

**PROGRAM TITLE: Duke Energy Home Energy Assistance Program (HEA)**

**PROGRAM SUMMARY:**

- HEA is a program provided in partnership with Northern Kentucky Community Action Commission and Duke Energy.
- The goal of the program is to offer low-income Duke customers an affordable electric and gas bill payment by providing an \$99.00 credit to their Duke Energy account for the peak heating and cooling months:  
**December, January, February, March, July, August September**
- Low-income Duke Gas only customers will receive a credit of \$173.00 for the peak heating months:  
**December, January and February, March.**
- It is anticipated that participation in the program will make energy more affordable and reduce the number of disconnects.

**ELIGIBILITY REQUIREMENTS:**

- Applicants must be active Duke customers who have Duke electric or Natural gas as their primary heat source.
- Serves households with incomes up to 150% of poverty.
- Applicants must be responsible for home energy costs (bill in their name or spouse's name).
- Participants must re-certify annually by the anniversary date of enrollment.
- *Participants are encouraged to apply for and accept Weatherization services if available.*

**REQUIRED DOCUMENTS:**

- Proof of income for previous month for all adults in the home.
- Current electric or gas bill in head of household or spouse's name.

**PARTICIPANT BENEFITS (How does this benefit the participant?):**

- The HEA program assists people who are at or below 150% of poverty with payment on their electric or gas bills during the peak heating and cooling months. This reduces the yearly costs for electric or gas service substantially.

**ENROLLMENT CAPACITY:** Up to 2200 Duke Customers in 8 counties, Northern Kentucky Community Action Commission

*According to the Department of Energy the average monthly electric cost in Kentucky is \$100.28 (2017)*

**WHERE TO APPLY** or call for additional information:

Toll Free: 859-845-0081 or online at [nkcac.cascheduler.com](http://nkcac.cascheduler.com)

Northern Kentucky Community Action Commission locations and staff contacts:

Boone County Neighborhood Center  
6555 Nicholas St., Suite A2  
Florence, KY 41042  
859-586-9250  
Teresa Finke

Campbell County Neighborhood Center  
437 West 9<sup>th</sup> St.  
Newport, KY 41071  
859-431-4177  
Megan Bradford

Carroll County Neighborhood Center  
1302 Highland Ave.  
Carrollton, KY 41008  
502-732-5253  
Sarah Crawford

Gallatin County Neighborhood Center  
100 Davis Ave, Suite 1&2  
Warsaw, KY 41095  
Amanda Garrett

Grant County Neighborhood Center  
1116 North Main St.  
Williamstown, KY 41097  
859-824-4768  
Ashley Domaschko

Kenton County Neighborhood Center  
1561 Madison Ave.  
Covington, KY 41011  
859-655-2959  
Sally Smith

Owen County Neighborhood Center  
109 South Madison  
Owenton, KY 40359  
502-484-2116  
Lauren Keith

Pendleton County Neighborhood Center  
311 Park St.  
Falmouth, KY 41040  
Myriah Arnold