

Definitions

<u>Revised Metric List</u>		<u>Definitions</u>
Safety	Incident Rate	Number of OSHA recordable incidents per 200,000 hours worked
	Severity Rate	Number of OSHA lost time or restricted days per 200,000 hours worked
Monetization	Total district cost per ASB Hour	Total district cost including labor, materials, outside services, other and fleet (in org view without corporate overheads but including distribution overhead project). Cost does not include service restoration. ASB hours do not include service restoration, network department, or labor adders.
	Labor district cost per ASB Hour	Total district labor cost (in org view without corporate overheads but including distribution overhead project). Cost does not include service restoration. ASB hours do not include service restoration, network department, or labor adders.
	Contractor Labor \$\$	Actual O&M and Capital Labor Dollars for Jobs Designated as Contractor Jobs. Only Direct Costs included. Includes only standalone "D" work orders. Does not include major storm projects. Excludes network department IDs. There is potential for pending actual charges to accrue to current dollars.
	OT Hours - D Line	Discretionary Overtime hours excluding: major events, minor trouble, and mutual assistance. Discretionary Overtime Hours for specific job titles within front line groups. Distribution Front Line – All Line, Service, and Network Mechanic titles including NE Supervisors.
	OT Hours - Engineering	Discretionary Overtime hours excluding: major events, minor trouble, and mutual assistance. Engineering – All Technician and Engineer Job Titles identified in the district.
	OT Hours - MRO	Discretionary Overtime hours excluding: major events, minor trouble, and mutual assistance. All MRO Servicers and Specialists including NE Supervisors. Does not include Meter Readers or Meter Electricians.
MRO	Average Total MRO Orders per MRO FTE	All Order Types Worked and Completed by MRO/Meter Servicer/Specialist roles; excludes MRO orders worked by Distribution or other roles. Full list of order types available upon request (includes successful resolutions)
	Cost per order completed	All Order Types Worked and Completed by MRO/Meter Servicer/Specialist roles; excludes MRO orders worked by Distribution or other roles. Full list of order types available upon request (includes successful resolutions). Total cost is based on in org cost class.
Crew	Crew Productivity - ASB Hours / Labor Hours	Total Hours – Combination of jobsite and non-jobsite hours charged to WRs. ASB Hours Minus Adders – Engineering Design Hours plus material adders not including major labor adders (PLA-ROCK, PLA-DLOC, PLA-FLAG, CNA-TR, PLA-HDIG, CNA-CU, XRA-DL, PLA-BRACRBF). Excludes major events, service restoration, and network department jobs.
	ASB Hours per FTE	ASB Hours Minus Adders – Engineering Design Hours plus material adders not including major labor adders (PLA-ROCK, PLA-DLOC, PLA-FLAG, CNA-TR, PLA-HDIG, CNA-CU, XRA-DL, PLA-BRACRBF). Excludes major events, service restoration, and network department jobs. Divided by company FTEs as identified in Peoplesoft.
	Jobsite Efficiency - ASB Hours / Jobsite Hours	Jobsite Hours – Hours reported on the jobsite of WRs by crews/servicers through DWMS. ASB Hours Minus Labor Adders – Engineering Design Hours plus labor/material adders not including major labor adders (PLA-ROCK, PLA-DLOC, PLA-FLAG, CNA-TR, PLA-HDIG, CNA-CU, XRA-DL, PLA-BRACRBF). Excludes major events, service restoration, and network department jobs.
	Jobsite Availability - Jobsite Hours / Labor Hours	Jobsite Hours – Hours reported on the jobsite of WRs by crews/servicers through DWMS. Total Hours – Combination of jobsite and non-jobsite hours charged to WRs. Excludes major events, service restoration, and network department jobs.
Crew/ Design	Estimate to ASB - All crews	Estimate Hours – Engineering Design Hours. ASB Hours – Engineering Design Hours plus labor/material adders minus major labor adders. Excludes major events, service restoration, and network department jobs.
	Estimated Engineering Hours per FTE	Estimated Hours – Hours estimated by engineering/design for work received (moved into status 50) during timeframe. District based on geographical work location. Includes only design work requests. Network department IDs are excluded. Includes only FTE employee counts - contractors must be added.
Blog	Status 50/60 Backlog Snapshot	Snapshot of designed work in Construction backlog as of given date. 50 is ready to schedule and 60 has been scheduled. Work in Network department IDs is excluded.