

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

In The Matter of:

THE ELECTRONIC APPLICATION OF	)	
DUKE ENERGY KENTUCKY, INC., FOR	)	
AUTHORITY TO 1) ADJUST NATURAL	)	Case No. 2018-00261
GAS RATES 2) APPROVAL OF A	)	
DECOUPLING MECHANISM 3)	)	
APPROVAL OF NEW TARIFFS; 4) ALL	)	
OTHER REQUIRED APPROVALS,	)	
WAIVERS, AND RELIEF	)	

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**MOTION FOR CONFIDENTIAL TREATMENT OF  
DUKE ENERGY KENTUCKY, INC. FOR CERTAIN RESPONSES  
TO COMMISSION STAFF'S POST HEARING  
REQUESTS FOR INFORMATION**

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Comes now Duke Energy Kentucky, Inc. (Duke Energy Kentucky or Company), by counsel, pursuant to 807 KAR 5:001, Section 13 and other law, and respectfully requests the Commission to classify and protect certain information provided by the Company in its Responses to Commission Staff's Post Hearing Requests for Information issued on February 8, 2019, respectfully stating as follows:

1. On August 1, 2018 Duke Energy Kentucky filed a Notice of Intent to File an Application seeking adjustment of its electric rates and other approvals.
2. On August 31, 2018 Duke Energy Kentucky filed an Application seeking an adjustment of its natural gas rates and other approvals.
3. On February 5, 2019 Duke Energy Kentucky appeared before the Commission for its public hearing.

4. On February 8, 2019 Commission Staff issued its Post Hearing Requests for Information to Duke Energy Kentucky.

5. In response to Commission Staff's Post Hearing Requests for Information, Duke Energy Kentucky is providing certain information for which it requests confidential treatment.

6. The information for which Duke Energy Kentucky seeks confidential treatment is contained in its Response to Request No. 29, which is referred to herein as the "Confidential Information" and, broadly speaking, includes detailed salary and wage increases of Duke Energy Kentucky employees.

7. Request No. 29 of Commission Staff's Post Hearing Requests for Information states as follows:

Refer to the Direct Testimony of Lane Kollen, page 19. Provide Duke Kentucky's and its affiliates' salary and wage increases for calendar years 2015 through 2018, the base period and the forecasted test period.

8. In its response to Request No. 29, Duke Energy Kentucky is providing a copy of the schedule of annual wage increases for Duke Energy Kentucky and its affiliates. Salary and benefit information is personal and private information and should not be in the public realm.

9. The Kentucky Open Records Act and applicable precedent exempts the Confidential Information from disclosure. *See* KRS 61.878(1)(a); KRS 61.878(1)(c)(1); *Zink v. Department of Workers Claims, Labor Cabinet*, 902 S.W.2d 825 (Ky. App. 1994); *Hoy v. Kentucky Industrial Revitalization Authority*, 907 S.W.2d 766, 768 (Ky. 1995). The Confidential Information includes information regarding benefit amounts for Duke Energy Kentucky employees. Benefit information is personal and private information and should not be in the public realm. Additionally, public disclosure of these sensitive documents would unnecessarily provide interested parties and Duke Energy Kentucky's competitors with access to exclusive information

regarding employee compensation. By knowing what Duke Energy Kentucky compensates each of its employees, it would be very easy for other utilities to attempt to poach Duke Energy Kentucky's workforce and management. Such public disclosure could unfairly harm Duke Energy Kentucky's competitive position in the marketplace for utility management and a skilled workforce, to the detriment of Duke Energy Kentucky and its customers. For these reasons, the Confidential Information satisfies both the statutory and common law standards for affording confidential treatment. Indeed, the Commission has already recognized the confidential nature of the Confidential Information and has afforded confidential treatment to similar compensation and wage documents in prior proceedings.<sup>1</sup>

10. Furthermore, the information for which Duke Energy Kentucky is seeking confidential treatment was either developed internally, or acquired on a proprietary basis, by Duke Energy Corporation and Duke Energy Kentucky personnel, is not on file publicly with any public agency, and is not publicly available from any commercial or other source. The aforementioned information is distributed within Duke Energy Kentucky only to those employees who must have access for business reasons, and is generally recognized as confidential and proprietary in the utility industry.

11. Duke Energy Kentucky does not object to limited disclosure of the Confidential Information described herein, pursuant to an acceptable protective agreement entered into with any intervenors with a legitimate interest in reviewing the same for the sole purpose of participating in this case.

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<sup>1</sup> *Id.* See also, *In the Matter of the Application of Kentucky Utilities Company for an Adjustment of its Electric Rates*, Order, Case No. 2014-00371 (Ky. P.S.C., Jan. 29, 2016).

12. In accordance with the provisions of 807 KAR 5:001, Section 13(2)(e), the Company is filing one copy of the Confidential Information separately under seal, and the appropriate number of copies with the Confidential Information redacted.

13. Duke Energy Kentucky respectfully requests that the Confidential Information be withheld from public disclosure for a period of twenty years. This will assure that the Confidential Information – if disclosed after that time – will no longer be commercially sensitive so as to likely impair the interests of the Company if publicly disclosed.

14. To the extent the Confidential Information becomes generally available to the public, whether through filings required by other agencies or otherwise, Duke Energy Kentucky will notify the Commission and have its confidential status removed, pursuant to 807 KAR 5:001 Section 13(10)(a).

WHEREFORE, Duke Energy Kentucky, Inc., respectfully requests that the Commission classify and protect as confidential the specific information described herein.

Respectfully submitted,



Rocco O. D'Ascenzo (92796)  
Deputy General Counsel  
Duke Energy Business Services LLC  
139 East Fourth Street, 1303-Main  
Cincinnati, Ohio 45201  
Phone: (513) 287-4320  
Fax: (513) 287-4385  
E-mail: rocco.d'ascenzo@duke-energy.com

and

David S. Samford  
L. Allyson Honaker  
GOSS SAMFORD, PLLC  
2365 Harrodsburg Road, Suite B-325  
Lexington, KY 40504  
(859) 368-7740  
Email: David@gosssamfordlaw.com  
Email: Allyson@gosssamfordlaw.com

*Counsel for Duke Energy Kentucky, Inc.*

CERTIFICATE OF SERVICE

This is to certify that the foregoing electronic filing is a true and accurate copy of the document being filed in paper medium; that the electronic filing was transmitted to the Commission on February 22, 2019; that there are currently no parties that the Commission has excused from participation by electronic means in this proceeding; and that a copy of the filing in paper medium will be delivered to the Commission within two business days and a copy of the filing is also being emailed to the following:

Hon. Rebecca W. Goodman  
Hon. Larry Cook  
Hon. Kent Chandler

A handwritten signature in blue ink, consisting of a large, stylized initial 'R' followed by a long horizontal line extending to the right.

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*Counsel for Duke Energy Kentucky, Inc.*

VERIFICATION

STATE OF OHIO                    )  
  )  
COUNTY OF HAMILTON        )        SS:

The undersigned, Bruce L. Sailers, Pricing and Regulatory Solutions Manager, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing post-hearing data requests and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

Bruce L. Sailers  
Bruce L. Sailers, Affiant

Subscribed and sworn to before me by Bruce L. Sailers, on this 13<sup>TH</sup> day of FEBRUARY, 2019.



ADELE M. FRISCH  
Notary Public, State of Ohio  
My Commission Expires 01-05-2024

Adele M. Frisch  
NOTARY PUBLIC

My Commission Expires: 1/5/2024

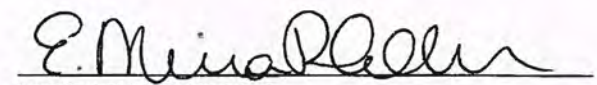
VERIFICATION

STATE OF OHIO )  
 ) SS:  
COUNTY OF HAMILTON )

The undersigned, Cindy Givens, Senior Products & Services Specialist, being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing post-hearing data requests, and that the answers contained therein are true and correct to the best of her knowledge, information and belief.

  
Cindy Givens, Affiant

Subscribed and sworn to before me by Cindy Givens on this 13<sup>th</sup> day of February, 2019.

  
NOTARY PUBLIC

My Commission Expires: July 8, 2022



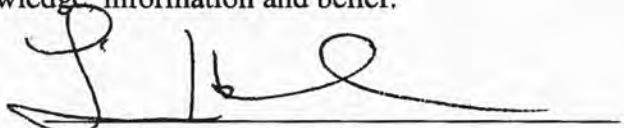
E. MINNA ROLFES-ADKINS  
Notary Public, State of Ohio  
My Commission Expires  
July 8, 2022



**VERIFICATION**

**STATE OF OHIO** )  
 ) **SS:**  
**COUNTY OF HAMILTON** )

The undersigned, Trisha Haemmerle, Senior Strategy & Collaboration Manager, being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing post-hearing data requests, and that the answers contained therein are true and correct to the best of her knowledge, information and belief.

  
Trisha Haemmerle, Affiant

Subscribed and sworn to before me by Trisha Haemmerle on this 14<sup>th</sup> day of February, 2019.

  
NOTARY PUBLIC

My Commission Expires: July 8, 2022

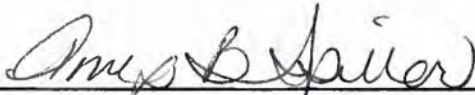


**E. MINNA ROLFES-ADKINS**  
Notary Public, State of Ohio  
My Commission Expires  
July 8, 2022

**VERIFICATION**

STATE OF OHIO                    )  
  )     **SS:**  
COUNTY OF HAMILTON        )

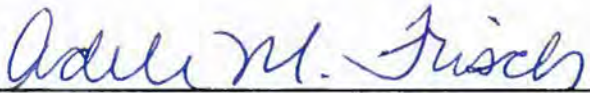
The undersigned, Amy B. Spiller, State President of Duke Energy Ohio, Inc. and its subsidiary, Duke Energy Kentucky, Inc., being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing post-hearing data requests and that the answers are true and correct to the best of her knowledge, information and belief.

  
\_\_\_\_\_  
Amy B. Spiller, Affiant

Subscribed and sworn to before me by Amy B. Spiller, on this 20<sup>TH</sup> day of FEBRUARY, 2019.



**ADELE M. FRISCH**  
Notary Public, State of Ohio  
My Commission Expires 01-05-2024

  
\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires: 1/5/2024

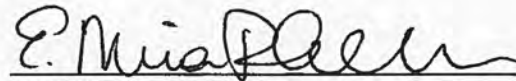
VERIFICATION

STATE OF OHIO )  
 ) SS:  
COUNTY OF HAMILTON )

The undersigned, Ryan C. Champness, CSS Senior Business Analyst, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing post-hearing data requests, and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

  
\_\_\_\_\_  
Ryan C. Champness, Affiant

Subscribed and sworn to before me by Ryan C. Champness on this 13 day of February, 2019.

  
\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires: July 8, 2022



**E. MINNA ROLFES-ADKINS**  
Notary Public, State of Ohio  
My Commission Expires  
July 8, 2022

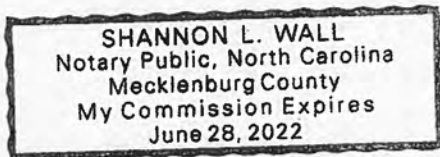
VERIFICATION

STATE OF OHIO )  
 ) SS:  
COUNTY OF HAMILTON )

The undersigned, Mark T. Davis, Sr., Development Assignment Leader, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing post-hearing data requests, and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

Mark T. Davis Sr.  
Mark T. Davis, Sr., Affiant

Subscribed and sworn to before me by Mark T. Davis, Sr. on this 12<sup>th</sup> day of February, 2019.



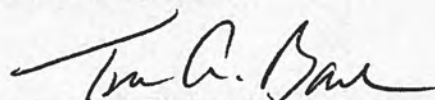
Shannon L. Wall  
NOTARY PUBLIC

My Commission Expires: 6/28/22

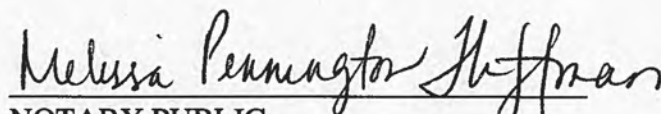
VERIFICATION

STATE OF NORTH CAROLINA        )  
  )  
COUNTY OF Guilford            )        SS:

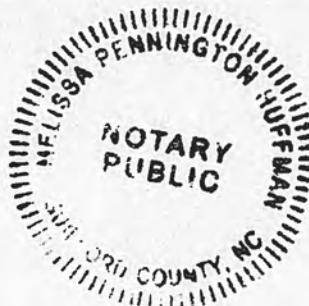
The undersigned, Tyler A. Barbare, Director of Gas Technical Field Operations, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing post-hearing data requests and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

  
\_\_\_\_\_  
Tyler A. Barbare Affiant

Subscribed and sworn to before me by Tyler A. Barbare on this 13<sup>th</sup> day of February, 2019.

  
\_\_\_\_\_  
NOTARY PUBLIC

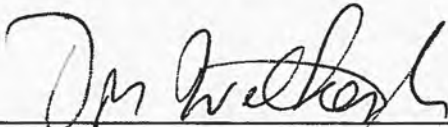
My Commission Expires: 12/16/2019



**VERIFICATION**

STATE OF OHIO                    )  
  )     SS:  
COUNTY OF HAMILTON        )

The undersigned, William Don Wathen Jr., Director of Rates & Regulatory Strategy, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing data requests and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

  
\_\_\_\_\_  
William Don Wathen Jr., Affiant

Subscribed and sworn to before me by William Don Wathen Jr., on this 18<sup>th</sup> day of February, 2019.

  
\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires: July 8, 2022



**E. MINNA ROLFES-ADKINS**  
Notary Public, State of Ohio  
My Commission Expires  
July 8, 2022

VERIFICATION

STATE OF NORTH CAROLINA )  
 ) SS:  
COUNTY OF MECKLENBURG )

The undersigned, John L. Sullivan, III, Director, Corporate Finance and Assistant Treasurer, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing post-hearing data requests, and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

*John L. Sullivan III*  
\_\_\_\_\_  
John L. Sullivan, III Affiant

Subscribed and sworn to before me by John L. Sullivan, III on this 18 day of February, 2019.



