# COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

#### In the Matter of:

<b>ELECTRONIC INVESTIGATION</b>	)
INTO THE MEASURING,	)
RECORDING, AND REPORTING OF	) CASE NO. 2018-00394
WATER LOSS BY KENTUCKY'S	)
JURISDICTIONAL WATER UTILITIES	)

#### **RESPONSE OF**

WHITLEY COUNTY WATER DISTRICT #1

TO

**COMMISSION'S REQUEST FOR INFORMATION** 

**DATED DECEMBER 18, 2018** 

FILED: JANUARY 9, 2019

# COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

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# CERTIFICATION OF RESPONSE OF WHITLEY COUNTY WATER DISTRICT #1 TO COMMISSION'S REQUEST FOR INFORMATION

This is to certify that I have supervised the preparation of Whitley County Water District #1's Response to the Commission's Request for Information. The response submitted on behalf of Whitley County Water District #1 is true and accurate to the best of my knowledge, information, and belief formed after a reasonable inquiry.

Date: 1/9/19

Sandra Smith, Office Manager
Whitley County Water District #1

#### CASE NO. 2018-00394

#### **Response to Commission's Request for Information**

#### Question No. 1

- Q-1. Explain in detail the manner in which you measure, calculate, and track water loss, and:
  - a. Identify whether you use any manual form (including Excel spreadsheet) or electronic or mechanized system to calculate and track water loss.
  - b. Provide a copy of any form used (including Excel spreadsheet).
  - c. Identify the source of any form or system used.
- A-1. At Whitley County Water District #1 (WCWD), the water loss is calculated monthly by using a billing system generated report with the number of gallons sold to each customer. The master meter readings give the amount of gallons purchased. The difference in water sold and water purchased is our water loss. We then adjust for flushing, line breaks and Fire Department usage.
  - a. WCWD uses an Excel spreadsheet.
  - b. See attached spreadsheet.
  - c. Spreadsheet prepared by WCWD

#### CASE NO. 2018-00394

### **Response to Commission's Request for Information**

#### Question No. 2

- Q-2. Explain in detail your understanding of the information to be provided in each of the categories on the Water Statistics page (reference page 30) of the annual report required of jurisdictional water utilities, accessed through the Commission's website.
- A-2. Water Statistics (ref. page 30)
  - 1. Track and monitor all water purchased and sold
  - 2. WCWD purchases water only
  - 3. Total gallons purchased
  - 4. Total gallons purchased
  - 6. Total gallons sold to our customers
  - 7. Total gallons sold to Residential customers
  - 8. Total gallons sold to Commercial customers
  - 9. Total gallons sold to Industrial customers
  - 10. WCWD has no Bulk Loading Stations
  - 11. WCWD has no Resale
  - 12. Total gallons sold to Schools
  - 13. Total water sales to Residential, Commercial and Schools

- 15. Other Water Used
- 16. No water treatment plant
- 17. No wastewater plant
- 18. Water used to flush lines for maintenance/water quality
- 19. Water used by Fire Departments
- 20. Any other usage
- 21. Total of all other water used
- 23. Water not accounted for
- 24. Total gallons lost due to tank overflow
- 25. Water lost due to line breaks
- 26. Water lost due to line leaks
- 27. Any other known issues
- 28. Total of all known water losses
- 32. Difference between water purchased, sold, and known losses.
- 33. Water sold, plus leaks, breaks, flushing, etc. divided by water purchased.

## CASE NO. 2018-00394

# **Response to Commission's Request for Information**

## Question No. 3

- Q-3. State any questions you have regarding how to use the updated Commission Form described and attached as Appendix A to this Order.
- A-3. No questions

#### CASE NO. 2018-00394

# **Response to Commission's Request for Information**

## Question No. 4

- Q-4. State any suggestions or improvements you have for the updated Commission Form described and attached as Appendix A to this Order.
- A-4. No suggestions

#### CASE NO. 2018-00394

# **Response to Commission's Request for Information**

#### Question No. 5

**Responding Witness: Sandra Smith** 

Q-5. State any questions you have regarding how the information in the updated Commission Form described and attached as Appendix A to this Order is to be incorporated into annual reports.

A-5. No questions

#### CASE NO. 2018-00394

# **Response to Commission's Request for Information**

#### Question No. 6

- Q-6. State any concerns you have regarding the use of the updated Commission Form described and attached as Appendix A to this order.
- A-6. No concerns

#### CASE NO. 2018-00394

## **Response to Commission's Request for Information**

#### Question No. 7

- Q-7. State whether you believe it is reasonable, proper, and appropriate for the Commission to require jurisdictional water utilities to maintain and use the updated Commission Form described and attached as Appendix A to this Order. Fully explain your answer.
- A-7. WCWD has used an Excel spreadsheet for years. However, we do believe it is reasonable and appropriate for the Commission to want the water districts to be consistent in their reporting, so effective immediately, WCWD will use the Commission Form described and attached as Appendix A to this Order.

#### CERTIFICATE OF SERVICE

In accordance with 807 KAR 5:001, Section 8, I certify that Whitley County Water District #1's electronic filing of this Response is a true and accurate copy of the same document being filed in paper medium; that the electronic filing was transmitted to the Public Service Commission on January 9, 2019; that there are currently no parties that the Public Service Commission has excused from participation by electronic means in this proceeding; and that an original paper medium of this Response will be delivered to the Public Service Commission within two business days.

Sandra Smith

WCWD MONTH: DECEMBER 2018

#### **CUSTOMER SALES AND REVENUE DATA:**

COST OF WATER PURCHASED	\$0.00
GALLONS OF WATER PURCHASED	0
GALLONS SOLD TO METERED CUSTOMERS	0
ESTIMATED KNOWN LOSS OF WATER	0
ESTIMATED GALLONS UNACCOUNTED FOR	0
ESTIMATED PERCENT OF LOSS	0%
RESIDENTIAL SALES:	
NUMBER OF USERS	0
GALLONS OF WATER SOLD	0
AMOUNT BILLED	\$0.00
AVG GALLON SOLD PER CUSTOMER	0
AVG BILL PER CUSTOMER	\$0.00
COMMERCIAL SALES:	
NUMBER OF USERS	0
GALLONS OF WATER SOLD	0
AMOUNT BILLED	\$0.00
AVG GALLON SOLD PER CUSTOMER	0
AVG BILL PER CUSTOMER	\$0.00
SCHOOL SALES:	
NUMBER OF USERS	0
GALLONS OF WATER SOLD	. 0
AMOUNT BILLED	\$0.00
AVG GALLON SOLD PER CUSTOMER	0
AVG BILL PER CUSTOMER	\$0.00
TOTAL SALES:	
NUMBER OF USERS	0
GALLONS OF WATER SOLD	0
AMOUNT BILLED	\$0.00
AVG GALLON SOLD PER CUSTOMER	0
AVG BILL PER CUSTOMER	\$0.00