PSI)	GPM	Gallons Lost During Break
11/1/2018	aden 4"		1.25	crack	0.150	120	37	54,089
11/5/2018	aden 4"		1.28	crack	0.150	120	37	13,485
11/7/2018	service on 1662		1.16	crack	0.500	100	114	41,033
11/7/2018	Mcalone creek blowoff		1.25	crack	0.100	100	23	987,523
11/7/2018	fred menifee service		1.15	crack	0.150	120	37	54,089
11/7/2018	sue brvant		1.25	crack	0.100	90	22	62,456
11/8/2018	3 pine		1.19	crack	0.250	80	51	73,606
11/8/2018	adkins loop[3 inch		1.24	crack	0.750	90	162	468,423
11/10/2018	us60		1.38	crack	0.750	130	195	281,487
11/13/2018	brad brammell 1 inch		1.41	crack	0.500	120	125	360,592
11/14/18/	rick mc david service		1.44	hole	0.250	140	90	259,650
11/2/2018	mavhew flats service		1.25	crack	0.150	100	34	98,752
11/15/2018	huffsrn 8'		1.32	crack	0.750	120	187	44,949
11/16/2018	popes fork 8'		1.24	crack	0.500	100	114	164,587
11/19/2018	rt 504 service wa□oner		1.15	crack	0.250	90	54	78,071
11/20/2018	horton flats ole brothers		1.51	crack	0.250	120	62	90,148
11/20/2018	horton flats lewis leadinaham		1.49	crack	2.000	120	499	119,864
11/20/2018	tom flauaher 1 inch		1.23	crack	0.250	120	62	2,684,465
11/28/2018	mike lawe service		1.24	crack	0.250	80	51	147,211
11/29/2018	chuck themas service		1.28	crack	0.150	120	37	54,089
11/30/2018	sue utlv service		1.21	crack	0.250	100	57	82,294
11/30/2018	Raymond bo□□□□□ meter bust			crack	0.150	90	32	46,842

Total Gallons Lost Due to Excavation Breaks 6,267,706

Monthly Excavation Break Report

Area Calculator

Rattlesnake Ridge Water District

diameter in inches

Hole =
 $\text{Area} = 0.000 \text{ sq. in.}$

Insert the approximate dimensions of the hole or crack to determine the area of the break. Insert the area in the spreadsheet below.

Ky0220555

length (in) width (in)

Crack = |

Momn

Area = | sq. in.

Year

Date	Excavation Break Location	Excavator	FE	Hole or Crack?	Area of hole or crack	iii a. «i E	GPM	Gallons Lost During Break
12/6/2018	Daniel McDavid service		1444	crack	0.150	120	37	54,089
12/6/2018	Daniel McDavid service	1.25	1444	crack	0.250	120	62	90,148
12/6/2018	chapple cut	1.42	2888	crack	0.250	120	62	180,296
12/6/2018	rt 986	1.39	1444	crack	0.150	100	34	49,376
12/10/2018	Fralely Branch	1.34	2888	crack	0.200	120	50	144,237
12/10/2018	4 mile Bradshaw serv	1.2	1444	crack	0.150	90	32	46,842
12/11/2018	Lovd Lowe	1.25	1444	crack	0.250	100	57	82,294
12/13/2018	tony knipps service	1.36	7220	crack	0.150	100	34	246,881
12/19/2018	986 6 inch bell	1.51	2888	crack	0.500	160	144	416,376
12/21/2018	Fralely Branch	1.49	1444	crack	0.250	160	72	104,094
12/28/2018	Fralely Branch tee broke		480	hole	0.750	120	250	119,862
12/4/2018	3' cordel hit hitchins	1.25	60	hole	3.000	130	1040	62,378
12/20/2018	tim lawson service	1.34	1444	crack	0.500	90	108	156,141
12/21/2018	meter bottom okera lane		1444	crack	0.150	90	32	46,842

Total Gallons Lost Due to Excavation Breaks!