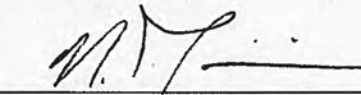
*Heather Paige Blum*  
\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires: 1-9-2023

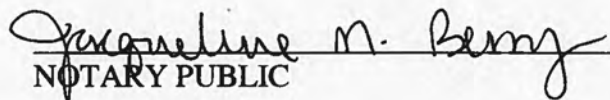
**VERIFICATION**

**STATE OF NORTH CAROLINA**        )  
  )  
**COUNTY OF MECKLENBURG**        )        **SS:**

The undersigned, Nicholas Giaimo, Director, RU Gas Operations Fiance, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing post-hearing data requests, and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

  
\_\_\_\_\_  
Nicholas Giaimo Affiant

Subscribed and sworn to before me by Nicholas Giaimo on this 11<sup>th</sup> day of February, 2019.

  
\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires: 11/29/2021



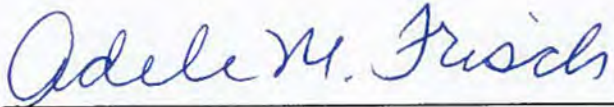
**VERIFICATION**

STATE OF OHIO                    )  
  )     SS:  
COUNTY OF HAMILTON        )

The undersigned, James E. Ziolkowski, Director, Rates & Regulatory Planning, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing post-hearing data requests and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

  
\_\_\_\_\_  
James E. Ziolkowski Affiant

Subscribed and sworn to before me by James E. Ziolkowski on this 12<sup>TH</sup> day of FEBRUARY, 2019.

  
\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires: 1/5/2024

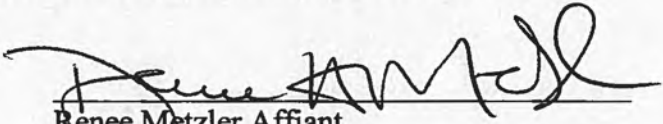


**ADELE M. FRISCH**  
Notary Public, State of Ohio  
My Commission Expires 01-05-2024

VERIFICATION

STATE OF NORTH CAROLINA     )  
  )  
COUNTY OF MECKLENBURG     )     SS:

The undersigned, Renee Metzler, Managing Director – Retirement and Health and Welfare, being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing post-hearing data requests and that the answers contained therein are true and correct to the best of her knowledge, information and belief.

  
Renee Metzler Affiant

Subscribed and sworn to before me by Renee Metzler on this 11<sup>th</sup> day of February, 2019.

  
NOTARY PUBLIC

My Commission Expires:

FELICIA SUEANN RUTTY  
NOTARY PUBLIC  
MECKLENBURG COUNTY, NC  
My Commission Expires 9-17-2023



**VERIFICATION**

**STATE OF OHIO** )  
 ) **SS:**  
**COUNTY OF HAMILTON** )

The undersigned, Gary J. Hebbeler, Vice President Gas Operations, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing post-hearing data requests and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

Gary J. Hebbeler  
Gary J. Hebbeler, Affiant

Subscribed and sworn to before me by Gary J. Hebbeler on this 19<sup>TH</sup> day of FEBRUARY, 2019.

Adele M. Frisch  
NOTARY PUBLIC



**ADELE M. FRISCH**  
Notary Public, State of Ohio  
My Commission Expires 01-05-2024

My Commission Expires: 1/5/2024

VERIFICATION

STATE OF NORTH CAROLINA )
) SS:
COUNTY OF MECKLENBURG )

The undersigned, Joseph R. Thomas, Director Enhanced Customer Solutions, being
duly sworn, deposes and says that he has personal knowledge of the matters set forth in the
foregoing post-hearing data requests, and that the answers contained therein are true and
correct to the best of his knowledge, information and belief.

[Handwritten signature of Joseph R. Thomas]
Joseph R. Thomas, Affiant

Subscribed and sworn to before me by Joseph R. Thomas on this 21 day of
February, 2019.

TAMARA ANTHONY-HACKETT
Notary Public
Union Co., North Carolina
My Commission Expires Sep 19, 2023

[Handwritten signature of Tamara Anthony-Hackett]
NOTARY PUBLIC

My Commission Expires: SEP 19, 2023

VERIFICATION

STATE OF INDIANA )  
 ) SS:  
COUNTY OF HENDRICKS )

The undersigned, Suzanne Kesling., Director Customer Journey Process, being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing post-hearing data requests, and that the answers contained therein are true and correct to the best of her knowledge, information and belief.

*Suzanne Kesling*  
Suzanne Kesling., Affiant

Subscribed and sworn to before me by Suzanne Kesling, on this 21<sup>st</sup> day of February, 2019.

*Vickie Lynne Cline*  
NOTARY PUBLIC

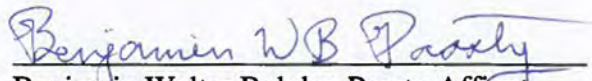


My Commission Expires: Feb. 15, 2024

**VERIFICATION**

**STATE OF NORTH CAROLINA**       )  
  )  
**COUNTY OF MECKLENBURG**     )       **SS:**

The undersigned, Benjamin Walter Bohdan Passty, Lead Load Forecasting Analyst, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing post-hearing data requests and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

  
Benjamin Walter Bohdan Passty Affiant

Subscribed and sworn to before me by Benjamin Walter Bohdan Passty on this 12<sup>th</sup> day of February, 2019.

  
NOTARY PUBLIC



My Commission Expires: July 29, 2023

**KyPSC Case No. 2018-00261**  
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**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-001**

**REQUEST:**

Confirm whether Duke Kentucky's current monthly customer charge of \$16.00 includes the Home Energy Assistance (HEA) Program \$0.10-per-meter fee. If not, explain how the Home Energy Assistance Program fee is billed and provide a copy of the billing format.

**RESPONSE:**

The current gas service customer charge for Rate RS is \$16.00. The current charge for the Home Energy Assistance Program is \$0.10 per service. These two charges are combined under the heading of Customer Charge with the total amount equal to \$16.10 for a gas service Rate RS customer with one gas service. The billing format is included as an attachment to STAFF-POST HEARING-DR-01-023.

**PERSON RESPONSIBLE:** Bruce L. Sailors

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-002**

**REQUEST:**

Duke Kentucky's HEA Program charges residential customers \$0.10 for each gas and each electric meter, and for the most recently reported period collected approximately \$109,000 from gas customers and \$152,000 from electric customers. State the amount, in dollars or cents per meter, matched or contributed by Duke Kentucky annual to the HEA Program.<sup>1</sup>

**RESPONSE:**

Duke Energy Kentucky's HEA program is administered with and under its WinterCare program. Like WinterCare, the HEA program is administered by Northern Kentucky Community Action Commission (NKCAC). The HEA funds are available for income-qualifying customers once other low-income program funds (i.e. LIHEAP and WinterCare) are either used or are not available to the customer. Duke Energy contributes \$25,000 annually for WinterCare and will also match dollar-for-dollar up to \$25,000 in customer contributions annually for a total of \$50,000 of Company dollars for bill assistance.

**PERSON RESPONSIBLE:**           Cindy Givens  
  Trisha Haemmerle

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<sup>1</sup> Case No. 2018-00370, Electronic Annual Cost Recovery Filing For Demand Side Management By Duke Energy Kentucky, Inc. (filed Nov. 15, 2018).

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-003**

**REQUEST:**

Provide a breakdown of expenses, including administrative costs, for the HEA Program in 2018.

**RESPONSE:**

For the assistance programs administered by NKCAC, on average, administrative costs per voucher equals \$40.45. This takes into account all direct salaries, space, supplies, and other administrative costs. NKCAC's administrative costs include time associated with determining the customer's eligibility (e.g., income, crisis), determine crisis amount to avoid disconnection or reconnection, work with the utility company on the customer's behalf, provide client education regarding budgeting and energy conservation measures that may help avoid future crisis situations, and process the customer's voucher for payment. Because the HEA program is a crisis assistance program, clients must be processed individually resulting in a greater cost. This is unlike a subsidy program where the administering agency oftentimes can determine clients' eligibility and process applicants in bulk at a lower overall cost.

**PERSON RESPONSIBLE:**           Cindy Givens

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-004**

**REQUEST:**

In Case No. 2008-00100,<sup>1</sup> the Commission entered an Order on September 25, 2008, that approved Duke Kentucky's request to reinstate the HEA Program but stated a concern with the proposed 15 percent level of cost to be charged by the Northern Kentucky Community Action Commission (NKCAC) to administer the HEA Program. That Order also directed Duke Kentucky to file annual progress reports setting forth specific information related to its HEA Program, including "NKCAC's actual administrative costs associated with the HEA Program." Since then, Duke Kentucky's annual progress reports disclose the amount of the administrative costs of the HEA Program, and those costs are approximately 15 percent of the HEA funds distributed to customers.

- a. State whether the administrative costs reported by Duke Kentucky in its annual progress reports are the administrative costs incurred by Duke Kentucky to have NKCAC administer the HEA Program, or whether the reported administrated costs are NKCAC's actual administrative costs associated with the HEA Program.
- b. If the reported administrative costs are NKCAC's actual administrative costs associated with the HEA Program, provide all documents in Duke Kentucky's possession that demonstrate NKCAC's actual administrative costs to administer the Duke Kentucky HEA Program. If Duke Kentucky does not possess such

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<sup>1</sup> Case No. 2008-00100, Application of Duke Energy Kentucky, Inc. to Reinstitute a Home Energy Assistance Program (Ky. PSC Sept. 25, 2008).

documents, explain in detail the basis for Duke Kentucky's belief that paying an administrative fee of 15 percent is reasonable.

**RESPONSE:**

- a. The administrative cost is that of NKCAC to administer the HEA program.
- b. Please see STAFF-POST HEARING-DR-01-004 Attachment. As the Company explained in Case No. Case No. 2011-109,<sup>2</sup> with respect to the administration cost, state and federal funding guidelines prevent NKCAC from using federal dollars to operate anything other than the respective state or federally funded programs. NKCAC is required to be ever mindful of proper allocation of cost in administering various programs in order to maintain its funding for all programs. NKCAC closely monitors and controls program costs to ensure that its staffing and office operational costs are held to the minimum amount possible to administer the LIHEAP, WinterCare, and HEA programs. Time and material costs associated with administering the HEA program are allocated to the program as incurred. NKCAC invoices Duke Energy Kentucky on a monthly basis for their administrative costs incurred up to the budgeted amount. NKCAC's actual monthly administrative costs are determined by the time and material spent administering the program to eligible customers.

**PERSON RESPONSIBLE:**

Cindy Givens  
Trisha Haemmerle

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<sup>2</sup> In Re: Application of Duke Energy Kentucky, Inc. to Continue its Home Energy Assistance Program, Case No. 2011-109, STAFF-DR-01-004.



May 30, 2018



**COVINGTON OFFICE**

717 Madison Avenue  
Covington KY, 41011

**PHONE**

859 581-6607  
800 783-6607

**FAX**

859 655-2949

**WEB SITE**

[www.nkcac.org](http://www.nkcac.org)

To whom it may concern:

This letter is to describe the "administrative costs" category for the Duke Energy Home Energy Assistance Program (HEA). We have been granted a 15 percent rate from the Public Service Commission since the program was established. While the descriptive language is "administration" the costs are actually the cost of providing the service. Staff time and space for providing the HEA eligibility determination along with a full assessment of the client's needs so that other services may be accessed according to the situation. The only truly administrative costs within this line item is the accounting services, which we call Indirect Costs. That amount is based on salaries, and makes up a small percent- approximately 6% of the total administrative category.

I hope this clears up the confusion about this line item in the Duke Energy DSM program budget. If not, please do not hesitate to contact me or Dawn Fogarty with any additional questions you may have.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Williams".

Robert Williams

Interim Executive Director



Invoice No. 17-001

**INVOICE**

**Customer**

Name Duke Energy Inc  
EC2ZA  
 Address PO Box 1006  
 City Charlotte, NC 28201  
 Phone (704) 382-0209

**Misc**

Date 8/29/2017  
 Order No. \_\_\_\_\_  
 Rep \_\_\_\_\_  
 FOB \_\_\_\_\_

Qty	Description	Unit Price	TOTAL
	HEA Admin fee - 15% of funds spent in JULY 2017		
	July - 2017 \$47,488.62 distributed		\$ 7,123.29
Please remit payment to:			
NKCAC 717 Madison Avenue Covington, KY 41011			

SubTotal	\$ 7,123.29
Shipping	
<b>TOTAL</b>	<b>\$ 7,123.29</b>

**Payment** Select One...

Comments \_\_\_\_\_  
 Name \_\_\_\_\_  
 CC # \_\_\_\_\_  
 Expires \_\_\_\_\_

Tax Rate(s) \_\_\_\_\_

Office Use Only \_\_\_\_\_

Northern Kentucky Community Action Commission, Inc.  
 717 Madison Avenue  
 Covington, KY 41011

Thank You

NORTHERN KENTUCKY COMMUNITY ACTION COMMISSION  
DUKE HEA  
2017-2018

2016 - 2017	Month	Deposited Funds	Funds Spent	Admin. Cost	deposit	sub total	Total spent	balance	Families Assisted	Per Family
	Balance Forward	\$0.00						\$93,462.23		
	July	\$21,360.10	\$21,360.10	\$8,429.71	\$21,360.10	\$114,822.33	\$84,627.77	\$50,194.56	283	\$213.86
	August	\$21,375.30	\$21,375.30	\$5,331.07	\$21,375.30	\$71,569.88	\$40,871.56	\$30,698.30	187	\$212.82
	September	\$21,400.60	\$21,400.60	\$3,371.67	\$21,400.60	\$52,098.90	\$25,848.67	\$26,250.23	201	\$222.55
	October	\$21,447.80	\$21,447.80	\$1,657.88	\$21,447.80	\$47,898.03	\$12,708.89	\$34,989.14	82	\$178.25
	November	\$21,499.80	\$21,499.80	\$1,282.87	\$21,499.80	\$58,488.94	\$9,912.00	\$48,576.94	78	\$113.41
	December	\$21,606.20	\$21,606.20	\$2,051.77	\$21,606.20	\$68,183.14	\$15,730.25	\$62,452.89	113	\$121.05
	January	\$21,653.10	\$21,653.10	\$725.58	\$21,653.10	\$74,105.99	\$5,582.76	\$68,543.23	27	\$179.15
	February	\$21,620.70	\$21,620.70	\$1,835.01	\$21,620.70	\$90,063.93	\$14,088.43	\$75,985.50	68	\$179.60
	March	\$21,676.80	\$21,676.80	\$2,925.87	\$21,676.80	\$97,872.40	\$22,431.67	\$75,240.73	113	\$175.73
	April	\$21,589.40	\$21,589.40	\$2,647.17	\$21,589.40	\$98,810.13	\$20,294.99	\$78,515.13	91	\$193.93
	May	\$21,850.90	\$21,850.90	\$4,557.59	\$21,850.90	\$98,168.03	\$34,841.53	\$63,224.50	149	\$203.62
	June	\$21,640.00	\$21,640.00	\$5,288.40	\$21,640.00	\$84,884.50	\$40,528.08	\$44,335.42	182	\$183.84
	<b>TOTALS</b>	<b>\$258,406.80</b>	<b>\$258,415.31</b>	<b>\$40,112.30</b>	<b>\$258,406.80</b>	<b>\$952,544.17</b>	<b>\$307,527.61</b>		<b>1,410</b>	<b>\$189.66</b>
							PROOFS			
							\$44,335.42			
							\$44,335.42			
	<b>2017 - 2018</b>									
	Month	Deposited Funds	Funds Spent	Admin. Cost	deposit	sub total	Total spent	balance	Families Assisted	Per Family
	Balance Forward	\$0.00						\$44,335.42		
	July	\$21,612.70	\$21,612.70	\$7,123.29	\$21,612.70	\$65,948.12	\$54,811.91	\$11,336.21	221	\$214.88
	August	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	September	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	October	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	November	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	December	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	January	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	February	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	March	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	April	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	June	\$0.00	\$0.00	\$0.00	\$0.00	\$11,336.21	\$0.00	\$11,336.21	0	#DIV/0!
	<b>TOTALS</b>	<b>\$21,612.70</b>	<b>\$47,488.62</b>	<b>\$7,123.29</b>	<b>\$21,612.70</b>	<b>\$180,848.41</b>	<b>\$54,811.91</b>		<b>221</b>	<b>\$214.88</b>





