

On April 19, 2018, you were billed at a water rate newly increased by \$0.02/1,000 gallons, based on PSC case number 18-00139. In its Order, dated May 18, 2018, the PSC delayed the effective date of this new rate until that same May 18, 2018. Due to this delayed effective date, the utility will credit your account the difference between the amount charged on your April water bill and the amount of the charge as it would have been at the pre-increase rate.