1,799,856

Rattlesnake Ridge Response to Appendix C

12. See Attached Work Orders

CHECKLIST/TYPE: CHECK WORK ORDER NO 9861
SCHEDULED DATE: 01/29/18 SCHEDULED TIME: PM:
I TRUCTIONS: LEAK BY DRIVE HE MARKED IT
SON SPOKE TO DAVID
SON SAID IT IS UNDERMINING HIS DRIVE WAY

METER LOCATION: BELOW ROAD NEXT TO TRAILER

IN:

ACCOUNT:160-37410-01 CITY: OLIVE HILL, KY 41164
NAME :HOLBROOK, CHARLES OWNER: OWNER
S/ADDR: BEAR RIDGE O/ADDR:
PHONE :606 738 - 4048
OWNER PHONE:
ISSUED: 01/29/18 BY: CAROLYN COMPLETED:

*****OLD METER INFORMATION***** NEW METER INFORMATION*****

SIZE: 5/8 in. TY: GUSE: 356 03/11 *
MAKE SERIAL REMOTE MXUID CURRENT * MAKE SERIAL REMOTE MXUID
1: 55919932 100025479 42823 A*
2: *
3: *
4: *

Table with columns: HISTORY, DATE, CURRENT, PREVIOUS, USAGE, PRIOR W/O, DATE, TYPE. Rows show meter history from 02/18/19 to 11/26/18.

} ***CHECK

WORK COMPLETED:

NEW SET : SERIAL NO: REMOTE NO: READ: ---

MATERIAL: ITEM# PART DESCRIPTION QUANTITY

LABOR

SIGNATURE: _____ DATE: _____ TIME: _____

CHECKLIST/TYPE: CHECK WORK ORDER NO: 10486
 SCHEDULED DATE: 10/04/18 SCHEDULED TIME: PM:
 INSTRUCTIONS: SAYS THAT WE KEEP FIXING A LEAK THERE AND IT JUST
 KEEPS LEAKING AND HE CANT GET THRU HIS DRIVEWAY
 TO THE FIELD TRACTOR IS GETTING STUCK.....

METER LOCATION: ABOVE BLOW-OFF

IN:

ACCOUNT:160-24600-00 CITY: OLIVE HILL, KY 41164
 NAME :REYNOLDS, HAZEL OWNER: OWNER
 S/ADDR: BINION BRANCH O/ADDR:
 PHONE
 OWNER PHONE:
 ISSUED: 10/04/18 BY: RAK COMPLETED:

*****OLD METER INFORMATION***** NEW METER INFORMATION*****

SIZE:	5/8 in.	TY:	GUSE:	128	03/11	*	MAKE	SERIAL	REMOTE	MXUID
1:	55093831			4392008	41467	A*				
2:						*				
3:						*				
4:						*				

HISTORY:	DATE	CURRENT	PREVIOUS	USAGE	PRIOR W/O	DATE	TYPE
	02/14/19	41339	41178	161			A
	01/09/19	41178	41131	47	9379	08/28/17	CHECK
	12/03/18	41131	40968	163			E
	11/26/18	40968	40763	205			A

t- **CHECK

WORK COMPLETED:

NEW SET: SERIAL NO: REMOTE NO: READ:

MATERIAL: ITEM# PART DESCRIPTION QUANTITY

LABOR

SIGNATURE: _____

DATE: _____

TIME: _____

NEW WORK ORDERS

08:36:08

CHECK

WORK ORDER NO:

10692

CHECKLIST/TYPE: 01/04/19 SCHEDULED TIME: PM:
SCHEDULED DATE:

INSTRUCTIONS: SAYS THAT WE FIXED A LEAK ON HER PROPERTY BY HERD RIVEWAY AND THE PLACE WHERE IT WAS FIXED IS NOW A SUNKEN HOLE AND STAYS WET. THINKS IT MAY STILL BE LEAKING. WANTS SOMEONE TO COME LOOK AT IT AND FIX
METER LOCATION: WAS JAMES E PARSONS

IN:

ACCOUNT:130-03410-00 CITY: GRAYSON, KY 41143
NAME :WADE JR, HALLIE OWNER: OWNER
S/ADDR: HUFFS RUN O/ADDR:
PHONE :606 474 - 2282
OWNER PHONE:
ISSUED: 01/04/19 BY: FELICIA COMPLETED:

*****OLD METER INFORMATION***** NEW METER INFORMATION*****

SIZE: 5/8 in. TY: GUSE: 259 03/04 *
MAKE SERIAL REMOTE MXUID CURRENT * MAKE SERIAL REMOTE MXUID
1: 54952039 100020455 46998 A*
2: *
3: *
4: *

Table with columns: HISTORY, DATE, CURRENT, PREVIOUS, USAGE, PRIOR W/O, DATE, TYPE. Rows show meter history from 02/01/19 to 11/01/18.