Invoice No. 17-002

**INVOICE**

**Customer**

Name Duke Energy Inc  
EC2ZA,  
 Address PO Box 1006  
 City Charlotte, NC 28201  
 Phone (704) 382-0209

**Misc**

Date 9/14/2017  
 Order No. \_\_\_\_\_  
 Rep \_\_\_\_\_  
 FOB \_\_\_\_\_

Qty	Description	Unit Price	TOTAL
	HEA Admin fee - 15% of funds spent in AUGUST 2017		
	August - 2017 \$21,414.68 distributed		\$ 3,212.20
Please remit payment to:			
NKCAC 717 Madison Avenue Covington, KY 41011			

SubTotal	\$ 3,212.20
Shipping	
<b>TOTAL</b>	<b>\$ 3,212.20</b>

**Payment** Select One...

Comments \_\_\_\_\_  
 Name \_\_\_\_\_  
 CC # \_\_\_\_\_  
 Expires \_\_\_\_\_

Tax Rate(s) \_\_\_\_\_

**Office Use Only**

Northern Kentucky Community Action Commission, Inc.  
 717 Madison Avenue  
 Covington, KY 41011

*[Handwritten Signature]* 9/14/17

Thank You

NORTHERN KENTUCKY COMMUNITY ACTION COMMISSION  
DUKE HEA  
2017-2018

2016 - 2017									
Month	Deposited Funds	Funds Spent	Admin. Cost	deposit	sub total	Total spent	balance	Families Assisted	Per Family
Balance Forward	\$0.00						\$93,482.23		
July	\$21,360.10	\$8,429.71	\$8,429.71	\$21,360.10	\$114,822.33	\$84,827.77	\$50,194.56	280	\$213.68
August	\$21,375.30	\$5,331.07	\$5,331.07	\$21,375.30	\$71,569.88	\$40,871.58	\$30,698.30	167	\$212.82
September	\$21,400.60	\$3,371.57	\$3,371.57	\$21,400.60	\$62,098.90	\$25,848.67	\$28,250.23	133	\$222.55
October	\$21,447.80	\$1,657.88	\$1,657.88	\$21,447.80	\$47,898.03	\$12,708.89	\$34,989.14	62	\$178.25
November	\$21,499.80	\$1,292.87	\$1,292.87	\$21,499.80	\$68,488.94	\$9,912.00	\$48,578.94	58	\$113.41
December	\$21,606.20	\$2,051.77	\$2,051.77	\$21,606.20	\$88,183.14	\$16,730.25	\$52,462.89	109	\$121.05
January	\$21,653.10	\$725.58	\$725.58	\$21,653.10	\$74,105.99	\$5,562.78	\$68,543.23	321	\$179.15
February	\$21,520.70	\$1,835.01	\$1,835.01	\$21,520.70	\$90,063.83	\$14,068.43	\$75,995.50	88	\$179.90
March	\$21,676.90	\$2,925.87	\$2,925.87	\$21,676.90	\$97,672.40	\$22,431.67	\$75,240.73	111	\$175.73
April	\$21,569.40	\$2,647.17	\$2,647.17	\$21,569.40	\$98,810.13	\$20,294.99	\$76,615.13	61	\$183.83
May	\$21,650.90	\$4,557.59	\$4,557.59	\$21,650.90	\$98,166.03	\$34,941.53	\$69,224.50	146	\$203.92
June	\$21,840.00	\$5,286.40	\$5,286.40	\$21,840.00	\$84,864.50	\$40,528.08	\$44,335.42	182	\$193.64
<b>TOTALS</b>	<b>\$258,400.80</b>	<b>\$267,415.31</b>	<b>\$40,112.30</b>	<b>\$258,400.80</b>	<b>\$952,544.17</b>	<b>\$307,527.61</b>		<b>1,410</b>	<b>\$189.68</b>
						PROOFS			
						\$44,335.42			
						\$44,335.42			
2017 - 2018									
Month	Deposited Funds	Funds Spent	Admin. Cost	deposit	sub total	Total spent	balance	Families Assisted	Per Family
Balance Forward	\$0.00						\$44,335.42		
July	\$21,812.70	\$7,123.29	\$7,123.29	\$21,812.70	\$65,948.12	\$54,811.91	\$11,336.21	92	\$214.88
August	\$21,814.50	\$3,212.20	\$3,212.20	\$21,814.50	\$32,960.71	\$24,628.88	\$8,323.83	108	\$205.91
September	\$0.00	\$0.00	\$0.00	\$0.00	\$8,323.83	\$0.00	\$8,323.83	0	#DIV/0!
October	\$0.00	\$0.00	\$0.00	\$0.00	\$8,323.83	\$0.00	\$8,323.83	0	#DIV/0!
November	\$0.00	\$0.00	\$0.00	\$0.00	\$8,323.83	\$0.00	\$8,323.83	0	#DIV/0!
December	\$0.00	\$0.00	\$0.00	\$0.00	\$8,323.83	\$0.00	\$8,323.83	0	#DIV/0!
January	\$0.00	\$0.00	\$0.00	\$0.00	\$8,323.83	\$0.00	\$8,323.83	0	#DIV/0!
February	\$0.00	\$0.00	\$0.00	\$0.00	\$8,323.83	\$0.00	\$8,323.83	0	#DIV/0!
March	\$0.00	\$0.00	\$0.00	\$0.00	\$8,323.83	\$0.00	\$8,323.83	0	#DIV/0!
April	\$0.00	\$0.00	\$0.00	\$0.00	\$8,323.83	\$0.00	\$8,323.83	0	#DIV/0!
May	\$0.00	\$0.00	\$0.00	\$0.00	\$8,323.83	\$0.00	\$8,323.83	0	#DIV/0!
June	\$0.00	\$0.00	\$0.00	\$0.00	\$8,323.83	\$0.00	\$8,323.83	0	#DIV/0!
<b>TOTALS</b>	<b>\$43,227.20</b>	<b>\$88,563.30</b>	<b>\$10,335.80</b>	<b>\$43,227.20</b>	<b>\$182,137.09</b>	<b>\$79,238.90</b>		<b>325</b>	<b>\$212.01</b>



717 Madison Avenue  
 Covington, KY 41011

Invoice No. 17-003

**INVOICE**

<b>Customer</b>		<b>Misc</b>	
Name	Duke Energy Inc EC2ZA	Date	11/28/17
Address	PO Box 1006	Account No.	HEA/October 2017
City	Charlotte NC 28201 (704) 382-0209	Contact Name	Bob Williams 859-655-2930

Quantity	Description	Price	TOTAL
	HEA Admin fee - 15% of funds spent in October 2017 October 2017 \$7,497.37 distributed		\$ 1,124.61
Please remit payment to: NKCAC 717 Madison Avenue Covington, KY 41011			
<b>TOTAL DUE</b>			<b>\$ 1,124.61</b>

*[Signature]*  
 Invoiced Approved Date 11/28/17

**Return with Payment**  Check

Name: Duke Energy Inc  
 Account # HEA/October 2017  
 Invoice Date 11/28/2017

Amt Enclosed \_\_\_\_\_

**TOTAL \$ 1,124.61**

Office Use Only

Northern Kentucky Community Action Commission, Inc.  
 717 Madison Avenue  
 Covington, KY 41011

Thank You

**NORTHERN KENTUCKY COMMUNITY ACTION COMMISSION  
DUKE HEA  
2017-2018**

2016 - 2017									
Month	Deposited Funds	Funds Spent	Admin. Cost	deposit	sub total	Total spent	balance	Families Assisted	Per Family
Balance Forward	\$0.00						\$83,462.23		
July	\$21,360.10	\$56,188.06	\$8,429.71	\$21,360.10	\$114,822.33	\$64,627.77	\$50,194.56	263	\$213.88
August	\$21,375.30	\$35,540.49	\$5,331.07	\$21,375.30	\$71,568.86	\$40,871.58	\$30,698.30	167	\$212.82
September	\$21,400.60	\$22,477.10	\$3,371.57	\$21,400.60	\$52,098.90	\$25,848.67	\$26,250.23	101	\$222.55
October	\$21,447.80	\$11,051.21	\$1,657.68	\$21,447.80	\$47,698.03	\$12,708.89	\$34,989.14	62	\$178.25
November	\$21,499.80	\$8,819.13	\$1,292.87	\$21,499.80	\$56,488.94	\$9,912.00	\$46,576.94	76	\$113.41
December	\$21,606.20	\$13,878.48	\$2,051.77	\$21,606.20	\$88,183.14	\$15,730.25	\$52,452.89	113	\$121.05
January	\$21,853.10	\$4,837.18	\$725.58	\$21,853.10	\$74,105.99	\$5,562.78	\$68,543.23	27	\$179.16
February	\$21,520.70	\$12,233.42	\$1,835.01	\$21,520.70	\$90,063.93	\$14,068.43	\$75,995.50	68	\$179.90
March	\$21,878.80	\$19,505.80	\$2,925.87	\$21,878.90	\$97,672.40	\$22,431.87	\$75,240.73	111	\$175.73
April	\$21,569.40	\$17,847.82	\$2,847.17	\$21,569.40	\$98,810.13	\$20,294.99	\$78,515.13	91	\$193.83
May	\$21,860.90	\$30,383.94	\$4,557.59	\$21,850.80	\$98,168.03	\$34,941.53	\$63,224.50	149	\$203.92
June	\$21,640.00	\$35,242.68	\$5,286.40	\$21,640.00	\$84,864.50	\$40,529.08	\$44,335.42	182	\$193.64
<b>TOTALS</b>	<b>\$258,400.80</b>	<b>\$267,415.31</b>	<b>\$40,112.30</b>	<b>\$258,400.80</b>	<b>\$952,544.17</b>	<b>\$307,527.61</b>		<b>1,410</b>	<b>\$189.66</b>
						PROOFS			
						\$44,335.42			
						\$44,336.42			
2017 - 2018									
Month	Deposited Funds	Funds Spent	Admin. Cost	deposit	sub total	Total spent	balance	Families Assisted	Per Family
Balance Forward	\$0.00						\$44,335.42		
July	\$21,612.70	\$47,488.62	\$7,123.29	\$21,612.70	\$65,948.12	\$54,611.91	\$11,336.21	221	\$214.88
August	\$21,614.50	\$21,414.68	\$3,212.20	\$21,614.50	\$32,950.71	\$24,626.88	\$8,323.83	104	\$206.91
September	\$21,609.70	\$0.00	\$0.00	\$21,609.70	\$29,933.53	\$0.00	\$29,933.53	0	#DIV/0!
October	\$21,688.70	\$7,497.37	\$1,124.61	\$21,688.70	\$51,622.23	\$8,821.98	\$43,000.25	43	\$174.36
November	\$0.00	\$0.00	\$0.00	\$0.00	\$43,000.25	\$0.00	\$43,000.25	0	#DIV/0!
December	\$0.00	\$0.00	\$0.00	\$0.00	\$43,000.25	\$0.00	\$43,000.25	0	#DIV/0!
January	\$0.00	\$0.00	\$0.00	\$0.00	\$43,000.25	\$0.00	\$43,000.25	0	#DIV/0!
February	\$0.00	\$0.00	\$0.00	\$0.00	\$43,000.25	\$0.00	\$43,000.25	0	#DIV/0!
March	\$0.00	\$0.00	\$0.00	\$0.00	\$43,000.25	\$0.00	\$43,000.25	0	#DIV/0!
April	\$0.00	\$0.00	\$0.00	\$0.00	\$43,000.25	\$0.00	\$43,000.25	0	#DIV/0!
May	\$0.00	\$0.00	\$0.00	\$0.00	\$43,000.25	\$0.00	\$43,000.25	0	#DIV/0!
June	\$0.00	\$0.00	\$0.00	\$0.00	\$43,000.25	\$0.00	\$43,000.25	0	#DIV/0!
<b>TOTALS</b>	<b>\$86,525.60</b>	<b>\$76,400.67</b>	<b>\$11,480.10</b>	<b>\$86,525.60</b>	<b>\$524,458.99</b>	<b>\$87,860.77</b>		<b>388</b>	<b>\$207.61</b>



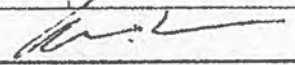
717 Madison Avenue  
 Covington, KY 41011

Invoice No. 17-004

**INVOICE**

<b>Customer</b>		<b>Misc</b>	
Name	Duke Energy Inc EC22A	Date	12/11/17
Address	PO Box 1006	Account No.	HEA/November 2017
City	Charlotte NC 28201 (704) 382-0209	Contact Name	Bob Williams 859-655-2930

Quantity	Description	Price	TOTAL
	HEA Admin fee - 15% of funds spent in November 2017 November 2017 \$19,379.96 distributed		\$ 2,906.99
Please remit payment to: NKCAC 717 Madison Avenue Covington, KY 41011			
			<b>TOTAL DUE</b> \$ 2,906.99

