PROGRAM TITLE: Duke Energy Home Energy Assistance Program (HEA)

PROGRAM SUMMARY:
- HEA is a program provided in partnership with Northern Kentucky Community Action Commission and Duke Energy.
- The goal of the program is to offer low-income Duke customers an affordable electric and gas bill payment by providing an $99.00 credit to their Duke Energy account for the peak heating and cooling months: December, January, February, March, July, August, September
- Low-income Duke Gas only customers will receive a credit of $173.00 for the peak heating months: December, January, and February.
- It is anticipated that participation in the program will make energy more affordable and reduce the number of disconnects.

ELIGIBILITY REQUIREMENTS:
- Applicants must be active Duke customers who have Duke electric or Natural gas as their primary heat source.
- Serves households with incomes up to 150% of poverty.
- Applicants must be responsible for home energy costs (bill in their name or spouse’s name).
- Participants must re-certify annually by the anniversary date of enrollment.
- Participants are encouraged to apply for and accept Weatherization services if available.

REQUIRED DOCUMENTS:
- Proof of income for previous month for all adults in the home.
- Current electric or gas bill in head of household or spouse’s name.

PARTICIPANT BENEFITS (How does this benefit the participant?):
- The HEA program assists people who are at or below 150% of poverty with payment on their electric or gas bills during the peak heating and cooling months. This reduces the yearly costs for electric or gas service substantially.

ENROLLMENT CAPACITY: Up to 2200 Duke Customers in 8 counties, Northern Kentucky Community Action Commission

According to the Department of Energy the average monthly electric cost in Kentucky is $100.28 (2017)

WHERE TO APPLY or call for additional information:

Toll Free: 859-845-0081 or online at nkcac.cascheduler.com

Northern Kentucky Community Action Commission locations and staff contacts:

Boone County Neighborhood Center
6555 Nicholas St., Suite A2
Florence, KY 41042
859-586-9250
Teresa Finke

Campbell County Neighborhood Center
437 West 9th St.
Newport, KY 41071
859-431-4177
Megan Bradford

Carroll County Neighborhood Center
1302 Highland Ave.
Carrollton, KY 41008
502-732-5253
Sarah Crawford
Gallatin County Neighborhood Center
100 Davis Ave, Suite 1&2
Warsaw, KY 41095
Amanda Garrett

Grant County Neighborhood Center
1116 North Main St.
Williamstown, KY 41097
859-824-4768
Ashley Domaschko

Kenton County Neighborhood Center
1561 Madison Ave.
Covington, KY 41011
859-655-2959
Sally Smith

Owen County Neighborhood Center
109 South Madison
Owenton, KY 40359
502-484-2116
Lauren Keith

Pendleton County Neighborhood Center
311 Park St.
Falmouth, KY 41040
Myriah Arnold