/._. ***CHECK

*****_*_*****

WORK COMPLETED:

NEW SET: SERIAL NO: REMOTE NO: READ: ___

MATERIAL: ITEM# PART DESCRIPTION QUANTITY

LABOR

SIGNATURE: _____ DATE: _____ TIME: _____

CHECKLIST/TYPE: CHECK WORK ORDER NO 10795
 SCHEDULED DATE: 02/08/19 SCHEDULED TIME: PM:
 ILLINOIS INSTRUCTIONS: CHECK FOR LEAK
 CANT SEE METER FACE ITS FOGGED UP
 PLEASE ALSO GET READING

METER LOCATION: EDGE OF YARD RIGHT SIDE

IN:

ACCOUNT:151-01800-00 CITY: OLIVE HILL, KY 41164
 NAME :EVANS, DREW OWNER: OWNER
 S/ADDR: HORTON FLATS O/ADDR:
 PHONE :606 738 - 5460
 OWNER PHONE:
 ISSUED: 02/08/19 BY: CAROLYN COMPLETED:

*****OLD METER INFORMATION***** NEW METER INFORMATION*****

SIZE:	MAKE	SERIAL	REMOTE	MXUID	TY:	GUSE:	CURRENT	NEW METER INFORMATION
5/8 in.						352	03/07	*
1:	55093946			100024642			51694 A*	
2:								*
3:								*
4:								*

HISTORY:	DATE	CURRENT	PREVIOUS	USAGE	PRIOR W/O	DATE	TYPE
	02/13/19	51342	51305	37	A		
	01/10/19	54305	49728	4577	A		
	12/21/18	49728	49254	474	A		
	11/28/18	49254	48264	990	A		

*****"X-'"*****CHECK*****

WORK COMPLETED:

NEW SET: _____ SERIAL NO: _____ REMOTE NO: _____ READ: ___

MATERIAL:	ITEM#	PART DESCRIPTION	QUANTITY
-----------	-------	------------------	----------

LABOR

SIGNATURE: _____ DATE: _____ TIME: _____

CHECK

WORK ORDER NO: 10803

CHECKLIST/TYPE: 02/22/19 SCHEDULED TIME: PM:
 SCHEDULED DATE: SAID THERE IS WATER LEAKING FROM METER
 INSTRUCTIONS: PLEASE CHECK METER SAID SHE HAD 2 DIFFERENT PEOPLE
 COME OUT TO LOOK FOR LEAK AND NO LEAK BUT THEY TH
 OUGHT THERE WAS SOMETHING WRONG W METER
 RIGHT SIDE RESIDENCE BY FENCE

METER LOCATION:

IN:

 ACCOUNT:140-10000-01 CITY: WILLARD, KY 41181
 NAME :GRIFFITH, BRETT OWNER: OWNER
 S/ADDR: ROUTE 1 O/ADDR:
 PHONE :606 475 - 3027
 OWNER PHONE:
 ISSUED: 02/22/19 BY: CAROLYN COMPLETED:

*****OLD METER INFORMATION***** NEW METER INFORMATION*****
 SIZE: 5/8 in. TY: GUSE: 353 03/04 *
 MAKE SERIAL REMOTE MXUID CURRENT * MAKE SERIAL REMOTE MXUID
 1: 55093979 100023042 35900 A*
 2: *
 3: *
 4: *

 HISTORY: DATE CURRENT PREVIOUS USAGE PRIOR W/O DATE TYPE
 02/04/19 35547 35018 529 A 8159 06/01/16 CHECK
 01/03/19 35018 34451 567 A 10033 04/24/18 DISC
 12/04/18 34451 33912 539 A 9204 06/26/17 CHECK
 11/02/18 33912 33468 444 A 9037 03/27/17 CHECK
 * *,l: *****CHECK

 WORK COMPLETED:

NEW SET: _____ SERIAL NO: _____ REMOTE NO: _____ READ: ___

MATERIAL: ITEM# PART DESCRIPTION QUANTITY

LABOR
 --,

SIGNATURE: _____ DATE: _____ TIME: _____

Rattlesnake Ridge Response to Appendix C

13. We do not have a operating procedure in place but our number one priority is to get our customers back in service as soon as possible so we send enough personal to get the job done safe and quickly.

,.....

Rattlesnake Ridge Response to Appendix C

14. The District has purchased a Waterpoint PLD listening device and also a portable flow meter to assist in leak detection. We have also purchased three metal detectors.