  
 Invoiced Approved \_\_\_\_\_ Date 12/11/17

**Return with Payment**  Check

Name: Duke Energy Inc  
 Account # HEA/November 2017  
 Invoice Date 12/11/2017

Amt Enclosed \_\_\_\_\_

**TOTAL** \$ 2,906.99

Office Use Only

Northern Kentucky Community Action Commission, Inc.  
 717 Madison Avenue  
 Covington, KY 41011

Thank You

**NORTHERN KENTUCKY COMMUNITY ACTION COMMISSION  
DUKE HEA  
2017-2018**

2016 - 2017	Deposited Funds	Funds Spent	Admin. Cost	deposit	sub total	Total spent	balance	Families Assisted	Per Family
Month									
Balance Forward	\$0.00						\$93,462.23		
July	\$21,360.10	\$56,198.06	\$8,429.71	\$21,360.10	\$114,822.33	\$64,627.77	\$50,194.56	263	\$213.68
August	\$21,375.30	\$35,540.49	\$5,331.07	\$21,375.30	\$71,569.86	\$40,871.56	\$30,698.30	167	\$212.82
September	\$21,400.60	\$22,477.10	\$3,371.57	\$21,400.60	\$52,098.90	\$25,848.67	\$26,250.23	101	\$222.55
October	\$21,447.80	\$11,051.21	\$1,657.68	\$21,447.80	\$47,698.03	\$12,708.89	\$34,989.14	62	\$178.26
November	\$21,499.80	\$8,619.13	\$1,292.67	\$21,499.80	\$56,488.94	\$9,912.00	\$46,576.94	76	\$113.41
December	\$21,606.20	\$13,678.48	\$2,051.77	\$21,606.20	\$68,183.14	\$15,730.25	\$52,452.89	113	\$121.05
January	\$21,653.10	\$4,837.18	\$725.58	\$21,653.10	\$74,105.99	\$5,562.76	\$68,543.23	27	\$179.16
February	\$21,520.70	\$12,233.42	\$1,835.01	\$21,520.70	\$90,083.93	\$14,068.43	\$75,995.50	68	\$179.90
March	\$21,676.90	\$19,505.80	\$2,925.87	\$21,676.90	\$97,672.40	\$22,431.67	\$75,240.73	111	\$175.73
April	\$21,569.40	\$17,847.82	\$2,647.17	\$21,569.40	\$98,810.13	\$20,294.99	\$76,515.13	91	\$193.93
May	\$21,650.90	\$30,383.94	\$4,557.69	\$21,650.90	\$98,188.09	\$34,941.93	\$63,246.16	149	\$203.92
June	\$21,640.00	\$35,242.68	\$5,288.40	\$21,640.00	\$84,864.60	\$40,529.08	\$44,335.42	182	\$193.64
<b>TOTALS</b>	<b>\$258,400.80</b>	<b>\$287,418.31</b>	<b>\$40,112.30</b>	<b>\$258,400.80</b>	<b>\$952,544.17</b>	<b>\$307,527.81</b>		<b>1,410</b>	<b>\$189.66</b>
						PROOFS			
						\$44,335.42			
						\$44,335.42			
2017 - 2018									
Month	Deposited Funds	Funds Spent	Admin. Cost	deposit	sub total	Total spent	balance	Families Assisted	Per Family
Balance Forward	\$0.00						\$44,335.42		
July	\$21,612.70	\$47,488.62	\$7,123.29	\$21,612.70	\$65,948.12	\$54,811.81	\$11,336.21	221	\$214.88
August	\$21,614.50	\$21,414.88	\$3,212.20	\$21,614.50	\$32,950.71	\$24,628.88	\$8,323.83	104	\$205.91
September	\$21,609.70	\$0.00	\$0.00	\$21,609.70	\$29,933.53	\$0.00	\$29,933.53	0	#DIV/0!
October	\$21,688.70	\$7,497.37	\$1,124.81	\$21,688.70	\$51,822.23	\$8,821.98	\$43,000.25	43	\$174.38
November	\$0.00	\$19,379.98	\$2,908.99	\$0.00	\$43,000.25	\$22,286.95	\$20,713.30	161	\$120.37
December	\$0.00	\$0.00	\$0.00	\$0.00	\$20,713.30	\$0.00	\$20,713.30	0	#DIV/0!
January	\$0.00	\$0.00	\$0.00	\$0.00	\$20,713.30	\$0.00	\$20,713.30	0	#DIV/0!
February	\$0.00	\$0.00	\$0.00	\$0.00	\$20,713.30	\$0.00	\$20,713.30	0	#DIV/0!
March	\$0.00	\$0.00	\$0.00	\$0.00	\$20,713.30	\$0.00	\$20,713.30	0	#DIV/0!
April	\$0.00	\$0.00	\$0.00	\$0.00	\$20,713.30	\$0.00	\$20,713.30	0	#DIV/0!
May	\$0.00	\$0.00	\$0.00	\$0.00	\$20,713.30	\$0.00	\$20,713.30	0	#DIV/0!
June	\$0.00	\$0.00	\$0.00	\$0.00	\$20,713.30	\$0.00	\$20,713.30	0	#DIV/0!
<b>TOTALS</b>	<b>\$88,525.80</b>	<b>\$95,780.63</b>	<b>\$14,367.09</b>	<b>\$88,525.80</b>	<b>\$368,447.91</b>	<b>\$110,147.72</b>		<b>529</b>	<b>\$181.06</b>

NORTHERN KENTUCKY COMMUNITY ACTION COMMISSION  
DUKE HEA  
2017-2018

2016 - 2017	Deposited Funds	Funds Spent	Admin. Cost	deposit	sub total	Total spent	balance	Families Assisted	Per Family
Month									
Balance Forward	\$0.00						\$93,462.23		
July	\$21,380.10	\$56,188.06	\$8,429.71	\$21,380.10	\$114,822.33	\$84,627.77	\$50,194.56	263	\$213.68
August	\$21,375.30	\$35,540.49	\$5,331.07	\$21,375.30	\$71,568.86	\$40,871.56	\$30,698.30	167	\$212.62
September	\$21,400.60	\$22,477.10	\$3,371.57	\$21,400.60	\$52,088.90	\$25,848.67	\$26,250.23	101	\$222.55
October	\$21,447.80	\$11,051.21	\$1,657.68	\$21,447.80	\$47,898.03	\$12,708.89	\$34,989.14	62	\$178.25
November	\$21,499.80	\$8,619.13	\$1,292.87	\$21,499.80	\$56,488.94	\$9,912.00	\$46,576.94	78	\$113.41
December	\$21,606.20	\$13,678.48	\$2,051.77	\$21,606.20	\$68,183.14	\$15,730.25	\$52,452.89	113	\$121.05
January	\$21,853.10	\$4,837.18	\$725.58	\$21,853.10	\$74,105.99	\$5,582.76	\$68,543.23	27	\$178.15
February	\$21,520.70	\$12,233.42	\$1,635.01	\$21,520.70	\$90,063.93	\$14,068.43	\$75,995.50	68	\$179.90
March	\$21,676.90	\$19,505.80	\$2,925.87	\$21,676.90	\$97,672.40	\$22,431.67	\$75,240.73	111	\$176.73
April	\$21,569.40	\$17,647.82	\$2,647.17	\$21,569.40	\$98,810.13	\$20,294.99	\$78,515.13	91	\$183.93
May	\$21,650.90	\$30,383.94	\$4,557.59	\$21,650.90	\$98,166.03	\$34,941.53	\$63,224.50	149	\$203.92
June	\$21,640.00	\$35,242.68	\$5,286.40	\$21,640.00	\$84,884.50	\$40,529.08	\$44,335.42	182	\$183.64
<b>TOTALS</b>	<b>\$258,400.80</b>	<b>\$267,415.31</b>	<b>\$40,112.30</b>	<b>\$258,400.80</b>	<b>\$952,544.17</b>	<b>\$307,527.61</b>		<b>1,410</b>	<b>\$189.66</b>
						PROOFS			
						\$44,335.42			
						\$44,335.42			
<b>2017 - 2018</b>									
Month									
Balance Forward	\$0.00						\$44,335.42		
July	\$21,812.70	\$47,488.62	\$7,123.28	\$21,812.70	\$65,948.12	\$54,611.91	\$11,336.21	221	\$214.88
August	\$21,814.50	\$21,414.68	\$3,212.20	\$21,814.50	\$32,950.71	\$24,626.88	\$8,323.83	104	\$205.91
September	\$21,609.70	\$0.00	\$0.00	\$21,609.70	\$29,933.53	\$0.00	\$29,933.53	0	#DIV/0!
October	\$21,688.70	\$7,497.37	\$1,124.61	\$21,688.70	\$51,622.23	\$8,621.98	\$43,000.25	43	\$174.36
November	\$21,737.90	\$19,379.96	\$2,906.99	\$21,737.90	\$64,738.15	\$22,286.95	\$42,451.20	181	\$120.37
December	\$21,863.50	\$5,620.02	\$843.00	\$21,863.50	\$64,314.70	\$6,463.02	\$57,851.67	58	\$96.90
January	\$21,919.70	\$0.00	\$0.00	\$21,919.70	\$79,771.37	\$0.00	\$79,771.37	0	#DIV/0!
February	\$21,926.20	\$0.00	\$0.00	\$21,926.20	\$101,697.57	\$0.00	\$101,697.57	0	#DIV/0!
March	\$21,910.60	\$14,783.41	\$2,217.51	\$21,910.60	\$123,608.17	\$17,000.92	\$106,607.25	76	\$194.52
April	\$21,883.40	\$35,215.18	\$5,282.28	\$21,883.40	\$128,490.85	\$40,497.46	\$87,993.20	170	\$207.15
May	\$21,867.50	\$14,815.42	\$2,222.31	\$21,867.50	\$109,860.70	\$17,037.73	\$92,822.98	80	\$185.19
June	\$21,790.30	\$19,954.64	\$2,993.20	\$21,790.30	\$114,613.26	\$22,947.84	\$91,665.43	103	\$183.73
<b>TOTALS</b>	<b>\$261,424.70</b>	<b>\$186,169.38</b>	<b>\$27,925.40</b>	<b>\$261,424.70</b>	<b>\$967,549.16</b>	<b>\$214,094.70</b>		<b>1,016</b>	<b>\$183.24</b>
						PROOFS			
						\$91,665.43			
						\$91,665.43			



717 Madison Avenue  
 Covington, KY 41011

Invoice No. 17-005

**INVOICE**

**Customer**

Name Duke Energy Inc  
EC2ZA

Address PO Box 1006  
 City Charlotte NC 28201  
(704) 382-0209

**Misc**

Date 01/05/18

Account No. HEA/December 2017

Contact Name Bob Williams  
859-655-2930

Quantity	Description	Price	TOTAL
	HEA Admin fee - 15% of funds spent in December 2017 December 2017 \$5,620.02 distributed		\$ 843.00
Please remit payment to: NKCAC 717 Madison Avenue Covington, KY 41011			
<b>TOTAL DUE</b>			<b>\$ 843.00</b>

Invoiced Approved \_\_\_\_\_

Date \_\_\_\_\_

**Return with Payment**  Check

Name: Duke Energy Inc

Account # HEA/December 2017

Invoice Date 1/5/2018

Amt Enclosed \_\_\_\_\_

**TOTAL \$ 843.00**

Office Use Only

*Northern Kentucky Community Action Commission, Inc.*  
 717 Madison Avenue  
 Covington, KY 41011

Thank You





717 Madison Avenue  
 Covington, KY 41011

Invoice No. 17-006

**INVOICE**

**Customer**

Name Duke Energy Inc  
EC2ZA  
 Address PO Box 1006  
 City Charlotte NC 28201  
(704) 382-0209

**Misc**

Date 04/09/18  
 Account No. HEA/March 2018  
 Contact Name Bob Williams  
859-655-2930

Quantity	Description	Price	TOTAL
	HEA Admin fee - 15% of funds spent in March 2018 March 2018 \$14,783.41 distributed		\$ 2,217.51
Please remit payment to: NKCAC 717 Madison Avenue Covington, KY 41011			
<b>TOTAL DUE</b>			<b>\$ 2,217.51</b>

Invoiced Approved \_\_\_\_\_ Date \_\_\_\_\_

**Return with Payment**  Check

Name: Duke Energy Inc  
 Account # HEA/March 2018  
 Invoice Date 1/5/2018  
 Amt Enclosed \_\_\_\_\_

**TOTAL \$ 2,217.51**

Office Use Only

*Northern Kentucky Community Action Commission, Inc.*  
 717 Madison Avenue  
 Covington, KY 41011

Thank You



**NORTHERN KENTUCKY  
 COMMUNITY ACTION  
 COMMISSION**

717 Madison Avenue  
 Covington, KY 41011

Invoice No. 17-007

**INVOICE**

**Customer**

Name Duke Energy Inc  
EC2ZA  
 Address PO Box 1006  
 City Charlotte NC 28201  
(704) 382-0209

**Misc**

Date 05/07/18  
 Account No. HEA/April 2018  
 Contact Name Bob Williams  
859-655-2930

Quantity	Description	Price	TOTAL
	HEA Admin fee - 15% of funds spent in April 2018 April 2018 \$35,215.18 distributed		\$ 5,282.28
Please remit payment to: NKCAC 717 Madison Avenue Covington, KY 41011			
<b>TOTAL DUE</b>			<b>\$ 5,282.28</b>

Invoiced Approved \_\_\_\_\_

Date \_\_\_\_\_

**Return with**

**Payment**

Check

Name: Duke Energy Inc  
 Account # HEA/April 2018  
 Invoice Date 4/7/2018  
 Amt Enclosed \_\_\_\_\_

**TOTAL \$ 5,282.28**

Office Use Only

*Northern Kentucky Community Action Commission, Inc.*  
 717 Madison Avenue  
 Covington, KY 41011

Thank You



717 Madison Avenue  
 Covington, KY 41011

Invoice No. 17-007

**INVOICE**

**Customer**

Name Duke Energy Inc  
EC2ZA

Address PO Box 1006  
Charlotte NC 28201  
(704) 382-0209

**Misc**

Date 06/06/18

Account No. HEA/May 2018

Contact Name Bob Williams  
859-655-2930

Quantity	Description	Price	TOTAL
	HEA Admin fee - 15% of funds spent in May 2018 May 2018 \$15,115.42 distributed		\$ 2,267.31
Please remit payment to: NKCAC 717 Madison Avenue Covington, KY 41011			
<b>TOTAL DUE</b>			<b>\$ 2,267.31</b>

Invoiced Approved \_\_\_\_\_

Date \_\_\_\_\_

**Return with Payment**  Check

Name: Duke Energy Inc

Account # HEA/May 2018

Invoice Date 4/7/2018

Amt Enclosed \_\_\_\_\_

**TOTAL \$ 2,267.31**

Office Use Only

*Northern Kentucky Community Action Commission, Inc.*  
 717 Madison Avenue  
 Covington, KY 41011

Thank You



717 Madison Avenue  
 Covington, KY 41011

Invoice No. 17-008

**INVOICE**

**Customer**

Name Duke Energy Inc  
EC2ZA

Address PO Box 1006  
 City Charlotte NC 28201  
(704) 382-0209

**Misc**

Date 07/20/18

Account No. HEA/June 2018

Contact Name Bob Williams  
859-655-2930

Quantity	Description	Price	TOTAL
	HEA Admin fee - 15% of funds spent in June 2018 \$19,954.64 distributed		\$ 2,993.20
	Adjustment credit from overbilling in May 2018		\$ (45.00)
Please remit payment to: NKCAC 717 Madison Avenue Covington, KY 41011			
<b>TOTAL DUE</b>			<b>\$ 2,948.20</b>

Invoiced Approved \_\_\_\_\_

Date \_\_\_\_\_

**Return with Payment**  Check

Name: Duke Energy Inc  
 Account # HEA/June 2018  
 Invoice Date 7/1/2018

Amt Enclosed \_\_\_\_\_

**TOTAL \$ 2,948.20**

Office Use Only

*Northern Kentucky Community Action Commission, Inc.*  
 717 Madison Avenue  
 Covington, KY 41011

Thank You

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-005**

**REQUEST:**

Explain whether Duke Kentucky would agree to raise the HEA Program fee to \$0.25 per meter per month in order to be in line with other Kentucky gas utility energy assistance programs.

