

**COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION**


**In the Matter of:**

<b>ELECTRONIC INVESTIGATION</b>	)	
<b>INTO THE MEASURING,</b>	)	
<b>RECORDING, AND REPORTING OF</b>	)	<b>CASE NO. 2018-00394</b>
<b>WATER LOSS BY KENTUCKY'S</b>	)	
<b>JURISDICTIONAL WATER</b>	)	
<b>UTILITIES</b>	)	

**CERTIFICATION OF RESPONSE OF [North Marshall Water District] TO  
COMMISSION'S REQUEST FOR INFORMATION**

This is to certify that I have supervised the preparation of [North Marshall W.D.]'s Response to the Commission's Request for Information. The response submitted on behalf of [North Marshall W.D.] is true and accurate to the best of my knowledge, information, and belief formed after a reasonable inquiry.

Date: 1-11-19

  
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[Bobby Gifford], [General Manager]  
[North Marshall Water District]

**COMMONWEALTH OF KENTUCKY  
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**ELECTRONIC INVESTIGATION            )  
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WATER LOSS BY KENTUCKY'S            )  
JURISDICTIONAL WATER                )  
UTILITIES                                 )**

**RESPONSE OF**

**[North Marshall Water District]**

**TO**

**COMMISSION'S REQUEST FOR INFORMATION**

**DATED DECEMBER 18, 2018**

**FILED: January 11, 2019**

**[North Marshall Water District]**

**CASE NO. 2018-00394**

**Response to Commission's Request for Information**

**Question No. 1**

**Responding Witness: [Bobby Gifford]**

Q-1. Explain in detail the manner in which you measure, calculate, and track water loss, and:

- a. Identify whether you use any manual form (including Excel spreadsheet) or electronic or mechanized system to calculate and track water loss.
- b. Provide a copy of any form used (including Excel spreadsheet).
- c. Identify the source of any form or system used.

A-1. [The district reports each billing period to it's commissioners the amount of water unaccounted for as well as the value of that water. We also utilize this reporting in all work orders that involve repairing leaks, flushing, or other maintenance. At the end of the year all totals will be included for our annual report. The district's billing software also has a work order process that includes water loss so this number is tracked all year.]

- a. [We use the MOR as our source of water produced and our own work order system tracks all other water except plant use and fire department use which we gather monthly.]

b.

- c. [We are working with our software provider to list all categories of possible water loss within our work order process. We hope to have this in place by February. ]

**[North Marshall Water District]**

**CASE NO. 2018-00394**

**Response to Commission's Request for Information**

**Question No. 2**

**Responding Witness: Bobby Gifford]**

- Q-2. Explain in detail your understanding of the information to be provided in each of the categories on the Water Statistics page (reference page 30) of the annual report required of jurisdictional water utilities, accessed through the Commission's website.
- A-2. [We have been monitoring water loss each billing period for several years now. We totally understand each category . We consider each leak cost including water loss because of the repaired line. The district feels like we can control our spending by monthly water loss control]

**North Marshall Water District**

**CASE NO. 2018-00394**

**Response to Commission's Request for Information**

**Question No. 3**

**Responding Witness: [Bobby Gifford]**

Q-3. State any questions you have regarding how to use the updated Commission Form described and attached as Appendix A to this Order.

A-3. No questions

**North Marshall Water District  
CASE NO. 2018-00394**

**Response to Commission's Request for Information**

**Question No. 4**

**Responding Witness: Bobby Gifford**

Q-4. State any suggestions or improvements you have for the updated Commission Form described and attached as Appendix A to this Order.

A-4. NONE

**North Marshall Water District**

**CASE NO. 2018-00394**

**Response to Commission's Request for Information**

**Question No. 5**

**Responding Witness: Bobby Gifford**

Q-5. State any questions you have regarding how the information in the updated Commission Form described and attached as Appendix A to this Order is to be incorporated into annual reports.

A-5. No questions



**North Marshall Water District**

**CASE NO. 2018-00394**

**Response to Commission's Request for Information**

**Question No. 6**

**Responding Witness: Bobby Gifford**

Q-6. State any concerns you have regarding the use of the updated Commission Form described and attached as Appendix A to this Order.

A-6. No concerns

**North Marshall Water District**

**CASE NO. 2018-00394**

**Response to Commission's Request for Information**

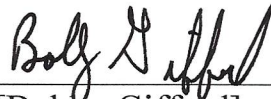
**Question No. 7**

**Responding Witness: Bobby Gifford**

- Q-7. State whether you believe it is reasonable, proper, and appropriate for the Commission to require jurisdictional water utilities to maintain and use the updated Commission Form described and attached as Appendix A to this Order. Fully explain your answer
- A-7. North Marshall W.D. has considered water loss as an expense we should monitor and control.

## CERTIFICATE OF SERVICE

In accordance with 807 KAR 5:001, Section 8, I certify that [North Marshall Water District]'s electronic filing of this Response is a true and accurate copy of the same document being filed in paper medium; that the electronic filing was transmitted to the Public Service Commission on January 11, 2019; that there are currently no parties that the Public Service Commission has excused from participation by electronic means in this proceeding; and that an original paper medium of this Response will be delivered to the Public Service Commission within two business days.



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[Bobby Gifford]