Rattlesnake Ridge Response to Appendix C

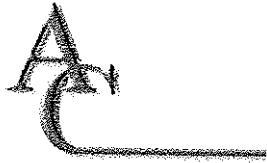
15. See Attached Files

TRAINING CERTIFICATE

This Certificate is presented to

**Shannon Porter
Rattlesnake Ridge Water District**

**In recognition of your participation in:
"DEVELOPMENT, PLANNING & SET-UP OF SYSTEM W/PORTABLE FLOW METERS,
LISTENING DEVICES FOR LEAK DETECTION"**



Serving the Ohio Valley

Automatic Controls Company,



Badger Meter

Badger Meter

SECURITY

6

Signature

8/19/16
Date

5

5 PDH

TRAINING CERTIFICATE

This Certificate is presented to

Willie Gilbert
Rattlesnake Ridge Water District

In recognition of your participation in:
"DEVELOPMENT, PLANNING & SET-UP OF SYSTEM W/PORTABLE FLOW METERS,
LISTENING DEVICES FOR LEAK DETECTION"



Se1T11g the Ohio Valley
Automatic Controls Company



Badger Meter

64seconds

Signature

8/19/16
-Date-

5 PDH

TRAINING CERTIFICATE

This Certificate is presented to

David Gifford
Rattlesnake Ridge Water District

In recognition of your participation in:
"DEVELOPMENT, PLANNING & SET-UP OF SYSTEM W/PORTABLE FLOWMETERS,
LISTENING DEVICES FOR LEAK DETECTION"

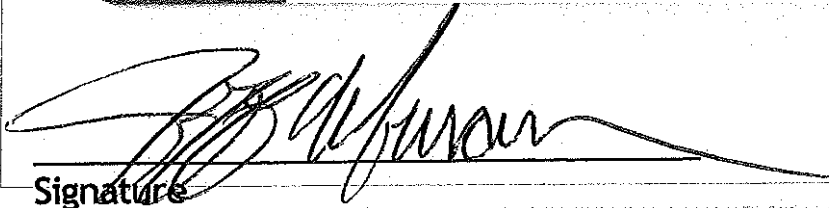


Serving the Ohio Valley
Automatic Controls Company



Badger Meter

64 seconds


Signature

8/19/16

5 PDH

-----Date-----

Rattlesnake Ridge Response to Appendix C

16. Our billing has a program to run that shows meters missed as estimates.
See attachment.

METER READING EXCEPTION REPORT

ACCOONT	NAME	METER	READING	current	PREVIOUS	USAGE	CHANGE ESTIMATE	FINAL ROLLOVER:
		DATE		READING	READING		OUT	
110-06670-00	ELLIOTT, LAUREL C GREGORY HOLLOW	1	03/01/2019	75158	74826	331	X	
110-07000-00	LAMBERT, MARY GREGORY HOLLOW	1	03/01/2019	77334	77153	11	X	
112-07300-00	DAVIS, EARNEST K RT 182	1	03/05/2019	1308	1277	31		X
112-08610-00	JENKINS, JOHNS SAND RIDGE	1	03/01/2019	14946	14501	444	X	
112-19400-01	MABRY #2, JAMES SAND RIDGE	1	03/01/2019	461	461		X	
113-15390-01	CRUMP, JARRELL GESLING	1		7898	7898		X	
114-02600-00	BURTON, BRIAN RT 1025	1	03/01/2019	69320	69158	842	X	
114-09810-00	JONES, RONALD PR.ATER ROAD	1	03/01/2019	38479	38310	209	X	
114-12600-00	BURTON, ERNEST PRATER ROAD	1	03/01/2019	25163	25081	83	X	
115-40410-00	OWENS, JUDY ROSE RIDGE	1	03/21/2019	585	506	79		X
115-72000-00	HAMILTON #2, BARRY WALNUT GROVE	1	03/01/2019	54239	54019	144	X	
115-79600-00	REEDER, HAROLD REEDER ROAD	1	03/01/2019	24217	24216		X	
116-30400-00	MCCORMICK, WILLIAM RT 474	1	03/01/2019	27851	27851		X	
144-34615-00	SCHUELER, PAUL GREENBRIAR RD	1	03/01/2019	15	15		X	
150-02400-05	BUSH, JOSH RT 7	1	03/21/2019	4704	4670	34		X
160-03250-00	HAMRIC, JAMES B ROUTE 182	1	03/01/2019				X	
15r,...._i00-01	WALL, MAURICE ROUTE 986	1	03/01/2019	77667	77428	296	X	
160-13670-00	NEWELL, JEFFERY ROUTE 986	1	03/05/2019	30392	30376	32		X