**RESPONSE:**

Although the Company is not opposed to an increase to the HEA program charge per meter, per customer, for gas customers, upon review, the current level of HEA funding appears sufficient to achieve the program's objectives. In this regard, Company is not aware of NKCAC ever having turned away customers in need of assistance due to a lack of HEA funds. In fact, NKCAC does not typically exhaust the annual HEA funding dollars and regularly has a funding balance from year to year that is refunded to customers through the DSM program rider true-up. For the fiscal year ending June 2018, the HEA program had an unused balance of more than \$47,000 that was included as a credit to customers in the Company's 2018 Rider DSM filing. Between the fiscal year ended June 30, 2012, to fiscal year ended June 2018, customers have received credits of approximately \$82,000 in the annual DSM rider true-up filings for undistributed HEA funds. Although the Company is aware that other Kentucky jurisdictional utilities have HEA customer charges that are higher, there are differences between the sizes of the utilities and their respective service areas that should be taken into consideration in deciding whether such charges should be aligned.

Additionally, the Company did not propose to increase the HEA program's monthly charge as part of this case and, consequently, is concerned with the lack of notice to customers of this potential change.

In light of the aforementioned, the Company submits that further evaluation as to whether its HEA program charges for gas customers should be increased for the purpose of aligning of the charges imposed by other gas companies in the Commonwealth is appropriate. Such evaluation may be appropriately undertaken in the context of the Company's next annual DSM application filed under KRS 278.285 where both electric and natural gas HEA programs and charges can be considered together. This would provide all customers with notice of a potential change and the Commission with the opportunity to consider the entire program including extending its continuation, which presently is only approved through 2020. The Company will file its next annual DSM review proceedings in November 2019. Continuing the HEA funding issue until that November filing will provide the Commission with the benefit of allowing the Company sufficient time to more fully investigate the current program and determine if there are any program enhancements that should be made to provide additional funding for bill assistance, as well as present evidence regarding recommended changes to funding levels. This would also allow the Company time to obtain the input of its DSM collaborative. Should the Commission decide to defer adjusting the HEA rate until the next DSM adjustment case, the Company commits to working with the Commission and all interested stakeholders to discuss reasonable levels of funding for the HEA program.

**PERSON RESPONSIBLE:** Amy Spiller

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-006**

**REQUEST:**

Explain in full detail whether Duke Kentucky would agree to use shareholder funds to match 100 percent of customer contributions to the HEA Program.

**RESPONSE:**

As previously stated in response to STAFF-POST HEARING-DR-01-005, the Company is not opposed to increasing the HEA program fund monthly charge for gas customers; however, the current funding levels appear appropriate as, upon information and belief, the NKCAC is not experiencing a shortage of HEA (or WinterCare) funding for bill assistance for the Company's customers. In fact, because of the annual Rider DSM true-up, it is common for customers to receive a credit for any unused HEA dollars. Additionally, the Company is already providing shareholder dollars for bill payment assistance through funding an initial \$25,000/ year contribution for the WinterCare/HEA program as "seed money" as well as an additional \$25,000/ year in Company match for employee/customer voluntary WinterCare contributions. That said, the Company does recognize the importance of corporate support for low income services. Because of the sufficient funding for HEA, the Company proposes to provide an annual contribution of \$25,000 of shareholder dollars to be used for low-income weatherization programs for natural gas customers to be administered by a third party yet to be decided (*e.g.* NKCAC, People Working Cooperatively), instead of additional bill payment assistance. Weatherization of qualifying homes can have a more meaningful and longer term beneficial impact on

eligible, low-income customers by addressing the root cause of any inefficient energy consumption and reduce energy bills over the long-term.

**PERSON RESPONSIBLE:** Amy Spiller



**Duke Energy Kentucky  
Case No. 2018-00261  
Staff First Set Post Hearing Data Requests  
Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-007**

**REQUEST:**

Provide the name of the Duke Kentucky employee that manages its various demand-side management and assistance programs.

**RESPONSE:**

Greg Tiernan – Director Products and Services (Non-Residential DSM programs)

Rick Mifflin – Director Products and Services (Residential DSM programs)

Lorrie Maggio – Manager Products and Services (Residential Assistance Programs)

Cindy Givens – Senior Products and Services Specialist (Residential Assistance Programs)

**PERSON RESPONSIBLE:** Trisha Haemmerle

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-008**

**REQUEST:**

Pursuant to 807 KAR 5:022, Section 3(4) each gas utility is required to conduct periodic tests of all meters in accordance with a specified schedule, and under 807 KAR 5:006, Section 4(4), each gas utility is required to file quarterly meter test reports.

- a. Confirm that Duke Kentucky files quarterly meter reports with the Commission in accordance with 807 KAR 5:006, Section 4(4).
- b. If Duke Kentucky does file quarterly meter reports, explain in full detail how Duke Kentucky transmits the quarterly meter reports to the Commission.
- c. Provide copies of the 2018 reports.

**RESPONSE:**

- a. Duke Energy does file the Quarterly Commission report required by 807 KAR 5:022, Section 3 (4).
- b. The quarterly report preparation is a three-part process involving three (3) different groups: Field Metering Services, Gas Measurement Center and Revenue Services. The report is based upon meter test taken within each quarter of meters tests of Positive-displacement meters, with rated capacity above 500 cubic feet per hour, up to and including 1,500 cubic feet per hour, from the quarterly report an Annual report is run to determine the meters eligible for periodic age change per commission guidelines. This data analyzes meter test dates to determine eligibility. This total number will stay the same throughout the year. Power BI tracks live data

of the number of meters removed and the number of meters tested. This information is reported quarterly on the Commission's report. The Gas Measurement Center Supervisor will provide the quarterly reports of meters tested to Field Metering, Field Metering will forward that report to Revenue Services, and Revenue Services will send the final report to the Commission. The reports were historically sent to the Commission via email to the following email address: [pipeline-ky@ky.gov](mailto:pipeline-ky@ky.gov). This address was provided to the Company several years ago by someone at the Commission. The Company now understands that the new address for submitting the reports is [PSC.Pipeline.Safety@ky.gov](mailto:PSC.Pipeline.Safety@ky.gov) and it has already provided prior reports to this new address.

- c. Please see STAFF-POST HEARING-DR-01-008 Attachment for copies of the quarterly reports for 2018. The fourth quarter report will be completed and submitted by end of first quarter 2019.

**PERSON RESPONSIBLE:** Ryan Champness  
Mark Davis

**QUARTERLY METER, CONSUMER AND REFUND REPORTS**

To The KENTUCKY PUBLIC SERVICE COMMISSION

Service covered by this report (circle one) = **ELECTRIC** - GAS - WATER

Name of Utility: Duke Energy - ULH&P Period Covered: 1 / 1 / 18  
 Address: \_\_\_\_\_ to: 3 31 / 18

Type of Customer	Metered	Unmetered	Total
Residential			
Commercial			
Industrial			
Other			
<b>Total Number</b>			

Meters from Service - Percent of Yrs. Since Last Test	* DR	Slow							FAST							Total	
		+1	5.1 to 10	4.1 to 5	3.1 to 4	2.1 to 3	1.6 to 2	0 to 1.5	10 to 0	0 to 1.5	1.6 to 2	2.1 to 3	3.1 to 4	4.1 to 5	5.1 to 10		+1
Less than 2 years	10	0	0	0	0	0	0	28	0	96	0	0	0	0	0	0	134
2 to 4 years	14	0	1	0	0	0	0	10	0	26	1	1	0	0	0	0	53
4 to 6 years	39	0	1	0	1	2	0	24	1	27	2	0	0	0	0	0	97
6 to 8 years	26	0	3	1	0	28	0	183	0	114	11	1	0	0	1	0	368
8 to 10 years	92	0	4	1	2	14	0	171	4	559	80	29	1	1	3	1	962
over 10 years	3	0	0	0	0	3	0	24	0	130	28	20	1	0	0	0	209
Time Unknown	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1
<b>TOTAL</b>	<b>##</b>	<b>0</b>	<b>9</b>	<b>2</b>	<b>3</b>	<b>47</b>	<b>0</b>	<b>440</b>	<b>5</b>	<b>952</b>	<b>122</b>	<b>51</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>1</b>	<b>1824</b>

(\*Does not register)

METERS REMOVED FROM SERVICE AND TESTED THIS PERIOD:	1824
NEW METERS TESTED BY UTILITY OR APPROVED AGENCY:	665
<b>TOTAL METERS TESTED THIS PERIOD:</b>	<b>2489</b>
UTILITY OR APPROVED AGENCY DOING THE TESTING:	Duke Energy

Cond. Of Meter from Service	Number	%	Status of Meter Test Program	Number
Within 2% <sup>+</sup> Error Limit	1519	83.3%	Meters to be Tested this Year	13,571
More than 2% Fast	60	3.3%	Meters Tested to Date	691
More than 2% Slow*	61	3.3%	Meters in Service	

(\*Not incl. D.R. Meters)

Number of Tests Made at Customers' Request During Period	0
Number of Tests Made at Commission's Request During Period	0
Number of Meters on Which Refunds Were Made During Period	_____
Number of Customers Billed for Slow Meters During Period	_____
Total Amount Billed on Slow Meters During Period	_____

Report Covering Meter Tests Approved By: \_\_\_\_\_ Reports Covering Customers and Refunds Approved By: \_\_\_\_\_

**QUARTERLY METER, CONSUMER AND REFUND REPORTS**  
**To The KENTUCKY PUBLIC SERVICE COMMISSION**  
 Service covered by this report (circle one) = **ELECTRIC - GAS - WATER**

Name of Utility: Duke Energy - ULH&P Period Covered: 4 / 1 / 18  
 Address: \_\_\_\_\_ to: 6 30 / 18

Type of Customer	Metered	Unmetered	Total
Residential			
Commercial			
Industrial			
Other			
<b>Total Number</b>			

Meters from Yrs. Since	Slow										FAST					Total	
	*	+1	5.1	4.1	3.1	2.1	1.6	0	10	0	1.6 to	2.1	3.1	4.1	5.1		+1
Less than 2 years	10	1	2	0	0	2	0	10	0	50	4	0	0	0	0	0	79
2 to 4 years	3	1	0	0	1	0	0	8	0	38	4	2	0	0	0	0	57
4 to 6 years	9	0	0	0	1	4	0	31	0	92	9	1	0	0	0	0	147
6 to 8 years	13	0	2	2	0	9	0	144	1	150	3	2	1	0	0	0	327
8 to 10 years	##	3	5	3	9	71	0	964	6	1949	88	25	5	1	3	0	3251
over 10 years	3	1	0	1	0	0	0	12	0	56	8	5	1	0	0	0	87
Time Unknown	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1
<b>TOTAL</b>	##	6	9	6	11	86	0	1169	7	2335	117	35	7	1	3	0	3949

(\*Does not register)

METERS REMOVED FROM SERVICE AND TESTED THIS PERIOD:	3949
NEW METERS TESTED BY UTILITY OR APPROVED AGENCY:	7607
<b>TOTAL METERS TESTED THIS PERIOD:</b>	<b>11556</b>
UTILITY OR APPROVED AGENCY DOING THE TESTING:	Duke Energy

Cond. Of Meter from Service	Number	%	Status of Meter Test Program	Number
+				
Within 2% - Error Limit	3628	91.9%	Meters to be Tested this Year	13,571
More than 2% Fast	46	1.2%	Meters Tested to Date	4492
More than 2% Slow*	118	3.0%	Meters in Service	

(\*Not incl. D.R. Meters)

Number of Tests Made at Customers' Request During Period	0
Number of Tests Made at Commission's Request During Period	0
Number of Meters on Which Refunds Were Made During Period	
Number of Customers Billed for Slow Meters During Period	
Total Amount Billed on Slow Meters During Period	

Report Covering Meter Tests Approved By: \_\_\_\_\_ Reports Covering Customers and Refunds Approved By: \_\_\_\_\_

**QUARTERLY METER, CONSUMER AND REFUND REPORTS**

**To The KENTUCKY PUBLIC SERVICE COMMISSION**

Service covered by this report (circle one) = **ELECTRIC** - GAS - WATER

Name of Utility: Duke Energy - ULH&P Period Covered: 7 / 1 / 18  
 Address: \_\_\_\_\_ to: 9 / 30 / 18

Type of Customer	Metered	Unmetered	Total
Residential			
Commercial			
Industrial			
Other			
<b>Total Number</b>			

