

DATE EFFECTIVE: Bills Rendered On And After December 1, 2017

ISSUED BY: JOHN A. ROGNESS III

TITLE: <u>Director Regulatory Services</u>

By Authority Of an Order of the Public Service Commission

TERMS AND CONDITIONS OF SERVICE (Cont'd)

Residential Service Bill Form Page 2



Service Address:

YYYY.YY

KPCO RESIDENTIAL CUSTOMER 123 ANYWHERE CT ANYWHERE, KY 12345-1234

Account #XXX-XXX-XXX-X-X

Line Item Charges:

Previous Charges	
Total Amount due at last billing	\$ XXX.XX
Payment MM/DD/YY - Thank you	-XXX.XX
Previous Balance Due	\$ X.XX
Current KPCO Charges	
Tariff 015 - Residential Service MM/DD/YY	
Rate Billing	\$ XXX.XX
Fuel Adj @ X.XXXXXX Per kWh	XX.XX
DSM Adj @ X.XXXXXX Per kWh	XX.XX
Environmental Surcharge X.XXXXXXX	XX.XX
School Tax	XX.XX
Franchise Fee	XX.XX
State Sales Tax	XX.XX
Current Balance Due	\$ XXX.XX
Homeserve Warranty Service (855-769-6267)	\$ XX.XX
Total Balance Due	\$ XXX.XX

Usage Details:

↑↓ Values reflect changes between current month and previous month.



Total usage for the past 12 months: X,XXX kWh Your average monthly usage: X,XXX kWh

Meter Details:

Prev.	Type	Current	Type	Metered	Usage
XX,XXX	Actual	XX,XXX	Actual	X,XXX	X,XXX kWh
Service Per	riod MM/D	D - MM/DD		Mul	tiplier X.XXXXXX

Notes from Kentucky Power:

Make this the last bill sent in the mail. Gain more security and trust and Go Paperless to get an email notification when your bill is ready. Today is the Day! AEPPaperless.com.

Worried that changes in the postal service may delay your bill or your payment? Go paperless! You'll receive an email notification when your new bill is available for viewing. You'll also be able to pay online for free. Go to AEPPaperless.com to enroll today!

Visit us at kentuckypower.com

Rates available on request

Paying by check authorizes us to send the information from your check electronically to your bank for payment. If your check is processed electronically, the transaction will appear on your bank statement, although your physical check will not be presented to your financial institution or returned to you. The original check will be destroyed after it is processed. This transaction will not enroll you in any automatic debit process and will only occur each time a check is received. Any re-submissions due to insufficient funds may also occur electronically. Please be aware that all checking transactions will remain secure in this check conversion program. If you have questions about this process or do not want your check to be converted, please contact our Customer Operations Center at the number printed on your bill.

Homeserve USA is optional. Homeserve USA is not the same as KPCO and is not regulated by the KY Public Service Commission. A customer does not have to buy the Warranty Service in order to continue to receive quality regulated service from KPCO.

KENTUCKY POWER COMPANY

(Cont'd on Sheet No. 2-14)

DATE OF ISSUE: XXXX XX, XXXX

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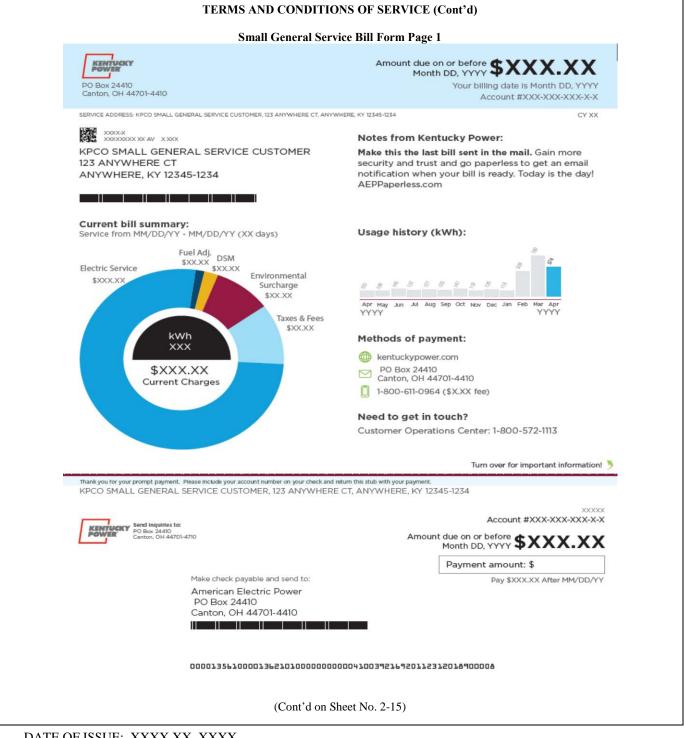
ISSUED BY: JOHN A. ROGNESS III

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KENTUCKY POWER COMPANY

P.S.C. KY. NO. 10 1st REVISED SHEET NO. 2-14 CANCELLING P.S.C. KY. NO. 10 ORIGINAL SHEET NO. 2-14



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Stealing copper is illegal and can have deadly consequences. Reporting copper theft could save a life, so if you have any information, please call 1-866-747-5845

TERMS AND CONDITIONS OF SERVICE (Cont'd)

Small General Service Bill Form Page 2



Service Address:

TOR5. 7

KPCO SMALL GENERAL SERVICE CUSTOMER 123 ANYWHERE CT ANYWHERE, KY 12345-1234

Account #XXX-XXX-XXX-X-X

Line Item Charges:

Previous Charges	
Total Amount due at last billing	\$ XXX.XX
Payment MM/DD/YY - Thank You	-XXX.XX
Previous Balance Due	\$ X.XX
Current KPCO Charges	
Tariff 211 - Small General Service MM/DD/YY	
Rate Billing	\$ XXX.XX
Fuel Adj @ X.XXXXXXX Per kWh	XX.XX
DSM Adj @ X.XXXXXXX Per kWh	XX.XX
Environmental Surcharge XX.XXXXXXX	XX.XX
School Tax	X.XX
Franchise Fee	X.XX
State Sales Tax	X.XX
Current Balance Due	\$ XXX.XX
Total Balance Due	\$ XXX.XX

Usage Details:

++ Values reflect changes between current month and previous month.



Total usage for the past 12 months: X,XXX kWh Your average monthly usage: XXX kWh

Meter Details:

Previous	Type	Current	Type	Metered	Usage
XXXXX	Actual	XXXXX	Actual	X,XXX	X,XXX kWh
Service Per	riod MM/D	D - MM/DD		Mul	tiplier X.XXXXXX

(Cont'd on Sheet No. 2-16)

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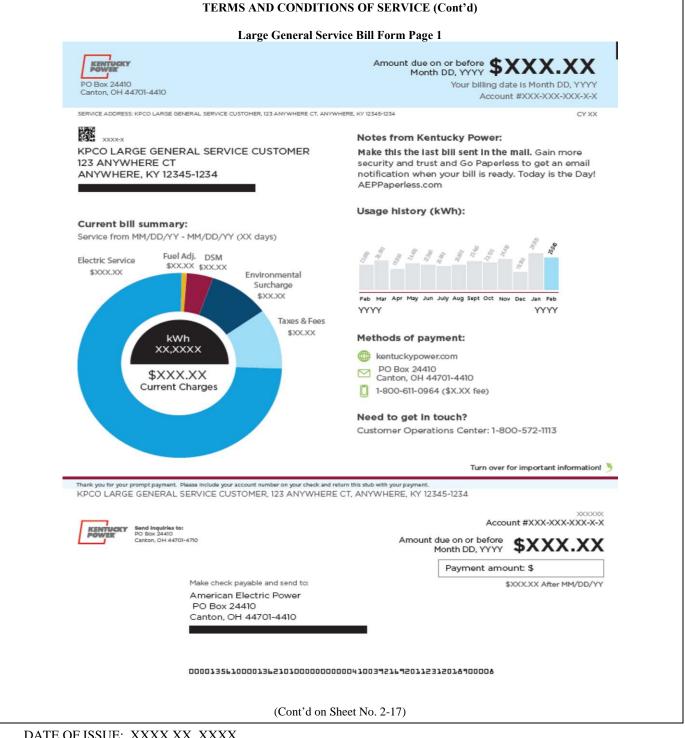
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KENTUCKY POWER COMPANY

P.S.C. KY. NO. 10 1st REVISED SHEET NO. 2-16 CANCELLING P.S.C. KY. NO. 10 ORIGINAL SHEET NO. 2-16



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TERMS AND CONDITIONS OF SERVICE (Cont'd)

Large General Service Bill Form Page 2



Service Address:

XXXXX-X

KPCO LARGE GENERAL SERVICE CUSTOMER 123 ANYWHERE CT ANYWHERE, KY 12345-1234

Account #XXX-XXX-XXX-X-X

Line Item Charges:

Previous Charges	
Total Amount due at last billing	\$ XXX.XX
Payment MM/DD/YY - Thank You	-XXX.XX
Previous Balance Due	\$ X.XX
Current KPCO Charges	
Tariff 240 - Large General Service MM/DD/YY	
Rate Billing	\$ XXX.XX
Fuel Adj @ X.XXXXXX Per kWh	XX.XX
DSM Adj @ X.XXXXXX Per kWh	XX.XX
Environmental Surcharge X.XXXXXXX	XX.XX
School Tax	XX.XX
Franchise Fee	XX.XX
State Sales Tax	XX.XX
Current Balance Due	\$ XXX.XX
Total Balance Due	\$ XXX.XX

Usage Details:

+ Values reflect changes between current month and previous month.



Total usage for the past 12 months: XXX,XXX kWh Your Average Monthly Usage: XX,XXX kWh

Usage	Power Factor	Power Factor Constant	Meter Location Comp.	Billed Usage	
	(XXX)	(XXXX)			
XXXXX	~			XX,XXX kWh	
XXXXX	2			XX,XXX kWh	
XXXXX	-	(*)	-	XX,XXX kvart	

Meter Details:

Prev.	Туре	Current	Type	Metered	Usage
XXXXX	Actual	XXX,XXX	Actual	XX,XXX	XX,XXX kWh
-	Actual	-	Actual	XXX.XXX	XXX.XXX kW
XXXX	Actual	XXXX	Actual	XX,XXX	XX,XXX kvarh
Service Per	lod MM/D	D - MM/DD		Multip	lier XXXXXXXX

Notes from Kentucky Power:

Visit us at kentuckypower.com

Rates available on request

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