METER READING EXCEPTION REPORT

ACCOUNT	NAME	METER	READING	DATE	CURRENT	PREVIOUS	USAGE	CHANGE	ESTIMATE	FINAL	ROLLOVER
					READING	READING		OUT			
180-07100-00	HARPER, GLEN ALLEN RT 504 EAST	1	03/01/2019		1	1					X
181-12001-00	HOLBROOK #2, AANDY RT 504 W	1	03/01/2019		64953	64883					X
182-06200-00	MOORE, MICHAEL & CHRYSTAL STARK RIDGE-RANDOL	1	03/01/2019		142609	141785	885				X
182-12610-00	ORRICK, JIM B STARK RIDGE	1	03/01/2019		3948	3941					X
182-12800-00	FLALffLERY, JR STARK RIDGE	1	03/01/2019		60595	60257	341				X
182-17500-01	CARTER, NATHANIEL STARK RIDGE	1	03/01/2019		52967	52637	325				X
182-17850-00	GIVENS #3, BRIAN STARK RIDGE	1	03/01/2019								X
11210-07	SLONE, DONNA STARK RIDGE	1	03/01/2019		68820	68413	440				X
TOTAL NUMBER OF ACCOUNTS: 26							USAGE:	4527			

* End of Report: Rattlesnake Ridge Water Distri *

Rattlesnake Ridge Response to Appendix C

17. The plant meter has not been tested because it doesn't have test ports on it but the meter was replaced in 2014.

. Rattlesnake Ridge Response to Appendix C

18. See Attached Files

Definitive TestinP Services

Lexington, Kentucky
 & Service

Certified Meter Test-Results

Certified Meter Test-Results					BEFORE REPAIR TEST RESULTS				AFTER REPAIR TEST RESULTS				Test/Parts
Meter S/n	Meter MFG	MFB Model	Serial Nmlbr	Trans	High flow	Med Aow	LOW FLOW	Avg Test	High flow	Med FLOW	Low Flow	Avg Test	
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Dale _____ ;

Definitive Testing Services

Lexington, Kentucky

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Certified Meter Test Results

BEFORE REPAIR
TEST RESULTS

AFTER REPAIR
TEST RESULTS

ter	Meleir	MFG	seilal	Trans	High	Med	low	Avg	High	Mad	low	Avg	TasVParts
Slza	MFO	Model	Nmlbar	PQndof	Flow	FloV	flow	Test	flow	fk)w	Flow	Test	

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Rattlesnake Ridge Response to Appendix C

19. The District uses Definitive Testing of Lexington KY to test all of our meters. We try to pull as many residential meters a month as we can to have tested and our commercial meters are tested and repaired on site.

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,_ Rattlesnake Ridge Response to Appendix C

20.156

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//// Rattlesnake Ridge Response to Appendix C

21. Rattlesnake Ridge Water District uses Sensus brand meters model SR2 AMR for all of our system. We currently have 4045 residential customers and 15 commercial customers.

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Rattlesnake Ridge Response to Appendix C

22. The District has a SCADA system that monitors all tanks ,pumping stations and valves that fill tanks. We have an employee at our water plant 24/7 to monitor the SCADA system and to call someone immediately if the need arises.

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Rattlesnake Ridge Response to Appendix C

23. Yes the utility has telemetry on all of its sites as explained in Appendix C question 22.

Rattlesnake Ridge Response to Appendix C

24. Yes all the meters in our District are read monthly.

Rattlesnake Ridge Response to Appendix C

25. Yes, all of our meter readers are trained by Sensus personal and CI Thornburg CO.

Rattlesnake Ridge Response to Appendix C

26. No, we do not have master meter zone meters but are looking to install them in future.

Rattlesnake Ridge Response to Appendix C

27. The District does pressure surveys in our entire system to record pressure at different areas to allow us to monitor pressure so if we start dropping pressure in certain areas we know where we have a problem.

Rattlesnake Ridge Response to Appendix C

28. Yes, The board gets a copy of water loss, leaks, flushing and any other water loss at every monthly board meeting, and it is discussed at every meeting.