Meters from	Slow								FAST								Total
	* +1	5.1	4.1	3.1	2.1	1.6	0	10	0	1.6 to	2.1	3.1	4.1	5.1	+1		
Yrs. Since																	
Less than 2 years	12	0	0	0	2	1	0	20	0	111	3	1	0	0	0	150	
2 to 4 years	16	0	0	1	0	1	0	25	1	153	6	3	1	0	0	207	
4 to 6 years	23	1	0	0	2	5	0	54	0	84	9	0	0	0	0	178	
6 to 8 years	10	1	0	0	0	7	0	39	0	62	4	1	0	1	0	125	
8 to 10 years	##	9	22	14	35	##	0	1899	17	3268	220	74	3	2	6	5917	
over 10 years	7	0	0	0	0	0	0	38	0	135	13	6	0	0	0	199	
Time Unknown	0	0	0	0	0	1	0	0	0	3	0	0	0	0	0	4	
<b>TOTAL</b>	##	11	22	15	39	##	0	2075	18	3816	255	85	4	3	6	6780	

(\*Does not register)

METERS REMOVED FROM SERVICE AND TESTED THIS PERIOD:	6780
NEW METERS TESTED BY UTILITY OR APPROVED AGENCY:	10038
TOTAL METERS TESTED THIS PERIOD:	16818
UTILITY OR APPROVED AGENCY DOING THE TESTING:	Duke Energy

Cond. Of Meter from Service	Number	%	Status of Meter Test Program	Number
Within 2% - Error Limit	6164	90.9%	Meters to be Tested this Year	13,571
More than 2% Fast	100	1.5%	Meters Tested to Date	10,520
More than 2% Slow*	267	3.9%	Meters in Service	

(\*Not incl. D.R. Meters)

Number of Tests Made at Customers' Request During Period	0
Number of Tests Made at Commission's Request During Period	0
Number of Meters on Which Refunds Were Made During Period	
Number of Customers Billed for Slow Meters During Period	
Total Amount Billed on Slow Meters During Period	

Report Covering Meter Tests Approved By: \_\_\_\_\_ Reports Covering Customers and Refunds Approved By: \_\_\_\_\_

**QUARTERLY METER, CONSUMER AND REFUND REPORTS**  
**To The KENTUCKY PUBLIC SERVICE COMMISSION**  
 Service covered by this report (circle one) = **ELECTRIC - GAS - WATER**

Name of Utility: Duke Energy - ULH&P Period Covered: 10 / 1 / 18  
 Address: \_\_\_\_\_ to: 12 / 31 / 18

Type of Customer	Metered	Unmetered	Total
Residential			
Commercial			
Industrial			
Other			
<b>Total Number</b>			

Meters from	Slow								FAST						Total		
	*	+1	5.1	4.1	3.1	2.1	1.6	0	10	0	1.6 to	2.1	3.1	4.1		5.1	+1
Yrs. Since																	
Less than 2 years	7	2	0	2	0	0	0	23	3	110	3	0	0	0	0	0	150
2 to 4 years	9	0	1	0	0	1	0	6	0	29	1	0	0	0	0	0	47
4 to 6 years	10	0	0	1	0	0	0	23	0	21	2	0	0	0	0	0	57
6 to 8 years	10	1	1	0	0	3	0	28	0	39	2	0	0	0	0	0	84
8 to 10 years	88	2	8	4	8	89	0	1024	8	1439	87	28	4	2	0	1	2792
over 10 years	0	0	0	0	0	1	0	16	0	106	17	7	0	0	0	0	147
Time Unknown	0	0	0	0	0	0	0	1	0	4	0	0	0	0	0	0	5
<b>TOTAL</b>	<b>##</b>	<b>5</b>	<b>10</b>	<b>7</b>	<b>8</b>	<b>94</b>	<b>0</b>	<b>1121</b>	<b>11</b>	<b>1748</b>	<b>112</b>	<b>35</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>3282</b>

(\*Does not register)

METERS REMOVED FROM SERVICE AND TESTED THIS PERIOD:	3282
NEW METERS TESTED BY UTILITY OR APPROVED AGENCY:	1830
<b>TOTAL METERS TESTED THIS PERIOD:</b>	<b>5112</b>
UTILITY OR APPROVED AGENCY DOING THE TESTING:	Duke Energy

Cond. Of Meter from Service	Number	%	Status of Meter Test Program	Number
Within 2% - Error Limit	2992	91.2%	Meters to be Tested this Year	13,571
More than 2% Fast	42	1.3%	Meters Tested to Date	13,627
More than 2% Slow*	124	3.8%	Meters in Service	

(\*Not incl. D.R. Meters)

Number of Tests Made at Customers' Request During Period	0
Number of Tests Made at Commission's Request During Period	0
Number of Meters on Which Refunds Were Made During Period	
Number of Customers Billed for Slow Meters During Period	
Total Amount Billed on Slow Meters During Period	

Report Covering Meter Tests Approved By: \_\_\_\_\_ Reports Covering Customers and Refunds Approved By: \_\_\_\_\_

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-009**

**REQUEST:**

In response to Staff's Third Request for Information, Item 11, Mr. Barbare stated that if Duke Kentucky fails to conduct a periodic meter test as required by 807 KAR 5:022, Section 3(4), Duke Kentucky provides official notification to the Commission. Explain in full detail if this notification is provided with the quarterly meter test reports, or if Duke Kentucky utilizes a different notification process.

**RESPONSE:**

In late 2018, the Gas Measurement Center implemented a reporting process that would follow the results of the fourth quarter report to notify the Commission of any inability to complete testing. With this new process, if the results from the fourth quarter revealed that Duke Energy Kentucky failed to conduct a periodic meter test as required, the final fourth quarter report and supporting documentation of why those meter tests were not made is submitted to Duke Energy's Regulatory Compliance Group for review and to make any notifications to the commission on behalf of Duke Energy Kentucky. Prior to this change, the Company did not have the process to report on this information.

**PERSON RESPONSIBLE:** Tyler Barbare  
Mark Davis



**Duke Energy Kentucky  
Case No. 2018-00261  
Staff First Set Post Hearing Data Requests  
Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-010**

**REQUEST:**

Provide Duke Kentucky's regulated return on equity (ROE) for gas operations for 2018.

**RESPONSE:**

Please see STAFF-POST HEARING-DR-01-010 Attachment, which provides a calculation of the ROE for Duke Energy Kentucky's gas operations.

**PERSON RESPONSIBLE:** William Don Wathen Jr.

**Duke Energy Kentucky**  
**Actual ROE for Gas Operations in 2018**

Line	Description	Amount	Comment
1	Operating Revenue	\$101,996,443	per books
	Operating Expenses (excl Income Tax)		
2	O&M Expense	\$68,625,681	per books
3	Depreciation	14,793,816	per books
4	Regulatory (Debits)/Credits - Net	(2,550,960)	per books
5	Total Taxes Other Than Income Taxes	3,559,077	per books
6	Total Operating Expense Before Income Taxes	<u>\$84,427,614</u>	Sum L.2 thru L5
7	Earnings Before Interest and Taxes	\$17,568,829	L.1 - L.6
8	Total Interest Expense	\$20,025,251	per books
9	Interest Expense Allocation to Gas (%)	27.63%	WPA-1b from rate case
10	Interest Expense Allocation to Gas (\$)	\$5,533,177	L.8 * L.9
11	Taxable Income	\$12,035,652	L.7 - L.10
	Common Equity		
12	Balance at 12/31/17	\$511,414,427	per books
13	Balance at 12/31/18	596,223,648	per books
14	Average Balance	<u>\$553,819,038</u>	Avg. L.12,L.13
15	Equity Allocated to Gas	\$153,025,738	L.14 * L.9
16	Pre-Tax Return on Equity	7.87%	L.11 ÷ L.15
17	Combined Effective Statutory Income Tax Rate	<u>25.09%</u>	Sch. H from rate case
18	After Tax Return on Equity	<u><u>5.89%</u></u>	L.16 * (1-L.17)

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-011**

**REQUEST:**

Provide Duke Kentucky's updated capital structure reflecting the October 2018 debt issuances.

**RESPONSE:**

<u>Line No.</u>	<u>Description</u>	13 Month Avg. <u>Balance</u> \$	% of <u>Total</u>
1	Common Equity	\$ 621,113,054	50.756%
2	Long-Term Debt	\$ 518,106,049	42.338%
3	Short-Term Debt	<u>\$ 84,508,435</u>	<u>6.906%</u>
4			
5	Total Capital	<u>\$1,223,727,538</u>	<u>100.000%</u>

**PERSON RESPONSIBLE:** Jack Sullivan

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-012**

**REQUEST:**

Reference Duke Kentucky's response to Commission Staff's Third Request for Information, Item 24(b) as well as the corresponding attachment. In this response, Duke Kentucky provides a breakdown of forecasted plant additions by month in an Excel spreadsheet.

- a. The months of June 2018 through December 2018 are now historical in nature. Provide an update as to the status of these projects.
- b. Explain in full detail if Duke Kentucky actually spent the amounts listed on the spreadsheet on gas plant additions for the months of June through December 2018.
- c. Elaborate on any projects completed during this period and explain how they were classified when recorded.
- d. Explain why the amounts spent on gas plant additions tend to be large amounts on a quarterly basis, but very small amounts for the other months.

**RESPONSE:**

- a. Please see STAFF-POST HEARING-DR-01-012 Attachment.
- b. The projected gas plant additions for the months of June 2018 through December 2018 provided in the earlier response totaled \$37,809,183 and the actual gas plant additions for the same period totaled \$47,056,830. Please see STAFF-POST HEARING-DR-01-012 Attachment for details.

- c. Please see STAFF-POST HEARING-DR-01-012 Attachment.
- d. As you can see in the attachment, actual gas plant additions do not always follow the quarterly pattern. The company used a quarterly closing convention for certain projects for the purpose of forecasting plant additions. This forecasting assumption is used for project classes where capital expenditures are expected to close approximately every three months, however the closings can actually be spread more evenly over the months in actuals.

**PERSON RESPONSIBLE:** Nick Giaimo

**Duke Energy Kentucky**  
**Actual Gas Plant Additions (June 2018 - Dec 2018)**  
**By Project Class**

	Jun - 2018	Jul - 2018	Aug - 2018	Sep - 2018	Oct - 2018	Nov - 2018	Dec - 2018	Total
ZK - Gas Meters	472,917	354,862	497,358	638,000	472,050	357,858	222,204	3,015,249
ZG - Gas Special Projects	763,037	(357,742)	3,784,585	1,315,189	1,849,932	785,164	1,221,608	9,361,772
ZH - Gas Distribution	2,236,910	5,201,855	1,634,344	1,358,402	2,434,654	11,357,135	6,089,502	30,312,901
<b>Total Distribution Plant</b>	<b>3,472,864</b>	<b>5,198,975</b>	<b>5,916,286</b>	<b>3,311,591</b>	<b>4,756,635</b>	<b>12,500,157</b>	<b>7,533,315</b>	<b>42,689,822</b>
ZH - Gas Distribution	-	(17,454)	254,527	172,033	220,958	180,600	73,975	884,639
General Plant-Building, Ground, Office Equip & Other	7,713	3,969	184,488	10,125	5,883	104,795	96,953	413,925
VS - Intangible Plant - Software	13,835	3,023,361	33,704	2,735	(3,678)	(504)	(1,019)	3,068,434
<b>Total General Plant &amp; Intangible</b>	<b>21,548</b>	<b>3,009,875</b>	<b>472,720</b>	<b>184,892</b>	<b>223,163</b>	<b>284,891</b>	<b>169,909</b>	<b>4,366,998</b>
<b>Total</b>	<b>3,494,412</b>	<b>8,208,850</b>	<b>6,389,006</b>	<b>3,496,483</b>	<b>4,979,798</b>	<b>12,785,048</b>	<b>7,703,224</b>	<b>47,056,820</b>

**Duke Energy Kentucky**  
**Actual Gas Plant Additions (June 2018 - Dec 2018)**  
**By FERC Classification**

	Jun - 2018	Jul - 2018	Aug - 2018	Sep - 2018	Oct - 2018	Nov - 2018	Dec - 2018	Total
20401 - Rights of Way	-	-	-	-	-	-	(8)	(8)
27500 - Structures & Improvements	3,328	179,355	528,879	141,485	675	196,227	(13,808)	1,036,142
27602 - Gas Mains - Dist Lines/Steel	789,572	3,804,472	352,632	730,164	768,161	1,962,807	91,940	8,498,748
27603 - Gas Mains - Dist Lines/Plas	29,776	61,356	165,252	(212,002)	73,728	8,578,653	1,538,988	10,235,752
27605 - Gas Mains - Feeder Lines/St	411,021	304,166	223,746	(13,770)	56,946	135,570	2,652,060	3,769,738
27800 - System Meas & Reg Station	158,373	710,933	205,976	419,040	791,770	154,214	1,235,286	3,675,592
27801 - System M & R St. Electronic	27,709	639	11,959	44,614	362,039	64,304	10,642	621,905
27802 - District Regulating Equipme	34,217	-	-	-	-	-	-	34,217
28002 - Services - M- C Steel	2,830	1,971	6,143	1,523	758	535	3,307	17,067
28003 - Services - M-C Plastic	384,494	163,735	1,076,415	1,239,054	1,169,084	1,203,189	2,345,264	7,581,234
28006 - Services C-M Plastic	553,555	(387,640)	2,847,655	317,278	1,062,485	(154,130)	(579,140)	3,660,063
28008 - Services C-M Steel	10,906	5,121	264	13,056	2,109	2,852	12,649	46,957
28100 - Meters	1,067,082	161,945	217,957	193,952	158,965	133,652	82,420	2,015,974
28102 - Uof F Gas Meters	-	-	-	3,031	-	-	-	3,031
28200 - Meter Installations	-	165,244	239,292	394,542	254,934	176,065	127,281	1,357,357
28300 - House Regulators	-	22,974	32,984	32,888	44,724	37,973	9,207	180,749
28400 - House Regulator Installatio	-	4,706	7,131	6,736	10,258	8,247	2,111	39,189
28801 - ARO Gas Mains Cast Iron	-	-	-	-	-	-	(27)	(27)
28802 - ARO Gas Mains Steel	-	-	-	-	-	-	(14,491)	(14,491)
28803 - ARO Gas Mains Plastic	-	-	-	-	-	-	29,625	29,625
<b>Total Distribution Plant</b>	<b>3,472,864</b>	<b>5,198,975</b>	<b>5,916,286</b>	<b>3,311,591</b>	<b>4,756,635</b>	<b>12,500,157</b>	<b>7,533,315</b>	<b>42,689,822</b>
20300 - Miscellaneous Intangible PI	14,047	3,020,516	33,704	2,735	1,103	531	(171)	3,072,465
20310 - Misc Intangible Plt - 10 Yr	3,116	-	-	-	-	-	-	3,116
29101 - Electronic Data Processing	167	6,813	158,029	846	987	81	6,770	173,894
29400 - Tools, Shop & Garage Equip	4,218	-	26,459	9,278	114	103,679	89,335	233,083
29700 - Communication Equipment	-	(17,454)	254,527	172,033	220,958	180,600	73,975	884,639
<b>Total General Plant &amp; Intangible</b>	<b>21,548</b>	<b>3,009,875</b>	<b>472,720</b>	<b>184,892</b>	<b>223,163</b>	<b>284,891</b>	<b>169,909</b>	<b>4,366,998</b>
<b>Total</b>	<b>3,494,412</b>	<b>8,208,850</b>	<b>6,389,006</b>	<b>3,496,483</b>	<b>4,979,798</b>	<b>12,785,048</b>	<b>7,703,224</b>	<b>47,056,820</b>

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-013**

**REQUEST:**

Explain how Duke Kentucky would propose to structure the rate design if it were to increase the revenue required by Rate GS so that the rate of return at proposed rates was 4.5 percent.

**RESPONSE:**

To achieve a rate of return at proposed rates of 4.5 percent for Rate GS, 16.68% of the interclass subsidization would need to be eliminated. The proposed increase for Rate GS would be 9.3%.

Because these numbers are so close to the proposed settlement numbers for Rate GS (4.45% ROR and 9.12% increase), the Company would propose to maintain its settlement rate structure except that the per MCF charge would be slightly increased.

**PERSON RESPONSIBLE:** James E. Ziolkowski

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-014**

**REQUEST:**

Provide the amount that rates would increase for Rate GS if 100 percent of the subsidies were to be removed.

**RESPONSE:**

If 100% of the subsidy is removed, Rate GS would see a 19.70% increase in base rates. Rate RS would see a 6.56% increase. Rate FT-L and Rate IT would go down by 23.25% and 21.86%, respectively.

**PERSON RESPONSIBLE:** James E. Ziolkowski



**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-015**

**REQUEST:**

Explain in full detail when the subsidization of Rate GS began and the reason why this subsidization occurred.

**RESPONSE:**

Duke Energy Kentucky eliminated one hundred percent of the subsidy/excess in its previous gas base rate case, Case No. 2009-00202.

In the nine years between the filings in Case No. 2009-00202 and Case No. 2018-00261, Rate GS annual MCF usage declined from 3,980,221 MCF to 3,131,108 MCF, a 21.3% decrease. The Rate GS MCF per bill decreased from 47.20 to 36.73, a 22.2% decrease.

Rate FT-L saw a 120.7% increase in annual MCF usage during the nine years between cases: 2,617,229 MCF versus 1,185,859 MCF.

	TOTAL GAS	RS RESIDENTIAL	GS GENERAL SERV	FT FIRM TRANS	IT INTERRUPT TRANS
<b>MCF</b>					
2018-00261	13,143,813	5,915,484	3,131,108	2,617,229	1,479,992
2009-00202	13,246,468	6,850,026	3,980,221	1,185,859	1,230,362
% CHANGE	-0.8%	-13.6%	-21.3%	120.7%	20.3%

For all classes, rate base increased from 2009 to 2018. For Rate GS, the rate base per MCF increased by 57.2% between rate cases. The following table shows the change in rate base per MCF for the four rate classes:

	TOTAL GAS	RS RESIDENTIAL	GS GENERAL SERV	FT FIRM TRANS	IT INTERRUPT TRANS
<b>RATE BASE</b>					
2018-00261	313,423,577	216,755,621	71,593,514	19,240,277	5,834,165
2009-00202	256,756,504	183,081,609	57,911,469	10,821,789	4,941,657
% CHANGE	22.1%	18.4%	23.8%	77.8%	18.1%
<b>RATE BASE PER MCF</b>					
2018-00261	23.8	36.6	22.9	7.4	3.9
2009-00202	19.4	26.7	14.5	9.1	4.0
CHANGE IN RATE BASE PER MCF	4.5	9.9	8.3	(1.8)	(0.1)
% CHANGE	23.0%	37.1%	57.2%	-19.4%	-1.9%

The Company believes that the main drivers causing the subsidy of Rate GS in Case No. 2018-00261 are the large decrease in Rate GS annual MCF and the large increase in rate base per MCF during the nine years since the last gas base rate case.

**PERSON RESPONSIBLE:** James E. Ziolkowski

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-016**

**REQUEST:**

Provide the total number of Duke Kentucky employees for the base period.

**RESPONSE:**

As of the end of the base period (11/30/18), Duke Energy Kentucky had 195 employees.

**PERSON RESPONSIBLE:** Renee Metzler

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-017**

**REQUEST:**

Provide the total number of Duke Kentucky employees for the forecasted test period.

**RESPONSE:**

In accordance with the Company's budgeting process, headcount data is not used in determining labor budgets (which budgets were used in developing the Company's forecasted test period). Labor budgets are determined based on salary dollars. Thus, Duke Energy does not have a "total number of Duke Energy Kentucky employees for the forecasted test period." As of the end of the base period (11/30/18), Duke Energy Kentucky had 195 employees. As of December 31, 2018, Duke Energy Kentucky had also 195 employees.

**PERSON RESPONSIBLE:** Renee Metzler

**Duke Energy Kentucky  
Case No. 2018-00261  
Staff First Set Post Hearing Data Requests  
Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-018**

**REQUEST:**

Provide the exact number of meter reading positions that Duke Kentucky has eliminated up to the present.

**RESPONSE:**

As noted in response to STAFF-DR-05-002, "as of December 31, 2018, 11 positions have already been eliminated." This number has not changed. As of January 31, 2019, 11 positions have been eliminated.

**PERSON RESPONSIBLE:** Gary Hebbeler

**Duke Energy Kentucky  
Case No. 2018-00261  
Staff First Set Post Hearing Data Requests  
Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-019**

**REQUEST:**

Provide the exact number of meter reading positions that Duke Kentucky will eliminate in the future.

**RESPONSE:**

As noted in response to STAFF-DR-05-002, “the current expectation is that 14 positions will be eliminated by the first quarter of 2020.” These 14 positions include the 11 positions that have already been eliminated as of January 31, 2019. Therefore, 3 additional positions are expected to be eliminated.

**PERSON RESPONSIBLE:** Gary Hebbeler

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-020**

**REQUEST:**

Explain whether Duke Kentucky would agree to include the Pick Your Own Due Date Program that is currently in its electric tariff in the gas tariff. If not, explain why not.

**RESPONSE:**

The Company would prefer not to add this program to the gas tariff. The Pick Your Own Due Date program is enabled through the Company's electric smart meter. Combination electric *and* gas customers who have not opted out of the Company's electric smart meter capabilities can take advantage of the Pick Your Own Due Date program because they have the electric AMI meter that can be accessed at any time for billing purposes. However, gas service only customers are not eligible for this program because those customers do not have an AMI device. Gas only customers have the drive-by AMR devices. While the Company prefers not to add this program to the gas tariff to avoid customer confusion, at the Commission's direction, it could be added with specific wording.

**PERSON RESPONSIBLE:**            Joseph R. Thomas

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-021**

**REQUEST:**

Refer to Duke Kentucky's response to Commission Staff's Second Request for Information, Item 6(b), in which Duke Kentucky agreed to include the provisions of the Adjusted Due Date Program in its gas tariff. Explain whether Duke Kentucky would agree to include the provisions of the Adjusted Due Date Program in its electric tariff.

**RESPONSE:**

For Duke Energy Kentucky electric customers with a smart meter, the Adjusted Due Date program is less flexible than the Pick Your Due Date program. There is no need for the Adjusted Due Date when Pick Your Due Date is available for these electric customers. The Adjusted Due Date Program is targeted for gas only customers that do not have an AMI meter that supports Pick Your Due Date, but rather only have the AMR technology. As a result, Duke Energy Kentucky prefers not to add the provisions of the Adjusted Due Date program in its electric tariff.

**PERSON RESPONSIBLE:**            Bruce L. Sailors



**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-022**

**REQUEST:**

Explain Duke Kentucky's process to allow customers to opt out of receiving a full bill, and instead receive a condensed bill.

**RESPONSE:**

Duke Energy Kentucky has not begun offering the condensed bill program as an "opt in" program. The billing system functionality to enable customers to "opt in" to a condensed bill is being programmed. The Company was able to seamlessly and immediately move customers to a detailed bill as per the Commission's order. However, switching the condensed bill availability from an "opt out" program to an "opt in" program required changes to the Company's Customer Information and billing systems. As a result, the Company has not yet been able to make the condensed bill available to customers as an "opt in" program and expects that to be completed in late first quarter/early second quarter 2019. The Company will provide sample bills for the condensed bill opt in program when it is available.

**PERSON RESPONSIBLE:**            Suzanne Kesling

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-023**

**REQUEST:**

If customers can opt out of receiving the full bill by checking a box on the bill, provide a sample bill showing where the box is located and explain why such a box does not appear on the bill format currently in Duke Kentucky's tariff on file with the Commission.

**RESPONSE:**

The billing system functionality to enable customers to "opt in" to a condensed bill is being programmed. The Company was able to seamlessly and immediately move customers to a detailed bill as per the Commission's order. However, switching the condensed bill availability from an "opt out" program to an "opt in" program required changes to the Company's Customer Information and billing systems. As a result, the Company has not yet been able to make the condensed bill available to customers as an "opt in" program and expects that to be completed in late first quarter/early second quarter 2019. Please see STAFF-POST HEARING-DR-01-023 Attachment for the sample bill. Duke Energy Kentucky will update its bill format when the opt in functionality is activated.

**PERSON RESPONSIBLE:**            Suzanne Kesling

**DETAILED VERSION**

Account Number 0000-0000-00-0 80 12

For less detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Mar 12, 2019	\$ 164.37

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Sample Bill  
 100 Main St.  
 Covington KY 41014

PO Box 1326  
 Charlotte NC 28201-1326

000 00000000000 00000000000 0000000000 00000000000

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Sample Bill 100 Main St. Covington KY 41014	Duke Energy 1-800-544-6900	0000-0000-00-0

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Feb 18 not included Last payment received Feb 05 Bill prepared on Feb 18, 2019 Next meter reading Mar 18, 2019

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Gas	000000000	Jan 17	Feb 15	29	289	414	125
Elec	000000000	Jan 17	Feb 15	29	7157	7505	348

Gas - Residential	
Usage -	125 CCF
Duke Energy - Rate RS	\$ 118.62
<b>Current Gas Charges</b>	<b>\$ 118.62</b>
Gas Cost Recovery \$0.41880000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 161.21
Payment(s) Received	161.21cr
<b>Balance Forward</b>	<b>0.00</b>
Current Gas Charges	118.62
Current Electric Charges	41.28
Taxes	4.47
<b>Current Amount Due</b>	<b>\$ 164.37</b>

Electric - Residential	
Usage -	348 kWh
Duke Energy - Rate RS	\$ 41.28
<b>Current Electric Charges</b>	<b>\$ 41.28</b>

Taxes	
<b>Taxes</b>	<b>\$ 4.47</b>

Due Date	Amount Due	After Mar 12, 2019
Mar 12, 2019	\$ 164.37	\$ 170.73

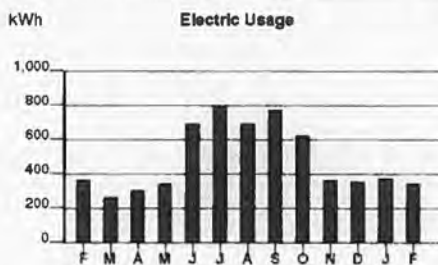
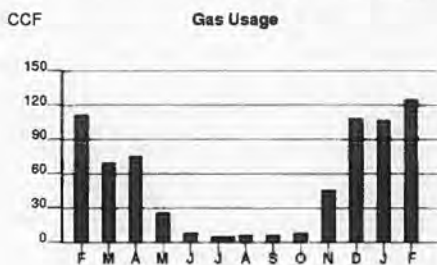
**DETAILED VERSION**

Name	Service Address	Account Number
Sample Bill	100 Main St. Covington KY 41014	0000-0000-00-0

Explanation of Current Charges		
<b>Gas</b>	<b>Duke Energy</b>	
Meter - 000000000	Rate RS - Residential Service	
CCF Usage - 125	Customer Charge	\$ 16.10
Jan 17 - Feb 15	Gas Delivery Charge	46.52
29 Days	125 CCF @ \$ 0.37213000	
	Gas DSM Rider	5.11cr
	125 CCF @ \$ 0.04085600cr	
	Gas Cost Recovery	52.35
	125 CCF @ \$ 0.41880000	
	Service Replacement Rider	3.22
	Gas WNA Rider	0.00
	125 CCF @ \$ 0.00000000	
		\$ 118.62
	<b>Total Current Gas Charges</b>	<b>\$ 118.62</b>
<b>Electric</b>	<b>Duke Energy</b>	
Meter - 000000000	Rate RS - Residential Service	
kWh Usage - 348	Customer Charge	\$ 11.10
Jan 17 - Feb 15	Energy Chrg	24.93
29 Days	348 kWh @ \$ 0.07165000	
	Elec DSM Rider	1.06
	348 kWh @ \$ 0.00303500	
	Rider PSM	0.04cr
	348 kWh @ \$ 0.00010400cr	
	Elec Fuel Adjustment	0.87
	348 kWh @ \$ 0.00249000	
	Rider ESM	3.36
		41.28
	<b>Total Current Electric Charges</b>	<b>\$ 41.28</b>

(N)  
(N)

Explanation of Taxes		
<b>Taxes</b>	Franchise Fee-Covington	\$ 4.47
		\$ 4.47
	<b>Total Taxes</b>	<b>\$ 4.47</b>



Calculations based on most recent 12 month history  
 Total Usage 590  
 Average Usage 49

Calculations based on most recent 12 month history  
 Total Usage 5,957  
 Average Usage 496

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Gas	111	70	75	26	8	5	6	6	6	46	108	107	125
Electric	361	269	307	347	698	798	693	777	623	364	356	377	348

**DETAILED VERSION**

**Bill Payment Made Easy**

**Paperless Billing** - View and pay your bill for free by registering at [www.duke-energy.com](http://www.duke-energy.com)

**Automatic Draft** - Free Service, payment automatically drafts from your bank account. Enroll at [www.duke-energy.com/paymybill](http://www.duke-energy.com/paymybill) or call 1-800-544-6900.