Rattlesnake Ridge Response to Appendix C

29. The District does not have a target date on a reduction of water loss, but the board addresses this issue at every monthly meeting and makes it our top priority.

Rattlesnake Ridge Response to Appendix C

30. 1. Service line replacement is our number 1 priority.
2. Meter change out is the 2^d priority because of slow meters.
3. Up grading our telemetry to prevent tank overflows

Rattlesnake Ridge Response to Appendix C

31. See attachments

Rattlesnake Ridge Response to Appendix C

31. The salary for the Manager for 2017 and 2018 is \$ 65,769.60 per year.

Rattlesnake Ridge Response to Appendix C

32. There is no employment contract between the manager/superintendent and the utility.

Rattlesnake Ridge Response to Appendix C

33. A large number of our main lines have been in the ground since 1985 with other projects coming on in 1990, 1992 and many other projects coming on over the years up to the most recent project in 2018. The district tries to get potable water to customers in rural areas where potable drinking is not available.

Rattlesnake Ridge Response to Appendix C

34. Most of our service lines have been in since 1985 and a lot of our leaks are on service lines but we fix them as soon as we find them or a customer reports it.

--''' Rattlesnake Ridge Response to Appendix C

35. Most of our service lines have been in since 1985 and a lot of our leaks are on service lines but we fix them as soon as we find them or a customer reports it. We are making plans and mapping out areas that we need to replace service lines.

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/''''' Rattlesnake Ridge Response to Appendix C

36. The District has a computer print out each month of accounts that are not active, if the meter Shows usage, a work order is issued and someone goes out to check the meter for theft.

Rattlesnake Ridge Response to Appendix C

37. The District does not have a lot of theft of water and we have checked into prosecuting but the cost of legal fees is much higher and is not feasible, However we always leave the meter in place so that we can keep track of how much water was stolen and when that meter is reconnected again we can collect revenue for water that was stolen.

37. a. The District has not provided any of this information to the county attorney or commonwealth attorney. We consulted our attorney on this matter who advised us that the legal fees would be more expensive than water lost.

37. b. The district consulted our attorney on this matter at one of our regular board meetings and was advised of the cost to prosecute the small amount of theft that we have.

Rattlesnake Ridge Response to Appendix C

38. The District adjusts the customer's bill if the bill has doubled due to a leak and we allow two adjustments in a five year period. The District works with the customer as much as possible to set up a payment arrangement on the remaining balance. The District does not give adjustments for filling swimming pools or water that is not leaked. The Manager "W.C Gilbert" is the person who approves all adjustments.

Rattlesnake Ridge Response to Appendix C

39. The District does not have adjustments on late fees on leak adjustments. See attached form on **tariff\$**.

P.S.C. KYNO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO., _____

Rattles Mike Ri Water District
(Name of Utility)

Leak Adjustment Policy.

(N)

While a utility is not required to have a leak adjustment policy to adjust bills due to a water leak, this utility chooses to offer a leak adjustment to its residential and commercial customers under the following conditions:

1. The customer's bill for the month in which a leak adjustment is requested must be at least 2 times the customer's average monthly bill, which is calculated over a three-month period.
2. The customer must provide a plumber's statement or other proof showing the leak has been repaired.
3. The customer's bill will be based on two components. The first step will be to calculate the customer's average monthly usage over a three-month period. The second step will be to deduct the customer's average monthly usage (as calculated above) from the total amount of water that passed through the meter. The usage calculated in step one will be billed at the utility's regular rates, while the remaining usage will be billed at the utility's current cost of production per 1,000 gallons.
4. If meter readings are not available for an entire three-month period, the average usage of similar customer loads shall be used for comparison purposes for the calculation.
5. Only two (2) leak adjustments per customer will be allowed during any given five (5) year period.

DATE OF ISSUE 11-25-14 Month, Day, Year

DATE EFFECTIVE 11-1-14
Month/Day/Year

ISSUED BY [Signature]
(Signature of Officer)

TITLE Commissioner

KENTUCKY

PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN
EXECUTIVE DIRECTOR
TARIFF BRANCH

&d-

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

EFFECTIVE
4/1/2014
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Rattlesnake Ridge Response to Appendix C

40. The District does not use Microsoft Excel for our Leak Adjustment Worksheet we use our own in house form. See attached form.

EhK ADJUSTMENT SHEET

AME _____

CCOUNT# _____

A T E _____

TOTAL GAL LEAKED _____

,VG MONTHLY USE _____

IAL NEEDING ADJUSTED _____

IAL @ \$2.50 PER IOOO _____

a

%TAX. _____

;us-TOTAL _____

ATEJ-€ES _____

TOTAL OUE ON LEAK _____

ADJUSTED BY _____

APPROVED BY _____

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·, _ Rattlesnake Ridge Response to Appendix C

41. The District does not do a comprehensive water audit.

Rattlesnake Ridge Response to Appendix C

42. The fire departments in our District does not report to us. We have asked them several times to report to us. We use the Water Usage Report Form KRS 278.170{3) 807KAR5:095 Section 9 to calculate the water usage for fire departments, please see attached form.

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Fire Department - Water Usage Report Form

KRS 278.170(3) 807 KAR5:095 Section 9

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district (uUser") may withdraw water from the utility's water distribution system for the purpose of fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15th day of the following calendar month.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water.

A non-reporting user's usage shall be presumed to be 0.3 percent of the utility's total water sales for the calendar month.

all depts in system (name of Fire Department) Month 12/1/18-2/28/19
 (name of Water System) Year 2018-2019

unit conversion factor
 coefficient value 29.83
0.95

Date	Hydrant Location and/or Number	Reason Operated	Total Minutes Operated	Nozzle size (typically 2.5 or 4.5)	Pitot Pressure	GPM	Gallons Flowed	Estimated Flow if Pitot not used
1/1/2018								47,331
2/1/2018								59,076
3/1/2018								35,250
4/1/2018								46,850
5/1/2018								40,947
6/1/2018								53,410
7/1/2018								97,141
8/1/2018								39,842
9/1/2018								58,558
10/1/2018								38,200
11/1/2018								71,702
12/1/2018								41,300
1/1/2019								36,928
2/1/2019								47,300

Total Gallons for Month! 713,835 !

Rattlesnake Ridge Response to Appendix C

43. The District uses a form obtained from Rural Water to calculate flushing.
See attached form.

Rattlesnake Ridge Response to Appendix C

44. The District just uses gate *valve* wrenches and hydrant wrenches to flush hydrants and blow-offs.

Rattlesnake Ridge Response to Appendix C

45. See attachments.

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Monthly Hydrant Flushing Report (Flushing for other than DBP maintenance)

Rattlesnake Ridge Water District

](name of Water System)

Month
Year

January
2018

892.20555

](PWSID)

29.83
0.95

unit conversion factor

Date	Hydrant Location and/or Number	Formula: Reason Operate,d	GPM = 29.83 cd ² p Total Minutes Operated	Nozzle p size (typically 2.5 or 4.5)	coefficient value Pitot Pressure	GPM	Gallons Flowed	Estimated Flow if Pitot not used
1/22/2018	woods prooery	air	30.00	2.5	100	1771	53,135	
1/16/2018	RT60	random	30.00	3.0	90	2420	72,588	
1/17/2018	carter city	random	30.00	3.0	100	2550	76,514	
1/20/2018	willard	random	40.00	2.5	100	1771	70,846	
1/20/2018	adkins loop	air	30.00	3.0	80	2281	68,436	
1/23/2018	oakland ridae	random	30.00	3.0	80	2281	68,436	

Total Gallons for Month | 409.955

Monthly Hydrant Flushing Report (Flushing for other than DBP maintenance)

Rattlesnake Ridge Water District (Name of Water System)

Month: March
Year: 2018

020555 (PWSID)

Formula: GPM = 29.83 C, f p
Unit conversion factor: 29.83
coefficient value: 0.95

Table with 9 columns: Date, Hydrant Location and/or Number, Reason Operated, Total Minutes Operated, Nozzle size (typically 2.5 or 4.5), Pitot Pressure, GPM, Gallons Flowed, Estimated Flow if Pitot not used. Rows include entries for 3/6/2018, 3/7/2018, 3/12/2018, 3/15/2018, 3/28/2018.