**Speedpay** - Pay by phone 1-800-544-6900 with credit card or check. A convenience fee will be charged.

**EXPLANATION OF ESTIMATED CHARGES**

Meters are scheduled to be read monthly. Regular meter readings are essential for accurate billing. When we are unable to read a meter, the usage is estimated based on previous bills. An estimated read will be considered the same as an actual read.

**PAYMENT OF BILLS**

In order to avoid paying a late charge, please mail your payment to Duke Energy several days before the due date. Or, if you prefer, you may pay by phone through Speedpay, pay online with Paperless-Billing, or pay automatically through Automatic Draft. Payments can also be made at a Pay Agent location. For more information about our bill payment options, please visit us at [www.duke-energy.com](http://www.duke-energy.com) or call 1-800-544-6900. When you pay by check, you authorize us to convert your check into a one-time electronic check payment or to process the payment as a regular check transaction.

Disconnection of your utility service(s) will not result from failure to pay any non-tariffed or non-regulated products or services.

**LATE PAYMENT CHARGE INFORMATION**

A penalty may be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The penalty may be assessed only once on any bill rendered services.

**EXPLANATION OF BILL LANGUAGE**

(The following terms will not appear on every bill)

BBP Cycle	Period of time used to calculate the current Budget Billing monthly installment amount.	Elec. Rate	Code that identifies the rate used to determine the Electric Usage Charge.
CCF	Gas usage, measured in hundreds of cubic feet.	EST or E	Estimated Meter Read.
CR	Credited amount.	Gas Rate	Code that identifies the rate used to determine the Gas Usage Charge.
Current Gas Charges	Total of all charges based on gas usage during the current billing period.	kWh	Electric usage measured in kilowatt-hours.
Customer Charge	Charge for administrative costs, including meter reading, billing, and collecting. The Customer Charge for each service includes 10 cents for an energy assistance program approved by the Public Service Commission.	Late Payment	Additional charge added to the bill if the Amount To Pay is not received in full by the due date.
		Meter Multiplier	Constant number that the meter reading usage is multiplied by to obtain the energy usage.
		Usage	Amount of energy used during the billing period.

**GAS COST INFORMATION**

The GAS COST ADJUSTMENT (GCA) rate is the cost (per 100 cubic feet) of gas we purchase from our suppliers. This rate varies periodically as gas prices to us increase or decrease. Duke Energy makes no profit on this charge since it is based on the actual cost we pay our suppliers for the gas we purchase and resell. The GCA amount is included in your total bill as an addition to the Gas Usage Charge, which covers our normal operating expenses for delivering gas to you.

**ELECTRIC COST INFORMATION**

The ELECTRIC FUEL ADJUSTMENT (EFA) rate is the increase or decrease (since determination of the Base Period Fuel Cost) in the cost of fuel purchased from our supplier and used to generate electricity. The EFA rate is computed monthly according to a formula established by the Kentucky Public Service Commission. Duke Energy makes no profit on the EFA since it is based on the actual cost of fuel used to generate electricity. The amount of the EFA is included in your total bill.

**BILLING OR SERVICE INQUIRIES**

If you have a question about your bill or service, call us at 1-800-544-6900. You may also write to our Customer Services Department at P.O. Box 960, Mail Drop 309C, Cincinnati, OH 45201, contact us by fax at 1-800-366-4704, or e-mail us at [www.duke-energy.com](http://www.duke-energy.com). Rate schedules and service regulations are available upon request.

**SECURITY DEPOSIT INFORMATION**

If the utility will or may retain either an equal or calculated deposit for more than eighteen (18) months, at the customer's request, the deposit will be recalculated every eighteen (18) months based on actual usage of the customer. If the deposit on account differs by more than ten (10) dollars for residential customers, or by more than ten (10) percent for nonresidential customers, from the deposit calculated on actual usage, then the utility shall refund any over-collection and may collect any underpayment.

**BUSINESS HOURS**

**OFFICE HOURS:**

Cincinnati - 8:00 a.m. - 5:00p.m. Monday - Friday  
 Erlanger - 8:00 a.m. - 5:00p.m. Monday - Friday

Payments and Customer Service are not offered at either location.

For Correspondence: P.O. Box 1326 Charlotte, NC 28201

**SERVICE EMERGENCY NUMBERS**

Gas Trouble - 1-800-634-4300  
 Electric Trouble - 1-800-543-5599

**CONDENSED VERSION**

Account Number 0000-0000-00-0 80 12

For more detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Mar 12, 2019	\$ 164.37

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Sample Bill  
 100 Main St  
 Covington KY 41014

PO Box 1326  
 Charlotte NC 28201-1326

000 000000000000 000000000000 0000000000 000000000000

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Sample Bill 100 Main St Covington KY 41014	Duke Energy 1-800-544-6900	0000-0000-00-0

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Feb 18 not included Last payment received Feb 05 Bill prepared on Feb 18, 2019 Next meter reading Mar 18, 2019

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Gas	000000000	Jan 17	Feb 15	29	289	414	125
Elec	000000000	Jan 17	Feb 15	29	7157	7505	348

Gas - Residential	
Usage -	125 CCF
Duke Energy - Rate RS	\$ 118.62
<b>Current Gas Charges</b>	<b>\$ 118.62</b>
Gas Cost Recovery \$0.41880000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 161.21
Payment(s) Received	161.21cr
<b>Balance Forward</b>	<b>0.00</b>
Current Gas Charges	118.62
Current Electric Charges	41.28
Taxes	4.47
<b>Current Amount Due</b>	<b>\$ 164.37</b>

Electric - Residential	
Usage -	348 kWh
Duke Energy - Rate RS	\$ 41.28
<b>Current Electric Charges</b>	<b>\$ 41.28</b>

Taxes	
<b>Taxes</b>	<b>\$ 4.47</b>

Due Date	Amount Due	After
Mar 12, 2019	\$ 164.37	Mar 12, 2019
		\$ 170.73

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-024**

**REQUEST:**

Provide the number of Duke Kentucky customers that have opted out of receiving the full bill to date.

**RESPONSE:**

Duke Energy Kentucky has not yet offered the condensed bill program as an “opt in” program in Kentucky. The billing system functionality to enable customers to “opt in” to a condensed bill is being programmed. The Company was able to seamlessly and immediately move customers to a detailed bill as per the Commission’s order. However, switching the condensed bill availability from an “opt out” program to an “opt in” program required changes to the Company’s Customer Information and billing systems. As a result, the Company has not yet been able to make the condensed bill available to customers as an “opt in” program and expects that to be completed in late first quarter/early second quarter 2019. The Company will provide sample bills for the condensed bill opt in program when it is available.

**PERSON RESPONSIBLE:**           Suzanne Kesling

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-025**

**REQUEST:**

Refer to Attachment D of the Joint Stipulation and Recommendation (Joint Stipulation).

- a. Explain why the reconnection charge increase appears to be quantified in both the present and proposed revenue columns.
- b. Provide a revised Attachment D.

**RESPONSE:**

- a. The increased reconnection charge appears in both the present and proposed revenue columns because the settlement version of the revenue requirement model includes the \$44,136 increase as an adjustment to revenues on Schedule D-2.25.
- b. Please see STAFF-POST HEARING-DR-01-025 Attachment for a revised copy of Stipulation Attachment D.

**PERSON RESPONSIBLE:** James E. Ziolkowski





**Duke Energy Kentucky  
Case No. 2018-00261  
Staff First Set Post Hearing Data Requests  
Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-026**

**REQUEST:**

Provide an updated Schedule M reflecting any changes from the Join Stipulation.

**RESPONSE:**

See Attachment C electronically filed and burned to CD with the Joint Stipulation.

**PERSON RESPONSIBLE:** Bruce L. Sailors

**Duke Energy Kentucky  
Case No. 2018-00261  
Staff First Set Post Hearing Data Requests  
Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-027**

**REQUEST:**

Refer to Attachment A of the Joint Stipulation, and provide all documentation and spreadsheets utilized in calculating the total decreased of \$220,697 to the revenue requirement for deferred integrity management expense deferral.

**RESPONSE:**

See STAFF-POST HEARING-DR-01-027 Attachment.

**PERSON RESPONSIBLE:** Sarah Lawler

DUKE ENERGY KENTUCKY, INC.  
 GAS DEPARTMENT  
 CASE NO. 2018-00261  
 AMORTIZATION OF DEFERRED EXPENSE  
 FOR THE TWELVE MONTHS ENDED MARCH 31, 2020

WPD-2.17a  
 WITNESS RESPONSIBLE:  
 S. E. LAWLER

Line No.	Account Number	Description	Reference	Amount (A) (\$)	Amort. Period	Annual Amortization (B) (\$)
1	182715	Integrity Management Reg Asset - 5 year amortization with no carrying costs as filed in original application	(C)	2,887,115	5	577,423
		Integrity Management Reg Asset - 10 year amortization with carrying costs at LTD rate		2,887,115	10	<u>356,726</u>
		Decrease Due to Extending Amortization Period but adding Carrying Costs				<u>(220,697)</u>

(A) Source: Company Records.

(B) Total amortization to Schedule D-2.17.

(C) Deferral authority granted per Case No. 2016-00159.

**Duke Energy Kentucky  
Case No. 2018-00261  
Staff First Set Post Hearing Data Requests  
Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-028**

**REQUEST:**

Refer to the Joint Stipulation, page 5, paragraph 7, in which it states that the parties agree that Duke Kentucky “shall recover the actual costs of the pressure testing integrity management deferral authorized in Case No. 2016-00159.” Provide the specific monetary amount that is agreed to in this portion of the Stipulation regarding the previously approved deferrals for integrity management expense.

**RESPONSE:**

The Integrity Management Regulatory Asset is \$2,887,115 as shown on WPD-2.17a of the Company’s original application.

**PERSON RESPONSIBLE:** Sarah Lawler

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-029**  
**PUBLIC**

**REQUEST:**

Refer to the Direct Testimony of Lane Kollen, page 19. Provide Duke Kentucky's and its affiliates' salary and wage increases for calendar years 2015 through 2018, the base period and the forecasted test period.

**RESPONSE:**

**CONFIDENTIAL PROPRIETARY TRADE SECRET (As to Attachment Only)**

For a schedule of annual wage increases for Duke Energy Kentucky and its affiliates see "STAFF-POST HEARING-DR-01-029 Confidential Attachment". The Attachment is being provided under seal of a Protective Order. Actual percentage increases are presented for calendar years 2015 through 2018. All increases in 2018 occurred during the base period. Amounts presented for 2019 and 2020 are forecasted unless they are incorporated into a collective bargaining agreement. The effective date of the increase or planned increase is included, but may fluctuate slightly from year to year based on payroll dates or union contracts. Payroll expense, referenced in the Direct Testimony of Lane Kollen, on page 19, is impacted by various components outside of annual wage increases. Employee headcount, overtime hours and weather or storm events are examples of factors impacting payroll expense.

**PERSON RESPONSIBLE:** Renee Metzler

**CONFIDENTIAL PROPRIETARY TRADE  
SECRET**

**POST-HEARING STAFF-DR-01-029  
CONFIDENTIAL ATTACHMENT**

**FILED UNDER SEAL**

**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-030**

**REQUEST:**

With regard to Duke Kentucky's proposed Weather Normalization Adjustment (WNA) Rider tariff and mechanism, state whether data from the 41 months referenced in the Passty Direct Testimony, beginning on line 16 of page 13, is used in any way to adjust the 30-year Normal Degree Day calculation defined in the proposed WNA tariff. If not, state whether 41 months of class customer usage and temperature in the calculation of the Residential and General Service classes' Base Load (BL) and Heat Sensitivity Factor (HSF), which are established in this proceeding and which will be used until established again in Duke Kentucky's next base rate proceeding.

**RESPONSE:**

Please refer to Mr. Sailers' response to STAFF-POST HEARING-DR-01-031 for more detail. As a quick summary, expected weather conditions (i.e., 30-year normal degree days) are calculated using the 30-year normal procedure, while estimation of how volume varies with weather was performed using the 41 months of customer class usage and weather data. The latter model generated the "Base Load" and "Heat Sensitivity Factors" as described.

**PERSON RESPONSIBLE:** Benjamin W. B. Passty



**Duke Energy Kentucky**  
**Case No. 2018-00261**  
**Staff First Set Post Hearing Data Requests**  
**Date Received: February 8, 2019**

**STAFF-POST HEARING-DR-01-031**

**REQUEST:**

State whether Duke Kentucky believes that aligning its proposed WNA tariff more closely with that of Atmos would cause its BL and HSF calculation to be based on inappropriately short periods, as Atmos's WNA tariff states that it will calculate its customer classes' BL and HSF annually.

**RESPONSE:**

Duke Energy Kentucky does not believe that aligning its proposed WNA tariff more closely with that of Atmos would cause inappropriate calculations of the BL and HSF. However, for clarity, Duke Energy Kentucky's WNA tariff calculations and the reasoning behind using the proposed 41 months of data to calculate the BL and HSF factors is as follows:

Duke Energy Kentucky proposes the following WNA formula calculations consistent with witnesses Passty's and Sailers' testimony.

- Normal Heating Degree Days: The normal heating degree days expected over a billing period are calculated using a 30-year average process. This is the same 30-year average process used to calculate forecast consumption in the test period under normal weather conditions. The normal heating degree day values proposed in this case will continue to be used with Rider WNA calculations until such time that different values are adopted by a Commission order.

- **BL and HSF Factors:** The BL and HSF factors model how customer consumption changes based on heating degree days. A limited amount of information is desired to calculate these factors so that influencers such as income levels, economic activity, and energy efficiency impacts do not have to be accounted for and estimated. Using a short period of time better isolates how heating degree days influence gas consumption, with little variation in economic conditions. Duke Energy Kentucky used 41 months of data to calculate the BL and HSF values, motivated by a desire to promote the stability of the estimated values and to improve the model. For comparison, Atmos uses 12 months of data to calculate their BL and HSF values. In addition, Atmos calculates their BL and HSF annually so that the values are refreshed for each heating season. Duke Energy Kentucky also proposes to calculate the BL and HSF factors annually so they are refreshed for each heating season.

At the Commission's determination, Duke Energy Kentucky would accept the use of 12 months of data to calculate the BL and HSF factors similar to Atmos. However, the Company prefers to use its proposed 41-month period. The Company does not desire to use a longer period of time to calculate the HSF and BL parameters for the reasons stated above.

**PERSON RESPONSIBLE:** Bruce L. Sailors