Total Gallons for Month: 327,685

Monthly Hydrant Flushing Report (Flushing for other than DBP maintenance)

Rattlesnake Ridge Water District

(name of Water System)

Month
Year

Aerial
2018

Ky07 0555

(PWSID)

unit conversion factor

29.83
0.95

Date	Hydrant Location and/or Number	Reason Operated	Formula: $GPM = 29.83 \times \frac{C^2}{P}$		coeff	value	Gallons Flowed	Estimated Flow if Pitot not used
			Total Minutes Operated	Nozzle size (typically 2.5 or 4.5)				
4/5/2018	Diamond Ridge	leak	30.00	3.0	100	2330	76,314	
4/16/2018	Aden	leak	30.00	2.5	110	1858	55,728	
4/23/2018	RT 1	leak	30.00	2.5	130	2019	60,583	

Total Gallons for Month! 192,825

Monthly Hydrant Flushing Report (Flushing for other than DBP maintenance)

Rattlesnake Ridge Water District

(Name of Water System)

Month
Year

JULY
2018

Kyo: 0555

(PWSID)

Formula: GPM - 29.83 cd² p
unit conversion factor
coefficient value 29.83
0.95

Date	Hydrant Location and/or Number	Reason Operated	Total Minutes Operated	Nozzle size (typically 2.5 or 4.5)	Pitot Pressure	GPM	Gallons Flowed	Estimated Flow if Pitot not used
7/10/2018	adkins loop	leak	30.00	2.5	90	1680	50,408	
7/11/2018	cliftv	leak	30.00	2.5	130	2019	60,583	
7/11/2018	possum holler	leak	30.00	3.0	120	2794	83,817	
7/15/2018	across from bruin boat ramp 10'	leak	30.00	4.5	150	7028	210,848	
7/16/2018	bia run 8'	leak	15.00	4.5	130	6543	98,144	
7/26/2018	Mavhew Flats 8'	leak	30.00	2.5	100	1771	53,135	
7/26/2018	Rattlesnake fork 3'	leak	30.00	2.5	90	1680	50,408	
7/31/2018	Bia Run 8'	leak	15.00	2.5	130	2019	30,291	

Total Gallons for Month: **637,634**

Monthly Hydrant Flushing Report (Flushing for other than DBP maintenance)

Rattlesnake Ridge Water District

(name of Water System)

Month
Year

December
2018

1302-20555 (PWSID)

Formula: $GPM = 29.83cd^2 p$ unit conversion factor coefficient value 29.83
 0.95

Date	Hydrant Location and/or Number	Reason Operated	Total Minutes Operated	Nozzle size (typically 2.5 or 4.5)	Pitot Pressure	GPM	Gallons Flowed	Estimated Flow if Pitot not used
12/4/2018	us60	monthly	30.00	2.5	120	1940	58,206	
12/6/2018	willard	monthly	30.00	2.5	130	2019	60,583	
12/10/2018	carter civt	monthly	30.00	2.5	100	1771	53,135	
12/13/2018	adkins loop	air	30.00	2.5	90	1680	50,408	
12/14/2018	Rattlesnake Ridge	monthly	30.00	2.5	120	1940	58,206	
12/19/2018	986	air	30.00	2.5	150	2169	65,076	
12/26/2018	corv	monthly	30.00	2.5	90	1680	50,408	
12/26/2018	brushy creek	air	30.00	2.5	100	1771	53,135	

Total Gallons for Month | 449,157 |

Monthly Hydrant Flushing Report (Flushing for other than DBP maintenance)

Rattlesnake Ridge Water District

(name of Water System)

Month

January

Year

2019

[&0 20555](PWSID)

Formula: $GPM = 29.83 \text{cd}^2 p$

unit conversion factor	29.83
coefficient value	0.95

Date	Hydrant Location and/or Number	Reason Operated	Total Minutes Operated	Nozzle size (typically 2.5 or 4.5)	Pitot Pressure	GPM	Gallons Flowed	Estimated Flow if Pitotnot used
1/3/2019	us60	monthlv	30.00	2.5	100	1771	53,135	
1/9/2019	carter citv	monthlv	30.00	3.0	90	2420	72,588	
1/16/2019	willard	monthly	45.00	2.5	120	1940	87,309	
1/24/2019	504	monthlv	30.00	2.5	80	1584	47,525	
1/22/2019	Gren Greenhill	leak	60.00	2.0	130	1292	77,546	
1/24/2019	Davevs run	leak	30.00	3.0	120	2794	83,817	
1/28/2019	us 60	leak	30.00	2.5	100	1771	53,135	
1/28/2019	possum holler	leak	60.00	2.0	130	1292	77,546	
1/28/2019	adkins loop	leak	30.00	2.5	90	1680	50,408	
1/28/2019	us 60	monthlv	45.00	2.5	100	1771	79,702	

Total Gallons for Month | 682,710

